

Technical Criteria (100%) for Inductively Coupled Plasma-Optical Emission Spectrometer (ICP-OES):

Requirements		Supplier to provide evidence as follows:	Weight %
Instrument Specifications	Full compliance with ACM technical requirements	- Itemized compliance statement cross-referencing each specification - Manufacturer's technical datasheets with model-specific performance data	25
Warranty & Support	Minimum 1-year comprehensive warranty with <48hr response time	Warranty certificate/letter specifying: - Parts coverage - Labor costs - On-site response - List of spare parts stocked in RSA - CVs of local service technicians/ engineers (minimum 2)	25
Supplier Experience	Minimum of 3 successful installations of similar systems in South Africa (past 5 years)	- Purchase orders/contracts with client details (redacted for confidentiality) - Commissioning certificates signed by end-users	25
Training Program	On-site training for operators	Detailed syllabus covering: - Daily operation - Maintenance and Troubleshooting - Training materials samples (manuals, videos, quick guides)	15
Project Timeline	Delivery and commissioning within 6 weeks after receiving the purchase order	A plan comprising of the following: - Shipping timeline - Customs clearance buffer - Installation phases - Risk mitigation plan for potential delays	10
		Total	100
THRESHOLD: 75%			