

FOR THE PROVISION OF CONSULTING SERVICES FOR THE SAP EHP UPGRADE, REDESIGN OF SLUG NUMBER, SAP S/4 HANA CONVERSION AND REDESIGN OF CUSTOMER PORTAL FOR TRANSNET PIPELINES FOR A PERIOD OF 24 (TWENTY-FOUR) MONTHS																																									
#	Subject Area/Reference in RFP	Date Received	Question/Query	TPL Response	Date Responded	Status/Notes																																			
1	Extension request	26-May-26	We would like to request a 10-working day extension for the tender submission deadline for Tender Number: TPL/2026/02/0028/1145/RFP The Provision of Consulting Services for the SAP EHP Upgrade, Redesign of Slug Number, SAP S/4 HANA Conversion and Redesign of Customer Portal for Transnet Pipelines for a Period of 24 (Twenty Four) Months. The current closing date is 18 June 2026.	Extension granted as per the Addendum issued to all bidders for review and sign off. Closing date 2 July 2026.	1-Jun-26	Closed																																			
2	Nomination & Scheduling	1-Jun-26	What are the key pain points in current nomination → scheduling execution (e.g. delays, manual overrides, reconciliation issues)?	Main problem the portal it is not user friendly refer to 23.2.2, page 59	10-Jun-26	Closed																																			
3	Slug Number Redesign		Can you provide detailed documentation of the current slug number logic, including: Structure, Source tables, Derivation rules?	Refer to Annexure D – Page 78	2-Jun-26	Closed																																			
4	Slug Number Redesign		Is there any requirement for the slug number to remain business-readable, or can it move to a system-generated design?	Yes, the slug number needs to remain a business readable. Currently the slug number is system generated and business readable	10-Jun-26	Closed																																			
5	Slug Number Redesign		Are external systems (e.g. EDI / customers/ trading partners) dependent on the current slug format? If yes, how many?	TPL systems i.e. EDI, Pipeline Scheduler and Pipeline Operational System utilizes the slug number. Our Customers/trading partners utilize the slug number and may capture the slug number in their applications	10-Jun-26	Closed																																			
6	Slug Number Redesign		Is backward compatibility required for: Historical reporting and Existing integration	Yes	10-Jun-26	Closed																																			
7	SAP Readiness Report		Please share the latest readiness report for the ECC6 EHP5 system	Refer to readiness check report.	10-Jun-26	Closed																																			
8	SAP Readiness Report		Please share the latest readiness report for the ECC6 FAS system if need be	Refer to annexure B, FAS overview page 67	10-Jun-26	Closed																																			
8	Bill of Materials		Can the bill of materials be shared ?	Bidder to provide more clarity	10-Jun-26	Closed																																			
9	Integrations		Please share the list of integrations in scope, the direction, frequency and field level detail	Refer to Annexure A – Page 65	10-Jun-26	Closed																																			
10	Data Archiving		Will a data archiving initiative happen prior to the migration to S/4 and will that be undertaken by Transnet	No	10-Jun-26	Closed																																			
11	Finance		Are you using New GL or Classic GL and what is finance readiness status? Has the New GL already been implemented ?	Classic GL	10-Jun-26	Closed																																			
12	Cloud migration		Is the migration S/4 part of a RISE offering from SAP ?	No- S4 will need to be implemented on TPL cloud infrastructure (IaaS)	10-Jun-26	Closed																																			
13	Team		Will teams working offshore be able to access the environments using VPN or are there any Restrictions. Remote access to the environment can be granted	Remote access to the environment can be granted	10-Jun-26	Closed																																			
14	Training		We would like to confirm if training material and change activities are required for the slug number redesign phase? –	Not required for slug number redesign unless the redesign has a material impact to business process	10-Jun-26	Closed																																			
15	Training		On SAP we don't maintain the Dept, so it's not possible to extract the number of users per module. In addition, users Have access to many modules <table><tr><th>Row Labels</th><th>Count of Personnel Number</th></tr><tr><td>Administration</td><td>52</td></tr><tr><td>Comm & Media</td><td>2</td></tr><tr><td>Commercial</td><td>9</td></tr><tr><td>Engineering</td><td>273</td></tr><tr><td>Finance</td><td>26</td></tr><tr><td>ICT</td><td>24</td></tr><tr><td>Legal Services</td><td>10</td></tr><tr><td>Office of CE</td><td>3</td></tr><tr><td>Operations</td><td>182</td></tr><tr><td>People Mgmt</td><td>31</td></tr><tr><td>Projects</td><td>41</td></tr><tr><td>Property Mngt</td><td>3</td></tr><tr><td>Security</td><td>21</td></tr><tr><td>SHERQ</td><td>26</td></tr><tr><td>Supply Chain</td><td>36</td></tr><tr><td>(blank)</td><td></td></tr><tr><td>Grand Total</td><td>719</td></tr></table>	Row Labels	Count of Personnel Number	Administration	52	Comm & Media	2	Commercial	9	Engineering	273	Finance	26	ICT	24	Legal Services	10	Office of CE	3	Operations	182	People Mgmt	31	Projects	41	Property Mngt	3	Security	21	SHERQ	26	Supply Chain	36	(blank)		Grand Total	719	10-Jun-26	Closed
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16	Conversion approach		Please share the key findings and rationale from the SAP Readiness/Assessment that led to the decision to pursue a Brownfield conversion — specifically in relation to IS-Oil components, customizations, and any constraints identified that would favor Brownfield over Greenfield?"	TPL Requires a brownfield / technical conversion	10-Jun-26	Closed																																			
17	S/4 Readiness		Has TPL initiated any S/4HANA readiness or remediation activities, specifically BP/CVI conversion	No	10-Jun-26	Closed																																			
18	S/4 Readiness		Can you provide data volumes for key objects (customers, vendors, materials, transactions)?	Refer to readiness check report attached	10-Jun-26	Closed																																			

19	Landscape		What is the current data quality status and has cleansing/archiving been performed?	There are areas to improve data quality. No cleansing/archiving have been performed	10-Jun-26	Closed																																			
20	Custom Code		Please provide a list of all RICEFW-related items, specifically custom code, reports, interfaces, data migration/conversion objects, forms, and workflows, that are referenced or implied in the scope.	Refer to readiness check report attached	10-Jun-26	Closed																																			
21	Integration		Please provide details of integrations and critical interfaces.	Refer to Annexure A – Page 65	10-Jun-26	Closed																																			
22	Operations		What are the disaster recovery and rollback requirements?	Refer to Scope of Work – Section 15 Page 56	10-Jun-26	Closed																																			
23	Data Ownership		Who is responsible for data cleansing, validation and sign-off?	Business Process Owners will validate and sign-off – Data cleansing is in scope	10-Jun-26	Closed																																			
24	UX/Portal		What is the target state for the customer portal (replace/redesign)?	Redesign and implement the portal using SAP Fiori	10-Jun-26	Closed																																			
25	Current Landscape & Scope Visibility		Please confirm the current SAP landscape components in scope (modules, systems, interfaces)	Refer to Scope of Work – Page45	10-Jun-26	Closed																																			
26	Current Landscape & Scope Visibility		What modules are actively used today (beyond IS-Oil)?	FI, CO, SD, MM, PS, IM, PM, QM	10-Jun-26	Closed																																			
27	Current Landscape & Scope Visibility		Are there any planned decommissioning or replacement activities already defined (e.g. Net Weaver Portal)	As per Scope of Work, NetWeaver Portal needs to be replaced	10-Jun-26	Closed																																			
28	System Upgrade		Why EHP5 to EHP8?	To remain in SAP mainstream customer support	10-Jun-26	Closed																																			
29	Partnership		Who is the Hyperscale and please share a RACI for the role-players?	Transnet utilises a Cloud service provider which will provide the required infrastructure. As indicated in the scope TPL is responsible for the provisioning of the infrastructure with the hyperscale.	10-Jun-26	Closed																																			
30	We would appreciate your clarification regarding the evidence requirements for demonstrating compliance with T2.2-01 Eligibility Criteria, specifically in relation to the requirement for expertise in the Oil, Gas and Energy industry.	2-Jun-26	What constitutes acceptable proof of industry expertise?	A SAP Partner Certificate or similar indicating expertise in Oil, Gas and Energy focus industry. Or an extract from SAP partner finder portal, showing your organization having expertise in Oil, Gas and Energy focus industry.	10-Jun-26	Closed																																			
1		3-Jun-26	Following a detailed review of the tender documentation, and section: Page 85: T2.2-02: Evaluation Schedule Technical Implementations (25 points) where it specifically calls out that at least 1 of the 3 migrations should have included SAP IS-OIL and SAP NetWeaver We are not aware of any of the local Oil and Gas companies that has completed this transition from ECC6 TO S4/HANA, so a local reference letter to comply with this criteria will be difficult to achieve, we would like to know if we can submit additional info on work that's currently happening at these companies wrt the IS-OIL solution to get these companies ready for the migration? For example we have a long standing relationship with SASOL and they make use of IS-OIL functionality that we are the incumbent partner supporting this customer, but they have not done the S4HANA migration.	The reference letters are not restricted to local companies. TPL will accept international references as well.	3-Jun-26	Closed																																			
2		2-Jun-26	Refer (2.4, 5.5) With regards custom ABAP development, please provide an inventory of all custom developments.	Refer to readiness check report attached	12-Jun-26	Closed																																			
3		3-Jun-26	Refer (3) During the briefing session, a slide was shown with a high level image of the landscape in block diagram form (showing SAP modules, add-ons etc.) can this please be provided	Refer to Tender briefing presentation provided.	12-Jun-26	Closed																																			
4			Refer (7) Please confirm that the desired approach for ECC to S/4HANA is Brownfields	Brownfields - technical conversion from ECC to S4 Hana	3-Jun-26	Closed																																			
5			Refer (8) Please provide the S/4HANA Readiness check report	Refer to readiness check report attached	11-Jun-26	Closed																																			
6			Refer (11.4, 13.4.2) Please confirm if there is a requirement in S/4HANA to have all users active for 100% of their roles in both GUI and Fiori	Yes, both GUI and FIORI must be active for all users.	11-Jun-26	Closed																																			
7			Refer (13) What is the TPL preferred training material development toolkit	TPL will not prescribe the toolkit.	11-Jun-26	Closed																																			
8			Refer (13) Can TPL provide a user count split by SAP module and location	On SAP we don't maintain the Dept, so it's not possible to extract the number of users per module. In addition, users Have access to many modules <table><tr><th>Row Labels</th><th>Count of Personnel Number</th></tr><tr><td>Administration</td><td>32</td></tr><tr><td>Comm & Media</td><td>2</td></tr><tr><td>Commercial</td><td>9</td></tr><tr><td>Engineering</td><td>273</td></tr><tr><td>Finance</td><td>26</td></tr><tr><td>ICT</td><td>24</td></tr><tr><td>Legal Services</td><td>10</td></tr><tr><td>Office of CE</td><td>3</td></tr><tr><td>Operations</td><td>182</td></tr><tr><td>People Mgmt</td><td>31</td></tr><tr><td>Projects</td><td>41</td></tr><tr><td>Property Mngt</td><td>3</td></tr><tr><td>Security</td><td>21</td></tr><tr><td>SHERQ</td><td>26</td></tr><tr><td>Supply Chain</td><td>36</td></tr><tr><td>(blank)</td><td></td></tr><tr><td>Grand Total</td><td>719</td></tr></table>	Row Labels	Count of Personnel Number	Administration	32	Comm & Media	2	Commercial	9	Engineering	273	Finance	26	ICT	24	Legal Services	10	Office of CE	3	Operations	182	People Mgmt	31	Projects	41	Property Mngt	3	Security	21	SHERQ	26	Supply Chain	36	(blank)		Grand Total	719	11-Jun-26
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9	NTT DATA is currently preparing our proposal for the tender TPL/2026/02/0028/1145/RFP. In order to develop a comprehensive, accurate, and risk-mitigated proposal — particularly with respect to the SAP S/4HANA conversion component — we kindly request access to the SAP S/4HANA Readiness Check Report for the current SAP landscape.	9-Jun-26	Without access to this report, it becomes significantly challenging to accurately: •Estimate effort, timelines, and resource requirements •Identify technical and functional risks associated with the conversion •Define a realistic and structured conversion approach (system conversion, landscape transformation, or new implementation) •Provide a reliable cost model and delivery plan aligned with your environment In the absence of the S/4HANA Readiness Check Report, any proposal submitted would necessarily be based on assumptions, which may lead to inaccurate estimations, increased project risk, and potential scope adjustments at later stages — outcomes that are not in the best interest of either party. Providing the S/4HANA Readiness Check Report will enable all bidders to align their proposals with the actual system landscape, ensuring transparency, comparability of bids, and overall project success.	Refer to readiness check report attached	11-Jun-26	Closed
1	Extension Request	1-Jun-26	As raised in the briefing session, can you please grant a 2-week extension for bid submission. The scope of work is broad and will require more time to prepare. We shall await your favourable response.	Extension granted as per the Addendum issued to all bidders for review and sign off. Closing date 2 July 2026.	11-Jun-26	Closed