

REQUEST FOR QUOTATION

SENTECH INVITES SUPPLIERS FOR:

Project title:	APPOINTMENT OF A SERVICE PROVIDER FOR THE PROVISION OF LEARNING AND DEVELOPMENT SYSTEM.		
Quotation or Proposal no:	6000003049		
RFQ Issue date:	22 September 2025		
Compulsory Site Briefing			
Closing date:	29 September 2025		
Closing time:	12h00	Validity period:	90 days

You are invited to provide a quote to deliver the goods, services or works defined in the Scope of Work.

QUOTATIONS OR PROPOSALS TO BE RETURNED TO:

Quotations Administrator	Nosipho Lembethe
Telephone no:	067 416 4720
E-mail:	Quotations4@sentech.co.za

Form of Offer and Acceptance

Offer

The Employer, identified in the Acceptance signature block, has solicited offers to enter into a contract for the services as stated in the RFQ: Scope of Work

The Service Providers, identified in the Offer signature block, has examined the documents listed in the RFQ and addenda thereto as listed in the Returnable Schedules, and by submitting this Offer has accepted the Conditions of this RFQ.

By the representative of the Service Provider, deemed to be duly authorised, signing this part of this Form of Offer and Acceptance the Service Provider offers to perform all of the obligations and liabilities of the RFQ under the contract including compliance with all its terms and conditions according to their true intent and meaning for an amount to be determined in accordance with the conditions of contract identified in the RFQ.

THE OFFERED TOTAL OF THE PRICES INCLUSIVE OF VAT IS:

(in words)

.....Rand

;

R.....(in figures)

THE OFFERED PRICES ARE AS STATED IN THE PRICING SCHEDULE

This Offer may be accepted by the Employer by signing the Acceptance part of this Form of Offer and Acceptance and returning one copy of this document including the Schedule of Deviations (if any) to the Service Provider before the end of the period of validity stated in the RFQ, or other period as agreed.

Signature(s)

Name(s)

Capacity

**For the
tenderer:**

(Insert name and address of organisation)

Name &
signature of
witness

Date

Acceptance

By signing this part of this Form of Offer and Acceptance, the Employer identified below accepts the Service Providers Offer. In consideration thereof, the Employer shall pay the Service Provider the amount due in accordance with the conditions of the RFQ. Acceptance of the Service Providers Offer shall form an agreement between the Employer and the Service Provider upon the terms and conditions contained in this RFQ.

Deviations from and amendments to the documents listed in the RFQ and any addenda thereto listed in the Returnable Schedules as well as any changes to the terms of the Offer agreed by the Service Provider and the Employer during this process of offer and acceptance, are contained in the Schedule of Deviations attached to and forming part of this Form of Offer and Acceptance. No amendments to or deviations from said documents are valid unless contained in this Schedule.

The Service Provider shall within two days of receiving a completed copy of this agreement, including the Schedule of Deviations (if any), contact the Employer's agent to arrange the delivery of any securities, bonds, guarantees, proof of insurance and any other documentation to be provided in terms of the conditions of contract identified in the RFQ. Failure to fulfil any of these obligations in accordance with those terms shall constitute a repudiation of this agreement.

Notwithstanding anything contained herein, this agreement comes into effect on the date when the Service Provider receives one fully completed original copy of this document, including the Schedule of Deviations (if any).

Signature(s)

Name(s)

Capacity

**for the
Employer**

(Insert name and address of organisation)

Date

Name &
signature of
witness

.....

RFQ Data

1. ADMINISTRATIVE RESPONSIVENESS CRITERIA

- 1.1. Suppliers are required to ensure that they meet all the Administrative Responsiveness Criteria. Suppliers that do not meet all the Administrative Responsive Criteria may not be awarded this Quote. It is the service provider's responsibility to ensure that they are tax compliant and that all required information is submitted to Sentech. Supplier's providing quotations must be registered on the Sentech Supplier Database.
- 1.2. **Quotations must be in a Company Letterhead.**
- 1.3. Quotations or Proposals must be received on or before the closing date and time specified on the Call for Quotation or Proposal document.
- 1.4. Quotations or Proposals must be fully completed and signed in BLACK ink.
- 1.5. Quotations must be submitted via Email.
- 1.6. The Tenderer undertakes to the Purchaser that it will treat as confidential the terms of this RFQ together with all the Purchaser's confidential information and will not disclose such confidential information to any person, firm or company (other than to its auditors and other professional advisers) or to the media, and will not use such confidential information other than for the purposes of this RFQ, subject always to any prior specific authorisation in writing by the Purchaser to such disclosure or use."

2. AWARD OF RFQ's

Sentech may appoint one or more suppliers, in whole or in part, or not appoint any supplier/s at all, and/or cancel the bid in its entirety, at Sentech's sole and exclusive discretion, in order to satisfy various needs which may be identified, and to manage certain risks associated with the supply of goods or services specified in respect of the Bid.

3. RATE OF EXCHANGE, CURRENCY FLUCTUATIONS AND CURRENCY

All bid prices quoted shall be in South African Rands (ZAR). If prices are in a foreign currency, the rate of exchange quoted shall remain fixed throughout the term of the agreement. Bidders will bear the risk of and all cost/s associated with currency fluctuations, therefore Bidders shall be required to manage such risk in their bid price.

4. GENERAL - PRICES

All prices shall be quoted in ZAR.

Unless written approval has been obtained from Sentech, no adjustment in contract prices will be made. Applications for price adjustment must be accompanied by documentary evidence in support of any adjustment.

5. PRICE NEGOTIATIONS

Sentech reserves the right to negotiate market related prices and discounts. If market-related prices are not agreed to, Sentech reserves the right to cancel the Bid.

6. EVALUATION CRITERIA

The evaluation criteria are stipulated in 7 below. It is the Bidder's responsibility to ensure that it has responded to the evaluation criteria. Failure to meet the evaluation criteria will result in the Bidder not being evaluated further. Bidders must ensure that they have included all supporting documentation required to support their response to the Bid

7. . RFQ EVALUATION METHOD

This RFQ will be evaluated as described in the table below.

Evaluation Method	<ol style="list-style-type: none"> 1. Stage 1 – Administrative Responsiveness Evaluation All the Quotations will be evaluated against the Administrative responsiveness requirements as set out in section 2 of the RFQ Data. 2. Stage 2 – Functional Evaluation Criteria The proposals that COMPLY with the Mandatory evaluation criteria be evaluated against the Functional Criteria. Suppliers meeting the minimum requirement will be evaluated further. 3. Stage 3 – Price and Preference Suppliers with the lowest Price offered will score the highest points. Only Suppliers that submit a valid B-BBEE Certificate can claim preference points in line with the 80/20 <p>Suppliers with the highest number of points will be recommended for the award of this quotation, unless there are compelling and justifiable reasons not to do so.</p>
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Number	Functionality Criteria	Documents required	Weighting factor
1	Company Experience		20
1.1	<ul style="list-style-type: none"> • 1–2 years' Experience 5 Points • 3–4 years' Experience 10 Points • 5-6 years' Experience 15 Points • 7 and more years' Experience 20 Points 	Company profile	
2	Demonstration of previous LMS implementations, especially in learning & development and SETA reporting.		40
2.1	<ul style="list-style-type: none"> • 1-2 LMS successfully implemented 10 Points • 3-4 LMS successfully implemented 20 Points • 5-6 LMS successfully implemented 30 Points • 7 and more LMS successfully implemented 40 Points 	Experience and proven track record through contactable references.	
3	Proposed LMS meets the above functional requirements.		30
3.1	<ul style="list-style-type: none"> • Proposal meets 3 requirements 10 Points • Proposal meets 5 requirements 20 Points • Proposal meets all the requirements 30 Points 	Proposal meets all the following: ATR, bursaries, BBBEE toolkit, performance management system and Udemmy integration, IDP tracking, reporting and mobile user interface	
	Total		90 Points
	Minimum requirement		65

8. Preference Point allocation – 80/20

Sentech's Specific goals emanate from the section 2(1)d of the Preferential Procurement Policy Act which may include contracting with persons or categories of persons, historically disadvantaged by unfair discrimination on the basis of race, gender and disability. The Reconstruction and Development Programme as published in Government Gazette No 16085 dated 23 November 1994

Sentech will award preference points as follows:

Goal	Points	Evidence required
Historically disadvantaged by unfair discrimination on the basis of Race	10	A valid BBBEE Certificate showing at least 51% black ownership
	5	A valid BBBEE Certificate showing at least 25.1 – 50% black ownership
	3	Black owned company showing at least 5 – 25% black ownership
	0	Below 5%
Historically disadvantaged by unfair discrimination on the basis of Gender (women)	8	A valid BBBEE Certificate showing at least 51% women ownership
	4	A valid BBBEE Certificate showing at least 25.1 – 50% women ownership
	2	A valid BBBEE Certificate showing at least 5-25% women ownership
	0	A valid BBBEE Certificate showing at less than 5% women ownership
Historically disadvantaged by unfair discrimination on the basis of disability	2	A doctor's note confirming disability
Total Points	20	

a. Price Calculation 80/20

The following formula will be used to calculate the points for price.

$$P_s = 80 \left[1 - \frac{(P_t - P_{min})}{P_{min}} \right]$$

Where:

P_s = Points scored for price of bid under consideration
 P_t = Rand value of bid under consideration
 P_{min} = Rand value of lowest acceptable bid

SCOPE OF WORK

Sentech seeks to procure a Learning Management System (LMS) that will support its Learning and Development (L&D) function, ensure compliance with legislative requirements (including MICT SETA), and enhance reporting for BBBEE skills development.

The LMS must integrate with external learning platforms (e.g., Udemy), provide a seamless user experience, integrate with BBBEE toolkit and allow for accurate reporting and document management across all training, internship and bursary initiatives.

The LMS should:

- Serve as a centralized platform for managing learning and development initiatives.
- Track and manage skills development for BBBEE compliance.
- Support seamless integration with external learning providers, including Udemy.
- Provide automated reporting aligned with SETA, WSP, and internal HR requirements.
- Mobile-friendly user interface.

Functional Requirements

- The proposed LMS should include, but not be limited to, the following capabilities:
- Core Learning & Development Features
- Upload, store, and manage internship and learnership documents in line with MICT SETA requirements.
- Generate Annual Training Reports.
- Manage training applications, approvals, and completion tracking.
- Manage bursary applications and reporting.
- Track Individual Development Plans (IDPs) aligned to employee performance contracts.
- Provide online learning and development pathways, including integration with Udemy.
- Option of live classroom and seminars.

Compliance & BBBEE Requirements

- Integrated BBBEE Skills Development Toolkit to track compliance, training spend, and target achievement.
- Generate reports required for BBBEE audits and verification.
- Support categorization of training spend by priority skills, designated groups, and learning interventions.



- **Reporting & Analytics**
- **Automated dashboards and reporting on:**
- **Training spend by category.**
- **Learner participation and completion rates.**
- **Bursary allocations and outcomes.**
- **Export reports in multiple formats (Excel, PDF, etc.).**
- **Role-based access (employee, manager, HR, administrator).**

Service & Support Requirements

Vendors must include details on:

- **System implementation methodology and timelines.**
- **User training and change management support.**
- **Ongoing technical support and maintenance.**
- **Licensing models (subscription/perpetual).**