

ANNEXURE C

TECHNICAL EVALUATION-LEAN SIX SIGMA CERTIFICATION

The Technical Evaluation of the Tender shall be as per the table below:

Item	Criteria	Required Information	Sub-Criteria/ Compliance Measure	Allocated Scores	Max score	Weighting Score
1.	Product suitability	<u>1.1 Exam Outline</u> Provide a detailed exam outline for the various Lean Six Sigma levels.	Outline not aligned to DMAIC methodology	0	3	15%
			1 – 2 of the LSS levels exams align to DMAIC methodology	1		
			2 – 3 of the LSS levels exams align to DMAIC methodology	2		
			Exams for all the various LSS levels align to DMAIC methodology	3		
		<u>1.2 Lean Six Sigma examination alignment</u> Provide evidence that the Lean Six Sigma examination aligned to local and international standards. Provide Certification body	No Response	0	3	20%
			The provider is a member of a body and the product has been certified by one certification body	1		
			The provider is a member of a body and the product has been certified by two certification bodies	2		

Item	Criteria	Required Information	Sub-Criteria/ Compliance Measure	Allocated Scores	Max score	Weighting Score
			The provider is a member of a body and the product has been certified by more than two certification bodies	3		
2.	Vendor Capability	<u>2.1. Support and availability of vendor</u> Post implementation support and availability of vendor footprint across South Africa - issue escalations, management of SLA, upgrades & patch management	No footprint indicated and no post implementation support process specified	0	3	15%
			Information on support and escalation management with footprint in one (1) province	1		
			Information on support and escalation management and adequate footprint in two (2)	2		
			Information on support and escalation management and adequate footprint in three (3) or more provinces	3		
3.	Team Structure	<u>3.1 Roles and responsibilities</u> Provide Proposed Team Structure with clear roles and responsibilities. Indicate clearly which resources are full-time and part-time. If there are part-time resources, define what their availability on the project is. Also indicate the duration each team member will be assigned to this project.	No submission	0	3	10%
			Roles & responsibilities of project team not clearly defined. No indication of confirmed availability of project team.	1		
			Roles & responsibilities defined within the project structure without confirmed availability of part time & full-time resources	2		

Item	Criteria	Required Information	Sub-Criteria/ Compliance Measure	Allocated Scores	Max score	Weighting Score
		3.2 Vendor Profile Provide profile including skills and prior experience of each team members proposed (including CV's of the proposed team)	Roles & responsibilities defined within the project structure with confirmed availability of part time & full-time resources	3	3	10%
			CV's provided of all project resources, with focus on Skills, Experience (1 or less implementation in Lean Six Sigma Certification)	0		
			CV's provided of all project resources, with focus on Skills, Experience (2-3 implementations in Lean Six Sigma Certification)	1		
			CV's provided of all project resources, with focus on Skills, Experience (4-6 implementations in Lean Six Sigma Certification)	2		
			CV's provided of all project resources, with focus on Skills, Experience (7 and more implementations experience in Lean Six Sigma Certification)	3		
4.	Vendor Experience and Track Record in the provision of Lean Six Sigma Training	4.1. Vendor Experience The bidder must provide a list of prior Lean Six Sigma training delivered for corporate clients. The list must indicate:	No evidence provided of previous training rendered	0	3	20%
			Evidence of one (1) to two (2) previous implementations	1		

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		<ul style="list-style-type: none"> Company/Client Name Duration (Start and End Date) Brief description of training rendered Number of participants Client name and contact number Contract value 	Evidence of three (3) to four (4) previous implementations Evidence of more than four (4) previous implementations	2 3		
		<u>4.2 Vendor Track Record – Reference</u> Provide Name of Client, Scope of Work, Duration of Project, Cost of Project, Size of Team and Client Details The bidder must demonstrate a strong track record of client satisfaction by submitting a minimum of three (3) client reference letters indicating client's satisfaction with services rendered. Reference letters must meet the below criteria: <ul style="list-style-type: none"> Reference letters must be on company letterhead. Indication of satisfactory services rendered. Provide name of Client, Scope of Work, Duration of Project, Cost of Project, Size of Team and Client Details. 	One (1) Reference with relevant information Two (2) References with relevant information Three (3) References with relevant information More than Four (4) References with relevant information	0 1 2 3	3	10%
Total Weighting Score						

Item	Criteria	Required Information	Sub-Criteria/ Compliance Measure	Allocated Scores	Max score	Weighting Score
						100%
	Minimum Threshold					66%