

	<p><b>7. Service Provider Requirements:</b></p> <p>The WCG subscribes to the use of the PROSCI Change Management methodology. The Western Cape Department of Health make use of the SCARF model as an additional lens to deal with individual change.</p> <ul style="list-style-type: none"> <li>• The service provider must demonstrate advanced facilitation skills including virtual, and in person face to face approaches.</li> <li>• The service provider must possess relevant Behavioural Science Professional qualification and/ or PROSCI certification to deliver training and educational workshops on CM Capability Development and Maturity.</li> <li>• Demonstrate understanding and application of the SCARF model as part of their portfolio.</li> <li>• Provider to possess relevant Coaching Training, qualifications and experience to render CM coaching support to leadership levels.</li> <li>• Demonstrate experience in facilitating behavioural change, team alignment and culture-enhancement interventions.</li> <li>• Demonstrate capability to support system-level and multi-stakeholder change facilitation aligned to HC2030, including operating model changes or cross-functional transformation discussions.</li> </ul>			
				<b>Comments/ Complies/ Does not comply/Yes/ No</b>
<b>NOTE</b>	<p><i>In the column provided for this purpose, please indicate next to each paragraph whether your offer complies with the bid specification by writing "Complies/Does not-comply/Noted" and/or provide comment or make reference to attached documentation, if any, as required. Additional documentation provided by you must clearly show the paragraph in the bid document to which it relates, please. Where applicable, please acknowledge you have read and understood conditions by writing "Yes" or "No" in the next column.</i></p> <p><b>CONTRACT PERIOD</b></p> <p>1.1 This agreement, shall be subject to the conclusion of the contract forms, completed bid document and the General Conditions of Contract, and shall remain in force for <b>60 months</b> and terminate on the last calendar day of the <b>60 months</b>.</p> <p><b>SECTION 2 - The bid process</b></p> <p>2.1 <i>Closing date of bid</i> <b>Friday, 5 June 2026 at 11:00 am</b>  <i>Validity of bid</i> <b>60 days</b> from closing.  <i>Registration as interested party</i> Following the publication of the invitation to bid, the bidders requesting bid documents will be registered as interested parties</p> <p><b>SECTION 3 - Instructions for completing bid documents</b></p> <p>3.1 Please provide all compulsory documents required in the bid invitation in the full name of the bidder.</p> <p>3.2 Please include a letter from the bidding entity authorising the signatory of the WCBD1 bid form to submit this bid on behalf of the bidder.</p> <p>3.3 Please complete all the documents and forms provided in this bid document and furnish all the requested information.</p> <p>3.4 Please complete the bid response document by stating in the block opposite each subsection whether you will comply or will not comply with the specifications in that subsection.</p> <p>3.5 A response of "Noted" will be taken to mean "Comply". Please provide an explanatory note in a separate document with a clear reference to the corresponding paragraph number or beneath</p>			