

QUESTIONS AND ANSWERS BATCH 1

DATA CENTRIX

NO.	QUESTIONS	ANSWERS
1.	Is full installation for the Wi-Fi, access switches, and core switches required?	Yes, full installation, configuration, testing and commissioning of the Wi-Fi access points, access switches and core switches are required. This is a once-off installation.
2.	Should the 5-year SLA be included in our proposal?	A five-year SLA is not required. The requirement reflected in the pricing schedule is for a five-year warranty on the supplied equipment.
3.	The pricing schedule does not include installation costs for the Wi-Fi and switches. Please could you advise how these costs should be priced?	Since the pricing schedule does not contain separate installation line items, all once-off installation, configuration, testing and commissioning costs must be incorporated into the unit prices of the relevant Wi-Fi access points and switches.
4.	The SLA component is also not included in the pricing schedule. Could the pricing schedule please be updated to include this, or alternatively, could you guide us on how we should price the SLA component?	No separate SLA pricing should be included. Bidders must, however, ensure that the required five-year equipment warranty is included in their pricing.
5.		