

QUESTIONS and ANSWERS – Batch 5

Tender Ref No	COR7901/2025/RFP
Tender Description	ACQUISITION OF LOUNGE OPERATORS FOR A PERIOD OF FIVE (5) YEARS AT O R TAMBO INTERNATIONAL AIRPORT, CAPE TOWN INTERNATIONAL AIRPORT AND KING SHAKA INTERNATIONAL AIRPORT.

NB: Tenderers to acknowledge this Q&A in their tender submission in the table for RECORD OF ADDENDA TO TENDER DOCUMENTS.

No.	BIDDER QUERY/QUESTION	ACSA'S RESPONSE
1	Is there are possibility of having site visits earlier than the proposed dates? The dates between the submission and site visits are too close to one another and there's lot of design work that would need to be done in the event that a bidder would like to bid for more than 1 lounge. To effectively address all the requirements listed in the scorecard for the 'Methodology & Design Approach' (40 points), we humbly request for an earlier date for site visits, perhaps early September?	<p>Please be advised that the site visits cannot be moved earlier as the dates accommodate international site visit attendees who have to go through a security vetting process as indicated in the bid document.</p> <p>Also, the tender dates/timelines provide sufficient time for bidder responses.</p>
2	Is it possible to have more than 2 people attending the site visits per bidder? Perhaps a maximum of 4 people? As the prescribed minimum of 2 people is insufficient given that Methodology & Design Approach as well as the Resource & Operational Plan may require that more than 2 people attend the site visits as the scope of work spans across multiple capabilities.	<p>In terms of logistics, it is not possible to accommodate more than 2 persons per bidding entity.</p> <p>The information provided in the bid document is sufficient to compile a tender response. The site meeting was therefore made non-compulsory.</p>

End