

ANNEXURE A – TECHNICAL EVALUATION CRITERIA

SECTION	CRITERION	WEIGHT	REQUIREMENT	SCORE	EVIDENCE REQUIRED
Enterprise Experience	Enterprise structured cabling experience	10	Completed 3 or more enterprise cabling projects in past 5 years, each >300 network points.	10	Signed reference letters or completion letters stating the scope of work.
			Completed 1-2 enterprise cabling projects in past 5 years, each >300 network points	5	
	Platform management	10	Operational responsibility for iMaster NCE in ≥1 live enterprise site.	10	<ul style="list-style-type: none"> • Signed reference letters • OEM partnership proof • Transition plan
			No operational responsibility for iMaster NCE in ≥1 live enterprise site.	0	
Technical Resources	Fibre certified technicians	15	2 certified technicians with ≥5 years' experience.	15	Certifications and CVs.
			2 certified technicians with 2 – 4 years' experience.	7	
	HCIE engineers	15	HCIE Datacom and HCIE WLAN. A minimum of 10	15	

			years' or more network experience.		Valid certificates and CV for the HCIE Datacom and HCIE WLAN
			HCIE Datacom and HCIE WLAN. A minimum of 5 years' network experience.	7	
			No HCIE Datacom and HCIE WLAN qualification	0	
	HCIP engineers	20	2 certified technicians permanently employed in the bidder's organisation with ≥5 years' experience.	20	Valid certifications and CVs.
			2 certified technicians with 2 – 4 years' experience.	10	
Technical Resources	Support readiness	10	Documented onsite and remote support coverage schedule.	10	Support roster on how the resources will be allocated.
			No documented onsite and remote support coverage schedule.	0	
Reference Letters	Enterprise reference letters	20	The bidder must provide at least three (3) contactable client references of projects completed within the last 3–	20	Reference letters with the clients' letterheads, contactable references and authorised signatories.

			5 years in LAN infrastructure.	15	
			The bidder must provide at least two (2) contactable client references of projects completed within the last 3–5 years in LAN infrastructure.		
			The bidder must provide one (1) contactable client reference of projects completed within the last 3–5 years in LAN infrastructure	7	