

REQUEST FOR PROPOSALS FOR THE PROVISION OF CLEANING AND HYGIENE SERVICES FOR A PERIOD OF THIRTY-SIX (36) MONTHS AT AIRPORTS COMPANY SOUTH AFRICA KING SHAKA INTERNATIONAL AIRPORT

REF KSIA/7845/2025/RFP

Presented by Johnson Mji, Nondumiso Mnyandu and Narandrin Nagiah





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26/1/2024

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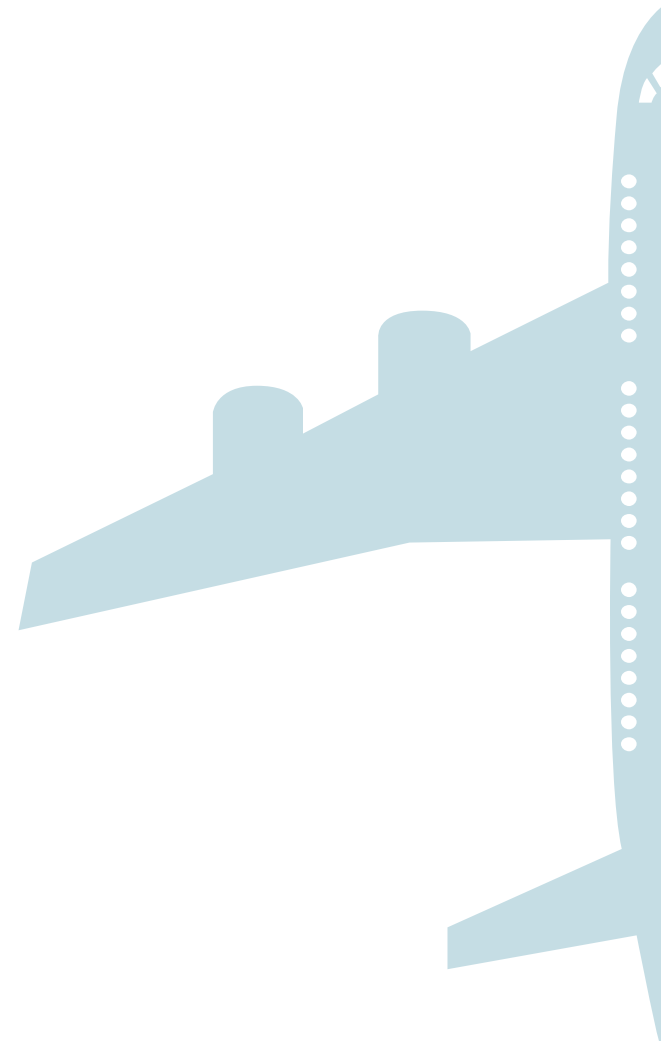
10 | Questions

A person with a backpack is walking away from the camera on a moving walkway in an airport terminal. The walkway is flanked by glass railings and large windows on the left, and various airport signs and shops on the right. The scene is brightly lit with overhead lights.

WELCOME AND INTRODUCTIONS

ACSA REPS

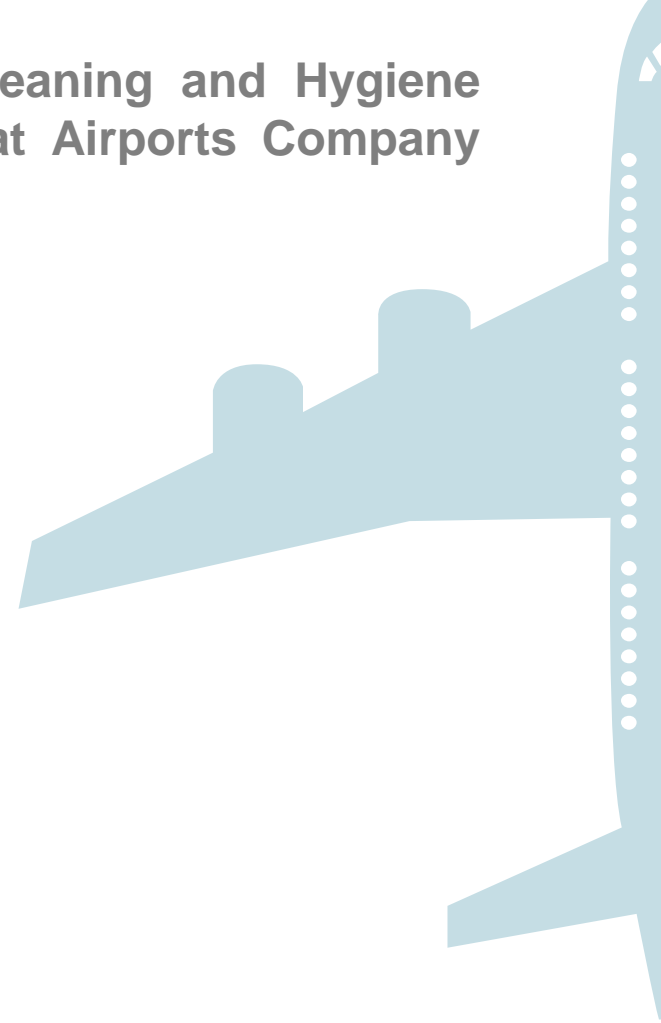
1. Johnson Mji
2. Narandrin Nagiah
3. Mzomhle Boqwana
4. Nondumiso Mnyandu



A person with a backpack is walking on a moving walkway in an airport terminal. The walkway is moving to the right, and the person is walking towards the right. The terminal has a high ceiling with large windows and various signs. The word "PURPOSE" is overlaid on the image in a teal box.

PURPOSE

Request for Proposals for the Provision of Cleaning and Hygiene Services for a Period of Thirty-six (36) Months at Airports Company South Africa King Shaka International Airport



A nighttime photograph of an airport tarmac. In the foreground, a white British Airways cargo container is on a dolly, with the text 'AKE 18454 BA' and 'BRITISH AIRWAYS' visible. Behind it, a line of similar containers extends into the distance. To the left, a white aircraft is partially visible, with its boarding stairs extended. In the background, a large airport terminal with a glass facade is illuminated, and a long, curved glass walkway connects it to the tarmac. The sky is dark blue with some clouds. The overall scene is lit by airport lights, creating a high-contrast, industrial atmosphere.

INSTRUCTIONS TO BIDDERS

TENDER NOTICE AND INVITATION

- Documents were issued on the **09 June 2025** and were published in the two websites (ACSA and National Treasury). Documents are free of charge and must be downloaded from one of these websites: www.etenders.gov.za and www.airports.co.za
- Please direct your queries to Johnson Mji using email address Procurement3.KSIA@airports.co.za
- Closing date for **queries** is **30 June 2025**
- Briefing Session and Site meeting are **compulsory**
- **Tender Closing date is 14 July 2025 at 12 pm (mid day)**, Please submit to ACSA MSO Building, King Shaka International Airport, La Mercy, Ground Floor, Reception near pickup zone,
- Documents must be completed and signed by a person who has authority to do so
- The following tenders will not be accepted: Late submissions, Telephonic, emailed and faxed submissions. Prospective bidders must physically submit their tenders to the above address.

BID RESPONSES

- Bid responses must be strictly prepared and returned in accordance with this bid document. Bidders may be disqualified where they have not materially complied with any of ACSA's requirements in terms of this bid document. Changes to the bidder's submission will NOT be allowed after the closing date of the bid. All bid responses will be regarded as offers unless the bidder indicates otherwise. No bidder or any of its consortium/joint venture members may have an interest in any of the other bidder/joint venture/consortium participating in this bid.

Bid Validity period: 120 working/business days

Confidentiality and copyright of documents

- Treat as confidential all matters arising in connection with the tender. Use and copy the documents issued by the employer only for the purpose of preparing and submitting a tender offer in response to the invitation.

EVALUATION CRITERIA

- Predetermined and will be based on the following criteria:
- Submit a fully Completed and signed Form of offer and Acceptance C1.1. **Refer TSC Contract Data Page 2 of 133 Annexure 2 - 36 Months Cleaning Hygiene Service**
- Attend compulsory briefing and compulsory site meeting
- Functionality: Company experience, Provide reference letters, Bidders MUST complete the table provided indicating size of area cleaned as well as contact *details of the contactable referee.*
- Price and Preference: Based on 90/10 evaluation. Complete tender goals section.
- Price and Preference: Submit supporting documents for tender goals
- Post Tender negotiations(If applicable)

#	Evaluation Area	Evaluation Criteria	Weighting	Bidder Score
1	Experience in Comparative Services		40	
1.1	<p>Bidders current or previous experience in general cleaning services where contract duration equals or exceeds 3 years.</p> <p>The 3 years' experience shall be cumulative and the minimum duration for any reference should not be less than 1 year.</p> <p>Contracts which run concurrently will only be measured once.</p> <p>The cumulative value of the valid references submitted shall add up to a contract value of R10 million rand Inclusive of VAT.</p> <p>Reference letters provided must not be older than 15 years</p> <p>Bidders MUST complete the table provided indicating duration of service, value of service as well as contact details of the contactable referee.</p> <p>Table Reference: Table 1 page 45 of 61</p> <p>Reference letters and/or contactable referees will be used to verify duration of services and value.</p> <p>ACSA reserves the right to verify any information submitted by a bidder</p>	<ul style="list-style-type: none"> Three (3) years or cumulative to three (3) years = 18 points Four (4) years or cumulative to Four (4) years = 24 points Five (5) years or more OR cumulative to Five (5) years or more = 30 points 	30	
1.2	<p>At least one (1) valid reference provided under 1.1. above was for services rendered where the cleanable floor area is 50 000m² or more.</p> <p>Size of cleanable floor area measured in square meters.</p> <p>Bidders MUST complete the table provided indicating size of area cleaned as well as contact details of the contactable referee.</p> <p>Table Reference: Table 1 page 45 of 61</p> <p>Reference letters and/or contactable referees will be used to verify size of area included in the services.</p> <p>ACSA reserves the right to verify any information submitted by a bidder</p>	<ul style="list-style-type: none"> Greater than 100 000 m² = 10 points Between 50 000 m² to 100 000 m² = 5 points 	10	

2	Experience in Specific Aspects of the Services		20	
2.1	<p>Bidder or bidders proposed outsourced partners previous experience in the provision of hygiene equipment.</p> <p>Bidders MUST complete the table provided, listing previous experience in the provision of hygiene equipment as well as contact details of the contactable referee.</p> <p>Table Reference: Table 2 page 48 of 61</p> <p>Outsourced Partner: Means any entity the bidder chooses to partner with in order to meet the specified criteria.</p> <p>Reference letters issued (either in the name of the bidder or their outsourced partner) and/or contactable referees will be used to verify the service was successfully completed</p> <p>ACSA reserves the right to verify any information submitted by a bidder</p>	<ul style="list-style-type: none"> Three (3) prior contracts / services = 6 points Four (4) prior contracts/services = 8 points Five (5) or more prior contracts/services = 10 points 	10	
2.2	<p>Bidder or bidders proposed outsourced partners previous experience in the provision of Rope Access Cleaning</p> <p>Bidders MUST complete the table provided, listing previous experience in the provision of Rope Access Cleaning as well as contact details of the contactable referee.</p> <p>Table Reference: Table 3 page 49 of 61</p> <p>Outsourced Partner: Means any entity the bidder chooses to partner with in order to meet the specified criteria.</p> <p>Reference letters issued (either in the name of the bidder or their outsourced partner) and/or contactable referees will be used to verify the service was successfully completed</p> <p>ACSA reserves the right to verify any information submitted by a bidder</p>	<ul style="list-style-type: none"> Three (3) prior contracts / services = 6 points Four (4) prior contracts/services = 8 points Five (5) or more prior contracts/services = 10 points 	10	

3	Key staff (assigned personnel)		40	
3.1	Contract Manager / Site Manager This resource must hold a matric or NQF 4 qualification			
3.1.1	Contracts Manager / Site Manager x 1 required Contracts Manager / Site Manager years of relevant experience (as Contract Manager / Site Manager/Operations Manager/Senior General Management Role) in the cleaning services environment. Evidence: Bidders MUST complete the CV template for key personnel that has been provided Table Reference: Table 4 page 52 of 61 ACSA reserves the right to verify any information submitted by a bidder	<ul style="list-style-type: none"> Three (3) to Five (5) years = 5 points Greater than Five (5) years = 10 points 	10	
3.1.2	The Contract Manager / Site Manager possess: Evidence: Bidders MUST submit copies of certificates and/or qualifications ACSA reserves the right to verify any information submitted by a bidder	<ul style="list-style-type: none"> NQF4 or higher qualification = 4 points 	4	
3.1.3	The Contract Manager / Site Manager possess: Evidence: Bidders MUST submit copies of certificates and/or qualifications ACSA reserves the right to verify any information submitted by a bidder	<ul style="list-style-type: none"> Qualifications and/or training specific to cleaning and/or hygiene services = 2 points 	2	
3.1.4	The Contract Manager / Site Manager possess: Evidence: Bidders MUST submit copies of certificates and/or qualifications ACSA reserves the right to verify any information submitted by a bidder	<ul style="list-style-type: none"> Management and /or Supervisory skills training = 2 points 	2	
3.1.5	The Contract Manager / Site Manager possess: Evidence: Bidders MUST submit copies of certificates and/or qualifications ACSA reserves the right to verify any information submitted by a bidder	<ul style="list-style-type: none"> Occupational Health and Safety Training = 2 points 	2	

3.2	Assistant Site Manager			
	This resource must hold a matric or NQF 4 qualification			
3.2.1	<p>Assistant Site Manager x 1 required</p> <p>Assistant Site Manager years of relevant experience (as Assistant Site Manager / Site Manager/ Site Supervisor/Contract Manager/Shift Manager/indication of a senior supervisory/management role) in the cleaning services environment.</p> <p>Evidence: Bidders MUST complete the CV template for key personnel that has been provided</p> <p>Table Reference: Table 5 page 57 of 61</p> <p>ACSA reserves the right to verify any information submitted by a bidder</p>	<ul style="list-style-type: none"> Two (2) to Four (4) years = 5 points Greater than Four (4) years = 10 points 	10	
3.2.2	<p>The Assistant Site Manager possess:</p> <p>Evidence: Bidders MUST submit copies of certificates and/or qualifications</p> <p>ACSA reserves the right to verify any information submitted by a bidder</p>	<ul style="list-style-type: none"> NQF4 or higher qualification = 4 points 	4	
3.2.3	<p>The Assistant Site Manager possess:</p> <p>Evidence: Bidders MUST submit copies of certificates and/or qualifications</p> <p>ACSA reserves the right to verify any information submitted by a bidder</p>	<ul style="list-style-type: none"> Qualifications and/or training specific to cleaning and/or hygiene services = 2 point 	2	
3.2.4	<p>The Assistant Site Manager possess:</p> <p>Evidence: Bidders MUST submit copies of certificates and/or qualifications</p> <p>ACSA reserves the right to verify any information submitted by a bidder</p>	<ul style="list-style-type: none"> Management and/ or Supervisory skills training = 2 points 	2	
3.2.5	<p>The Assistant Site Manager possess:</p> <p>Evidence: Bidders MUST submit copies of certificates and/or qualifications</p> <p>ACSA reserves the right to verify any information submitted by a bidder</p>	<ul style="list-style-type: none"> Occupational Health and Safety Training = 2 points 	2	
	Total Score		100	

BIDDER PREVIOUS EXPERIENCE

No	Client/Company Name	Contact Name	Contact Number	Description of work (service)	Project Value in ZAR Including VAT	Start Date	End Date	Duration	Total no. of square meters cleaned	Reference letter attached (Yes/No)
1.										
2.										
3.										
4.										
5.										

Bidders must complete and submit all the tables as listed below:

Table 1: Schedule for Bidder Previous Experience in Comparative Services (Page 45 of 61)

Table 2 : Schedule for Bidder or Bidders Proposed Outsourced Partners Experience in Specific Aspects of the Service(Hygiene Equipment)Page 48 of 61

Table 3 : Schedule for Bidder or Bidders Proposed Outsourced Partners Experience in Specific Aspects of the Service(Rope Access Cleaning) Page 49 of 61

Table 4: Key Resources (Contract Manager/Site Manager) Page 52 of 61

Table 5: CVs of key resources (Assistant Site Manager) Page 57 of 61

- **Evaluation of Preference**
- ACSA will score specific goals out of 10 in accordance with the PPP Regulations 2022/2023. If a bidder fails to meet the Specific goals as outlined on the table below and to submit proof, the bidder will score zero (0) out of 10. ACSA will not disqualify the bidder. See below Specific goals that must be achieved for this bid:
- Paste applicable goal here:



The specific goals/preference point allocated points in terms of this tender	Number of points allocated (90/10 system) (To be completed by the organ of state)	Number of points claimed (90/10 system) (To be completed by the tenderer)
51% owned by Black male and Black women and Black youth and People living with disabilities	10	
51% owned by Black male or Black women or Black youth or People living with disabilities (at least two of the above designated groups must achieved)	8	
51% owned by Black male or Black women or Black youth or People living with disabilities	6	
Less than 51% owned by Black male, Black women, Black youth, People living with disabilities	4	
Other	0	

OTHER RETURNABLE DOCUMENTS AND INFORMATION

RETURNABLE DOCUMENTS AND INFORMATION	MANDATORY	ADMINISTRATIVE	SUBMITTED [Yes]
SBD 3.3: Priced offer	Yes		
Declaration of Interest Form and Politically Exposed Persons	Yes		
SBD 4 Bidder's Disclosure Form	Yes		
SBD 6.1 Preference Points Claim Form		Yes	
Confidentiality and Non-Disclosure Agreement	Yes		
BEE Certificate and Scorecard or BBBEE QSE/EME Affidavit		Yes	
Verifiable medical certificate of report as proof of disability (For preference claims)		Yes	
Tax Pin number (ACSA may not award to a bidder whose tax affairs have not been declared to be in order by SARS)		Yes	
Certificate of Incorporation of the bidding entity showing ownership split		Yes	
Central Supplier Database Report (CSD)		Yes	
VAT Questionnaire		Yes	
ACSA Terms and Conditions	Yes		
Workmen's Compensation – Compensation for Occupational Injuries & Diseases (COID)		Yes	
I.D. document for Directors / Trustees / Members / Shareholders and Senior management of the bidding entity)		Yes	

OTHER RETURNABLE DOCUMENTS AND INFORMATION

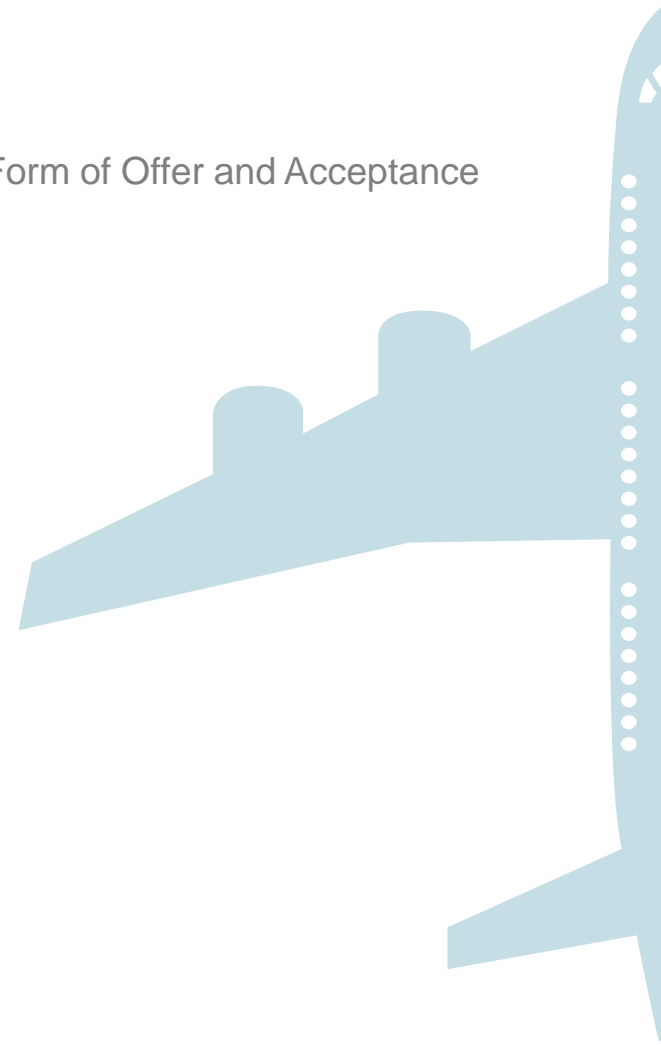
RETURNABLE DOCUMENTS AND INFORMATION	Notes
SBD 3.3: Priced offer	This must be fully completed. If not pricing for certain line items please state not applicable, or Zero(0) or already included elsewhere, etc
Declaration of Interest Form and Politically Exposed Persons	This SBD must be fully completed, signed and submitted
SBD 4 Bidder's Disclosure Form	Please declare bidder interest and also declaring companies listed in CSD where bidder is also involved in. This SBD must be fully completed, signed and submitted
SBD 6.1 Preference Points Claim Form	Bidder to please claim the Preference points by completing the tender goals on page 32 of 61. This SBD must be fully completed, signed and submitted
Confidentiality and Non-Disclosure Agreement	This SBD must be fully completed, signed and submitted
BEE Certificate and Scorecard or BBBEE QSE/EME Affidavit	Latest BBBEE/Sworn affidavit must be submitted.
Verifiable medical certificate of report as proof of disability (For preference claims)	
Tax Pin number (ACSA may not award to a bidder whose tax affairs have not been declared to be in orders by SARS)	Please submit. Bidders must always be Tax
Certificate of Incorporation of the bidding entity showing ownership split	This must be submitted
Central Supplier Database Report (CSD)	This must be submitted
VAT Questionnaire	Completed and submitted
ACSA Terms and Conditions	Completed and signed
Workmen's Compensation – Compensation for Occupational Injuries & Diseases (COID)	submit valid and latest
I.D. document for Directors / Trustees / Members / Shareholders and Senior management of the bidding entity)	Submit



The background image shows a professional workspace. In the foreground, a black pen with silver accents lies diagonally across a document. To the right, a portion of a grey calculator is visible, showing buttons for '25%', '1/x', and '0'. The document itself is filled with various financial charts: a pie chart at the top left, a bar chart at the top right, a line graph on the middle left, and a radar chart on the middle right. A large teal rectangular box is superimposed over the center of the image, containing the word 'CONTRACT' in white capital letters. Below this box, there is a detailed bar chart with multiple series (blue, red, green) across various categories. At the bottom of the image, there is a horizontal bar with several colored segments (blue, orange, green, red, yellow) and a small white line segment.

CONTRACT

1. Bidder MUST complete contract document
2. Bidder MUST make sure that you have completed and signed the Form of Offer and Acceptance that is in the contract document
3. Bidder MUST sign and submit the contract



Overview of Requirements

The successful bidder will provide cleaning services in relation to the following sub-categories:

- a. General cleaning < 2.5M height;
- b. Specialised cleaning
 - i. Auto scrubbing;
 - ii. Deep cleaning of carpet;
 - iii. Deep cleaning of ablutions
 - iv. Deep cleaning / High pressure cleaning
 - v. High access cleaning > 2.5M height;
 - a. Rope access cleaning/abseiling;
 - b. High-level façade cleaning (window / cladding cleaning)
 - c. Ad-hoc cleaning where needed
- c. Hygiene services;
- d. Cleaning consumables and materials; and
- e. Cleaning machinery and equipment

In general, the scope of work should cover, inter alia; all internal and external, general, specialized and routine cleaning of common areas. Including; floors, tiles, walls, suspended ceilings, lighting, furniture, window cleaning, deep cleaning of sanitary conveniences, washing facilities, kitchens and dining areas, consumables, feminine hygiene facilities as well as cleaning of telephones, IT equipment, carpet cleaning, external cleaning, litter picking, and removal of chewing gum and graffiti, cleaning of furniture, cleaning of signage and other periodic cleaning as required.

SCOPE OF WORK

KSIA	Approximate Square Meterage (m2)										
Airport Section	Floor/Ground Surface Type			Total Area Size	Ablution Facilities			Other Areas of Work			
	Marble/Terrazo/ Ceramic etc	External concrete/ paved/ tarred	Carpets		Female	Male	Unisex	High rise Window cleaning	Lifts/Lift cages	Escalators	High Rise walls, paintwork, cladding etc
Maintenance Buildings	883	6000	529	7412	180	180	5	0	0	0	0
Multi Story Office Block (MSO)	466	0	2124	2590	100	100	25	990	20	0	990
Multi Story Parkade (MSP)	1399	45109	0	46508	36	36	10	200	20	50	2000
Entrance Gates/Guard houses	575	575	0	1150	0	0	50	0	0	0	0
Fire & Rescue	835	0	713	1548	80	80	20	300	20	0	300
Terminal building	67104	8000	7500	82604	1900	1900	400	16000	250	300	11000
Permit Office	67	0	0	67	6	6	0	0	0	0	0
Staff Processing	153	0	0	153	30	30	0	0	0	0	0
Land Side Paved Areas	0	25000	0	25000	0	0	0	0	0	0	0
Car Parks	0	83000	0	83000	0	0	0	0	0	0	0
Total square meterage	71482	167684	10866	250032	2332	2332	510	17490	310	350	14290

SCOPE OF WORK

NO	Airport Section	Female Toilet Set	Male Toilet Set	Disabled Toilet Set	Baby Change Facility Set	Unisex Toilets Set	Combined Baby Change Facility Set	TOTAL NO. OF ABLUTIONS SETS
1	Multi Story Office – MSO	5	5	5	0	0	0	15
2	Multi Story Parkade	2	2	2	0	0	0	6
3	ARFF Building & Guard Houses	4	4	2	0	0	0	10
4	Maintenance Buildings	3	3	3	0	1	0	10
5	Terminal Building	25	25	22	8	6	0	86
6	Parkings	0	0	0	0	0	0	0
7	Staff Processing	0	0	0	0	2	0	2
8	Guard Houses	0	0	0	0	5	0	5
9	Permit Office	1	1	0	0	0	0	2
	Total	40	40	34	8	14	0	136

Daily shifts for all cleaning staff at admin/satellite buildings:

1. (Monday to Friday) 06h00 - 15h00 (8 hours)
2. (Monday to Friday) 07h00 – 16h00 (8 hours)
3. (Monday to Friday) 08h00 – 17h00 (8 hours)

Saturday shift for cleaning staff at the following admin/satellite buildings:

4. Fire station & Maintenance Buildings 07h00 – 14h00
5. MSO 06h00 – 15h00
6. Other satellite areas - 06h00 – 15h00

Sunday shift for staff at the following admin/satellite buildings:

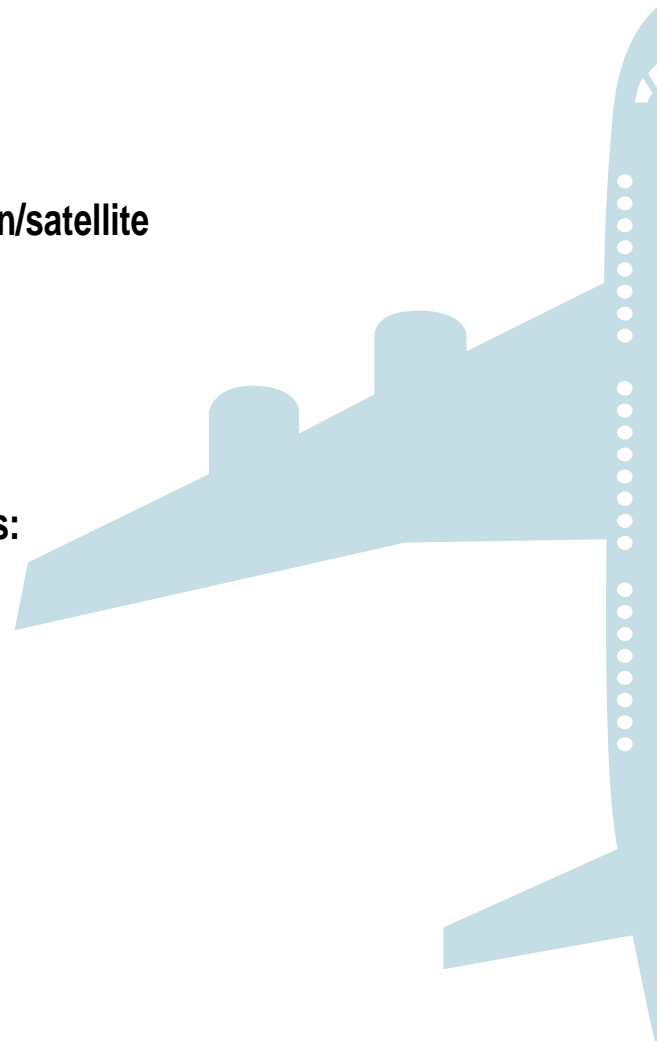
7. Fire station and Maintenance Building 07h00 – 12h00
8. MSO 06h00 -15h00
9. Other satellite areas - 06h00 – 15h00

Straight night shifts:

10. Monday to Friday - Night shift 18h00 – 06h00

All other operational areas shifts:

11. Morning shift 06h00 – 18h00
12. Night shift 18h00 – 06h00



[No Title] Conditions

1. Contract Startup will be required to commence immediately after award.
2. All staff will need to comply with ACSA permit requirements.
3. All staff will be suitably attired in an agreed uniform.
4. The bidder must ensure full compliance with labour law and includes,
 - Staff remuneration not less than the minimum rates prescribed in law.
 - Must be compliant with the requirements set out by the KZN bargaining council.
 - Comply fully with the labour relations act.
 - Comply and adhere to any other regulation / law as it relates to the service.
5. Ensure timeous procurement of 3rd party goods and services at all times.
6. Ensure full attendance of staff at all times, the bidder must ensure a pool of relievers are available to ensure staffing levels are met.

PRICING SCHEDULE

ITEM NO	DESCRIPTION	UNIT	QUANTITY	RATE	AMOUNT	ADDITIONAL PRICING NOTES
	Cleaning & Hygiene Services					
	Provisional price schedule for one (1) month - All items are re-measurable					
1	Overhead & Operational Charges					
1.1	Insurance	Month	1,00	R	R	All insurance obligations arising from this service
1.2	Vehicle Expenses	Month	1,00	R	R	Operational vehicle for executing the service
1.3	Biometric time attendance management system	Month	1,00	R	R	
1.4	Provisional - ACSA Issue Permits & Induction Costs - Reimbursed Based on Proven Costs	Prov Sum	1,00	R 13 000,00	R 13 000,00	Bidders are to take note that cleaning services are regarded as a service with high staff rotation. ACSA will not be liable for permit costs relating to changes in personnel and resources (such as vehicles) where changes are made by the contractor or their staff
1.5	Add mark up on item 1.4 above	%	%	R 13 000,00	R	
1.6	Provisional - ACSA Utility & Rental Charges - Reimbursed Based on Proven Costs - No Mark Up Allowed	Prov Sum	1,00	R 52 000,00	R 52 000,00	ACSA rental & utility expenses will be reimbursed at proven cost.
1.7	Add mark up on item 1.5 above	%	%	R 52 000,00	R	
1.8	OHS Related Safety Charges	Month	1,00	R	R	All safety related charges which includes but is not limited to producing and maintaining a compliant safety file, PPE, medicals and all other safety related obligations arising from
1.9	Other (Bidder to specify any other expenses)	Month	1,00	R	R	
1.10	Other (Bidder to specify any other expenses)	Month	1,00	R	R	
1.11	Other (Bidder to specify any other expenses)	Month	1,00	R	R	
1.12	Other (Bidder to specify any other expenses)	Month	1,00	R	R	
2	Uniforms					1) Please provide the equivalent (Pro Rata) monthly charge 2) Fee includes allowance for issue of new sets to replacement staff 3) Please allow for issue to relievers/temporary staff
2.1	General Cleaners - Please specify uniforms replacement cycle in months ()	No	143,00	R	R	
2.2	Management - Please specify uniforms replacement cycle in months ()	No	14,00	R	R	
2.3	Specialised staff - Please specify uniforms replacement cycle in months ()	No	26,00	R	R	

PRICING SCHEDULE

3	Management Costs					1) The rates provided will be flat rates and will be inclusive of public holidays, weekends, overtime and all applicable allowances 2) Payment will be subject to proven costs 3) All rates tendered must comply with relevant labour law and regulation
3.1	Contract Manager / Site Manager - 1 x Contract / Site Manager - Mon - Fri 08:00 - 16:30	Man Hours per month	173,20	R	R	Straight Day Shift (8 Hour workday) 40 Hours per week x 4.33 weeks = 173.2 Hours per Month
3.2	Assistant Site Manager - 1 x Assistant Site Manager - Mon - Fri 18:00 - 06:00	Man Hours per month	216,50	R	R	Straight Night Shift (12 Hour Work Night) 50 Hours per week x 4.33 weeks = 216.5 Hours per Month
3.3	Site Administrator - 1 x Site Administrator - Mon - Fri 08:00 - 16:30	Man Hours per month	173,20	R	R	Straight Day Shift (8 Hour workday) 40 Hours per week x 4.33 weeks = 173.2 Hours per Month
3.4	Senior Shift Supervisors - Day Shift - 1 x Senior Shift Supervisor - Mon - Sun 06:00am - 18:00pm - 303,1 hrs per resource per month	Man Hours per month	303,10	R	R	Shift workers (12 Hour work shift) 10 Hours per shift x 7 Days per week = 70 Hours per week 70 Hours per week x 4.33 weeks = 303.1 Hours per month
3.5	Senior Shift Supervisors - Night Shift - 1 x Senior Shift Supervisor - Mon - Sun 18:00pm - 06:00am - 303,1 hrs per resource per month	Man Hours per month	303,10	R	R	Shift workers (12 Hour work shift) 10 Hours per shift x 7 Days per week = 70 Hours per week 70 Hours per week x 4.33 weeks = 303.1 Hours per month
3.6	Supervisors - Day Shift - 2 x Supervisors - Mon - Sun 06:00am - 18:00pm - 303,1 hrs per resource per month	Man Hours per month	606,20	R	R	Shift workers (12 Hour work shift) 10 Hours per shift x 7 Days per week = 70 Hours per week 70 Hours per week x 4.33 weeks = 303.1 Hours per month
3.7	Supervisors - Night Shift - 2 x Supervisors - Mon - Sun 18:00pm - 06:00am - 303,1 hrs per resource per month	Man Hours per month	606,20	R	R	Shift workers (12 Hour work shift) 10 Hours per shift x 7 Days per week = 70 Hours per week 70 Hours per week x 4.33 weeks = 303.1 Hours per month
3.8	Supervisors - Straight Day Shift - 1 x Supervisors - Mon - Fri 08:00am - 16:30pm - 173,2 hrs per resource per month	Man Hours per month	173,20	R	R	Straight Day Shift (8 Hour workday) 40 Hours per week x 4.33 weeks = 173.2 Hours per Month
3.9	Supervisors - Straight Night Shift - 1 x Supervisors - Mon - Fri 18:00pm - 06:00am - 216,5 hrs per resource per month	Man Hours per month	216,50	R	R	Straight Night Shift (12 Hour Work Night) 50 Hours per week x 4.33 weeks = 216.5 Hours per Month
4	General Cleaning					1) The rates provided will be flat rates and will be inclusive of public holidays, weekends, overtime and all applicable allowances 2) Payment will be subject to proven costs 3) All rates tendered must comply with relevant labour law and regulation
4.1	General Cleaners - Day Shift - 39 x Cleaners - Mon - Sun 06:00am - 18:00pm - 363,72 hrs per resource per month	Man Hours per month	14185,08	R	R	Shift workers (12 Hour work shift) 12 Hours per shift x 7 Days per week = 84 Hours per week 84 Hours per week x 4.33 weeks = 363,72 Hours per month
4.2	General Cleaners - Night Shift - 32 x Cleaners - Mon - Sun 18:00pm - 06:00am - 303,1 hrs per resource per month	Man Hours per month	9699,20	R	R	Shift workers (12 Hour work shift) 10 Hours per shift x 7 Days per week = 70 Hours per week 70 Hours per week x 4.33 weeks = 303.1 Hours per month
4.3	General Cleaners - Night Shift - 7 x Cleaners - Mon - Fri 18:00pm - 06:00am - 216,5 hrs per resource per month	Man Hours per month	1515,50	R	R	Straight Night Shift (12 Hour Work Night) 50 Hours per week x 4.33 weeks = 216.5 Hours per Month
4.4	General Cleaners - Satellite - 10 x Cleaners - Mon - Fri - 8 Hour Shift - 173,2 hrs per resource per month	Man Hours per month	1732,00	R	R	Straight Day Shift (8 Hour workday) 40 Hours per week x 4.33 weeks = 173.2 Hours per Month
4.5	General Cleaners - Satellite - 4 x Cleaners - Sat - Sun - 8 Hour Shift - 69,28 hrs per resource per month	Man Hours per month	277,12	R	R	Straight Day Shift (8 Hour workday) 16 Hours per week x 4.33 weeks = 69,28 Hours per Month

PRICING SCHEDULE



AIRPORTS COMPANY

5	Specialized Cleaning					1) The rates provided will be flat rates and will be inclusive of public holidays, weekends, overtime and all applicable allowances 2) Payment will be subject to proven costs 3) All rates tendered must comply with relevant labour law and regulation
5.1	Carpet Cleaners - Night Shift - 2 x Carpet Cleaners - Mon - Fri 18:00pm - 06:00am - 216,5 hrs per resource per month	Man Hours per	433,00	R	R	Straight Night Shift (12 Hour Work Night) 50 Hours per week x 4.33 weeks = 216.5 Hours per Month
5.2	Carpet Cleaner Assistant (General Cleaner) - Night Shift - 2 x Cleaners - Mon - Fri 18:00pm - 06:00am - 216,5 hrs per resource per	Man Hours per	433,00	R	R	Straight Night Shift (12 Hour Work Night) 50 Hours per week x 4.33 weeks = 216.5 Hours per Month
5.3	Auto Scrubbers - Night Shift - 2 x Auto Scrubbers - Mon - Sun 18:00pm - 06:00am - 303,1 hrs per resource per month	Man Hours per month	606,20	R	R	Shift workers (12 Hour work shift) 10 Hours per shift x 7 Days per week = 70 Hours per week 70 Hours per week x 4.33 weeks = 303.1 Hours per month
5.4	Auto Scrubber - Night Shift - 1 x Cleaners - Mon - Fri 18:00pm - 06:00am - 216,5 hrs per resource per month	Man Hours per	216,50	R	R	Straight Night Shift (12 Hour Work Night) 50 Hours per week x 4.33 weeks = 216.5 Hours per Month
5.5	High Pressure Cleaner - Night Shift - 2 x Cleaners - Mon - Fri 18:00pm - 06:00am - 216,5 hrs per resource per month	Man Hours per	433,00	R	R	Straight Night Shift (12 Hour Work Night) 50 Hours per week x 4.33 weeks = 216.5 Hours per Month
5.6	High Pressure Cleaner Assistant (General Cleaner) - Night Shift - 2 x Cleaners - Mon - Fri 18:00pm - 06:00am - 216,5 hrs per resource per month	Man Hours per month	433,00	R	R	Straight Night Shift (12 Hour Work Night) 50 Hours per week x 4.33 weeks = 216.5 Hours per Month
6	Machinery & Equipment					
	Machinery					
6.1	Tenant T12 or equivalent - Ride on auto scrubber	No	2,00	R	R	Specified quantity to be always on site
6.2	Tenant T300 or equivalent - Walk behind auto scrubber	No	1,00	R	R	Specified quantity to be always on site
6.3	Upright Industrial Vacuum Cleaners	No	8,00	R	R	Specified quantity to be always on site
6.4	Wet & Dry Industrial Vacuum Cleaners	No	4,00	R	R	Specified quantity to be always on site
6.5	Push Sweeper	No	1,00	R	R	Specified quantity to be always on site
6.6	Dual Speed Buffing Machine - Single Disc Rotary Floor Cleaning & buffing Machine	No	6,00	R	R	Specified quantity to be always on site
6.7	High Pressure Cleaner - Industrial - Output of 240 Bar or more suited to heavy duty commercial cleaning including suitably sized buffer tank	No	2,00	R	R	Specified quantity to be always on site
6.8	Tenant 1610 or equivalent - Wet Extraction - Carpet Deep Cleaning Machine - for High Traffic Areas	No	2,00	R	R	Specified quantity to be always on site
6.9	Washing Machine - Industrial	No	1,00	R	R	Specified quantity to be always on site
6.10	Steam Cleaner - For Upholstery, Linen, blinds, Carpets etc	No	1,00	R	R	Specified quantity to be always on site
6.11	Carpet Cleaning Machine - Orbital Scrubber	No	2,00	R	R	Specified quantity to be always on site
6.12	Hot Air Blower	No	3,00	R	R	Specified quantity to be always on site

PRICING SCHEDULE

	Equipment					
6.13	10 Step A Frame Ladder	No	2,00	R	R	Specified quantity to be always on site
6.14	Ladders 3m high	No	1,00	R	R	Specified quantity to be always on site
6.15	Colour coded split twin bucket trolley with buckets for clean and dirty water and wringer + caddy for spray bottles + storage for cloths + additional storage area for small tools, small equipment and consumables	No	35,00	R	R	Specified quantity to be always on site
6.16	Medium sized Janitorial Trolleys (twin bucket) + caddy for spray bottles + waste bag + mop holder + storage area for small tools, small equipment and consumables	No	20,00	R	R	Specified quantity to be always on site
6.17	Microfibre Mops	No	35,00	R	R	Specified quantity to be always on site
6.18	Maslin Tools	No	17,00	R	R	Specified quantity to be always on site
6.19	Aluminium Long Handle jumbo mops (long hair)	No	53,00	R	R	Specified quantity to be always on site
6.20	30m x 2mm Extension cords	No	1,00	R	R	Specified quantity to be always on site
6.21	50m x 2mm Extension cords	No	4,00	R	R	Specified quantity to be always on site
6.22	Long handle dust pans including whisk brooms	No	15,00	R	R	Specified quantity to be always on site
6.23	Big outdoor brooms hard bristles	No	10,00	R	R	Specified quantity to be always on site
6.24	Big outdoor brooms soft bristles	No	12,00	R	R	Specified quantity to be always on site
6.25	Metal Scrapers	No	10,00	R	R	Specified quantity to be always on site
6.26	Toilet Brushes - Brush only	No	50,00	R	R	Specified quantity to be always on site
6.27	Toilet Brushes - Brush with holders	No	20,00	R	R	Specified quantity to be always on site
6.28	Scrubbing Brushes	No	20,00	R	R	Specified quantity to be always on site
6.29	Wet Floor Signs	No	49,00	R	R	Specified quantity to be always on site
6.30	Long Flick Dusters	No	17,00	R	R	Specified quantity to be always on site
6.31	Short Feather Dusters	No	15,00	R	R	Specified quantity to be always on site
6.32	Spray Bottle 750ml	No	80,00	R	R	Specified quantity to be always on site
6.33	Pulse Mops	No	10,00	R	R	Specified quantity to be always on site
6.34	Large Wind Resistant wet floor signs	No	20,00	R	R	Specified quantity to be always on site
6.35	100m long heavy duty hose pipe with all required fitting to connect to taps and cleaning equipment for daily use.	No	3,00	R	R	Specified quantity to be always on site
6.36	Wall mounted inspection sheet holders for ablutions (Size: A4)	No	50,00	R	R	Specified quantity to be always on site Includes mounting to walls under client direction
6.37	Large free standing cleaning in progress signs	No	10,00	R	R	Specified quantity to be always on site Artwork and wording to be agreed with client following award
6.38	Garden Spade	No	2,00	R	R	Specified quantity to be always on site

PRICING SCHEDULE



1) Brands & Trade Names are provided as a guide to bidders. Products of equivalent or better performance may be

7 Consumables/Additional Services						
7.1	Provisional - Prosan(Geofresh) - 20 litres	Per 20 litre	6,00	R	R	
7.2	Provisional - Prostrip (safe strip) - 25 litres	Per 25 litre	6,00	R	R	
7.3	Provisional - Proflex(rustex) - 25 litres	Per 25 litre	6,00	R	R	
7.4	Provisional - Profinish(duroseal) - 25 litres	Per 25 litre	6,00	R	R	
7.5	Provisional - Germgel -25 litres	Per 25 litre	6,00	R	R	
7.6	Provisional - Geosolve - 25 litre	Per 25 litre	6,00	R	R	
7.7	Provisional - Baking Soda - 10kg	Per 10kg	1,00	R	R	
7.8	Provisional - Window Cleaner (Indushine) - 5 litre	Per 5 litre	10,00	R	R	
7.9	Provisional - Supercon (Geodet/dishwashing liquid) - 5 litre	Per 5 litre	15,00	R	R	
7.10	Provisional - 3M Stainless Steel Polish 400g - Pack of 6	Per pack	10,00	R	R	
7.11	Provisional - P Mats - Box of 24	Per box	5,00	R	R	
7.12	Provisional - Medisure (Sintol) - Pack of 100 Sachets (6g each)	Per pack	2,00	R	R	
7.13	Provisional - Degreaser (POG) - 5 litre	Per 5 litre	15,00	R	R	
7.14	Provisional - Furniture Polish (Mr Min) - 300ml	No	36,00	R	R	
7.15	Provisional - Trafic Carpet Care Cleaner (Traffic Lane) - 10Kg	Per 10kg	2,00	R	R	
7.16	Provisional - Gum Remover (Profrosto) - 250ml - Pack of 6	Per pack	6,00	R	R	
7.17	Provisional - Handsoap - 5litres	Per 5 litre	80,00	R	R	Premium quality handsoap that is dermatologically safe
7.18	Provisional - Washing Powder - 10Kg	Per 10kg	1,00	R	R	
7.19	Provisional - Fabric Softner - 5 litre	Per 5 litre	1,00	R	R	
7.20	Provisional - Clear Refuse Bags - Large (760mm x 910mm x 30 microns) - 200 Pack	Per pack	30,00	R	R	
7.21	Provisional - Clear Refuse Bags - Medium (460mm x 600mm x 30 microns) - 1000 Pack	Per pack	1,00	R	R	
7.22	Provisional - Clear Refuse Bags - Small (430mm x 950mm x 30 microns) - 1000 Pack	Per pack	1,00	R	R	
7.23	Provisional - 3M Green Scourer - 10 Pack	Per pack	15,00	R	R	
7.24	Provisional - 3M Polish Pad (425mm White) - 5 Per box	No	3,00	R	R	
7.25	Provisional -3M Cleaner Pad (425mm Blue) - 5 Per box	No	3,00	R	R	

PRICING SCHEDULE

7.26	Provisional -3M Cleaner Pad (425mm Black) - 5 Per box	No	3,00	R	R	
7.27	Provisional -3M Cleaner Pad (425mm Red) - 5 Per box	No	3,00	R	R	
7.28	Provisional - Microfibre Cloths (Blue) - Pack of 20	Per pack	2,00	R	R	
7.29	Provisional - Microfibre Cloths (Yellow) - Pack of 20	Per pack	2,00	R	R	
7.30	Provisional - Microfibre Cloths (Red) - Pack of 20	Per pack	2,00	R	R	
7.31	Provisional - Maslin Blue 25cm x 61cm - 100 Pack	Per pack	1,00	R	R	
7.32	Provisional - Microfibre Sleeves Cloth - 100 pack	Per pack	1,00	R	R	
7.33	Provisional - Industrial Gloves - Black - 50 Pack	Per pack	3,00	R	R	
7.34	Provisional - Carpet Shampoo - 5 litre	Per 5 litre	15,00	R	R	
7.35	Provisional - Single Ply Virgin Toilet Paper - 48 Per Bale	Per Bale	550,00	R	R	1) Premium Quality Toilet Paper 2) SABS648:1980 Compliant
7.36	Provisional - Disposable Dust Masks - 50 Pack	Per pack	1,00	R	R	
7.37	Provisional - Biohazard Cleaning Kit	No	1,00	R	R	1) Bidders to refer to Part C3 Scope of work for items to be included in the Biohazard Cleaning Kit
7.38	Provisional - Airfreshener - 180ml	No	1,00	R	R	
7.39	Provisional - Sanitisers - 5 litre	Per 5 litre	1,00	R	R	
7.40	Provisional - Indumat Urinal Cleaner - 5 litre	Per 5 litre	3,00	R	R	
7.41	Provisional - Sodium Hypochlorite - 20litre	Per 20 litre	1,00	R	R	
7.42	Provisional - Rust Remover - 25 litre	Per 25 litre	2,00	R	R	
7.43	Leather Guard Full Grain Care Kit (Cielo)	Per Kit	2,00	R	R	
7.44	Leather Guard Fabric Care Kit (Cielo)	Per Kit	3,00	R	R	
7.45	Consumables/Additional Services Mark Up - Provisional	%	%	Rate Only	Rate Only	Mark up percentage to be applied for adhoc requirements. Mark up to be applied to the net cost of goods/services

PRICING SCHEDULE

8	Hygiene					
8.1	Sanitary Bins Service - Twice a week - Service Only including consumables	No	190,00	R	R	Bins owned by ACSA Includes all consumables and disposals including issue of a safe disposal certificate. Service carried out twice weekly by trained personnel. Selected general cleaners shall be trained on each shift to attend to bins in the event it is needed between the scheduled service which occurs twice per week
8.2	Nappy Bin Service – Daily or more frequently as needed when found soiled – Service Only including consumables	No	15,00	R	R	Bins owned by ACSA Selected general cleaners shall be trained on each shift to attend to nappy bins on a daily basis and waste deposited in the sanitary and nappy waste bin provided as item 8.3 below
8.3	Provide suitably sized closed waste bin for Sanitary & Nappy Waste – To be serviced twice per week.	Item	1,00	R	R	Includes all consumables and disposals including issue of a safe disposal certificate Note: This bin is to be located in the cleaning contractors storage area. The bin is intended for waste arising between the twice weekly service of sanitary waste bins. Bin to comply with all regulative, legislative and industry best practice requirements
8.4	Provisional - Premium Automated Air fresheners – Supply, Install, Service & Maintain	No	90,00	R	R	Note: Bidders are encouraged to provide suitable options that will align to the aesthetics of the facility while introducing modern units with equal to or better performance than current units installed
8.5	Provisional - Toilet seat sanitizer dispenser - Supply, Install, Service & Maintain	No	190,00	R	R	Note: Bidders are encouraged to provide suitable options that will align to the aesthetics of the facility while introducing modern units with equal to or better performance than current units installed
8.6	Provisional - Stainless steel soap dispenser – Serra or equal approved or superior soap dispenser - Supply, Install, Service & Maintain	No	100,00	R	R	Note: Bidders are encouraged to provide suitable options that will align to the aesthetics of the facility while introducing modern units with equal to or better performance than current units installed
8.7	Provisional - Premium quality stainless steel hand dryer aligned to existing in terms of look and feel as well as performance or to the approval of ACSA for equal/superior products – Supply, Install, Service & Maintain.	No	115,00	R	R	Note: Bidders are encouraged to provide suitable options that will align to the aesthetics of the facility while introducing modern units with equal to or better performance than current units installed
8.8	Provisional - Disposal of Biohazardous waste	kg	1,00	R	R	Ad hoc waste disposal service including issue of a safe disposal certificate. Biohazardous waste cleaning shall be carried out by trained personnel. A minimum of 2 x trained general cleaners and 1 x trained supervisory staff member shall be available on every 12 hour shift
8.9	Provisional - Decontamination of surfaces	Item	1,00	R	R	Ad hoc decontamination services. Certificate of decontamination to be provided on completion certifying the area treated to be fully decontaminated and safe to occupy. Based on a surface area up to 50m2.
8.10	Provisional - Extra over for Decontamination of surfaces	m2	1,00	R	R	Rate will apply when area exceeds 50m2

PRICING SCHEDULE

9	High Access Cleaning					1) The labour rates provided will be flat rates and will be inclusive of public holidays, weekends, overtime and all
9.1	Management fees (Height Access Specific)	Item	1,00	R	R	Management Fees specific to the management and oversight of the height access works.
9.2	Combined Fee Level 3 rope access supervisor + fall arrest technician - Mon - Fri 08:00pm - 16:30am - 40 hrs per resource per week.	Man Hours per month	120,00	R	R	Straight Day Shift (8 Hour workday) 40 Hours per week Allowance for 3 weeks per month. The actual hours worked may vary based on client needs Can be either 1 resource who is trained and certified at level 3 and is also a fall arrest technician OR 2 separate resources all in compliance with applicable regulation and legislation
9.3	Rope Access Technican / Abseiler - Level 2 - Day Shift - 1 x Technician - Mon - Fri 08:00pm - 40 hrs per resource per week.	Man Hours per month	120,00	R	R	Straight Day Shift (8 Hour workday) 40 Hours per week Allowance for 3 weeks per month. The actual hours worked may vary based on client needs
9.4	Rope Access Technican / Abseiler - Level 1 - Day Shift - 1 x Technician - Mon - Fri 08:00pm - 16:30am - 40 hrs per resource per week.	Man Hours per month	120,00	R	R	Straight Day Shift (8 Hour workday) 40 Hours per week Allowance for 3 weeks per month. The actual hours worked may vary based on client needs
9.5	High Level Window Cleaners - Day Shift - 3 x Window Cleaners - Mon - Fri 08:00pm - 16:30am - 173,2 hrs per resource per month	Man Hours per month	519,60	R	R	Straight Day Shift (8 Hour workday) 40 Hours per week x 4.33 weeks = 173.2 Hours per Month
9.6	High Level Window Cleaners - Night Shift - 1 x Window Cleaners - Mon - Fri 18:00pm - 06:00am - 216,5 hrs per resource per month	Man Hours per month	216,50	R	R	Straight Night Shift (12 Hour Work Night) 50 Hours per week x 4.33 weeks = 216.5 Hours per Month
9.7	High Access Cleaner/ Cherry Picker Operator (Supervisory role) - Night Shift - 1 x High Level Cleaners - Mon - Fri 18:00pm - 06:00am - 50 hrs per resource per week.	Man Hours per month	150,00	R	R	Straight Night Shift (12 Hour Work Night) 50 Hours per week x 3 weeks per month = 150 hours per month Allowance for 3 weeks per month. The actual hours worked may vary based on client needs This will be a supervisory role for the high access night works
9.8	High Access Cleaner - Night Shift - 2 x High Level Cleaners - Mon - Fri 18:00pm - 06:00am - 50 hrs per resource per week.	Man Hours per month	300,00	R	R	Straight Night Shift (12 Hour Work Night) 50 Hours per week x 3 weeks per month = 150 hours per month Allowance for 3 weeks per month. The actual hours worked may vary based on client needs
9.9	Rope Access Kits (Access up to 25m high)	Complete Set	2,00	R	R	
9.10	Rope Access Ropes (Access up to 25m high)	Complete Set	2,00	R	R	

PRICING SCHEDULE

9.11	Window Squeegees with tele poles - Extendable 3m - 6m - 9m	No	4,00	R	R	
9.12	Big Rectangle Buckets for Window squeegees	No	4,00	R	R	
9.13	10m Extension Ladder	No	1,00	R	R	
9.14	6m Extension Ladder	No	1,00	R	R	
9.15	8ft A Frame Ladder	No	1,00	R	R	
9.16	Ladders 3m high	No	1,00	R	R	
9.17	Mobile Adjustable Aluminium Scaffold Tower Freestanding configuration: 6m	No	1,00	R	R	
9.18	Full Body Safety Belt	No	3,00	R	R	
9.19	Fall Arest Helmets	No	3,00	R	R	
9.20	Sign Boards	No	4,00	R	R	
9.21	Beacons	No	4,00	R	R	
9.22	Buckets	No	4,00	R	R	
9.23	First Aid Equipment	No	1,00	R	R	
9.24	Cherry Picker Hire - 5 Day Hire (Electric Cherry Picker for indoor and outdoor use - Minimum working height of 15m)	Week	1,00	R	R	<p>1) The hire duration is based on a 5 day work week on an as needed basis. The client may at its discretion call for the cherry picker per site requirements. This may be for 1 or more weeks at a time.</p> <p>2) Any other additional access requirements may be sourced via 3rd Party procurement at the clients discretion</p> <p>3) Equipment used on the KSIA site shall at all times comply with ACSA permit requirements which includes but is not limited to (Providing proof of owners details, latest service records, safe to use certification, stability certificates, insurances etc)</p> <p>4) The client may at its discretion opt to provide the service provider with use of ACSA owned height access equipment free of charge for use</p>
9.25	Other (Bidder to specify any other expenses)			R	R	
9.26	Other (Bidder to specify any other expenses)			R	R	
9.27	Other (Bidder to specify any other expenses)			R	R	
9.28	Other (Bidder to specify any other expenses)			R	R	

PRICING SCHEDULE

PRICE SUMMARY					
PRICE FOR ONE (1) MONTH - EXCLUDING VAT				R	
TOTAL PRICE FOR TWELVE (12) MONTHS - Excluding VAT (Price transferred to Final Price Summary)				R	

C2.2 Price List			
The following Price List is provided "as-is" for Bidders. Refer to C3 (Service information) for detailed scope of work.			
ACTIVITY BASED PRICING SCHEDULE – CLEANING COST SUMMARY			
	PERIOD	ANNUAL ESCALATION	AMOUNT
	FINAL PRICE SUMMARY		
1	Year 1 <i>(Transferred from price summary for 12 months)</i>	0%	R
2	Year 2	6%	R
3	Year 3	6%	R
SUB TOTAL - BEFORE CONTINGENCIES			R
CONTINGENCIES AT 5%			R
SUB TOTAL - AFTER CONTINGENCIES AND EXCLUDING VALUE ADDED TAX (VAT)			R
VALUE ADDED TAX (VAT -15%)			R
TOTAL INCLUDING VALUE ADDED TAX (Carried to Form of Offer)			R



QUESTIONS & ANSWERS



A photograph of an airport departures board. The board is a large digital screen with a blue header that reads 'Departures' and a digital clock showing '14:37'. Below the header is a table with columns for Flight, Destination, Time, Gate, Status, and New Time. The table lists various flights to destinations like Seychelles, Harare, Lesotho, Maseru, Gaborone, Manzini, Ndola, Lusaka, Luanda, Hong Kong, Nairobi, and Istanbul. Some flights are marked as 'Closed' or 'Final Call'. A large, semi-transparent 'THANK YOU' text is overlaid on the right side of the board.

Flight	Destination	Time	Gate	Status	New Time
HM060	Seychelles	13:58	A11	Closed	
SA028	Harare	14:55	A01	Final Call	
SA060	Lesotho	15:00	A05	Gate	
SA0062	Maseru	15:00	A19	Closed	
BP206	Gaborone	15:00	A15		
SA1775	Gaborone	15:45	A35		
FA0336	Harare	15:50	A21		
SA0086	Manzini - King Msw	16:05	A29		
SA0156	Ndola	16:05	A27		
SA0164	Lusaka	16:20	A19		
SA0102	Harare	16:20	A23		
DT578	Luanda	16:35	A07-08		
SA286	Hong Kong	16:50	A05		
SA0458	Gaborone	17:00	A10		
K0763	Nairobi	17:30	A15		
TK043	Istanbul	18:10	A05		

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