

# **REQUEST FOR QUOTATIONS (RFQ)**

Description of Services/Goods: Provision for the service of Business Mentors

RFQ Number: NHFC/HO/08/01

Request date: 19 August 2022

Closing date: 31 August 2022

Closing time: 11:00am (No late submissions will be considered)

# **Compulsory Requirements**

The following copies must be attached when returning the RFQ:

- 1. Copy of a valid B-BBEE Certificate/ Sworn Affidavit (Non disqualifying item but nonsubmission will render the bidder as non-compliant for B-BBEE points).
- 2. Latest and valid SARS TCS Pin
- 3. CSD Report
- 4. Company profile
- 5. Submission of the following Signed and Completed Standard Bid Documents (SBD) Forms which are attached to this request:
  - SBD 4: Declaration of Interest
  - SBD 6.1 Preference Points Claim Form in terms of preferential procurement
- 6. Price(s) quoted must be firm and inclusive of VAT (If VAT registered) and inclusive of all cost
- 7. All quotes must be prepared according to the Scope of Work/Key Deliverables



The assessment of the submission will be based on the above-mentioned documentation. Exclusion of required items may cause a disqualification.

Enquiries and quotations regarding the RFQ must be directed to the below persons in writing only:

# **SCM Enquiries**

SCM Official: Pabalelo Shirindza

Email: Quotations@nhfc.co.za

# **Special Conditions:**

- Quotations must be submitted in the bidder's company letterhead.
- No pre-payments are allowed, awarded bidder will be paid within 30 days after receipt of invoice.
- Price(s) quoted must be valid for at least 60 days from the date of your offer and be according to the RFQ document.
- Quotation submitted should be based on Scope of Work/Key Deliverables. Failure to adhere to scope of will render your quotation non-responsive.
- Supplier to indicate excepted delivery of service/goods as indicated in Scope of Work/Key Deliverables.
- Supplier will be evaluated on performance based on delivery of Scope of Work/Key Deliverables
- The quotation must be submitted via email to Quotations@nhfc.co.za



#### **SPECIFICATIONS**

#### **Provision for the service of Business Mentors**

## 1. INTRODUCTION

The NHFC, is a Schedule 3A Development Finance Institution (DFI) of the National Department of Human Settlements, was established in 1996 with the principal mandate of broadening and deepening access to finance for the low to middle income South African households.

The target market of the NHFC is the low-to-middle income housing market which typically includes households who earn between R3 501 and R22 000 per month. The NHFC mandate requires the company to make housing and housing finance accessible and affordable to facilitate this objective.

This is done through:

- providing wholesale funding to housing development projects for ownership, social housing, and private rental, including inner cities, and for incremental housing purposes;
- partnering with banks and other non-banking retail financial intermediaries to increase their sustained lending and innovation in the target market served; and
- Leveraging private sector funding for the sustainable development of human settlements.

More specifically, NHFC's strategic priorities are to:

 Expand housing finance activities, through the effective provision of housing finance solutions, enabling low-to-middle income households to have the choice of renting, owning, or incrementally building to meet their housing needs;



- Facilitate increased and sustained lending by financial institutions to the affordable housing market;
- Mobilise funding into the human settlements space on a sustainable basis, in partnership with a broad range of institutions;
- Conduct the business activities of the NHFC in an ethical manner that ensures the continued economic sustainability of the NHFC, while promoting sustainable social and environmental development; and
- Stimulate the low-to-middle income housing sector by providing robust, relevant, and timely research and market analysis to practitioners and housing customers.

# 2. BACKGROUND OF REQUEST FOR QUOTATION (RFQ)

Business mentors lever their knowledge and experience by providing advice, counsel, network contacts and political and cultural know-how, together with ongoing personal support and encouragement. The business mentor's interest is to foster the career development of the mentee.

At its best, business mentoring is a process that activates the skills of the mentee within their current role and helps groom them for their next. Business mentoring helps mentees to produce high quality decisions that define them, their authority, and their effectiveness. A business mentor provides a confidential sounding board, thinking room, and support for working through crucial and often complex decisions. The NHFC has an approved mentorship programme.

# 3. PURPOSE OF REQUEST FOR QUOTATION (RFQ)

The purpose of this Request for Quotation (RFQ) is to solicit proposals from service providers with the expertise of mentoring services required to provide mentorship services to candidates in the NHFC Succession Pool for a period of two (2) years. One service provider will be required to assist the NHFC with mentoring services, two (2) mentors will be used to mentor the candidates in the succession pool. There are currently six (6) mentees that require mentors. Each Business Mentor will have three candidates to mentor for a year.



The process must accommodate both in-person and virtual workshops.

#### 4. SCOPE OF WORK/KEY DELIVERABLES

The successful service provider must deliver the following tasks:

- The Business Mentor will assist the candidates in addressing the gaps identified in relevant skills and knowledge
- Developing and maintaining a broader perspective on career options and opportunities
- Mentoring will be once a week for one hour for a period of one year
- Encouraging and empowering personal development
- Defining, and helping to achieve career goals and personal goals
- Providing a broader perspective as well as insight into NHFC culture
- Possess a good understanding of how businesses operate

# 4.1 Term of appointment

The contract in respect of the assignment will be signed between the Service Provider and NHFC for a duration required to complete the exercise for a period of two (2) years.

# **4.2 Project Costs**

Respondents shall bear all costs incurred in the process of responding to the Request for Quotation (RFQ) and in any subsequent negotiation.

The quotation should include or indicate the following:

- Cost to complete the entire project; and
- And any other related costs.

## 4.3 Lockdown Operations Provisions

Kindly note that due to the hybrid working arrangements, NHFC continues to operate remotely, therefore service providers should make provision for virtual meetings, when required.



#### **5 EVALUATION CRITERIA**

#### **Price and Preference Evaluation**

Evaluation of bids received will be conducted in three (3) phases as follows:

# Phase 1 - Compulsory Requirements

Bidders will first be evaluated in terms of the gatekeeper/minimum requirements on page 1 of this document. Bidders who do not fulfil all the requirements or do not submit the required documents will not proceed to the next phase of functionality. Those who fulfil all the requirements or have submitted the required documents will be further evaluated on functionality.

# Phase 2 – Functionality

Functionality is worth 100 points. The minimum threshold is **70 points**. Bidders who score less than 70 points on functionality will therefore be disqualified. Those who score more than 70 points will be further evaluated in terms of price and preference points (i.e., on the B-BBEE status level of contributor). The functionality evaluation is broken down as follows:

Past Relevant Experience	Total - 15 points
Bidders must have done similar work within the past five (5) years and are able to carry out the scope of work required.	
Bidders must submit at least three (3) recent reference letters in respect of related service undertaken. Reference letters for previously completed work must be on referee official leatherhead, signed and contact details must be provided.	



Reference letters submitted demonstrating experience in facilitating mentoring or coaching and mentoring training/development interventions

Three (3) signed or more letters = 15points

Two (2) reference letters = 10points

One (1) reference letter = 5 points

Non-Submission = 0 points

## **Key Personnel**

Bidders must submit a minimum of five (5) CV's together with copies of qualifications of mentors.

The mentors must possess a strong understanding of how organisations work (formally and informally) and combine this with an understanding of both the strategic direction of the organisation and what its drivers and those of the wider industry are.

Mentors are also required to have report writing skills.

Detailed CV of mentors with relevant qualification and more than 5 years' experience = 45 points

Detained CV of mentors with relevant qualification and 3-5 years' experience = 15 points

Detailed CV of mentors with relevant qualification and 3 years and less experience = 10 points

Non-Submission = 0 points

# **Project Approach and Methodology**

Total – 40 points

Total – 45 Points

Bidder must submit a comprehensive project plan indicating the readiness to deliver as per the required deliverables indicated in the scope of work.



# Excellent Methodology = 40 points

Bidder to submit comprehensive project plan indicating readiness to deliver as per the required scope of work and deliverables.

- Understanding of terms of reference & brief
- Demonstrated understanding of the NHFC
- Quality of strategic methodology and approach
- Applicability of strategic methodology and approach

# Good Methodology = 25 points

Bidder to submit comprehensive project plan indicating readiness to deliver as per the required scope of work and deliverables.

- Understanding of terms of reference & brief
- Quality of strategic methodology and approach
- Applicability of strategic methodology and approach

# Poor Methodology = 5 points

Bidders demonstrate no understanding of

- Terms of reference & brief
- Quality of strategic methodology and approach
- Applicability of strategic methodology and approach

Non-Submission = 0 points

Total	100 points	



# **6 EVALUATION CRITERIA**

# **Price and Preference Evaluation**

Bidders will be evaluated in terms of Price and Preference points (B-BBEE status level of contributor). As per the table below, price is evaluated over 80 points and preference points over 20:

B-BBEE Status Level	Number of Points
Of Contributor	Bids up to R50 million
1	20
2	18
3	16
4	12
5	8
6	6
7	4
8	2
Non-Compliant contributor	0



SBD4

#### **BIDDER'S DISCLOSURE**

#### 1. PURPOSE OF THE FORM

Any person (natural or juristic) may make an offer or offers in terms of this invitation to bid. In line with the principles of transparency, accountability, impartiality, and ethics as enshrined in the Constitution of the Republic of South Africa and further expressed in various pieces of legislation, it is required for the bidder to make this declaration in respect of the details required hereunder.

Where a person/s are listed in the Register for Tender Defaulters and / or the List of Restricted Suppliers, that person will automatically be disqualified from the bid process.

#### 2. Bidder's declaration

- 2.1 Is the bidder, or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest1 in the enterprise, employed by the state?

  YES/NO
- 2.1.1 If so, furnish particulars of the names, individual identity numbers, and, if applicable, state employee numbers of sole proprietor/ directors / trustees / shareholders / members/ partners or any person having a controlling interest in the enterprise, in table below.

Full Name	Identity Number	Name of State institution

2.2 Do you, or any person connected with the bidder, have a relationship with any person who is employed by the procuring institution? **YES/NO** 

<sup>1</sup> the power, by one person or a group of persons holding the majority of the equity of an enterprise, alternatively, the person/s having the deciding vote or power to influence or to direct the course and decisions of the enterprise.



2.2.1	If so, furnish particulars:
2.3	Does the bidder or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest in the enterprise have any interest in any other related enterprise whether or not they are bidding for this contract?  YES/NO
2.3.1	If so, furnish particulars:
3 D	ECLARATION
	I, the undersigned, (name)

- 3.1 I have read and I understand the contents of this disclosure;
- 3.2 I understand that the accompanying bid will be disqualified if this disclosure is found not to be true and complete in every respect;
- 3.3 The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However, communication between partners in a joint venture or consortium2 will not be construed as collusive bidding.
- 3.4 In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications, prices, including methods, factors or formulas used to calculate prices, market allocation, the intention or decision to submit or not to submit the bid, bidding with the intention not to win the bid and conditions or delivery particulars of the products or services to which this bid invitation relates.
- 3.4 The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.
- 3.5 There have been no consultations, communications, agreements or arrangements made by the bidder with any official of the procuring institution in relation to this procurement process prior to and during the bidding process except to provide clarification on the bid submitted where so required by the institution; and the bidder was not involved in the drafting of the specifications or terms of reference for this bid.

<sup>2</sup> Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.



3.6 I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

I CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 1, 2 and 3 ABOVE IS CORRECT.

I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME IN TERMS OF PARAGRAPH 6 OF PFMA SCM INSTRUCTION 03 OF 2021/22 ON PREVENTING AND COMBATING ABUSE IN THE SUPPLY CHAIN MANAGEMENT SYSTEM SHOULD THIS DECLARATION PROVE TO BE FALSE.

Signature	Date
Position	Name of bidder



#### **SBD 6.1**

# PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2017

This preference form must form part of all bids invited. It contains general information and serves as a claim form for preference points for Broad-Based Black Economic Empowerment (B-BBEE) Status Level of Contribution

NB: BEFORE COMPLETING THIS FORM, BIDDERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF B-BBEE, AS PRESCRIBED IN THE PREFERENTIAL PROCUREMENT REGULATIONS, 2017.

#### 1. GENERAL CONDITIONS

- 1.1 The following preference point systems are applicable to all bids:
  - the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
  - the 90/10 system for requirements with a Rand value above R50 000 000 (all applicable taxes included).

1.2

- a) The value of this bid is estimated to exceed/not exceed R50 000 000 (all applicable taxes included) and therefore the 80/20 preference point system shall be applicable; or
- 1.3 Points for this bid shall be awarded for:
  - (a) Price; and
  - (b) B-BBEE Status Level of Contributor.
- 1.4 The maximum points for this bid are allocated as follows:

	POINTS
PRICE	80
B-BBEE STATUS LEVEL OF CONTRIBUTOR	20
Total points for Price and B-BBEE must not exceed	100



- 1.5 Failure on the part of a bidder to submit proof of B-BBEE Status level of contributor together with the bid, will be interpreted to mean that preference points for B-BBEE status level of contribution are not claimed.
- 1.6 The purchaser reserves the right to require of a bidder, either before a bid is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the purchaser.

# 2. **DEFINITIONS**

- (a) "B-BBEE" means broad-based black economic empowerment as defined in section 1 of the Broad-Based Black Economic Empowerment Act;
- (b) "B-BBEE status level of contributor" means the B-BBEE status of an entity in terms of a code of good practice on black economic empowerment, issued in terms of section 9(1) of the Broad-Based Black Economic Empowerment Act;
- (c) "bid" means a written offer in a prescribed or stipulated form in response to an invitation by an organ of state for the provision of goods or services, through price quotations, advertised competitive bidding processes or proposals;
- (d) "Broad-Based Black Economic Empowerment Act" means the Broad-Based Black Economic Empowerment Act, 2003 (Act No. 53 of 2003);
- (e) "EME" means an Exempted Micro Enterprise in terms of a code of good practice on black economic empowerment issued in terms of section 9 (1) of the Broad-Based Black Economic Empowerment Act;
- (f) "functionality" means the ability of a tenderer to provide goods or services in accordance with specifications as set out in the tender documents.
- (g) "prices" includes all applicable taxes less all unconditional discounts;
- (h) "proof of B-BBEE status level of contributor" means:
  - 1) B-BBEE Status level certificate issued by an authorized body or person;
  - 2) A sworn affidavit as prescribed by the B-BBEE Codes of Good Practice;
  - 3) Any other requirement prescribed in terms of the B-BBEE Act;
  - (i) "QSE" means a qualifying small business enterprise in terms of a code of good practice on black economic empowerment issued in terms of section 9 (1) of the Broad-Based Black Economic Empowerment Act;
- (j) "rand value" means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;



# 3. POINTS AWARDED FOR PRICE

#### 3.1 THE 80/20 OR 90/10 PREFERENCE POINT SYSTEMS

A maximum of 80 or 90 points is allocated for price on the following basis:

80/20

or

90/10

$$Ps = 80 \left( 1 - \frac{Pt - P\min}{P\min} \right)$$

or

$$Ps = 90 \left( 1 - \frac{Pt - P\min}{P\min} \right)$$

Where

Ps = Points scored for price of bid under consideration

Pt = Price of bid under consideration
Pmin = Price of lowest acceptable bid

### 4. POINTS AWARDED FOR B-BBEE STATUS LEVEL OF CONTRIBUTOR

4.1 In terms of Regulation 6 (2) and 7 (2) of the Preferential Procurement Regulations, preference points must be awarded to a bidder for attaining the B-BBEE status level of contribution in accordance with the table below:

B-BBEE Status Level of Contributor	Number of points (90/10 system)	Number of points (80/20 system)
1	10	20
2	9	18
3	6	14
4	5	12
5	4	8
6	3	6
7	2	4
8	1	2
Non-compliant contributor	0	0

## 5. BID DECLARATION



5.1	Bidders	who	claim	points	in	respect	of	B-BBEE	Status	Level	of	Contribution	must
	complete	e the	followi	ng:									

6.	B-BBEE STATUS LEVEL OF CONTRIBUTOR CLAIMED IN TERMS OF PARAGRAPHS 1.4 AND 4.1
6.1	B-BBEE Status Level of Contributor: =(maximum of 10 or 20 points
	(Points claimed in respect of paragraph 7.1 must be in accordance with the table reflected in paragraph 4.1 and must be substantiated by relevant proof of B-BBEE status level of contributor.
7.	SUB-CONTRACTING
7.1	Will any portion of the contract be sub-contracted?
	(Tick applicable box)

YES	NO	

7.1.1	If yes,	indicate:
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i)	What	percentage	of	the	contract	will	be
	subcontract	ed		%			
ii)	The name of	of the sub-contract	tor				
iii) The B-BBEE status level of the sub-contractor							
iv) Whether the sub-contractor is an EME or QSE							
(Tick applicable box)							
	YES	NO					

v) Specify, by ticking the appropriate box, if subcontracting with an enterprise in terms of Preferential Procurement Regulations,2017:

Designated Group: An EME or QSE which is at last 51% owned by:	EME √	QSE √
Black people		
Black people who are youth		
Black people who are women		
Black people with disabilities		



Black people living in rural or underdeveloped areas or townships			
Cooperative owned by black people			
Black people who are military veterans			
OR			
Any EME			
Any QSE			

8.	DECLARATION WITH REGARD TO COMPANY/FIRM	
8.1	Name company/firm:	of
8.2	VAT registrati	on
8.3	Company registrati number:	on
8.4	TYPE OF COMPANY/ FIRM	
	<ul> <li>□ Partnership/Joint Venture / Consortium</li> <li>□ One person business/sole propriety</li> <li>□ Close corporation</li> <li>□ Company</li> <li>□ (Pty) Limited</li> <li>[TICK APPLICABLE BOX]</li> </ul>	
8.5	DESCRIBE PRINCIPAL BUSINESS ACTIVITIES	
8.6	COMPANY CLASSIFICATION	
	<ul><li>☐ Manufacturer</li><li>☐ Supplier</li></ul>	



	□ Othe	essional service provider er service providers, e.g. transporter, etc.  LICABLE BOX]
8.7	Total num	ber of years the company/firm has been in business:
8.8	company/	undersigned, who is / are duly authorised to do so on behalf of the firm, certify that the points claimed, based on the B-BBE status level of or indicated in paragraphs 1.4 and 6.1 of the foregoing certificate, qualifies the firm for the preference(s) shown and I / we acknowledge that:
	i) The in	formation furnished is true and correct;
	, .	reference points claimed are in accordance with the General Conditions as ted in paragraph 1 of this form;
	parag	event of a contract being awarded as a result of points claimed as shown in raphs 1.4 and 6.1, the contractor may be required to furnish documentary proof satisfaction of the purchaser that the claims are correct;
	B-BBEE status level of contributor has been claimed or obtained on a ulent basis or any of the conditions of contract have not been fulfilled, the aser may, in addition to any other remedy it may have –	
	(a)	disqualify the person from the bidding process;
	(b)	recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;
	(c)	cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
	(d)	recommend that the bidder or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted by the National Treasury from obtaining business from any organ of state for a period not exceeding 10 years, after the <i>audi alteram partem</i> (hear the other side) rule has been applied; and

WITNESSES	
1	SIGNATURE(S) OF BIDDERS(S)

(e) forward the matter for criminal prosecution.

D 4 T F

