

REQUEST FOR PROPOSALS

DUBE TRADEPORT CORPORATION

APPOINTMENT OF A SERVICE PROVIDER FOR THE PROVISION OF ICT SECURITY AND CYBERSECURITY SERVICES, TREND MICRO AND MIMECAST LICENSES AND SUPPORT FOR DTPC FOR A PERIOD OF THREE (3) YEARS

REF NO.: DTP/RFP/09/COR/07/2023

Dube TradePort Corporation (DTPC) was created as a provincial public entity to develop Dube TradePort. Refer to www.dubetradeport.co.za for more information on DTPC.

DTPC maintains a high level of security on its IT platform. Based on this, DTPC invites proposals from suitably qualified and experienced bidders to provide licenses and support for three (3) years on the following:

- i) ICT Security and Cybersecurity Services
- ii) Trend Micro Enterprise Protection Platform (EPP)
- iii) Mimecast Email Management Solution

The bidder must have the following strategic partnerships in place:

- OEM Letter/Certificate or a letter from the Distributor confirming that the service provider is a Mimecast Reseller; and
- OEM Letter/Certificate or a letter from the Distributor confirming that the service provider is a Trend Micro Reseller.
- Bidders ISO 27001 or SANS 27001 accreditation. The certificate must be valid and belong to the bidder. Bidders who are not ISO 27001 or SANS 27001 accredited at the time of bidding, will be required to possess a letter/certificate of ISO 27001 or SANS 27001 accreditation on 30 June 2025. These bidders must attach an unequivocal and un-cumbersome commitment letter on the bidder's letterhead and signed by the authorised person to this page confirming its intention to secure accreditation.

EVALUATION OF THIS BID

All proposals will be evaluated in various stages – compliance and functionality will be assessed and thereafter all responsive proposals will be evaluated in accordance with the PPPFA regulations, 2022 using the 80/20 preference points system.

The 20 preference points will be allocated to the following as included in the bid document:

- I. Enterprises (or bidders) who are at least 51% or more Owned by Black People.

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REQUESTS FOR DOCUMENTS & ENQUIRIES

Bid documents will only be available from, **10 October 2023 up to 17 October 2023** during the weekdays (Mon – Fri) between 08h30 and 16h00. A non-refundable document fee of R250 (Two hundred and fifty Rands) must be paid via EFT and **must be emailed** in order for the Bid Documents to be sent you. No cash will be accepted and proof of payment must be emailed for the Bid Documents to be sent to you. Please allow 2 days for funds to reflect in the account. DTPC will only email documents once the payment has been cleared in its bank account. Payments must contain the reference, "**DTP/RFP/09/COR/07/2023**"; and must clearly identify the Bidder, e.g., "ABC Consortium". Electronic versions of these documents will only be available on confirmation and/or proof of payment.

Dube TradePort Corporation banking details:

Bank: ABSA; A/C No: 405 687 3817; Branch Code: 632 005; A/C Name: Dube TradePort Corporation;
Account type: Current

A **COMPULSORY** briefing session meeting (**virtual**) for service providers, who have paid for and received the Bid Documents via email will be held via Microsoft Teams (**Virtually**) on, **18 October 2023 at 13:00**.

Enquiries should be directed via email: tenders@dubetradeport.co.za

CLOSING TIME & DATE FOR SUBMITTING RESPONSES

Proposals must be submitted at the DTPC offices on or before **11h00**, South African time on **8 November 2023**.

DOCUMENTS SHOULD BE CLEARLY MARKED "**APPOINTMENT OF A SERVICE PROVIDER FOR THE PROVISION OF ICT SECURITY AND CYBERSECURITY SERVICES, TREND MICRO AND MIMECAST LICENSES AND SUPPORT FOR DTPC FOR A PERIOD OF THREE (3) YEARS**".