	Vendor Name:					
	Reply to the questions below. Do not add extra information. Extra information will be discarded and may result in disqualification. Supplier compliant 70%					
	Technical Evaluation Criteria	**Max Score**	**Range of Scores**		**Notes**	**GIT Comments**
1	What level of experience does the tenderer have with regard to providing Network Manager 5.5., 9x and 10x 3rd line system support.	40%	>10 years	100%	Provide proof of support cases from one of your customers.	
			5-10 years	50%		
			< 5 years	10%	Confirm software version for Network Manager and years of experience.	
2	Does the tenderer have the experience to implement RTU Protocols such as Estel, Estel Variant, DNP3 and IEC101 on Network Manager 5.5, 9.x and 10.x.	20%	>10 years	100%	Provide a list of protocols supported on Network Manager version 5.5,9x or 10x and years of experience.	
			5-10 years	50%		
			< 5 years	10%		
3	Tenderer must provide evidence of recent Network Manager implementations / upgrades	20%	Signed off project plan and contact details	100%	Provide Signed off project plan from one of your customers as proof of system implementation/ upgrade. Include contact details from one of your customers.	
			Signed of project plan	50%		
			Contact details	5%		
4	Does the tenderer have the experience to support Eskom on the existing RCM (Remote Communication Module) used?. Please provide details	10%	>10 years	100%	Provide proof of RCM support cases from one of your customers.	
			5-10 years	50%		
			< 5 years	10%		
5	Does the tenderer have the experience to perform comprehensive annual system audits on all components of all 7 Eskom Network Manager systems and provide detail reports on all issues, including queue-sizing issues, trap errors, database limitations, etc.? Please provide example reports based on a Network Manager system.	10%	Acceptable, comprehensive example of report provided	100%	Provide detailed report as example from one of your customers as proof. Include contact details from one of your customers.	
			Incomplete example report provided	50%		
			Contact details	5%		

Total   100%

Action	Function	Designate	Signature	Date
Prepared	Jan van Dyk	Senior Advisor		18 Nov 2021
Reviewed	Rosina Ramatla	Information System Support Manager		18 Nov 2021
Approved	Leon Fourie	Middle Manager		2021/11/18