



BID CLARIFICATION

Form No: RW SCM 00041 F

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Bid Number **RW10390684/25RR**
Clarification Number **01**

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Date: 16 April 2025

BID NUMBER RW10390684/25RR

BID DESCRIPTION: PROVISION OF SAAS FINANCIAL REGULATORY REPORTING SOLUTION INCLUDING SUPPORT & MAINTENANCE SERVICES AT RAND WATER FOR A DURATION OF 5 YEARS (60-MONTHS).

The pages referenced are the pages of the **RW10390684/25RR** bid document. BID DESCRIPTION: PROVISION OF SAAS FINANCIAL REGULATORY REPORTING SOLUTION INCLUDING SUPPORT & MAINTENANCE SERVICES AT RAND WATER FOR A DURATION OF 5 YEARS (60-MONTHS)

This clarification consists of 02 statements in the following pages.

SIGNATURES

Buyer Name :

Sourcing Manager Name:

Sign :

Sign :

Supply Chain Manager Name :

Sign :

QUERIES	RAND WATER RESPONSE
<ul style="list-style-type: none"> As part of the RFP requirements, you mentioned the necessity of a sworn statement confirming that the data will reside in South Africa. OneStream is certainly well-positioned to respond to this RFP. However, it is important to note that our data centres are located in Europe, specifically Amsterdam, with a failover in Ireland. Could you kindly confirm if this would exclude our ability to respond to the RFP? In a recent interaction with JHB Water, they mentioned that if the required security measures are in place, the data centre could be situated outside South Africa. Given this information, we would appreciate your confirmation on whether we can proceed with our response. 	<ul style="list-style-type: none"> Please draw attention to Test for Responsiveness #3 in the Bid documentation, as well as their response to the Data Hosting Affidavit outlined in Annexure B. <p>T1.3. EVALUATION CRITERIA</p> <p>T1.3.1. TEST FOR RESPONSIVENESS</p> <ol style="list-style-type: none"> Completed and signed Form of Offer. The use of correction fluid or any other similar substance to make corrections is not permitted. A commissioned data hosting affidavit (Refer to Annexure B). <ul style="list-style-type: none"> Rand Water acknowledges the question regarding its interaction with JHB Water. However, Rand Water is unable to confirm the details of the discussion to avoid any potential misrepresentation of JHB Water. We kindly request the supplier to clarify their query to enable Rand Water to provide an appropriate response.