

**Project: Request for Proposal for Cleaning Services at Remote Areas and Parkades for a Period not exceeding Five (5) years at Airports Company South Africa Cape Town International Airport**

**Tender Reference Number: CTIA7830/2025/RFP**

<b>Questions:</b>	<b>Answers:</b>
<p>Please may you clarify as per below:</p> <ul style="list-style-type: none"> <li>• Area Square Metres</li> <li>o If possible, please can you provide us with the sqm of the areas to be cleaned on an excel document.</li> <li>o We understand the security risk with provided floor plans.</li> </ul>	<p>Please refer to page <b>95 of 111</b> in the NEC 3: Term Service Contract document. A breakdown is provided of how many square meters will be covered for each surface type. Please note external areas such as the paving in the walkways and plaza areas are not included.</p>
<ul style="list-style-type: none"> <li>• Permits for replacement staff:</li> <li>o Will ACSA consider the additional Casual/Replacement staff permits to be included in the pricing?</li> <li>o This will include Airside Supervisor/Driver and Relief Supervisor/Driver</li> <li>o The Supervisor/Driver is not included in the staff quantity table provided.</li> <li>☐ What is the shift Pattern for day and night, 24/7.</li> <li>• ie. 1 x Supervisor/Driver 06:00 – 18:00 day shift?</li> <li>• ie. 1 x Supervisor/Driver 18:00 – 06:00 night Shift?</li> </ul>	<ul style="list-style-type: none"> <li>- Yes, permits for additional casual/replacement staff will be considered in the pricing when additional staff is required.</li> <li>- An Airside Supervisor/Driver will not be required for this contract.</li> <li>- An additional Supervisor/Driver are not included because <b>4 Team Leaders</b> are included in this contract. 2 for day shift and 2 for night shift. They will oversee the work during their shifts. The costing for the 4 staff can be found on page <b>49 of 111</b> in the NEC 3: Term Service Contract document.</li> </ul>
<ul style="list-style-type: none"> <li>• What Vehicle would be suitable for the Airside operation?</li> </ul>	<ul style="list-style-type: none"> <li>- A vehicle will only be required when the ashtray bins at the smoking shelters at the Bravo Parking Bays need to be emptied once every 1-2 weeks. The main purpose of the vehicle would be</li> </ul>

	<p>to collect waste at the smoking shelters and move machinery/equipment from one area to another when required. If you choose to have a vehicle for the site, it can be any vehicle that is not older than 5 years. Vehicle permits will not be issued if the vehicle is older than 5 years. The costs for the vehicle permit and Airside Vehicle Operating Permit can be found on page <b>46 of 111</b> in the NEC 3: Term Service Contract document.</p>
<p>To make sure..... all larger machinery for floor scrubbing, carpet deep cleaning, bubble gum machine ride on scrubbers are on the site for us to use? Do we supply our own?</p>	<ul style="list-style-type: none"> <li>- No, There is no machinery or equipment supplied by ACSA. You will need to supply the equipment that will be used for this contract. The pricing schedule for supplying the machinery can be found on page <b>52 of 111</b> in the NEC 3: Term Service Contract document.</li> </ul>
<p>Sanitation</p> <p>All units in bathrooms, dispensers will be removed and we supply new with monthly rental cost?</p>	<ul style="list-style-type: none"> <li>- No, all hygiene unit dispensers in the bathrooms are supplied by another service provider under a separate contract. For this contract you will only need to supply the <b>toilet papers, hand paper towels</b> and <b>deca rolls</b> for the existing units.</li> </ul>