

	<b>Supply full meals, snacks, non-alcoholic hot and cold beverages to Eskom Megawatt Park hospitality department</b> <b>SHE SPECIFICATION</b>	Template Identifier	240-73198256	Rev	2
		Document Identifier	GFD-ERE-Supply of Food Services-SHE Spec	Rev	01
		Effective Date	20 February 2016		
		Review Date	February 2021		

**Project Name:** Supply full meals, snacks, non-alcoholic hot and cold beverages to Eskom Megawatt Park hospitality department.

**Scope of the project:**

- The production of approximately 500 quality meals to be served in the main canteen during lunch breaks.
- Waitrons/cashier who will operate supplier's point of sales and control food portions during lunch breaks
- The service provider to produce meals for executive dining and serve during lunch breaks
- The service provider to produce meals for Newton restaurant and serve customer during lunch breaks
- The service provider to produce meals for functions and serve customers
- The service provider to produce meals for conference centre and serve customers during lunch
- The service provider to be responsible for administration of meal service and retain records thereof
- The service provider to be responsible for hygiene and cleaning of canteen
- The service provider to offer vending services for hot beverages in the canteen, pause area, conference, Newtons, and executive floor
- The service provider to offer vending machines for assorted cold beverages and assorted snacks at designated area in Megawatt Park
- The service provider will be responsible to procure all ingredients to produce meals and management thereof
- The service provider to establish upmarket coffee shop at a designated area in the reception and have total control of operation with qualified barista and friendly staff members.
- The service provider to allocate hospitality experienced service staff who will serve customers with friendliness and honesty
- The service provider should be punctual to meal service and proactive to situational service provision
- Bar coded reader of food produced at the point of sales for traceability of supply to be implemented by the supplier
- Staff members of the service provider who are assigned onsite will abide and adhere to all statutory requirements including hygiene audit and other quality management systems
- The service provider's staff members will keep all records of production samples, temperature, and daily stock take sheets and service processes in retrievable storage system
- The service provider to provide Eskom branded linen and décor for set up of formal functions or events

Eskom Contract's Manager

Name: Walter Seageng

Eskom's Health and Safety Manager

Name: Khumbelo Chisebe

Eskom's Procurement Manager

Name: Thembekile Matshaya

Eskom's Safety Officer

Name: Lungile Mloyi

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		Review Date	February 2021		

## Content

	Page
1. Introduction.....	4
2. Supporting Clauses.....	4
2.1 Scope .....	4
2.1.1 Purpose.....	4
2.1.2 Applicability .....	5
2.2 Normative/Informative References .....	5
2.2.1 Normative .....	5
2.2.2 Informative.....	5
2.3 Definitions.....	6
2.4 Abbreviations .....	9
2.5 Related/Supporting Documents .....	9
3. Specification.....	10
3.1 Scope of work .....	10
3.2 Legal Compliance.....	11
3.2.1 Section 37(2) (Legal) Agreement.....	11
3.2.2 Hazardous work by children (Child Labour).....	11
3.2.3 OHS Act.....	11
3.2.4 Legislative compliance .....	12
3.3 Eskom Requirements.....	12
3.3.1 Appointment of a contractor.....	12
3.3.2 Appointment of sub-contractors .....	12
3.3.3 SHE policy .....	12
3.3.4 The PRP policy .....	13
3.3.5 COID.....	13
4.1 Substance Abuse.....	13

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		Document Identifier	GFD-ERE-Supply of Food Services-SHE Spec	Rev	01
		Effective Date	20 February 2016		
		Review Date	February 2021		

4.2 Occupational Health, Hygiene and Rehabilitation .....	14
4.2.1 Medicals.....	14
5.1 Appointments .....	14
5.2 Risk Assessments .....	15
5.3 Incident Investigation .....	15
5.4 Emergency Management .....	16
5.5 Non-Conformance and Compliance .....	16
5.6 Revisions.....	16

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		Document Identifier	GFD-ERE-Supply of Food Services-SHE Spec	Rev	01
		Effective Date	20 February 2016		
		Review Date	February 2021		

## 1. Introduction

Eskom Real Estate's responsibility and commitment is to ensure a safe working environment is in line with its Safety, Health, Environmental and Quality Policy, along with legislative obligations.

This SHE specification is Eskom Real Estate's a's minimum requirements which are required to be met for the specific contract and for the duration of the contract period by contractors and where required, the delivery organisation.

**The contractor is expected to develop a SHE plan which meets these requirements as well as all the relevant applicable legislation they conform to.**

**Eskom Real Estate's in no way assumes the contractor's legal responsibilities. The contractor is and remains accountable for the quality and the execution of his/her health and safety programme for his/her employees and appointed contractor employees.**

This SHE specification reflects minimum requirements and should not be construed as all encompassing.

**Note 1:** All the requirements listed hereunder are in relation to the contract and do not supersede or replace any organizational SHE requirements.

Where requirements listed are already in place, then the organisational requirements must be taken cognisance of and listed in the respective SHE plans. If there are any additional Eskom and or legislative requirements listed in the SHE specification, then these must be addressed.

## 2. Supporting Clauses

### 2.1 Scope

This SHE specification lists the legislative and Eskom Real Estate's requirements and where applicable, any requirements pertaining to Local Authorities / Municipal by-laws / Environmental legislation that must be met by the contractor.

#### 2.1.1 Purpose

This document will provide a standardised approach to the compilation of SHE specifications throughout Eskom Real Estate for contracts, standards and NEC 3 contracts.

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		Effective Date	20 February 2016		
		Review Date	February 2021		

### 2.1.2 Applicability

This SHE specification is applicable to any contracting organisation who intends tendering for the contract.

## 2.2 Normative/Informative References

Parties using this document shall apply the most recent edition of the documents listed in the following paragraphs.

### 2.2.1 Normative

- [1] Basic Conditions of Employment Act No 75 of 1997.
- [2] Occupational Health and Safety Act and Regulations No 85 of 1993.
- [3] National Environmental Management Act 107 of 1998.
- [4] National Road Traffic Act 93 of 1996.
- [5] 32-37 Eskom Substance Abuse Procedure.
- [6] 32-136 Contractor Health and Safety Requirements
- [7] 240-62196227 Life- saving Rules
- [8] 32-727 SHEQ Policy

### 2.2.2 Informative

- [9] Tobacco Products Control Act 83 of 1993 (Updated 2011.05.19)
- [10] SANS 1186 Symbolic Safety Signs
- [11] Constitution of the Republic of South Africa No 108 of 1996
- [12] Foodstuffs, Cosmetics and Disinfectant Act ,1972 (Act No. 54 of 1972).
- [13] SANS 10049
- [14] Hazardous Substances Act, 1973 (Act No. 15 of 1973)

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		Document Identifier	GFD-ERE-Supply of Food Services-SHE Spec	Rev	01
		Effective Date	20 February 2016		
		Review Date	February 2021		

### 2.3 Definitions

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		<b>Review Date</b>	<b>February 2021</b>		

Definition	Explanation
<b>Appointed contractor</b>	Means a contractor appointed by the principal contractor
<b>Baseline risk assessment</b>	(32-520) baseline operational risks refer to the health and safety risks associated with all standard processes and routine activities in the business
<b>Controlled disclosure</b>	controlled disclosure to external parties (either enforced by law, or discretionary).
<b>Cleaning</b>	action(s) dealing with the removal of soil, food residue, dirt, grease or other objectionable matter
<b>Client</b>	Eskom representative (Internal – Asset Owner), also referred to as the contract administrator/custodian or agent or project manager (as defined in the contract). He/she is the person responsible for ensuring that the works or services are executed in terms of the contract, as well as adherence to legislation pertaining to the contract.
<b>Competent person</b>	(OHS Act) means any person having the knowledge, training, experience, and qualifications, specific to the work or task being performed, provided that, where appropriate, qualifications and training are registered in terms of the South African Qualifications Authority Act, 1995 (Act No. 58 of 1995)
<b>Contamination</b>	occurrence of any undesirable matter in food or in the food environment from a contaminating source which can be physical, chemical, biological or allergenic
<b>Contractor – includes appointed contractor</b>	means an employer as defined in section 1 of the Act who performs contract work and includes principal contractors
<b>Consultant</b>	means a person providing professional advice
<b>Cross-contamination</b>	contamination produced when a food process, a food product or a raw material contaminates other processes, food products or raw materials indirectly from one source to another, either with food safety hazards or odour and flavour
<b>Disinfection</b>	application of disinfectants or physical agents and processes that are suitable for use in the food industry in order to kill most vegetative forms of pathogenic and other microorganisms (but not necessarily all bacterial and fungal spores, mycobacterium, rickettsia or viruses)
<b>Duty of care to the environment</b>	(32-136) anybody who causes or has caused or may cause significant pollution or degradation of the environment must take reasonable measures to prevent such pollution or degradation from occurring, continuing, or recurring. If such harm to the environment is authorised by law or cannot reasonably be avoided or stopped, such person must minimise and rectify such pollution or degradation of the environment
<b>Employee</b>	(OHS Act) means, subject to the provisions of subsection (2), any person who is employed by or works for an employer and who receives or is entitled to receive any remuneration or who works under the direction or supervision of an employer or any other person

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Definition	Explanation
<b>Employer</b>	(OHS Act) means, subject to the provisions of subsection (2), any person who employs or provides work for any person and remunerates that person or expressly or tacitly undertakes to remunerate him/her, but excludes a TES (ex labour broker) as defined in section 1(1) of the Labour Relations Act 1956 (Act No. 28 of 1956)
<b>Eskom requirements</b>	Eskom requirements flowing from directives, policies, standards, procedures, specifications, work instructions, guidelines, or manuals
<b>Hazard</b>	(OHS Act) means a source of, or exposure to, danger
<b>Hazard identification</b>	(OHS Act) means the identification and documenting of existing or expected hazards to the health and safety of persons, which are normally associated with the type of construction work being executed or to be executed
<b>Health and safety file</b>	(OHS Act) means a file or other record, containing the information in writing required by the construction regulations.
<b>Health and safety plan</b>	(OHS Act) means a site, activity or project specific document plan in accordance with the client's health and safety specifications.
<b>Health and safety specification</b>	(OHS Act) means a site, activity or project specific document prepared by the client pertaining to all health and safety requirements related to construction work.
<b>Health and safety requirements</b>	means comprehensive health and safety requirements for a contract, project, site, and scope of work. This specification is intended to ensure the health and safety of persons, both workers and the public, and the duty of care to the environment. The health and safety requirements must be specific to each contract, project, site, and scope of work
<b>Organisation</b>	may be defined as a group of individuals (large or small) that is cooperating under the direction of executive leadership in accomplishment of certain common objects
<b>Prerequisite programme(s)</b>	basic conditions and activities that are necessary to maintain a hygienic environment throughout the food chain suitable for the production, handling and provision of safe end food products and safe food for human consumption
<b>Principal contractor</b>	(In the text of this document) Means an employer, as defined in section 1 of the OHS Act, who intends to tender for or has signed a contract with Eskom for services rendered.
<b>Responsible Manager</b>	Is a Manager of a department, section or operating/business unit who has been appointed as part of the Eskom delegation of authority process with the aim to assist the applicable 16(2) assigned person in executing his/her duties in terms of the Occupational Health and Safety Act
<b>Risk assessment</b>	(OHS Act) means a programme to determine any risk associated with any hazard at a construction site in order to identify the steps needed to be taken to remove, reduce, or control such hazard.

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Definition	Explanation
<b>Service provider</b>	any private person or legal entity that provides any service(s) to Eskom for compensation
<b>The Act</b>	(OHS Act) means the Occupational Health and Safety Act No. 85 of 1993, as amended, and the Regulations thereto
<b>Visitor</b>	Any person visiting a workplace with the knowledge of, or under the supervision of, an employer.

## 2.4 Abbreviations

Abbreviation	Description
<b>CE</b>	Chief Executive
<b>COID Act</b>	Compensation for Occupational Injuries and Diseases Act
<b>DoL</b>	Department of Labour ( Inspection and Enforcement services – Provincial office)
<b>EP</b>	Emergency Preparedness
<b>EAP</b>	Employee Assistance Program
<b>ERfW</b>	Environmental Regulations for Workplaces
<b>GAR</b>	General Administrative Regulations
<b>GSR</b>	General Safety Regulations
<b>NEMA</b>	National Environmental Management Act
<b>OHS Act</b>	Occupational Health and Safety Act and Regulations, 85 of 1993
<b>SABS</b>	South African Bureau Standard
<b>SANS</b>	South African National Standard

## 2.5 Related/Supporting Documents

Eskom Real Estate's OHS Act section 37(2) agreement to be signed at procurement during the signing of the NEC contract, it is the responsibility of the project manager to ensure that the 37(2) agreement is signed and a copy be kept in the contractor file at procurement.

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		<b>Review Date</b>	<b>February 2021</b>		

### 3 Specification

#### 3.1 Scope of work

- 4 The production of approximately 500 quality meals to be served in the main canteen during lunch breaks.
- 5 Waitrons/cashier who will operate supplier's point of sales and control food portions during lunch breaks
- 6 The service provider to produce meals for executive dining and serve during lunch breaks
- 7 The service provider to produce meals for Newton restaurant and serve customer during lunch breaks
- 8 The service provider to produce meals for functions and serve customers
- 9 The service provider to produce meals for conference centre and serve customers during lunch
- 10 The service provider to be responsible for administration of meal service and retain records thereof
- 11 The service provider to be responsible for hygiene and cleaning of canteen
- 12 The service provider to offer vending services for hot beverages in the canteen, pause area, conference, Newtons, and executive floor
- 13 The service provider to offer vending machines for assorted cold beverages and assorted snacks at designated area in Megawatt Park
- 14 The service provider will be responsible to procure all ingredients to produce meals and management thereof
- 15 The service provider to establish upmarket coffee shop at a designated area in the reception and have total control of operation with qualified barista and friendly staff members.
- 16 The service provider to allocate hospitality experienced service staff who will serve customers with friendliness and honesty
- 17 The service provider should be punctual to meal service and proactive to situational service provision
- 18 Bar coded reader of food produced at the point of sales for traceability of supply to be implemented by the supplier
- 19 Staff members of the service provider who are assigned onsite will abide and adhere to all statutory requirements including hygiene audit and other quality management systems
- 20 The service provider's staff members will keep all records of production samples, temperature, and daily stock take sheets and service processes in retrievable storage system
- 21 The service provider to provide Eskom branded linen and décor for set up of formal functions or events

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		Review Date	February 2021		

### 3.2 Legal Compliance

#### 3.2.1 Section 37(2) (Legal) Agreement

A section 37(2) agreement must be signed between Eskom Real Estate and the principal contractor at the time of awarding the contract. The principal contractor must ensure that a section 37(2) agreement is compiled between the principal contractor and all their appointed contractors for the contract.

The original copy of the section 37(2) agreement must be retained by the contractor and a copy retained by the responsible project manager.

A copy of all the agreements must form part of the respective contractor's SHE file

#### 3.2.2 Hazardous work by children (Child Labour)

The constitution of the Republic of South Africa, in the "Bill of Rights" is clear on the rights of children, especially when it comes to:

*17.being protected from exploitative labour practices;*

*18. not to be required or permitted to perform work or provide services that*

*i. are inappropriate for a person of that child's age; or*

*ii. place at risk the child's well-being, education, physical or mental health or spiritual, moral or social development and the Basic Conditions of Employment Act, Chapter six Section 43 "Prohibition of employment of children".*

Before resorting to the use of child labour, due consideration must be given to the rights of the child in terms of the constitution. Where work is being performed which is not prohibited in terms of the constitution, then such work must be conducted in terms of the OHS Act "Regulations on Hazardous Work by Children in South Africa" with emphasis on paragraph 2 Purpose and Interpretation. Eskom does not condone the use of child labour and therefore all effort must be exercised and child labour should not be used.

#### 3.2.3 OHS Act

The principal contractor and appointed contractors shall have an up to date copy of the OHS Act and regulations which will be available to all employees.

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		Document Identifier	GFD-ERE-Supply of Food Services-SHE Spec	Rev	01	
		Effective Date	20 February 2016			
		Review Date	February 2021			

### 3.2.4 Legislative compliance

All contractors will comply with all the legislation pertaining to this contract being:

- The Constitution of the Republic of South Africa (particularly Section 24 of the Bill of Rights).
- Occupational Health and Safety Act 1993 (Act 85 of 1993) and its Regulations.
- Compensation for Occupational Injuries and Diseases Act.
- National Environmental Management Act 107 of 1998.
- National Road Traffic Act 93 of 1996.

### 3.3 Eskom Requirements

All contractors shall, before commencement of the project ensure that all their employees are familiar with the relevant Eskom Real Estate's SHE documentation that is applicable to contract services.

#### 3.3.1 Appointment of a contractor

The principal contractor will be appointed by Eskom Real Estate's on the awarding of the contract and will be responsible and accountable for all legislative and Eskom Real Estate's requirements for the duration of the contract.

#### 3.3.2 Appointment of sub-contractors

The principal contractor may appoint contractors to assist in the contract. All appointments shall be done in writing and will form part of the SHE plan that is required to be submitted to Eskom Real Estate's. Adequate training and instruction must be given to the appointees and the principal contractor must ensure that all the appointed contractors understand their roles and responsibilities.

**Note:** Copies of contractor appointments must be kept in the respective SHE file.

#### 3.3.3 SHE policy

A SHE policy is a statement of intent and a commitment by the organisation's CE and senior management in relation to the relevant SHE roles and responsibilities, the achievement of their strategic objectives, values of integrity, customer satisfaction, excellence, and innovation.

The principal contractor and all appointed contractors, if already not in place, will be required to compile an organisational SHE policy in line with their SHE responsibilities. The policy must be signed by the organisation's CE or the appointed assistant to the CE OHS Act Section 16(2). The policy must be displayed in a prominent place within the workplace. A copy of the policy must be filed in the contractor SHE files and attached as an annexure in the SHE Plan.

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		Review Date	February 2021		

### 3.3.4 The PRP policy

Top management shall define, implement, document, communicate and maintain its policy and objectives for the PRP

The PRP policy shall be appropriate to the purpose of the FHO and shall include, but is not limited to:

- a) the commitment to the implementation of a PRP,
- b) the commitment to conform to relevant national legislation (see foreword) and with mutually agreed requirements of customers,
- c) being supported by measurable objectives for the PRP, and
- d) being reviewed for continued suitability.

Top management shall ensure that this policy and objectives is communicated, implemented and maintained at all levels within the organization.

### 3.3.5 COID

The principal contractor and all his/her appointed contractors shall be registered with an appropriate employment compensation commissioner and have available a valid letter of good standing (LoG) from such commissioner. The obligation lies with the contractors to ensure that the LoG remain valid throughout the contract period. A copy of the LoG must be filed in the contractor SHE files.

## 4.1 Substance Abuse

1. Alcohol and substance abuse poses a significant threat to any business, more so in industrial incidents and the driving of vehicles. Eskom is therefore, entitled to take reasonable steps to ensure that intoxicated persons are identified and prevented from entering Lobedu House.
2. General Safety Regulation 2A is clear on the legal stance regarding intoxication.
3. **The alcohol and drug permissible level is 0%.**
4. All contractors shall comply with Eskom's procedure 32-37 ("Substance Abuse Procedure"), taking in to account that this is an Eskom Life-saving Rule number 4: BE SOBER", this means anyone entering the Eskom Real Estate will be subjected to ad hoc alcohol testing.
5. Contractors are encouraged to compile their own manual and to carry out regular alcohol testing of their own employees. The legislative alcohol level is deemed to be zero.
6. Test records must be treated as "Confidential" and filed in the employees' personal file.

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		Document Identifier	GFD-ERE-Supply of Food Services-SHE Spec	Rev	01
		Effective Date	20 February 2016		
		Review Date	February 2021		

## 4.2 Occupational Health, Hygiene and Rehabilitation

All contractors are required to develop an Occupational Health, Hygiene and Rehabilitation program. The program is intended to ensure that the risks to health are identified and controlled.

### 4.2.1 Medicals

**Note:** Eskom Real Estate will only accept medical surveillances conducted by an Occupational Health Practitioner who holds a qualification in occupational health.

1. Principle contractors must ensure that their employees and their appointed contractor employees have a medical surveillance program whereby their employees under go entry, periodic and exit medical fitness examinations.
2. In order for the appropriate medical examinations to be conducted, each employee must have a man job specification, which must indicate the description of work, list of hazards and potential occupational exposure limits, physical hazards and required physical attributes.
3. Medical fitness certificates shall be renewed annually for employees who are working on site. This shall be maintained until completion of the contract.
4. The Principal Contractor must ensure that his / her employees and appointed contractor employees have undergone pre-entry medical examination before starting work on the contract.
5. The principal contractor shall provide a documented process for managing those employees who are issued with a conditional certificate of fitness.

## 5.1 Appointments

For the duration of the contract, the principal contractor and all appointed contractors shall appoint competent employees who will meet the requirements of the OHS Act. Where appointments are made, contractors shall ensure that the appointees have been suitably trained and or informed of their responsibilities before getting them to accept such appointment. The relevant statutory appointments shall be made in accordance with the requirements of the OHS Act which includes the requirement of a competent person being appointed in the relevant roles. The statutory appointments should include but not limited to: incident investigator, risk assessor, health and safety representative and 16(2) appointments.

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		Document Identifier	GFD-ERE-Supply of Food Services-SHE Spec	Rev	01
		Effective Date	20 February 2016		
		Review Date	February 2021		

## 5.2 Risk Assessments

It is a legal requirement in terms of Section 8 (2)(d) of the OHS Act for an employer to carry out risk assessments to establish what hazards to the health and safety of persons are attached to any work which is performed, any article or substance which is, handled, stored, transported. A risk assessment is defined as an identification of the hazards present in an organisation and an estimate of the extent of the risks involved, taking into account whatever precautions are already being taken. It is essentially a three stage process:

- identification of all hazards;
- evaluation of the risks;
- measures to control the risks.

Risk assessments are required to be maintained. This means that significant changes to a process or activity, or any new process or activity should be subjected to a risk assessment and that if new hazards come to light during the work process, then these should also be subjected to risk assessments. Risk assessments for long term processes should be periodically reviewed and updated. Method statements or written safe work procedures are an effective method as information and record of the way jobs / tasks must be performed. Prior to start of work, risk assessments on every job / task are ideal to allow managers and employees to assess any inherent risks that could have been overlooked during the initial risk assessment or any changes that might have occurred in a period of absence. In particular, if a job / task is extended over a day or halted due to inclement weather.

## 5.3 Incident Investigation

All incidents shall be investigated in terms of OHS Act General Administrative Regulations 8 and 9, using Eskom Procedure 32-95 as a reference, and where injuries as contemplated in sections 24 and 25 have been sustained, be reported to the Department of Labour.

Contractors shall use the standard General Administrative Regulation Annexure 1 "Recording of an Incident" form for all incident investigation reports. The objective of incident investigation, should not only be a legal requirement, but should establish why and how the incident occurred and find out the real root cause of the incident and to decide on precautionary measures that are required to address the root cause to prevent any further recurrences of the same or similar incidents

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#### 5.4 Emergency Management

The art of emergency preparedness and response is to minimise the effects of any emergency and to restore normal activities as soon as practical. Periodic emergency drills must be undertaken to test the effectiveness of the plan. This must be recorded and provided on request.

#### 5.5 Non-Conformance and Compliance

1. Any non-compliance to any health and safety requirement in this SHE specification is subject to discipline in terms of the Eskom Procurement and Supply Management Procedure.
2. Principal contractors are required to implement a non-conformance procedure (if not already in place) for issuing to contractors for transgressions. The procedure can include “quality” related non-conformance issues. Similarly, appointed contractors must implement a non-conformance procedure.
3. The procedure for the issuing and closing off of non-conformance reports shall be strictly adhered to.
4. Contractor project management must monitor the close out non-conformances issued, in not doing so, any recommendations made may not be implemented.
5. Where non-conformances are issued by Eskom Real Estate’s, then one of the close-out steps of the procedure will be for the offender to be called by the responsible project manager to explain the non-conformance issued and what plan is in place to prevent a recurrence of the non-conformance.
6. Should the contractor fail to provide adequate PPE to their employees for the tasks being performed and/or to visitors; failure to enforce the wearing of such PPE will be viewed as a transgression of the legislative and Eskom requirements

#### 5.6 Revisions

Date	Rev.	Compiler	Remarks
January 2024	01	L Mloyi	This provides the initial SHE specification requirements that must be met by the relevant contractors who have been awarded a contract for the work to be performed for Eskom.

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