In partnership with

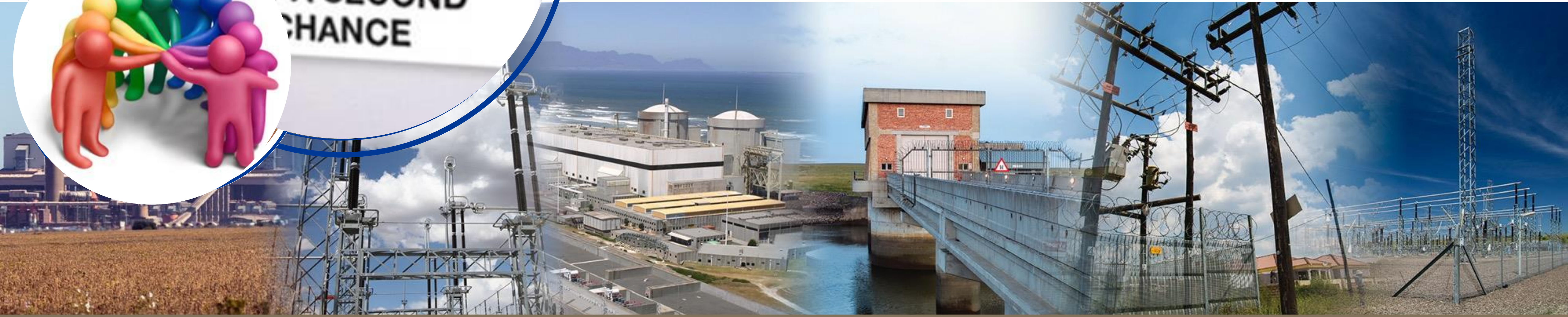
G20 SOUTH AFRICA 2025

Eskom

Class Surge Arrestors

Presented by: Noxolo Mngadi

Date: 11 July 2025



Content of the presentation

1. **Quality Requirement Category 1**
2. **Section A – document submission**
3. **Section B – document submission**
4. **Completion of Section C**: Contract Quality Plan
5. **Completion of Section D**: Quality Control Plan / Inspection and Test Plan (QCP /ITP)
6. **Complete** Section E:Form A

Section A

- Valid certification of Quality Management System by an ISO accredited body.

Section B

B.1 Documented information for defined roles, responsibilities and authorities

- Submits either of these documents
  - Organogram
  - Job Profile
  - Responsibility Matrix etc.

  Please ensure that the Quality Roles / Function is detailed

Section B

B.2 Documented information for Control of Externally Provided Processes, Products and Services

- Describe how you ensure that work completed/supplied by external party (Sub-Contractor, Suppliers) compiles with the requirements.
  - Selection
  - Evaluation
  - On going monitoring
  - Inspection
  - Product acceptance /approval / final Inspection
  - Controls that you have in place

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B.3 Latest copy of an internal management system audit report (with Nonconformity, Correction and/ or Corrective Action Reports)

- Report must include but not limited to Objective, Scope, Criteria and outcomes of the audit.

B.4 Latest copy of a certification management system audit report not older than 12 months (with Nonconformity, Correction and/ or Corrective Action Reports).

B.5 Records of Management Review meetings.

Section C – Contract Quality Plan

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- Contract Quality Plan specific to the scope of work

- Template attached on invitation – CQP Template

Microsoft Word Document

Section D- Quality Control Plan/ Inspection Test Plan

- QCP is a document specifying the activities to be inspected throughout the execution of the project, inclusive of test methods, procedures and acceptance criteria.
- The contactor to outline all the inspection activities, acceptance criteria and who to approve. All check sheets that are to be used shall be attached to the QCP.
  - List of activities,
  - activity control measures-(visual/ checklist / testing);
  - Intervention points
  - Checklists/ ITPs need to be well designed for each activity;
  - Indicate approvals required by client

Document

Section E - Form A completion and signing

Eskom	(FORM A) TENDER & CONTRACT QUALITY REQUIREMENTS FOR QM 58 AND QUALITY REQUIREMENTS FOR ISO 9001 STANDARD	Template Identifier	240-43921804	Rev	3
		Document Identifier	240-68099512	Rev	6
		Authorisation Date	October 2018		
		Review Date	October 2022		

Complete here

SECTION A (TENDERER)	ENQUIRY/ CONTRACT No:		
	ENQUIRY/ CONTRACT DESCRIPTION		
	CLAUSES OF QM 58 SPECIFICATION	CLAUSE DESCRIPTION	INDICATE WITH AN (X) AS APPLICABLE OR (-) IF NOT APPLICABLE
SECTION B (ESKOM)	CLAUSE 3	PRE-CONTRACT AWARD QUALITY REQUIREMENTS	x
	CLAUSE 4	(*Select Only Applicable Category). NB: Not more than one category must be selected. Also indicate whether site assessment is applicable.	x
		Category 1 (refer to clause 4.1.1 of QM 58)	-
		Category 2 (refer to clause 4.1.2 of QM 58)	-
		Category 3 (refer to clause 4.1.3 of QM 58)	-
		Category 4 (refer to clause 4.1.4 of QM 58)	x
		Supplier and Sub-supplier Site Assessment (refer to clause 4.2 of QM 58)	-
	CLAUSE 5	POST-CONTRACT AWARD	
		Contract Execution (refer to clause 5.1 of QM 58)	x
		Supplier Quality Performance Monitoring Phase (refer to clause 5.2 of QM 58)	x
	CLAUSE 6	STANDARD CONDITIONS	
		Eskom Rights of Access (refer to clause 6.1 of QM 58)	x
		Eskom Rights to Information (refer to clause 6.2 of QM 58)	x
		Preservation and Storage (refer to clause 6.3 of QM 58)	x
		Supplier Quality Audits (refer to clause 6.4 of QM 58)	x
		Nonconformities and Nonconforming Outputs Identified by Eskom (refer to clause 6.5 of QM 58)	x
		Special Processes (refer to clause 6.6 of QM 58)	x
	CLAUSES OF ISO 9001 STANDARD	CLAUSE DESCRIPTION	INDICATE WITH AN (X) AS APPLICABLE OR (-) IF NOT APPLICABLE
SECTION C (ESKOM)	CLAUSE 4	Context of the Organisation	x
	CLAUSE 5	Leadership	x
	CLAUSE 6	Planning	x
	CLAUSE 7	Support	x
	CLAUSE 8	Operation	x
	CLAUSE 9	Performance Evaluations	x
	CLAUSE 10	Improvement	x

		NAME	DESIGNATION	DATE	SIGNATURE
SECTION D (ESKOM)	ESKOM'S QUALITY REPRESENTATIVE	BONGI TSHABALALA	SNR QUALITY ADVISOR A	2019/04/03	(signature)
		NAME	DESIGNATION	DATE	SIGNATURE
SECTION E (TENDERER)	TENDERER'S QUALITY REPRESENTATIVE				

Complete and sign here

NB: The tenderer must complete and sign this form to acknowledge and accept Eskom Supplier Quality Requirements as per QM 58 Specification and ISO 9001 Standard.

Public

Hard copy printed on: 01 April 2019

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Omission Noted

- Section A
  - Certificate not related to the scope of work
  - Certificate expired
- Section B
  - B.1 Documented information for defined roles, responsibilities and authorities
    - Quality role not included
  - B.2 Documented information for Control of Externally Provided Processes, Products and Services
    - Documentation control process only listed – no indication of other process e.g supplier/contractor management

Omission Noted

- Section C
  - Contract Quality Plan – template submitted – not populated
  - Not all information submitted
  - NO submission
- Section D
  - ITP/QCP – template submitted – not populated
  - Not all information included
  - NO submission
- Section E
  - Form A – enquiry number and description omitted
  - Not signed by Quality Rep or Director

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