



4

NEC3 Term Services Contract

QUALITY REQUIREMENTS



The provision of legislative lifting machines operations (LMO) training for the Central East Cluster (KZN and Free State Operating Unit) on an as and when required basis, for a period of thirty – six (36) months

ENQUIRY NUMBER: E2492DXKZN

TENDERER NAME: _____

TENDER CLOSING

DATE: 13 March 2026 at 10:00 AM

 Eskom	Supplier Quality Management: List of Tender Returnables Documents	Unique Identifier	240-12248652
		Revision	7
		Effective Date	2022/01/26
		Specification	240-105658000
Category 4 : Quality Requirements		Deliverables to be evaluated indicator = 1	
SECTION A : Quality Management System Requirements ISO 9001 Objective evidence of documented QMS that is not certified but complies with ISO 9001			
		Apply =1	
A.1 Quality Method statement based on scope.(Method Statement Template-Ref 240-126469599)		1	
A.2 Quality Policy Approved by top management.		1	
A.3 Quality Objectives Approved by top management.		1	
Section A Score Option 2		3	
SECTION B : Evidence of QMS in operation (Tender Quality Requirements -Ref 240-105658000)			
		Apply =1	
B.1 Documented information for defined roles, responsibilities and authorities - Organization chart and Responsibility matrix (must include but not limited to quality management function/role) (Clause 5.3 of ISO 9001:2015)		1	
B.2 Documented information for Control of Externally Provided Processes, Products and Services - Must include criteria for evaluation, selection, monitoring of performance, and re-evaluation of external providers (Clause 8.4 of ISO 9001:2015)		1	
Section B Score		2	
SECTION E: User defined additional Requirements & miscellaneous (Ref 240-105658000) Customer specific requirements & other standards and required can be listed and evaluated here			
		Apply (Yes=1)	
E.1 Form A is completed and signed.		1	
Section E Score		1	
NAME OF ESKOM REPRESENTATIVE		Noxolo Mngadi	
DATE ISSUED		23-Jan-26	
PROJECT: TENDER TITLE		LMO Training	
SIGNATURE			

A.1

Quality Method statement
based on the scope
(Method Statement
Template
Ref 240-126469599)

A.2

Quality Policy Approved by
Top Management

A3

Quality objectives approved
by top management

B.1

B.1 Documented information for defined roles, responsibilities and authorities - Organization chart and Responsibility matrix (must include but not limited to quality management function/role) (Clause 5.3 of ISO 9001:2015)

B.2

Documented information for
Control of Externally
Provided Processes,
Products and Services -
Must include criteria for
evaluation, selection,
monitoring of performance,
and re-evaluation of
external providers
(Clause 8.4 of ISO
9001:2015)

SECTION E:

E1. Form A is completed
and signed