

ANNEXURE B: 3-YEAR SERVICE, MAINTENANCE & REPAIR CONTRACT FOR AIR-CONDITIONERS FOR THE PHELOPEHA HEALTHCARE TRAINS (080810207R)

TECHNICAL ELEMENT	REQUIREMENT	RESPONSE		WEIGHTING	RATING MATRIX	EVIDENCE / COMMENTS / COMPLIANCE	RESPONDENT COMMENTS
TECHNICAL COMPLIANCE	Full compliance with PO long text description: Annexure A	YES	NO	60	Full compliance with PO long text description: Annexure A = 60	Signed off documentation: Full compliance with PO long text specification: Annexure A	
					Non-compliance with PO Long text description: Annexure A = 0	Note: The above document must be completed in full, signed and returned. Failure to do so will result in disqualification.	
MAINTENANCE METHODOLOGY	Submit a maintenance methodology for the 3-year maintenance contract	YES	NO	20	Maintenance methodology submitted for the 3-year maintenance contract = 20	3-year maintenance methodology submitted that indicates requirements per coach and air-con type, including yearly maintenance activities performed per coach/train-set, tools, spare parts and equipment requirements, and human resources.	
					No maintenance methodology submitted for the 3-year contract = 0		
RESPONSE TIME (MAINTENANCE & BREAKDOWNS)	Indicate response time from the time of notification	Indicate response time (days)		10	1 day = 10 3 days = 5 5 days = 1 More than 5 days = 0		
PREVIOUS SERVICES OF SIMILAR WORK	Submit reference letters for previous work	Indicate number of references		10	3 reference letters = 10 2 reference letters = 5 1 reference letter or less = 0	Note: Reference letters must be addressed to the company responding to this tender, in the company name as it appears in this submission. Reference letters must appear on the issuer's official company letterhead with contact details, and be no older than 6 months. Additionally, the reference letters must relate to the services to be rendered in this tender.	
Weighted score	100						
Threshold	85						

SUBMITTED

 Name: Wade Arendsen

 Designation: Engineering Technician

Signature:



 Date: 19/08/2025

Annexure A: Technical Specification for a 3-Year Service, Repair & Maintenance Contract for Air-conditioners (080810207R)		
Item No.	Item Description	Comply (Yes) / Not Comply (No)
080810207R	SERVICE, REPAIR, AND MAINTAIN AIRCONDITIONERS, LOCATION: PHELOPHEPA TRAIN-SETS 1 AND 2; SCOPE (ALL COACHES): 1. ASSESS, SERVICE AND REPAIR PER AIR-CONDITIONER 2. CLEAN FILTERS AND REPLACE ALL DAMAGED FILTERS 3. UNBLOCK AND CLEAN DRAIN PIPES 4. TEST FOR LEAKS AND REPAIR LEAKS IF FOUND 5. TEST AIR-CONDITIONERS FOR BOTH HEATING AND COOLING 6. REPLACE ALL REMOTE BATTERIES 7. REGAS 8. ENSURE COMPLETE FUNCTIONALITY OF THE ENTIRE AIR-CONDITIONING SYSTEM, MECHANICALLY AND ELECTRICALLY (PER KIT), TO BE WITNESSED AND SIGNED OFF BY TE PERSONNEL. SPARES 1X SET OF BATTERIES PER REMOTE MUST BE ISSUED ON COMPLETION OF THE SERVICE TO TE STORES COACHES: <u>PHELOPHEPA 1</u> 1) COACH 2: LAUNDRY & STORAGE COACH - COACH NUMBER: 120141 (x3 Mini cassettes, x1 midwall) 2) COACH 3: STORAGE & ACCOMMODATION - COACH NUMBER: 14369 (x4 Midwall) 3) COACH 4: KITCHEN - COACH NUMBER: 135162 (x3 Midwall) 4) COACH 5: DINER - COACH NUMBER: 14384 (x3 Std cassettes) 5) COACH 6: ACCOMMODATION - COACH NUMBER: 126324 (x6 Midwall) 6) COACH 7: ACCOMMODATION - COACH NUMBER: 126366 (x7 Midwall) 7) COACH 8: ACCOMMODATION - COACH NUMBER: 135087 (x7 Midwall) 8) COACH 9: ACCOMMODATION - COACH NUMBER: 135266 (x7 Midwall) 9) COACH 10: PSYCHOLOGY & HEALTH - COACH NUMBER: 135236 (x7 Midwall & 1x customized midwall) 10) COACH 11: HEALTH CLINIC - COACH NUMBER: 134041 (x5 customized Midwall, x1 hideaway) 11) COACH 12: DENTAL CLINIC - COACH NUMBER: 135215 (x3 Cassette, x3 Midwall) 12) COACH 13: MANAGEMENT - COACH NUMBER: 135253 (x4 Mini cassettes, x1 midwall) 13) COACH 14: EYE CLINIC RECEPTION - COACH NUMBER: 135120 (x5 Midwall, x1 mini cassette) 14) COACH 15: EYE CLINIC WORKSHOP - COACH NUMBER: 135121 (x5 Midwall, x1 mini cassette) 15) COACH 16: PHARMACY & ACCOMMODATION - COACH NUMBER: 135118 (x5 Midwall) 16) COACH 17: SECURITY & PHARMACY STORE - COACH NUMBER: 135143 (x4 Midwall, x2 mini cassettes) 17) COACH 18: SECURITY ACCOMMODATION & STORAGE - COACH NUMBER: 12853 (x5 Midwall) 18) COACH 19: STORAGE & WORKSHOP - COACH NUMBER: 120133 (x1 Midwall)	

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Annexure A: Technical Specification for a 3-Year Service, Repair & Maintenance Contract for Air-conditioners (080810207R) (Continued)

Item No.	Item Description	Comply (Yes) / Not Comply (No)
080810207R	COACHES: <u>PHELOPHEPA 2</u> 1) COACH 2: LAUNDRY & STORAGE COACH - COACH NUMBER: 121016 (x3 Mini cassettes, x1 midwall) 2) COACH 3: STORAGE & ACCOMMODATION - COACH NUMBER: 126100 (x4 Midwall) 3) COACH 4: KITCHEN - COACH NUMBER: 134071 (x3 Midwall) 4) COACH 5: DINER - COACH NUMBER: 134090 (x3 Std cassettes) 5) COACH 6: ACCOMMODATION - COACH NUMBER: 134065 (x6 Midwall) 6) COACH 7: ACCOMMODATION - COACH NUMBER: 133021 (x7 Midwall) 7) COACH 8: ACCOMMODATION - COACH NUMBER: 135285 (x7 Midwall) 8) COACH 9: ACCOMMODATION - COACH NUMBER: 134106 (x7 Midwall) 9) COACH 10: PSYCHOLOGY & HEALTH - COACH NUMBER: 134081 (x7 Midwall & 1x customized midwall) 10) COACH 11: HEALTH CLINIC - COACH NUMBER: 134066 (x5 customized Midwall, x1 hideaway) 11) COACH 12: DENTAL CLINIC - COACH NUMBER: 134072 (x3 Cassette, x3 Midwall) 12) COACH 13: MANAGEMENT - COACH NUMBER: 133022 (x4 Mini cassettes, x1 midwall) 13) COACH 14: EYE CLINIC RECEPTION - COACH NUMBER: 134105 (x5 Midwall, x1 mini cassette) 14) COACH 15: EYE CLINIC WORKSHOP - COACH NUMBER: 134042 (x5 Midwall, x1 mini cassette) 15) COACH 16: PHARMACY & ACCOMMODATION - COACH NUMBER: 134077 (x5 Midwall) 16) COACH 17: SECURITY & PHARMACY STORE - COACH NUMBER: 126158 (x4 Midwall, x2 mini cassettes) 17) COACH 18: SECURITY ACCOMMODATION & STORAGE - COACH NUMBER: 12854 (x5 Midwall) 18) COACH 19: STORAGE & WORKSHOP - COACH NUMBER: 121007 (x1 Midwall)	

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