



SITA SOC Ltd, 459 Tsitsa Street, Erasmuskloof, Pretoria, South Africa • PO Box 26100, Monument Park, 0105, South Africa
Tel: +27 12 482 3000 • Fax +27 12 367 5151 • Reg. No 1999/001899/30 • www.sita.co.za

Our Ref: RFB 3280-2026
Enquiries: Ntombenhle Mkhize
Tel: 033 260 3187
Date: 25 August 2026

PROSPECTIVE BIDDER

RFB 3280-2026: REQUEST TO APPROVE THE ESTABLISHMENT OF A NEW FIVE (5) YEAR DEVELOPMENT, SUPPORT AND LICENCE MAINTENANCE AGREEMENT FOR THE BEYONDTRUST REMOTE SUPPORT SYSTEM FOR SITA.

Prospective Bidders are invited to submit quotations for: RFB 3280-2026: REQUEST TO APPROVE THE ESTABLISHMENT OF A NEW FIVE (5) YEAR DEVELOPMENT, SUPPORT AND LICENCE MAINTENANCE AGREEMENT FOR THE BEYONDTRUST REMOTE SUPPORT SYSTEM FOR SITA.

A compulsory virtual briefing session:

Date: 08 September 2026

Time: 10:00am

Link: <https://teams.microsoft.com/meet/354571073976252?p=TZrnJXBkrzLKQHTcCv>

Meeting ID: 354 571 073 976 252

Passcode: np6yp2HF

The **closing date** for bid submission is **09 October 2026**.

Notes to the bidders:

- You must ensure that you are registered on the CSD and that all your company details have been updated on the CSD.
- The following will apply for this Bid:
 - **CLOSING OF BIDS**
 - Bidders must submit their Bid responses through the below Link.

Non-Executive Directors:

Prof Stella Bvuma (Chairperson), Ms. Siphumelele Dlungwane, Ms. Zimbini Hill, Ms. Nalini Maharaj, Mr. Willie Mathebula, Mr. Protas Phili, Mr. Rendani Ramabulana, Mr. Willie Vukela, Adv Johannes Collen Weapond

Executive Directors:

Mr. Magatho Mello (Managing Director), Ms. Yolande van Biljon (Chief Financial Officer)

Company Secretary:

Ms. Shirley Kgope (Acting)

- SITA – ERP Oracle Portal on the link as follows: [Login](#)
- Step-by-step guide to navigate and respond to SITA transactions through the SITA Oracle-ERP:
<https://www.sita.co.za/content/erp-isupplier-ecatalogue-guidelines>
- ADMINISTRATIVE PRE-QUALIFICATION REQUIREMENTS
Submission of bid response: The bidder has submitted a bid response documentation pack:
 - In the correct format as one original document.
- BID PRICING SCHEDULE
Bidders will complete the bid pricing schedule in the Excel spreadsheet format provided

The published bid document is packaged as follows:

Bidders must submit their bid responses as follows and must tick in the box to confirm if the bid response is submitted as such:

Manner of submission	Bidder to tick ✓ to indicate that the bid response has been submitted in this sequence
Responses Must be submitted as follows The SITA-Supplier Oracle ERP portal is accessible on the URL link as follows: www.suppliers.sita.co.za at 11h00 on the Bid closing date	

All queries to this bid must be submitted in writing to the following email address:
ntombenhle.mkhize@sita.co.za

Yours sincerely


.....

Mphikeleli Radebe

Manager: Strategic Clients

Non-Executive Directors:

Prof Stella Bvuma (Chairperson), Ms. Siphumelele Dlungwane, Ms. Zimbini Hill, Ms. Nalini Maharaj, Mr. Willie Mathebula, Mr. Protas Philo, Mr. Rendani Ramabulana, Mr. Willie Vukela, Adv Johannes Collen Weapond

Executive Directors:

Mr. Magatho Mello (Managing Director), Ms. Yolande van Biljon (Chief Financial Officer)

Company Secretary:

Ms. Shirley Kgope (Acting)