

RFI 01/2026

**A REQUEST FOR INFORMATION FOR THE PROVISION OF A VENDOR RECONCILIATION
AUTOMATION SOLUTION, INCLUDING MAINTENANCE AND SUPPORT FOR A PERIOD OF THREE (3)
YEARS.**

**SUMMARY OF MANDATORY EVALUATION CRITERIA FOR WHICH SARS SEEKS MARKET INPUT OR
RECOMMENDATIONS.**

1 MANDATORY EVALUATION CRITERIA (GATE 1)

- 1.1 Only Bidders that have met the prequalification criteria in Gate 0 will be evaluated in Gate 1 for mandatory evaluation. The table below contains the mandatory evaluation criteria.
- 1.2 **If a bidder does not meet any of the mandatory evaluation criteria, the bidder will be disqualified, and the bidder's proposal will not be evaluated further.**

Table 1: Mandatory evaluation criteria

No	Mandatory evaluation criteria	Bidder to submit as proof/ Evidence required
1.	SAP Alignment: The proposed solution must be compatible with and/or housed within SAP and must support integration with SAP ECC and/or SAP S/4HANA.	The bidder must submit relevant supporting documentation demonstrating that the proposed solution is compatible with SAP and/or can be housed within SAP and supports integration with SAP ECC and/or SAP S/4HANA. Supporting documentation may include, but is not limited to, technical architecture documentation, SAP integration design, product documentation, certification evidence, brochures, process flows and/or system print screens.
2.	Solution Implementor and/or Relationship: The Bidder must provide information and supporting evidence confirming its authorisation to resell, implement and support the proposed solution, or proof of ownership where the Bidder is the Solution Owner (OEM)	The Bidder must provide proof that they are the accredited or authorised partner/distributor/reseller of the solution. The solution owner must submit proof of ownership of the solution. Evidence Required: - For the accredited or authorised partner/distributor/reseller of the solution, a valid letter or certificate of accreditation or authorisation issued by the OEM. The document must: - Be on the OEM official letterhead. - Clearly bearing the name of the Bidder. - Confirm authorisation to sell, implement, and support the proposed solution; and - Indicate the duration of the relationship (start date or validity period). - Where the Bidder is the Solution Owner (OEM), the document must: - Be a signed letter of solution ownership on company letterhead confirming: - Ownership of, or legally authorised rights to the intellectual property underpinning the proposed solution; and - Authority to licence, implement, and support the solution directly.