

**PART A**  
**INVITATION TO**  
**BID**
**YOU ARE HEREBY INVITED TO BID FOR REQUIREMENTS OF THE (NAME OF DEPARTMENT/ PUBLIC ENTITY)**

BID NUMBER:	SCMU3-23/24- 0598 HO	CLOSING DATE:	30 JANUARY 2024	CLOSING TIME:	11H00
DESCRIPTION	<b>PROVISION OF MENTAL HEALTH SERVICES AND COMMUNITY BASE REHABILITATION SERVICES FOR MENTAL HEALTH USERS INCLUDING STEP DOWN FACILITIES WITHIN THE EC FOR 5 YEARS</b>				

**BID RESPONSE DOCUMENTS MAY BE DEPOSITED IN THE BID BOX SITUATED AT (STREET ADDRESS)**
**SUPPLY CHAIN MANAGEMENT**
**DEPARTMENT OF HEALTH**
**GROUND FLOOR, GLOBAL LIFE BUILDING**
**BHISHO**
**5605**

BIDDING PROCEDURE ENQUIRIES MAY BE DIRECTED TO		TECHNICAL ENQUIRIES MAY BE DIRECTED TO:	
CONTACT PERSON	<b>Mrs M Lottering</b>	CONTACT PERSON	<b>Ms M. Lottering</b>
TELEPHONE NUMBER	<b>0406089666/078 459 0382</b>	TELEPHONE NUMBER	<b>0406089666</b>
FACSIMILE NUMBER	<b>N/A</b>	FACSIMILE NUMBER	<b>N/A</b>
E-MAIL ADDRESS	<b>Masechaba.lottering@echealth.gov.za</b>	E-MAIL ADDRESS	<b>Masechaba.lottering@echealth.gov.za</b>

**SUPPLIER INFORMATION**

NAME OF BIDDER				
POSTAL ADDRESS				
STREET ADDRESS				
TELEPHONE NUMBER	CODE		NUMBER	
CELLPHONE NUMBER				
FACSIMILE NUMBER	CODE		NUMBER	
E-MAIL ADDRESS				
VAT REGISTRATION NUMBER				
SUPPLIER COMPLIANCE STATUS	TAX COMPLIANCE SYSTEM PIN:		OR	CENTRAL SUPPLIER DATABASE No: MAAA
B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE	Yes	No	B-BBEE STATUS LEVEL SWORN AFFIDAVIT	[TICK APPLICABLE BOX] Yes No

**[A B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE/ SWORN AFFIDAVIT (FOR EMES & QSEs) MUST BE SUBMITTED IN ORDER TO QUALIFY FOR PREFERENCE POINTS FOR B-BBEE]**

ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS /SERVICES /WORKS OFFERED?	Yes [IF YES ENCLOSURE PROOF]	ARE YOU A FOREIGN BASED SUPPLIER FOR THE GOODS /SERVICES /WORKS OFFERED?	Yes No [IF YES, ANSWER THE QUESTIONNAIRE BELOW]
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**QUESTIONNAIRE TO BIDDING FOREIGN SUPPLIERS**
**IS THE ENTITY A RESIDENT OF THE REPUBLIC OF SOUTH AFRICA (RSA)?**
**YES NO**
**DOES THE ENTITY HAVE A BRANCH IN THE RSA?**
**YES NO**

DOES THE ENTITY HAVE A PERMANENT ESTABLISHMENT IN THE RSA?	YES NO
DOES THE ENTITY HAVE ANY SOURCE OF INCOME IN THE RSA?	YES NO
IS THE ENTITY LIABLE IN THE RSA FOR ANY FORM OF TAXATION?	YES NO
<b>IF THE ANSWER IS "NO" TO ALL OF THE ABOVE, THEN IT IS NOT A REQUIREMENT TO REGISTER FOR A TAX COMPLIANCE STATUS SYSTEM PIN CODE FROM THE SOUTH AFRICAN REVENUE SERVICE (SARS) AND IF NOT REGISTER AS PER 2.3 BELOW.</b>	

**PART B**  
**TERMS AND CONDITIONS FOR BIDDING**

**1. BID SUBMISSION:**

- 1.1. BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. LATE BIDS WILL NOT BE ACCEPTED FOR CONSIDERATION.
- 1.2. **ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED–(NOT TO BE RE-TYPED) OR IN THE MANNER PRESCRIBED IN THE BID DOCUMENT.**
- 1.3. THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT, 2000 AND THE PREFERENTIAL PROCUREMENT REGULATIONS, 2022, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF CONTRACT.
- 1.4. **THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM (SBD7).**

**2. TAX COMPLIANCE REQUIREMENTS**

- 2.1 BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.
- 2.2 BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VERIFY THE TAXPAYER'S PROFILE AND TAX STATUS.
- 2.3 APPLICATION FOR TAX COMPLIANCE STATUS (TCS) PIN MAY BE MADE VIA E-FILING THROUGH THE SARS WEBSITE [WWW.SARS.GOV.ZA](http://WWW.SARS.GOV.ZA).
- 2.4 BIDDERS MAY ALSO SUBMIT A PRINTED TCS CERTIFICATE TOGETHER WITH THE BID.
- 2.5 IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED, EACH PARTY MUST SUBMIT A SEPARATE TCS CERTIFICATE / PIN / CSD NUMBER.
- 2.6 WHERE NO TCS PIN IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.
- 2.7 NO BIDS WILL BE CONSIDERED FROM PERSONS IN THE SERVICE OF THE STATE, COMPANIES WITH DIRECTORS WHO ARE PERSONS IN THE SERVICE OF THE STATE, OR CLOSE CORPORATIONS WITH MEMBERS PERSONS IN THE SERVICE OF THE STATE."

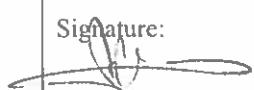
**NB: FAILURE TO PROVIDE / OR COMPLY WITH ANY OF THE ABOVE PARTICULARS MAY RENDER THE BID INVALID.**

SIGNATURE OF BIDDER: .....

CAPACITY UNDER WHICH THIS BID IS SIGNED: .....  
(Proof of authority must be submitted e.g. company resolution)

DATE: .....

**PROVISION OF MENTAL HEALTH SERVICES AND COMMUNITY BASE REHABILITATION SERVICES FOR MENTAL HEALTH USERS INCLUDING STEP DOWN FACILITIES WITHIN THE EC FOR 5 YEARS**

Drafted by	Date:	Name: Mrs M. Lottering	Signature: 
Reviewed by	Date: 14/12/2023	Name: Mr P. Mtheleli	Signature: 
Recommended by Programme Manager	Date: 14/12/2023	Name: Mr Tshali	Signature: 
Approved by Bid Specification Committee	Date: 14/12/2023	Name: Ms Mjiwu	Signature: 
Advert approved by	Date:	Name: Ms C. Mgijima	Signature

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## DEFINITIONS

The rules of interpretation and defined terms contained in the General Conditions of Contract (GCC) shall apply to this invitation to bid unless the context requires otherwise. In addition the following terms used in this invitation to bid shall, unless indicated otherwise, have the meanings assigned to such terms in the table below.

<b>ECDoH</b>	means the Eastern Cape Department of Health acting for and on behalf of the Eastern Cape Provincial Government;
<b>Invitation to bid</b>	means this invitation to bid comprising <ul style="list-style-type: none"><li>o The cover page and the table of content and definitions</li><li>o Part 1 which details the Conditions of Bid;</li><li>o Part 2 which details the Conditions of Contract and Operational Requirements;</li><li>o Part 3 which details the bid strategy</li><li>o Part 4 which details the Specifications relating to the Technology / Services</li><li>o Part 5 which contains all the requisite bid forms and certificates;</li></ul> <p>As read with GCC – <i>General Conditions of Contract</i></p>
<b>Services</b>	means the services defined on the cover page of this invitation to bid and described in detail in the Specifications;
<b>Specifications</b>	means the specifications contained in Part 4 of this invitation to bid;

**PART 1**  
**Conditions of Bid**

**1. BACKGROUND AND INTRODUCTORY PROVISIONS**

Refer to Part 4 of this invitation to bid for background and introductory information relating to the Services and this invitation to bid.

**2. OFFER AND SPECIAL CONDITIONS**

- 2.1 Without detracting from the generality of clause below, bidders must submit a completed and signed Invitation to Bid form (SBD 1) with its bid. Bidders must take careful note of the special conditions.
- 2.2 All bids submitted in reply to this invitation to bid must incorporate all the forms, parts, certificates and other additional required documentation forming part of this invitation to bid, duly completed where required.
- 2.3 **It is a requirement that the bidder must attach proof of registration with (CSD) Central Supplier Database.**
- 2.4 In the event that any form or certificate provided in Part 3 of this invitation to bid does not have adequate space for the bidder to provide the requested details, the bidder should attach an annexure to such form or certificate on which the requested details should be provided and the bidder should refer to such annexure in the form or certificate provided.
- 2.5 Financial standing of the bidder will be considered and bidders are required to submit documentary proof to demonstrate financial capability.
- 2.6 Form Part 5 schedule H must be completed accordingly.

**3. CLOSING TIME OF BIDS AND PROVISIONS RELATING TO SUBMISSION OF BIDS**

- 3.1 The closing time for the receipt of bids in response to this invitation to bid is detailed on the cover page of this invitation to bid.
- 3.2 All bids must be submitted in a sealed envelope bearing the bidders name, bid number, bid description and closing date.
- 3.3 All bids must be received before the closing time and date stipulated above and must be deposited in the bid box at the address detailed on the cover page of this invitation to bid. No late bid submission will be accepted.

#### **4. ENQUIRIES**

Should any bidder have any enquiries relating to this invitation to bid, such enquiries may only be addressed to the person/s detailed on the cover page to this invitation to bid at the number/s stipulated.

#### **5. PRICING**

- 5.1 The bidder must submit details regarding the bid price for the Services on the Pricing Schedule form/s attached as Part 5 Schedule B – SBD 3.2 which completed form/s must be submitted together with the bid documents.
- 5.2 Pricing must be stipulated INCLUSIVE OF VALUE ADDED TAX.
- 5.3 It is an express requirement of this invitation to bid that the bidders provide some transparency in respect to their pricing approach. In this regard, bidders must indicate the basis on which they have calculated their pricing by completing all aspects of the Pricing Schedule form Part 5 Schedule B – SBD3.2

#### **6. BRIEFING SESSION**

**A Compulsory Bid Briefing Session** will be held on the **17<sup>th</sup> of January 2024** at the **ECDoH Shared Contact Centre, Esplannade, next to Virgin Active.**

#### **7. Questions and Answers process**

- 7.1 ECDOH will receive questions sent by Bidders by email to be directed to this email address: **Masechaba.lottering@echealth.gov.za** ECDOH will in return respond to the questions by email to all registered prospective Bidders. Responses will include a copy of the questions and corresponding responses. The identity of a Bidder who has directed questions to ECDOH will not necessarily be disclosed by ECDOH in such responses.

#### **8. BIDDER`S DISCLOSURE**

The bidder should submit a duly signed disclosure form (SBD 4) together with the bid. The bidder`s disclosure is attached as Part 5 Schedule C- SBD 4.

#### **9. PREFERENCE POINTS CLAIM FORMS**

Part 5 Schedule I – SBD 6.1 contains the Preference Points Claim Forms in terms of Preferential Procurement Regulations to be completed and signed by the bidder to the extent applicable and returned with this bid. Failure to claim such points will lead to non-scoring of preference points.

#### **10. PARTNERSHIPS AND LEGAL ENTITIES**

In the case of the bidder being a partnership, close corporation or a company, all certificates reflecting the names, identity numbers and address of the partners, members or directors (as the case may be) must be submitted with the bid. These details should be submitted on the form attached as Part 5 – Schedule E

## **11. CONSORTIA/JV**

- 1.1. It is recognized that bidders may wish to form consortia/Joint Ventures (JV) to provide the Services.
- 1.2. A bid in response to this invitation to bid by a consortium/JV shall comply with the following requirements: -
  - 1.2.1. It shall be signed so as to be legally binding on all consortium/JV members
  - 1.2.2. One of the members shall be nominated by the others as authorized to be the lead member and this authorization shall be included in the agreement entered into between the consortium members;
  - 1.2.3. The lead member shall be the only authorized party to make legal statements, communicate with the ECDOH and receive instructions for and on behalf of any and all the members of the consortium/JV. Failure to nominate an authorized lead member will invalidate the bid.
  - 1.2.4. A copy of the agreement entered into by the consortium/JV members shall be submitted with the bid.

## **12. ORGANISATIONAL PRINCIPLES**

The bidder should submit a clear indication of the envisaged authorized organisational principles, procedures and functions for an effective delivery of the required Service at the relevant Institutions with the bid. These details should be submitted on the form attached as Part 5 – Schedule F.

## **13. DETAILS OF THE PROSPECTIVE BIDDERS NEAREST OFFICE TO THE LOCATION OF THE CONTRACT**

The bidder must provide full details regarding the bidders nearest office to the Institutions at which the Services are to be provided (see Part 4 of this invitation to bid). These details must be provided on the form attached as Part 5 – Schedule G which completed form, must be submitted together with the bid.

## **14. FINANCIAL PARTICULARS**

Bidder must provide full details regarding its financial particulars and standing, which particulars should be submitted together with the bid on the form attached as Part 5 – Schedule H.

## **15. VALIDITY**

Bid documentation submitted by the bidder will be valid and open for acceptance for a period of 120 (**One Hundred and twenty**) calendar days from the closing date and time stipulated on the front cover of this invitation to bid.

## **16. ACCEPTANCE OF BIDS**

The DoH does not bind itself to accept either the lowest or any other bid and reserves the right to accept the bid which it deems to be in the best interest of the DoH even if it implies a waiver by department of certain requirements which the DoH considers to be of minor importance and not complied with by the bidder.

## **17. NO RIGHTS OR CLAIMS**

- 17.1 Receipt of the invitation to bid does not confer any right on any party in respect of the Services or in respect of or against the DoH. The DoH (as the case may be) reserves the right, in its sole discretion, to withdraw by notice to bidders any Services or combination of Services from the bid process, to terminate any party's participation in the bid process or to accept or reject any response to this invitation to bid on notice to the bidders without liability to any party. Accordingly, parties have no rights, expressed or implied, with respect to any of the Services as a result of their participation in the bid process.
- 17.2 Neither the DoH, nor any of their respective directors, officers, employees, agents, representatives or advisors will assume any obligations for any costs or expenses incurred by any party in or associated with any appraisal and/or investigation relating to this invitation to bid or the subsequent submission of a bid in response to this invitation to bid in respect of the Services or any other costs, expenses or liabilities of whatsoever nature and howsoever incurred by bidders in connection with or arising out of the bid process.

## **18. NON DISCLOSURE, CONFIDENTIALITY AND SECURITY**

- 18.1 The invitation to bid and its contents are made available on condition that they are used in connection with the bid process set out in the invitation to bid and for no other purpose. All information pertaining to this invitation to bid and its contents shall be regarded as restricted and divulged on a "need to know" bases with the approval of the DoH.
- 18.2 In the event that the bidder is appointed pursuant to this invitation to bid such bidder may be subject to security clearance prior to commencement of the Services.

## **19. ACCURACY OF INFORMATION**

- 19.1 The information contained in the invitation to bid has been prepared in good faith. Neither the DoH nor any of their respective directors, advisors, officers, employees, agents, representatives make any representation or warranty or give any undertaking express or implied, or accept any responsibility or liability whatsoever, as to the contents, accuracy or completeness of the information contained in the invitation to bid, or any other written or oral information made available in connection with the bid and nothing contained herein is, or shall be relied upon as a promise or representation, whether as to the past or the future.
- 19.2 This invitation to bid may not contain all the information that may be required to evaluate a possible submission of a response to this invitation to bid. The bidder should conduct its own independent analysis of the operations to the extent required to enable it to respond to this bid.

## **20. COMPETITION**

- 20.1 Bidders and their respective officers, employees and agents are prohibited from engaging in any collusive action with respect to the bidding process which serves to limit competition amongst bidders.
- 20.2 In general, the attention of bidders is drawn to Section 4(1)(iii) of the Competition Act 1998 (Act No. 89 of 1998) (the Competition Act) that prohibits collusive bidding.
- 20.3 If bidders have reason to believe that competition issues may arise from any submission of a response to this bid invitation they may make; they are encouraged to discuss their position with the competition authorities before submitting response.
- 20.4 Any correspondence or process of any kind between bidders and the competition authorities must be documented in the responses to this invitation to bid.

## **21. RESERVATION OF RIGHTS**

- 21.1 Without limitation to any other rights of the DoH (whether otherwise reserved in this invitation to bid or under law), the DoH expressly reserves the right to:-
  - 21.1.1 Request clarification on any aspect of a response to this invitation to bid received from the bidder, such requests and the responses to be in writing;
  - 21.1.2 Amend the bidding process, including the timetables, closing date and any other date at its sole discretion;
  - 21.1.3 Reject all responses submitted by bidders and to embark on a new bid process.
  - 21.1.4 Award the bid to one or more than one bidder/s.

## **22. EVALUATION CRITERIA**

The bid will be evaluated in terms of Regulation 4(1) of the Preferential Procurement Regulation 90/10. Preference Point system will be applied where the lowest bidder will be allocated 90 Points for price. A maximum of 10 points will be awarded for specific goals.

The following formula will be used to calculate points out of 90 for price.

$$Ps = 90 \left( 1 - \frac{Pt - P_{min}}{P_{min}} \right)$$

Where

Where

Ps = points scored for comparative price of bid or offer under consideration.

Pt = Comparative price of bid or offer under consideration.

Pmin = comparative price of lowest acceptable bid or offer.

The following table must be used to calculate the score out of 10 points for Specific Goals

B-BBEE Status Level of Contribution	Weighting (of 10 POINTS)	Number of points (90/10 system)
Historically Disadvantage Individuals:		
o Racc	20%	2
o Women	20%	2
o Disability	20%	2
Youth	20%	2
Military Veterans	10%	1
Locality in Eastern Cape	10%	1
<b>TOTAL</b>	<b>100%</b>	<b>10</b>

- a) A tenderer must submit proof of its Specific Goals.
- b) A tenderer failing to submit proof of specific Goals may not be disqualified, but may only score points out of 90 price, and scores 0 points out of 10 for Specific Goals.
- c) The Specific Goals supporting documents required to verify claimed points may in line with the specific requirements include:
  - CSD report (must be recent within 7 days from closing date):
  - CIPRO Certificate with percentage ownership and ID copies (must be certified with original stamp within 3 months from closing date of bid/quote):
  - Medical Certificate / Doctor's medical report (Impairment should be substantially limiting long term or of recurring nature)
  - Municipal accounts or proof of address
  - Letter from Department of Military Veterans confirming status

The points scored for the specific goal shall be added to the points scored for price and the total shall be rounded off to the nearest two decimal places.

Evaluation will be conducted into the following stages:

#### **22.1 1<sup>st</sup> STAGE: ADMIN COMPLIANCE**

- 22.1.1 ECDOH has defined pre-qualification criteria as per Preferential Procurement Regulations of 2022 that must be met by the Bidder in order for ECDOH to accept a bid for evaluation. In this regard a pre-qualification verification will be carried out by ECDOH in order to determine whether a bid complies in this regard.
- 22.1.2 Where the Bidder's bid fails to comply fully with any of the pre-qualification criteria, or ECDOH is for any reason unable to verify whether the pre-qualification criteria are fully complied with, ECDOH will have the right to reject the Bid in question and not to evaluate it at all;

22.1.2.1 reject the Bid in question and not to evaluate it at all;

22.1.2.2 give the Bidder an opportunity to submit and/or supplement the information and/or documentation provided by it under its Bid so as to achieve full compliance with the pre-

qualification criteria, provided that such information and/or documentation can be provided within a period of 7 (seven) days, or such alternative period as ECDoH may determine, of it being requested by ECDoH and is administrative in nature, as opposed to forming a material part of the Bidder's Bid;

22.1.2.3 in any event permit the bid to be evaluated, subject to the outstanding information and/or documentation being submitted prior to the award of the Bid.

22.1.3 The bid documentation must be completed comprehensively and correctly.

22.1.4 Declaration form (SBD 4) must be completed and signed

22.1.5 Bidders must have provided supporting documentation as per the bid requirements.

**22.2 2<sup>nd</sup> STAGE: The following mandatory compliance requirements shall apply:**

22.2.1 Invitation to Bid (SBD1) must be completed and signed.

22.2.2 Bidders must be a legal entity or partnership (registered)

**FAILURE TO COMPLY WITH ANY OF THE MANDATORY CRITERIA ABOVE WILL RESULT IN DISQUALIFICATION OF BIDDERS.**

**22.3 3<sup>rd</sup> STAGE : Price and Specific Goals**

90/10 preference point system will apply. The bid will be awarded to the highest point scoring bidder. The lowest acceptable bid will determine the preference points system to be used.

**22.4 4<sup>th</sup> STAGE: IN-LOCO INSPECTION**

The Department will conduct an inloco inspection to the Bidders who have beeen shortlisted after the 4<sup>th</sup> stage (Price and Specific Goals) and results of the inloco inspection will form part of the evalustion process. Bidders must have a license to run a Health establishment

## **PART 2**

### **Conditions of Contract and Operational Requirements**

#### **1. CONTRACT**

The contract for the supply of the required Service in terms of this invitation to bid shall come into being on the date of issue of the letter of acceptance of the bidders bid by the Eastern Cape Department of Health (ECDoH) and shall continue in force for a period of 36 months. The bidder is further obliged for the future support while the contract is in force.

#### **2. FEES AND CHARGES**

- 2.1 Prices shall be firm for the first 12 months of the contract, 2<sup>nd</sup> and 3<sup>rd</sup> year will be subjected to CPI.
- 2.2 Payment of any consideration in terms of the contract shall not constitute acceptance of any defective or non-conforming Services or otherwise relieve contractor of any of its obligations under the contract.
- 2.3 To the extent that the ECDoH disputes the correctness, nature, extent or calculation of any fees or expenses payable to contractor in terms of the contract, ECDoH shall be entitled to withhold payment of such disputed amounts until such time as such dispute is resolved.
- 2.4 The Principal contract has the responsibility to ensure any payments due to its subcontractor/s is fulfilled irrespective of any delayed payments by ECDoH.

#### **3. SERVICE MANAGER**

The Contractor shall provide the Services in accordance with the service specifications and service levels detailed in the Specification and any service level agreement implemented.

#### **4. GENERAL RESPONSIBILITIES OF THE CONTRACTOR**

- 4.1 ***The ECDoH's operational requirements.*** The contractor shall, in the provision of the required service, have due regard to the operational requirements of the ECDoH and other parties occupying or operating from the relevant institution, and shall not do, or permit to be done, anything which may negatively impact on such parties' operational requirements.
- 4.2 ***Problem identification and reporting.*** The contractor shall be proactive in reporting any matters which it may become aware of which may impact on the business continuity or operations of the ECDoH at the relevant institution, clinic and office. Without detracting from the generality of this statement, contractor shall: -
- 4.3 ***Other Service Providers*** The contractor acknowledges that it may be required to provide the Services in conjunction with third party service providers and shall, where requested by the ECDoH, co-operate fully with such persons.
- 4.4 ***Regulations and statutes*** The contractor shall, in the provision of the Services observe and comply with all relevant provisions of all applicable legislation and regulations.
- 4.5 ***Compliance with procedures.***

It is recorded that during the currency of the contract the ECDoH may implement procedures and policies at the relevant Institution. The contractor shall comply fully with

any such reasonable procedures and policies, including the permit to work procedures and health and safety procedures.

4.6 The contractor shall ensure that it and its personnel shall at all times comply fully with any safety, fire, emergency and security procedures and policies applicable at the relevant Institution.

4.7 Should the ECDoH at any time believe that any member of contractor's personnel is failing to comply with any such procedures or policies, the ECDoH shall be entitled to deny such personnel member access to the relevant premises and require contractor to replace such person without delay.

**4.8 Contractor's procedures** The contractor shall, upon receipt of written request from the ECDoH or its appointed Technical Support Manager at **the relevant Institution**

Provide the ECDoH with copies of all contractor's operating procedures and processes relating to the Services;

**4.9 Provision of Services in clean and tidy manner.** The contractor shall ensure that the Services are provided in a clean and tidy manner.

## **5. HAZARDOUS MATERIALS**

The contractor will be held liable for any expenses that may be incurred by the ECDOH as a result of damage to property and injury to personnel as a result of poor quality products.

## **6. FIRE RISKS**

The contractor shall ensure that its personnel shall, if at any time they believe that any matter constitutes a fire risk, report this immediately to the ECDoH/Institution and take such remedial action as may be necessary.

## **7. ENERGY MANAGEMENT**

The contractor shall comply fully with the energy management strategy implemented at the relevant Institution from time to time and shall provide the Services in an energy efficient manner.

## **8. OCCUPATIONAL HEALTH AND SAFETY**

In this clause the term "Act" shall mean the Occupational Health & Safety Act, No. 85 of 1993, as amended from time to time, (including any act which may take its place should it be repealed during the currency of the agreement between the parties) as read with all regulations and standards promulgated in terms of the former Machinery and Occupational Act, No 6 of 1983, as amended, and all regulations & standards promulgated in terms of the Occupational Health & Safety Act from time to time;

The contractor: -

- ❖ acknowledges that he is fully aware of the terms and conditions of the Act;
- ❖ acknowledges that he is an employer in its own right with duties and responsibilities as prescribed in the Act;

- ❖ agrees to comply with all rules and regulations implemented by or on behalf of the ECDoH at the relevant Institution in covering letter relating to health and safety and will inform the ECDoH immediately should contractor for any reason be unable to comply with the provisions of the Act and such rules and regulations.

## 9. SERVICE LEVEL AGREEMENT

It is recorded that the ECDoH and the service provider may from time to time agree in writing to additional quality requirements (whether engaged in a service contract or when repair is required out of guarantee without the maintenance contract option) and standards relating to the maintenance together with performance measurement provisions, which quality requirements, performance measurement provisions shall be reduced to writing in a service level agreement if required and signed by both parties.

## 10. PERFORMANCE MEASUREMENT PROVISIONS

### 10.1 *Introduction.*

Contractor shall provide the Services during the term of the contract in compliance with the quality and related standards stipulated in the Specifications, Bid Conditions and the service level agreement (if any) contemplated in clause 11 above.

The provisions of Clause 10 document contains the manner in which contractor's performance will be measured throughout the term of the contract.

**10.2 *Compliance.*** For purposes of the contract the compliance by contractor with the stipulated responsibilities and service standards will be determined: -

- with reference to reports provided by contractor;
- with reference to reports or complaints received from third parties;
- by means of user satisfaction surveys conducted by ECDoH
- by means of service reviews, inspections or any audit carried out by or on behalf of the ECDoH.

**10.3 *Records.*** Contractor shall at all times keep full and accurate records of all Services provided in terms of the contract and shall retain such records for the currency of the contract. Upon termination of the contract such records must be provided to the ECDoH upon request.

### 10.4 *Measurement of performance*

- Periodic checks: ECDoH and/or its appointed Technical Support Manager shall carry out periodic checks (the intervals to be determined by ECDoH) the purpose of which shall be to determine whether contractor is providing the Services in accordance with the terms and conditions of the contract if accepted by ECDoH.
- Service complaints: All service complaints, deviations, non-conforming services and suggestions that are reported to contractor by ECDoH, its appointed facilities manager, or any other party shall be given proper and speedy consideration by

contractor. The Contractor shall investigate complaints, deviations and non-conforming services in accordance with procedures approved by the ECDoH.

- User satisfaction survey: A user satisfaction survey shall be conducted by ECDoH at such intervals as ECDoH may determine to assess service user satisfaction. The user satisfaction survey shall be conducted in such form and in accordance with such procedures as the parties may agree to in writing from time to time.

**10.5 Results of checks, audits and surveys** ECDoH shall be entitled to utilise the findings of the surveys, checks, audits and reports contemplated above to determine compliance by contractor with the service standards and responsibilities stipulated in the contract. It is recorded that the results of the above checks shall, save to the extent that contractor can prove otherwise be binding on contractor and ECDoH shall be entitled to exercise its remedies stipulated in the contract based on such findings.

## **11. BREACH AND TERMINATION**

Bidders are referred to Paragraph 23 of General Conditions of Contract (GCC) relating to failure to comply with conditions of this contract.

## **12. LOSS AND DAMAGE**

Contractor hereby indemnifies the State, and will hold the State harmless, against any loss or damages which the State may suffer, or any claims lodged against the State by any third party arising out of or relating to any loss that the State or such third party may suffer as a result of, or arising out of any act or omission of any personnel of contractor or the failure of contractor to provide the Services in accordance with the provisions of the contract.

## **PART 3**

### **BID STRATEGY**

#### **Introduction**

The Eastern Cape Provincial Department of Health is seeking proposals from qualified service providers to deliver Mental Health Services and Community Based Rehabilitation Services for Mental Health Users, including Step Down Facilities, within the Eastern Cape for a period of five years, with an option to renew for a further two years, totaling a potential contract duration of five years. This document outlines the requirements, process, and expectations for the bid submission.

#### **Background**

The bid process will be open to all suitable service providers in the market. The process will be open, free, and fair, ensuring that all qualified providers have an equal opportunity to compete

The bid process will be stratified into four District Clusters as follows:

Cluster 1: Sarah Baartman / Nelson Mandela Bay

Cluster 2: Amathole / Buffalo City Municipality

Cluster 3: Chris Hani / Joe Gqabi

Cluster 4: OR Tambo / Alfred Nzo

## **PART 4**

### **SPECIFICATION**

#### **PURPOSE**

The ECDOH guided by PFMA and Supply Chain Regulations invites service providers to submit their expression of interest (EOI) for provision of Chronic Mental Hospitals and Community Based Rehabilitation Services. The Services will focus on provision of therapeutic mental health services and community based Psychiatric Rehabilitation programs with the goal to provide opportunities for people with mental health challenges to develop social skills, work and leisure skills as well as community living skills.

The department is therefore looking for service providers with health professionals that are registered with appropriate South African Health Professional Councils to accommodate and provide services on any or all of the four types of services:

- Adult chronic mental health services
- Severe Mental and physical disabilities
- Step down services
- Community based services

#### **BACKGROUND**

The EC province inherited five psychiatric hospitals from the former Cape Provincial Administration. Due to boundary demarcations the fifth hospital (Umzimkulu Hospital) was lost to KwaZulu Natal Province. Most of these hospitals were located in the urban communities leaving the rural communities with limited access to the services. In broad perspective the capacity of mental health services still needs to be developed to meet the service demands of the EC Province. This is illustrated in the tables below. There is severe shortage of acute medium to long term beds, State Patient Beds and limited Community Based Mental Health Services. This situation has left the province with a characteristic feature of revolving door syndrome of the user seeking hospital care since there are limited community based facilities to support their integration to the communities. To cope with the deficit of beds the province had to seek assistance with outsourcing of Chronic Mental Health Services and Community Based Services to support the ailing system. The existing contracts are due to expire by the end of September 2018 and hence there is a need to develop new service level agreement through normal bid process to procure for these critical services.

#### **GENERAL SPECIFICATION**

**Service providers submitting proposals should demonstrate a comprehensive understanding of the mental health landscape, rehabilitation services, and step down facilities. The scope of services should include, but not be limited to:**

- Comprehensive assessment, diagnosis, and treatment planning for mental health users.
- Community-based rehabilitation programs tailored to individual needs.
- Case management and follow-up care to ensure long-term recovery and wellness.
- Collaboration with local health authorities, community organizations, and other stakeholders.
- Regular reporting and data collection to assess service effectiveness and outcomes.
- Step Down Facilities providing post-treatment support and transition to community living.

- Provide individual, group, family, social skill building, education, physical health assessments, medication, management and behavioral modification therapy to foster a healthy return to a family setting.
- Community based care, recovery and teaching individuals to re-integrate into society.

## **. MENTAL HEALTH SERVICES**

### **a) ADULT MEDIUM AND LONG TERM MENTAL HEALTH SERVICES**

The Department intends to provide inpatient care and outpatient, treatment and rehabilitation of users with the intention for integration into their communities. The treatment aims to enable the user to reach their highest level of functioning to return to their families, communities and societies. The care must be of acceptable quality and rendered in compliance with the Mental Health Care Act No.17 of 2002.

Services are to be provided per the following 3 categories of facilities:

1. Rehabilitation Facilities
2. Step-Down Facilities
3. Long Term Facilities for Individuals with Severe Physical and Intellectual Disabilities

### **b) SEVERE MENTAL AND PHYSICAL DISABILITIES**

The Department is also outsourcing for provision of care, treatment and rehabilitation for persons that are severely mentally ill and physically disabled. The department is now inviting the market to submit Expression of Interest for provision of these services in conformity with the supply chain regulations and other applicable legislation.

### **c) PROVISION OF STEP-DOWN FACILITIES**

A mental health stepdown facility is a crucial component of the mental health care continuum, providing a transitional and supportive environment for individuals who are moving from acute care settings to more independent living arrangements. These facilities play a vital role in promoting recovery and preventing relapse by offering a structured and therapeutic environment.

### **d) COMMUNITY BASED REHABILITATION SERVICES**

Provision of Community Based Rehabilitation Services (halfway house, group residential home, day care Centre) for mental health care users has been a long standing need for Eastern Cape Department Of Health. The current status quo is manifested by inadequate provision of Community Based Mental Health Services which lacks the impact and output. The situation is resulting to unavoidable massive overcrowding in almost all the mental health establishments leading to tendencies for early discharges and revolving door syndrome by mental users.

As a result of this background this therefore substantiates the need to bring on board a suitable Service Provider/s who is /are more than willing to improve and expand these services and enhance successful community integration of the mental health users throughout Province and to comply with supply chain regulations

### **e) GENERAL TECHNICAL SPECIFICATIONS FOR REHABILITATION, STEP DOWN AND LONG TERM FACILITIES**

Table : 1

TECHNICAL SPECIFICATIONS			
Adult Chronic Mental Health Services	Step Down Facilities	Severe Mental and Physical Disabilities	Community Based Rehabilitation
<b>Accommodation specification</b>			
<b>Duration of Admission</b>			
<p>Admission is anticipated to include users from long term facilities deemed eligible for family and community reintegration as well as users from acute mental healthcare settings who require a longer phased approach to family and community reintegration with the intention of sustained wellbeing and reduced likelihood of readmission.</p> <p>The anticipated length of stay is four to six months and up to two years depending on the condition and needs of the user.</p>	<p>Admission is anticipated to take place from acute facilities with the intention of re-integration into the home and community for sustained wellbeing and reduced likelihood of readmission.</p> <p>The anticipated length of stay is one to six months depending on the condition and needs of the user.</p>	<p>The anticipated length of stay is for the duration of the contract.</p>	<p>Services are to be rendered in a hybrid fashion with both in and out-patient services.</p> <p>Out-patients are anticipated to transition from rehabilitation facilities and step down facilities as well as be directly referred from health care institutions without prior admission.</p> <p>Admission is anticipated to take place from acute or long-term mental health care facilitation as well as from rehabilitation and step down facilities and will comprise of patient who require supported living without suitable or supportive home environments to be discharged to.</p> <p>The anticipated length of stay for individuals accommodated in the facility is for the length of the contract.</p> <p>Out-patient services are to be rendered Monday to Friday excluding public holidays.</p>
<b>Minimum Staff Compliment per category of service</b>			
1. Psychiatrist/Medical officer 2. Psychologist 3. Social worker 4. Occupational Therapist	1. Psychiatrist/Medical officer 2. Psychologist 3. Social worker 4. Occupational Therapist	1. Psychiatrist/Medical officer 2. Psychologist 3. Social worker 4. Occupational Therapist	1. Psychiatrist /Medical Officer 2. Psychologist 3. Social Worker 4. Occupational Therapist

5. Physiotherapist 6. Dietitian 7. Pschiatrically Trained Professional nurse 8. Enrolled Nursing Assistant 9. Community Health Worker 10. Centre Manager 11.	5. Pschiatrically Trained Professional nurse 6. Enrolled Nursing Assistant 7. Community Health Worker 8. Centre Manager	5. Physiotherapist 6. Speech therapist – access to the services 7. Dietitian – access to the service 8. Pschiatrically Trained Professional Nurse 9. Enrolled Nursing Assistant 10. Community Health Worker 11. Centre Manager	5. Pschiatrically Trained Professional nurse 6. Enrolled Nursing Assistant 7. Community Health Worker 8. Centre Manager
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#### Goals of the Service

1. To assist in maintaining a drug-free lifestyle. 2. To optimise involvement in activities of daily living (ADLs) with a focus on independence in all ADLs and instrumental activities of daily living. 3. To apply recovery skills. 4. To facilitate reintegration into the community in all aspects including family life, community activities, work or education. 5. To carry out comprehensive assessments for and assist with vocational rehabilitation, skills development and work placement 6. To educate on and facilitate the development of life skills and coping mechanisms to	1. To assist in maintaining a drug-free lifestyle. 2. To optimise involvement in activities of daily living (ADLs) with a focus on independence in all ADLs and instrumental activities of daily living. 3. To apply recovery skills. 4. To facilitate reintegration into the community in all aspects including family life, community activities, work or education. 5. To carry out comprehensive assessments for and assist with vocational rehabilitation, skills development and work placement 6. To educate on and facilitate the development of life skills and coping mechanisms to	1. To optimise physical and mental health including the prevention of secondary complications such as contractures, pressure sores and aspiration pneumonia, amongst others. 2. To optimise involvement in activities of daily living. 3. To prevent institutionalisation and cognitive decline through the engagement in stimulating activities and programmes. 4. To promote optimum quality of life. 5. To facilitate the provision of assistive devices where needed.	1. To assist in maintaining a drug-free lifestyle. 2. To optimise involvement in activities of daily living (ADLs) with a focus on independence in all ADLs and instrumental activities of daily living. 3. To apply recovery skills. 4. To facilitate reintegration into the community in all aspects including family life, community activities, work or education. 5. To carry out comprehensive assessments for and assist with vocational rehabilitation, skills development and work placement. 6. To educate on and facilitate the development of life skills and
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support community reintegration and deter the need for readmission.	support community reintegration and deter the need for readmission.  7. Services to be rendered on both an in and out-patient setting.		coping mechanisms to support community reintegration and deter the need for readmission.  7. Services to be rendered on both an in and out-patient setting.  8. To facilitate productive use of time and promote skills development for individuals with high support needs on an out-patient basis.
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#### Resources Required per category of service

Resources as required to render the above services and meet all goals of the service, including the availability of standardised assessments where needed. Resources include but are not limited to infrastructure, equipment and consumables.	Resources as required to render the above services and meet all goals of the service, including the availability of standardised assessments where needed. Resources include but are not limited to infrastructure, equipment and consumables.	<ol style="list-style-type: none"> <li>1. Hoist and sling for the purpose of transfers.</li> <li>2. Adapted bathroom to facilitate appropriate bathing/showering.</li> <li>3. Beds: <ol style="list-style-type: none"> <li>a. Removable railings to prevent falls</li> <li>b. Pressure care mattress</li> <li>c. Height adjustable.</li> <li>d. Minimum 2 section to allow for adjustable angle of the upper body.</li> </ol> </li> </ol>	Resources as required to render the above services and meet all goals of the service, including the availability of standardised assessments where needed. Resources include but are not limited to infrastructure, equipment and consumables.
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		<p>4. Basic resources for the rendering of therapy services including:</p> <ul style="list-style-type: none"><li>a. Therapy mat</li><li>b. Bobath plinth</li><li>c. Rollers and wedges</li><li>d. Sensory stimulation material s/kit</li><li>e. Height adjustable benches and tables</li><li>f. Suction machine</li><li>g. Nebuliser</li></ul>	
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TECHNICAL SPECIFICATION COMPLIANCE		
COMMUNITY BASED REHABILITATION SERVICES	SUB CRITERIA	EVIDENCE
Minimum of 10-50 beds	Affidavit Confriming size. (To be verified during inloco)	Affidavit Confriming size. (To be verified during inloco)
EXPERIENCE	Minimum of 1 years experience	Contactable References with details of the contract
Financial Capacity	Minimum of R 500 000	Audited Financial Statements or 3 months bank statement with positive balance
MINIMUM STAFFING REQUIREMENTS		
Psychiatrist / Medical Officer	CV, Qualification and appointment contract or Contract with service provider to supply when there is need	CV, Qualification and appointment contract or Contract with service provider to supply when there is need
Psychologist	CV, Qualification and appointment contract or Contract with service provider to supply when there is need	CV, Qualification and appointment contract or Contract with service provider to supply when there is need
Social Worker	CV, Qualification and appointment contract or Contract with service provider to supply when there is need	CV, Qualification and appointment contract or Contract with service provider to supply when there is need
Occupational Therapist	CV, Qualification and appointment contract or Contract with service provider to supply when there is need	CV, Qualification and appointment contract or Contract with service provider to supply when there is need
Psychiatrically Trained Professional Nurse (Resident)	CV, Qualification and appointment contract	CV, Qualification and appointment contract
Enrolled Nursing Assistant (Resident)	CV, Qualification and appointment contract	CV, Qualification and appointment contract
Community Health Care Worker (Resident)	CV, Qualification and appointment contract	CV, Qualification and appointment contract
Centre Manager (Resident)	CV, Qualification and appointment contract	CV, Qualification and appointment contract

TECHNICAL SPECIFICATION COMPLIANCE		
STEP DOWN FACILITIES	SUB CRITERIA	EVIDENCE
<b>Minimum of 30 beds</b>	Affidavit Confriming size. (To be verified during inloco)	Affidavit Confriming size. (To be verified during inloco)
<b>Experience</b>	Minimum of 2 years	Contactable References with details of the contract
<b>Financial Capacity</b>	Minimum of R1 million	Audited Financial Statements or 3 months bank statement with positive balance
MINIMUM STAFFING REQUIREMENTS		
<b>Psychiatrist / Medical Officer (Resident)</b>	CV, Qualifications and Contract	CV, Qualifications and Contract
<b>Psychologist</b>	CV, Qualification and appointment contract or Contract with service provider to supply when there is need	CV, Qualification and appointment contract or Contract with service provider to supply when there is need
<b>Social Worker</b>	CV, Qualification and appointment contract or Contract with service provider to supply when there is need	CV, Qualification and appointment contract or Contract with service provider to supply when there is need
<b>Occupational Therapist</b>	CV, Qualification and appointment contract or Contract with service provider to supply when there is need	CV, Qualification and appointment contract or Contract with service provider to supply when there is need
<b>Psychiatrically Trained Professional Nurse (Resident)</b>	CV, Qualification and appointment contract	CV, Qualification and appointment contract
<b>Enrolled Nursing Assistant (Resident)</b>	CV, Qualification and appointment contract	CV, Qualification and appointment contract
<b>Community Health Care Worker (Resident)</b>	CV, Qualification and appointment contract	CV, Qualification and appointment contract
<b>Centre Manager (Resident)</b>	CV, Qualification and appointment contract	CV, Qualification and appointment contract

TECHNICAL SPECIFICATION COMPLIANCE		
SERVE REASONABLE AND PHYSICAL DISABILITIES	SUB CRITERIA	EVIDENCE
Minimum of 100 beds	Affidavit Confirming size. (To be verified during inloco)	Affidavit Confirming size. (To be verified during inloco)
Experience	Minimum of 3 years	Contactable References with details of the contract
Financial Capacity	Minimum of R4 million	Audited Financial Statements or 3 months bank statement with positive balance
MINIMUM STAFFING REQUIREMENTS		
Psychiatrist / Medical Officer (Resident)	CV, Qualifications and Contract	CV, Qualifications and Contract
Psychologist	CV, Qualification and appointment contract or Contract with service provider to supply when there is need	CV, Qualification and appointment contract or Contract with service provider to supply when there is need
Social Worker	CV, Qualification and appointment contract or Contract with service provider to supply when there is need	CV, Qualification and appointment contract or Contract with service provider to supply when there is need
Occupational Therapist (Resident)	CV, Qualification and appointment contract	CV, Qualification and appointment contract
Physiotherapist (Resident)	CV, Qualification and appointment contract	CV, Qualification and appointment contract
Speech Therapist	CV, Qualification and appointment contract or Contract with service provider to supply when there is need	CV, Qualification and appointment contract or Contract with service provider to supply when there is need
Dietitian (Resident)	CV, Qualification and appointment contract	CV, Qualification and appointment contract
Psychiatrically Trained Professional Nurse (Resident)	CV, Qualification and appointment contract	CV, Qualification and appointment contract
Enrolled Nursing Assistant (Resident)	CV, Qualification and appointment contract	CV, Qualification and appointment contract
Community Health Care Worker (Resident)	CV, Qualification and appointment contract	CV, Qualification and appointment contract
Centre Manager (Resident)	CV, Qualification and appointment contract	CV, Qualification and appointment contract

TECHNICAL SPECIFICATION COMPLIANCE		
<b>ADULT, CHILD AND ADOLESCENTS CHRONIC MENTAL HEALTH SERVICES</b>	<b>SUB CRITERIA</b>	
<b>Minimum of 100 beds (Indicate number for Adult, Child and Adolescents)</b>	Affidavit Confriming size. (To be verified during inloco)	Affidavit Confriming size. (To be verified during inloco)
<b>Experience</b>	Minimum of 3 years	Contactable References with details of the contract
<b>Financial Capacity</b>	Minimum of R4 million	Audited Financial Statements or 3 months bank statement with positive balance
<b>MINIMUM STAFFING REQUIREMENTS</b>		
<b>Psychiatrist / Medical Officer (Resident)</b>	CV, Qualifications and Contract	CV, Qualifications and Contract
<b>Psychologist</b>	CV, Qualification and appointment contract or Contract with service provider to supply when there is need	CV, Qualification and appointment contract or Contract with service provider to supply when there is need
<b>Social Worker</b>	CV, Qualification and appointment contract or Contract with service provider to supply when there is need	CV, Qualification and appointment contract or Contract with service provider to supply when there is need
<b>Occupational Therapist (Resident)</b>	CV, Qualification and appointment contract	CV, Qualification and appointment contract
<b>Physiotherapist (Resident)</b>	CV, Qualification and appointment contract	CV, Qualification and appointment contract
<b>Speech Therapist</b>	CV, Qualification and appointment contract or Contract with service provider to supply when there is need	CV, Qualification and appointment contract or Contract with service provider to supply when there is need
<b>Dietitian (Resident)</b>	CV, Qualification and appointment contract	CV, Qualification and appointment contract
<b>Psychiatrically Trained Professional Nurse (Resident)</b>	CV, Qualification and appointment contract	CV, Qualification and appointment contract
<b>Enrolled Nursing Assistant (Resident)</b>	CV, Qualification and appointment contract	CV, Qualification and appointment contract
<b>Community Health Care Worker (Resident)</b>	CV, Qualification and appointment contract	CV, Qualification and appointment contract
<b>Centre Manager (Resident)</b>	CV, Qualification and appointment contract	CV, Qualification and appointment contract



**PART 5**

**PRICING SCHEDULE - NON-FIRM PRICES  
(PURCHASES)**

**NOTE: PRICE ADJUSTMENTS WILL BE ALLOWED AT THE PERIODS AND TIMES SPECIFIED IN THE BIDDING DOCUMENTS.  
IN CASES WHERE DIFFERENT DELIVERY POINTS INFLUENCE THE PRICING, A SEPARATE PRICING SCHEDULE MUST  
BE SUBMITTED FOR EACH DELIVERY POINT**

Name of Bidder..... Bid number.....

Closing Time 11:00 ..... Closing date.....

**SBD 3.2**

OFFER TO BE VALID FOR 120 DAYS FROM THE CLOSING DATE OF BID.  
**CLUSTER 1. SARAH BAARTMAN AND NELSON MANDELA METRO**

Item number	Description	Year 1 Unit cost (inclusive of transport, delivery and vat)	Year 2 Unit cost (inclusive of transport, delivery and vat)	Year 3 Unit cost (inclusive of transport, delivery and vat)	Year 4 Unit cost (inclusive of transport, delivery and vat)	Year 5 Unit cost (inclusive of transport, delivery and vat)
1.	Cost per patient per day:					
	Adult, Child and Adolescents					
	Chronic Mental Health Services					
	Severe Mental and Physical Disabilities					
	Step Down Facilities					
	Community Based Mental Health Services					
	<b>TOTAL BID PRICE (VAT INCLUSIVE)</b>					
	<b>TOTAL BID AMOUNT FOR ALL 5 YEARS (VAT INCLUSIVE)</b>					

CLUSTER 2: AMATHOLE AND BUFFALO CITY METRO					
Item number	Description	Year 1 Unit cost (inclusive of transport, delivery and vat)	Year 2 Unit cost (inclusive of transport, delivery and vat)	Year 3 Unit cost (inclusive of transport, delivery and vat)	Year 4 Unit cost (inclusive of transport, delivery and vat)
1.	Cost patient day:	per per			
	Adult, Child and Adolescents				
	Chronic Mental Health Services				
	Severe Mental and Physical Disabilities				
	Step Down Facilities				
	Community Based Mental Health Services				
<b>TOTAL BID PRICE (VAT INCLUSIVE)</b>					
<b>TOTAL BID AMOUNT FOR ALL 5 YEARS( VAT INCLUSIVE)</b>					

**CLUSTER 3: CHRIS HANI AND JOE GQABI**

Item number	Description	Year 1 Unit cost (inclusive of transport, delivery and vat)	Year 2 Unit cost (inclusive of transport, delivery and vat)	Year 3 Unit cost (inclusive of transport, delivery and vat)	Year 4 Unit cost (inclusive of transport, delivery and vat)	Year 5 Unit cost (inclusive of transport, delivery and vat)
1.	Cost per patient per day:					
	Adult, Child and Adolescents Chronic Mental Health Services					
	Severe Mental and Physical Disabilities					
	Step Down Facilities					
	Community Based Mental Health Services					
	<b>TOTAL BID PRICE (VAT INCLUSIVE)</b>					
	<b>TOTAL BID AMOUNT FOR ALL 5 YEARS (VAT INCLUSIVE)</b>					

**CLUSTER 4: ALFRED NZO AND O. R. TAMBO**

Item number	Description	Year 1 Unit cost (inclusive of transport, delivery and vat)	Year 2 Unit cost (inclusive of transport, delivery and vat)	Year 3 Unit cost (inclusive of transport, delivery and vat)	Year 4 Unit cost (inclusive of transport, delivery and vat)	Year 5 Unit cost (inclusive of transport, delivery and vat)
1.	Cost per patient per day:					



- Required by:  
.....
- At:  
.....
- **Brand and model**  
.....
- **Country of origin**  
.....
- **Does the offer comply with the specification(s)?** \*YES/NO
  - **If not to specification, indicate deviation(s)**  
.....
  - **Period required for delivery**  
.....
- **Delivery:** \*Firm/not firm

\*\* "all applicable taxes" includes value- added tax, pay as you earn, income tax, unemployment insurance fund contributions and skills development levies.

\*Delete if not applicable

## PRICE ADJUSTMENTS

## A NON-FIRM PRICES SUBJECT TO ESCALATION

1. **IN CASES OF PERIOD CONTRACTS, NON FIRM PRICES WILL BE ADJUSTED (LOADED) WITH THE ASSESSED CONTRACT PRICE ADJUSTMENTS IMPLICIT IN NON FIRM PRICES WHEN CALCULATING THE COMPARATIVE PRICES**
2. **IN THIS CATEGORY PRICE ESCALATIONS WILL ONLY BE CONSIDERED IN TERMS OF THE FOLLOWING FORMULA:**

$$Pa = (1 - V)Pt \left( D1 \frac{R1t}{R1o} + D2 \frac{R2t}{R2o} + D3 \frac{R3t}{R3o} + D4 \frac{R4t}{R4o} \right) + VPt$$

Where:

Pa	=	The new escalated price to be calculated.
(1-V)Pt	=	85% of the original bid price. Note that Pt must always be the original bid price and not an escalated price.
D1, D2..	=	Each factor of the bid price eg. labour, transport, clothing, footwear, etc.
R1t, R2t.....	=	The total of the various factors D1, D2...etc. must add up to 100%.
R1o, R2o	=	Index figure obtained from new index (depends on the number of factors used).
VPt	=	Index figure at time of bidding.
		15% of the original bid price. This portion of the bid price remains firm i.e. it is not subject to any price escalations.

3. The following index/indices must be used to calculate your bid price:

Index..... Dated.....	Index..... Dated.....	Index..... Dated.....
Index..... Dated.....	Index..... Dated.....	Index..... Dated.....

4. FURNISH A BREAKDOWN OF YOUR PRICE IN TERMS OF ABOVE-MENTIONED FORMULA. THE TOTAL OF THE VARIOUS FACTORS MUST ADD UP TO 100%.

c. eg. Labour, transport etc.)	PERCENTAGE OF BID PRICE

1.

**Please furnish full particulars of your financial institution, state the currencies used in the conversion of the prices of the items to South African currency, which portion of the price is subject to rate of exchange variations and the amounts remitted abroad.**

PARTICULARS OF FINANCIAL INSTITUTION	ITEM NO	PRICE	CURRENCY	RATE	PORTION OF PRICE SUBJECT TO ROE	AMOUNT IN FOREIGN CURRENCY REMITTED ABROAD
				<b>ZAR=</b>		
				<b>ZAR=</b>		
				<b>ZAR=</b>		
				<b>ZAR=</b>		
				<b>ZAR=</b>		
				<b>ZAR=</b>		

2.

**Adjustments for rate of exchange variations during the contract period will be calculated by using the average monthly exchange rates as issued by your commercial bank for the periods indicated hereunder: (Proof from bank required)**

AVERAGE MONTHLY EXCHANGE RATES FOR THE PERIOD:	DATE DOCUMENTATION MUST BE SUBMITTED TO THIS OFFICE	DATE FROM WHICH NEW CALCULATED PRICES WILL BECOME EFFECTIVE	DATE UNTIL WHICH NEW CALCULATED PRICE WILL BE EFFECTIVE

## Part 5 – Schedule A

### Government Procurement General Conditions of Contract

#### Annexure A

##### NOTES

The purpose of this document is to:

- (i) Draw special attention to certain general conditions applicable to government bids, contracts and orders; and
- (ii) To ensure that clients be familiar with regard to the rights and obligations of all parties involved in doing business with government.

In this document words in the singular also mean in the plural and vice versa and words in the masculine also mean in the feminine and neuter.

- The General Conditions of Contract (GCC) will form part of all bid documents and may not be amended.
- Special Conditions of Contract (SCC) relevant to a specific bid, should be compiled separately for every bid (if applicable) and will supplement the General Conditions of Contract. Whenever there is a conflict, the provisions in the SCC shall prevail.

#### TABLE OF CLAUSES

1. Definitions
2. Application
3. General
4. Standards
5. Use of contract documents and information; inspection
6. Patent rights
7. Performance security
8. Inspections, tests and analysis
9. Packing
10. Delivery and documents
11. Insurance
12. Transportation
13. Incidental services
14. Spare parts
15. Warranty
16. Payment
17. Prices
18. Contract amendments
19. Assignment
20. Subcontracts
21. Delays in the supplier's performance
22. Penalties
23. Termination for default
24. Dumping and countervailing duties
25. Force Majeure

26. Termination for insolvency
27. Settlement of disputes
28. Limitation of liability
29. Governing language
30. Applicable law
31. Notices
32. Taxes and duties
33. National Industrial Participation Programme (NIPP)
34. Prohibition of restrictive practices

## General Conditions of Contract

**1. Definitions** 1. The following terms shall be interpreted as indicated:

- 1.1 "Closing time" means the date and hour specified in the bidding documents for the receipt of bids.
- 1.2 "Contract" means the written agreement entered into between the purchaser and the supplier, as recorded in the contract form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
- 1.3 "Contract price" means the price payable to the supplier under the contract for the full and proper performance of his contractual obligations.
- 1.4 "Corrupt practice" means the offering, giving, receiving, or soliciting of any thing of value to influence the action of a public official in the procurement process or in contract execution.
- 1.5 "Countervailing duties" are imposed in cases where an enterprise abroad is subsidized by its government and encouraged to market its products internationally.
- 1.6 "Country of origin" means the place where the goods were mined, grown or produced or from which the services are supplied. Goods are produced when, through manufacturing, processing or substantial and major assembly of components, a commercially recognized new product results that is substantially different in basic characteristics or in purpose or utility from its components.
- 1.7 "Day" means calendar day.
- 1.8 "Delivery" means delivery in compliance of the conditions of the contract or order.
- 1.9 "Delivery ex stock" means immediate delivery directly from stock actually on hand.
- 1.10 "Delivery into consignees store or to his site" means delivered and unloaded in the specified store or depot or on the specified site in compliance with the conditions of the contract or order, the supplier bearing all risks and charges involved until the supplies are so delivered and a valid receipt is obtained.
- 1.11 "Dumping" occurs when a private enterprise abroad market its goods on own initiative in the RSA at lower prices than that of the country of origin and which have the potential to harm the local industries in the RSA.
- 1.12 "Force majeure" means an event beyond the control of the supplier and not involving the supplier's fault or negligence and not foreseeable.

		Such events may include, but is not restricted to, acts of the purchaser in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.
1.13		“Fraudulent practice” means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of any bidder, and includes collusive practice among bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the bidder of the benefits of free and open competition.
1.14		“GCC” means the General Conditions of Contract.
1.15		“Goods” means all of the equipment, machinery, and/or other materials that the supplier is required to supply to the purchaser under the contract.
1.16		“Imported content” means that portion of the bidding price represented by the cost of components, parts or materials which have been or are still to be imported (whether by the supplier or his sub Service Providers) and which costs are inclusive of the costs abroad, plus freight and other direct importation costs such as landing costs, dock dues, import duty, sales duty or other similar tax or duty at the South African place of entry as well as transportation and handling charges to the factory in the Republic where the supplies covered by the bid will be manufactured.
1.17		“Local content” means that portion of the bidding price which is not included in the imported content provided that local manufacture does take place.
1.18		“Manufacture” means the production of products in a factory using labour, materials, components and machinery and includes other related value-adding activities.
1.19		“Order” means an official written order issued for the supply of goods or works or the rendering of a service.
1.20		“Project site,” where applicable, means the place indicated in bidding documents.
1.21		“Purchaser” means the organization purchasing the goods.
1.22		“Republic” means the Republic of South Africa.
1.23		“SCC” means the Special Conditions of Contract.
1.24		“Services” means those functional services ancillary to the supply of the goods, such as transportation and any other incidental services, such as installation, commissioning, provision of technical assistance, training, catering, gardening, security, maintenance and other such obligations of the supplier covered under the contract.
1.25		“Written” or “in writing” means handwritten in ink or any form of electronic or mechanical writing.
<b>2. Application</b>	<b>2.1</b>	These general conditions are applicable to all bids, contracts and orders including bids for functional and professional services, sales, hiring, letting and the granting or acquiring of rights, but excluding immovable property, unless otherwise indicated in the bidding documents.
	2.2	Where applicable, special conditions of contract are also laid down to cover specific supplies, services or works.
	2.3	Where such special conditions of contract are in conflict with these general conditions, the special conditions shall apply.
<b>3. General</b>	<b>3.1</b>	Unless otherwise indicated in the bidding documents, the purchaser shall not be liable for any expense incurred in the preparation and

		submission of a bid. Where applicable a non-refundable fee for documents may be charged.
	3.2	With certain exceptions, invitations to bid are only published in the Government Tender Bulletin. The Government Tender Bulletin may be obtained directly from the Government Printer, Private Bag X85, Pretoria 0001, or accessed electronically from <a href="http://www.treasury.gov.za">www.treasury.gov.za</a>
<b>4. Standards</b>	4.1	The goods supplied shall conform to the standards mentioned in the bidding documents and specifications.
<b>5. Use of Contract documents and information; inspection.</b>	5.1	The supplier shall not, without the purchaser's prior written consent, disclose the contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the purchaser in connection therewith, to any person other than a person employed by the supplier in the performance of the contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far as may be necessary for purposes of such performance.
	5.2	The supplier shall not, without the purchaser's prior written consent, make use of any document or information mentioned in GCC clause 5.1 except for purposes of performing the contract.
	5.3	Any document, other than the contract itself mentioned in GCC clause 5.1 shall remain the property of the purchaser and shall be returned (all copies) to the purchaser on completion of the supplier's performance under the contract if so required by the purchaser.
	5.4	The supplier shall permit the purchaser to inspect the supplier's records relating to the performance of the supplier and to have them audited by auditors appointed by the purchaser, if so required by the purchaser.
<b>6. Patent rights</b>	6.1	The supplier shall indemnify the purchaser against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the goods or any part thereof by the purchaser.
<b>7. Performance Security</b>	7.1	Within thirty (30) days of receipt of the notification of contract award, the successful bidder shall furnish to the purchaser the performance security of the amount specified in SCC.
	7.2	The proceeds of the performance security shall be payable to the purchaser as compensation for any loss resulting from the supplier's failure to complete his obligations under the contract.
	7.3	The performance security shall be denominated in the currency of the contract, or in a freely convertible currency acceptable to the purchaser and shall be in one of the following forms: <ul style="list-style-type: none"> <li>(a) a bank guarantee or an irrevocable letter of credit issued by a reputable bank located in the purchaser's country or abroad, acceptable to the purchaser, in the form provided in the bidding documents or another form acceptable to the purchaser; or</li> <li>(b) a cashier's or certified cheque</li> </ul>

7.4 The performance security will be discharged by the purchaser and returned to the supplier not later than thirty (30) days following the date of completion of the supplier's performance obligations under the contract, including any warranty obligations, unless otherwise specified in SCC.

**8. Inspections, tests and analyses**

8.1 All pre-bidding testing will be for the account of the bidder.

8.2 If it is a bid condition that supplies to be produced or services to be rendered should at any stage during production or execution or on completion be subject to inspection, the premises of the bidder or Service Provider shall be open, at all reasonable hours, for inspection by a representative of the Department or an organization acting on behalf of the Department.

8.3 If there are no inspection requirements indicated in the bidding documents and no mention is made in the contract, but during the contract period it is decided that inspections shall be carried out, the purchaser shall itself make the necessary arrangements, including payment arrangements with the testing authority concerned.

8.4 If the inspections, tests and analyses referred to in clauses 8.2 and 8.3 show the supplies to be in accordance with the contract requirements, the cost of the inspections, tests and analyses shall be defrayed by the purchaser.

8.5 Where the supplies or services referred to in clauses 8.2 and 8.3 do not comply with the contract requirements, irrespective of whether such supplies or services are accepted or not, the cost in connection with these inspections, tests or analyses shall be defrayed by the supplier.

8.6 Supplies and services which are referred to in clauses 8.2 and 8.3 and which do not comply with the contract requirements may be rejected.

8.7 Any contract supplies may on or after delivery be inspected, tested or analyzed and may be rejected if found not to comply with the requirements of the contract. Such rejected supplies shall be held at the cost and risk of the supplier who shall, when called upon, remove them immediately at his own cost and forthwith substitute them with supplies which do comply with the requirements of the contract. Failing such removal the rejected supplies shall be returned at the suppliers cost and risk. Should the supplier fail to provide the substitute supplies forthwith, the purchaser may, without giving the supplier further opportunity to substitute the rejected supplies, purchase such supplies as may be necessary at the expense of the supplier.

8.8 The provisions of clauses 8.4 to 8.7 shall not prejudice the right of the purchaser to cancel the contract on account of a breach of the conditions thereof, or to act in terms of Clause 23 of GCC.

**9. Packing**

9.1 The supplier shall provide such packing of the goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in the contract. The packing shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt and precipitation during transit, and open storage. Packing, case size and weights shall take into consideration, where appropriate, the remoteness of the goods' final destination and the absence of heavy handling facilities at all points in transit.

9.2 The packing, marking, and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the contract, including additional requirements, if any, specified in SCC, and in any subsequent instructions ordered by the purchaser.

<b>10. Delivery and documents</b>	10.1	Delivery of the goods shall be made by the supplier in accordance with the terms specified in the contract. The details of shipping and/or other documents to be furnished by the supplier are specified in SCC.
	10.2	Documents to be submitted by the supplier are specified in SCC.
<b>11. Insurance</b>	11.1	The goods supplied under the contract shall be fully insured in a freely convertible currency against loss or damage incidental to manufacture or acquisition, transportation, storage and delivery in the manner specified in the SCC.
<b>12. Transportation</b>	12.1	Should a price other than an all-inclusive delivered price be required, this shall be specified in the SCC.
<b>13. Incidental Services</b>	13.1	The supplier may be required to provide any or all of the following services, including additional services, if any, specified in SCC: <ul style="list-style-type: none"> <li>(a) performance or supervision of on-site assembly and/or commissioning of the supplied goods;</li> <li>(b) furnishing of tools required for assembly and/or maintenance of the supplied goods;</li> <li>(c) furnishing of a detailed operations and maintenance manual for each appropriate unit of the supplied goods;</li> <li>(d) performance or supervision or maintenance and/or repair of the supplied goods, for a period of time agreed by the parties, provided that this service shall not relieve the supplier of any warranty obligations under this contract; and</li> <li>(e) training of the purchaser's personnel, at the supplier's plant and/or on-site, in assembly, start-up, operation, maintenance, and/or repair of the supplied goods.</li> </ul>
	13.2	Prices charged by the supplier for incidental services, if not included in the contract price for the goods, shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the supplier for similar services.
<b>14. Spare parts</b>	14.1	As specified in SCC, the supplier may be required to provide any or all of the following materials, notifications, and information pertaining to spare parts manufactured or distributed by the supplier: <ul style="list-style-type: none"> <li>(a) such spare parts as the purchaser may elect to purchase from the supplier, provided that this election shall not relieve the supplier of any warranty obligations under the contract; and</li> <li>(b) in the event of termination of production of the spare parts: <ul style="list-style-type: none"> <li>(i) Advance notification to the purchaser of the pending termination, in sufficient time to permit the purchaser to procure needed requirements; and</li> <li>(ii) following such termination, furnishing at no cost to the purchaser, the blueprints, drawings, and specifications of the spare parts, if requested.</li> </ul> </li> </ul>
<b>15. Warranty</b>	15.1	The supplier warrants that the goods supplied under the contract are new, unused, of the most recent or current models, and that they incorporate all recent improvements in design and materials unless provided otherwise in the contract. The supplier further warrants that all goods supplied under this contract shall have no defect, arising from design, materials, or workmanship (except when the design and/or material is required by the purchaser's specifications) or from any act or omission of the supplier, that may develop under normal use of the supplied goods in the conditions prevailing in the country of final destination.

15.2 This warranty shall remain valid for twelve (12) months after the goods, or any portion thereof as the case may be, have been delivered to and accepted at the final destination indicated in the contract, or for eighteen (18) months after the date of shipment from the port or place of loading in the source country, whichever period concludes earlier, unless specified otherwise in SCC.

15.3 The purchaser shall promptly notify the supplier in writing of any claims arising under this warranty.

15.4 Upon receipt of such notice, the supplier shall, within the period specified in SCC and with all reasonable speed, repair or replace the defective goods or parts thereof, without costs to the purchaser.

15.5 If the supplier, having been notified, fails to remedy the defect(s) within the period specified in SCC, the purchaser may proceed to take such remedial action as may be necessary, at the supplier's risk and expense and without prejudice to any other rights which the purchaser may have against the supplier under the contract.

**16. Payment**

16.1 The method and conditions of payment to be made to the supplier under this contract shall be specified in SCC.

16.2 The supplier shall furnish the purchaser with an invoice accompanied by a copy of the delivery note and upon fulfillment of other obligations stipulated in the contract.

16.3 Payments shall be made promptly by the purchaser, but in no case later than thirty (30) days after submission of an invoice or claim by the supplier.

16.4 Payment will be made in Rand unless otherwise stipulated in SCC.

**17. Prices**

17.1 Prices charged by the supplier for goods delivered and services performed under the contract shall not vary from the prices quoted by the supplier in his bid, with the exception of any price adjustments authorized in SCC or in the purchaser's request for bid validity extension, as the case may be.

**18. Contract Amendments**

18.1 No variation in or modification of the terms of the contract shall be made except by written amendment signed by the parties concerned.

**19. Assignment**

19.1 The supplier shall not assign, in whole or in part, its obligations to perform under the contract, except with the purchaser's prior written consent.

**20. Subcontracts**

20.1 The supplier shall notify the purchaser in writing of all subcontracts awarded under this contract if not already specified in the bid. Such notification, in the original bid or later, shall not relieve the supplier from any liability or obligation under the contract.

**21. Delays in the supplier's performance**

21.1 Delivery of the goods and performance of services shall be made by the supplier in accordance with the time schedule prescribed by the purchaser in the contract.

21.2 If at any time during performance of the contract, the supplier or its Sub Service Provider(s) should encounter conditions impeding timely delivery of the goods and performance of services, the supplier shall promptly notify the purchaser in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the supplier's notice, the purchaser shall evaluate the situation and may at his discretion extend the supplier's time for

		performance, with or without the imposition of penalties, in which case the extension shall be ratified by the parties by amendment of contract.
21.3		No provision in a contract shall be deemed to prohibit the obtaining of supplies or services from a national department, provincial department, or a local authority.
21.4		The right is reserved to procure outside of the contract small quantities or to have minor essential services executed if an emergency arises, the supplier's point of supply is not situated at or near the place where the supplies are required, or the supplier's services are not readily available.
21.5		Except as provided under GCC Clause 25, a delay by the supplier in the performance of its delivery obligations shall render the supplier liable to the imposition of penalties, pursuant to GCC Clause 22, unless an extension of time is agreed upon pursuant to GCC Clause
21.2		without the application of penalties.
21.6		Upon any delay beyond the delivery period in the case of a supplies contract, the purchaser shall, without canceling the contract, be entitled to purchase supplies of a similar quality and up to the same quantity in substitution of the goods not supplied in conformity with the contract and to return any goods delivered later at the supplier's expense and risk, or to cancel the contract and buy such goods as may be required to complete the contract and without prejudice to his other rights, be entitled to claim damages from the supplier.
<b>22. Penalties</b>	22.1	Subject to GCC Clause 25, if the supplier fails to deliver any or all of the goods or to perform the services within the period(s) specified in the contract, the purchaser shall, without prejudice to its other remedies under the contract, deduct from the contract price, as a penalty, a sum calculated on the delivered price of the delayed goods or unperformed services using the current prime interest rate calculated for each day of the delay until actual delivery or performance. The purchaser may also consider termination of the contract pursuant to GCC Clause 23.
<b>23. Termination for default</b>	23.1	<p>The purchaser, without prejudice to any other remedy for breach of contract, by written notice of default sent to the supplier, may terminate this contract in whole or in part:</p> <ul style="list-style-type: none"> <li>(a) if the supplier fails to deliver any or all of the goods within the period(s) specified in the contract, or within any extension thereof granted by the purchaser pursuant to GCC Clause 21.2;</li> <li>(b) if the Supplier fails to perform any other obligation(s) under the contract; or</li> <li>(c) if the supplier, in the judgment of the purchaser, has engaged in corrupt or fraudulent practices in competing for or in executing the contract.</li> </ul>
	23.2	In the event the purchaser terminates the contract in whole or in part, the purchaser may procure, upon such terms and in such manner as it deems appropriate, goods, works or services similar to those undelivered, and the supplier shall be liable to the purchaser for any excess costs for such similar goods, works or services. However, the supplier shall continue performance of the contract to the extent not terminated.
<b>24. Anti-dumping and countervailing duties and rights</b>	24.1	When, after the date of bid, provisional payments are required, or antidumping or countervailing duties are imposed, or the amount of a provisional payment or anti-dumping or countervailing right is increased in respect of any dumped or subsidized import, the State is not liable for any amount so required or imposed, or

for the amount of any such increase. When, after the said date, such a provisional payment is no longer required or any such anti-dumping or countervailing right is abolished, or where the amount of such provisional payment or any such right is reduced, any such favourable difference shall on demand be paid forthwith by the Service Provider to the State or the State may deduct such amounts from moneys (if any) which may otherwise be due to the Service Provider in regard to supplies or services which he delivered or rendered, or is to deliver or render in terms of the contract or any other contract or any other amount which may be due to him

**25. Force Majeure**

25.1 Notwithstanding the provisions of GCC Clauses 22 and 23, the supplier shall not be liable for forfeiture of its performance security, damages, or termination for default if and to the extent that his delay in performance or other failure to perform his obligations under the contract is the result of an event of force majeure.

25.2 If a force majeure situation arises, the supplier shall promptly notify the purchaser in writing of such condition and the cause thereof. Unless otherwise directed by the purchaser in writing, the supplier shall continue to perform its obligations under the contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the force majeure event.

**26. Termination for insolvency**

26.1 The purchaser may at any time terminate the contract by giving written notice to the supplier if the supplier becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the supplier, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue hereafter to the purchaser.

**27. Settlement of Disputes**

27.1 If any dispute or difference of any kind whatsoever arises between the purchaser and the supplier in connection with or arising out of the contract, the parties shall make every effort to resolve amicably such dispute or difference by mutual consultation.

27.2 If, after thirty (30) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either the purchaser or the supplier may give notice to the other party of his intention to commence with mediation. No mediation in respect of this matter may be commenced unless such notice is given to the other party.

27.3 Should it not be possible to settle a dispute by means of mediation, it may be settled in a South African court of law.

27.4 Mediation proceedings shall be conducted in accordance with the rules of procedure specified in the SCC.

27.5 Notwithstanding any reference to mediation and/or court proceedings herein,

- (a) the parties shall continue to perform their respective obligations under the contract unless they otherwise agree; and
- (b) the purchaser shall pay the supplier any monies due the supplier.

28.1 Except in cases of criminal negligence or willful misconduct, and in the case of infringement pursuant to Clause 6;

- (a) the supplier shall not be liable to the purchaser, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the supplier to pay penalties and/or damages to the purchaser; and
- (b) the aggregate liability of the supplier to the purchaser, whether under the contract, in tort or otherwise, shall not exceed the total contract price,

provided that this limitation shall not apply to the cost of repairing or replacing defective equipment.

## **29. Governing Language**

29.1 The contract shall be written in English. All correspondence and other documents pertaining to the contract that is exchanged by the parties shall also be written in English.

## **30. Applicable**

**Law 30.1** The contract shall be interpreted in accordance with South African laws, unless otherwise specified in SCC.

## **31. Notices**

31.1 Every written acceptance of a bid shall be posted to the supplier concerned by registered or certified mail and any other notice to him shall be posted by ordinary mail to the address furnished in his bid or to the address notified later by him in writing and such posting shall be deemed to be proper service of such notice

31.2 The time mentioned in the contract documents for performing any act after such aforesaid notice has been given, shall be reckoned from the date of posting of such notice.

## **32. Taxes and Duties**

32.1 A foreign supplier shall be entirely responsible for all taxes, stamp duties, license fees, and other such levies imposed outside the purchaser's country.

32.2 A local supplier shall be entirely responsible for all taxes, duties, license fees, etc., incurred until delivery of the contracted goods to the purchaser.

32.3 No contract shall be concluded with any bidder whose tax matters are not in order. Prior to the award of a bid the Department must be in possession of a tax clearance certificate, submitted by the bidder. This certificate must be an original issued by the South African Revenue Services.

## **33. National Industrial Participation (NIP) Programme**

33.1 The NIP Programme administered by the Department of Trade and Industry shall be applicable to all contracts that are subject to the NIP obligation.

## **34. Prohibition of Restrictive practices**

34.1 In terms of section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, an agreement between, or concerted practice by, firms, or a decision by an association of firms, is prohibited if it is between parties in a horizontal relationship and if a bidder(s) / are or a contractor(s) was / were involved in collusive bidding (or bid rigging).

34.2 If a bidder(s) or contractor(s), based on reasonable grounds or evidence obtained by the purchaser, has / have engaged in the restrictive practice referred to above, the

purchaser may refer the matter to the Competition Commission for investigation and possible imposition of administrative penalties as contemplated in the Competition Act No.89 of 1998.

34.3 If a bidder(s) or contractor(s), has / have been found guilty by the Competition Commission of the restrictive practice referred to above, the purchaser may, in addition and without prejudice to any other remedy provided for, invalidate the bid(s) for such item(s) offered, and / or terminate the contract in whole or part, and / or restrict the bidder(s) or contractor(s) from conducting business with the public sector for a period not exceeding ten (10) years and / or claim damages from the bidder(s) or contractor(s) concerned.

## PART 5 SCHEDULE C

SBD 4

## BIDDER'S DISCLOSURE

## 1. PURPOSE OF THE FORM

Any person (natural or juristic) may make an offer or offers in terms of this invitation to bid. In line with the principles of transparency, accountability, impartiality, and ethics as enshrined in the Constitution of the Republic of South Africa and further expressed in various pieces of legislation, it is required for the bidder to make this declaration in respect of the details required hereunder.

Where a person/s are listed in the Register for Tender Defaulters and / or the List of Restricted Suppliers, that person will automatically be disqualified from the bid process.

## 2. Bidder's declaration

2.1 Is the bidder, or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest in the enterprise, employed by the state? **YES/NO**

2.1.1 If so, furnish particulars of the names, individual identity numbers, and, if applicable, state employee numbers of sole proprietor/ directors / trustees / shareholders / members/ partners or any person having a controlling interest in the enterprise, in table below.

2.2 Do you, or any person connected with the bidder, have a relationship with any person who is employed by the procuring institution? YES/NO

2.2.1 If so, furnish particulars:

.....

.....

2.3 Does the bidder or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest in the enterprise have any interest in any other related enterprise whether or not they are bidding for this contract? YES/NO

2.3.1 If so, furnish particulars:

### **3 DECLARATION**

I, the undersigned, (name)..... in  
submitting the accompanying bid, do hereby make the following statements that I certify to be true  
and complete in every respect:

- 3.1 I have read and I understand the contents of this disclosure;
- 3.2 I understand that the accompanying bid will be disqualified if this disclosure is found not to be true and complete in every respect;
- 3.3 The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However, communication between partners in a joint venture or consortium will not be construed as collusive bidding.
- 3.4 In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications, prices, including methods, factors or formulas used to calculate prices, market allocation, the intention or decision to submit or not to submit the bid, bidding with the intention not to win the bid and conditions or delivery particulars of the products or services to which this bid invitation relates.
- 3.4 The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.
- 3.5 There have been no consultations, communications, agreements or arrangements made by the bidder with any official of the procuring institution in relation to this procurement process prior to and

during the bidding process except to provide clarification on the bid submitted where so required by the institution; and the bidder was not involved in the drafting of the specifications or terms of reference for this bid.

**3.6** I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

I CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 1, 2 and 3 ABOVE IS CORRECT.

I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME IN TERMS OF PARAGRAPH 6 OF PFMA SCM INSTRUCTION 03 OF 2021/22 ON ENHANCING COMPLIANCE, TRANSPARENCY AND ACCOUNTABILITY IN SUPPLY CHAIN MANAGEMENT SHOULD THIS DECLARATION PROVE TO BE FALSE.

.....  
Signature

.....  
Date

.....  
Position

.....  
Name of bidder

---

**Part 5 – Schedule D**  
**Qualifications and Experience**

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1. Details of the extent of the bidders activities and business, e.g. branches etc:

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2. A list of existing /previous contracts relating to services which are similar to the Services:

Description of Contract	Period	Contact Person & Tel No.

*(Please provide contactable references)*

3. The number of years that the bidder has been in the business of providing services which are materially the same as the Services:

---

4. The name of the person who shall manage the Services:

---

5. Detail such person's qualifications and experience below :

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**SIGNATURE OF (ON BEHALF OF) BIDDER**

---

**NAME IN CAPITALS**

In the presence of:

1. \_\_\_\_\_

2. \_\_\_\_\_

**Part 5 – Schedule E**

---

**Organisation type**

---

**PARTNERSHIP/CLOSED CORPORATION/COMPANY**  
**(Delete which is not applicable)**

The bidder comprises of the following partners/members/directors:

1. NAME \_\_\_\_\_

ADDRESS : \_\_\_\_\_

ID NUMBER: \_\_\_\_\_

2. NAME : \_\_\_\_\_

ADDRESS : \_\_\_\_\_

ID NUMBER: \_\_\_\_\_

3. NAME : \_\_\_\_\_

ADDRESS : \_\_\_\_\_

ID NUMBER: \_\_\_\_\_

4. NAME : \_\_\_\_\_

ADDRESS : \_\_\_\_\_

ID NUMBER: \_\_\_\_\_

5. NAME : \_\_\_\_\_

ADDRESS : \_\_\_\_\_

ID NUMBER: \_\_\_\_\_

#### **SIGNATURE OF (ON BEHALF OF) BIDDER**

#### **NAME IN CAPITALS**

In the presence of :

1. \_\_\_\_\_

2. \_\_\_\_\_

---

#### **Part 5 – Schedule F**

#### **Organisational structure**

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1. Provide full details of the organizational structure which will be utilized in the provision of the Services (including where appropriate an organogram)

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**SIGNATURE OF (ON BEHALF OF) BIDDER**

**NAME IN CAPITALS**

In the presence of :

1. \_\_\_\_\_

2. \_\_\_\_\_

---

**Part 5 – Schedule G**  
**Details of Supplier's Nearest Office**

---

1. Physical address of supplier's office

---

2. Telephone No of office: \_\_\_\_\_

3. Time period for which such office has been used by supplier: \_\_\_\_\_

**SIGNATURE OF (ON BEHALF OF) BIDDER**

**NAME IN CAPITALS**

In the presence of:

1. \_\_\_\_\_

2. \_\_\_\_\_

---

**Part 5 – Schedule H**  
**Financial Particulars**

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This schedule must be completed by the bidder and submitted together with the bid. **Documentary proof confirming availability of financial resources to execute the contract from the bidder's financial institution in the form of a 3 months bank statement.** If this requirement is not complied with in full the bid may be considered invalid.

Nature of Service: \_\_\_\_\_

Name of bidder: \_\_\_\_\_

Bid Number: \_\_\_\_\_

<b>FINANCIAL POSITION OF BIDDER</b>	
I/we hereby certify that I/we have the necessary financial capacity and resources to execute the above contract successfully for the bid amount. I / we hereby attach letter confirming availability of financial resources from the financial institution. I / we give the ECDOH permission to contact the financial institution below to confirm the information provided.	
In the absence of the above, a letter confirming that the bidder has applied for financial assistance from any financial institution and that the institution is willing to favourably consider such application in the event that the bidder is successful, will also satisfy the Department.	
<b>NAME OF FINANCIAL INSTITUTION</b>	_____
<b>ADDRESS</b>	_____
<b>TEL.NO</b>	_____
<b>FAX NO</b>	_____
<b>CONTACT PERSON</b>	_____

\_\_\_\_\_  
**SIGNATURE OF (ON BEHALF OF) BIDDER**

\_\_\_\_\_  
**NAME IN CAPITALS**

In the presence of:

1. \_\_\_\_\_

2. \_\_\_\_\_

## PART 5 SCHEDULE I

**SBD 6.1**

### **PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2022**

This preference form must form part of all tenders invited. It contains general information and serves as a claim form for preference points for specific goals.

**NB: BEFORE COMPLETING THIS FORM, TENDERERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF THE TENDER AND PREFERENTIAL PROCUREMENT REGULATIONS, 2022**

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#### **1. GENERAL CONDITIONS**

**1.1** The following preference point systems are applicable to invitations to tender:

- the 90/10 system for requirements with a Rand value above R50 000 000 (all applicable taxes included).

**1.2 To be completed by the organ of state**

*(delete whichever is not applicable for this tender).*

**a) The applicable preference point system for this tender is the 90/10 preference point system.**

**b) The 90/10 preference point system will be applicable in this tender. The lowest/ highest acceptable tender will be used to determine the accurate system once tenders are received.**

**1.3 Points for this tender (even in the case of a tender for income-generating contracts) shall be awarded for:**

- (a) Price; and
- (b) Specific Goals.

**1.4 To be completed by the organ of state:**

The maximum points for this tender are allocated as follows:

	<b>POINTS</b>
<b>PRICE</b>	
<b>SPECIFIC GOALS</b>	
<b>Total points for Price and SPECIFIC GOALS</b>	<b>100</b>

**1.5 Failure on the part of a tenderer to submit proof or documentation required in terms of this tender to claim points for specific goals with the tender, will be interpreted to mean that preference points for specific goals are not claimed.**

**1.6 The organ of state reserves the right to require of a tenderer, either before a tender is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner**

required by the organ of state.

## 2. DEFINITIONS

- (a) **"tender"** means a written offer in the form determined by an organ of state in response to an invitation to provide goods or services through price quotations, competitive tendering process or any other method envisaged in legislation;
- (b) **"price"** means an amount of money tendered for goods or services, and includes all applicable taxes less all unconditional discounts;
- (c) **"rand value"** means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;
- (d) **"tender for income-generating contracts"** means a written offer in the form determined by an organ of state in response to an invitation for the origination of income-generating contracts through any method envisaged in legislation that will result in a legal agreement between the organ of state and a third party that produces revenue for the organ of state, and includes, but is not limited to, leasing and disposal of assets and concession contracts, excluding direct sales and disposal of assets through public auctions; and
- (e) **"the Act"** means the Preferential Procurement Policy Framework Act, 2000 (Act No. 5 of 2000).

## 3. FORMULAE FOR PROCUREMENT OF GOODS AND SERVICES

### 3.1. POINTS AWARDED FOR PRICE

### 3.1.1 THE 90/10 PREFERENCE POINT SYSTEMS

A maximum of 90 points is allocated for price on the following basis:

**90/10**

$$Ps = 90 \left( 1 - \frac{Pt - P_{min}}{P_{min}} \right)$$

Where

Ps = Points scored for price of tender under consideration

Pt = Price of tender under consideration

Pmin = Price of lowest acceptable tender

## 3.2. FORMULAE FOR DISPOSAL OR LEASING OF STATE ASSETS AND INCOME GENERATING PROCUREMENT

### 3.2.1. POINTS AWARDED FOR PRICE

A maximum of 90 points is allocated for price on the following basis:

**90/10**

$$Ps = 90 \left( 1 + \frac{Pt - P_{max}}{P_{max}} \right)$$

Where

Ps = Points scored for price of tender under consideration

Pt = Price of tender under consideration

Pmax = Price of highest acceptable tender

## 4. POINTS AWARDED FOR SPECIFIC GOALS

- 4.1. In terms of Regulation 4(2); 5(2); 6(2) and 7(2) of the Preferential Procurement Regulations, preference points must be awarded for specific goals stated in the tender. For the purposes of this tender the tenderer will be allocated points based on the goals stated in table 1 below as may be supported by proof/ documentation stated in the conditions of this tender;
- 4.2. In cases where organs of state intend to use Regulation 3(2) of the Regulations, which states that, if it

is unclear whether the 90/10 preference point system applies, an organ of state must, in the tender documents, stipulate in the case of—

- (a) an invitation for tender for income-generating contracts, that either the 80/20 or 90/10 preference point system will apply and that the highest acceptable tender will be used to determine the applicable preference point system; or
- (b) any other invitation for tender, that either the 80/20 or 90/10 preference point system will apply and that the lowest acceptable tender will be used to determine the applicable preference point system,

then the organ of state must indicate the points allocated for specific goals for both the 90/10 and 80/20 preference point system.

**Table 1: Specific goals for the tender and points claimed are indicated per the table below.**

*(Note to organs of state: Where either the 90/10 or 80/20 preference point system is applicable, corresponding points must also be indicated as such.*

*Note to tenderers: The tenderer must indicate how they claim points for each preference point system.)*

<b>The specific goals allocated points in terms of this tender</b>	<b>Number of points allocated (90/10 system) (To be completed by the organ of state)</b>	<b>Number of points claimed (90/10 system) (To be completed by the tenderer)</b>
Historically Disadvantage Individual – Race	2	
Historically Disadvantage Individual – Women	2	
Historically Disadvantage Individual – Disability	2	
Youth	2	
Military Veterans	1	
Locality	1	
<b>TOTAL</b>	<b>10</b>	

#### **DECLARATION WITH REGARD TO COMPANY/FIRM**

4.3. Name of company/firm.....

4.4. Company registration number:

4.5. TYPE OF COMPANY/ FIRM

- Partnership/Joint Venture / Consortium
- One-person business/sole property
- Close corporation
- Public Company
- Personal Liability Company
- (Pty) Limited
- Non-Profit Company
- State Owned Company

[TICK APPLICABLE BOX]

4.6. I, the undersigned, who is duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the specific goals as advised in the tender, qualifies the company/ firm for the preference(s) shown and I acknowledge that:

- i) The information furnished is true and correct;
- ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;
- iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 4.2, the contractor may be required to furnish documentary proof to the satisfaction of the organ of state that the claims are correct;
- iv) If the specific goals have been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the organ of state may, in addition to any other remedy it may have –
  - (a) disqualify the person from the tendering process;
  - (b) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;
  - (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
  - (d) recommend that the tenderer or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted from obtaining business from any organ of state for a period not exceeding 10 years, after the *audi alteram partem* (hear the other side) rule has been applied; and
  - (e) forward the matter for criminal prosecution, if deemed necessary.

**SIGNATURE(S) OF TENDERER(S)**

**SURNAME AND NAME:** .....

**DATE:** .....

**ADDRESS:** .....

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