



AIRPORTS COMPANY SOUTH AFRICA

REQUEST FOR PROPOSALS FOR THE PROVISION OF CUSTOMER RELATIONSHIP MANAGEMENT SOLUTION WITH SUPPORT AND MAINTENANCE FOR A PERIOD OF SIXTY (60) MONTHS AT AIRPORTS COMPANY SOUTH AFRICA SOC LIMITED (ACSA)

REFERENCE NUMBER COR 7031/2022/RFP

Tender Addendum No.01

Date: Tuesday, 25 October 2022

Bidders are advised of the following change(s) or clarification(s) to the Tender Documents.

Amendments:

- The tender **second criterion: Company Experience in CRM Solution implementation, support and maintenance** on pages 18 & 19:

| | |
|---|----|
| ≥ 3 Reference letters Each letter should have all 4 capabilities | 40 |
| =3 Reference letters | 30 |
| <3 Reference letters | 0 |

The table is now amended to the one below:

| | |
|--|----|
| >3 Reference letters Each letter should have all 4 capabilities | 40 |
| =3 Reference letters Each letter should have all 4 capabilities | 30 |
| <3 Reference letters Each letter should have all 4 capabilities | 0 |

[end of Tender Addendum]

