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BID NO: 008 - 2025/2026

# APPOINTMENT OF A SERVICE PROVIDER FOR THE PROVISION OF EMPLOYEE WELLNESS SERVICES

RFP NUMBER:	BID NO: 008 - 2025/2026
DESCRIPTION:	APPOINTMENT OF A SERVICE PROVIDER FOR THE PROVISION OF EMPLOYEE WELLNESS SERVICES
ADVERT / PUBLISH DATE:	05 December 2025
CLOSING DATE:	16 January 2026
CLOSING TIME:	11h00am
VALIDITY PERIOD	90 days from the closing date
PREFERENCE POINT SYSTEM	80/20
BRIEFING SESSION	None
BID RESPONSES MUST BE HAND	CETA Head Office
DELIVERED TO:	52 14 <sup>th</sup> Road
	Noordwyk
	Midrand
	1687
ATTENTION:	Supply Chain Management – Bids

NB: Bidders must ensure that they sign the tender register at the CETA Head Office Reception when delivering their bids responses. Bidders who will use Courier companies are to ensure that the Courier company writes the name of the bidding company on the tender register at CETA H/O Reception. Submissions not registered on the tender register will be disqualified. The closing time is as per the clock displayed at the CETA Head Office Reception.

The CETA reserves the right not to appoint or to cancel this tender at any time as circumstances dictates. It should be noted that the award may not necessarily be to the lowest bidder; and that cost effectiveness does not equal the lowest price quote.



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#### **COMPULSORY DOCUMENTS - FOR THE MAIN BIDDER**

Please note that failure to submit the following documents and/or proof will lead to immediate disqualification from BID evaluation process:

- 1. Company/Project Manager (Main bidder) must submit valid accreditation and in good standing with any of the following:
  - HPCSA
  - Department of Health
  - Any other health professional bodies recognized in South Africa
  - Employee Assistance Professionals Association of South Africa (EAPA- SA)

#### **BID CONDITIONS**

- All bidders are required to register on the National Treasury Central Supplier Database (CSD). The CSD proof of registration will be used by CETA to verify the bidder's tax compliant status at the time of BID award.
- Attach proof of registration with National Treasury Central Database
- This RFP will only be awarded to bidders who are tax compliant on National Treasury CSD on award.
- The recommended bidder will be subjected to a due diligence process prior to the appointment
- Joint Ventures (JV) JVs are required to attach a signed JV agreement, attach CSD report of all JV members, attached completed and signed SBD4 documents of all JV members and a valid BBBEE certificate of the JV
- The CETA reserves the right not to appoint or to cancel this tender at any time as circumstances
  dictates. The award may not necessarily be awarded to the lowest price bidder.

#### OTHER REQUIRED DOCUMENTS

- Please note that the following documents must be completed and signed:
- SBD 1
- SBD 4
- SBD 6.1
- SBD 7.2

#### OTHER REQUIRED DOCUMENTS

Please note that failure to attach the following documents will result in the forfeiture of preference points:



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#### EMEs:

Sworn affidavit confirming their annual total revenue of R10 million or less and level of black ownership or a B-BBEE level verification certificate.

QSEs

Sworn affidavit confirming their annual total revenue of between R10 million and R50 million and level of black ownership or B-BBE level verification certificate.

Bidders other than EMEs and QSEs :

Original and valid B-BBEE status level verification certificate verified by a SANAS accredited verification agency, or a certified copy thereof

- Subcontracting bidders who wish to subcontract must complete the subcontracting information.
- A bidder will not be awarded points for B-BBEE status level if it is indicated in the bid documents
  that such a bidder intends sub-contracting more than 25% of the value of the contract to any other
  enterprise that does not qualify for at least the points that such a bidder qualifies for unless the
  intended sub-contractor is an EME that has the capability and ability to execute the sub-contract

Please double-check that you have attached all the above documents before submitting your bid document.

The contents of the bid document must be as follows, and numbered as per the numbering below, with each schedule punched, placed in a file, and separated from the next schedule with a file divider.

#### **BID DOCUMENTS CHECK LIST:**

Please complete the checklist below to verify your submission of the relevant documents:

Schedules	Description	Submitted – Indicate YES or NO
Schedule 1	Proof of registration with National Treasury Central Supplier Database (CSD)	
Schedule 2	Company (Main bidder)/Project Manager must be registered with any one of the following:  • HPCSA • Department of Health • Any other health professional bodies recognized in South Africa • Employee Assistance Professionals Association of South Africa (EAPA- SA)	



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Schedule 3	Letter from the bank confirming banking details – not older than 3 months from submission date	
Schedule 4	Reference letters	
Schedule 5	Methodology and approach/company brochure illustrating the offering	
Schedule 6	CV's and Qualifications of 3 key team members	
	1) Project Manager	
	2) Medical Specialist	
	3) Mental Health Practitioner	
Schedule 7	Pricing Schedule	
Schedule 10	BBBEE Certificate /Sworn affidavit	
Schedule	Completion of SBD forms	

#### **BID SUBMISSION**

Bidders are required to submit **one original hard copy and one (1) unlocked USB or CD** with all returnable and electronic copies of bidder's documents as included in the bound printed pack.



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#### **TERMS OF REFERENCE**

#### APPOINTMENT OF A SERVICE PROVIDER FOR EMPLOYEE WELLNESS SERVICES

#### 1. INTRODUCTION

The Construction Education and Training Authority (CETA) is a Schedule 3A Public Entity established in terms of the Skills Development Act, No.97 of 1998. The CETA's mandate is to promote and ensure quality education and training in the construction sector.

#### 2. PURPOSE

Our objective as a CETA is to be an employer of choice, the CETA has recognised the need to source a reputable, well-established Service Provider for the Employee Wellness Service. The objective of the wellness program is to support CETA's employees towards the attainment of physical and emotional wellbeing, inclusive of job satisfaction, so that they may effectively contribute effectively to the organisation's performance. The organisational structure provides for an average of an estimated 200 employees, inclusive of Construction CETA's interns and fixed-term contractors, who are based both at the Head Office in Midrand and the 9 Provincial Offices across the country.

#### 3. SCOPE OF WORK

The Employee Wellness Programme (EWP) will be a full-service programme for employees. The employee dependents (spouse, children, and legally dependent financially (referral to the CETA's Policy) and otherwise on the employees) will have limited benefits.

The Construction Sector Education and Training Authority (Construction CETA) Employee Wellness Programme shall cater for employees in the **Head Office in Midrand** and the following Provincial Offices:

#### **PROVINCE**

Gauteng (Head Office) Midrand Gauteng Pretoria Eastern Cape East London Western Cape Cape Town Northern Cape Kimberly Free State Bloemfontein KwaZulu-Natal (KZN) Durban Mpumalanga Nelspruit Limpopo Polokwane North West Mahikeng

#### **DISCLAIMER:**



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Need to be able to cater for Employees in the Provinces. Access to anywhere in the provinces where the offices of the CETA are located

The service provider must have:

Relevant, provable experience in the establishment and/or running of an Employee Wellness Programme (EWP) or similar service.

- An understanding of labour legislation and any other legislation pertinent to employee wellness.
- Experience in introduction and implementation of EWP services to employees within the workplace.
- Management and administration of EWP services for the employees in a workplace.
- Accreditation of personnel with HPCSA or similar professional bodies within the wellness industry.

#### 4. SPECIFIC DELIVERABLES EXPECTED

- 1. Wellness calendar aligned to National Department of Health Awareness Wellness Calendar. Each awareness day/month is to be supported by relevant information and a care package for each employee, as agreed with the CETA (one day per month).
- A dedicated 24 hour, 7 days a week toll-free line; direct unlimited multi-lingual telephonic counselling; lifeline management services which offer employee wellness services by fully qualified personnel.
- 3. Coordinating 2 annual Wellness days at CETA Head Office or a venue as decided by the CETA
- 4. Face-to-face counselling to employees and their dependents (refer to CETA Policy) where needed.
- 5. Offer Counselling which includes Physical, Psychological, financial, Legal and social and employment matters services in dealing with anger management; trauma management; critical incident and stress management offering prompt and professional individual services to employees exposed to incidents of trauma. Critical incident services must be provided within 12 hours of the incident; Ability to provide similar services at the scene of the incident as and when requested.
- 6. Comprehensive initial briefing and training for Managers, Co-coordinators, Specialists and HR;
- 7. Individual Managerial Consultancy for Managers. This is a flexible response service to give indepth support to managers' existing relationships with employees. In addition to its consultancy function, the service includes a formal management referral service for the employees whose performance is impaired due to personal and professional problems as well as the provision of conflict resolution.
- 8. Promotion of the EWP at the Construction CETA Head Office and provincial offices.



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- Provision of HIV/ AIDS (VCT) counselling, tuberculosis, drug related, education and support services and other employee wellness services including, but not limited to, testing of lifestyle disorders.
- 10. Construction CETA branded e-Care services, accessible to all employees and to cover the full wellness service including "wellness emails" and internet link to all employees.
- 11. Fully customized employee wellness awareness campaigns and wellness days.
- 12. Orientation and service induction at all sites (Head Office and all 9 provincial offices).
- 13. Dedicated client relationship manager.
- 14. Development of an Employee Wellness Strategy for the organization.
- 15. Assist in setting up a fitness center and sick bay for CETA Employee that will create a Healthy mind to create a Healthy body attitude
- 16. Quarterly financial literacy workshop covering:
  - a. Budgeting
  - b. Debt management
  - c. Saving and investing
  - d. Estate planning
  - e. Other financial wellness related topics
- 17. Comprehensive case management of all counselled employees.
- 18. Monthly, quarterly and annual reports which should include detailed analysis of the use of the programme (to exclude employee personal information). The reports shall include, but are not limited to the following:
  - Value added to Construction CETA employees.
  - Benchmarking with other similar organizations and private sector industries
  - Recommendation of wellness interventions to address concerns.
  - Training in Wellness Related Topic for CETA employees.

#### **Wellness Day Coordination**

- 2 x Wellness days per annum that will include.
  - Communication and coordinating the event.
  - Providing gazebos for displays
  - Organizing wellness providers and services for the day
  - Setting up the agenda in collaboration with CETA HR
  - Arranging testing kits
  - Speakers on various wellness topics
  - Any other services for successful hosting of a wellness event

#### Medical Referrals (if and when required) (incapacitation)





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- Arranging medical referrals where an employer requires 2<sup>nd</sup> medical opinion on employee health conditions with specialist doctors.
- · Arranging full medical checkup when required
- Arranging medical reports for temporary disability assessments
- Arranging medical assessment of employees with high sick leave and provide report and advice to managers.

#### 5. TEAM REQUIREMENTS AND CAPACITY

- 5.1 Capacity to deliver the project promptly and accurately as per reasonable timelines given by CETA is imperative. Lack of proven capacity will attract lower functionality points for the bidder.
- 5.2 The service provider undertakes to assign experienced, professional, and competent team members for delivery of the project.
- 5.3 The service provider undertakes to assign a full-time project manager to manage all aspects of the project, with regular feedback sessions with the CETA project manager/HR Department.
- 5.4 Team members whose work requires accreditations or certain certifications; should ensure their memberships and accreditations or certifications are active and in good standing throughout the duration of the contract.
- 5.5 The service provider must provide proof of a wide network of medical partners in medical, finance and legal.

#### 6. OTHER REQUIREMENTS

- 6.1 Falsified documents will result in immediate disqualification and reporting of a bidder engaging on such to relevant authorities for action.
- 6.2 Due diligence on recommended bidder will be performed at their office and call center.

To support the evaluation process, bidders are required to ensure that the below table of core team members is fully completed and their CV's as well qualifications are attached.

A qualified resource is permitted to lead multiple aspects of the project

Name and Surname	Position	Role/Responsibilities	Qualifications	Certifications	Experience
	Project	Coordination, reporting,	Minimum NQF		Minimum 10



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M	/lanager	feedback and creating	7	yrs.
		alignment		Experience
				within
				wellness field
M	/ledical	Professionally registered	Medical	Minimum 10
P	Practitioner	practitioner	Qualification	years'
			register in	Experience
			South Africa	
	Mental health Practitioners	Professionally Registered practitioner	Medical Qualification register in South Africa	Minimum 10 years' Experience

NB: Bidders must ensure that the above table is fully completed, an incomplete table will lead to disqualification

#### 7. PROJECT DURATION

The CETA Employee Wellness Service are required for a duration of 3 years from date of appointment.

#### 8. PRICING SCHEDULE

Pricing is to be based on deliverables Pricing Schedule
The quantities below are based on an estimated staff complement of 200 employees:

Item	QTY	1 Year	2 Year	3 Year
Induction session	Per employee			
CETA wellness framework (strategy, policy and procedures)	1		N/A	N/A
Wellness calendar, commemoration of awareness day/month with	Per event per employee			



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related care package for each employee.			
A dedicated 24 hour, 7 days a week toll-free line; direct unlimited multi-lingual telephonic counselling; lifeline management services which offers employee wellness services by fully qualified personnel	Monthly cost per employee		
Comprehensive wellness day event including:	Cost per person/employee		
Face-to-face counselling per session (with a psychologist-per hour)	Per person per hour		
Critical incident/trauma counselling per employee (per hour)	Cost per hour, per employee		
Branded e-Care services. Cost of service per month. Online App if applicable. (It is a requirement)	Cost Per month		
Comprehensive case management for all counseled employees	Cost Per report		



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Monthly/Quarterly / Annual report (Specific need)	Cost Per report		
Quarterly workshops on financial, psychological, Emotional topics or any other relevant topic	Cost Per employee		
TOTAL (VAT EXCLUSIVE)			
VAT (IF APPLICABLE)			
TOTAL (VAT INCLUSIVE			
TOTAL FOR 3 YRS (VAT INCLUSIVE)			

NB: submission of an incomplete pricing schedule will lead to immediate disqualification.

NB: The total with VAT inclusive will be used for evaluation purposes and will not result in total contract amount. Quoted rates must be valid for 12 months, thereafter quoted escalation will applicable as per pricing schedule above.

NB. Some of the services costed above will be used if and when required and pricing schedule will be used for those costing.

NB. These services are not limited to the pricing schedule list but serve as a guideline.

#### 9. EVALUATION CRITERIA

#### Criterion 1 - Compulsory Requirements

Bidders will first be evaluated in terms of the gatekeeper/minimum requirements on page 2 of this document. Bidders who do not meet all the requirements will be disqualified. Bidders who meet all the requirements will be further evaluated on functionality.

#### Criterion 2 - Functionality

Functionality is worth 70 points. The minimum threshold is 60 points. Bidders who score less than 60 points on functionality will therefore be disqualified. Those who score 60 points or more will be further evaluated on presentation. The functionality evaluation is broken down as follows:



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	points
Bidders must have specific experience and submit recent (Dated not older than 7 years from the date of submission) references in respect of similar work undertaken (the references must be contactable, signed and in the form of written proof(s) on the referees' letterheads. Reference letters must confirm experience in executing Wellness services. Reference letters will be verified	
Testimonial/reference letters for similar work done.	
<ul> <li>Submission of more than 5 letters - 20 points</li> </ul>	
<ul> <li>Submission of 3 – 4 letters</li> <li>- 15 points</li> </ul>	
<ul> <li>Submission of less than 3 letters - 0 points</li> </ul>	
NB: CETA reserves the right to validate all reference letters provided by the Bidder	
Methodology and Approach	Total –20 points
Demonstration of the proposed methodology and approach in each element in the scope of work. Submission to address the identified needs of the CETA as per scope requirements. This can be demonstrated in a form of company profile or copy of Power Point Presentation.	
Scoring Matrix	
<ul> <li>Proposal meets requirements rating based on provision of a methodology and approach that covers all elements per the scope of work as listed below:         <ul> <li>24/7 Call Centre (organogram, standard operating procedure, and turnaround time) – 4 points</li> <li>Demonstration of capacity to provide medical specialist support/list of network list medical specialists – 4 points.</li> <li>Demonstration of capacity to provide Mental Health Practitioners support/Network list of mental health practitioners. – 4 points</li> <li>Demonstration of end-to-end wellness support (Wellness Value Chain) – 4 points</li> <li>Strong demonstration of Wellness Project Management (Example of a plan executed/completed) – 4 points.</li> </ul> </li> <li>Qualification and Experience of Team</li> </ul>	Total – 30
Qualification and experience of Team	points
TEAM MEMBER QUALIFICATIONS  Bidders are required to provide certified copies of qualifications and certificates of team members as indicated on the table under paragraph 6.3. Each area is to have a dedicated resources with qualifications and experience – For a foreign qualification proof of SAQA Accreditation must be submitted  1. Project Manager:	Total 15 points



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- Any NQF 7 Qualification 5 points
- Less than NQF 7 = 0 points

#### 2. Medical Specialist

#### **Qualifications – Relevant Medical Qualification**

- Any Relevant Medical Qualification (NQF 08) = 5 points
- Less than NQF level 08= 0 point

# 3. Mental Health Practitioners Qualifications – Relevant Qualification

- Any relevant Mental Health Bachelor's degree or equivalent (NQF 07) = 5 points
- Less than NQF level 07= 0 point

#### **TEAM MEMBER'S EXPERIENCE**

Bidders are required to provide a detailed CVs of team required indicating experience applicable to this project. Each area is to have a dedicated resources with qualifications and experience –

#### 1. Project Manager

#### Years of work experience in Wellness Field

- 10 years or more experience **5 points**
- 4 years to 9 years' experience 2 points
- Less than 4 years' experience 0 point

#### 2. Medical Specialist

#### Years of work experience in medical field

- 10 years or more experience 5 points
- 5 to 9 years' experience 2 points

Total 15 points



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• Less than 5 years' experience – <b>0 points</b>	
3. Mental Health Practitioners	
Years of work experience in Mental Health Field	
• 10 years or more experience – <b>5 points</b>	
• 5 to 9 years' experience – <b>2 points</b>	
• Less than 5 experience – <b>0 point</b>	

#### **Criterion 3- Presentation**

Bidders who score 60 points on functionality will be further evaluated on presentation, presentation is out of 30 points, bidders who score 20 points and above on presentation will be further evaluated on price and preference points.

Presentation				30 points
Area of Evaluation	Points	Score	Comments	
Does the presentation	Demonstrated - 5 points			
cover the full	Partially Demonstrated-3			
organogram of the	points			
company with names,	Not Demonstrated- 0			
Roles and				
responsibilities.				
Showing adequate				
capacity to cover CETA				
needs.				
Does the presentation	Demonstrated -5 points			
cover the full structure	Partially Demonstrated-3			
of the call centre, how it	points			
works and services	Not Demonstrated-0			
offered				
Does the presentation	Demonstrated - 5 points			



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cover minimum 2	Partially Demonstrated-3	
Wellness Projects	points	
showing how it was	Not Demonstrated- 0	
executed and the		
results.		
Does the presentation	Demonstrated- 5 points	
show the extensive	Partially Demonstrated-3	
network and	points	
partnerships with other	Not Demonstrated-0	
organizations that will		
add value to the CETA		
Does the Presentation	Demonstrated- 5 points	
cover Value added	Partially Demonstrated-3	
services that will	points	
enhance CETA	Not Demonstrated-0	
employee wellness		
(innovation and value		
add)		
Does the Presentation	Demonstrated 5 points	
Cover e-wellness App	Partially Demonstrated-3	
and its functionality	points	
	Not Demonstrated-0	
Total	30 points	

#### Criterion 4 - Price and Preference

Bidders who score 20 points or more on presentation, will be further evaluated in terms of Price and Preference points. As per the table below, price will be evaluated over 80 points and preference points (specific Goals) over 20:



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The specific goals allocated points	Criteria	Number of points allocated. (80/20 system)	Number of points claimed(80/20 system) (To be completed by the bidder)	Form of evidence
B-BBEE contribution level	B-BBEE Level 1	10		CIPC document, valid BBBEE
score of the bidder	B-BBEE Level 2	8		certificate/sworn affidavit.
	B-BBEE Level 3	6		
	B-BBEE Level 4	4		
	B-BBEE Level 5-6	2		
	B-BBEE Level 7-8	1		
	Non-compliant contributor	0		
	100% - 51% Women Ownership	5		CIPC document, valid BBBEE certificate/sworn
CETA transformation strategic position to empower designated groups in line with the Transformation Policy	51% - 35% Women Ownership	3		affidavit and CSD report
	35% - 20% Women Ownership	1		
	100% - 51% Youth Ownership	5		
	51% - 35% Youth Ownership	3		
	35% - 20% Youth Ownership	1		

Whilst CETA is issuing this invitation in good faith, it reserves the right to cancel or delay the selection
process at any time without providing reasons therefore and reserves the right not to select any of the
respondents to this invitation.



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BID NO: 008-2025/2026 terms of reference were approved as follows:

Name Nokwanda Dlamini Signature: Date: 05 December 2025

**BSC Chairperson** 

#### **10.ADMINISTRATIVE ENQUIRIES**

#### ANY ENQUIRIES REGARDING THE BIDDING PROCEDURE MAY BE DIRECTED TO:

**Department: Supply Chain Management Unit** 

Contact Person: Dr Sibusiso Sifunda

Tel: 011 265 5901

E-mail: scmtenders@ceta.co.za and CC Sibusisos@ceta.co.za

Kindly note that your technical enquiries will be facilitated by SCM between the service provider and the relevant CETA project lead.



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# PART A INVITATION TO BID

YOU ARE HEREBY INVI	YOU ARE HEREBY INVITED TO BID FOR REQUIREMENTS OF THE (NAME OF DEPARTMENT/ PUBLIC ENTITY)							
BID NUMBER:         Bid No: 008-2025/2026         CLOSING DATE:16 January 2026         CLOSING TIME:         11:00								
		A SERVICE P	ROVIDER FOI	R THE	PROVISI	ON OF	EMPLOYE	E WELLNESS
DESCRIPTION SERV	ICES							
BID RESPONSE DOCUM	IENTS MAY BE D	FPOSITED IN THE F	RID BOX SITUATE	D AT (ST	RFFT ADD	RESS)		
DID REGI GROE DOCCII		LI GOITED III THE E	JO BOX GITOXIL	<i>5</i> 7.1 (077	(LLI /\DD)	11200)		
BIDDING PROCEDURE I	ENQUIRIES MAY	BE DIRECTED TO	TECHNICA	L ENQUIR	RIES MAY E	BE DIRE	CTED TO:	
CONTACT PERSON			CONTACT I		-			
TELEPHONE NUMBER			TELEPHON	E NUMBE	:R			
FACSIMILE NUMBER			FACSIMILE	NUMBER	1			
E-MAIL ADDRESS			E-MAIL ADI	DRESS				
SUPPLIER INFORMATION	N							
NAME OF BIDDER								
POSTAL ADDRESS								
STREET ADDRESS								
TELEPHONE NUMBER	CODE			NUME	BER			
CELLPHONE NUMBER								
FACSIMILE NUMBER	CODE			NUME	BER			
E-MAIL ADDRESS								
VAT REGISTRATION NUMBER								
SUPPLIER	TAX			CENT	ΓRAL			
COMPLIANCE STATUS	COMPLIANCE		OR		PLIER			
	SYSTEM PIN:				ABASE			
ARE YOU THE				No:		MAAA		
ACCREDITED			ARE YOU A	EODEION	U DACED			
REPRESENTATIVE IN			SUPPLIER				□Yes	□No
SOUTH AFRICA FOR THE GOODS	☐Yes	□No	/SERVICES				[IF YES, ANSW	ED THE
/SERVICES	[IF YES ENCLOS	SE PROOFI					QUESTIONNAL	
OFFERED?	1 23 2.1320							
QUESTIONNAIRE TO BI	DDING FOREIGN	SUPPLIERS						



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IS THE ENTITY A RESIDENT OF THE REPUBLIC OF SOUTH AFRICA (RSA)?	☐ YES ☐ NO
DOES THE ENTITY HAVE A BRANCH IN THE RSA?	☐ YES ☐ NO
DOES THE ENTITY HAVE A PERMANENT ESTABLISHMENT IN THE RSA?	☐ YES ☐ NO
DOES THE ENTITY HAVE ANY SOURCE OF INCOME IN THE RSA?	☐ YES ☐ NO
IS THE ENTITY LIABLE IN THE RSA FOR ANY FORM OF TAXATION?  IF THE ANSWER IS "NO" TO ALL OF THE ABOVE, THEN IT IS NOT A REQUIREMENT TO REGISTER FOR A TO SYSTEM PIN CODE FROM THE SOUTH AFRICAN REVENUE SERVICE (SARS) AND IF NOT REGISTER AS PER 2015.	



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# PART B TERMS AND CONDITIONS FOR BIDDING

#### 1. BID SUBMISSION:

- 1.1. BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. LATE BIDS WILL NOT BE ACCEPTED FOR CONSIDERATION.
- 1.2. ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED (NOT TO BE RE-TYPED) OR IN THE MANNER PRESCRIBED IN THE BID DOCUMENT.
- 1.3. THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT, 2000 AND THE PREFERENTIAL PROCUREMENT REGULATIONS, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF CONTRACT.
- 1.4. THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM (SBD7).

#### 2. TAX COMPLIANCE REQUIREMENTS

- 2.1 BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.
- 2.2 BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VERIFY THE TAXPAYER'S PROFILE AND TAX STATUS.
- 2.3 APPLICATION FOR TAX COMPLIANCE STATUS (TCS) PIN MAY BE MADE VIA E-FILING THROUGH THE SARS WEBSITE WWW.SARS.GOV.ZA.
- 2.4 BIDDERS MAY ALSO SUBMIT A PRINTED TCS CERTIFICATE TOGETHER WITH THE BID.
- 2.5 IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED; EACH PARTY MUST SUBMIT A SEPARATE TCS CERTIFICATE / PIN / CSD NUMBER.
- 2.6 WHERE NO TCS PIN IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.
- 2.7 NO BIDS WILL BE CONSIDERED FROM PERSONS IN THE SERVICE OF THE STATE, COMPANIES WITH DIRECTORS WHO ARE PERSONS IN THE SERVICE OF THE STATE, OR CLOSE CORPORATIONS WITH MEMBERS PERSONS IN THE SERVICE OF THE STATE."

NB: FAILURE TO PROVIDE / OR COMPLY WITH ANY OF THE ABOVE PA	ARTICULARS MAY RENDER THE BID INVALID.
SIGNATURE OF BIDDER:	
CAPACITY UNDER WHICH THIS BID IS SIGNED: (Proof of authority must be submitted e.g. company resolution)	
DATE:	



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**SBD 4** 

#### **BIDDER'S DISCLOSURE**

#### 1. PURPOSE OF THE FORM

Any person (natural or juristic) may make an offer or offers in terms of this invitation to bid. In line with the principles of transparency, accountability, impartiality, and ethics as enshrined in the Constitution of the Republic of South Africa and further expressed in various pieces of legislation, it is required for the bidder to make this declaration in respect of the details required hereunder.

Where a person/s are listed in the Register for Tender Defaulters and / or the List of Restricted Suppliers, that person will automatically be disqualified from the bid process.

2	Rid	dar'e	dacl	aration
<b>4</b> .	DIU	uei s	uec	arauvi

2.1 Is the bidder, or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest1 in the enterprise, employed by the state?

YES/NO

2.1.1 If so, furnish particulars of the names, individual identity numbers, and, if applicable, state employee numbers of sole proprietor/ directors / trustees / shareholders / members/ partners or any person having a controlling interest in the enterprise, in table below.

Full Name	Identity Number	Name of State institution

2.2 2.2.1	Do you, or any person connected with the bidder, have a rethe procuring institution? <b>YES/NO</b> If so, furnish particulars:	relationship with any person who is employed by
2.3	Does the bidder or any of its directors / trustees / shareho a controlling interest in the enterprise have any interest in are bidding for this contract?	. , , , , ,

1 the power, by one person or a group of persons holding the majority of the equity of an enterprise, alternatively, the person/s having the deciding vote or power to influence or to direct the course and decisions of the enterprise.



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If so, furnish particulars:

#### **DECLARATION**

- I, the undersigned, (name)...... in submitting the accompanying bid, do hereby make the following statements that I certify to be true and complete in every respect:
- 3.1 I have read and I understand the contents of this disclosure;
- 3.2 I understand that the accompanying bid will be disqualified if this disclosure is found not to be true and complete in every respect;
- 3.3 The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However, communication between partners in a joint venture or consortium2 will not be construed as collusive bidding.
- In addition, there have been no consultations, communications, agreements or arrangements with any 3.4 competitor regarding the quality, quantity, specifications, prices, including methods, factors or formulas used to calculate prices, market allocation, the intention or decision to submit or not to submit the bid, bidding with the intention not to win the bid and conditions or delivery particulars of the products or services to which this bid invitation relates.
- 3.4 The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.
- 3.5 There have been no consultations, communications, agreements or arrangements made by the bidder with any official of the procuring institution in relation to this procurement process prior to and during the bidding process except to provide clarification on the bid submitted where so required by the institution; and the bidder was not involved in the drafting of the specifications or terms of reference for this bid.
- 3.6 I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

I CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 1, 2 and 3 ABOVE IS CORRECT. I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME IN TERMS OF

PARAGRAPH 6 OF PFMA SCM INSTRUCTION 03 OF 2021/22 ON PREVENTING AND COMBATING

ABUSE IN THE SUPPLY CHAIN MANAGEMENT SYSTEM SHOULD THIS DECLARATION PROVE TO BE FALSE.

<sup>2</sup> Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.



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Signature	Date
Position	Name of bidder





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#### **SBD 6.1**

# PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2022

This preference form must form part of all tenders invited. It contains general information and serves as a claim form for preference points for specific goals.

NB: BEFORE COMPLETING THIS FORM, TENDERERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF THE TENDER AND PREFERENTIAL PROCUREMENT REGULATIONS, 2022

#### 1. GENERAL CONDITIONS

- 1.1 The following preference point systems are applicable to invitations to tender:
  - the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
  - the 90/10 system for requirements with a Rand value above R50 000 000 (all applicable taxes included).

#### 1.2 To be completed by the organ of state

(delete whichever is not applicable for this tender).

- a) The applicable preference point system for this tender is the 80/20 preference point system.
- b) The 80/20 preference point system will be applicable in this tender. The lowest/ highest acceptable tender will be used to determine the accurate system once tenders are received.
- 1.3 Points for this tender (even in the case of a tender for income-generating contracts) shall be awarded for:
  - (a) Price; and
  - (b) Specific Goals.

#### 1.4 To be completed by the organ of state:

The maximum points for this tender are allocated as follows:

	POINTS
PRICE	80
SPECIFIC GOALS	20
Total points for Price and SPECIFIC GOALS	100



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- 1.5 Failure on the part of a tenderer to submit proof or documentation required in terms of this tender to claim points for specific goals with the tender, will be interpreted to mean that preference points for specific goals are not claimed.
- 1.6 The organ of state reserves the right to require of a tenderer, either before a tender is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the organ of state.

#### 2. **DEFINITIONS**

- 2.1 "Acceptable bid or acceptable quotation" means a bid or quotation which in all respects complies with the specifications and Conditions of Tender as set out in the tender document.
- 2.2 "Black people" means Africans, Coloureds and Indians (refer to the B-BBEE Act for more details)
- 2.3 "B-BBEE" means broad-based black economic empowerment as defined in section 1 of the Broad-Based Black Economic Empowerment Act;
- 2.4 "B-BBEE status level of contributor" means the B-BBEE status of an entity in terms of a code of good practice on black economic empowerment, issued in terms of section 9(1) of the Broad-Based Black Economic Empowerment Act;
- 2.5 "bid" means a written offer in a prescribed or stipulated form in response to an invitation by an organ of state for the provision of goods or services, through and advertised competitive bidding processes or proposals;
- 2.6. "Broad-Based Black Economic Empowerment Act" means the Broad-Based Black Economic Empowerment Act, 2003 (Act No. 53 of 2003);
- 2.7. "Control" means the possession and exercise of legal authority and power to manage the assets, goodwill and daily operations of a business and the active and continuous exercise of appropriate managerial authority and power in determining the policies and directing the operations of the business.
- 2.8. "Disability" means, in respect of a person, a permanent impairment of a physical, intellectual, or sensory function, which results in restricted, or lack of, ability to perform an activity in the manner, or within the range, considered normal for a human being AND is in procession of a proof of disability.
- 2.9. "EME" means an Exempted Micro Enterprise in terms of the relevant code of good practice on black economic empowerment issued in terms of section 9 (1) of the Broad-Based Black Economic Empowerment Act;
- 2.10. "Locality" means that the enterprise has either its head office or an operational office located in a township or rural area AND they are in procession of a municipal account, not older than three months for that location.
- 2.11. "military veteran" means has the meaning assigned to it in Section 1 of the Military Veterans Act, 2011 (Act No. 18 of 2011).
- 2.12. "Ownership" of an enterprise has the meaning defined in the Ownership Element of the B-BBEE Amendment Act of 2013 and the codes of good practice. This includes exercisable voting rights in



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the enterprise; economic interest in the enterprise (including Employee Share Ownership Programmes, Broad-based Ownership Schemes).

2.13. "**price**" means an amount of money tendered for goods or services, and includes all applicable taxes less all unconditional discounts;

#### 2.14. "Proof of B-BBEE status level of contributor" means:

- a) B-BBEE Status level certificate issued by an authorized body or person (such as a SANAS verification agent);
- b) A sworn affidavit as prescribed by the B-BBEE Codes of Good Practice;
- c) A CIPC B-BBEE certificate; or
- d) Any other requirement prescribed in terms of the B-BBEE Act.

#### 2.15. Proof of Disability" means:

- a) A completed SARS "Confirmation of Diagnosis of Disability" form endorsed by a duly registered medical practitioner which will remain valid for 10 years where the disability is of a permanent nature;
- b) A medical report and functional assessment report confirming the disability; or
- c) A SASSA disability grant.

#### 2.16. "Proof of Locality" means:

- a) A municipal rates invoice in the name of the company submitting the quotation that has been issued within the last three months;
- An affidavit or equivalent from an authorised traditional leaders or local councillor in regions where municipal rates invoices are not available, showing the township name and ERF number or physical address;
- c) A signed lease with a property owner located in that municipality/township (CETA may request a recent statement from the landlord);
- d) A utilities rates statement (examples, Eskom or Telkom fixed line service) showing the physical address and name of the company or director's name

#### 2.17. "Proof of Military Veteran" means a:

- a) Military veteran certificate as issued by the Department of Military Veterans in the name of the individual; or
- b) Military veteran certificate as issued by the Department of Military Veterans in the name of the company.

#### 2.18. "Proof of Ownership" means:

- a) The % ownership indicated on the Central Supplier Database. The CSD integrates with the systems at Home Affairs (demographic information); Companies and Intellectual Property Commission (CIPC) (for company information such as shareholding); and other databases (such as the banks).
- 2.19. "QSE" means a qualifying small business enterprise in terms of a code of good practice on black economic empowerment issued in terms of section 9 (1) of the Broad-Based Black Economic Empowerment Act;
- 2.20. "Rand value" means the total estimated value of a contract in Rand, calculated at the time of the tender invitation.
- 2.21. "Specific Goals" means those goals as contemplated in section 2(1)(d) of the PPPFA which may include contracting with persons, or categories of persons, historically disadvantaged by unfair discrimination on the basis of race, gender and disability including the implementation of programmes







- of the Reconstruction and Development Programme as published in Government Gazette No. 16085 dated 23 November 1994
- 2.22. "tender for income-generating contracts" means a written offer in the form determined by an organ of state in response to an invitation for the origination of income-generating contracts through any method envisaged in legislation that will result in a legal agreement between the organ of state and a third party that produces revenue for the organ of state, and includes, but is not limited to, leasing and disposal of assets and concession contracts, excluding direct sales and disposal of assets through public auctions; and
- 2.23. "the Act" means the Preferential Procurement Policy Framework Act, 2000 (Act No. 5 of 2000).
- 2.24. "township" has no formal definition but is commonly understood to refer to the underdeveloped, usually (but not only) urban, residential areas that during Apartheid were reserved for non-whites (Africans, Coloureds and Indians) who lived near or worked in areas that were designated 'white only' (under the ...
- 2.25. "Youth" means persons between the ages of 14 and 35 as defined in the National Youth Commission Act of 1996.
  - 3. FORMULAE FOR PROCUREMENT OF GOODS AND SERVICES
  - 3.1. POINTS AWARDED FOR PRICE
  - 3.1.1 THE 80/20 OR 90/10 PREFERENCE POINT SYSTEMS

A maximum of 80 or 90 points is allocated for price on the following basis:

80/20 or 90/10  $Ps = 80\left(1-rac{Pt-P\,min}{P\,min}
ight)$  or  $Ps = 90\left(1-rac{Pt-P\,min}{P\,min}
ight)$  Where

Ps = Points scored for price of tender under consideration

Pt = Price of tender under consideration

Pmin = Price of lowest acceptable tender

# 3.2. FORMULAE FOR DISPOSAL OR LEASING OF STATE ASSETS AND INCOME GENERATING PROCUREMENT

#### 3.2.1. POINTS AWARDED FOR PRICE

A maximum of 80 or 90 points is allocated for price on the following basis:

80/20 or 90/10  $Ps = 80\left(1 + \frac{Pt - P max}{P max}\right)$  or  $Ps = 90\left(1 + \frac{Pt - P max}{P max}\right)$ 

Where



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Ps = Points scored for price of tender under consideration

Pt = Price of tender under consideration

Pmax = Price of highest acceptable tender

#### 4. POINTS AWARDED FOR SPECIFIC GOALS

- 4.1. In terms of Regulation 4(2); 5(2); 6(2) and 7(2) of the Preferential Procurement Regulations, preference points must be awarded for specific goals stated in the tender. For the purposes of this tender the tenderer will be allocated points based on the goals stated in table 1 below as may be supported by proof/ documentation stated in the conditions of this tender:
- 4.2. In cases where organs of state intend to use Regulation 3(2) of the Regulations, which states that, if it is unclear whether the 80/20 or 90/10 preference point system applies, an organ of state must, in the tender documents, stipulate in the case of—
  - (a) an invitation for tender for income-generating contracts, that either the 80/20 or 90/10 preference point system will apply and that the highest acceptable tender will be used to determine the applicable preference point system; or
  - (b) any other invitation for tender, that either the 80/20 or 90/10 preference point system will apply and that the lowest acceptable tender will be used to determine the applicable preference point system,

then the organ of state must indicate the points allocated for specific goals for both the 90/10 and 80/20 preference point system.

#### **DECLARATION WITH REGARD TO COMPANY/FIRM**

4.3.	Name of company/firm
4.4.	Company registration number:
4.5.	TYPE OF COMPANY/ FIRM
	<ul> <li>Partnership/Joint Venture / Consortium</li> <li>One-person business/sole propriety</li> <li>Close corporation</li> <li>Public Company</li> <li>Personal Liability Company</li> <li>(Pty) Limited</li> <li>Non-Profit Company</li> <li>State Owned Company</li> <li>[TICK APPLICABLE BOX]</li> </ul>

4.6. I, the undersigned, who is duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the specific goals as advised in the tender, qualifies the company/ firm



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for the preference(s) shown and I acknowledge that:

- i) The information furnished is true and correct;
- ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;
- iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 4.2, the contractor may be required to furnish documentary proof to the satisfaction of the organ of state that the claims are correct;
- iv) If the specific goals have been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the organ of state may, in addition to any other remedy it may have –
  - (a) disqualify the person from the tendering process;
  - (b) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;
  - (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
  - (d) recommend that the tenderer or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted from obtaining business from any organ of state for a period not exceeding 10 years, after the audi alteram partem (hear the other side) rule has been applied; and
  - (e) forward the matter for criminal prosecution, if deemed necessary.

	SIGNATURE(S) OF TENDERER(S)
SURNAME AND NAME: DATE:	
ADDRESS:	



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**SBD 7.2** 

#### **CONTRACT FORM - RENDERING OF SERVICES**

THIS FORM MUST BE FILLED IN DUPLICATE BY BOTH THE SERVICE PROVIDER (PART 1) AND THE PURCHASER (PART 2). BOTH FORMS MUST BE SIGNED IN THE ORIGINAL SO THAT THE SERVICE PROVIDER AND THE PURCHASER WOULD BE IN POSSESSION OF ORIGINALLY SIGNED CONTRACTS FOR THEIR RESPECTIVE RECORDS.

#### PART 1 (TO BE FILLED IN BY THE SERVICE PROVIDER)

- 2. The following documents shall be deemed to form and be read and construed as part of this agreement:
  - (i) Bidding documents, viz
    - Invitation to bid;
    - Tax clearance certificate;
    - Pricing schedule(s);
    - Technical Specification(s);
    - Declaration of interest;
    - Declaration of bidder's past SCM practices;
    - Certificate of Independent Bid Determination
    - Special Conditions of Contract;
  - (ii) General Conditions of Contract; and
  - (iii) Other (specify)
- 3. I confirm that I have satisfied myself as to the correctness and validity of my bid; that the price(s) and rate(s) quoted cover all the goods and/or works specified in the bidding documents; that the price(s) and rate(s) cover all my obligations and I accept that any mistakes regarding price(s) and rate(s) and calculations will be at my own risk.
- 4. I accept full responsibility for the proper execution and fulfilment of all obligations and conditions devolving on me under this agreement as the principal liable for the due fulfilment of this contract.
- 5. I declare that I have no participation in any collusive practices with any bidder or any other person regarding this or any other bid.

6.	confirm that I am duly authorised to sign this contract.  IAME (PRINT)			
	CAPACITY		WITNI	ESSES
	SIGNATURE		1	
	NAME OF FIRM		2.	
			DATE:	



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#### **CONTRACT FORM - RENDERING OF SERVICES**

PART 2 (TO BE FILLED IN BY THE	PURCHASER- CETA)	
I	in my capacity as	
accept your bid under reference num rendering of services	oer	datedfor the
indicated hereunder and/or further sp	ecified in the annexure(s).	
An official order indicating service del	ivery instructions is forthcoming.	
I undertake to make payment for the s within 30 (thirty) days after receipt of		th the terms and conditions of the contract,
DESCRIPTION OF SERVICE	PRICE (ALL APPLICABLE TAXES INCLUDED)	COMPLETION DATE
4. I confirm that I am duly autho	rised to sign this contract.	
SIGNED AT	ON	
NAME (PRINT)		
SIGNATURE		
OFFICIAL STAMP		WITNESSES 1
		2
		DATE:
1		1







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#### 11.GENERAL CONDITIONS OF CONTRACT

#### **GOVERNMENT PROCUREMENT**

# GENERAL CONDITIONS OF CONTRACT July 2010

#### NOTES

The purpose of this document is to:

 Draw special attention to certain general conditions applicable to government bids, contracts and orders; and

To ensure that clients be familiar with regard to the rights and obligations of all parties involved in doing business with government.

In this document words in the singular also mean in the plural and vice versa and words in the masculine also mean in the feminine and neuter.

- The General Conditions of Contract will form part of all bid documents and may not be amended.
- Special Conditions of Contract (SCC) relevant to a specific bid, should be compiled separately for every bid (if (applicable) and will supplement the General Conditions of Contract. Whenever there is a conflict, the provisions in the SCC shall prevail.

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#### **General Conditions of Contract**

#### 1. Definitions

34.

- 1. The following terms shall be interpreted as indicated:
- 1.1 "Closing time" means the date and hour specified in the bidding documents for the receipt of bids.
- 1.2 "Contract" means the written agreement entered into between the purchaser and the supplier, as recorded in the contract form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
- 1.3 "Contract price" means the price payable to the supplier under the contract for the full and proper performance of his contractual obligations.
- 1.4 "Corrupt practice" means the offering, giving, receiving, or soliciting of anything of value to influence the action of a public official in the procurement process or in contract execution.
- 1.5 "Countervailing duties" are imposed in cases where an enterprise abroad is subsidized by its government and encouraged to market its products internationally.
- 1.6 "Country of origin" means the place where the goods were mined, grown or produced or from which the services are supplied. Goods are produced when, through manufacturing, processing or substantial and major assembly of components, a commercially recognized new product results that is substantially different in basic characteristics or in purpose or utility from its components.



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- 1.7 "Day" means calendar day.
- 1.8 "Delivery" means delivery in compliance of the conditions of the contract or order.
- 1.9 "Delivery ex stock" means immediate delivery directly from stock actually on hand.
- 1.10 "Delivery into consignees store or to his site" means delivered and unloaded in the specified store or depot or on the specified site in compliance with the conditions of the contract or order, the supplier bearing all risks and charges involved until the supplies are so delivered and a valid receipt is obtained.
- 1.11 "Dumping" occurs when a private enterprise abroad market its goods on own initiative in the RSA at lower prices than that of the country of origin and which have the potential to harm the local industries in the RSA.
- 1.12 "Force majeure" means an event beyond the control of the supplier and not involving the supplier's fault or negligence and not foreseeable. Such events may include, but is not restricted to, acts of the purchaser in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.
- 1.13 "Fraudulent practice" means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of any bidder, and includes collusive practice among bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the bidder of the benefits of free and open competition.
- 1.14 "GCC" means the General Conditions of Contract.
- 1.15 "Goods" means all of the equipment, machinery, and/or other materials that the supplier is required to supply to the purchaser under the contract.
- 1.16 "Imported content" means that portion of the bidding price represented by the cost of components, parts or materials which have been or are still to be imported (whether by the supplier or his subcontractors) and which costs are inclusive of the costs abroad, plus freight and other direct importation costs such as landing costs, dock dues, import duty, sales duty or other similar tax or duty at the South African place of entry as well as transportation and handling charges to the factory in the Republic where the supplies covered by the bid will be manufactured.
- 1.17 "Local content" means that portion of the bidding price which is not included in the imported content provided that local manufacture does take place.
- 1.18 "Manufacture" means the production of products in a factory using labour, materials, components and machinery and includes other related value-adding activities.
- 1.19 "Order" means an official written order issued for the supply of goods or works or the rendering of a service.
- 1.20 "Project site," where applicable, means the place indicated in bidding documents.



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- 1.21 "Purchaser" means the organization purchasing the goods.
- 1.22 "Republic" means the Republic of South Africa.
- 1.23 "SCC" means the Special Conditions of Contract.
- 1.24 "Services" means those functional services ancillary to the supply of the goods, such as transportation and any other incidental services, such as installation, commissioning, provision of technical assistance, training, catering, gardening, security, maintenance and other such obligations of the supplier covered under the contract.
- 1.25 "Written" or "in writing" means handwritten in ink or any form of electronic or mechanical writing.

#### 2. Application

- 2.1 These general conditions are applicable to all bids, contracts and orders including bids for functional and professional services, sales, hiring, letting and the granting or acquiring of rights, but excluding immovable property, unless otherwise indicated in the bidding documents.
- 2.2 Where applicable, special conditions of contract are also laid down to cover specific supplies, services or works.
- 2.3 Where such special conditions of contract are in conflict with these general conditions, the special conditions shall apply.

#### 3. General

- 3.1 Unless otherwise indicated in the bidding documents, the purchaser shall not be liable for any expense incurred in the preparation and submission of a bid. Where applicable a non-refundable fee for documents may be charged.
- 3.2 With certain exceptions, invitations to bid are only published in the Government Tender Bulletin. The Government Tender Bulletin may be obtained directly from the Government Printer, Private Bag X85, Pretoria 0001, or accessed electronically from <a href="https://www.treasury.gov.za">www.treasury.gov.za</a>

#### 4. Standards

4.1 The goods supplied shall conform to the standards mentioned in the bidding documents and specifications.

# 5. Use of contract documents and information; inspection.

- 5.1 The supplier shall not, without the purchaser's prior written consent, disclose the contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the purchaser in connection therewith, to any person other than a person employed by the supplier in the performance of the contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far as may be necessary for purposes of such performance.
- 5.2 The supplier shall not, without the purchaser's prior written consent, make use of any document or information mentioned in GCC clause 5.1 except for purposes of performing the contract.
- 5.3 Any document, other than the contract itself mentioned in GCC clause 5.1 shall remain the property of the purchaser and shall be returned (all copies) to the



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- purchaser on completion of the supplier's performance under the contract if so required by the purchaser.
- 5.4 The supplier shall permit the purchaser to inspect the supplier's records relating to the performance of the supplier and to have them audited by auditors appointed by the purchaser, if so required by the purchaser.

#### 6. Patent rights

6.1 The supplier shall indemnify the purchaser against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the goods or any part thereof by the purchaser.

# 7. Performance security

- 7.1 Within thirty (30) days of receipt of the notification of contract award, the successful bidder shall furnish to the purchaser the performance security of the amount specified in SCC.
- 7.2 The proceeds of the performance security shall be payable to the purchaser as compensation for any loss resulting from the supplier's failure to complete his obligations under the contract.
- 7.3 The performance security shall be denominated in the currency of the contract, or in a freely convertible currency acceptable to the purchaser and shall be in one of the following forms:
  - (a) a bank guarantee or an irrevocable letter of credit issued by a reputable bank located in the purchaser's country or abroad, acceptable to the purchaser, in the form provided in the bidding documents or another form acceptable to the purchaser; or
  - (b) a cashier's or certified cheque
- 7.4 The performance security will be discharged by the purchaser and returned to the supplier not later than thirty (30) days following the date of completion of the supplier's performance obligations under the contract, including any warranty obligations, unless otherwise specified in SCC.

# 8. Inspections, tests and analyses

- 8.1 All pre-bidding testing will be for the account of the bidder.
- 8.2 If it is a bid condition that supplies to be produced or services to be rendered should at any stage during production or execution or on completion be subject to inspection, the premises of the bidder or contractor shall be open, at all reasonable hours, for inspection by a representative of the Department or an organization acting on behalf of the Department.
- 8.3 If there are no inspection requirements indicated in the bidding documents and no mention is made in the contract, but during the contract period it is decided that inspections shall be carried out, the purchaser shall itself make the necessary arrangements, including payment arrangements with the testing authority concerned.
- 8.4 If the inspections, tests and analyses referred to in clauses 8.2 and 8.3 show the supplies to be in accordance with the contract requirements, the cost of the inspections, tests and analyses shall be defrayed by the purchaser.
- 8.5 Where the supplies or services referred to in clauses 8.2 and 8.3 do not comply



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- with the contract requirements, irrespective of whether such supplies or services are accepted or not, the cost in connection with these inspections, tests or analyses shall be defrayed by the supplier.
- 8.6 Supplies and services which are referred to in clauses 8.2 and 8.3 and which do not comply with the contract requirements may be rejected.
- 8.7 Any contract supplies may on or after delivery be inspected, tested or analyzed and may be rejected if found not to comply with the requirements of the contract. Such rejected supplies shall be held at the cost and risk of the supplier who shall, when called upon, remove them immediately at his own cost and forthwith substitute them with supplies which do comply with the requirements of the contract. Failing such removal the rejected supplies shall be returned at the suppliers cost and risk. Should the supplier fail to provide the substitute supplies forthwith, the purchaser may, without giving the supplier further opportunity to substitute the rejected supplies, purchase such supplies as may be necessary at the expense of the supplier.
- 8.8 The provisions of clauses 8.4 to 8.7 shall not prejudice the right of the purchaser to cancel the contract on account of a breach of the conditions thereof, or to act in terms of Clause 23 of GCC.

#### 9. Packing

- 9.1 The supplier shall provide such packing of the goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in the contract. The packing shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt and precipitation during transit, and open storage. Packing, case size and weights shall take into consideration, where appropriate, the remoteness of the goods' final destination and the absence of heavy handling facilities at all points in transit.
- 9.2 The packing, marking, and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the contract, including additional requirements, if any, specified in SCC, and in any subsequent instructions ordered by the purchaser.

# 10. Delivery and documents

- 10.1 Delivery of the goods shall be made by the supplier in accordance with the terms specified in the contract. The details of shipping and/or other documents to be furnished by the supplier are specified in SCC.
- 10.2 Documents to be submitted by the supplier are specified in SCC.
- 11. Insurance
- 11.1 The goods supplied under the contract shall be fully insured in a freely convertible currency against loss or damage incidental to manufacture or acquisition, transportation, storage and delivery in the manner specified in the SCC.
- 12. Transportation
- 12.1 Should a price other than an all-inclusive delivered price be required, this shall be specified in the SCC.

# 13. Incidental Services

- 13.1 The supplier may be required to provide any or all of the following services, including additional services, if any, specified in SCC:
  - (a) performance or supervision of on-site assembly and/or commissioning of the supplied goods;



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- (b) furnishing of tools required for assembly and/or maintenance of the supplied goods;
- (c) furnishing of a detailed operations and maintenance manual for each appropriate unit of the supplied goods;
- (d) performance or supervision or maintenance and/or repair of the supplied goods, for a period of time agreed by the parties, provided that this service shall not relieve the supplier of any warranty obligations under this contract; and
- (e) training of the purchaser's personnel, at the supplier's plant and/or on-site, in assembly, start-up, operation, maintenance, and/or repair of the supplied goods.
- 13.2 Prices charged by the supplier for incidental services, if not included in the contract price for the goods, shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the supplier for similar services.
- 14. Spare parts
- 14.1 As specified in SCC, the supplier may be required to provide any or all of the following materials, notifications, and information pertaining to spare parts manufactured or distributed by the supplier:
  - such spare parts as the purchaser may elect to purchase from the supplier, provided that this election shall not relieve the supplier of any warranty obligations under the contract; and
  - (b) in the event of termination of production of the spare parts:
    - (i) Advance notification to the purchaser of the pending termination, in sufficient time to permit the purchaser to procure needed requirements; and
    - (ii) Following such termination, furnishing at no cost to the purchaser, the blueprints, drawings, and specifications of the spare parts, if requested.

- 15. Warranty
- 15.1 The supplier warrants that the goods supplied under the contract are new, unused, of the most recent or current models, and that they incorporate all recent improvements in design and materials unless provided otherwise in the contract. The supplier further warrants that all goods supplied under this contract shall have no defect, arising from design, materials, or workmanship (except when the design and/or material is required by the purchaser's specifications) or from any act or omission of the supplier, that may develop under normal use of the supplied goods in the conditions prevailing in the country of final destination.
- 15.2 This warranty shall remain valid for twelve (12) months after the goods, or any portion thereof as the case may be, have been delivered to and accepted at the final destination indicated in the contract, or for eighteen (18) months after the date of shipment from the port or place of loading in the source country, whichever period concludes earlier, unless specified otherwise in SCC.
- 15.3 The purchaser shall promptly notify the supplier in writing of any claims arising under this warranty.
- 15.4 Upon receipt of such notice, the supplier shall, within the period specified in SCC and with all reasonable speed, repair or replace the defective goods or parts thereof, without costs to the purchaser.



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- 15.5 If the supplier, having been notified, fails to remedy the defect(s) within the period specified in SCC, the purchaser may proceed to take such remedial action as may be necessary, at the supplier's risk and expense and without prejudice to any other rights which the purchaser may have against the supplier under the contract.
- 16. Payment
- 16.1 The method and conditions of payment to be made to the supplier under this contract shall be specified in SCC.
- 16.2 The supplier shall furnish the purchaser with an invoice accompanied by a copy of the delivery note and upon fulfilment of other obligations stipulated in the contract.
- 16.3 Payments shall be made promptly by the purchaser, but in no case later than thirty (30) days after submission of an invoice or claim by the supplier.
- 16.4 Payment will be made in Rand unless otherwise stipulated in SCC.
- 17. Prices
- 17.1 Prices charged by the supplier for goods delivered and services performed under the contract shall not vary from the prices quoted by the supplier in his bid, with the exception of any price adjustments authorized in SCC or in the purchaser's request for bid validity extension, as the case may be.
- 18. Contract Amendments
- 18.1 No variation in or modification of the terms of the contract shall be made except by written amendment signed by the parties concerned.
- 19. Assignment
- 19.1 The supplier shall not assign, in whole or in part, its obligations to perform under the contract, except with the purchaser's prior written consent.
- 20. Subcontracts
- 20.1 The supplier shall notify the purchaser in writing of all subcontracts awarded under this contracts if not already specified in the bid. Such notification, in the original bid or later, shall not relieve the supplier from any liability or obligation under the contract.
- 21. Delays in the supplier's performance
- 21.1 Delivery of the goods and performance of services shall be made by the supplier in accordance with the time schedule prescribed by the purchaser in the contract.
- 21.2 If at any time during performance of the contract, the supplier or its subcontractor(s) should encounter conditions impeding timely delivery of the goods and performance of services, the supplier shall promptly notify the purchaser in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the supplier's notice, the purchaser shall evaluate the situation and may at his discretion extend the supplier's time for performance, with or without the imposition of penalties, in which case the extension shall be ratified by the parties by amendment of contract.
- 21.3 No provision in a contract shall be deemed to prohibit the obtaining of supplies or services from a national department, provincial department, or a local authority.
- 21.4 The right is reserved to procure outside of the contract small quantities or to have minor essential services executed if an emergency arises, the supplier's point of supply is not situated at or near the place where the supplies are required, or the supplier's services are not readily available.



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- 21.5 Except as provided under GCC Clause 25, a delay by the supplier in the performance of its delivery obligations shall render the supplier liable to the imposition of penalties, pursuant to GCC Clause 22, unless an extension of time is agreed upon pursuant to GCC Clause 21.2 without the application of penalties.
- 21.6 Upon any delay beyond the delivery period in the case of a supplies contract, the purchaser shall, without canceling the contract, be entitled to purchase supplies of a similar quality and up to the same quantity in substitution of the goods not supplied in conformity with the contract and to return any goods delivered later at the supplier's expense and risk, or to cancel the contract and buy such goods as may be required to complete the contract and without prejudice to his other rights, be entitled to claim damages from the supplier.

#### 22. Penalties

22.1 Subject to GCC Clause 25, if the supplier fails to deliver any or all of the goods or to perform the services within the period(s) specified in the contract, the purchaser shall, without prejudice to its other remedies under the contract, deduct from the contract price, as a penalty, a sum calculated on the delivered price of the delayed goods or unperformed services using the current prime interest rate calculated for each day of the delay until actual delivery or performance. The purchaser may also consider termination of the contract pursuant to GCC Clause 23.

# 23. Termination for default

- 23.1 The purchaser, without prejudice to any other remedy for breach of contract, by written notice of default sent to the supplier, may terminate this contract in whole or in part:
  - (a) if the supplier fails to deliver any or all of the goods within the period(s) specified in the contract, or within any extension thereof granted by the purchaser pursuant to GCC Clause 21.2;
  - (b) if the Supplier fails to perform any other obligation(s) under contract; or
  - (c) if the supplier, in the judgment of the purchaser, has engaged in corrupt or fraudulent practices in competing for or in executing the contract.
- 23.2 In the event the purchaser terminates the contract in whole or in part, purchaser may procure, upon such terms and in such manner as it deems appropriate, goods, works or services similar to those undelivered, and the supplier shall be liable to the purchaser for any excess costs for such similar goods, works or services. However, the supplier shall continue performance of the contract to the extent not terminated.
- 23.3 Where the purchaser terminates the contract in whole or in part, the purchaser may decide to impose a restriction penalty on the supplier by prohibiting such supplier from doing business with the public sector for a period not exceeding 10 years.
- 23.4 If a purchaser intends imposing a restriction on a supplier or any person associated with the supplier, the supplier will be allowed a time period of not more than fourteen (14) days to provide reasons why the envisaged restriction should not be imposed. Should the supplier fail to respond within the stipulated fourteen (14) days the purchaser may regard the intended penalty as not objected against and may impose it on the supplier.



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- 23.5 Any restriction imposed on any person by the Accounting Officer / Authority will, at the discretion of the Accounting Officer / Authority, also be applicable to any other enterprise or any partner, manager, director or other person who wholly or partly exercises or exercised or may exercise control over the enterprise of the first-mentioned person, and with which enterprise or person the first-mentioned person, is or was in the opinion of the Accounting Officer / Authority actively associated.
- 23.6 If a restriction is imposed, the purchaser must, within five (5) working days of such imposition, furnish the National Treasury, with the following information:
  - (i) the name and address of the supplier and / or person restricted by the purchaser;
  - (ii) the date of commencement of the restriction
  - (iii) the period of restriction; and
  - (iv) the reasons for the restriction.

These details will be loaded in the National Treasury's central database of suppliers or persons prohibited from doing business with the public sector.

- 23.7 If a court of law convicts a person of an offence as contemplated in sections 12 or 13 of the Prevention and Combating of Corrupt Activities Act, No. 12 of 2004, the court may also rule that such person's name be endorsed on the Register for Tender Defaulters. When a person's name has been endorsed on the Register, the person will be prohibited from doing business with the public sector for a period not less than five years and not more than 10 years. The National Treasury is empowered to determine the period of restriction and each case will be dealt with on its own merits. According to section 32 of the Act the Register must be open to the public. The Register can be perused on the National Treasury website.
- 24. Anti- dumping and countervailing duties and rights
- 24.1 When, after the date of bid, provisional payments are required, or anti-dumping or countervailing duties are imposed, or the amount of a provisional payment or anti-dumping or countervailing right is increased in respect of any dumped or subsidized import, the State is not liable for any amount so required or imposed, or for the amount of any such increase. When, after the said date, such a provisional payment is no longer required or any such anti-dumping or countervailing right is abolished, or where the amount of such provisional payment or any such right is reduced, any such favourable difference shall on demand be paid forthwith by the contractor to the State or the State may deduct such amounts from moneys (if any) which may otherwise be due to the contractor in regard to supplies or services which he delivered or rendered, or is to deliver or render in terms of the contract or any other contract or any other amount which may be due to him

# 25. Force Majeure

- 25.1 Notwithstanding the provisions of GCC Clauses 22 and 23, the supplier shall not be liable for forfeiture of its performance security, damages, or termination for default if and to the extent that his delay in performance or other failure to perform his obligations under the contract is the result of an event of force majeure.
- 25.2 If a force majeure situation arises, the supplier shall promptly notify the purchaser in writing of such condition and the cause thereof. Unless otherwise directed by the purchaser in writing, the supplier shall continue to perform its obligations under the contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the force majeure event.



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# 26. Termination for insolvency

26.1 The purchaser may at any time terminate the contract by giving written notice to the supplier if the supplier becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the supplier, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the purchaser.

# 27.Settlement Disputes

- of 27.1 If any dispute or difference of any kind whatsoever arises between the purchaser and the supplier in connection with or arising out of the contract, the parties shall make every effort to resolve amicably such dispute or difference by mutual consultation.
  - 27.2 If, after thirty (30) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either the purchaser or the supplier may give notice to the other party of his intention to commence with mediation. No mediation in respect of this matter may be commenced unless such notice is given to the other party.
  - 27.3 Should it not be possible to settle a dispute by means of mediation, it may be settled in a South African court of law.
  - 27.4 Mediation proceedings shall be conducted in accordance with the rules of procedure specified in the SCC.
  - 27.5 Notwithstanding any reference to mediation and/or court proceedings herein,
    - (a) the parties shall continue to perform their respective obligations under the contract unless they otherwise agree; and
    - (b) the purchaser shall pay the supplier any monies due the supplier.
  - 28.1 Except in cases of criminal negligence or wilful misconduct, and in the case of infringement pursuant to Clause 6;

# 28. Limitation of Liability

- (a) the supplier shall not be liable to the purchaser, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the supplier to pay penalties and/or damages to the purchaser; and
- (b) the aggregate liability of the supplier to the purchaser, whether under the contract, in tort or otherwise, shall not exceed the total contract price, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment.
- 29. Governing Language
- 29.1 The contract shall be written in English. All correspondence and other documents pertaining to the contract that is exchanged by the parties shall also be written in English.
- 30. Applicable Law
- 30.1 The contract shall be interpreted in accordance with South African laws, unless otherwise specified in SCC.
- 31. Notices
- 31.1 Every written acceptance of a bid shall be posted to the supplier concerned by



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registered or certified mail and any other notice to him shall be posted by ordinary mail to the address furnished in his bid or to the address notified later by him in writing and such posting shall be deemed to be proper service of such notice

The time mentioned in the contract documents for performing any act after such aforesaid notice has been given, shall be reckoned from the date of posting of such notice.

# 32. Taxes and Duties

- 32.1 A foreign supplier shall be entirely responsible for all taxes, stamp duties, license fees, and other such levies imposed outside the purchaser's country.
- 32.2 A local supplier shall be entirely responsible for all taxes, duties, license fees, etc., incurred until delivery of the contracted goods to the purchaser.
- 32.3 No contract shall be concluded with any bidder whose tax matters are not in order. Prior to the award of a bid the Department must be in possession of a tax clearance certificate, submitted by the bidder. This certificate must be an original issued by the South African Revenue Services.
- 33.National Industrial Participation (NIP) Programme
- 33.1 The NIP Programme administered by the Department of Trade and Industry shall be applicable to all contracts that are subject to the NIP obligation.

#### 34.Prohibition Restrictive Practices

- of
- 34.1 In terms of section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, an agreement between, or concerted practice by, firms, or a decision by an association of firms, is prohibited if it is between parties in a horizontal relationship and if a bidder (s) is / are or a contractor(s) was / were involved in collusive bidding (or bid rigging).
- 34.2 If a bidder(s) or contractor(s), based on reasonable grounds or evidence obtained by the purchaser, has / have engaged in the restrictive practice referred to above, the purchaser may refer the matter to the Competition Commission for investigation and possible imposition of administrative penalties as contemplated in the Competition Act No. 89 of 1998.
- 34.3 If a bidder(s) or contractor(s), has / have been found guilty by the Competition Commission of the restrictive practice referred to above, the purchaser may, in addition and without prejudice to any other remedy provided for, invalidate the bid(s) for such item(s) offered, and / or terminate the contract in whole or part, and / or restrict the bidder(s) or contractor(s) from conducting business with the public sector for a period not exceeding ten (10) years and / or claim damages from the bidder(s) or contractor(s) concerned.

Signature	Date	
Position	Name of bidder	