

Closing Date for Questions: RFP NUMBER: TPL/2022/06/0174/5384/RFP

Bid Name : FOR THE PROVISION OF SECURITY SERVICES FOR TRANSNET PIPELINES TM1 TANKS PROJECT CUTLER SITE FOR A PERIOD OF 1 YEAR

Closing Date for Questions: 25-Aug-22

Revision no. 1



No.	Date	Area	Question	Response	Revised document attached	Issued by	Date
1	17/08/2022	Q1	For the posts shown on the presentation, are there any ablation facilities for the guards?	There are ablation facilities for guards, however 1 ablation facility is required.			
2	17/08/2022	Q2	It has been stated that guards need to be NKP trained, do you need NKP knowledge or fully NKP trained	Guards need to be fully NKP trained and have certification to confirm that they are NKP trained.			
3	17/08/2022	Q3	Guards work individually at station points, is there an allowance for relieving guards during lunch and breaks so the stations remain manned	These should form part of the costs. Based on PSIRA calculations, a reliever should be accounted for.			
4	17/08/2022	Q4	Should the vehicle be diesel or are petrol vehicles also allowed?	A diesel vehicle is preferable. Petrol vehicles are not allowed on the emergency routes			
5	17/08/2022	Q5	Is there patrolling that needs to be done or will guards only be required for manning the gate? If patrolling needs to be done, who will remain on post?	The guards will be stationed and the supervisor will be patrolling with the vehicle to all guard posts.			
6		Q6	How many guards are required for this tender	7 guards during the day and 6 guards at night.			
7	17/08/2022	Q7	Are you looking for any specific vehicle? Like high riders or a small bakkie, are there any specifications?	2x4 diesel bakkies are required.			
8	17/08/2022	Q8	Who will be driving the vehicle? There should be NKP trained guards and drivers?	The supervisor will drive the car. TPL requires NKP trained guards and drivers.			
9	17/08/2022	Q9	We note that the requirements to provide fixed pricing for 12 months. Please could you confirm the anticipated contract start date to confirm the starting point in order for us to fix our costs for a year - i.e. Contract Start to Contract End.	Anticipated contract start date 01/10/2022 or 01/11/2022			
10	17/08/2022	Q10	We note generic competencies for grade A and grade C but there is none for grade B. Please confirm as the Tender calls for Grade B supervisors?	Typing error from Transnet. No Grade A security Guards are required. Generic competencies Table1 under section 3 GENERIC COMPETENCIES should be regarded as generic competencies required for B Grade Security Supervisor.			
11	17/08/2022	Q11	Vehicle - Please confirm what the anticipated monthly mileage is for the 4 x 2 LDV diesel vehicle required for dayshift and nightshift patrols?	Total of 750km per month			
12	17/08/2022	Q12	Pricing schedule - Please confirm if line item 2.13 and 2.14 (Ad-hoc) are to be included in the monthly total?	Yes they should be included in the pricing total cost or Table. The rate should be calculated per month e.g. Quantities x Rate/month x 12 Months Please note this line items will be provided as and when required. Transnet will issue an instruction when this services is required.			
13	17/08/2022	Q13	Vehicle - Please confirm if this LDV must be a single CAB or a double CAB? With or without a canopy?	A diesel vehicle is preferable. The vehicle could be any vehicle for the Supervisor to conduct site patrols and visiting guards at virus post. It doesn't need to be a canopy.			
14	17/08/2022	Q14	Training - Refer to standard security services agreement, PG15 - Please confirm if all guards are required to undergo first aid (Level2) training.	We need basic First aid which is included in the NKP training.			
15	17/08/2022	Q15	NKP Training - Refer to score or Services PG 3 - 3.2. Please confirm if only the Grade C NKP Guards are to be Trained in NKP SAQA. It states each security officer should be NKP SAQA Trained	2 x Grade B security supervisor. 2 x Grade C security guards dayshift and 1 x Grade C security guards nightshift to be NKP fully trained.			
16	17/08/2022	Q16	Grade B supervisor inspector - Refer to standard security services agreement, PG14 - 7.1.2 must be in possession of a firearm competency. Please confirm if this goes for the Grade B Guards on the BOQ? and if they are to be armed or unarmed	No guards or supervisor with firearm is required. No firearm required.			
17	17/08/2022	Q17	Firearms and Bullet proof vests - Refer to standard security services agreement - PG 8 - 4.3 "Rates Tendered for armed security officers excluding firearms and ammunition, but shall include SABS approved Bullet proof vest" - Please confirm if we are to cost for bullet -proof vests for all armed Guards (Only) and not cost for firearms?	No fire arms or bullet proof vest required.			
18	17/08/2022	Q18	With reference to the above question (9) are we to include this cost per armed guard. In the guard cost.	No.			
19	17/08/2022	Q19	Please confirm if the grade C and B guards trained to work within the NKP Facility are to be armed and the other Grade C Guards are to be unarmed.	No			
20	17/08/2022	Q20	Annexure B1 - Company Project Related Experience: Could you please advise if we have to submit appointment letters or if the reference list will suffice criteria?	It is advisable to provide a Table to provide a Table with Company where security services was provided, duration of the contract and contact person. In addition reference letters are required.			
21	17/08/2022	Q21	Annexure B2 - Could you please confirm if you require an actual SAPS clearance certificate for all C Grade Guards or a criminal check done via affiswitch and/or iFact Further to the below email, would affiswitch and/or iFact be sufficient for this criterion?	SAPS clearance certificate is needed.			

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Closing Date for Questions: 25-Aug-22

Revision no. 1

No.	Date	Area	Question	Response	Revised document attached	Issued by	Date
1	31/08/2022	Q22	Annexure B3 - Clause 6 refers to a contractors safety Questionnaire to be completed. Please could you share the questionnaire with us	Shared			
2	31/08/2022	Q23	Please advise what the medicals need to entail. What tests to be included and if Transnet has a standard cost or if we can use our own service provider	Transnet does not dictate which service provider to use. The medicals should entail the following tests: Physical Examination * Spirometry (Lung Function) Test * Audiometric Evaluation (Hearing Test) * Industrial Visual Screening (Eye Test) * Chest X-Ray * Cannabis Test* or multi drug test.			
3	31/08/2022	Q24	Guards dogs (KG) - Please confirm if these dogs are required to stay on site (when required), if yes, are there kennels available for housing the dogs or does the service provider need to erect kennels for the guard dogs?	Yes the dogs will be required to stay on site. The Project Manager instruction will be specific when the dogs are required.			
4	31/08/2022	Q25	With reference to the above question (1) if the service provider is to erect the kennels, will the employer (Transnet) provide adequate space?	Yes Transnet will provide adequate space			
5	31/08/2022	Q26	NKP site and training - Please confirm if all guards (non-NKP and normal unarmed guards) are to be NKP trained given that this is an NKP site or is NKP Training only applicable to NKP guards?	Only 2 dayshift guards (That will be maning the gate) must be NKP trained and 1 night shift guard must be NKP trained. Please follow the requirements as they stated on the Tender.			
6	31/08/2022	Q27	The proposal states "We", can you please clarify which to use, should we write the company name or the persons anname. Please check on page 22, 27 and 36	Please use the company name.			
7	31/08/2022	Q28	As per proposal, you stated that you need two (2) Grade C guards for dayshift and one (1) night Grade C trained to work within NKP facility, plus one (1) Grade B shift supervisor for dayshift and one (1) Grade B shift supervisor for nightshift trained to work within NKP facility. Should we follow these requirements as stated?	Only the personel stated on the T ender should be NKP trained. Follow the instruction as stated.			
8	31/08/2022	Q29	Please clarify question 3.2 on page 20 especially what is required on the TCO	Bidders are to indicate their proposed areas of continuous improvement initiatives which they intend to implement to assist Transnet's overall initiatives to reduce the TCO.			
9	31/08/2022	Q30	Flame retardant acid resistance jackets and pants - Please confirm if all guards are required to wear flame retardant acid resistance overalls or is this only applicable to the NKP trained guards (including the Grade B Supervisor)	No. Guards are not required to wear flame retardance acid resistant jackets and pants.			
10	31/08/2022	Q31	TPL requires us to supply ablation facilities but not a guard hut. Kindly confirm that there is shelter available on site for our officers.	We do have guard huts/ shelters available for the officers.			
12	31/08/2022	Q32	Item 3 states that "bidders are required to demonstrate their experience with regards to the following: g) The provision of security services on facilities of high value (>3.5 million per facility) in the last 5 years. With regards to the above, could you please confirm with the above mentioned value should be for a monthly invoice or an annual total value per facility?"	The mentioned value should be the total contract value.			
13	31/08/2022	Q33	Please confirm if the reflective jacket is required is referring to a reflective vest or is it an actual full on jacket?	As per SOW, as reflector jacket, not vest. a) a reflector jacket with the Contractor's name on the front and back, which is to be issued to all security officers as required, unless otherwise specified by the Employer, and			
14	31/08/2022	Q34	Can we please have clarity of how many gates and boomgates are the site?	1 Main gate dedicated to this project and inside outer we have 3 boom gates			
15	31/08/2022	Q35	We would also like to inquire of how many structures are available at the site e.g Building, containers, tanks, etc.	We have +/- 50 containers which we use as offices and storage of materials and 3 storage sheds. Accumulator Tanks are not built as yet and 2 x R Tanks built.			
16	31/08/2022	Q36	Standard Security Service Agreement, Page No 15, Clause 8 The clause speaks about armed guards, shooting exercises, shooting competition, refresher training - please confirm if the guards are armed or unarmed. Briefing advised unarmed guards	No firearm required.			
17	31/08/2022	Q37	Pricing Query 6. Training - Refer to Standard Security Services Agreement, Page 15 - Please confirm if all guards are required to undergo First Aid (Level 2) Training	No not all guards Only the guards that are suppose to have NKP training. NKP training programme includes fire fighting, first aid etc.			
18	31/08/2022	Q38	Pricing Query 9. Firearms and Bullet-Proof Vests - refer to the standard security Services agreement page 8 - 4.8 'rates tendered for armed security officers exclude firearms and ammunition, but shall include SABS approved bulletproof vest'	No guards or supervisor with firearm is required. No bullet-proof vests are required.			
19	31/08/2022	Q39	Pricing Query 4. Pricing Schedule - Please confirm if line items 2.13 and 2.14 (ad-hoc) are to be included in the monthly total.	Yes they should be included in the pricing total cost or Table. The rate should be calculated per month e.g. Quantities x Rate/month x 12 Months Please note this line items will be provided as and when required. Transnet will issue an instruction when this services is required.			
20	31/08/2022	Q40	Pricing Query 8. Grade B Supervising Inspector- refer to Standard Security Services Agreement, Page 14 - 7.1.2 'must be in possession of firearm competency' Please confirm if this goes for Grade B Guards in the BOC? And if they are to be armed or unarmed?	No guards or supervisor with firearm is required. No firearm required.			
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