



YOU ARE HEREBY INVITED TO BID FOR REQUIREMENTS FOR WESTERN CAPE GOVERNMENT HEALTH AND WELLNESS

BID NUMBER: **WCGHSC0470/2026**

CLOSING DATE: **FRIDAY, 20 FEBRUARY 2026**

CLOSING TIME: **11:00**

FOR THE PROVISION OF COMPREHENSIVE CLEANING SERVICE TO FALSE BAY HOSPITAL FOR THE WESTERN CAPE GOVERNMENT HEALTH AND WELLNESS FOR A THREE (3) YEAR PERIOD

Please submit your bid on the official, **not re-typed** forms. Only original, signed documents will be considered. Failure to complete and sign bidding documents, certificates, questionnaires and specification forms may invalidate the bid. **The date stamp on each page is for official use and not for completion by bidders.**

Each bid must be deposited in a **sealed envelope** with the **name and address of the bidder, the bid number and closing date**. These conditions also apply to **a bid sent by courier** that is delivered in a courier pouch and is either signed off by the responsible official or deposited in the bid box by the courier's representative. The envelope shall not contain documents related to any bid other than that indicated on the envelope.

Bid documents must be deposited in the **bid box marked at Main entrance of Department of Health, Supply Chain Management Offices M9 Building on the Premises of Karl Bremer Hospital, c/o Mike Pienaar Boulevard & Frans Conradie Avenue, Bellville**. The bid box is generally open **from 07H00 until 16H00, 5 days a week**. If you are uncertain about the location of the bid box, please call the responsible official, Mr Therlo Apollis at 021 834 9006 for assistance during office hours.

Please ensure that bids are delivered **to the correct address before bid closing**. **Late bids** will not be accepted for consideration and, where possible, will be **returned unopened** to the bidder accompanied by an explanatory letter. **No bidders' names or prices will be read out** after closing time when the bid box is opened and bids are removed by Sourcing officials.

All bidders must be registered on the Central Supplier Database (CSD) at the time of bid closing. **Bidders already registered on the CSD** must have **confirmation of their registration** AND **ensure that their status is up to date** prior to bidding by contacting www.csd.gov.za.

Unregistered bidders or bidders with suspended registration will be deemed non-compliant and their bids will not be considered. Any prospective unregistered bidder must register as a supplier on the CSD prior to bidding.

Central Supplier Database self-registration only: www.csd.gov.za

Contact email: SCM.eProcurementDOH@westerncape.gov.za

Where a bidder's tax compliance status cannot be verified or if a bidder's tax status is non-compliant on the CSD, the bidder will be afforded 7 working days to confirm tax compliance for the bid to be considered.

The B-BBEE status **on form WCBD 6.1 in your bid document** will be used to evaluate the bid, **not your B-BBEE status on the SEB or CSD**. Please complete your claims for **both the 80/20 and 90/10 preference points systems** in the WCBD6.1, as well as the attached **form WCBD4**. All other mandatory documents held on the CSD will be accepted by the Department of Health (WCGH) for consideration of formal bids.

This bid is subject to the General Conditions of Contract (GCC) and, if applicable, any other Special Conditions of Contract.

The successful bidder will be required to complete and sign a written contract form (WCBD7.1).

Please refer all technical/specification enquiries to **Mrs Kathleen Ndevu** at telephone no. **021 782 1121** or email Kathleen.Ndevu@westerncape.gov.za

 **C Munnik**
for **HEAD OF DEPARTMENT**

DATE: **22/01/2026**

WESTERN CAPE GOVERNMENT HEALTH GOODS & SERVICES SOURCING	
BID OPENED @ 11:00	
20 FEBRUARY 2026	
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SIGNED	SIGNED

PART A

INVITATION TO BID

ZERO-TOLERANCE TO FRAUD, THEFT AND CORRUPTION (ANTI-FRAUD, THEFT AND CORRUPTION)

THE WCG IS COMMITTED TO GOVERN ETHICALLY AND TO COMPLY FULLY WITH ANTI-FRAUD, THEFT AND CORRUPTION LAWS AND TO CONTINUOUSLY CONDUCT ITSELF WITH INTEGRITY AND WITH PROPER REGARD FOR ETHICAL PRACTICES.

THE WCG HAS A ZERO TOLERANCE APPROACH TO ACTS OF FRAUD, THEFT AND CORRUPTION BY ITS OFFICIALS AND ANY SERVICE PROVIDER CONDUCTING BUSINESS WITH THE WCG.

THE WCG EXPECTS ALL ITS OFFICIALS AND ANYONE ACTING ON ITS BEHALF TO COMPLY WITH THESE PRINCIPLES TO ACT IN THE BEST INTEREST OF THE WCG AND THE PUBLIC AT ALL TIMES.

THE WCG IS COMMITTED TO PROTECTING PUBLIC REVENUE, EXPENDITURE, ASSETS AND REPUTATION FROM ANY ATTEMPT BY ANY PERSON TO GAIN FINANCIAL OR OTHER BENEFIT IN AN UNLAWFUL, DISHONEST OR UNETHICAL MANNER.

INCIDENTS AND SUSPICIOUS ACTIVITIES WILL BE THOROUGHLY INVESTIGATED AND WHERE CRIMINAL ACTIVITY IS CONFIRMED, RESPONSIBLE PARTIES WILL BE PROSECUTED TO THE FULL EXTENT OF THE LAW.

YOU ARE HEREBY INVITED TO BID FOR REQUIREMENTS OF THE (NAME OF DEPARTMENT/ PUBLIC ENTITY)			
BID NUMBER:	WCGHSC0470/2026	CLOSING DATE:	20 FEBRUARY 2026
		CLOSING TIME:	11H00 AM
DESCRIPTION	FOR THE PROVISION OF A COMPREHENSIVE CLEANING SERVICE TO FALSE BAY HOSPITAL FOR THE WESTERN CAPE GOVERNMENT HEALTH AND WELLNESS FOR A THREE (3) YEAR PERIOD		
BID RESPONSE DOCUMENTS MAY BE DEPOSITED IN THE BID BOX SITUATED AT (STREET ADDRESS)			
M9 Building on the Premises of Karl Bremer Hospital, c/o Mike Pienaar Boulevard & Frans Conradie Avenue, Bellville			
BIDDING PROCEDURE ENQUIRIES MAY BE DIRECTED TO		TECHNICAL ENQUIRIES MAY BE DIRECTED TO:	
CONTACT PERSON	Therlo Apollis	CONTACT PERSON	Kathleen Ndevu
TELEPHONE NUMBER	021 834 9006	TELEPHONE NUMBER	021 782 1121
FACSIMILE NUMBER	N/A	FACSIMILE NUMBER	N/A
E-MAIL ADDRESS	Therlo.Apollis@westerncape.gov.za	E-MAIL ADDRESS	Kathleen.Ndevu@westerncape.gov.za
SUPPLIER INFORMATION			
NAME OF BIDDER			
POSTAL ADDRESS			
STREET ADDRESS			
TELEPHONE NUMBER	CODE	NUMBER	
CELLPHONE NUMBER			
FACSIMILE NUMBER	CODE	NUMBER	
E-MAIL ADDRESS			
VAT REGISTRATION NUMBER			

SUPPLIER COMPLIANCE STATUS	WCSD REGISTRATION NO.		AND	CSD No:	MAAA
B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE	[TICK APPLICABLE BOX] <input type="checkbox"/> Yes <input type="checkbox"/> No		B-BBEE STATUS LEVEL SWORN AFFIDAVIT	[TICK APPLICABLE BOX] <input type="checkbox"/> Yes <input type="checkbox"/> No	
IF YES, WAS THE CERTIFICATE ISSUED BY A VERIFICATION AGENCY ACCREDITED BY THE SOUTH AFRICAN NATIONAL ACREDITATION SYSTEM (SANAS)	[TICK APPLICABLE BOX] <input type="checkbox"/> Yes <input type="checkbox"/> No				

[A B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE/SWORN AFFIDAVIT (FOR EMes & QSEs) MUST BE SUBMITTED TOGETHER WITH A COMPLETED 6.1 IN ORDER TO QUALIFY FOR PREFERENCE POINTS FOR B-BBEE]

ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS /SERVICES /WORKS OFFERED?	<input type="checkbox"/> Yes <input type="checkbox"/> No [IF YES ENCLOSE PROOF]	ARE YOU A FOREIGN BASED SUPPLIER FOR THE GOODS /SERVICES /WORKS OFFERED?	<input type="checkbox"/> Yes <input type="checkbox"/> No [IF YES, ANSWER PART B:3]
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QUESTIONNAIRE TO BIDDING FOREIGN SUPPLIERS

IS THE ENTITY A RESIDENT OF THE REPUBLIC OF SOUTH AFRICA (RSA)? YES NO

DOES THE ENTITY HAVE A BRANCH IN THE RSA? YES NO

DOES THE ENTITY HAVE A PERMANENT ESTABLISHMENT IN THE RSA? YES NO

DOES THE ENTITY HAVE ANY SOURCE OF INCOME IN THE RSA? YES NO

IS THE ENTITY LIABLE IN THE RSA FOR ANY FORM OF TAXATION? YES NO

IF THE ANSWER IS "NO" TO ALL OF THE ABOVE, THEN IT IS NOT A REQUIREMENT TO REGISTER FOR A TAX COMPLIANCE STATUS SYSTEM PIN CODE FROM THE SOUTH AFRICAN REVENUE SERVICE (SARS) AND IF NOT REGISTER AS PER 2.2 BELOW.

WESTERN CAPE GOVERNMENT HEALTH
GOODS & SERVICES SOURCING
BID OPENED @ 11:00
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1)..... 2)

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PART B
TERMS AND CONDITIONS FOR BIDDING

1. BID SUBMISSION:

- 1.1. BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. LATE BIDS WILL NOT BE ACCEPTED FOR CONSIDERATION.
- 1.2. **ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED – (NOT TO BE RE-TYPED) OR IN THE MANNER PRESCRIBED IN THE BID DOCUMENT.**
- 1.3. THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT, 2000 AND THE PREFERENTIAL PROCUREMENT REGULATIONS, 2017, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF CONTRACT.
- 1.4. **THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM (WCBD7.1).**

2. TAX COMPLIANCE REQUIREMENTS

- 2.1 BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.
- 2.2 BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VIEW THE TAXPAYER'S PROFILE AND TAX STATUS.
- 2.3 APPLICATION FOR TAX COMPLIANCE STATUS (TCS) OR PIN MAY ALSO BE MADE VIA E-FILING THROUGH THE WEBSITE WWW.SARS.GOV.ZA.
- 2.4 BIDDERS MAY ALSO SUBMIT A PRINTED TCS CERTIFICATE WITH TOGETHER WITH THE BID.
- 2.5 IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED; EACH PARTY MUST SUBMIT A SEPARATE TCS CERTIFICATE AND CSD NUMBER AS MENTIONED IN 2.3 ABOVE.
- 2.6 WHERE NO TCS PIN IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.
- 2.7 NO BIDS WILL BE CONSIDERED FROM PERSONS IN THE SERVICE OF THE STATE, COMPANIES WITH DIRECTORS WHO ARE PERSONS IN THE SERVICE OF THE STATE, OR CLOSE CORPORATIONS WITH MEMBERS PERSONS IN THE SERVICE OF THE STATE."

NB: FAILURE TO PROVIDE / OR COMPLY WITH ANY OF THE ABOVE PARTICULARS MAY RENDER THE BID INVALID

SIGNATURE OF BIDDER:

CAPACITY UNDER WHICH THIS BID IS SIGNED:

.....

(Proof of authority must be submitted e.g., company resolution)

DATE:

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NOTICE TO ALL BIDDERS

Compulsory site meeting will be held in respect of this bid invitation. The details are as follows:

Date: 09 February 2026

Place: False Bay Hospital

Venue: AT THE MAIN ENTRANCE OF FALSE BAY HOSPITAL.

Time: 11:00

Failure to attend the site meetings will lead to the disqualification of your bid

The attendance register must be completed at the venue.

Please be at the venue before 11:00 because no late bidders will be allowed in the venue after 11:00

Please bring along your bid document.

No bid documents will be issued at the meeting.

Compulsory site meeting protocol:

- All attendees must ensure that they sign the **Attendance Register** provided on site.
- Participants are requested to ensure that the person who would be authorised to complete the bid documents also attend the Information Session.
- Only offers from prospective Service Providers who attended the **Compulsory Information/Inspection Session** will be accepted.
- Prospective Bidders must ensure that they enter the venue where the Information Session is to be held before the advertised time.
- It is the responsibility of the bidder to attend the compulsory information briefings and/or site briefings. It is furthermore upon the bidder to arrive at the briefing session venue at the specific time indicated by the Department. DOH&W shall not be held responsible for late attendance at such briefings including as a reason for lack of proper completion of bid documents.

**WESTERN CAPE GOVERNMENT HEALTH
GOODS & SERVICES SOURCING**

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SECTION A

SUPPLY AND DELIVERY OF A COMPREHENSIVE CLEANING SERVICE TO FALSE BAY HOSPITAL FOR A THREE (3) YEAR PERIOD

EVALUATION CRITERIA

1. ADJUDICATING PROCESS

1.1 This bid will be adjudicated in terms of the Preferential Procurement System in accordance with the information provided in the Preference Procurement Points Claim Forms.

1.2 Preference Points shall only be allocated to bids which are found to be acceptable and compliant with the requirements and specifications.

2. EVALUATION CRITERIA

Bids will be deemed to be acceptable if:

2.1 COMPLIANT WITH CONDITIONS AND LEGITIMACY TEST

Which includes inter alia;

2.2 COMPLIANT WITH THE SPECIFICATION

Which includes inter alia;

2.2.1 Statutory and other Requirements

Only bidders who comply with Part 3: Statutory and other Requirements will be considered for acceptance.

3. COMPLIANT WITH LATENT AND OTHER FACTORS WHICH MAY AFFECT THE AWARD OF THE BID

Which includes inter alia;

3.1 Capacity of the bidder

- Only bidders whose organisation and infrastructure is deemed by the Western Cape Department of Health to be adequate to provide the foreseeable and specific requirements of the contract in accordance with Part 4: Questionnaire: Organisational, Financial and Infrastructure Capacity of Bidder together with physical validation will be considered for acceptance.

3.2 Sectoral Determination for Cleaning Services Trade

BIDDERS RESPONSE

3.2.1 It is expected that the successful bidder shall pay his/her employees at least a minimum monthly basic wage, prescribed for the Area concerned in the Basic Conditions of Employment Act: Contract Cleaning Sector (Sectoral Determination 1).

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SECTION B

PART 1: DEFINITIONS

BID NUMBER WCGHSC0470/2026

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1. DEFINITIONS

1.1 Bid

A written offer, in prescribed format, to provide cleaning services to the user.

1.2 Bidder

The organisation or individual completing and submitting the bid.

1.3 Contractor/Successful Bidder/Cleaning Service Provider/Cleaning Business

The organisation or individual providing contracted cleaning services.

1.4 User/Department

The authority retaining a contractor to carry out cleaning services, in accordance with an agreed contract.

1.5 Contract and Conditions

1.5.1 Contract

The contract is a legal document that results from the acceptance of a bid and is inclusive of the bid documentation pertaining to the invitation, site instructions, the bid response and the General Conditions of the Contract.

1.5.2 Conditions

All conditions and procedures laid down and which may affect the legal aspects of the bid or the contract.

1.6 Site Instructions (generic and specific)

An operational document detailing the specific duties to be performed and conditions to be met in terms of the contract.

1.7 Supervisor/Controller

The person designated to manage a control room or command post and to report any variations in the staff on duty.

1.8 Co-ordinator

The representative of the user.

1.9 Check call

Routine communication to verify the location and status of cleaners on duty and to report any deviations from contract conditions.

1.10 Cleaner

A person employed by a contractor (Cleaning Service Provider) to carry out cleaning duties. General Assistant shall bear the same meaning as Cleaner.

1.11 Detergent

A detergent is a substance that, when dissolved in water, causes dirt and grease to be detached from surfaces, e.g. Liquid soap.

1.12 Cleaning

Is the removal of unwanted matter.

1.13 Specification

The document setting out proposed services to be supplied in terms of the contract.

1.14 Post/Service/Point of Duty

A designated place or workstation where or from where prescribed duties are performed and controlled.

1.15 Status Quo

The condition or state of affairs of the bidder and bidding organisation as at the date of bid.

1.16 General Conditions of Contract

The General Conditions of the Contract is attached to the bid document and forms part of the specification.

1.17 May

Indicates the existence of an option.

1.18 Shall/Must

Indicates that a statement is mandatory.

1.19 Should

Indicates recommendations.

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1.20 Interpretations

1.20.1 Words referring to the singular also include the plural and vice versa where the context so requires.

1.20.2 Any gender includes the other.

1.20.3 Reference to person(s) includes all entities (i.e. corporations, associations, partnerships, close corporations, government or local authorities, and other legal entities and natural persons).

1.21 Dressing / Sealer

Usually a dry, bright or buffable polymer and synthetic wax emulsion, applied to resilient floors to protect and/or enhance their aesthetics and ease the cleaning process. Product to be provided shall be non-ammonia base with a built-in solid content of not less than 25%.

1.22 Polish

Usually, a petroleum or synthetic wax high solid paste or liquid best suited to porous or semi-porous floors.

1.23 Stripper

A detergent that will chemically unlock the bonding molecules in dumping's and polishes and allows them to be removed from the floor. Product to be provided shall be non-ammonia based.

1.24 **Mandatory**
Refers to a compulsory legal requirement.

1.25 **Dusting**
The removal of dust by wiping with a lint-free dusting cloth or duster.

1.26 **Wet wipe**
Wiping and cleaning with a lint-free damp cloth.

SECTION B

PART 2: ADDITIONAL CONDITIONS OF CONTRACT

BID NUMBER WCGHSC0470/2026

Bidders are to indicate in the column provided that he/she has read and understood the specific conditions.

2.1 Liability

BIDDERS RESPONSE

2.1.1 The Service Provider shall always be responsible for the acts and omissions, e.g. death, injury, assault, unlawful unrest, etc. of his/her employees when they provide any services to the Western Cape Government in terms of the bid, and act within the course and scope of these duties and employment.

2.1.2 The Service Provider indemnifies and holds the Western Cape Government blameless against the damage to property and loss of property of the Western Cape Government and any third party that may be involved.

2.1.3 Important

2.1.3.1 The successful bidder must obtain Public Liability Insurance at his/her own cost commensurate with the risks to which he/she is exposed. Such insurance must also make provision for all vicarious losses and claims for which the bidder or his/her staff may be responsible. It is a condition of this bid that the bidders must submit proof of its Public Liability Insurance together with the submitted offer. Any non-compliance with this condition will render the contract award null and void (two weeks after the award).

2.1.3.2 Proof of validity of the Public Liability insurance cover must be submitted monthly to the Supply Chain Management Unit – Contract Administration Section.

2.1.3.3 It is mandatory that all health workers be vaccinated against Hepatitis B. Three doses of vaccine are required each four weeks apart. Booster doses are required every five years. Workers who have been vaccinated less than five years ago, do not require vaccination. It is a condition of this bid that the successful bidder must submit proof three weeks before commencement of service that all staff to be deployed on site have been tested & vaccinated.

2.2 Advertising and Trading

Neither the successful bidder nor his staff shall be entitled to offer any article for sale, sell any article or distribute any article free of charge on the site.

2.3 Sub-contracting or Employment of Staff from Other Parties

2.3.1 The Service Provider shall make use only of his own site-trained cleaners in accordance with the specifications described in this bid.

2.3.2 No other person shall at any time replace or relieve any of the service provider's employees. Should any problems arise, the service provider must immediately discuss the matter with the user.

2.4 Changes to Bidders Operational Status

2.4.1 As the bid is awarded on the information provided/available at the time, the successful bidder must maintain the status quo for the contract period. Should any deviation or changes occur, the successful bidder must advise the Department accordingly.

2.4.2 Material deviations from the position as it was at the time of awarding the bid may result in the Department having to apply remedial action.

2.5 Service Level Agreement

A service level agreement may be entered into with the successful bidder.

2.6 Contract period

The contract period is for thirty-six (36) months.

2.7 Permanent Reduction or Increase in Scope of Service

2.7.1 The Hospital reserves the right to permanently decrease the number of cleaners by giving the Service Provider 3 months (90 days) written notice of its intention to do so.

2.7.2 The reduced price shall be negotiated with the Service Provider and shall be calculated on a proportional basis.

2.7.3 Similarly, the Hospital reserves the right to permanently increase the number of cleaners subject to approval being obtained from the delegated official at Head Office.

2.7.4 The increased price shall be negotiated with the Service Provider and shall be calculated on a proportional basis.

2.8 Penalties and Pro Rata Deductions

2.8.1 Deductions and penalties will be incurred by the Service Provider per hour of work not performed according to the Bid specification and conditions. (Part of an hour will be regarded as a full hour.)

2.8.2 The Service Provider will be penalized, and pro rata deductions will be made for not adhering to Bid specifications.

2.8.3 Miscellaneous penalties:

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DESCRIPTION	AMOUNT
Failure to post a per person per shift	R1,000.00 per person
Late postings per person (1 hour after schedule time)	R500.00 per person per shift
Late postings of failure to post, not reported to contract manager	R1,500.00 per day
Asleep on duty	R1,000.00 per occurrence
Failure to wear and display identity cards	R500.00 per person per occurrence
Failure to adhere to dress code including the wearing of protective clothing	R500.00 per person per occurrence
Absent from point of duty without permission	R500.00 per person per occurrence
Posting of staff without prior training	R500.00 per person per occurrence
Non-compliance and review of rest room checks	R300.00 per checklist not completed per day
Non-compliance with smoking regulations	R1,500.00 per occurrence
Reported deviations from contracted cleaning practices	0.05% of monthly contractual value after 3 deviations of different practices. Failure to address deviations of any recurring deviations for 3 consecutive months may lead to cancellation of contract.

2.9 Legal Compliance

The Service Provider shall adhere to, and accept liability, in terms of Section 37 of the Occupational Health and Safety Act (No. 85 of 1993) and regulations, as amended, National Environmental Management: Waste Act and regulations, and all other relevant legislation.

2.10 Protection of Service Providers' Staff

2.10.1 The Department shall not be held liable for any contracted illness or infection to the Service Provider or his staff arising from their duties.

2.10.2 The Service Provider shall ensure on a continuous basis that all staff are inoculated against Hepatitis B. In this connection the Service Provider shall maintain on-site, a file with certificates of inoculation for inspection by the Hospital Management. Read in conjunction with 2.1.3.2.

2.11 Loss, Damage and Safekeeping of Hospital Property

2.11.1 The Service Provider is to exercise every precaution to ensure that all hospital equipment and property entrusted to his/her care is secure and the possibility of loss, unauthorized use and damage is minimised.

2.11.2 Excepting fair wear and tear, the Service Provider shall always be responsible for any loss or damage to Hospital equipment and property in his/her possession. The Service Provider undertakes to replace such items if equipment or property in his/her possession is damaged, destroyed, lost or stolen, notwithstanding the cause of the damage, destruction or loss.

2.11.3 The hospital in consultation with the Service Provider shall determine the replacement cost of hospital equipment and property, hospital property which has been lost, stolen or damaged whilst in the care of the Service Provider, and to withhold such costs from any payment due by the hospital to the Service Provider.

2.11.4 Similarly the loss of any other hospital property due to the negligence of the Service Provider will be recovered from any payments due to the Service Provider.

2.11.5 Authorised hospital representatives of Hospital Management, Hospital Infection Control, Hospital Security, and the Hospital Cleaning Manager shall always be given reasonable access to any facility by the Service Provider. Such access may not be refused for functional, control or inspection purposes when requested in writing by the Hospital Management.

2.11.6 Any wilful or negligent damage to the building, fittings or equipment will be for the Service Provider's own responsibility and account to make good.

2.11.7 No change/alterations/additions to the building or infrastructure are allowed without prior written authority from the Hospital Engineer.

2.12 Hospital property found

The Service Provider shall immediately return to the authorised hospital representative any item of hospital property found/recovered by the Service Provider's staff in the course of their duties.

2.13 Particulars of cleaners to be deployed at the Site

2.13.1 The Service Provider must provide full particulars of the cleaners to be deployed one (1) week prior to the commencement of the service. A separate list must be completed for each posting.

2.13.2 The Service Provider, at his own cost, must ensure that all staff to be deployed at the site, are available for on-site training before commencement of the service period. The training should not take longer than one day.

2.13.3 The Service Provider shall ensure that the staff provided shall be cleared by the South African Police Service to indicate that they have no criminal record.

2.14 General Standards for Site Administration and Cleaners

2.14.1 Profile of cleaners to be provided:

- Must be a South African Citizen or allowed to legally work in South Africa.
- Must be able to work independently.
- Must be able to communicate, read and write in at least two of the three official languages of the Western Cape (English, Afrikaans and/or Xhosa).
- Police clearance certificate – any person found to have a criminal record after being placed at False Bay Hospital, will be removed from the premises.

2.14.2 Service aids for every cleaner:

- A clear identification card of the Service Provider with the member's photo, full name, identification number, always worn conspicuously on his/her person.
- The following items must always be worn by the cleaner while on duty: gloves and colour code aprons for cleaning during the execution of duties.

2.14.3 On-Site Administration:

- All on-site administration shall be done in accordance with the site-specific instructions in writing from time to time by the user.
- Although details may differ, the following aspects shall be dealt with: -
 - The code of conduct of the service provider's staff.
 - Standards of performance of the service provider's staff and deviations from standards.
 - Uniform and dress standards.
 - Equipment to be used.
 - Duty lists and duty sheets.
 - Lost and found property administration.
 - Controlling of services and attendance.
 - Removal of the service provider's staff from the site.
 - Reporting of incidents to the user.
 - Time and attendance registers as well as late coming.
 - Redeployment of the service provider's staff.
 - The Equity Policy of the Western Cape must be taken into consideration when employing people.
 - The Health & Safety policy of the service provider must be made available to the Department of Health.
 - Training must be provided to all cleaning staff regarding the disinfecting of a room that was occupied by a person with an infectious disease.

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- Records must be provided to the Contract Manager that all staff have been tested for Hepatitis A & B prior to the commencement of the contract.

2.14.4 Conduct of cleaning staff:

- The Department expects the highest possible standards of conduct from the cleaning staff.

2.14.5 Changes at points of duty:

- The user has the right to inform the Service Provider to re-deploy cleaners to best advantage, either permanently or temporarily.

2.14.6 Continuity of service:

- The Service Provider is to ensure that the specified number of cleaners are continuously deployed at each specified point of service during each shift.
- Cleaners may not leave their registered point of duty during or after their shift unless relieved by another cleaner. This includes tea breaks, lunch breaks, smoke areas and toilet breaks.
- The service provider shall only rotate staff in conjunction with the appointed contract manager of False Bay Hospital.
- Shifts opposite must be included in the price quoted. The service provider must provide staff to cover a 24-hour service (12-hour day and 12-hour night).
- Relief staff must be provided by the Service Provider at no extra cost to the Western Cape Department of Health.

2.14.7 Duties:

- The Service Provider is to provide, after consultation with the Hospital Authorised Representative, prior to the commencement of the service detailed activities to be carried out for each post which is to form the basis of a site procedure manual at each post.
- The user may from time to time expect cleaners to be of assistance in performing duties other than cleaning duties on condition that such duties are not of a permanent nature and only in emergencies or exceptional circumstances.
- The user shall, however, not instruct cleaners to perform any task which may be detrimental to the employee's safety or health, is beyond his strength or competence or which may have a negative effect on his/her status and dignity.

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2.14.8 Particulars of cleaners to be deployed at the site:

- At the beginning of each month, no later than the 3rd workday, the Service Provider shall deliver to False Bay Hospital a comprehensive and detailed roster, which is to conform to the roster developed by the Hospital Cleaning Manager for this purpose, giving the details on a shift-by-shift basis (12 hours day shift from 6am-6pm, and 12 hours night shift) of the names of the cleaners to be deployed on the site.
- Details are to include off-days, relievers, names, surnames, and point to which he/she is to be deployed.
- Daily changes to the roster and reasons therefore are to be communicated to the contract manager immediately.
- The Service Provider is to ensure that the requirements of the hospital are met in terms of the number of cleaners provided.

2.14.9 Reporting of incidents and inspections:

- Should an incident occur, the Service Provider shall immediately inform the contract manager during office hours and the delegated official after hours. A detailed written report must be submitted within 24 hours of an incident occurring.
- Cleaners must be made aware of the incident, its root cause, and steps taken to prevent recurrence.
- Inspections and posting of cleaners on site must be done before every shift in terms of a duty roster.

2.14.10 Training and placement of staff:

- The Service Provider shall provide a list of cleaners, including relievers, working permanently for the duration of the contract.
- All new staff must be trained at the service provider's cost. The staff must perform a 12-hour day shift for training before they will be allowed on duty for a normal shift.
- Training must include the safe storage, handling and disposal of chemicals to be used, with routine refresher training provided, especially after each incident involving the management of chemicals.

No untrained personnel will be allowed on the premises.

2.14.11 Site management/supervision:

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- The user is responsible for overall management and supervision of the contract cleaning staff provided in terms of the agreement.
- Where a cleaner performs a duty under the direct supervision of a hospital official the cleaner shall be expected to adhere to instructions from the hospital official.

2.15 Hospital and private property:

The Service Provider shall immediately return to the hospital security any item of hospital or private property found in the course of their duties.

The Service Provider is to exercise every precaution to ensure that all Hospital property entrusted to his/her care is secure and the possibility of loss, unauthorised use and damage is minimised.

2.15.1 Liaison

The Service Provider shall appoint a designated person who shall work in close co-operation with the Hospital Cleaning Manager to facilitate the flow of information, solving of problems, and monitor the standard and quality of the service rendered between the parties.

The designated person shall liaise with the Hospital Cleaning Manager daily or as required.

Ad hoc monthly meetings will be scheduled with the service provider and other stakeholders as determined by the Hospital Cleaning Manager.

2.15.2 Monitoring

The Contract Manager has the final prerogative to declare that all the services rendered by the Service Provider conform to the specifications of the contract in terms of quality and process.

Control sheets and management reports shall be submitted to the Contract Manager monthly.

2.16 Facilities:

2.16.1 Staff Facilities

In terms of the Facilities Regulations promulgated in Notice R 924 it is a requirement that proper facilities are provided for workers in terms of safekeeping of possessions, toilets, changing rooms and dining facilities.

The Service Provider shall be responsible to comply with these regulations at his/her own cost.

However, the following facilities are made available for these purposes under the following conditions:

2.16.2 Personnel toilets

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- The identified toilet facilities shall be made available at no charge to the Service Provider for the duration of the contract to comply with the above-mentioned regulations.
- The toilets shall not be used as a rest room, eating of meals or snacks, recreation, playing of games or meetings.
- The Service Provider is to devise and implement control systems to prevent vandalism, graffiti, theft and damage to the building infrastructure and fittings etc.
- The Service Provider shall ensure that adequate notices are displayed informing all users that the safekeeping facilities (lockers) are used at their own risk.
- The hospital shall be responsible for normal maintenance issues viz leaking taps, locks, lighting, blockages, etc which are to be reported to the Contract Manager.

2.17 Staffing:

2.17.1 Organisation

- Adequate numbers and levels of staff must always be provided by the Service Provider to render the specified on-site services satisfactorily and efficiently. Refer to the attached Annexure specifying the areas.
- Bidders shall ensure that appropriate supervisory structures are in place in order that the contract cleaning staff engaged in the provision of the service are always adequately supervised and perform their duties properly.

2.17.2 Dress Code of Staff

- The Service Provider shall ensure that staff are always appropriately dressed and presentable while on the hospital premises.
- All the Service Provider's staff shall wear appropriate uniform and protective clothing, which must be clearly and prominently embossed with a company logo, and shall be of a standard that is not inferior to that of the hospital's own staff engaged in similar duties.
- The Service Provider shall provide his/her staff with photo-identification badges, which shall always be worn and displayed by the staff while on the hospital premises.

2.17.3 Smoking

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- The Service Provider's staff shall comply with the Hospital smoking policy.

2.17.4 Control of Staff

- The Service Provider's staff engaged in the provision of service shall be under the control and direction of the False Bay Hospital housekeepers in conjunction with the Service Provider who shall be responsible to always maintain control and discipline.

2.17.5 Conduct of Staff

- The Service Provider shall ensure that his/her staff carry out their duties and behave in as quiet and orderly manner as may be reasonably practicable while on hospital premises; that they shall have regard for the nature of the duties they perform and, that no unreasonable or unnecessary disruption will be caused to the routine and procedures of the hospital staff and hospital functioning.

- Service Provider staff are to respect the hospital patients' right to privacy and confidentiality.

- While on the hospital premises, staff shall comply with hospital policies and procedures and shall comply with safety and security directives.

- The Contract Manager shall have the right to instruct the Service Provider to remove, from the hospital premises, any contract cleaning staff who engage in horseplay, are disorderly and disruptive, who transgress any hospital policy, who are under the influence of alcohol or other substance, who divulge any detail of hospital patient's or whose presence onsite is undesirable.

- No organised labour activity is allowed on hospital premises.

2.17.6 Confidentiality

- The Parties hereby undertake not to make any public statement or issue press releases relating to or affecting the other Party without the prior written consent of the other Party.
- The Parties undertake to treat all information furnished by each other or any third party in the execution of this Agreement, as secure and confidential and not to disclose the same to any unauthorised third party, without that Party's prior written consent. The Parties agree to only use such confidential information for purposes of the performance of their respective statutory functions and duties and /or their obligations in terms of this Agreement unless compelled by law to disclose such information.

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2.18 References

- Previous experience in the cleaning of a hospital environment is compulsory. Minimum three (3) written references must be submitted together with the completed bid documents.

SECTION B

PART 3: STATUTORY AND OTHER REQUIREMENTS

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A. It is a condition of this bid that only bidders who comply with the below requirements will be considered for acceptance. Bidders are therefore required to declare their compliance at the end of this section.

Every question must be answered by marking the applicable “Yes” or “No” block with an “x”.

Failure to comply with these requirements or the provision of acceptable, well-motivated written explanations where deviations occur, will lead to immediate disqualification of the bid.

B. All information provided in this Section shall or may be verified by The Department.

3.1 Organisational status of bidder

- Individual ownership Yes No
- A company Yes No
- A close corporation Yes No
- Partnership Yes No
- Joint venture Yes No

3.1.1 Company registration documents

3.1.1.1 Company: Public or private company registration issued by the Registrar of Companies, including the names of the directors and shareholder certificates of each shareholder. Yes No

3.1.1.2 Close corporation: CK1 and CK2 certificates of the Registrar of Close Corporations. Yes No

3.1.1.3 Copy of partnership agreement and in the case of joint ventures and consortia a memorandum of understanding. Yes No

3.2 Registration in terms of the Compensation for Occupational Injuries and Diseases Act 130 of 1993

3.2.1 Is the bidder registered with the Commissioner for COID? Yes No

3.3 Unemployment Insurance Fund Registration (UIF)

3.3.1 Is the bidder registered with the Commissioner for UIF? Yes No

3.4 Occupational Health and Safety Act, 1993 (Act 85 of 1993) and Regulations of the Act

3.4.1 Is the bidder prepared to accept full responsibility in terms of Section 37(2) of the said Act. Yes No

3.5 Skills Development Levies Act (9 of 1999)

3.5.1 Is the bidder registered with the Department? Yes No

3.6 VAT Registration

3.6.1 Is the bidder registered for VAT? Yes No

3.6.2 Provide VAT Registration Number.

3.7 Pay as you earn (PAYE)

3.7.1 Is the bidder registered with the Commissioner for PAYE? Yes No

REQUIREMENTS DECLARATION

Name of company/ entity:

VAT registration number:

Company Registration number:

I/we, the undersigned, who is / are duly authorised to do so on behalf of the company/firm, certify that I/we comply with the above-mentioned requirements.

Signature.....

.....
SIGNATURE FULL NAMES Commissioner of Oaths

Designation (rank) ex officio: Republic of South Africa

Date: Place

Business Address:
.....
.....

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SECTION C

PART 4: QUESTIONNAIRE: ORGANISATIONAL FINANCIAL AND INFRASTRUCTURE CAPACITY OF THE BIDDER

BID NUMBER WCGHSC0470/2026

- A. The information requested will assist the Department to evaluate the organisational and infrastructure capacity of the bidder to perform the specified requirements of this bid.
- B. The Department reserves the right to carry out physical inspections in order to validate all or some of the information provided.
- C. The information provided in this section is therefore of critical importance. If, after careful consideration, the Department is of the opinion that the bidder does not have the capacity, infrastructure or managerial/supervising skills to properly manage, perform and maintain the requirements of this bid, such a bid shall not be considered for acceptance.
- D. Bidders may furnish additional information in writing and attach it to the last page of this section when submitting the bid.
- E. Where applicable the appropriate "YES" or "NO" block must be marked with an "X".

4.1. Financial Standing

The bidder must be financially self-sufficient to pay all costs, uniforms, overheads, including salaries for the first two months of the contract, as well as for any on-site training period.

The first payment can only be expected between 45 and 60 days after the commencement of the contract. Thereafter payment may be expected within 30 days of submission of invoice at the end of the month in which the service was provided.

4.2 Total Number of Employees :

<u>Designation</u>	<u>Number</u>
Management	N/A
Administration	N/A

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Supervisors	N/A
Cleaners	16
Other	N/A

4.3 Indicate Percentage Turnover of Cleaners During the Last 12 Months.

	Number
Less than 20%	
Between 21-50%	
Over 50%	

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4.4 Physical Infrastructure

4.4.1 Administrative Offices

**4.4.1.1 Where is the bidder's administrative office which will be responsible for the site?
State physical address and telephone numbers.**

.....

.....

.....

4.4.1.2 Does the bidder have a rapid deployment plan for deployment of standby staff in case of emergencies on site? State details including guaranteed response time.

.....

4.4.1.3 Further Information Regarding the Administration Office:

- | | | | |
|------------------|--|------------------------------|-----------------------------|
| 4.4.1.3.1 | Is it a guaranteed 24-hours service. | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| 4.4.1.3.2 | Is it situated at a residence. | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| 4.4.1.3.3 | Is it a dedicated Administration Office. | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| 4.4.1.3.4 | Land-line telephones in Administration Office. | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| 4.4.1.3.5 | Activated cellphones in Administration Office. | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| 4.4.1.3.6 | Administration Office always manned by well-trained staff who can handle emergency situations. | <input type="checkbox"/> Yes | <input type="checkbox"/> No |

4.5 Uniforms

4.5.1 Does the bidder have a dress code that makes it compulsory for staff to wear a clean and neat uniform at all times. Yes No

4.5.2 The uniform shall be distinguishable from the general public and hospital staff.

4.6 Identification Badges

Does the bidder have its own corporate photo identification badge which is compulsory for employees to display clearly when on site. Yes No

4.7 Cleaning Contract Experience

4.7.1 Previous cleaning contract experience in a hospital environment over the past two (2) years.

Company/State Department/ Provincial Department	Period of contract in months	No. of cleaners per shift	Reason for termination

4.7.2 Current cleaning contract experience

Company/ State Department/ Provincial Department	Period of Contract		No. of cleaners per shift	Contact person	Tel. no.
	From	To			

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SECTION D

PART 5: GENERAL SITE SPECIFICATIONS

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The following specifications will apply to all sites:

BIDDERS RESPONSE

1. **SCOPE**

Provision of a comprehensive cleaning service for False Bay Hospital.

2. **APPLICABLE DOCUMENTATION**

The following documentation will form part of the specification and successful bidder must guarantee that it will comply with the standards as set in the present and future of relevant legislation including but not limited to the following:

- General Conditions of Contract (GCC)
- Special Conditions of Contract (SCC)
- The Constitution of the Republic of South Africa, Act 108 of 1996
- Employment Equity Act, Act 55 of 1998
- Labour Relations Act, Act 66 of 1995
- Basic conditions of Employment Act, Act 75 of 1997
- Promotion of Equality and Prevention of Unfair Discrimination Act, Act 4 of 2000
- Occupational Health and Safety Act, Act 85 of 1993
- Occupational Injuries and Diseases Act, Act 130 of 1993

3. **GENERAL DESCRIPTION OF CLEANING SERVICE**

- 3.1 The Service Provider will provide the services as detailed above in accordance with the standard set and the requirements of the client.
- 3.2 Cleaning materials and equipment will be provided by False Bay Hospital.
- 3.3 A representative of the Service Provider shall visit the hospital daily to accompany a designated hospital staff member on inspections. Records of these inspections must be handed to the Contract Manager.
- 3.4 The appointed Service Provider shall have substantial experience in the cleaning of hospitals and should allow its staff to be accessible to in-service training from hospital personnel on relevant work-related issues. References in this regard must be provided.
- 3.5 Control measures to be utilised by the Service Provider to monitor the timekeeping of the workforce.
- 3.6 Identification cards are to be worn by Service Providers and employees at all times, in addition to the uniforms.

- 3.7 The Service Provider's staff will be trained by the client to perform special tasks, e.g. transporting of medical waste, handling emergency requests, linen management and transporting of vacolitres.
- 3.8 The Service Provider's staff will be required to respond to emergency cleaning needs even outside designated areas but within False Bay Hospital.
- 3.9 The Service Provider will investigate any staff transgression as reported to them re: disappearing from point of duty, absenteeism, alcohol abuse, extended lunch or tea breaks and replace staff when necessary.
- 3.10 The Service Provider's cleaning staff must present an acceptable image/appearance which implies, inter alia, that they may not sit, lounge about, smoke or drink whilst performing their duties.
- 3.11 The Service Provider shall repair or pay any damages caused by staff employed.
4. **GENERAL REQUIREMENTS**
- 4.1 A Standard Level Agreement will be entered into with the successful bidder.
- 4.2 On site meetings will be arranged.
- 4.3 The Service Provider will supply an adequate labour force to render a service of a standard acceptable to the client.
- 4.4 Substitute staff must be provided for persons on leave, or sick. Substitute staff must wear the uniforms and name badge of the current Service Provider on site.
5. **CONTROL MEASURES**
- 5.1 Documentary evidence must be provided to the Contract Manager that supervisors, team leaders and staff have undergone training on how to clean and disinfect rooms and equipment used by infected patients, prior to the commencement of the contract.
- 5.2 Cleaners must be in full uniform, ready for duty at their specified points at the specified shift starting time. In this connection, late coming will be accumulated and deducted from payment of the successful bidder.
- 5.3 Continuous duty without the laid down off duties will not be allowed. Relievers for off duty and absenteeism must be provided.

- 5.4 Should a cleaner/supervisor not perform or if reports of misconduct are received, he/she must be removed from the site and be replaced by the Service Provider immediately.
- 5.5 Uniforms must always be neat and clean. Bidders to provide sample images of the uniforms.

5.6 **OBLIGATIONS OF FALSE BAY HOSPITAL**

- 5.7 False Bay Hospital shall provide free of charge all necessary light, water, power, toilets and other facilities that may be required by the Service Provider to perform its services.

6. **EQUIPMENT AVAILABILITY**

Refer below areas to be serviced.

CLEANING OF FALSE BAY HOSPITAL – ALL AREAS

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Bidders are to specify the details of their offer in the column marked “DETAILS OF OFFER”. In respect of paragraphs where the bidder strictly complies with the specified requirement, the words “as specified” are to be inserted next to that paragraph. In cases where bidders do not strictly comply with specification requirements, the nature of the deviation is to be stipulated next to the applicable paragraph. Where the space is insufficient, the details of the deviation can be annexed, however proper reference is to be made. This also applies when bidders are to submit requested documentation. If bidders omit to furnish details of offer it would be considered as not complying to specification.

<u>WASTE REMOVAL</u>	<u>DETAILS OF OFFER</u>
<p><u>HEALTHCARE RISK MEDICAL WASTE REMOVAL – 7 days per week</u></p> <p>Remove healthcare risk waste from all wards and other departments to the central storage area daily.</p> <p><u>Types of containers:</u></p> <ul style="list-style-type: none"> • Sharp containers – yellow containers • Infectious containers – red containers • Anatomical containers - red • Pharmaceutical medical waste containers - green • Handling and storage • Store in a specified area for healthcare risk waste • Healthcare risk waste storage area to always be locked • Storage area, locks and keys supplied by hospital • Healthcare risk waste containers will only be removed from wards and other departments when the plastic bag inside is folded in and tied closed as per legislation. • All sealed containers must be removed from the wards and other departments daily. • Healthcare risk waste containers must be transported on the allocated trolley provided by False Bay Hospital to the designated central storage area. 	

- Staff performing this function must always wear the appropriate personal protective equipment (PPE) to prevent infection and cross contamination.
- Recordkeeping of data as required by False Bay Hospital, including but not limited to, the marking of the containers with the name of the area from which it is collected.
- Weighing the full containers on a scale provided by False Bay Hospital.
- Return the clean containers to wards and departments.
- Central storage area must be cleaned and disinfected daily, as per Healthcare Risk Waste legislation.
- Trolleys to be cleaned and disinfected weekly.

GENERAL AND RECYCLING WASTE REMOVAL – 7 days per week

Remove all household waste and recycling from wards and all other departments to the holding area daily.

Types of household waste:

- Black bags/clear bags with general refuse.
- Each type of refuse container must be taken to the specific disposal point.
- General waste bags and recycling bags must be removed daily into the skip and the designated recycling area.
- Refuse bins must be filled with clear bags.
- Flattened cartons from all areas to the allocated recycling area.
- All boxes to be flattened before storage.
- Always keep the waste disposal area locked
- Locks and keys will be supplied by the hospital.
Replacement keys to be supplied at the bidder's own cost.
- Clear and recycling bags must be transported on the specific trolley provided by False Bay Hospital, to the designated domestic waste area.
- Trolleys must be cleaned and disinfected weekly.
- Staff performing this function must always wear the appropriate personal protective equipment (PPE) to prevent infection and cross contamination.
- Remove empty flattened vacolitre boxes to the recycling area.

OTHER DUTIES:

- Serving of patient's meals
- Washing of patient's crockery on ward level

TRANSPORT OF LINEN – 7 days per week

- Transport soiled linen from the wards/departments to the Linen Bank daily, as per schedule.
- Transport clean, packed linen to the wards/departments from the Linen Bank daily, as per schedule.
- Soiled and clean linen bags must be transported on the respective trolleys provided by False Bay Hospital, to and from the designated wards/departments.
- Trolleys must be cleaned and disinfected weekly.
- Consumables

SPECIFICATIONS FOR CLEANING TO BE DONE

	Standard method	Frequency	BIDDERS RESPONSE
Banister	Dust	Daily	
	Wet wipe with detergent & water with ammonia containing detergent	Daily	
Basins	Wet wipe with hard surface cleaner	Daily	
	Wet wipe with ammonia containing detergent	Daily as required	
	Remove mineral deposits	Monthly	
Blinds	Vertical – remove dust	Weekly	
	Horizontal – dusting	Weekly	
	Horizontal – damp wipe with ammonia containing detergent	Monthly	
Carpets	Vacuum with industrial vacuum cleaner - High traffic	Daily	
	Low traffic	Twice weekly	
	Remove spots and stains	As necessary	
	Interim clean	As required	
	Restorative clean	As required	
Ceilings	Dust and wipe air vents	Monthly	
Chairs	Cloth – Vacuum	Fortnightly	
	– Spot clean	As necessary	
	– Shampoo	As required	
	Vinyl and leather – dust	Daily	
	– damp wipe with ammonia containing detergent	Weekly	
	Waiting areas – damp wipe with ammonia containing detergent	Daily	
Courtyards	Sweep paving areas	Daily	
	Remove municipal waste	Daily	
	Clean tables and chairs	Daily	
Desks	Wood – dust	Daily	
	Wood – polish	Weekly	
	Scaled wood/glass/Formica		
	– damp wipe with ammonia containing detergent	Daily	
	– polish	Weekly	
Doors	Remove finger-marks on glass and push plates with a degreasing agent and equipment that will not scratch the surface	Daily	

	Remove dirty spots on wooden and metal doors	Daily	WESTERN CAPE GOVERNMENT HEALTH GOODS & SERVICES SOURCING BID OPENED @ 11:00 20 FEBRUARY 2026 1)..... 2) SIGNED SIGNED
	Polish doorknobs with an approved metal polish	Weekly	
	Damp wipe with ammonia containing detergent	Weekly	
	Damp wipe door handles with ammonia containing detergent	Daily	
Electrical Equipment	Dust	Daily	
	Damp wipe with ammonia containing detergent	Weekly	
Fire Escapes	Treads – sweep	Fortnightly	
	Handrails – damp wipe with ammonia containing detergent	Fortnightly	
Floors - Resilient (vinyl, PVC, Linoleum)	Remove dust with dust sweeper	Daily	
	Damp mop for spoilage or spillage with soap and water	As necessary	
	Spray buff with floor polisher	Daily	
	Masslin with masslin cloth and tool	Daily	
	Strip, clean and reseal (Wetrok products)	Every 3 months	
Floors – Hard (Ceramic, marble Granite, brick, porcelain, Concrete, etc)	Remove dust with dust sweeper	Daily	
	Damp mop for spoilage or spillage with soap and water	As necessary	
	Machine scrub	As necessary	
Kitchens	Floors swept and washed with soap and water.	Daily	
	Work surfaces damp wet cloth, wiped and dried	Daily	
	Walls and cupboard doors damp wipe	Twice weekly	
	Cupboard storage cleaned and wet wipe	Monthly	
Lights	Dust	Monthly	
Light switches	Damp wipe with ammonia containing detergent	Weekly	
Liquid soap holders	Fill liquid soap holders	Daily or as necessary	
Medical waste	Seal and mark medical waste boxes and sharp containers	Daily	
Metal work	Polish with stainless steel polisher	Daily or as required	
Mirrors	Wet wipe with ammonia containing detergent and dry	Daily or as necessary	
Paper towel dispensers	Fill paper towel dispensers	Daily or as necessary	

Parking areas (entrance)	Sweep and keep free of wastepaper and litter	Twice daily	
Pictures	Dust frames	Weekly	
	Damp wipe frames and clean glass	Monthly	
Pipes	Dust	Weekly	
Plugs	Damp wipe with ammonia containing detergent	Weekly	
Power boxes	Dust and damp wipe	Weekly	
Railings	Dust	Daily	
	Damp wipe with ammonia containing detergent	Twice weekly	
Refrigerators	Damp wipe top with ammonia containing detergent	Twice weekly	
	Damp wipe doors and sides with ammonia containing detergent	Twice weekly	
	Remove contents and damp wipe shelves with ammonia containing detergent	Weekly	
	Defrost and clean shelves and inside surfaces	Every two weeks	
Rubbish bins	Empty and damp wipe Rubbish removed from these containers should be placed in other suitable containers or bags and may not be dragged across floors, carpets or tiles. The contents of waste baskets and other office rubbish should be removed neatly in bags and deposited in the rubbish bins provided for this purpose.	Daily	
	Remove stains and disinfect	Weekly or as necessary	
Shelves	Dust those that are empty	Weekly	
	Damp wipe when shelves are cleared with ammonia containing detergent	As required	
Showers	Remove fats and grease from walls, door and floor using hard surface cleaner	Weekly, or as required	
	Wash walls, door and floor	Daily	
Sinks	Wet wipe	Daily	
Skirting	Dust	Twice weekly	
	Damp wipe with ammonia containing detergent	Weekly	
Sluice rooms	Disinfect bedpans and urinals in bedpan washer disinfectant	As required	
	Clean all surfaces	Daily	

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Switches		Damp wipe with ammonia containing detergent	weekly	
Tables		Dust	Daily	
		Wet wipe with ammonia containing detergent	Weekly	
		Glass tops: Wet wipe with glass cleaner	Weekly	
Taps		Wet wipe with hard surface cleaner with ammonia containing detergent	Daily	
		Remove mineral deposits	Monthly	
Telephones		Dust	Daily	
		Damp wipe with ammonia containing detergent	Daily	
Toilets		Staff	To be cleaned early in the morning before staff arrives for work at 07:00	Daily
		Ensure usability and replenish consumables	Three or more times daily	
		Remove spillage from bowl and under flush rim with hard surface cleaner and a brush	Daily or as necessary	
		Remove mineral deposits	Monthly	
		Wet wash seat and lid, cistern and pipes, etc.	Daily	
		Disinfect all components	Daily	
		Wet wipe doors and walls	Daily	
		Remove litter	Daily	
Toilets	Public/ Waiting areas	To be checked, cleaned and serviced/ replenished	1 Hourly	
		Remove spoilage from bowl and under flush rim with hard surface cleaner and a brush	1 Hourly	
		Remove mineral deposits	Monthly	
		Wet wash seat and lid, cistern and pipes, etc.	1 Hourly	
		Disinfect all components	1 Hourly	
		Wet wipe doors and walls	1 Hourly	
		Remove litter	Daily	
Urinals in waiting areas	Wet wipe with hard surface cleaner or disinfectant	1 Hourly		
		Wet wipe pipes and flushing mechanisms	1 Hourly	
		Mop step or floor at urinal with disinfectant	1 Hourly	
		Remove mineral deposits from gullies and drains	Monthly	

Walls	Remove all spots (including mould), and fingerprints on walls, painted surfaces, electric switches, etc.	Daily	
	Wet wipe with ammonia containing detergent and dry washable surfaces	Monthly	
Windows	Clean inside faces with glass cleaner	Monthly	
	Clean outside faces with glass cleaner or squeegee	Quarterly	
	High reaching ladders to be provided by Service Provider for cleaning of 1 st floor windows	Quarterly	
Windowsills	Dust	Twice weekly	
	Dust and damp wipe with ammonia containing detergent	Weekly	
X-Ray room	Dust and damp wipe with ammonia containing detergent	Daily	

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CLEANING METHODS

METHOD	WHERE USED	DESCRIPTION	BIDDERS RESPONSE
Burnish	Resilient and hard floors	<p>M = High-speed rotary polisher (1 000 rpm or more).</p> <p>E = ultra or high-speed floor pad. Spray bottle.</p> <p>C = Floor maintenance spray cleaning detergent.</p> <p>P = Floor to be dust free and dry.</p> <p>A = Spray a fine mist over two to four square meters of floor (coverage 1 000 m² or more per litre). Pass machine briefly over sprayed area to spread chemical, systematically cover the area. Two or three passes over the same area should leave it clean and dry with shine restored. Use this technique without spraying if the floor has been mopped with a wash and wax type detergent.</p>	

Damp mop	Resilient and hard floors	Single or double mobile bucket and wringer system. Mop handle and heavy-duty mop head or flat/ Butterfly mop or variant. Floor to be pre-swept. Warm water solution with either neutral or wash and wax type detergent or disinfectant. Dip mop into solution and wring dry frequently.	<div style="border: 1px solid black; padding: 5px; text-align: center;"> <p>WESTERN CAPE GOVERNMENT HEALTH GOODS & SERVICES SOURCING</p> <p>BID OPENED @ 11:00 20 FEBRUARY 2026</p> <p>1)..... 2)</p> <p>SIGNED SIGNED</p> </div>
Damp wipe	Any non-porous or washable surface	Bucket, lint free cloth. Usually an ammonia-based detergent Surfaces should be dusted. Use warm water cloth to be squeezed or wrung out until only damp, but not dripping. Use systematic wiping motion and additional pressure on stubborn spillage. Re-immerses cloth in detergent solution frequently and squeeze dry. Change the solution at appropriate intervals to ensure dirt is not reapplied.	
Disinfectant	Any non-porous or washable surface	Bucket and mop (for floors) and lint free cloth (for other surfaces) or spray bottle. Chlorine, quarterly ammonium or other disinfectant. Apply disinfectant diluted to manufacture's specification applicable for the surface, using mop, cloth or spray bottle as appropriate. Apply liberally and allow ten minutes reaction time, then vacuum, mop or wipe dry.	
Dust	Any porous or non-porous hard floors	Mop sweeper or disposable cloth sweeper. Surface must be dry. Mop head must be clean or fitted with unused disposable cloth. Push the tool in straight lines or work backwards using a figure eight movement if the tool design allows. Maintain the same leading edge as reversing the direction will cause dirt to fall off. Keep the tool flat on the floor throughout the exercise. Fit new disposable cloths or wash mop heads frequently.	
Interim cleaning	Hard floors	More intensive than daily cleaning, but less costly and disruptive than restorative cleaning. Suitable floor scrubbing machines e.g. Automatic floor scrubber/dryer. Rotary and wet pick-up vacuum etc.	

		<p>Wet mop system, blue pad for light scrubbing, clean mop or lamb's wool applicator.</p> <p>Neutral, preferably low foaming, detergent. Appropriate floor dressing. Floor to be pre-swept.</p> <p>Apply solution from machine tank or with mop. Scrub and vacuum away slurry. Rinse with clean water, vacuum and mop dry. Apply one coat of the floor dressing.</p>	
	Carpets	<p>Ideal process is dry or nearly so.</p> <p>Rotary for pad system spreader for powder system vacuum cleaner.</p> <p>Cellulose or other carpet cleaning powder.</p> <p>Vacuum carpets. Note: these interim cleanings systems work well on cut pile carpets but have limited benefits on looped or needle punch carpets.</p> <p>Pad system: cover lightly soiled areas or the entire area with impregnated pad fitted to rotary. Powder system: sprinkle powder over soiled areas or entire areas as required, covering no more than about ten square meters at a time.</p> <p>Work the powder into the carpet using the spreading machine in one direction and then at right angles. Leave the powder to absorb the dirt for 15 minutes or more, (refer to the manufacturer's directions) and vacuum to remove residue from carpet.</p>	
Light scrub	Hard floors	Same as interim clean for hard floors.	
Maintenance coat	Hard floors	A single coat of floor dressing applied to a hard or resilient floor after it has had a light scrub or interim clean.	
Mineral deposits		<p>Brown coloured deposits of mainly calcium and magnesium on or in areas that are nearly always wet e.g. basins, taps, urinals, lavatory bowls.</p> <p>A non-corrosive acid detergent.</p> <p>Routine spillage to be removed in the normal way.</p> <p>Apply detergent solution with a cloth or sponge and leave for about ten minutes. Use mildly abrasive scouring pad (e.g. centre piece of red floor polishing pad) to remove deposits and detergent residue. The process may have to be repeated.</p>	
Polish	Wooden, scaled wood	Soft dusting cloth.	

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	or laminated furniture and fittings	<p>Silicone or cream-based petroleum wax or synthetic, paste, liquid or aerosol.</p> <p>Dust to be removed before any polish is applied.</p> <p>Small amount of liquid or spray applied to small area. Allow polish to dry to a haze and buff with a soft polishing cloth.</p>	
Restorative cleaning	Carpets	<p>Usually a damp/wet process requiring time and labour.</p> <p>Standard speed rotary floor machine with solution tank and carpet shampoo brush, or purpose-built carpet shampooer, and/or spray extraction machine (loosely termed “steam cleaner”).</p> <p>Dry foam shampoo (six per cent moisture content in use); detergent for use in extraction machine; de-foamer for extraction machine.</p> <p>Carpets to be vacuumed and free of litter.</p> <p>Shampoo a small area (about four square meters) in one direction and then again at 90°, ensuring that the carpet is not too wet. For carpets that were only lightly soiled, use the extraction machine as a dry vacuum (or a wet and dry vacuum) with a carpet tool to remove foam and dirt residue. For heavily soiled areas and traffic lanes, spray warm water on carpets with extractor and then suck up residue. The extractor machine may be used without first shampooing.</p>	<div style="border: 1px solid black; padding: 5px; text-align: center;"> <p>WESTERN CAPE GOVERNMENT HEALTH GOODS & SERVICES SOURCING</p> <p>BID OPENED @ 11:00 20 FEBRUARY 2026</p> <p>1)..... 2)</p> <p>SIGNED SIGNED</p> </div>
	Hard and resilient floors	<p>Referred to as stripping and sealing.</p> <p>Automatic scrubber or rotary floor machine and wet and dry vacuum.</p> <p>Black scrubbing pad, wet mopping equipment, lamb’s wool or mop applicator, doodle bug hand tool for edges and corners.</p> <p>Stripper and floor dressing.</p> <p>Litter and loose dust to be removed from the floor.</p> <p>Apply diluted stripper with a mop or watering can: allow lying on the floor for ten minutes or more. Scrub floor with machine: use doodle bag for awkward areas (Look after the edges, the middle will look after itself): vacuum slurry ensuring it doesn’t dry out on the floor: rinse with fresh water and vacuum: and</p>	

		mop with fresh water: ensure floor is dry and apply two or three coats (as per manufacturer's specification) of floor dressing.	
Spot cleaning	Any surface	Remove any spillage or marks that appear immediately (preferably within a day or two of their appearance) using appropriate methods.	
Spray cleaning	Hard and resilient floors	Same technique as described under BURNISH, except that machines are slower speed (between 165 and 400 mm) and the pad used is red.	
Stain removal	Any surface	The difference between a spot and a stain is about ten days". See notes under SPOT REMOVAL. For marks that do not respond to normal cleaning techniques, consult a specialist stain removal guide.	
Strip and seal	Hard and resilient	See notes under RESTORATIVE CLEANING for these floors.	
Sweep	Any hard floors, paving, concrete, etc.	Motorized walk behind or ride on sweeper. Mechanized broom or bush sweeper. Platform broom (hard bristle for rough surfaces, Soft for smoother surfaces). Move machines or brooms over surface at an effective speed without creating clouds of dust by going too fast. Empty machine hoppers regularly if using a broom, leave manageable piles of litter for collection.	<div data-bbox="1098 703 1528 913" style="border: 1px solid black; padding: 5px;"> <p style="text-align: center;">WESTERN CAPE GOVERNMENT HEALTH GOODS & SERVICES SOURCING</p> <p style="text-align: center;">BID OPENED @ 11:00 20 FEBRUARY 2026</p> <p>1)..... 2)</p> <p style="text-align: center;">SIGNED SIGNED</p> </div>
Vacuum	Any surface, floors, upholstery, etc.	Carpets should be vacuumed clean with industrial vacuum cleaners that are fitted with high efficiency particle arrester filters (HEPA). These filters have 99% efficiency and retain particles as small as 0.1 micrometre in diameter.	

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PRICING SCHEDULE

WCGHSC0470/2026: RENDERING OF A COMPREHENSIVE CLEANING SERVICE TO FALSE BAY HOSPITAL FOR THE WESTERN CAPE GOVERNMENT HEALTH AND WELLNESS FOR A THREE (3) YEAR PERIOD

NAME OF BIDDER:

CLOSING DATE AND TIME: 20 FEBRUARY 2026 AT 11H00 AM.

OFFER TO BE VALID FOR 120 DAYS FROM THE CLOSING DATE OF BID.

ITEM	1 ST YEAR (INCLUSIVE OF VAT)	2 ND YEAR (INCLUSIVE OF VAT)	3 RD YEAR (INCLUSIVE OF VAT)
1.	R..... Total per month	R..... Total per month	R..... Total per month
2.	R..... Total cost per year	R..... Total cost per year	R..... Total cost per year
3.	Total all-inclusive cost for three (3) years: R (included VAT)		

COST BREAKDOWN OF MONTHLY FEE for:	1 ST YEAR MONTHLY RATE	2 ND YEAR MONTHLY RATE	3 RD YEAR MONTHLY RATE
Total basic salary per cleaner per hour (normal hours):	R.....	R.....	R.....
Total basic salary per cleaner per hour (Public holidays)	R.....	R.....	R.....

Note: Please ensure that your price per month includes the latest minimum wage rate as published in the Government Gazette.

Bidder that does not comply to the latest hourly rate will not be considered.

Note: The bid will be adjudicated on the total cost over the three (3) year period. Please ensure that your costing is correct as corrections cannot be made after bid closure.

A. Does the offer comply with specifications? Please circle your option. YES / NO

B. If not to specification, please indicate deviation(s) on a separate sheet. YES / NO

C. The price(s) quoted must be firm for the duration of the contract.

WESTERN CAPE GOVERNMENT HEALTH GOODS & SERVICES SOURCING BID OPENED @ 11:00 20 FEBRUARY 2026	
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Definition of pricing structures

For the purpose of this bid the following explanations are provided:

1. Firm prices

Firm prices mean prices which are only subject to adjustments in accordance with the actual increase or decrease resulting from the changes, imposition, or abolition of customs or excise duty and any other duty, levy, or tax which, in terms of a law or regulation is binding upon the contractor and demonstrably have an influence on the prices of any supplies, for the execution of the contract.

The following two pricing structures will also be considered as firm prices:

Firm prices linked to fixed period adjustments, i.e. three tier prices (Firm 1st, firm 2nd, and 3rd year prices), only subject to the variables indicated in the above paragraph.

Kindly note that the cost of labour does not fall within the parameter of the above paragraph.

The increased cost of labour must therefore be projected into the 2nd and 3rd year pricing as no increase will be granted in this regard during the contract period.

Note: Any advantage due to a more profitable exchange rate must be passed on to the Province.

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PROVINCIAL GOVERNMENT WESTERN CAPE

DECLARATION OF INTERESTS, BIDDERS PAST SCM PRACTICES AND INDEPENDENT BID DETERMINATION

1. To give effect to the requirements of the Western Cape Provincial Treasury Instructions, 2019: Supply Chain Management (Goods and Services), Public Finance Manage Act (PFMA) Supply Chain Management (SCM) Instruction No. 3 of 2021/2022 - SBD 4 Declaration of Interest, Section 4 (1)(b)(iii) of the Competition Act No. 89 of 1998 as amended together with its associated regulations, the Prevention and Combating of Corrupt Activities Act No 12 of 2004 and regulations pertaining to the tender defaulters register, Paragraph 16A9 of the National Treasury Regulations and/or any other applicable legislation.

2. Any person (natural or juristic) may make an offer or offers in terms of this invitation to bid. In line with the principles of transparency, accountability, impartiality, and ethics as enshrined in the Constitution of the Republic of South Africa and further expressed in various pieces of legislation, it is required for the bidder to make this declaration in respect of the details required hereunder.

3. All prospective bidders intending to do business with the Institution must be registered on the Central Supplier Database (CSD) and the Western Cape Supplier Evidence Bank (WCSEB) if they wish to do business with the Western Cape Government (WCG) via the electronic Procurement Solution (ePS).

4. The status of enterprises and persons listed on the National Treasury's Register for Tender Defaulters will be housed on the ePS. Institutions may not under any circumstances procure from enterprises and persons listed on the Database of Tender Defaulters.

5. The status of suppliers listed on the National Treasury's Database of Restricted Suppliers will be housed on the ePS; however, it remains incumbent on institutions to check the National Treasury Database of Restricted Suppliers before the conclusion of any procurement process. For suppliers listed as restricted, institutions must apply due diligence and risk assessment before deciding to proceed with procurement from any such supplier.

6. **Definitions**

"bid" means a bidder's response to an institution's invitation to participate in a procurement process which may include a bid, price quotation or proposal;

"Bid rigging (or collusive bidding)" occurs when businesses, that would otherwise be expected to compete, secretly conspire to raise prices or lower the quality of goods and / or services for

purchasers who wish to acquire goods and/or services through a bidding process. Bid rigging is, therefore, an agreement between competitors;

“business interest” means -

- (a) a right or entitlement to share in profits, revenue or assets of an entity;
- (b) a real or personal right in property;
- (c) a right to remuneration or any other private gain or benefit, or
- (d) includes any interest contemplated in paragraphs (a), (b) or (c) acquired through an intermediary and any potential interest in terms of any of those paragraphs;

“Consortium or Joint Venture” means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract;

“Controlling interest” means, the power, by one person or a group of persons holding the majority of the equity of an enterprise, alternatively, the person/s having the deciding vote or power to influence or to direct the course and decisions of the enterprise;

“Corruption”- General offences of corruption are defined in the Combating of Corrupt Activities Act, 2004 (Act No 12 of 2004) as:

Any person who directly or indirectly -

(a) accepts or agrees or offers to accept an! gratification from any other person, whether for the benefit of himself or herself or for the benefit of another person; or

(b) gives or agrees or offers to give to any other person any gratification, whether for the benefit of that other person or for the benefit of another person., in order to act personally or by influencing another person so to act, in a manner—

(i) that amounts to the-

(aa) illegal. dishonest. unauthorised. incomplete. or biased: or

(bb) misuse or selling of information or material acquired in the course of the exercise, carrying out or performance of any powers, duties or functions arising out of a constitutional, statutory, contractual or any other legal obligation:

(ii) that amounts to-

(aa) the abuse of a position of authority;

(bb) a breach of trust; or

(cc) the violation of a legal duty or a set of rules;

(iii) designed to achieve an unjustified result; or

(iv) that amounts to any other unauthorised or improper inducement to do or 45 not to do anything. of the, is guilty of the offence of corruption.

“CSD” means the Central Supplier Database maintained by National Treasury;

“employee”, in relation to –



(a) a department, means a person contemplated in section 8 of the Public Service Act, 1994 but excludes a person appointed in terms of section 12A of that Act; and

(b) a public entity, means a person employed by the public entity;

“entity” means any -

(a) association of persons, whether or not incorporated or registered in terms of any law, including a company, corporation, trust, partnership, close corporation, joint venture or consortium; or

(b) sole proprietorship;

“entity conducting business with the Institution” means an entity that contracts or applies or tenders for the sale, lease or supply of goods or services to the Province;

“Family member” means a person's -

(a) spouse; or

(b) child, parent, brother, sister, whether such a relationship results from birth, marriage or adoption or some other legal arrangement (as the case may be);

“intermediary” means a person through whom an interest is acquired, and includes a representative or agent or any other person who has been granted authority to act on behalf of another person;

“Institution” means – a provincial department or provincial public entity listed in

Schedule 3C of the Act;

“Provincial Government Western Cape (PGWC)” means

(a) the Institution of the Western Cape, and

(b) a provincial public entity;



“RWOEE” means -

Remunerative Work Outside of the Employee's Employment

“spouse” means a person's -

(a) partner in marriage or civil union according to legislation;

(b) partner in a customary union according to indigenous law; or

(c) partner with whom he or she cohabits and who is publicly acknowledged by the person as his or her life partner or permanent companion.

7. Regulation 13(c) of the Public Service Regulations (PSR) 2016, effective 1 February 2017, prohibits any employee from conducting business with an organ of state, or holding a directorship in a public or private company doing business with an organ of state unless the employee is a director (in an official capacity) of a company listed in schedules 2 and 3 of the Public Finance Management Act.

a) Therefore, by 31 January 2017 all employees who are conducting business with an organ of state should either have:

- (i) resigned as an employee of the government institution or;
- (ii) cease conducting business with an organ of state or;
- (iii) resign as a director/shareholder/owner/member of an entity that conducts business with an organ of state.

8. Any legal person, or their family members, may make an offer or offers in terms of this invitation to bid. In view of potential conflict of interest, in the event that the resulting bid, or part thereof, be awarded to family members of persons employed by an organ of state, it is required that the bidder or his/her authorised representative declare his/her position in relation to the evaluating/adjudicating authority where the bidder is employed by the Institution.

9. The bid of any bidder may be disregarded if that bidder or any of its directors abused the institution's supply chain management system; committed fraud or any other improper conduct in relation to such system; disclosure is found not to be true and complete; or failed to perform on any previous contract.

10. Section 4(1)(b)(iii) of the Competition Act No. 89 of 1998, as amended, prohibits an agreement between, or concerted practice by firms, or a decision by an association of firms, if it is between parties in a horizontal relationship and if it involves collusive bidding (or bid rigging). Collusive bidding is a per se prohibition meaning that it cannot be justified under any grounds.

11. Treasury Regulation 16A9 prescribes that accounting officers and accounting authorities must take all reasonable steps to prevent abuse of the supply chain management system and authorises accounting officers and accounting authorities to:

- a) disregard the bid of any bidder if that bidder, or any of its directors have abused the institution's supply chain management system and or committed fraud or any other improper conduct in relation to such system.
- b) cancel a contract awarded to a supplier of goods and services if the supplier committed any corrupt or fraudulent act during the bidding process or the execution of that contract.

12. Communication between partners in a joint venture or consortium will not be construed as collusive bidding.

13. In addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition

Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority

(NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

SECTION A DETAILS OF THE ENTITY	
<i>CSD Registration Number</i>	MAAA
<i>Name of the Entity</i>	
<i>Entity registration Number (where applicable)</i>	

C4. Is the entity or its principals listed on the National Treasury Register for Tender Defaulters in terms of section 29 of the Prevention and Combating of Corrupt Activities Act (No. 12 of 2004)? (To access this Register enter the National Treasury's website, www.treasury.gov.za , click on the icon "Register for Tender Defaulters" or submit your written request for a hard copy of the Register to (012) 326-5445.)	NO	YES	
C5. If yes to C3 or C4, were you informed in writing about the listing on the database of restricted suppliers or Register for Tender Defaulters by National Treasury?	NO	YES	N/A
C6. Was the entity or persons listed in Table A convicted for fraud or corruption during the past five years in a court of law (including a court outside the Republic of South Africa)?	NO	YES	
C7. Was any contract between the bidder and any organ of state terminated during the past five years on account of failure to perform on or comply with the contract?	NO	YES	

SECTION D: DULY AUTHORISED REPRESENTATIVE TO DEPOSE TO AFFIDAVIT

This form must be signed by a duly authorised representative of the entity in the presence of a commissioner of oaths.

I, hereby swear/affirm; i. that the information disclosed above is true and accurate; ii. that I have read understand the content of the document;

iii. that I have arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor.

iv. that the entity undertakes to independently arrive at any offer at any time to the Institution without any consultation, communication, agreement or arrangement with any competitor. In addition, that there will be no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specification, prices, including methods, factors or formulas used to calculate prices, market allocation, the intention or decision to submit or not to submit the bid, bidding with the intention not to win the bid and conditions or delivery particulars of the products or services to which this bid invitation relates;

v. that the entity or its representative are aware of and undertakes not to disclose the terms of any bid, formal or informal, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract; and

vi. that there have been no consultations, communications, agreements or arrangements made with any official of the procuring institution in relation to this procurement process prior to and during the bidding process except to provide clarification on the bid submitted where so required by the institution; and that my entity was not involved in the drafting of the specifications or terms of reference for this bid.

.....
DULY AUTHORISED REPRESENTATIVE'S SIGNATURE

I certify that before administering the oath/affirmation I asked the deponent the following questions and wrote down his/her answers in his/her presence:

- 1.1 Do you know and understand the contents of the declaration? ANSWER:
- 1.2 Do you have any objection to taking the prescribed oath? ANSWER:
- 1.3 Do you consider the prescribed oath to be binding on your conscience? ANSWER:.....
- 1.4 Do you want to make an affirmation? ANSWER:

2. I certify that the deponent has acknowledged that he/she knows and understands the contents of this declaration, which was sworn to/affirmed and the deponent's signature/thumbprint/mark was placed thereon in my presence.

.....

SIGNATURE FULL NAMES Commissioner of Oaths

Designation (rank) ex officio: Republic of South Africa

Date:..... Place

Business Address:
.....

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PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2022 AND THE WESTERN CAPE GOVERNMENT'S INTERIM STRATEGY AS IT RELATES TRO PREFERENCE POINTS

This preference form must form part of all bids invited. It contains general information and serves as a claim form for preference points for Broad-Based Black Economic Empowerment (B-BBEE) Status Level of Contribution

NB: BEFORE COMPLETING THIS FORM, BIDDERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE TO THE BID, PREFERENTIAL PROCUREMENT REGULATIONS, 2022, THE BROAD BASED BLACK ECONOMIC EMPOWERMENT ACT AND CODES OF GOOD PRACTICE

1. DEFINITIONS

- 1.1 **“Acceptable bid”** means any bid which complies in all respects with the specifications and conditions of bid as set out in the bid document.
- 1.2 **“Affidavit”** is a type of verified statement or showing, or in other words, it contains a verification, meaning it is under oath or penalty of perjury, which serves as evidence to its veracity and is required for court proceedings.
- 1.3 **“All applicable taxes”** includes value-added tax, pay as you earn, income tax, unemployment insurance fund contributions and skills development levies;
- 1.4 **“B-BBEE”** means broad-based black economic empowerment as defined in section 1 of the Broad-Based Black Economic Empowerment Act;
- 1.5 **“B-BBEE status level of contributor”** means the B-BBEE status of an entity in terms of a codes of good practice of black economic empowerment, issued in terms of section 9(1) of The Broad-Based Black Economic Empowerment Act;
- 1.6 **“Bid”** means a written offer on the official bid documents or invitation of price quotations, and “tender” is the act of bidding/tendering;
- 1.7 **“Code of Good Practice”** means the generic codes or the sector codes as the case may be;
- 1.8 **“Consortium”** or **“joint venture”** means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract;
- 1.9 **“Contract”** means the agreement that results from the acceptance of a bid by an organ of state;
- 1.10 **“EME”** is an exempted micro enterprise with an annual total revenue of R10 million or less.
- 1.11 **“Firm price”** means a price that is only subject to adjustments in accordance with an actual increase or decrease resulting from the change, imposition or abolition of customs or excise duty and any other duty, levy, or tax, which is binding on the contractor in terms of the law or regulation and demonstrably has an influence on the price of any supplies or the rendering costs of any service for the execution of the contract;
- 1.12 **“Large Enterprise”** is any enterprise with an annual total revenue above R50 million;
- 1.13 **“Non-firm prices”** means all prices other than “firm” prices
- 1.14 **“Person”** includes a juristic person;
- 1.15 **“Price”** means an amount of money bid for goods and services and includes all applicable taxes less all unconditional discounts;
- 1.16 **“Proof of B-BBEE status level contributor”** means –
- The B-BBEE status level certificate issued by an authorized body or person;
 - A sworn affidavit as prescribed in terms of the B-BBEE Codes of Good Practice; or
 - Any other requirements prescribed in terms of the Broad-based Black Economic Empowerment Act

- 2.5 Failure on the part of a bidder to complete and sign this form and submit, in the circumstances prescribed in the Codes of Good Practice, either a B-BBEE Verification Certificate issued by a Verification Agency accredited by the South African Accreditation System (SANAS), or an affidavit confirming annual total revenue and level of black ownership, along with the bid, or an affidavit issued by the Companies Intellectual Property Commission, will be interpreted to mean that preference points for B-BBEE status level of contribution are not claimed.
- 2.6 The organ of state reserves the right to require of a bidder, either before a bid is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the organ of state.

3. ADJUDICATION USING A POINT SYSTEM

- 3.1 Subject to Regulation 2(1)(f) of the Preferential Procurement Policy Framework Act, 2000, the bidder obtaining the **highest number of total points** will be awarded the contract.
- 3.2 A bidder must submit proof of its B-BBEE status level to claim points for B-BBEE.
- 3.3 A bidder failing to submit proof of B-BBEE status level, or who is a non-compliant contributor to B-BBEE will not be disqualified, but will only score:
 (a) points out of **80/90** for **price**; and
 (b) 0 points out of **20/10** for **B-BBEE**.
- 3.4 Points scored must be rounded off to the nearest 2 decimal places.
- 3.5 If two or more bids have scored equal total points, the successful bid must be the one scoring the highest number of preference points for B-BBEE.
- 3.6 Per Regulation 2 (1)(f) of the Preferential Procurement Policy Framework Act, 2000, the contract may be awarded to a bidder other than the one scoring the highest number of total points based on objective criteria in addition to those contemplated in paragraph (d) and (e) of the Act, which justifies the award to another bidder provided that it has been stipulated upfront in the bid conditions.
- 3.7 Should two or more bids be equal in all respects, the award shall be decided by the drawing of lots.

THE 80/20 OR 90/10 PREFERENCE POINT SYSTEM

4. FORMULAE FOR PROCUREMENT OF GOODS & SERVICES

4.1 POINTS AWARDED FOR PRICE

A maximum of 80 or 90 points are allocated for price on the following basis:

$$Ps = 80 \left(1 - \frac{Pt - Pmin}{Pmin} \right) \qquad Ps = 90 \left(1 - \frac{Pt - Pmin}{Pmin} \right)$$

Where

- Ps = Points scored for price of bid under consideration
 Pt = Price of bid under consideration
 Pmin = Price of lowest acceptable bid

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5. FORMULAE FOR DISPOSAL OR LEASING OF STATE ASSETS & INCOME-GENERATING PROCUREMENT

5.1 POINTS AWARDED FOR PRICE

80/20

90/10

$$P_s = 80 \left(1 + \frac{P_t - P_{max}}{P_{max}} \right)$$

$$P_s = 90 \left(1 + \frac{P_t - P_{max}}{P_{max}} \right)$$

Where

Where

P_s = Points scored for price of bid under consideration

P_t = Price of bid under consideration

P_{max} = Price of highest acceptable bid

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6. POINTS AWARDED FOR B-BBEE STATUS LEVEL OF CONTRIBUTION

6.1 In terms of WCG interim strategy, preference points must be awarded to a bidder for attaining the B-BBEE status level of contribution in accordance with the following table:

B-BBEE Status Level of Contributor	No of points (90/10 system)	No of points (80/20 system)
1	10	20
2	9	18
3	6	14
4	5	12
5	4	8
6	3	6
7	2	4
8	1	2
Non-compliant contributor	0	0

- 6.2 An **EME** must submit a valid originally certified affidavit confirming annual turnover and level of black ownership, or an affidavit issued by Companies Intellectual Property Commission.
- 6.3 A **QSE that is less than 51% (50% or less) black-owned** must be verified in terms of the QSE scorecard issued via Government Gazette and submit a valid, original or a legible certified copy of a B-BBEE Verification Certificate issued by SANAS.
- 6.4 A **QSE that is at least 51% black-owned** must submit a valid, originally certified copy of an affidavit confirming turnover and level of black ownership, or an affidavit issued by Companies Intellectual Property Commission, as well as declare its empowering status.
- 6.5 A **large enterprise** must submit a valid, original or originally certified copy of a B-BBEE Verification Certificate issued by a verification agency accredited by SANAS.
- 6.6 A **trust, consortium or joint venture** will qualify for points for their B-BBEE status level as a legal entity, provided that the entity submits their B-BBEE status level certificate.
- 6.7 A **trust, consortium or joint venture (including unincorporated consortia and joint ventures)** must submit a consolidated B-BBEE status level verification certificate for every separate bid.
- 6.8 **Tertiary institutions and public entities** will be required to submit their B-BBEE status level certificates in terms of the specialized scorecard contained in the B-BBEE Codes of Good Practice.

7. BID DECLARATION

7.1 Bidders who claim points in respect of B-BBEE Status Level of Contribution must complete the following:

8. B-BBEE STATUS LEVEL CLAIMED IN TERMS OF PARAGRAPH 5

- 8.1 B-BBEE Status Level: = (maximum of 20 points in terms of 80/20)
- 8.2 B-BBEE Status Level: = (maximum of 10 points in terms of 90/10)

(Points claimed in paragraphs 8.1 & 8.2 must correspond with the table in paragraph 5.1 and must be substantiated by a B-BBEE certificate issued by a verification agency accredited by SANAS or an affidavit confirming annual total revenue and level of black ownership in terms of the relevant sector code applicable to the bid).

9. SUB-CONTRACTING

9.1 Will any portion of the contract be sub-contracted? (delete which is not applicable) **YES/NO**

9.1.1 If yes, indicate:

- (i) what percentage of the contract will be subcontracted?%
- (ii) the name of the sub-contractor?
- (iii) the B-BBEE status level of the sub-contractor?
- (iv) whether the sub-contractor is an EME or QSE? (delete which is not applicable) **YES/NO**

9.1.2 Sub-contracting relates to a particular contract and if sub-contracting is applicable, the bidder must state in its response to a particular RFQ that a portion of that contract will be sub-contracted.

10. DECLARATION WITH REGARD TO COMPANY/FIRM

10.1 Name of company/ entity:

10.2 VAT registration number:

10.3 Company Registration number:

- 10.4 Type of company/firm (Select applicable option)
- Partnership/Joint venture consortium
 - One-person business/sole propriety
 - Close corporation
 - Public company
 - Personal liability company
 - (Pty) Ltd
 - Non-profit company
 - State-owned company



10.5 I/we, the undersigned, who am/are duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the B-BBEE status level of contribution indicated in paragraph 8 above, qualifies the company/firm for the preference(s) shown and I/we acknowledge that:

- (a) The Western Cape Government reserves the right to audit the B-BBEE status claim submitted by the bidder.
- (b) As set out in Section 130 of the B-BBEE Act as amended, any misrepresentation constitutes a criminal offence. A person commits an offence if that person knowingly:

- (i) misrepresents or attempts to misrepresent the B-BBEE status of an enterprise;
 - (ii) provides false information or misrepresents information to a B-BBEE verification professional to secure a particular B-BBEE status or any benefit associated with compliance with the B-BBEE Act;
 - (iii) provides false information or misrepresents information relevant to assessing the B-BBEE status of an enterprise to any organ of state or public entity; or
 - (iv) engages in a fronting practice.
- (c) if a B-BBEE verification professional, any procurement officer or any official from another organ of state or public entity becomes aware of the attempted or actual commission of any offence referred to in paragraph 10.5 (b), this will be reported to an appropriate law enforcement agency for investigation,
- (d) any person convicted of an offence by a court in the case of contravention of paragraph 10.5 (b) is liable to a fine or imprisonment for a period not exceeding 10 years, or to both a fine and such imprisonment, or, if the convicted person is not a natural person, to a fine not exceeding 10% of its annual turnover.
- (e) the purchaser may investigate the matter if it becomes aware that a bidder may have obtained its B-BBEE status level fraudulently. If the investigation warrants the imposition of a restriction, this will be referred to the National Treasury for investigation, processing and restriction of the bidder on the National Treasury's List of Restricted Suppliers. After the *audi alteram partem* (hear the other side) rule has been applied, the bidder or contractor, its shareholders and directors, or only the shareholders and directors who acted fraudulently, may be restricted from obtaining business from any organ of state for a period not exceeding 10 years,
- (f) in addition to any other remedy it may have, the organ of state may -
- (i) disqualify the bidder from the bid process,
 - (ii) recover costs, losses or damages it has incurred or suffered as a result of that bidder's conduct,
 - (iii) cancel the contract, and, having had to make less favourable arrangements due to such cancellation, claim any damages it has suffered from the contractor, and
 - (iv) forward the matter for criminal prosecution.
- (g) The information furnished is true and correct.
- (h) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 2 of this form.

SIGNATURE(S) OF THE BIDDER(S):

DATE:

ADDRESS:

WITNESSES:

1.

2.

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SWORN AFFIDAVIT – B-BBEE/QUALIFYING SMALL ENTERPRISE

1. I, the undersigned

Full name and surname	
Identity number	

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2. Hereby declare under oath as follows:

- (i) The contents of this statement are to the best of my knowledge a true reflection of the facts.
- (ii) I am a member/director/owner of the following enterprise and am duly authorized to act on its behalf:

Enterprise name	
Trading name	
Registration number	
Enterprise address	

3. I hereby declare under oath that:

- The enterprise is _____ % Black owned;
- The enterprise is _____ % Black woman owned;
- Based on management accounts and other information available for the _____ financial year, the income did not exceed R50 000, 000.00 (fifty million Rands)
- The entity is an Empowering Supplier in terms of Clause 3.3 (a) or (b) or (c) or (d) r (e) as amended (select one) _____ of **the dti** Codes of Good Practice.
- Please confirm in the table below the B-BBEE contributor **by ticking the applicable box.**

100% Black owned	Level One (135% B-BBEE procurement recognition)	
More than 51% Black owned	Level Two (125% B-BBEE procurement recognition)	
(a) At least 25% of cost of sales (excluding labour costs and depreciation) must be procurement from local producers or suppliers in South Africa; For the service industry, include labour costs capped at 15%.	(b) At least 50% of jobs created are for Black people, provided that the number of Black employees in the B-BBEE measurement verified immediately before is maintained.	
(c) At least 25% transformation of raw material/beneficiation, which includes local manufacturing, production and/or assembly, and/or packaging.	(d) At least 12 days per annum of productivity deployed in assisting QSE end EME beneficiaries to increase their operational or financial capacity.	
(e) At least 85% of labour costs should be paid to South African employees by service industry entities.		

4. I know and understand the content of this affidavit, I have no objection to taking the prescribed oath, I consider the oath binding on my conscience and not on the owners of the enterprise which I represent in this matter.

5. The sworn affidavit will be valid for a period of 12 months from the date of signature by the commissioner.

Deponent signature: _____

Date: _____

Commissioner of Oaths signature & stamp

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GENERAL CONDITIONS OF CONTRACT
July 2010

NOTES

The purpose of this document is to:

- (i) Draw special attention to certain general conditions applicable to government bids, contracts and orders; and
- (ii) To ensure that clients be familiar with regard to the rights and obligations of all parties involved in doing business with government.

In this document words in the singular also mean in the plural and vice versa and words in the masculine also mean in the feminine and neuter.

- The General Conditions of Contract will form part of all bid documents and may not be amended.
- Special Conditions of Contract (SCC) relevant to a specific bid, should be compiled separately for every bid (if applicable) and will supplement the General Conditions of Contract. Whenever there is a conflict, the provisions in the SCC shall prevail.

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General Conditions of Contract

1. Definitions

1. The following terms shall be interpreted as indicated:
 - 1.1 "Closing time" means the date and hour specified in the bidding documents for the receipt of bids.
 - 1.2 "Contract" means the written agreement entered into between the purchaser and the supplier, as recorded in the contract form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
 - 1.3 "Contract price" means the price payable to the supplier under the contract for the full and proper performance of his contractual obligations.
 - 1.4 "Corrupt practice" means the offering, giving, receiving, or soliciting of anything of value to influence the action of a public official in the procurement process or in contract execution.
 - 1.5 "Countervailing duties" are imposed in cases where an enterprise abroad is subsidized by its government and encouraged to market its products internationally.
 - 1.6 "Country of origin" means the place where the goods were mined, grown or produced or from which the services are supplied. Goods are produced when, through manufacturing, processing or substantial and major assembly of components, a commercially recognized new product results that is substantially different in basic characteristics or in purpose or utility from its components.

- 1.7 "Day" means calendar day.
- 1.8 "Delivery" means delivery in compliance of the conditions of the contract or order.
- 1.9 "Delivery ex stock" means immediate delivery directly from stock actually on hand.
- 1.10 "Delivery into consignees store or to his site" means delivered and unloaded in the specified store or depot or on the specified site in compliance with the conditions of the contract or order, the supplier bearing all risks and charges involved until the supplies are so delivered and a valid receipt is obtained.
- 1.11 "Dumping" occurs when a private enterprise abroad market its goods on own initiative in the RSA at lower prices than that of the country of origin and which have the potential to harm the local industries in the RSA.
- 1.12 "Force majeure" means an event beyond the control of the supplier and not involving the supplier's fault or negligence and not foreseeable. Such events may include, but is not restricted to, acts of the purchaser in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.
- 1.13 "Fraudulent practice" means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of any bidder, and includes collusive practice among bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the bidder of the benefits of free and open competition.
- 1.14 "GCC" means the General Conditions of Contract.
- 1.15 "Goods" means all of the equipment, machinery, and/or other materials that the supplier is required to supply to the purchaser under the contract.
- 1.16 "Imported content" means that portion of the bidding price represented by the cost of components, parts or materials which have been or are still to be imported (whether by the supplier or his subcontractors) and which costs are inclusive of the costs abroad, plus freight and other direct importation costs such as landing costs, dock dues, import duty, sales duty or other similar tax or duty at the South African place of entry as well as transportation and handling charges to the factory in the Republic where the supplies covered by the bid will be manufactured.
- 1.17 "Local content" means that portion of the bidding price which is not included in the imported content provided that local manufacture does take place.
- 1.18 "Manufacture" means the production of products in a factory using labour, materials, components and machinery and includes other related value-adding activities.
- 1.19 "Order" means an official written order issued for the supply of goods or works or the rendering of a service.
- 1.20 "Project site," where applicable, means the place indicated in bidding documents.
- 1.21 "Purchaser" means the organization purchasing the goods.
- 1.22 "Republic" means the Republic of South Africa.
- 1.23 "SCC" means the Special Conditions of Contract.

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1.24 "Services" means those functional services ancillary to the supply of the goods, such as transportation and any other incidental services, such as installation, commissioning, provision of technical assistance, training, catering, gardening, security, maintenance and other such obligations of the supplier covered under the contract.

1.25 "Written" or "in writing" means handwritten in ink or any form of electronic or mechanical writing.

2. Application

2.1 These general conditions are applicable to all bids, contracts and orders including bids for functional and professional services, sales, hiring, letting and the granting or acquiring of rights, but excluding immovable property, unless otherwise indicated in the bidding documents.

2.2 Where applicable, special conditions of contract are also laid down to cover specific supplies, services or works.

2.3 Where such special conditions of contract are in conflict with these general conditions, the special conditions shall apply.

3. General

3.1 Unless otherwise indicated in the bidding documents, the purchaser shall not be liable for any expense incurred in the preparation and submission of a bid. Where applicable a non-refundable fee for documents may be charged.

3.2 With certain exceptions, invitations to bid are only published in the Government Tender Bulletin. The Government Tender Bulletin may be obtained directly from the Government Printer, Private Bag X85, Pretoria 0001, or accessed electronically from www.treasury.gov.za

4. Standards

4.1 The goods supplied shall conform to the standards mentioned in the bidding documents and specifications.

5. Use of contract documents and information; inspection.

5.1 The supplier shall not, without the purchaser's prior written consent, disclose the contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the purchaser in connection therewith, to any person other than a person employed by the supplier in the performance of the contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far as may be necessary for purposes of such performance.

5.2 The supplier shall not, without the purchaser's prior written consent, make use of any document or information mentioned in GCC clause 5.1 except for purposes of performing the contract.

5.3 Any document, other than the contract itself mentioned in GCC clause 5.1 shall remain the property of the purchaser and shall be returned (all copies) to the purchaser on completion of the supplier's performance under the contract if so required by the purchaser.

5.4 The supplier shall permit the purchaser to inspect the supplier's records relating to the performance of the supplier and to have them audited by auditors appointed by the purchaser, if so required by the purchaser.

6. Patent rights

6.1 The supplier shall indemnify the purchaser against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the goods or any part thereof by the purchaser.

7. Performance security

7.1 Within thirty (30) days of receipt of the notification of contract award, the successful bidder shall furnish to the purchaser the performance security of the amount specified in SCC.

7.2 The proceeds of the performance security shall be payable to the purchaser as compensation for any loss resulting from the supplier's his obligations under the contract.

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- 7.3 The performance security shall be denominated in the currency of the contract, or in a freely convertible currency acceptable to the purchaser and shall be in one of the following forms:
- (a) a bank guarantee or an irrevocable letter of credit issued by a reputable bank located in the purchaser's country or abroad, acceptable to the purchaser, in the form provided in the bidding documents or another form acceptable to the purchaser; or
 - (b) a cashier's or certified cheque
- 7.4 The performance security will be discharged by the purchaser and returned to the supplier not later than thirty (30) days following the date of completion of the supplier's performance obligations under the contract, including any warranty obligations, unless otherwise specified in SCC.

8. Inspections, tests and analyses

- 8.1 All pre-bidding testing will be for the account of the bidder.
- 8.2 If it is a bid condition that supplies to be produced or services to be rendered should at any stage during production or execution or on completion be subject to inspection, the premises of the bidder or contractor shall be open, at all reasonable hours, for inspection by a representative of the Department or an organization acting on behalf of the Department.
- 8.3 If there are no inspection requirements indicated in the bidding documents and no mention is made in the contract, but during the contract period it is decided that inspections shall be carried out, the purchaser shall itself make the necessary arrangements, including payment arrangements with the testing authority concerned.
- 8.4 If the inspections, tests and analyses referred to in clauses 8.2 and 8.3 show the supplies to be in accordance with the contract requirements, the cost of the inspections, tests and analyses shall be defrayed by the purchaser.
- 8.5 Where the supplies or services referred to in clauses 8.2 and 8.3 do not comply with the contract requirements, irrespective of whether such supplies or services are accepted or not, the cost in connection with these inspections, tests or analyses shall be defrayed by the supplier.
- 8.6 Supplies and services which are referred to in clauses 8.2 and 8.3 and which do not comply with the contract requirements may be rejected.
- 8.7 Any contract supplies may on or after delivery be inspected, tested or analyzed and may be rejected if found not to comply with the requirements of the contract. Such rejected supplies shall be held at the cost and risk of the supplier who shall, when called upon, remove them immediately at his own cost and forthwith substitute them with supplies which do comply with the requirements of the contract. Failing such removal the rejected supplies shall be returned at the suppliers cost and risk. Should the supplier fail to provide the substitute supplies forthwith, the purchaser may, without giving the supplier further opportunity to substitute the rejected supplies, purchase such supplies as may be necessary at the expense of the supplier.
- 8.8 The provisions of clauses 8.4 to 8.7 shall not prejudice the right of the purchaser to cancel the contract on account of a breach of the conditions thereof, or to act in terms of Clause 23 of GCC.

9. Packing

- 9.1 The supplier shall provide such packing of the goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in the contract. The packing shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt and precipitation during transit, and open storage. Packing, case size and weights shall take into consideration the weight and distribution, appropriate, the remoteness of the goods' final destination and the availability of heavy handling facilities at all points in transit.

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9.2 The packing, marking, and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the contract, including additional requirements, if any, specified in SCC, and in any subsequent instructions ordered by the purchaser.

10. Delivery and documents

10.1 Delivery of the goods shall be made by the supplier in accordance with the terms specified in the contract. The details of shipping and/or other documents to be furnished by the supplier are specified in SCC.

10.2 Documents to be submitted by the supplier are specified in SCC.

11. Insurance

11.1 The goods supplied under the contract shall be fully insured in a freely convertible currency against loss or damage incidental to manufacture or acquisition, transportation, storage and delivery in the manner specified in the SCC.

12. Transportation

12.1 Should a price other than an all-inclusive delivered price be required, this shall be specified in the SCC.

13. Incidental services

13.1 The supplier may be required to provide any or all of the following services, including additional services, if any, specified in SCC:

- (a) performance or supervision of on-site assembly and/or commissioning of the supplied goods;
- (b) furnishing of tools required for assembly and/or maintenance of the supplied goods;
- (c) furnishing of a detailed operations and maintenance manual for each appropriate unit of the supplied goods;
- (d) performance or supervision or maintenance and/or repair of the supplied goods, for a period of time agreed by the parties, provided that this service shall not relieve the supplier of any warranty obligations under this contract; and
- (e) training of the purchaser's personnel, at the supplier's plant and/or on-site, in assembly, start-up, operation, maintenance, and/or repair of the supplied goods.

13.2 Prices charged by the supplier for incidental services, if not included in the contract price for the goods, shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the supplier for similar services.

14. Spare parts

14.1 As specified in SCC, the supplier may be required to provide any or all of the following materials, notifications, and information pertaining to spare parts manufactured or distributed by the supplier:

- (a) such spare parts as the purchaser may elect to purchase from the supplier, provided that this election shall not relieve the supplier of any warranty obligations under the contract; and
- (b) in the event of termination of production of the spare parts:
 - (i) Advance notification to the purchaser of the pending termination, in sufficient time to permit the purchaser to procure needed requirements; and
 - (ii) following such termination, furnishing at no cost to the purchaser, the blueprints, drawings, and specifications of the spare parts, if requested.

15. Warranty

15.1 The supplier warrants that the goods supplied under the contract are new, unused, of the most recent or current models, and that they incorporate all recent improvements in design and materials unless provided otherwise in the contract. The supplier further warrants that all goods supplied under this contract shall have no defect, arising from design, materials, or workmanship (except when the design and/or material is required by the purchaser's specifications) or from any act or omission of the supplier, that may develop

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under normal use of the supplied goods in the conditions prevailing in the country of final destination.

- 15.2 This warranty shall remain valid for twelve (12) months after the goods, or any portion thereof as the case may be, have been delivered to and accepted at the final destination indicated in the contract, or for eighteen (18) months after the date of shipment from the port or place of loading in the source country, whichever period concludes earlier, unless specified otherwise in SCC.
- 15.3 The purchaser shall promptly notify the supplier in writing of any claims arising under this warranty.
- 15.4 Upon receipt of such notice, the supplier shall, within the period specified in SCC and with all reasonable speed, repair or replace the defective goods or parts thereof, without costs to the purchaser.
- 15.5 If the supplier, having been notified, fails to remedy the defect(s) within the period specified in SCC, the purchaser may proceed to take such remedial action as may be necessary, at the supplier's risk and expense and without prejudice to any other rights which the purchaser may have against the supplier under the contract.

16. Payment

- 16.1 The method and conditions of payment to be made to the supplier under this contract shall be specified in SCC.
- 16.2 The supplier shall furnish the purchaser with an invoice accompanied by a copy of the delivery note and upon fulfilment of other obligations stipulated in the contract.
- 16.3 Payments shall be made promptly by the purchaser, but in no case later than thirty (30) days after submission of an invoice or claim by the supplier.
- 16.4 Payment will be made in Rand unless otherwise stipulated in SCC.

17. Prices

- 17.1 Prices charged by the supplier for goods delivered and services performed under the contract shall not vary from the prices quoted by the supplier in his bid, with the exception of any price adjustments authorized in SCC or in the purchaser's request for bid validity extension, as the case may be.

18. Contract amendments

- 18.1 No variation in or modification of the terms of the contract shall be made except by written amendment signed by the parties concerned.

19. Assignment

- 19.1 The supplier shall not assign, in whole or in part, its obligations to perform under the contract, except with the purchaser's prior written consent.

20. Subcontracts

- 20.1 The supplier shall notify the purchaser in writing of all subcontracts awarded under this contract if not already specified in the bid. Such notification, in the original bid or later, shall not relieve the supplier from any liability or obligation under the contract.

21. Delays in the supplier's performance

- 21.1 Delivery of the goods and performance of services shall be made by the supplier in accordance with the time schedule prescribed by the purchaser in the contract.
- 21.2 If at any time during performance of the contract, the supplier or its subcontractor(s) should encounter conditions impeding timely delivery of the goods and performance of services, the supplier shall promptly notify the purchaser in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the supplier's notice, the purchaser shall evaluate the situation and may at his discretion extend the supplier's time for performance, with or without the imposition of penalties, in which case the extension shall be ratified by the parties by amendment of contract.

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- 21.3 No provision in a contract shall be deemed to prohibit the obtaining of supplies or services from a national department, provincial department, or a local authority.
- 21.4 The right is reserved to procure outside of the contract small quantities or to have minor essential services executed if an emergency arises, the supplier's point of supply is not situated at or near the place where the supplies are required, or the supplier's services are not readily available.
- 21.5 Except as provided under GCC Clause 25, a delay by the supplier in the performance of its delivery obligations shall render the supplier liable to the imposition of penalties, pursuant to GCC Clause 22, unless an extension of time is agreed upon pursuant to GCC Clause 21.2 without the application of penalties.
- 21.6 Upon any delay beyond the delivery period in the case of a supplies contract, the purchaser shall, without canceling the contract, be entitled to purchase supplies of a similar quality and up to the same quantity in substitution of the goods not supplied in conformity with the contract and to return any goods delivered later at the supplier's expense and risk, or to cancel the contract and buy such goods as may be required to complete the contract and without prejudice to his other rights, be entitled to claim damages from the supplier.

22. Penalties

- 22.1 Subject to GCC Clause 25, if the supplier fails to deliver any or all of the goods or to perform the services within the period(s) specified in the contract, the purchaser shall, without prejudice to its other remedies under the contract, deduct from the contract price, as a penalty, a sum calculated on the delivered price of the delayed goods or unperformed services using the current prime interest rate calculated for each day of the delay until actual delivery or performance. The purchaser may also consider termination of the contract pursuant to GCC Clause 23.

23. Termination for default

- 23.1 The purchaser, without prejudice to any other remedy for breach of contract, by written notice of default sent to the supplier, may terminate this contract in whole or in part:
 - (a) if the supplier fails to deliver any or all of the goods within the period(s) specified in the contract, or within any extension thereof granted by the purchaser pursuant to GCC Clause 21.2;
 - (b) if the Supplier fails to perform any other obligation(s) under the contract; or
 - (c) if the supplier, in the judgment of the purchaser, has engaged in corrupt or fraudulent practices in competing for or in executing the contract.

- 23.2 In the event the purchaser terminates the contract in whole or in part, the purchaser may procure, upon such terms and in such manner as it deems appropriate, goods, works or services similar to those undelivered, and the supplier shall be liable to the purchaser for any excess costs for such similar goods, works or services. However, the supplier shall continue performance of the contract to the extent not terminated.

- 23.3 Where the purchaser terminates the contract in whole or in part, the purchaser may decide to impose a restriction penalty on the supplier by prohibiting such supplier from doing business with the public sector for a period not exceeding 10 years.

- 23.4 a purchaser intends imposing a restriction on a supplier or any person associated with the supplier, the supplier will be allowed a time period of not more than fourteen (14) days to provide reasons why the envisaged restriction should not be imposed. Should the supplier fail to respond within the stipulated fourteen (14) days the purchaser may regard the intended penalty as not objected against and may impose it on the supplier.

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23.5 Any restriction imposed on any person by the Accounting Officer / Authority will, at the discretion of the Accounting Officer / Authority, also be applicable to any other enterprise or any partner, manager, director or other person who wholly or partly exercises or exercised or may exercise control over the enterprise of the first- mentioned person, and with which enterprise or person the first-mentioned person, is or was in the opinion of the Accounting Officer / Authority actively associated.

23.6 If a restriction is imposed, the purchaser must, within five (5) working days of such imposition, furnish the National Treasury, with the following information:

- (i) the name and address of the supplier and / or person restricted by the purchaser;
- (ii) the date of commencement of the restriction
- (iii) the period of restriction; and
- (iv) the reasons for the restriction.

These details will be loaded in the National Treasury's central database of suppliers or persons prohibited from doing business with the public sector.

23.7 If a court of law convicts a person of an offence as contemplated in sections 12 or 13 of the Prevention and Combating of Corrupt Activities Act, No. 12 of 2004, the court may also rule that such person's name be endorsed on the Register for Tender Defaulters. When a person's name has been endorsed on the Register, the person will be prohibited from doing business with the public sector for a period not less than five years and not more than 10 years. The National Treasury is empowered to determine the period of restriction and each case will be dealt with on its own merits. According to section 32 of the Act the Register must be open to the public. The Register can be perused on the National Treasury website.

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24. Anti-dumping and countervailing duties and rights

24.1 When, after the date of bid, provisional payments are required, or anti-dumping or countervailing duties are imposed, or the amount of a provisional payment or anti-dumping or countervailing right is increased in respect of any dumped or subsidized import, the State is not liable for any amount so required or imposed, or for the amount of any such increase. When, after the said date, such a provisional payment is no longer required or any such anti-dumping or countervailing right is abolished, or where the amount of such provisional payment or any such right is reduced, any such favourable difference shall on demand be paid forthwith by the contractor to the State or the State may deduct such amounts from moneys (if any) which may otherwise be due to the contractor in regard to supplies or services which he delivered or rendered, or is to deliver or render in terms of the contract or any other contract or any other amount which may be due to him

25. Force Majeure

25.1 Notwithstanding the provisions of GCC Clauses 22 and 23, the supplier shall not be liable for forfeiture of its performance security, damages, or termination for default if and to the extent that his delay in performance or other failure to perform his obligations under the contract is the result of an event of force majeure.

25.2 If a force majeure situation arises, the supplier shall promptly notify the purchaser in writing of such condition and the cause thereof. Unless otherwise directed by the purchaser in writing, the supplier shall continue to perform its obligations under the contract as far as is reasonably practical and shall seek all reasonable alternative means for performance not prevented by the force majeure event.

26. Termination for insolvency

26.1 The purchaser may at any time terminate the contract by giving written notice to the supplier if the supplier becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the supplier,

provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the purchaser.

27. Settlement of Disputes

- 27.1 If any dispute or difference of any kind whatsoever arises between the purchaser and the supplier in connection with or arising out of the contract, the parties shall make every effort to resolve amicably such dispute or difference by mutual consultation.
- 27.2 If, after thirty (30) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either the purchaser or the supplier may give notice to the other party of his intention to commence with mediation. No mediation in respect of this matter may be commenced unless such notice is given to the other party.
- 27.3 Should it not be possible to settle a dispute by means of mediation; it may be settled in a South African court of law.
- 27.4 Mediation proceedings shall be conducted in accordance with the rules of procedure specified in the SCC.
- 27.5 Notwithstanding any reference to mediation and/or court proceedings herein,
(a) the parties shall continue to perform their respective obligations under the contract unless they otherwise agree; and
(b) the purchaser shall pay the supplier any monies due the supplier.

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28. Limitation of liability

- 28.1 Except in cases of criminal negligence or wilful misconduct, and in the case of infringement pursuant to Clause 6;
(a) the supplier shall not be liable to the purchaser, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the supplier to pay penalties and/or damages to the purchaser; and
(b) the aggregate liability of the supplier to the purchaser, whether under the contract, in tort or otherwise, shall not exceed the total contract price, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment.

29. Governing language

- 29.1 The contract shall be written in English. All correspondence and other documents pertaining to the contract that is exchanged by the parties shall also be written in English.

31. Notices

- 31.1 Every written acceptance of a bid shall be posted to the supplier concerned by registered or certified mail and any other notice to him shall be posted by ordinary mail to the address furnished in his bid or to the address notified later by him in writing and such posting shall be deemed to be proper service of such notice
- 31.2 The time mentioned in the contract documents for performing any act after such aforesaid notice has been given, shall be reckoned from the date of posting of such notice.

32. Taxes and duties

- 32.1 A foreign supplier shall be entirely responsible for all taxes, stamp duties, license fees, and other such levies imposed outside the purchaser's country.
- 32.2 A local supplier shall be entirely responsible for all taxes, duties, license fees, etc., incurred until delivery of the contracted goods to the purchaser.
- 32.3 No contract shall be concluded with any bidder whose tax matters are not in order. Prior to the award of a bid the Department must be in possession of a tax clearance certificate, submitted by the bidder. This certificate must be an original issued by the South African Revenue Services.

33. National Industrial Participation (NIP) Programme

- 33.1 The NIP Programme administered by the Department of Trade and Industry shall be applicable to all contracts that are subject to the NIP obligation.

34 Prohibition of Restrictive practices

- 34.1 In terms of section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, an agreement between, or concerted practice by, firms, or a decision by an association of firms, is prohibited if it is between parties in a horizontal relationship and if a bidder (s) is / are or a contractor(s) was / were involved in collusive bidding (or bid rigging).

- 34.2 If a bidder(s) or contractor(s), based on reasonable grounds or evidence obtained by the purchaser, has / have engaged in the restrictive practice referred to above, the purchaser may refer the matter to the Competition Commission for investigation and possible imposition of administrative penalties as contemplated in the Competition Act No. 89 of 1998.

- 34.3 If a bidder(s) or contractor(s), has / have been found guilty by the Competition Commission of the restrictive practice referred to above, the purchaser may, in addition and without prejudice to any other remedy provided for, invalidate the bid(s) for such item(s) offered, and / or terminate the contract in whole or part, and / or restrict the bidder(s) or contractor(s) from conducting business with the public sector for a period not exceeding ten (10) years and / or claim damages from the bidder(s) or contractor(s) concerned.

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