THE RESPONSE TO THE MIS TENDER:

1	3.1.2.5 Integration of the module with the finance system for the SARS / DHET Levy Uploads - **We acknowledge that Bankseta uses SAGE, please specify which package/version is used and where it is hosted**?

BANKSETA uses SAGE X3 hosted by the provider BreiTech Technologies.

2	3.1.4.1 Online registration functionality for the providers, subject matter experts, assessors and moderators (includes application, both automated and manual allocation to evaluator, evaluation, sending feedback, issuing approval letters and uploading of documents) - **Please elaboarte on email package used for login details creation process, security and access control**

BANKSETA uses Microsoft Office 365, outlook 365 for email hosted on Microsoft exchange online server (BANKSETA enforces Ontime pin / two-factor authentication for gaining access to the systems for internal users). External users would only receive emails upon successful creation of the account and upon successful login.

3	3.1.6.1 The BI Functionality must provide the full contract and project monitoring functionality - **Which BI tool is BANKSETA using?Do you have Microsoft licences for Power BI for your internal users?** **If not, must we include the cost of these user access licences and for how many users?**

BANKSETA does not have Microsoft Power BI licenses. BANKSETA currently does not use Power Microsoft Power BI. BANKSETA has 50 users of the Business Intelligent reporting tool developed by the current Service Provider. The reporting tool is based on SETMIS and NLRD specifications obtainable at the department of higher education and Training (https://webapps.dhet.gov.za) as well as at South African Qualification Authority (https://www.saqa.org.za) websites respectively. The BANKSETA does not dictate on use of Business Intelligent reporting tools.

4	**Please share a system diagram detailing all applications to be considered/integration as per our requests above**

The BANKSETA provides the names of the systems, hosting location and purpose of the integration.

The systems to be considered for integration are:
1. ERP – SAGE X3 hosted by BreiTech Technologies - purpose for integration is project budgeting, Grants payments.
2. Domain Control - hosted on Microsoft Azure – purpose is to enforce single login with two-factor authentication for internal users.
3. Email exchange server – hosted on Microsoft 365 exchange online – purpose is to ensure for email notifications.

5. Full document upload functionality in accordance with BANKSETA's document management processes - **Please share more details on BANKSETA's document management process**

Currently BANKSETA does not have this function, All documents received via email for accreditation, assessor and moderation are save on the shared drive

6. Does BANKSETA require access to an LMS system? From Meeting explain what LMS is required

BANKSETA will require access to the LMS to perform functions mentioned in the Terms of reference under Quality Assurance body

7. How many learners on average in a year does BankSeta have?

Approximately 5000 on the LMS side and WSPs do not deal with individual learner record but rather aggregated data per organisation.

8. Provide number of learners, WSPs transactions per annum.

Number of WSPs over the past 3 years can be averaged to 460, maybe for the purpose of this exercise we can use 520 (including anticipated growth over the next 5 years).

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9. What is the role of this project with BANKSETA?

The role or objective of the project is for a ICT service provider to provide a Management Information System (MIS) to the BANKSETA, which will include customization / enhancement to meet BANKSETA's business

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10. The BANKSETA co-owns the existing Management Information System (MIS) with RemoteNet. The BANKSETA existing Management Information System has five (5) modules and a total of fifty-three (53) submodules for management of the activities associated with education and training authority. The service provider is expected to migrate data from the existing MIS. - How many years of data will have to be migrated? What type of data will be migrated? e.g. Learner ingo, module/course details, etc

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1. The learner data dating as far back as 2004 which consist of:
   a. Learner bio data
   b. Learner qualification data
   c. Learner unit standard data
   d. Learner learnership data
   e. Learner certification data
   f. Learner achievement endorsement
   g. Learner electronic correspondence entries
   h. Linked files

2. The assessor/moderator data dating as far back as 2004 which consist of
   a. Assessor/moderator bio data
   b. Assessor/moderator qualification data
   c. Assessor/moderator unit standard data
   d. Assessor/moderator linkage to training providers
   e. Assessor/moderator electronic correspondence entries
   f. Linked files

3. Training provider data dating as far back as 2004 which consist of
   a. Training provider company bio data
   b. Training provider qualification data
   c. Training provider unit standard data
   d. Training provider assessor/moderator linkage
   e. Training provider electronic correspondence history
   f. Linked files

4. SDF data dating as far back as 2003 which consist of
    a. SDF bio data
    b. SDF primary registration
    c. SDF secondary registration
    d. SDF employer registration
    e. SDF electronic correspondence history
    f. Linked files

5. Employer data dating from the onset of the SETA which consist of
    a. Company bio data
    b. Company bank account details
    c. Electronic correspondence history
    d. Linked files
    e. Lined SDF
    f. Submitted WSP with approval stages
    g. SDL file linkages

6. WSP data dating from the onset of the SETA.

7. SDL data dating from the onset of the SETA.
    Users
    SETA Staff =
    Employers = 560
    SDPs = 50