RFB 3084-2024: ACQUISITION OF ADDITIONAL COMMVAULT LICENSES, MAINTENANCE AND SUPPORT FOR AN ENTERPRISE BACKUP DATA MANAGEMENT AND DISASTER RECOVERY SOLUTION, FOR GPCE FOR 3 YEARS.

No	QUESTIONS	ANSWERS
1	**Training Requirement is Pricing Schedule** Training for 28 resources are mentioned in the pricing schedule to be included in Year 1? The Commvault solution is not a new solution and has been running in SITA for over 5 years, I'm assuming the training requirement is not applicable to this specific RFB? Please confirm?	Training is not required

2	**Discrepancy regarding current license quantities**
	   a. As per point 5 in section 2.3 of the Bid specification document, the current total number of licenses acquired by SITA is **1440 TB** and an additional **720 TB** licenses are required
	   b. Based on the below license quantities received from Commvault, SITA has already acquired **2193 TB** of Capacity Licenses.
	
	   c. Adding an additional **720 TB** will increase SITA's total license quantity to **2913 TB**
	   d. **Please can you guys confirm what's the Total amount of Front-End Capacity licenses that SITA requires?**
	      • If It's a Total of 2160 TB as per the RFB doc than only a support renewal is required for the existing licenses, If the Total required is almost 3PB than only will the additional 720TB licenses be required.
		Note SITA has multiple divisions using Commvault , for this BID only additional 720TB to the existing 1440TB is required . Therefore maintenance and support will be for 2100TB

3	upon further investigation I noticed the first line item for 1PB is actually a Loan License which Commvault issued to SITA as a Temp. Please see below highlighted in RED, the remaining licenses below are what SITA purchased in the past. You guys can reach out to the Vendor (Commvault) directly for clarification as well as the exact quantity that needs to be renewed. | SalesOrder	LicenseStatus	SKU	ProductName	Qty | |---|---|---|---|---| | LCR-016533 | Permanent | CV-BKRC-FT | Commvault Cloud Backup & Recovery Software, Per Front-End Terabyte | 1000 | | 410-023425 | Permanent | CV-DP-FT | Commvault Cloud Autonomous Recovery Software, Per Front-End Terabyte | 720 | | 410-013143 | Permanent | CV-BR-FT | Commvault Complete Backup & Recovery - Per Front-End TB | 58 | | 410-013143 | Permanent | CV-BR-FT | Commvault Complete Backup & Recovery - Per Front-End TB | 415 |	we have purchased , 1440TB , there are more entities within SITA consuming commvault . This bid is addressing a specific requirement , 720TB additional licenses plus maintenance and support for 2160TB
6	For the quotation, it was asked that we provide the CCID	Herewith is the CommCell ID**:**100289