

## THEMBISILE HANI LOCAL MUNICIPALITY



### APPOINTMENT OF A SERVICE PROVIDER FOR THE PROVISION, INSTALLATION, AND MAINTENANCE OF SECURITY SYSTEMS TO THLM FOR A PERIOD OF 36 MONTHS.

THLM/SCM10/2024-2025/MM02

#### SCOPE OF WORK

#### C 3.1.1 DESCRIPTIONS OF WORKS

#### 3.2 SCOPE OF WORKS AND SPECIAL CONDITIONS OF CONTRACT

The major work consists of the provision, installation and maintenance of security systems to THLM Facilities (Premises) for the period of 36 Months.

- The contract will be for the period of 36 Months
- The Service Provider will be responsible for providing, installing and maintaining the security system for 36 Months at THLM facilities.
- Installation and maintenance of the Surveillance Cameras system.
- Installation and maintenance of the Biometric system.
- The installed security systems will be the property of the THLM when the contract comes to an end.
- The Service Provider shall be responsible for installation and maintenance of biometric system.
- The turn around time to come and repair any faulty system must not be more than 48 hours.
- The service provider will be responsible to make a quarterly maintenance and issue out the maintenance report.

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Tenderer

Witness 1

Witness 2

Employer

Witness 1

Witness 2

**APPOINTMENT OF A SERVICE PROVIDER FOR THE PROVISION, INTALLATION AND MAINTENANCE OF SECURITY SYSTEMS TO THLM FOR A PERIOD OF 36 MONTHS.**

- The Service Provider should be able to assess before any installation can be made and advise THLM accordingly.
- The maintenance period of security shall run concurrently with the contract period.
- The installation of security systems will be strictly done on THLM premises.
- Damaged assets/items will be the property of THLM and shall remain behind after the service providers have repaired or replaced any asset/items.
- The service provider shall submit the written quotation before he/she can perform any duties or install any system except in the case of quarterly maintenance.
- The Service Provider is expected to start the work of provision and installation within 7 days after receiving the allocation letter signed by the accounting officer.
- The service provider shall provide a skill transfer after every installation to the THLM Risk Management Unit Team and other relevant employees in relation to the operation of the newly installed system
- Failure to adhere and or to comply with any of the above clauses, the service provider will be subjected to penalties included in the Service Level Agreement.

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*Tenderer*

*Witness 1*

*Witness 2*

*Employer*

*Witness 1*

*Witness 2*