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|  | Tender Questions and Answers | Document Identifier | 240-7124948   | Rev | 1 |
|                                                                                   |                              | Effective Date      | 01 April 2023 |     |   |
|                                                                                   |                              | Review Date         | April 2031    |     |   |

|                        |                |                                                                        |
|------------------------|----------------|------------------------------------------------------------------------|
| To whom it may concern | Date           | 12 October 2026                                                        |
|                        | Enquiries      | Seela Pillay                                                           |
|                        | E-mail address | <a href="mailto:Seela.pillay@eskom.co.za">Seela.pillay@eskom.co.za</a> |

Dear Sir/Madam

|                               |                                                                                                                                                                                                                                                                      |
|-------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Request for Enquiry Number    | E3628DXKZNOU                                                                                                                                                                                                                                                         |
| Description / Project Title   | The establishment of an enabling agreement for the provision of SPU Meter Reading Services for the various areas in KZN Operating Unit, in Central East Cluster for Distribution Division (on an as and when required basis) for a period of thirty-six (36) months. |
| Tender Questions Closing Date |                                                                                                                                                                                                                                                                      |

| Item | Questions                                                                                                                                                                                                          | Answers                                                                                                                                                                                                                                                                                                                           | Clarity Published Dates |
|------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------|
| 1.   | On C2.2 Price List the Expected Quantity column is blank for all areas, so we cannot calculate the Total of Prices. Will Eskom provide the Expected Quantities via addendum, or should we insert our own estimates | The enquiry relates to a rates-only, on an as-and-when-required contract for a period of 36 months. As such, no quantities have been included in the Bill of Quantities (BOQ) at tender stage, as work will be allocated progressively at project level. Tenderers are therefore required to price the BOQ on a rates basis only. | 14 October 2026         |
| 2.   | Please assist on how to fill in SLD&I on page 11                                                                                                                                                                   | Kindly note that Eskom is unable to provide assistance to contractors in completing tender documentation. Contractors are responsible for                                                                                                                                                                                         | 14 October 2026         |

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|    |                                                                                                                                                                                                | ensuring that all required tender documents are completed correctly and submitted accordingly.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                 |
| 3. | Can we submit ORHVS certificates or do you strictly want ORLVS?                                                                                                                                | We strictly require the ORLVS.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | 14 October 2026 |
| 4. | Can we also submit ORHVS Authorisations from other OU's?                                                                                                                                       | We require the ORLVS, including those from other OU's.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | 14 October 2026 |
| 5. | If you have 3 years experience with 6 + experience from different institutes how do eskom allocates points. 2. Authorised person for LV person, can we attached the LV training certificates ? | <p>The experience allocation is calculated on a yearly basis, regardless of which companies the experience was gained from.</p> <p>Yes, the LV training certificates are allowed and can be attached.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | 14 October 2026 |
| 6. | May you kindly clarify on the Meter Reading Authorization, can we use LV Authorization or you strictly looking for Meter Reading authorization.                                                | <p>No, we only accept as per the items listed below:</p> <p>Copy of the Meter Reading Course Certificate (Eskom EAL or accredited external training provider). For SPU Meter Reading Resources Certificates, the following tender returnable will be considered:1. Eskom issued Meter Reading certificates2. External Training Service Provider certificate will be accepted provided that the following two requirements below are met:</p> <p>a. The certificate is issued by a SETA accredited training provider.</p> <p>b. A letter from the training provider on an official letterhead accompanies the certificate and contains details of the course content and a contact number in</p> | 14 October 2026 |

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|    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | order for Eskom to verify the authenticity of the training as well as the certificate.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                 |
| 7. | <p>I would like to ask regarding Meter Reading Authorization under Technical Requirements.</p> <p>Do you require a specific Meter Reading Authorization or I can also use LV Authorization?</p>                                                                                                                                                                                                                                                                                                                                                              | <p>No, we only accept as per the items listed below:</p> <p>Copy of the Meter Reading Course Certificate (Eskom EAL or accredited external training provider). For SPU Meter Reading Resources Certificates, the following tender returnable will be considered:1. Eskom issued Meter Reading certificates2. External Training Service Provider certificate will be accepted provided that the following two requirements below are met:</p> <p>a. The certificate is issued by a SETA accredited training provider.</p> <p>b. A letter from the training provider on an official letterhead accompanies the certificate and contains details of the course content and a contact number in order for Eskom to verify the authenticity of the training as well as the certificate.</p> | 14 October 2026 |
| 8. | <p>Please clarify the meter reading authorizations/ Meter Reading Experience. Would/can this include current valid, as well as older ones from previous years?</p> <p>And can the following also be explained more clearly?</p> <p>If the evidence is concurrent, it will not be considered as cumulative. Marks will be deducted if less than 5 cumulative years' experience is demonstrated by the evidence.</p> <p>Authorizations are to be valid within the last 9 months at the time of tender close. How will meter reading experience in terms of</p> | <p>Regarding meter reading experience, a company must demonstrate the number of years of experience by providing proof of meter reading contract information showing the period of the contract (start and end date) and the scope of work of the contract, issued to the Tendering Company. If the Tendering Company has no experience, it can be based on the meter reading authorization of an employee/s.</p>                                                                                                                                                                                                                                                                                                                                                                      | 14 October 2026 |

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|     | years then be demonstrated? This was not be clearly explained during the meeting.                                                                                                                                                                                                                                     | If the evidence is concurrent, it will not be considered as cumulative (e.g., if meter reader A reads for company XY in 2025, and meter reader B reads for the same company in the same year. This will be considered as one year's experience). Marks will be deducted if less than 5 cumulative years' experience is demonstrated by the evidence. All copies must be certified and not older than 3 months                                                         |                 |
| 9.  | Can EDA phones that Eskom specified for to us to use with meter replacement projects, be used here as well in the place of GPS's & Digital Cameras? We purchased expensive high spec robust phones with GPS and High-resolution camera functions recently for use by employees specific to the metering environments. | No, an EDA is not a requirement for this contract. We have requested companies to have digital cameras.                                                                                                                                                                                                                                                                                                                                                               | 14 October 2026 |
| 10. | Vehicles – can vehicle registration papers be used as proof of ownership (including RC1 registration certificate & MVL1 licence disk papers) instead of logbooks?                                                                                                                                                     | Yes.                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | 14 October 2026 |
| 11. | Will a separate BOQ in XLS format be supplied? Or are we required to complete only the fields in the NEC3 TSC - SPU Meter Reading (C2.2 the price list)? Also do we have to calculate the expected quantities? Or do you only require the Rates and not the price and totals of the prices?                           | <p>Yes, please insert your priced BOQ under C2.2 of the NEC and also provide the excel version which has been uploaded.</p> <p>The enquiry relates to a rates-only, as-and-when-required contract for a period of 36 months. As such, no quantities have been included in the Bill of Quantities (BOQ) at tender stage, as work will be allocated progressively at project level.</p> <p>Tenderers are therefore required to price the BOQ on a rates basis only.</p> | 14 October 2026 |

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|-----|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|
|     |                                                                                                                                                                                                                                                                                      | As per Addendum 1, the columns in the NEC3 document have been amended to remove the quantities and price.                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                 |
| 12. | I quote the question asked in the chat during the meeting: <i>On C2.2 Price List the Expected Quantity column is blank for all areas, so we cannot calculate the Total of Prices. Will Eskom provide the Expected Quantities via addendum, or should we insert our own estimates</i> | <p>Yes, please insert your priced BOQ under C2.2 of the NEC and also provide the excel version which has been uploaded.</p> <p>The enquiry relates to a rates-only, as-and-when-required contract for a period of 36 months. As such, no quantities have been included in the Bill of Quantities (BOQ) at tender stage, as work will be allocated progressively at project level.</p> <p>Tenderers are therefore required to price the BOQ on a rates basis only.</p> <p>As per Addendum 1, the columns in the NEC3 document have been amended to remove the quantities and price.</p> | 14 October 2026 |

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