

LEASING OF A MULTI FUNCTIONAL BULK
PRINTING SOLUTION FOR THE
PRODUCTION OF MOTOR VEHICLE
LICENCE (MVL) BY THE RTMC

RTMC RFP NO: 03/2022/23

CONDITIONS AND UNDERTAKINGS BY BIDDER IN RESPECT OF THIS BID

1. Proprietary Information

Road Traffic Management Corporation (RTMC) considers this bid and all related information, either written or verbal, which is provided to the bidder, to be proprietary of RTMC. It shall be kept confidential by the bidder and its officers, employees, agents and representatives. The bidder shall not disclose, publish, or advertise this specification or related information to any third party without the prior written consent of RTMC.

2. Enquiries

2.1 All communication and attempts to solicit information of any kind relative to this bid should be channelled to the email below, however the cut-off date will be on the **25 January 2023**.

| Name | RTMC |
|---------------|---------------------|
| Email Address | Bidadmin@rtmc.co.za |

- 2.2 All the documentation submitted in response to this bid must be in English.
- 2.3 The RTMC may respond to any enquiry in its sole discretion and the bidder acknowledges that it will have no claim against the RTMC on the basis that its bid was disadvantaged by lack of information, or inability to resolve ambiguities.

3. Validity Period

Responses to this bid received from bidders will be valid for a period of **120 days** counted from the closing date of the bid.

4. Supplier Performance Management

- 4.1 Supplier Performance Management is viewed by the RTMC as critical component in ensuring value for money acquisition and good supplier relations between the RTMC and all its suppliers.
- 4.2 The successful bidder shall upon receipt of written notification of an award, be required to conclude SBD 7.2 and Service Level Agreement (SLA) with the RTMC, which will form an integral part of the agreement. The SLA will serve as a tool to measure, monitor and assess the Bidder 's performance level and ensure effective delivery of service, quality and value-add to RTMC business.

- 4.3 Should the successful bidder fail to sign the SBD 7.2 and the SLA when called upon to do so, the RTMC may without prejudice to any other rights it may have -
 - 4.3.1 cancel the contract that may have been entered into between the successful bidder and the RTMC and the successful bidder shall pay to the RTMC any additional expenses incurred by the RTMC having either:
 - 4.3.1.1 to accept any less favourable Bid or,
 - 4.3.1.2 if new Bids have to be invited, the additional expenditure incurred by the invitation of fresh Bids and/ or by the subsequent acceptance of any less favourable Bidder.

5. Instructions on submission of Bids

- 5.1 Bids should be submitted as follows:
- 5.1.1 Technical envelopes
 - > Two (2) copies for technical responses/functional evaluation (1 Original and 1 copy)
 - ➤ PDF soft copy in a memory stick of the technical responses/functional (to be enclosed in the envelope which contains the original document)

5.1.2 Financial envelopes

- ➤ Pricing schedule should be submitted separately Two (2) copies (1 Original and 1 copy)
- > PDF soft copy in a memory stick of the pricing schedule (to be enclosed in the envelope which contains the original document)
- 5.2 All envelopes to be sealed and endorsed, RTMC RFP 03/2022/23: Leasing of a multifunctional bulk printing solution for the production of Motor Vehicle Licence (MVL) by the RTMC.
- 5.3 The sealed envelope must be placed in the bid box at the Main Reception area of the RTMC Eco Origin Office Park, Block F, 349 Witch-Hazel Street, Highveld, Centurion Ext 79, 0157 by no later than 11:00am on 31 January 2023.

- 5.4 Compulsory Briefing session: Online/Virtual
- 5.4.1 The online/Virtual compulsory briefing session will be held on 20 January 2023 at 10:00am.
- 5.4.2 Bidders are required to register for a compulsory briefing session by submitting necessary information to bidadmin@rtmc.co.za by not later than **18 January 2023 at 14:00pm** in order to be eligible to participate in the compulsory briefing and the bid process.

The following information is required to register for a briefing session:

- Company Name
- CSD Registration number
- Name and Surname of the Representative

Bidder/s who fail to comply with the above requirement will not be considered the compulsory briefing session.

- 5.4.3 Upon registration a link will be shared with the bidders to enable them to participate on the stated virtual meeting.
- 5.4.4 Bidders will be required to login using their company name, thirty (30) minutes before the starting time of the briefing session to allow for a virtual registration. Example, if the session starts at 10:00am bidders will be allowed to login at 09:30am and session will start promptly at 10:00am. No bidder/s will be allowed in the briefing session past the starting time.
- 5.4.5 After the briefing session and attendance of the compulsory site inspection a **signed briefing certificate will be emailed** to all the bidders who were part/attended both online/virtual briefing session and compulsory site inspection.

NB: The mentioned briefing certificate must be attached on the bid documents upon submission on the closing date of the bid. (Failing which will invalidate the bid)

- 5.5 The bidder's company name, closing date and the return address must also be endorsed on the envelope.
- 5.6 All bids submitted must be signed by a person or persons duly authorised thereto.
- 5.7 If a courier service company is being used for delivery of the bid document, the bid description must be endorsed on the delivery note/courier packaging to ensure that documents are delivered into the bid box. The RTMC will not be held responsible for any delays where documents are not placed in the bid box before closing time.

- 5.8 Bid received by email, facsimile or similar medium will not be considered.
- 5.9 Where a bid document is not placed in the bid box at the time of the bid closing, such a bid document will be regarded as a late bid. **Late bids will not be considered**.
- 5.10 Amended bids may be sent in an envelope marked "Amendment to Bid" and should be placed in the bid box before the closing time.
- 5.11 Bidders should check the numbers of the pages to satisfy themselves that none are missing or duplicated. No liability will be accepted by RTMC in regard to anything arising from the fact that pages are missing or duplicated.

6. Undertakings by the Bidder

- 6.1 The bidder accepts that all costs incurred in preparation, presentation and any demonstration in relation to this bid shall be for the account of the bidder.
- 6.2 The bidder hereby offer to render all or any of the services described in the attached documents to the RTMC on the terms and conditions and in accordance with the specifications stipulated in this bid documents (and which shall be taken as part of, and incorporated into, this proposal at the prices inserted therein).
- 6.3 The bidder shall prepare for a possible presentation should RTMC require such and the bidder shall be notified thereof no later than 4 (four) days before the actual presentation date. Such presentation may include demonstration of products or services as called for by the RTMC in relation to this bid.
- 6.4 The successful bidder hereby accept full responsibility for the proper execution and fulfilment of all obligations and conditions devolving on him/her under this agreement as the principal(s) liable for the due fulfilment of this contract.
- 6.5 Bidders should note that should its Bid be accepted, and should the Bidder be unwilling or unable to commence the Services on the commencement date due to circumstances that are within its control, the RTMC shall be entitled, without prejudice to any other rights it may have
 - 6.5.1 to terminate the contract; or

6.5.2 claim specific performance from the successful bidder;

and claim damages from the successful bidder.

6.6 The bidder furthermore confirm that he/she has satisfied himself/herself as to the correctness and validity of his/her bid response that the price(s) and rate(s) quoted cover all the work/item(s) specified in the bid response documents and that the price(s) and rate(s) cover all his/her obligations under a resulting contract and that he/she accept that any mistakes regarding price(s) and calculations will be at his/her risk.

7. RTMC's Rights and Obligations

- 7.1 The RTMC reserves the right not to accept the lowest bid or any bid in part or in whole. RTMC normally awards the contract to the bidder who proves to be fully capable of handling the contract and whose bid is technically acceptable and/or financially advantageous to the RTMC.
- 7.2 The RTMC also reserves the right to award this bid as a whole or in part without furnishing reasons.
- 7.3 The RTMC reserves the right to conduct a site visit at the premises of the offices or at any client sites if so required.
- 7.4 The RTMC reserves a right to amend any bid conditions, validity period, specifications, or extend the closing date of bid prior to the initially stated closing date. Bidders will be advised in writing of such amendments in good time.
- 7.5 The RTMC reserves the right to request all relevant information, agreements and other documents to verify information supplied in the bid response. The bidder hereby gives consent to the RTMC to conduct background checks on the bidding entity and any of its directors/trustees/shareholders/members.
- 7.6 The RTMC acknowledge and agree that all data and Personal Information provided by the bidder to the RTMC, or to which the RTMC may be exposed, shall constitute Personal Information.

7.7 The RTMC hereby undertakes-

- 7.7.1 in favour of the bidder that it shall at all times strictly comply with the Protection of Personal Information Act, 2013 (Act No. 4 of 2013) and any other legislation related to the protection of Personal Information;
- 7.7.2 to use its best efforts to keep Personal Information confidential and shall not disclose any Personal Information to any other person except as required by law, save to the extent set out in this bid; and
- 7.7.3 not process Personal Information for any purpose other than to perform its obligations under this bid.

8. Supplier Development and Promotion of Emerging Black Owned Service Provider

- **8.1** The RTMC promotes enterprise development in this regard, successful bidders are encouraged to mentor SMME's and/or Youth owned businesses. The implications of such arrangement will be subject to negotiations between the RTMC and the successful bidder.
- 8.2 It is also the objective of the RTMC to promote transformation of the South African economy and as such, bidders are encouraged to partner with a black owned entity (being 50%+1 black owned and controlled). Such partnership may include the formation of a Joint Venture and/ or subcontracting agreement etc., where a portion of the work under this bid would be undertaken by black owned entities.
- 8.3 To give effect to this requirement, bidders are required to submit a partnership/ subcontracting proposal detailing the portion of work to be outsourced, level of involvement of the black owned partner and where relevant, submit a consolidated B-BBEE scorecard in-line with the provisions of the PPPFA Regulations which will be considered as part of the B-BBEE scoring.

9. SPECIAL INSTRUCTIONS TO BIDDERS

- **9.1** Bidders shall provide full and accurate answers to the questions posed in this document.
- **9.2** Bidders **must** substantiate their response to all questions, including full details on how their proposal/solution will address specific functional/technical requirements. All documents as indicated must be supplied as part of the bid response.
- **9.3** The RTMC reserves the right to sign a Service Level Agreement (SLA) with the service provider to supplement services in an agreement in this regard.

- **9.4** RTMC reserves the right to include any additional related items on the contract that are currently not part of the bid document.
- **9.5** The RTMC will not be held responsible for any costs incurred in the preparation and submission of bid documents.
- **9.6** RTMC reserves the right to verify information provided by bidders and any misrepresentation will lead to disqualification of the bidder.
- **9.7** The appointed bidder will be expected by the RTMC to maintain and service all the equipment supplied and installed for the period of the warranty/guarantee.
- **9.8** The appointed bidder must advise the RTMC on the electricity voltages used by the machine for proper plenary on upgrading the area.

SECTION: 2

SPECIFICATION DETAILS AND FUNCTIONALITY REQUIREMENTS

SECTION 2: TECHNICAL REQUIREMENTS/ SPECIFICATIONS

1. PURPOSE

The purpose of this bid is to invite suitable service providers to procure a multi-functional bulk printing solution for the production of Motor Vehicle Licence (MVL) by the RTMC.

2. BACKGROUND

- 2.1 The RTMC is looking to operate an inhouse printing unit specially designed to support the Motor Vehicle Licence solution of the RTMC. Currently, the printing of the Motor Vehicle Licence (MVL) is done inhouse but on limited printing capacity. After printing, staff are being used to fold and insert in envelopes and thereafter handed over to the appointed delivery agent to sort and prepare for delivery. A machine that can automate the entire print and sorting process would not only make the entire process more efficient but would also position the RTMC to provide the entire end to end solution inhouse rather than outsourcing it to various service providers as is the case currently.
- 2.2 It is against this background that the RTMC would like to hereby appoint a service provider for leasing of a multi-functional bulk printing solution for the production of MVL by the RTMC.

3. DETAILED SPECIFICATION AND SCOPE OF WORK

3.1 Specification

- 300,000 filled envelopes per month
- Touch-Screen PC Control
- 7,000 envelopes / hour
- 14,000 sheets / hour
- Set thickness / up to 10mm
- Sheet feeder capacity
- Up to 2,000 Sheets (Combinations of 500 and 1,000 sheet hoppers)
- Insert feeder capacity / up to 1000
- Envelope feeder capacity / up to 800 C5/6; up to 500 C4
- Automatic job setup
- Collation after folding
- Mark reading

- OMR, BCR, 2d or QR (Barcode reading)
- Doubles detection
- Closed Loop Verification (continuous electronic job item status)
- Full modularity
- On-site upgradeable
- LaserJet non-fading Black Ink PCL 5

3.2 Scope of Work

- Maintenance plan and support for the duration of the contract

SECTION: 3 EVALUATION CRITERIA

1. EVALUATION CRITERIA

The bid will be evaluated in the following stages:

(a) Stage 1 - Standard Compliance Requirements

Bidders are expected to submit and comply with all the required Standard Compliance Requirements. Failure to comply with these requirements, will lead to bidders being disqualified from evaluation. Below are Standard Mandatory requirements

- Bidders are required to submit bid document as follows:
 - one original,
 - one hard copy
- PDF soft copy in a clearly marked/ labelled memory stick. Documents submitted on soft copy must be the same documents as the hard copy (original).
- All standard bidding documents must be duly completed and signed by authorised person. In case of a JV, Consortium or similar relationship/arrangements; bidders must submit standard bidding documents for entities in an arranged business relationship and accompanied by an agreement.
- Bidders must be registered with National Treasury Centralised Supplier Database.
- Compulsory Briefing Session Certificate

(b) Stage 2 - Functionality Evaluation

This stage will be on written responses/ proposals which consists of **100 points**.

Bidders will be required to score a minimum of seventy (70) points in order to qualify for a stage 3.

(c) Stage 3 – <u>Price and Preference Points Evaluation</u> Bidders will be evaluated on an 80/20 Preference Point System (i.e. 80 points on Price and 20 points on B-BBEE).

1.1 STAGE 1 - STANDARD COMPLIANCE REQUIREMENTS

| STANDARD COMPLIANCE REQUIREMENTS | Comply | Reference |
|--|------------|-----------|
| | (Yes / No) | Page |
| ENVELOPE ONE (1) | | |
| | | |
| Total Number of copies submitted – Two (2) (1 original and 1 copy) | | |
| PDF soft copy in a memory stick | | |
| Compulsory Briefing Session Certificate | | |
| Proof of CSD Registration. (CSD number or report) | | |
| Registration on CSD (available on www.csd.gov.za) | | |
| SBD1: Invitation to bid and company information | | |
| SBD4: Declaration of interest | | |
| ENVELOPE TWO (2) – PRICING SCHEDULE | | |
| Total Number of copies submitted – Two (2) (1 original and 1 copy) | | |
| PDF soft copy in a memory stick | | |
| SBD6.1: Preference points claim form | | |

NB: Failure to comply with the above requirements will lead to a disqualification of the bid.

1.2 STAGE 2 – FUNCTIONALITY CRITERIA

FUNCTIONAL EVALUATION WIL BE ON WRITTEN RESPONSES/PROPOSALS

| DESCRIPTION | POINTS |
|--|--------|
| A. Bidders Relevant Experience and Similar Work Done | 90 |
| A1 Bidders to demostrate experience and similar work done in supply, delivery, | |
| installation, commissioning, maintenance and support services = 60 points | |
| ■ 1 to 3 similar projects = 15 points | |
| 4 to 7 similar projects = 30 points | |
| ■ 8 and above similar projects = 60 points | |
| Compliance requirement: | |
| The bidder must submit clearly visible reference letters in clients' letterhead indicating all the below-mentioned details, viz. | |
| Name of the institution/entity where services were rendered, | |
| Address of the institution/entity where work was rendered, | |
| Duration/Period, and | |
| Contact details, | |
| Reference letters must be signed by the authorized person/s with dates | |
| NB: Bidders are required to ensure that information provided is accurate and correct as the Corporation reserves the right to conduct reference checks | |
| A2. Accounts Manager = 10 Points | |
| The Accounts Manager must have at least three (3) years of experience as an Accounts Manager within the industry | |
| → 3 – 5 years = 5 Points | |
| ➤ 6 years and more = 10 Points | |

Compliance Requirement CV clearly indicating number of years as an Accounts Manager within the industry. A3. Technician = 20 Points The Technician must have at least three (3) years of experience as a technician within the industry \geqslant 3 – 5 years = **10 Points** ➤ 6 years and more = 20 Points **Compliance Requirement** CV clearly indicating number of years as a technician within the industry. FINANCIAL DUE DILIGENCE 10 Bidders must provide the following as proof of financial capacity: Latest financial statements refer to the financial statements of the 2021/22 financial year. If the financial year end has not passed at the time of the closure of the bid, the 2020/2021 financial year financials must be submitted. The financial statement must be articulated as below: Are the financials prepared on a going concern basis? Yes/No = 4 Points Does the bidder have a current ratio (current assets/current liabilities) of 2:1 or more? Yes/No = 2 Points Does the bidder have a quick ratio (current assets less inventory/current liabilities) of 1:1 or more? Yes/No = 2 Points Does the bidder have a cash ratio (cash and cash equivalents/current liabilities) of 1:1 or more? Yes/No = 2 Points STEP ONE SUB TOTAL 100

NB: BIDDERS ARE EXPECTED TO SCORE MINIMUM OF SEVENTY (70) POINTS IN ORDER TO QUALIFY FOR STAGE 3.

1.5 STAGE 3 – PRICE AND B-BBEE (PREFERENCE POINTS EVALUATION)

Bidder/s who qualify for this stage will be evaluated using the PPPFA and the one scoring highest points will be awarded bid

| CRITERIA | MAXIMUM POINTS |
|---------------|----------------|
| Price | 80 |
| B-BBEE Rating | 20 |
| Grand Total | 100 |

SECTION: 4 ANNEXURE AND STANDARD BIDDING **DOCUMENTS** See the attached SBD forms (All SBD forms must be signed)

BIDDING DOCUMENTS: GENERAL INFORMATION

- 1. The bidding forms are drawn up so that certain essential information is to be furnished in a specific manner. Any additional shall be furnished in the enclosed questionnaire(s) or in a separate annexure.
- 2. The bidding forms should not be retyped or redrafted but photocopies may be prepared and used. Additional offers may be made for any item, but only on a photocopy of the page in question. Additional offers made in any other manner may be disregarded.
- 3. Bidding forms not filled in using a computer and printer shall be completed in black ink.
- 4. Bidders shall check the numbers of the pages and satisfy themselves that none are missing or duplicated. No liability shall be accepted in regard to claims arising from the fact that pages are missing or duplicated.
- 5. The forms in respect of Preference Points Claim, if attached, shall be completed and submitted with the completed Bid.
- **6.** Firm bid prices and delivery periods are preferred. Consequently, bidders shall clearly state whether prices and delivery periods will remain firm for the duration of the contract or not.
- 7. If non-firm prices are submitted, this fact should be clearly stated in the bidding documents.
- **8.** Where items are specified in detail, the specifications from an integral part of the bidding document and bidders shall indicate in the space provided whether the items offered are to specification or not.
- **9.** In respect of the paragraphs where the items offered are strictly to specification, bidders shall insert the words "as specified".

| 10. | In cases where the items are not to specification, the deviations from the specifications shall be indicated. |
|-----|---|
| 11. | The bid prices shall be given in the units shown. |
| 12. | All prices shall be quoted in South African currency. |
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