

SSC WC Q01 (2026/2027) DLRRD

THE APPOINTMENT OF A SERVICE PROVIDER TO RENDER GENERAL CLEANING SERVICES AT ABSA BUILDING, 2 REIBEECK STREET, FORESHORE CAPE TOWN FOR THE DEPARTMENT OF LAND REFORM AND RURAL DEVELOPMENT: PROVINCIAL SHARED RESOURCE CENTRE WESTERN CAPE (PSSC) FOR A PERIOD OF 6 (SIX) MONTHS.

COMPULSORY SITE INSPECTION MEETING:

DATE: 29 MAY 2026

VENUE: 4TH FLOOR BOADROOM 2 RIEBEEK STREET, CAPE TOWN 8000

TIME: 10:00 AM

CLOSING DATE:

DATE: 04 JUNE 2026

TIME: 11:00 AM

VENUE: BID BOX SITUATED AT NUMBER 2 REIBEECK STREET, ABSA BUILDING, FORESHORE CAPE TOWN CBD AT GROUND FLOOR. **IT IS THE PROSPECTIVE BIDDERS RESPONSIBILITY TO ENSURE THAT COURIER DELIVERIES MUST BE GIVEN INSTRUCTIONS TO DROP PROPOSALS INSIDE BID BOX AS NO WAYBILLS WILL BE SIGNED BY OFFICIALS.**

TECHNICAL ENQUIRIES : Ms Boniswa Mkhize
MOBILE : 062 466 2235
EMAIL : Boniswa.Mkhize@dlrrd.gov.za

BID RELATED ENQUIRIES : Mr Piri Mntumni
TEL : 079 529 4065
EMAIL : Mzubanzi.Mntumni@dlrrd.gov.za



Chief Directorate: Provincial Shared Service Centre: **Sub-Directorate: Demand** and Acquisition
Management Services: **Enquiries:** Mr Mzibanzi Owen Piri Mntumni: **Tel:** (021) 409 0526

YOU ARE HEREBY INVITED TO BID TO THE DEPARTMENT OF LAND REFORM AND
RURAL DEVELOPMENT

BID NUMBER: SSC WC Q01 (2026/2027) DLRRD

CLOSING TIME: 11H00

CLOSING DATE: 04 JUNE 2026

BIDS RECEIVED AFTER THE CLOSING TIME AND DATE AS A RULE WILL NOT BE
ACCEPTED FOR CONSIDERATION

1. Kindly furnish us with a bid for services shown on the attached forms.
2. Attached please find the General Contract Conditions (GCC), Authority to sign the Standard Bidding Documents (SBD) on behalf of an entity, Authority of Signatory, SBD1, SBD 3.1, SBD4, SBD 6.1 and Terms of Reference.
3. If you are a sole agent or sole supplier you should indicate your market price after discount to your other clients or if that is not possible your percentage net profit before tax, in order to decide whether the price quoted is fair and reasonable.
4. The attached forms must be completed in detail and returned with your bid. Bid document must be submitted in a sealed envelope stipulating the following information: Name and Address of the bidder, Bid number and closing date of bid. **(failure to comply will disqualify your proposal)**

Yours faithfully

MR SICELO ZWANE
DEPUTY DIRECTOR: SUPPLY CHAIN AND FACILITIES MANAGEMENT
SERVICES
DATE: 26/05/2026

MAP TO BIDDER BOX (B BOX)

SSC WC Q01 (2026/2027) DLRRD

CLOSING DATE: 04 JUNE 2026 AT 11:00 AM.

**YOU ARE HEREBY INVITED TO BID TO THE GOVERNMENT OF THE
REPUBLIC OF SOUTH AFRICA (DEPARTMENT OF LAND REFORM
AND RURAL DEVELOPMENT)**

**BIDS RECEIVED AFTER THE CLOSING TIME AND DATE ARE
LATE AND WILL AS A RULE NOT BE ACCEPTED FOR
CONSIDERATION.**

**THE SBD FORMS MUST BE SIGNED IN THE ORIGINAL
AND WITH BLACK INK SUBMIT ALL BIDS ON THE
OFFICIAL FORMS – DO NOT**

RETYPE.

**The Bid documents must be deposited in the Bid box which is identified as the
“Bid/tender box.”**

(Department of Agriculture, Land Reform and Rural Development)

**Demand and Acquisition Management
(BIDS)**

GROUND FLOOR (SECURITY AREA)

2 RIEBEECK STREET

ABSA BUILDING

FORESHORE

CAPE TOWN

8000

**THE BID BOX OF THE OFFICE OF THE DEPARTMENT OF LAND REFORM AND
RURAL DEVELOPMENT IS OPEN 24 HOURS A DAY, 7 DAYS A WEEK. THE BID
BOX WILL BE CLOSED AT 11H00 AM WHICH IS THE CLOSING TIME OF BIDS.**

**BIDDERS SHOULD ENSURE THAT BIDS ARE DELIVERED
TIMEOUSLY TO THE CORRECT ADDRESS**

SUBMIT YOUR BID IN A SEALED ENVELOPE

GOVERNMENT PROCUREMENT

**GENERAL CONDITIONS OF CONTRACT July
2010**

NOTES

The purpose of this document is to:

- (i) Draw special attention to certain general conditions applicable to government bids, contracts and orders; and
- (ii) To ensure that clients be familiar with regard to the rights and obligations of all parties involved in doing business with government.

In this document words in the singular also mean in the plural and vice versa and words in the masculine also mean in the feminine and neuter.

- The General Conditions of Contract will form part of all bid documents and may not be amended.
- Special Conditions of Contract (SCC) relevant to a specific bid, should be compiled separately for every bid (if applicable) and will supplement the General Conditions of Contract. Whenever there is a conflict, the provisions in the SCC shall prevail.

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General Conditions of Contract

1. Definitions

1. The following terms shall be interpreted as indicated:
 - 1.1 “Closing time” means the date and hour specified in the bidding documents for the receipt of bids.
 - 1.2 “Contract” means the written agreement entered into between the purchaser and the supplier, as recorded in the contract form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
 - 1.3 “Contract price” means the price payable to the supplier under the contract for the full and proper performance of his contractual obligations.
 - 1.4 “Corrupt practice” means the offering, giving, receiving, or soliciting of any thing of value to influence the action of a public official in the procurement process or in contract execution.
 - 1.5 "Countervailing duties" are imposed in cases where an enterprise abroad is subsidized by its government and encouraged to market its products internationally.
 - 1.6 “Country of origin” means the place where the goods were mined, grown or produced or from which the services are supplied. Goods are produced when, through manufacturing, processing or substantial and major assembly of components, a commercially recognized new product results that is substantially different in basic characteristics or in purpose or utility from its components.
 - 1.7 “Day” means calendar day.
 - 1.8 “Delivery” means delivery in compliance of the conditions of the contract or order.
 - 1.9 “Delivery ex stock” means immediate delivery directly from stock actually on hand.
 - 1.10 “Delivery into consignees store or to his site” means delivered and unloaded in the specified store or depot or on the specified site in compliance with the conditions of the contract or order, the supplier bearing all risks and charges involved until the supplies are so delivered and a valid receipt is obtained.
 - 1.11 "Dumping" occurs when a private enterprise abroad market its goods on own initiative in the RSA at lower prices than that of the country of origin and which have the potential to harm the local industries in the RSA.

- 1.12 "Force majeure" means an event beyond the control of the supplier and not involving the supplier's fault or negligence and not foreseeable. Such events may include, but is not restricted to, acts of the purchaser in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.
- 1.13 "Fraudulent practice" means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of any bidder, and includes collusive practice among bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the bidder of the benefits of free and open competition.
- 1.14 "GCC" means the General Conditions of Contract.
- 1.15 "Goods" means all of the equipment, machinery, and/or other materials that the supplier is required to supply to the purchaser under the contract.
- 1.16 "Imported content" means that portion of the bidding price represented by the cost of components, parts or materials which have been or are still to be imported (whether by the supplier or his subcontractors) and which costs are inclusive of the costs abroad, plus freight and other direct importation costs such as landing costs, dock dues, import duty, sales duty or other similar tax or duty at the South African place of entry as well as transportation and handling charges to the factory in the Republic where the supplies covered by the bid will be manufactured.
- 1.17 "Local content" means that portion of the bidding price which is not included in the imported content provided that local manufacture does take place.
- 1.18 "Manufacture" means the production of products in a factory using labour, materials, components and machinery and includes other related value-adding activities.
- 1.19 "Order" means an official written order issued for the supply of goods or works or the rendering of a service.
- 1.20 "Project site," where applicable, means the place indicated in bidding documents.
- 1.21 "Purchaser" means the organization purchasing the goods.
- 1.22 "Republic" means the Republic of South Africa.
- 1.23 "SCC" means the Special Conditions of Contract.
- 1.24 "Services" means those functional services ancillary to the supply of the goods, such as transportation and any other incidental services, such as installation, commissioning, provision of technical assistance, training, catering, gardening, security, maintenance and other such obligations of the supplier covered under the contract.

- 1.25 “Written” or “in writing” means handwritten in ink or any form of electronic or mechanical writing.
- 2. Application**
- 2.1 These general conditions are applicable to all bids, contracts and orders including bids for functional and professional services, sales, hiring, letting and the granting or acquiring of rights, but excluding immovable property, unless otherwise indicated in the bidding documents.
- 2.2 Where applicable, special conditions of contract are also laid down to cover specific supplies, services or works.
- 2.3 Where such special conditions of contract are in conflict with these general conditions, the special conditions shall apply.
- 3. General**
- 3.1 Unless otherwise indicated in the bidding documents, the purchaser shall not be liable for any expense incurred in the preparation and submission of a bid. Where applicable a non-refundable fee for documents may be charged.
- 3.2 With certain exceptions, invitations to bid are only published in the Government Tender Bulletin. The Government Tender Bulletin may be obtained directly from the Government Printer, Private Bag X85, Pretoria 0001, or accessed electronically from www.treasury.gov.za
- 4. Standards**
- 4.1 The goods supplied shall conform to the standards mentioned in the bidding documents and specifications.
- 5. Use of contract documents and information; inspection.**
- 5.1 The supplier shall not, without the purchaser’s prior written consent, disclose the contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the purchaser in connection therewith, to any person other than a person employed by the supplier in the performance of the contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far as may be necessary for purposes of such performance.
- 5.2 The supplier shall not, without the purchaser’s prior written consent, make use of any document or information mentioned in GCC clause 5.1 except for purposes of performing the contract.
- 5.3 Any document, other than the contract itself mentioned in GCC clause 5.1 shall remain the property of the purchaser and shall be returned (all copies) to the purchaser on completion of the supplier’s performance under the contract if so required by the purchaser.
- 5.4 The supplier shall permit the purchaser to inspect the supplier’s records relating to the performance of the supplier and to have them audited by auditors appointed by the purchaser, if so required by the purchaser.
- 6. Patent rights**
- 6.1 The supplier shall indemnify the purchaser against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the goods or any part thereof by the purchaser.
- 7. Performance**
- 7.1 Within thirty (30) days of receipt of the notification of contract award,

security

the successful bidder shall furnish to the purchaser the performance security of the amount specified in SCC.

- 7.2 The proceeds of the performance security shall be payable to the purchaser as compensation for any loss resulting from the supplier's failure to complete his obligations under the contract.
- 7.3 The performance security shall be denominated in the currency of the contract, or in a freely convertible currency acceptable to the purchaser and shall be in one of the following forms:
- (a) a bank guarantee or an irrevocable letter of credit issued by a reputable bank located in the purchaser's country or abroad, acceptable to the purchaser, in the form provided in the bidding documents or another form acceptable to the purchaser; or
 - (b) a cashier's or certified cheque
- 7.4 The performance security will be discharged by the purchaser and returned to the supplier not later than thirty (30) days following the date of completion of the supplier's performance obligations under the contract, including any warranty obligations, unless otherwise specified in SCC.

8. Inspections, tests and analyses

- 8.1 All pre-bidding testing will be for the account of the bidder.
- 8.2 If it is a bid condition that supplies to be produced or services to be rendered should at any stage during production or execution or on completion be subject to inspection, the premises of the bidder or contractor shall be open, at all reasonable hours, for inspection by a representative of the Department or an organization acting on behalf of the Department.
- 8.3 If there are no inspection requirements indicated in the bidding documents and no mention is made in the contract, but during the contract period it is decided that inspections shall be carried out, the purchaser shall itself make the necessary arrangements, including payment arrangements with the testing authority concerned.
- 8.4 If the inspections, tests and analyses referred to in clauses 8.2 and 8.3 show the supplies to be in accordance with the contract requirements, the cost of the inspections, tests and analyses shall be defrayed by the purchaser.
- 8.5 Where the supplies or services referred to in clauses 8.2 and 8.3 do not comply with the contract requirements, irrespective of whether such supplies or services are accepted or not, the cost in connection with these inspections, tests or analyses shall be defrayed by the supplier.
- 8.6 Supplies and services which are referred to in clauses 8.2 and 8.3 and which do not comply with the contract requirements may be rejected.
- 8.7 Any contract supplies may on or after delivery be inspected, tested or analyzed and may be rejected if found not to comply with the requirements of the contract. Such rejected supplies shall be held at the

cost and risk of the supplier who shall, when called upon, remove them immediately at his own cost and forthwith substitute them with supplies which do comply with the requirements of the contract. Failing such removal the rejected supplies shall be returned at the suppliers cost and risk. Should the supplier fail to provide the substitute supplies forthwith, the purchaser may, without giving the supplier further opportunity to substitute the rejected supplies, purchase such supplies as may be necessary at the expense of the supplier.

8.8 The provisions of clauses 8.4 to 8.7 shall not prejudice the right of the purchaser to cancel the contract on account of a breach of the conditions thereof, or to act in terms of Clause 23 of GCC.

9. Packing

9.1 The supplier shall provide such packing of the goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in the contract. The packing shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt and precipitation during transit, and open storage. Packing, case size and weights shall take into consideration, where appropriate, the remoteness of the goods' final destination and the absence of heavy handling facilities at all points in transit.

9.2 The packing, marking, and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the contract, including additional requirements, if any, specified in SCC, and in any subsequent instructions ordered by the purchaser.

10. Delivery and documents

10.1 Delivery of the goods shall be made by the supplier in accordance with the terms specified in the contract. The details of shipping and/or other documents to be furnished by the supplier are specified in SCC.

10.2 Documents to be submitted by the supplier are specified in SCC.

11. Insurance

11.1 The goods supplied under the contract shall be fully insured in a freely convertible currency against loss or damage incidental to manufacture or acquisition, transportation, storage and delivery in the manner specified in the SCC.

12. Transportation

12.1 Should a price other than an all-inclusive delivered price be required, this shall be specified in the SCC.

13. Incidental services

13.1 The supplier may be required to provide any or all of the following services, including additional services, if any, specified in SCC:

- (a) performance or supervision of on-site assembly and/or commissioning of the supplied goods;
- (b) furnishing of tools required for assembly and/or maintenance of the supplied goods;
- (c) furnishing of a detailed operations and maintenance manual for each appropriate unit of the supplied goods;
- (d) performance or supervision or maintenance and/or repair of the supplied goods, for a period of time agreed by the parties,

provided that this service shall not relieve the supplier of any warranty obligations under this contract; and

- (e) training of the purchaser's personnel, at the supplier's plant and/or on-site, in assembly, start-up, operation, maintenance, and/or repair of the supplied goods.

13.2 Prices charged by the supplier for incidental services, if not included in the contract price for the goods, shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the supplier for similar services.

14. Spare parts

14.1 As specified in SCC, the supplier may be required to provide any or all of the following materials, notifications, and information pertaining to spare parts manufactured or distributed by the supplier:

- (a) such spare parts as the purchaser may elect to purchase from the supplier, provided that this election shall not relieve the supplier of any warranty obligations under the contract; and
- (b) in the event of termination of production of the spare parts:
 - (i) Advance notification to the purchaser of the pending termination, in sufficient time to permit the purchaser to procure needed requirements; and
 - (ii) following such termination, furnishing at no cost to the purchaser, the blueprints, drawings, and specifications of the spare parts, if requested.

15. Warranty

15.1 The supplier warrants that the goods supplied under the contract are new, unused, of the most recent or current models, and that they incorporate all recent improvements in design and materials unless provided otherwise in the contract. The supplier further warrants that all goods supplied under this contract shall have no defect, arising from design, materials, or workmanship (except when the design and/or material is required by the purchaser's specifications) or from any act or omission of the supplier, that may develop under normal use of the supplied goods in the conditions prevailing in the country of final destination.

15.2 This warranty shall remain valid for twelve (12) months after the goods, or any portion thereof as the case may be, have been delivered to and accepted at the final destination indicated in the contract, or for eighteen (18) months after the date of shipment from the port or place of loading in the source country, whichever period concludes earlier, unless specified otherwise in SCC.

15.3 The purchaser shall promptly notify the supplier in writing of any claims arising under this warranty.

15.4 Upon receipt of such notice, the supplier shall, within the period specified in SCC and with all reasonable speed, repair or replace the defective goods or parts thereof, without costs to the purchaser.

15.5 If the supplier, having been notified, fails to remedy the defect(s) within the period specified in SCC, the purchaser may proceed to take such remedial action as may be necessary, at the supplier's risk and expense and without prejudice to any other rights which the purchaser

may have against the supplier under the contract.

16. Payment

- 16.1 The method and conditions of payment to be made to the supplier under this contract shall be specified in SCC.
- 16.2 The supplier shall furnish the purchaser with an invoice accompanied by a copy of the delivery note and upon fulfillment of other obligations stipulated in the contract.
- 16.3 Payments shall be made promptly by the purchaser, but in no case later than thirty (30) days after submission of an invoice or claim by the supplier.
- 16.4 Payment will be made in Rand unless otherwise stipulated in SCC.

17. Prices

- 17.1 Prices charged by the supplier for goods delivered and services performed under the contract shall not vary from the prices quoted by the supplier in his bid, with the exception of any price adjustments authorized in SCC or in the purchaser's request for bid validity extension, as the case may be.

18. Contract amendments

- 18.1 No variation in or modification of the terms of the contract shall be made except by written amendment signed by the parties concerned.

19. Assignment

- 19.1 The supplier shall not assign, in whole or in part, its obligations to perform under the contract, except with the purchaser's prior written consent.

20. Subcontracts

- 20.1 The supplier shall notify the purchaser in writing of all subcontracts awarded under this contracts if not already specified in the bid. Such notification, in the original bid or later, shall not relieve the supplier from any liability or obligation under the contract.

21. Delays in the supplier's performance

- 21.1 Delivery of the goods and performance of services shall be made by the supplier in accordance with the time schedule prescribed by the purchaser in the contract.
- 21.2 If at any time during performance of the contract, the supplier or its subcontractor(s) should encounter conditions impeding timely delivery of the goods and performance of services, the supplier shall promptly notify the purchaser in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the supplier's notice, the purchaser shall evaluate the situation and may at his discretion extend the supplier's time for performance, with or without the imposition of penalties, in which case the extension shall be ratified by the parties by amendment of contract.
- 21.3 No provision in a contract shall be deemed to prohibit the obtaining of supplies or services from a national department, provincial department, or a local authority.
- 21.4 The right is reserved to procure outside of the contract small quantities or to have minor essential services executed if an emergency arises, the supplier's point of supply is not situated at or near the place where the supplies are required, or the supplier's services are not readily

available.

21.5 Except as provided under GCC Clause 25, a delay by the supplier in the performance of its delivery obligations shall render the supplier liable to the imposition of penalties, pursuant to GCC Clause 22, unless an extension of time is agreed upon pursuant to GCC Clause 21.2 without the application of penalties.

21.6 Upon any delay beyond the delivery period in the case of a supplies contract, the purchaser shall, without canceling the contract, be entitled to purchase supplies of a similar quality and up to the same quantity in substitution of the goods not supplied in conformity with the contract and to return any goods delivered later at the supplier's expense and risk, or to cancel the contract and buy such goods as may be required to complete the contract and without prejudice to his other rights, be entitled to claim damages from the supplier.

22. Penalties

22.1 Subject to GCC Clause 25, if the supplier fails to deliver any or all of the goods or to perform the services within the period(s) specified in the contract, the purchaser shall, without prejudice to its other remedies under the contract, deduct from the contract price, as a penalty, a sum calculated on the delivered price of the delayed goods or unperformed services using the current prime interest rate calculated for each day of the delay until actual delivery or performance. The purchaser may also consider termination of the contract pursuant to GCC Clause 23.

23. Termination for default

23.1 The purchaser, without prejudice to any other remedy for breach of contract, by written notice of default sent to the supplier, may terminate this contract in whole or in part:

- (a) if the supplier fails to deliver any or all of the goods within the period(s) specified in the contract, or within any extension thereof granted by the purchaser pursuant to GCC Clause 21.2;
- (b) if the Supplier fails to perform any other obligation(s) under the contract; or
- (c) if the supplier, in the judgment of the purchaser, has engaged in corrupt or fraudulent practices in competing for or in executing the contract.

23.2 In the event the purchaser terminates the contract in whole or in part, the purchaser may procure, upon such terms and in such manner as it deems appropriate, goods, works or services similar to those undelivered, and the supplier shall be liable to the purchaser for any excess costs for such similar goods, works or services. However, the supplier shall continue performance of the contract to the extent not terminated.

23.3 Where the purchaser terminates the contract in whole or in part, the purchaser may decide to impose a restriction penalty on the supplier by prohibiting such supplier from doing business with the public sector for a period not exceeding 10 years.

23.4 If a purchaser intends imposing a restriction on a supplier or any person associated with the supplier, the supplier will be allowed a time period of not more than fourteen (14) days to provide reasons why the

envisaged restriction should not be imposed. Should the supplier fail to respond within the stipulated fourteen (14) days the purchaser may regard the intended penalty as not objected against and may impose it on the supplier.

23.5 Any restriction imposed on any person by the Accounting Officer / Authority will, at the discretion of the Accounting Officer / Authority, also be applicable to any other enterprise or any partner, manager, director or other person who wholly or partly exercises or exercised or may exercise control over the enterprise of the first-mentioned person, and with which enterprise or person the first-mentioned person, is or was in the opinion of the Accounting Officer / Authority actively associated.

23.6 If a restriction is imposed, the purchaser must, within five (5) working days of such imposition, furnish the National Treasury, with the following information:

- (i) the name and address of the supplier and / or person restricted by the purchaser;
- (ii) the date of commencement of the restriction
- (iii) the period of restriction; and
- (iv) the reasons for the restriction.

These details will be loaded in the National Treasury's central database of suppliers or persons prohibited from doing business with the public sector.

23.7 If a court of law convicts a person of an offence as contemplated in sections 12 or 13 of the Prevention and Combating of Corrupt Activities Act, No. 12 of 2004, the court may also rule that such person's name be endorsed on the Register for Tender Defaulters. When a person's name has been endorsed on the Register, the person will be prohibited from doing business with the public sector for a period not less than five years and not more than 10 years. The National Treasury is empowered to determine the period of restriction and each case will be dealt with on its own merits. According to section 32 of the Act the Register must be open to the public. The Register can be perused on the National Treasury website.

24. Anti-dumping and countervailing duties and rights

24.1 When, after the date of bid, provisional payments are required, or anti-dumping or countervailing duties are imposed, or the amount of a provisional payment or anti-dumping or countervailing right is increased in respect of any dumped or subsidized import, the State is not liable for any amount so required or imposed, or for the amount of any such increase. When, after the said date, such a provisional payment is no longer required or any such anti-dumping or countervailing right is abolished, or where the amount of such provisional payment or any such right is reduced, any such favourable difference shall on demand be paid forthwith by the contractor to the State or the State may deduct such amounts from moneys (if any) which may otherwise be due to the contractor in regard to supplies or services which he delivered or rendered, or is to deliver or render in terms of the contract or any other contract or any other amount which may be due to him

- 25. Force Majeure**
- 25.1 Notwithstanding the provisions of GCC Clauses 22 and 23, the supplier shall not be liable for forfeiture of its performance security, damages, or termination for default if and to the extent that his delay in performance or other failure to perform his obligations under the contract is the result of an event of force majeure.
- 25.2 If a force majeure situation arises, the supplier shall promptly notify the purchaser in writing of such condition and the cause thereof. Unless otherwise directed by the purchaser in writing, the supplier shall continue to perform its obligations under the contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the force majeure event.
- 26. Termination for insolvency**
- 26.1 The purchaser may at any time terminate the contract by giving written notice to the supplier if the supplier becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the supplier, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the purchaser.
- 27. Settlement of Disputes**
- 27.1 If any dispute or difference of any kind whatsoever arises between the purchaser and the supplier in connection with or arising out of the contract, the parties shall make every effort to resolve amicably such dispute or difference by mutual consultation.
- 27.2 If, after thirty (30) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either the purchaser or the supplier may give notice to the other party of his intention to commence with mediation. No mediation in respect of this matter may be commenced unless such notice is given to the other party.
- 27.3 Should it not be possible to settle a dispute by means of mediation, it may be settled in a South African court of law.
- 27.4 Mediation proceedings shall be conducted in accordance with the rules of procedure specified in the SCC.
- 27.5 Notwithstanding any reference to mediation and/or court proceedings herein,
- (a) the parties shall continue to perform their respective obligations under the contract unless they otherwise agree; and
- (b) the purchaser shall pay the supplier any monies due the supplier.
- 28. Limitation of liability**
- 28.1 Except in cases of criminal negligence or willful misconduct, and in the case of infringement pursuant to Clause 6;
- (a) the supplier shall not be liable to the purchaser, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the supplier to pay penalties and/or damages to the purchaser; and

- (b) the aggregate liability of the supplier to the purchaser, whether under the contract, in tort or otherwise, shall not exceed the total contract price, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment.
- 29. Governing language** 29.1 The contract shall be written in English. All correspondence and other documents pertaining to the contract that is exchanged by the parties shall also be written in English.
- 30. Applicable law** 30.1 The contract shall be interpreted in accordance with South African laws, unless otherwise specified in SCC.
- 31. Notices** 31.1 Every written acceptance of a bid shall be posted to the supplier concerned by registered or certified mail and any other notice to him shall be posted by ordinary mail to the address furnished in his bid or to the address notified later by him in writing and such posting shall be deemed to be proper service of such notice
- 31.2 The time mentioned in the contract documents for performing any act after such aforesaid notice has been given, shall be reckoned from the date of posting of such notice.
- 32. Taxes and duties** 32.1 A foreign supplier shall be entirely responsible for all taxes, stamp duties, license fees, and other such levies imposed outside the purchaser's country.
- 32.2 A local supplier shall be entirely responsible for all taxes, duties, license fees, etc., incurred until delivery of the contracted goods to the purchaser.
- 32.3 No contract shall be concluded with any bidder whose tax matters are not in order. Prior to the award of a bid the Department must be in possession of a tax clearance certificate, submitted by the bidder. This certificate must be an original issued by the South African Revenue Services.
- 33. National Industrial Participation (NIP) Programme** 33.1 The NIP Programme administered by the Department of Trade and Industry shall be applicable to all contracts that are subject to the NIP obligation.
- 34. Prohibition of Restrictive practices** 34.1 In terms of section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, an agreement between, or concerted practice by, firms, or a decision by an association of firms, is prohibited if it is between parties in a horizontal relationship and if a bidder (s) is / are or a contractor(s) was / were involved in collusive bidding (or bid rigging).
- 34.2 If a bidder(s) or contractor(s), based on reasonable grounds or evidence obtained by the purchaser, has / have engaged in the restrictive practice referred to above, the purchaser may refer the matter to the Competition Commission for investigation and possible imposition of administrative penalties as contemplated in the Competition Act No. 89 of 1998.

34.3 If a bidder(s) or contractor(s), has / have been found guilty by the Competition Commission of the restrictive practice referred to above, the purchaser may, in addition and without prejudice to any other remedy provided for, invalidate the bid(s) for such item(s) offered, and / or terminate the contract in whole or part, and / or restrict the bidder(s) or contractor(s) from conducting business with the public sector for a period not exceeding ten (10) years and / or claim damages from the bidder(s) or contractor(s) concerned.

**PART A
INVITATION TO BID**

YOU ARE HEREBY INVITED TO BID FOR REQUIREMENTS OF DEPARTMENT OF AGRICULTURE, LAND REFORM AND RURAL DEVELOPMENT.					
BID NUMBER:	SSC WC Q01 (2026/2027) DLRRD	CLOSING DATE:	04 JUNE 2026	CLOSING TIME:	11:00 AM
DESCRIPTION	THE APPOINTMENT OF A SERVICE PROVIDER TO RENDER GENERAL CLEANING SERVICES AT ABSA BUILDING, 2 REIBEECK STREET, FORESHORE CAPE TOWN FOR THE DEPARTMENT OF LAND REFORM AND RURAL DEVELOPMENT: PROVINCIAL SHARED RESOURCE CENTRE WESTERN CAPE (PSSC) FOR A PERIOD OF 6 (SIX) MONTHS.				
BID RESPONSE DOCUMENTS MAY BE DEPOSITED IN THE BID BOX SITUATED AT (STREET ADDRESS)					
2 REIBEECK STREET					
FORESHORE					
ABSA BUILDING					
CAPE TOWN					
SECURITY AREA AT GROUND FLOOR					
BIDDING PROCEDURE ENQUIRIES MAY BE DIRECTED TO			TECHNICAL ENQUIRIES MAY BE DIRECTED TO:		
CONTACT PERSON	Mr. Piri Mntumni		CONTACT PERSON	Ms Boniswa Mkhize	
TELEPHONE NUMBER	021 409 0523		TELEPHONE NUMBER	062 466 2235	
FACSIMILE NUMBER			FACSIMILE NUMBER		
E-MAIL ADDRESS	Mzubanzi.Mntumni@dlrrd.gov.za		E-MAIL ADDRESS	Boniswa.Mkhize@dlrrd.gov.za	
SUPPLIER INFORMATION					
NAME OF BIDDER					
POSTAL ADDRESS					
STREET ADDRESS					
TELEPHONE NUMBER	CODE		NUMBER		
CELLPHONE NUMBER					
FACSIMILE NUMBER	CODE		NUMBER		
E-MAIL ADDRESS					
VAT REGISTRATION NUMBER					
SUPPLIER COMPLIANCE STATUS	TAX COMPLIANCE SYSTEM PIN:		OR	CENTRAL SUPPLIER DATABASE No:	MAAA
QUESTIONNAIRE TO BIDDING FOREIGN SUPPLIERS					
IS THE ENTITY A RESIDENT OF THE REPUBLIC OF SOUTH AFRICA (RSA)?				<input type="checkbox"/> YES <input type="checkbox"/> NO	
DOES THE ENTITY HAVE A BRANCH IN THE RSA?				<input type="checkbox"/> YES <input type="checkbox"/> NO	
DOES THE ENTITY HAVE A PERMANENT ESTABLISHMENT IN THE RSA?				<input type="checkbox"/> YES <input type="checkbox"/> NO	
DOES THE ENTITY HAVE ANY SOURCE OF INCOME IN THE RSA?				<input type="checkbox"/> YES <input type="checkbox"/> NO	
IS THE ENTITY LIABLE IN THE RSA FOR ANY FORM OF TAXATION?				<input type="checkbox"/> YES <input type="checkbox"/> NO	
IF THE ANSWER IS "NO" TO ALL OF THE ABOVE, THEN IT IS NOT A REQUIREMENT TO REGISTER FOR A TAX COMPLIANCE STATUS SYSTEM PIN CODE FROM THE SOUTH AFRICAN REVENUE SERVICE (SARS) AND IF NOT REGISTER AS PER 2.3 BELOW.					

**PART B
TERMS AND CONDITIONS FOR BIDDING**

1. BID SUBMISSION:

- 1.1. BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. LATE BIDS WILL NOT BE ACCEPTED FOR CONSIDERATION.
- 1.2. **ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED–(NOT TO BE RE-TYPED) OR IN THE MANNER PRESCRIBED IN THE BID DOCUMENT.**
- 1.3. THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT, 2000 AND THE PREFERENTIAL PROCUREMENT REGULATIONS, 2022, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF CONTRACT.
- 1.4. **THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM (SBD7).**

2. TAX COMPLIANCE REQUIREMENTS

- 2.1 BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.
- 2.2 BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VERIFY THE TAXPAYER'S PROFILE AND TAX STATUS.
- 2.3 APPLICATION FOR TAX COMPLIANCE STATUS (TCS) PIN MAY BE MADE VIA E-FILING THROUGH THE SARS WEBSITE WWW.SARS.GOV.ZA.
- 2.4 BIDDERS MAY ALSO SUBMIT A PRINTED TCS CERTIFICATE TOGETHER WITH THE BID.
- 2.5 IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED; EACH PARTY MUST SUBMIT A SEPARATE TCS CERTIFICATE / PIN / CSD NUMBER.
- 2.6 WHERE NO TCS PIN IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.
- 2.7 NO BIDS WILL BE CONSIDERED FROM PERSONS IN THE SERVICE OF THE STATE, COMPANIES WITH DIRECTORS WHO ARE PERSONS IN THE SERVICE OF THE STATE, OR CLOSE CORPORATIONS WITH MEMBERS PERSONS IN THE SERVICE OF THE STATE."

NB: FAILURE TO PROVIDE / OR COMPLY WITH ANY OF THE ABOVE PARTICULARS MAY RENDER THE BID INVALID.

SIGNATURE OF BIDDER:

CAPACITY UNDER WHICH THIS BID IS SIGNED:
(Proof of authority must be submitted e.g. company resolution)

DATE:



AUTHORITY TO SIGN THE STANDARD BIDDING DOCUMENTS (SBD) ON BEHALF OF AN ENTITY.

“Only authorized signatories may sign the original and all copies of the tender offer where required.

In the case of a **ONE-PERSON CONCERN submitting** a tender, this shall be clearly stated.

In case of a **COMPANY** submitting a tender, include a copy of a **resolution by its board of directors** authorizing a director or other official of the company to sign the documents on behalf of the company.

In the case of a **CLOSED CORPORATION submitting** a tender, include a copy of a **resolution by its members** authorizing a member or other official of the corporation to sign the documents on each member’s behalf.

In the case of a **PARTNERSHIP submitting** a tender, all **the partners shall** sign the documents, unless one partner or a group of partners has been authorized to sign on behalf of each partner, in which case **proof of such authorization** shall be included in the Tender.

In the case of a **JOINT VENTURE** submitting a tender, include **a resolution** of each company of the Joint Venture together with a resolution by its members authorizing a member of the Joint Venture to sign the documents on behalf of the Joint Venture.”

Accept that failure to submit proof of Authorization to sign the tender shall result in a Tender Offer being regarded as non-responsive.

AUTHORITY OF SIGNATORY

Signatories for companies, closed corporations and partnerships must establish their authority **BY ATTACHING TO THIS FORM, ON THEIR ORGANISATIONS'S LETTERHEAD STATIONERY**, a copy of the relevant resolution by their Board of Directors, Members or Partners, duly signed and dated.

An **EXAMPLE** is shown below for a COMPANY:

MABEL HOUSE (Pty) Ltd
By resolution of the Board of Directors taken on *20 May 2000*,
MR A.F JONES
has been duly authorised to sign all documents in connection with
Contract no CRDP 0006, and any contract which may arise there from,

on behalf of *Mabel House (Pty) Ltd.*

SIGNED ON BEHALF OF THE COMPANY: (Signature of Managing Director)

IN HIS CAPACITY AS: Managing Director

DATE: 20 May 2000

SIGNATURE OF SIGNATORY: (Signature of *A.F Jones*)

As witnesses:

1.
2.

Signature of person authorised to sign the tender:

Date:

SSC WC Q01(2026/2027)

DLRRD

**PRICING SCHEDULE FOR THE
APPOINTMENT OF A SERVICE
PROVIDER FOR THE SUPPLY,
DELIVERY AND
MAINTENANCE OF CLEANING
SERVICES FOR THE
DEPARTMENT OF LAND
REFORM AND RURAL
DEVELOPMENT, CAPE TOWN.**

SSC WC Q01 (2026/27) DLRRD: THE APPOINTMENT OF A SERVICE PROVIDER TO RENDER GENERAL CLEANING SERVICES AT ABSA BUILDING, 2 REIBEECK STREET, FORESHORE CAPE TOWN FOR THE DEPARTMENT OF LAND REFORM AND RURAL DEVELOPMENT: PROVINCIAL SHARED RESOURCE CENTRE WESTERN CAPE (PSSC) FOR A PERIOD OF 6 (SIX) MONTHS.
SBD 3.1

**PRICING SCHEDULE – FIRM PRICES
(PURCHASES)**

NOTE: ONLY FIRM PRICES WILL BE ACCEPTED. NON-FIRM PRICES (INCLUDING PRICES SUBJECT TO RATES OF EXCHANGE VARIATIONS) WILL NOT BE CONSIDERED

IN CASES WHERE DIFFERENT DELIVERY POINTS INFLUENCE THE PRICING, A SEPARATE PRICING SCHEDULE MUST BE SUBMITTED FOR EACH DELIVERY POINT.

NAME OF SERVICE PROVIDER:		
Bid No.: SSC WC Q01 (2026/2027) DLRRD	Closing Date: 04 June 2026	Closing Time: 11:00

OFFER TO BE VALID FOR 90 DAYS FROM THE CLOSING DATE OF BID.

The accompanying information must be used for the formulation of proposals.

TOTAL PRICE R.....

Bid offer must remain valid for the period of 90 days after the closing date.

- **Pricing must be fixed for the duration of the project.**

A. PHASE 1: SUPPLY OF TOILETRIES AND CLEANING MATERIALS

	PRODUCTS	QUANTITY	MONTHLY COST (incl VAT)	CONTRACT PERIOD	TOTAL COST FOR THE PROJECT (incl VAT)
A.	Toilet Paper	120 toilets, 2 rolls per toilet per day.	R.....	Six (6) Months	R.....

Initial:

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B.	Disposable hand towels for kitchens	100 units per day per kitchen for 15 kitchens.	R.....	6 Months	R.....
C.	Dishwashing Liquid soap (750ml bottles)	1 bottle per kitchen for 15 kitchens. Uninterrupted daily supply.	R.....	6 Months	R.....
D.	Liquid bleach in bottle for all kitchens (750ml bottles)	Uninterrupted daily supply.	R.....	6 Months	R.....
E.	Dish cloths and drying dish towels, zim scourers per kitchen	Uninterrupted daily supply. Clean towels supplied on a twice weekly basis.	R.....	6 Months	R.....
F.	Furniture polish	Uninterrupted daily supply.	R.....	6 Months	R.....
G.	Cleaning agent for glass and mirrors	Uninterrupted daily supply.	R.....	6 Months	R.....
H.	Refuse bags for office bins	Uninterrupted daily supply.	R.....	6 Months	R.....
I.	Refuse bags for kitchen bins	Uninterrupted daily supply.	R.....	6 Months	R.....
J.	Brasso for cleaning of door handles	Uninterrupted daily supply.	R.....	6 Months	R.....

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TOTAL COST FOR PHASE 1 FOR CONTRACT PERIOD OF 6 MONTHS	R.....
---	--------

B. PHASE 2: PROVISION OF CLEANING SERVICES

	LABOUR	ALL INCLUSIVE MONTHLY COST	QUANTITY	CONTRACT PERIOD	TOTAL COST FOR THE PROJECT (incl VAT)
A.	Supervisor	R.....	1	6 Months	R.....
B.	Cleaners	R.....	9	6 Months	R.....
TOTAL COST FOR PHASE 2 FOR CONTRACT PERIOD OF 6 MONTHS					R.....

C. PHASE 3: HYGIENE TASKS AND REPLENISHMENT

	PRODUCTS	QUANTITY	MONTHLY COST (incl VAT)	CONTRACT PERIOD	TOTAL COST FOR THE PROJECT (incl VAT)
A.	Sanitary hygiene bag dispenser	30 bags per dispenser	R.....	6 Months	R.....
B.	Non-touch hand wash liquid soap dispenser	400ml per unit	R.....	6 Months	R.....
C.	air freshener	250ml per unit.	R.....	6 Months	R.....

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D.	Urinal mats	105 urinals	R.....	6 Months	R.....
E.	Non-touch hand sanitizer in toilets	120	R.....	6 Months	R.....
F.	Paper towel per toilet	Bi-weekly and when required	R.....	6 Months	R.....
TOTAL COST FOR PHASE 3 FOR CONTRACT PERIOD OF 6 MONTHS					R.....

D. PHASE 4: DEEP CLEANING

	PRODUCTS	QUANTITY	COST PER DEEP CLEAN (incl VAT)	TOTAL COST FOR THE PROJECT (incl VAT)
A.	Floors, blinds and carpets	2 in 6 months	R.....	R.....
TOTAL COST FOR PHASE 4 FOR CONTRACT PERIOD OF 6 MONTHS				R.....

E. SUMMARY OF TOTAL COST OF ALL PHASES

	PRODUCTS	TOTAL COST FOR THE PROJECT (incl VAT)
A.	Phase 1: Supply of toiletries and cleaning materials	R.....

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B.	Phase 2: Provision of cleaning services	R.....
C.	Phase 3: Hygiene tasks and replenishment	R.....
D.	Phase 4: Deep Cleaning	R.....
TOTAL COST FOR PHASES 1 to 4 FOR CONTRACT PERIOD OF 6 MONTHS (VAT incl)		R.....

**SSC WC Q01 (2026/27) DLRRD: THE APPOINTMENT OF A SERVICE PROVIDER TO RENDER GENERAL CLEANING SERVICES AT ABSA BUILDING, 2 REIBEECK STREET, FORESHORE CAPE TOWN FOR THE DEPARTMENT OF LAND REFORM AND RURAL DEVELOPMENT: PROVINCIAL SHARED RESOURCE CENTRE WESTERN CAPE (PSSC) FOR A PERIOD OF 6 (SIX) MONTHS.
SBD 4**

BIDDER'S DISCLOSURE

1. PURPOSE OF THE FORM

Any person (natural or juristic) may make an offer or offers in terms of this invitation to bid. In line with the principles of transparency, accountability, impartiality, and ethics as enshrined in the Constitution of the Republic of South Africa and further expressed in various pieces of legislation, it is required for the bidder to make this declaration in respect of the details required hereunder.

Where a person/s are listed in the Register for Tender Defaulters and / or the List of Restricted Suppliers, that person will automatically be disqualified from the bid process.

2. Bidder's declaration

2.1 Is the bidder, or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest¹ in the enterprise,

employed by the state? **YES/NO**

2.1.1 If so, furnish particulars of the names, individual identity numbers, and, if applicable, state employee numbers of sole proprietor/ directors / trustees / shareholders / members/ partners or any person having a controlling interest in the enterprise, in table below.

Full Name	Identity Number	Name of State institution

¹ the power, by one person or a group of persons holding the majority of the equity of an enterprise, alternatively, the person/s having the deciding vote or power to influence or to direct the course and decisions of the enterprise.

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2.2 Do you, or any person connected with the bidder, have a relationship with any person who is employed by the procuring institution? **YES/NO**

2.2.1 If so, furnish particulars:

.....
.....

2.3 Does the bidder or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest in the enterprise have any interest in any other related enterprise whether or not they are bidding for this contract? **YES/NO**

2.3.1 If so, furnish particulars:

.....
.....

3 DECLARATION

I, the undersigned,
(name)..... in submitting
the accompanying bid, do hereby make the following statements that I certify to
be true and complete in every respect:

- 3.1 I have read, and I understand the contents of this disclosure;
- 3.2 I understand that the accompanying bid will be disqualified if this disclosure is found not to be true and complete in every respect;
- 3.3 The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However, communication between partners in a joint venture or consortium² will not be construed as collusive bidding.
- 3.4 In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications, prices, including methods, factors or formulas used to calculate prices, market

² Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.

Initial:

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allocation, the intention or decision to submit or not to submit the bid, bidding with the intention not to win the bid and conditions or delivery particulars of the products or services to which this bid invitation relates.

- 3.5 The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.
- 3.6 There have been no consultations, communications, agreements or arrangements made by the bidder with any official of the procuring institution in relation to this procurement process prior to and during the bidding process except to provide clarification on the bid submitted where so required by the institution; and the bidder was not involved in the drafting of the specifications or terms of reference for this bid.
- 3.7 I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

I CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 1, 2 and 3 ABOVE IS CORRECT.

I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME IN TERMS OF PARAGRAPH 6 OF PFMA SCM INSTRUCTION 03 OF 2021/22 ON PREVENTING AND COMBATING ABUSE IN THE SUPPLY CHAIN MANAGEMENT SYSTEM SHOULD THIS DECLARATION PROVE TO BE FALSE.

.....

Signature

Date

.....

Position

Name of bidder

**PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL
PROCUREMENT REGULATIONS 2022**

PRICE QUOTATION PROCESS (UP TO R 1 MILLION)

This preference form must form part of all tenders invited. It contains general information and serves as a claim form for preference points for specific goals.

**NB: BEFORE COMPLETING THIS FORM, TENDERERS MUST STUDY THE
GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN
RESPECT OF THE TENDER AND PREFERENTIAL PROCUREMENT
REGULATIONS, 2022**

DEFINITIONS

- (a) **“tender”** means a written offer in the form determined by an organ of state in response to an invitation to provide goods or services through price quotations, competitive tendering process or any other method envisaged in legislation;
- (b) **“price”** means an amount of money tendered for goods or services, and includes all applicable taxes less all unconditional discounts;
- (c) **“rand value”** means the total estimated value of a contract in Rand, calculated at the time of tender invitation, and includes all applicable taxes;
- (d) **“tender for income-generating contracts”** means a written offer in the form determined by an organ of state in response to an invitation for the origination of income-generating contracts through any method envisaged in legislation that will result in a legal agreement between the organ of state and a third party that produces revenue for the organ of state, and includes, but is not limited to, leasing and disposal of assets and concession contracts, excluding direct sales and disposal of assets through public auctions;
- (e) **“the Act”** means the Preferential Procurement Policy Framework Act, 2000 (Act No. 5 of 2000); and
- (f) **“Historically Disadvantaged individuals”** means a person historically disadvantaged by unfair discrimination on the basis of race: Provided that a person historically disadvantaged on the basis of race refers to Africans, Coloureds, Indians and people of Chinese descent who are South African

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citizens by birth or descent; or who became citizens of the Republic of South Africa by Naturalisation -

- Before 27 April 1994; or
- On or after 27 April 1994 and who would have been entitled to acquire citizenship by naturalization prior to that date.

GENERAL CONDITIONS

2.1 The following preference point systems are applicable to invitations to tender:

- the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and

To be completed by the organ of state

- a) The applicable preference point system for this tender is the 80/20 preference point system.
- b) 80/20 preference point system will be applicable in this tender. The lowest/highest acceptable tender will be used to determine the accurate system once tenders are received.

2.3 Points for this tender (even in the case of a tender for income-generating contracts) shall be awarded for:

- (a) Price; and
- (b) Specific Goals.

2.4 **To be completed by the organ of state:**

The maximum points for this tender are allocated as follows:

	POINTS
PRICE	80
SPECIFIC GOALS	20
Total points for Price and SPECIFIC GOALS	100

2.5 Failure on the part of a tenderer to submit proof or documentation required in terms of this tender to claim points for specific goals with the tender, will be interpreted to mean that preference points for specific goals are not claimed.

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- 2.6 Tenderers that fail to claim points for specific goals or that fail to fully complete the table in paragraph 2.12 below, will not be awarded points for specific goals.
- 2.7 Tenderers that make a calculation error when claiming points as per the table in paragraph 2.12 below, will not be awarded points for specific goals. Please take note of the examples on how to calculate points for specific goals as per paragraph 2.12 below.
- 2.8 Tenderers that fail to submit the correct SBD 6.1 form as issued by the Department of Agriculture, Land Reform and Rural Development, will not be awarded points for specific goals.
- 2.9 The organ of state reserves the right to require of a tenderer, either before a tender is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the organ of state.
- 2.10 Tenderers who wish to claim points in terms of the table in paragraph 2.12 below need to provide proof for each point claimed as guided below:
- 2.10.1 Historically Disadvantaged individuals (HDI):
- **Attach a copy of Identity Document (ID) and company registration document.**
- 2.10.2 Who is female:
- **Attach a copy of Identity Document (ID) and company registration document.**
- 2.10.3 Who has a disability:
- **Attach a certified copy or original doctor's letter confirming the disability.**
- 2.10.4 Who is youth (a person that is not older than 35 years on the closing date of a bid):
- **Attach a copy of Identity Document (ID) and company registration document.**
- 2.11 The Department will use the Central Supplier Database and documents submitted by the tenderer to verify the points claimed for specific goals.
- 2.12 **Specific goals for the tender and points claimed are indicated per the table below.**

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(Note to organs of state: Where either the 90/10 or 80/20 preference point system is applicable, corresponding points must also be indicated as such.)

Note to tenderers: The tenderer must indicate how they claim points for each preference point system.)

The specific goals allocated points in terms of this tender	Number of points allocated (80/20 system)	Percentage ownership equity (To be completed by the tenderer)	Number of points claimed (80/20 system) (To be completed by the tenderer)
I. HDI	10		
II. Who is female	5		
III. Who has a disability	2		
IV. Specific goal: Who is youth	3		

The number of points claimed for specific goals, are calculated as follow:

- I. A maximum of 8 points may be allocated to tenderers who had no franchise in national elections before the 1983 and 1993 Constitution, on the following basis:
 - **Percentage ownership equity** x 10 ÷ 100 = number of points claimed.
- II. A maximum of 5 points may be allocated for to tenderers who is female, on the following basis:
 - **Percentage ownership equity** x 5 ÷ 100 = number of points claimed.
- III. A maximum of 2 points may be allocated to tenderers who has a disability, on the following basis:
 - **Percentage ownership equity** x 2 ÷ 100 = number of points claimed.
- IV. A maximum of 2 points may be allocated to tenderers who are youth, on the following basis:
 - **Percentage ownership equity** x 3 ÷ 100 = number of points claimed.

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- 2.13 It is important to note that failure by a tenderer to complete the table in paragraph
2.12 in full, will result in points for specific goals not to be allocated.

FORMULAE FOR PROCUREMENT OF GOODS AND SERVICES

3.1. POINTS AWARDED FOR PRICE

3.1.1 THE 80/20 PREFERENCE POINT SYSTEMS

A maximum of 80 points is allocated for price on the following basis:

80/20

$$Ps = 80 \left(1 - \frac{Pt - Pmin}{Pmin} \right)$$

Where

- Ps = Points scored for price of tender under consideration
Pt = Price of tender under consideration
Pmin = Price of lowest acceptable tender

3.2. FORMULAE FOR DISPOSAL OR LEASING OF STATE ASSETS AND INCOME GENERATING PROCUREMENT

3.2.1. POINTS AWARDED FOR PRICE

A maximum of 80 points is allocated for price on the following basis:

80/20

$$Ps = 80 \left(1 + \frac{Pt - Pmax}{P} \right)$$

max

Where

- Ps = Points scored for price of tender under consideration
Pt = Price of tender under consideration
Pmax = Price of highest acceptable tender

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POINTS AWARDED FOR SPECIFIC GOALS

4.1. In terms of Regulation 4(2); 5(2); 6(2) and 7(2) of the Preferential Procurement Regulations, preference points must be awarded for specific goals stated in the tender. For the purposes of this tender the tenderer will be allocated points based on the goals stated in the table in paragraph 2.12 above as may be supported by proof/ documentation stated in the conditions of this tender.

4.2. In cases where organs of state intend to use Regulation 3(2) of the Regulations, which states that, if it is unclear whether the 80/20 or 90/10 preference point system applies, an organ of state must, in the tender documents, stipulate in the case of—

- (a) an invitation for tender for income-generating contracts, that either the 80/20 or 90/10 preference point system will apply and that the highest acceptable tender will be used to determine the applicable preference point system; or
- (b) any other invitation for tender, that either the 80/20 or 90/10 preference point system will apply and that the lowest acceptable tender will be used to determine the applicable preference point system,

then the organ of state must indicate the points allocated for specific goals for both the 90/10 and 80/20 preference point system.

4.3 A consortium or joint venture may, based on the percentage of the contract value managed or executed by their members, be entitled to claim points in respect of specific contract participation goals.

4.4 A tenderer will not be awarded points for HDI if it is indicated in the tender documents that such a tenderer intends sub-contracting more than 25% of the value of the contract to any other enterprise that does not qualify for the same number or more points for equity ownership.

4.5 A tenderer awarded a contract as a result of preference for contracting with, or providing equity ownership to a HDI, may not subcontract more than 25% of the value of the contract to a tenderer who is not a HDI or does not qualify for the same number or more preference for equity ownership.

SUB-CONTRACTING

5.1 Will any portion of the contract be sub-contracted?
(Tick applicable box)

YES	<input type="checkbox"/>	NO	<input type="checkbox"/>
-----	--------------------------	----	--------------------------

5.1.1 If yes, indicate:

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i) What percentage of the contract will be subcontracted:
.....%

ii) The name of the sub-contractor:
.....

iii) Points claimed for HDI by the sub-contractor:
.....

DECLARATION WITH REGARD TO COMPANY/FIRM

6.1. Name of company/firm:
.....

6.2. Company registration number:
.....

6.3. TYPE OF COMPANY/ FIRM

- Partnership/Joint Venture / Consortium
- One-person business/sole propriety
- Close corporation
- Public Company
- Personal Liability Company
- (Pty) Limited
- Non-Profit Company
- State Owned Company

[TICK APPLICABLE BOX]

6.4. I, the undersigned, who is duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the specific goals as advised in the tender, qualifies the company/ firm for the preference(s) shown and I acknowledge that:

- i) The information furnished is true and correct;
- ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;
- iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 4.2, the contractor may be required to furnish documentary proof to the satisfaction of the organ of state that the claims are correct;

Initial:

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- iv) If the specific goals have been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the organ of state may, in addition to any other remedy it may have –
 - (a) disqualify the person from the tendering process;
 - (b) recover costs, losses or damages it has incurred or suffered as a result of that person’s conduct;
 - (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
 - (d) recommend that the tenderer or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted from obtaining business from any organ of state for a period not exceeding 10 years, after the *audi alteram partem* (hear the other side) rule has been applied; and
 - (e) forward the matter for criminal prosecution, if deemed necessary.

..... SIGNATURE(S) OF TENDERER(S)	
SURNAME AND NAME:
DATE:
ADDRESS:

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land reform &
rural development
Department:
Land Reform and Rural Development
REPUBLIC OF SOUTH AFRICA



SSC WC Q01 (2026/2027) DLRRD: TERMS OF REFERENCE FOR THE APPOINTMENT OF A SERVICE PROVIDER TO RENDER GENERAL CLEANING AND HYGIENE SERVICES FOR THE DEPARTMENT OF LAND REFORM AND RURAL DEVELOPMENT: PROVINCIAL SHARED RESOURCE CENTRE (PSSC) WESTERN CAPE: FOR A PERIOD 6 (SIX) MONTHS.

THERE WILL BE A SITE INSPECTION AND COMPULSORY BRIEFING SESSION AS FOLLOWS:

COMPULSORY SITE INSPECTION

Date : **11h00 on 29 May 2026**
Venue : **4th Floor , ABSA Building Foreshore,
2 Riebeek Street CAPE TOWN 8000**

CLOSING DATE : **11h00 on 04 June 2026**

TECHNICAL ENQUIRIES : **Ms B Mkhize**
TELEPHONE : **062 466 2235**
EMAIL : **Boniswa.Mkhize@dlrrd.gov.za**

OR

TECHNICAL ENQUIRIES : **Mr. Sicelo Zwane**
TELEPHONE : **071 605 7560**
EMAIL : **Sicela.Zwane@dlrrd.gov.za**

BID RELATED ENQUIRIES : **Piri Mntumni**
TELEPHONE : **0795294065**
EMAIL : **Mzubanzi.mntumni@dlrrd.gov.za**

1. PURPOSE

The purpose of these Terms of Reference is for the appointment of a service provider to render cleaning and hygiene services for the Department of Land Reform and Rural Development at the Offices of the Provincial Shared Resource Centre, Western Cape for a period of Six (6) months.

2. INTRODUCTION TO THE BID

The Department of Land Reform & Rural Development requires best service possible at a competitive price and the service provider must ensure that its offer contains comprehensive and detailed information on the products and services offered.

The basis of the proposed Contract is that the service provider supplies full cleaning and hygiene services in respect of the Cleaning Areas and charges the Department a fixed price for rendering such services. The successful bidder (contractor) will provide cleaning and hygiene services as specified herein and in accordance with the standards set and the requirements of the client, on the terms and conditions as outlined in this document.

The cleaning and hygiene services are required at 2 Riebeeck Street, ABSA Building, Foreshore Cape Town. The Department accommodates its personnel in this building and the annexes and requires cleaning and hygiene services in respect of this facility.

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A Quotation is accordingly hereby invited for the provision of such services in accordance with the provisions of the specification documents forming part of this quotation invitation.

3. GENERAL INFORMATION ON THE 2 RIEBEEK STREET, ABSA BUILDING, FORESHORE CAPE TOWN

TECHNICAL SPECIFICATION AND AREAS TO BE SERVICED:

	:	2 Riebeeck Street, ABSA Building, Cape Town
	:	Type
	:	Office Building
No. of floors	:	Basement and 18 Floors
	:	Elevators
No. of toilet rooms	:	120
No of urinals	:	45
No. of kitchens	:	15
No of hand basins	:	105

4. CONTRACT PERIOD

This contract shall commence on **8 June 2026** or as per mutual agreement, for a period of 6 months.

5. PHASES OF THE CONTRACT

This contract shall be completed in four phases as follows:

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- 5.1 Phase 1: Supply of toiletries and cleaning materials
- 5.2 Phase 2: Provision of cleaning services
- 5.3 Phase 3: Hygiene tasks and replenishment
- 5.4 Phase 4: Deep Cleaning

6. MINIMUM CLEANER REQUIREMENTS

- 6.1 A minimum of ten (10) full time cleaning staff, including the supervisor, is required.
- 6.2 The supervisor must have, as a minimum, a grade 12 certificate (proof to be attached) and certificate (s) of competency for Cleaner Foreman (certified copies, not older than 6 months, to be attached). The supervisor must have the ability to read, write and should be able to converse fluently in English.
- 6.3 In the case of any replacement of staff, proof of the above requirement must be produced to the project manager.
- 6.4 The supervisor must have a good understanding of the post/job description and must always be capable of leading and supervising his/her subordinates.
- 6.5 The appointed supervisor should always be reachable, and the contractor will be responsible for providing the supervisor with a company cell phone, airtime and data, on which the Department must be able to reach the appointed supervisor, always, during official working hours.

Cleaner allocation per floor	Number of cleaners	Remarks
On-site cleaner/foreman (relief cleaner)	1	Contractor to supply cell phone,

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		data and airtime for contract
Basement/Lodgement Centre	1	
4 th Floor	1	
5 th Floor	1	
19 Floor		
20 th Floor	2	
21 st Floor		
22 nd Floor		
23 rd Floor	2	
24 th Floor		
25 th Floor		
26 th Floor		
27 th Floor	2	
28 th Floor		
29 th Floor		
30 th Floor		
31 st Floor	1	
32 nd Floor		

7. AREA(S) TO BE SERVICED

(Areas are gross measure, across walls, partitions, etc)

AREA	SIZE (m²)
General office space & passages and Registry Areas	19 000 m ²
Total Area	19 000 m²

8. PHASE 2: SUPPLY OF TOILETRIES AND CLEANING MATERIALS

It will be the responsibility of a Service Provider to ensure a continuous, uninterrupted supply of all quantities of toiletries, cleaning materials, other related consumables, etc, considering that toilets are, also, being frequented and used by clients of the office, and must be included in the calculation of these quantities.

PRODUCTS	SPECIFICATION	MINIMUM USAGE PER MONTH
a. Toilet Paper	To be in accordance with SABS 648, 2-ply virgin toilet paper, 33 gsm, 350 sheets as per SABS regulations, white in color, environmentally friendly certified, to be manufactured from a soft good quality paper tissue.	120 toilets, 2 rolls per toilet per day. Uninterrupted daily supply.
b. Dishwashing Liquid soap (750ml bottles)	Complies to SABS regulations 1828 Antibacterial, environmentally friendly certified	Uninterrupted daily supply. 1 bottle per kitchen for 16 kitchens.
c. Liquid bleach in bottle for all kitchens (750ml bottles)	Complies to SABS regulations 1828 Antibacterial, environmentally friendly certified.	Uninterrupted daily supply.
d. Dish cloths and drying dish towels, zim scourers per kitchen	Super absorbent terry dishcloths and dish towels.	Uninterrupted daily supply. Clean towels supplied on a twice weekly basis.
e. Cleaning agent for glass and mirrors	Non-abrasive, complies to SABS regulations 1828.	Uninterrupted daily supply.
f. Refuse bags for office bins	To be in accordance with SABS	Uninterrupted daily supply
g. Refuse bags for kitchen bins	To be in accordance with SABS	Uninterrupted daily supply
h. Cleaning agent for windows	To be in accordance with SABS	Uninterrupted daily supply

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NOTE: Only clear, transparent, non-tinted bags shall be always used for the removal of office waste material. The use of black plastic bags is strictly not permitted.

9. PHASE 3: PROVISION OF CLEANING SERVICES

The Service Provider shall provide all management, materials, tools, equipment and labour necessary to ensure that the required services are provided in accordance with commonly accepted commercial cleaning practices, the provisions of this contract and to ensure that the premises reflect a clean, neat and professional appearance and image.

The Service Provider shall provide the Cleaning Services as more fully detailed in the specifications below and shall comply fully with them. Cleaning Services must be supplied for the period Mondays to Fridays excluding Public Holidays. The Contractor must arrange with the occupants of the building for times when the services are required or can be carried out. All cleaning material, equipment and machinery etc. must be supplied by the Contractor.

AREA / FACILITY	Daily	Twice daily	Weekly	Monthly	Exceptions to frequency cleaning
RECEPTION AREA					
Dust/Wipe/Clean and disinfect entrance doors	X				
Sweep tiled/wooden floor	X				
Wash/Clean and disinfect tiled/ wooden floor	X				
Scrub/Clean and disinfect tiled/ wooden floor	X				

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AREA / FACILITY	Daily	Twice daily	Weekly	Monthly	Exceptions to frequency cleaning
Wipe down walls, doors, cupboard doors, and furniture	X				
Wipe/Clean and disinfect light switches	X				
Dust/Wipe/Clean and disinfect pictures			X		
Dust/Wipe/Clean blinds			X		
Dust/Wipe/Clean and disinfect reception furniture	X				
Dust/Wipe/Clean and disinfect/sanitise Security area/Reception desk	X				
Empty/Clean and disinfect wastepaper bins		X			
Clean glass of all display cabinets in entrance hall			X		
Vacuum carpets and chairs.			X		
Clean external window ledges			X		
Removal of all bird droppings on windows and walls				X	
Clean main entrance foyer glass windows internally and externally			X		
Deep clean entrance foyer			X		
STAIRCASE					
<i>Sweep tiled/wooden floor</i>			X		

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AREA / FACILITY	Daily	Twice daily	Weekly	Monthly	Exceptions to frequency cleaning
<i>Wash/Clean and disinfect tiled/wooden floor</i>			X		
<i>Scrub/Clean and disinfect tiled wooden floor</i>			X		
<i>Dust/Wipe/Clean and disinfect walls</i>			X		
<i>Dust/Wipe/Clean and disinfect light fittings</i>			X		
<i>Wipe/Clean and disinfect light switches</i>			X		
<i>Dust/Wipe/Clean and disinfect picture/mirror</i>			X		
Deep clean staircase			X		
OFFICES ROOM					
Wipe/Clean and disinfect buttons inside/outside of lifts	X				
Wipe/Clean and disinfect mirrors inside lifts			X		
Wipe/Clean and disinfect doors and lift doors (internally and externally)			X		
Wipe/Clean directory boards			X		
Sweep lift floor			X		
Wash/Clean and disinfect tiled/wooden floor			X		
Wipe/Clean and disinfect light switches			X		

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AREA / FACILITY	Daily	Twice daily	Weekly	Monthly	Exceptions to frequency cleaning
Vacuum carpets in offices			X		
Dust/Wipe/Polish/Clean and disinfect desks, furniture, telephone instrument, pictures frames, and counter tops			X		
Wipe/Clean and disinfect light switches			X		
Sweep tiled/wooden floor			X		
Wash/Clean and disinfect tiled/wooden floor			X		
Dust/Wipe/Clean			X		Bi-monthly
Vacuum/Dust/Wipe/Clean, blinds			X		Bi-monthly
Dust/Wipe/Clean and vacuum chairs			X		
Empty/Clean and disinfect wastepaper bins		X			
Wipe/clean and disinfect and polish door handles	X				Brass handles to be polished weekly.
Deep clean offices					Initially at the start of Contract and then as per schedule B.
BOARD ROOMS					
Vacuum carpets and material covered furniture			X		Or on request
Dust/Wipe/Clean and disinfect desks, furniture, leather furniture, picture frames and counter tops			X		Or on request
Wipe/Clean and disinfect doors (internally and externally)			X		Or on request

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AREA / FACILITY	Daily	Twice daily	Weekly	Monthly	Exceptions to frequency cleaning
Dust/Wipe/Clean all vertical surfaces (walls, cabinets etc.)			X		Or on request
Empty/Clean and disinfect wastepaper bins	X				Or on request
Dust/Wipe/Clean, blinds			X		
Wipe clean/polish door handles			X		
Wipe/Clean and disinfect light switches			X		
Deep clean board rooms			x		Initially at the start of Contract and then as per schedule B.
TOILETS / RESTROOMS PER FLOOR					
Deep cleaning of Toilets and surrounding area			X		Initially at the start of Contract and then as per schedule B.
Clean and disinfect toilet bowls (inner and outer)	X				
Clean and disinfect toilet urinals (inner and outer)	X				
Wipe down and disinfect toilet roll holder cabinets	X				
Wipe and clean mirrors	X				
Wipe down/clean and disinfect walls, doors and partitions	X				
Sweep tiled floor	X				
Wash/Clean and disinfect/sanitise tiled floor	X				
Scrub/Clean and disinfect/sanitise tiled floor	X				

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AREA / FACILITY	Daily	Twice daily	Weekly	Monthly	Exceptions to frequency cleaning
Wash/Clean and disinfect wash hand basins and taps	X				
Ensure toilet roll dispensers are full		X			Ensure that toilet paper is provided at all times. Regular schedule. Depends also on foot traffic.
Ensure hand soap dispensers are full		X			Ensure that hand soap is provided at all times. Regular schedule. Depends also on foot traffic.
Wipe/Clean and disinfect light switches	X				
Wipe and clean hand drying header stations	X				
Empty/Clean and disinfect receptacles		X			
Clean all metal fittings	X				
Treat against staining, fungal and bacterial growth	X				
Dust/Wipe/Clean and disinfect picture frames.	X				
KITCHENS					
Sweep/Wash/Clean and disinfect floor	X				
Wipe down/Clean and disinfect walls, doors, furniture, cupboard doors and inside of cupboards	X				
Clean and disinfect counter tops and kitchen zinc		X			

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AREA / FACILITY	Daily	Twice daily	Weekly	Monthly	Exceptions to frequency cleaning
Empty/Clean and disinfect wastepaper bins		X			
Administer drain cleaner afterhours				X	Initially at the start of the contract and then bi-monthly thereafter. To be done on a Friday, after 14h30.
Deep clean kitchen	X				Initially at the start of Contract and then as per schedule B. To be done on Fridays, between 08h00 and 10h00.
CORRIDORS / PASSAGES					
Vacuum carpet			X		
Sweep passage floors	X				
Wash/Clean and disinfect passage floors			X		
Polish floor			X		
Strip old polish and Scrub/Clean and disinfect floor					Initially at the start of Contract and then as per schedule B.
Dust/Wipe/Clean and disinfect walls and double doors			X		
Dust/Wipe/Clean and disinfect counter tops and furniture in corridors and passages	X				
Dust and clean all pictures/maps hanging in the passages			X		
Wipe down and clean walls			X		
Dust/Wipe/Clean and disinfect metal door	X				Brass handles to be polished weekly

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AREA / FACILITY	Daily	Twice daily	Weekly	Monthly	Exceptions to frequency cleaning
handles/double doors in passages					
Remove all graffiti marks	X				As required
Remove all fingerprint paint	X				As required
Dust/Wipe/Clean and disinfect light fittings and switches	X				
Remove all bubble gum from floor surface		X			As required

(Any reasonable additional requests and/or complaints regarding normal routine cleaning and /or reactive / spot cleaning from occupants of building or this office should also be attended to or resolved within 24 hours upon lodgement or notification.).

10. PHASE 6: DEEP CLEANING

Specialised, deep cleaning will be done depending on the type of service required as stated in the table below. Written approval and instruction must be obtained from Deputy Director Supply Chain Management for the commencement of deep cleaning. Site inspections must be done before and after a deep clean with the project manager from: Deputy Director Supply Chain Management. Deep cleaning will take place after hours only. *(This is NOT normal day-to-day cleaning, but a highly specialised cleaning method).*

DEEP CLEANING OF BUILDING / PREMISES

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AREA	ACTION	INTERVAL
FLOORS, BLINDS AND CARPETS (WOODEN AND TILED)		
Floors, blinds, and carpets (Wooden and tiled)	Floors will be washed with perfumed detergent and disinfectants. All carpets shall be steam cleaned with high pressure steam cleaning equipment. All blinds to be steam cleaned annually. Material type chairs and couches cleaned with high pressure steam cleaning equipment. Chairs and couches cleaned with suitable cleaning material fit for this purpose.	At the start of Contract and middle of year 2 of contract. Should be done after-hours as per arrangements with the project manager.
	Tiled Passage floors to be stripped and buffed	Bi-annually

11. WARNING SIGNS

The contractor shall provide warning signs in all areas of operation where people could be injured because of the cleaning activities, (e.g. wet floors), and when toilets are being serviced.

The warning signs shall be in English, Afrikaans and isiXhosa and shall be neat and easy to read, from a short distance.

12. GENERAL RESPONSIBILITIES RELATING TO RENDERING OF THE REQUIRED CLEANING SERVICES

The Service Provider shall comply fully with the following general responsibilities relating to the Services:

12.1 Materials and consumables

12.1.1 The service provider shall be responsible for the provision of and safe, ordered, clean and neat storage, compliant with the health and safety regulations, distribution and control of all cleaning materials and consumables required to provide the services including toilet

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papers, bin liners, liquid hand soap and paper hand towels, etc.

These consumables and cleaning and hygiene materials shall be provided and managed at the Service Provider's own cost.

12.1.2 The service provider shall ensure that its personnel are properly trained in the safe and effective use and storage of all cleaning materials and consumables.

12.1.3 The Department does not permit the use of chemical products and consumables that are not SABS compliant, nor properly Material Safety Data Sheet (MSDS) labelled and bottled, nor environmentally friendly. All products brought on site to be inspected by project manager before use.

12.2 Equipment

12.2.1 The service provider shall provide all cleaning and hygiene equipment to provide the services, including extension cords where required.

12.2.2 The service provider shall ensure that the equipment used in the provision of the services is compliant with all applicable laws and regulations.

12.2.3 The service provider shall ensure that all equipment used in the provision of the services are reasonably noise restricted as to avoid any work interruptions.

12.2.4 The service provider shall ensure that its personnel are properly trained in the safe and effective use of the equipment.

12.2.5 The service provider shall ensure that, for the entire duration of the contract, there is sufficient equipment in good working order, permanently located on site to simultaneously complete the cleaning service.

12.3 Service times

12.3.1 The services shall be provided as stipulated with core service times for cleaning being weekdays from 07h00 – 15h00 daily.

12.4 Processes and Procedures

12.4.1 The service provider shall ensure that it has appropriate processes and procedures in place to ensure the effective provision of the Services in compliance with the provisions of this contract.

12.4.2 The service provider shall ensure that all materials, consumables, etc. are stored in the correct manner (in storage space to be provided by the Department) and be compliant with the Occupational Health and Safety Act when fulfilling its duties. The contractor must familiarize themselves with the Occupational Health and Safety Act and all relevant legislation pertaining to the rendering of this service.

12.4.3 The Service Provider shall ensure that its employees working on this contract are supplied with all necessary safety clothing, and staff should be in uniform when on site and must be neat and tidy at all times.

13. PERFORMANCE MANAGEMENT

13.1 The service provider shall develop and implement procedures to identify, prevent and ensure the non-recurrence of defective services.

13.2 The service provider shall give all valid service complaints, suggestions and constructive criticisms from DLRRD and users of its service adequate

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attention. The service provider shall therefore be required to operate a complaint procedure, which is approved by DLRRD.

- 13.3 Management of the service provider shall inspect the whole building at least once per month and have a meeting with the project manager. Quarterly reports shall be submitted to the project manager, which should include any comments by worker on fault reporting and response time.
- 13.4 Regular inspections will be carried out by the DLRRD project manager to monitor the standard and quality of the services provided. The project manager shall be entitled to instruct the service provider to rectify any breach of the specification forthwith, failure of which will entitle the DLRRD to exercise its remedies stipulated in this contract of the Accounting Officer's Supply Chain Management system.
- 13.5 Staff of the service provider must at all times heed the security arrangements applicable to the place of delivery and obey the instructions of the responsible officer in this regard. The company must ensure that the worker and replacement workers are security screened and a report should be available on request by the Department.

14. REPORTING LINES

- 14.1 The Deputy Director Supply Chain Management undertakes to provide a liaison official, serving as the project manager, to act as the primary contact between the Deputy Director Supply Chain Management and the service provider.
- 14.2 The service provider shall provide the cleaning services in accordance with the service specifications and service levels detailed in this contract and as

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may be required by the project manager from time to time in terms of reactive cleaning demands.

14.3 The Service Provider shall give all valid service complaints, suggestions and constructive criticisms from the Deputy Director Supply Chain Management, and its service users.

14.4 The management of the service provider shall address any staff absenteeism by replacing the absent cleaner or supervisor within another cleaner or supervisor respectively.

14.5 Regular inspections will be carried out by the project manager to monitor the standard and quality of the services provided. The project manager shall be entitled to instruct the service provider to rectify any breach of the specification forthwith, failure of which will entitle the DLRRD to exercise its remedies stipulated in this contract of the Accounting Officer's Supply Chain Management system.

15. PRICING

15.1 The service provider must submit details regarding the price for the Cleaning Services. Rates for salaries and wages must be completed in full in accordance with the Basic Conditions of Employment Act (75/1999), including all Amendments and Sectoral Determinations for wage increases in terms of Labour Regulations.

15.2 Pricing must be stipulated **INCLUSIVE OF VALUE ADDED TAX** for the contract duration.

15.3 **Failure to comply with the requirements mentioned above may result in automatic disqualification from the bidding process.**

16. PENALTIES

- 16.1 A Five Hundred Rand (R500,00) penalty per month will be instituted for failure to provide a cell phone and monthly airtime and data for the onsite supervisor. Proof of payment must be provided on a monthly statement.
- 16.2 All staff employed must be registered with the Unemployment Insurance Fund (UIF). Proof of payment must be provided on a monthly statement.
- 16.3 A One Hundred Rand (R100,00) penalty per staff member will be instituted when not dressed in appropriate uniform with Company Logo displayed, per day.
- 16.4 Failure to supply cleaning materials and/or services in terms of the requirements as per Schedule A will result in a Five Percent (5%) penalty on the monthly value of the contract.

17. PAYMENT TERMS

- 17.1 The DLRRD undertakes to pay the contractor within thirty (30) days for the work done to its satisfaction, upon the presentation of an invoice which will be signed off by the project manager. No payment will be made in instances where there is outstanding work that was not satisfactorily performed by the service provider.
- 17.2 Unless agreed otherwise, the fee stipulated by the service provider shall be fixed for the duration of this contract.

18. PROPOSAL REQUIREMENTS

- 18.1 A detailed project plan / work schedule with clear milestones and timeframes for each description task indicated above.

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- 18.2 A contingency plan that stipulates actions to be taken if any activity detailed in the project plan is hampered.
- 18.3 A detailed cost breakdown as per attached Pricing Schedule. Only firm prices will be accepted. The pricing must be fixed for the duration of the project.
- 18.4 Compliance to wage labour rates as per the Department of Labour's regulation.
- 18.5 Main business area must be within the Western Cape Province (locality).
- 18.6 All equipment to be supplied and installed must be colour-coded, durable and SANS approved.

19. MANDATORY REQUIREMENTS

NB: Failure to comply with the following requirements and / or to submit the following documents with the proposal will disqualify the bidder's proposal. All required certification in this bid must be certified and not be older than 6 months certification.

- 19.1 **Compensation for Occupational Injuries Disease Act, 1993 [COIDA]** certificate obtainable from the Department of Labour or proof of registration **or** letter for tender purposes **or** letter of good standing. That is related to cleaning service and must be valid.
- 19.2 The service provider must submit the existing cover for **Public Liability insurance** policy from a reputable insurance company or submit documentary proof/letter of intent/quotation from registered insurers. The

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cover should be of the minimum value of R1 million for the duration of the contract.

- 19.3 Company proof of registration, no older than twelve (12) months, for **Unemployment Insurance Fund** obtainable from the Department of Labour.
- 19.4 Service provider must be registered with the National Contract Cleaners association (NCCA) / Black economic empowerment cleaners association (BEECA) that is relevant cleaning body.
- 19.5 Compliance to latest **sectorial determination wage labour rates** as per the Department of Labour's regulations.
- 19.6 Attach a resolution letter authorizing a particular person to sign the bid documents. Failure to submit such documentation will automatically disqualify the bid.
- 19.7 Only duly authorized signatories must sign the original and all copies of the bid offer where required:
- 19.7.1 In the case of a **ONE-PERSON CONCERN** submitting a bid, this shall be clearly stated on the company letterhead.
- 19.7.2 In the case of a **COMPANY** submitting a bid, include a copy of a resolution by its board of directors authorizing a director or other official of the company to sign the documents on behalf of the company.
- 19.7.3 In the case of a **CLOSED CORPORATION** submitting a bid, include a copy of a resolution by its members authorizing a member or other official of the corporation to sign the documents on each member's behalf.

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19.7.4 In the case of a **PARTNERSHIP** submitting a bid, all the partners shall sign the documents, unless one partner or a group of partners has been authorized to sign on behalf of each partner, in which case proof of such an authorization shall be included in the Tender.

19.7.5 In the case of a **JOINT VENTURE** submitting a tender, must include a resolution of each company of the Joint Venture to sign the documents on behalf of the Joint Venture.

19.8 In the case of a Partnership, Close Corporation or a Company, an affidavit reflecting the names, identify numbers and addresses of the partners, members or directors (as the case may be) must be submitted together with a copy of the latest audited financial statements.

19.9 Bidders' representative must attend the compulsory briefing session. Failure to attend the meeting will lead to the bid proposal been disqualified.

19.10 Proof of office and or residential address where the business is conducted in the province must be submitted. Any proof of address will be accepted but must be linked to the bidder or company within the Western Cape Province.

19.11 COMPLIANCE WITH ALL TAX CLEARANCE REQUIREMENTS

19.11.1 Attach a valid Tax Clearance certificate/provide a Compliance Tax Status Pin on the space provided on the SBD1 form;

19.11.2 Where a consortium / joint ventures / sub-contractors are involved, each party to the association must submit separate Tax Clearance requirements as proof;

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19.12 The pricing schedule, SBD 3.1, must be completed in full. No replication of this document will be accepted. No pricing schedule other than the SBD 3.1 will be accepted. Therefore, **failure to complete that attached SBD 3.1 (pricing schedule) on its original form will lead to disqualification.**

19.13 The bidder must be registered on the National Treasury Central Supplier database and attach a report as proof or provide registration number (MAAA) in the space provided on the SBD1 form.

20. EVALUATION CRITERIA

Bid proposals that meet all the requirements of these Terms of Reference will be evaluated in accordance with the PPR2022, being regulations formed under the Preferential Procurement Policy Framework Act, 2000 (Act No. 5 of 2000).

This bid will be evaluated in three phases, where the first phase comprises compliance to the pre-qualification and mandatory requirements. Phase two will be an evaluation on functionality. Phase three will be an evaluation based on the 80/20 preference points system.

20.1 **Phase 1: Pre-qualification and mandatory requirements** as specified in paragraphs 18 and 19 above. **Failure to meet the requirements and submission of the required documents with the proposal will automatically disqualify the bidder's proposal.**

20.2 **Phase 2: Technical Mandatory requirements**, where bidders will be evaluated in accordance with the criteria as specified in the document. Bidders that do not meet the technical mandatory requirements will not be further evaluated and will be deemed non-compliant.

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EVALUATION CRITERIA	GUIDELINES FOR CRITERIA APPLICATION	COMPLIANT	NON-COMPLIANT	REMARKS
1. ABILITY AND CAPABILITY	<p>Company experience: experience of the company in a cleaning industry (Reference letter/ testimonials from client that the company is servicing or has previously serviced must be attached)</p> <p>NB: Proof should include value and duration of projects.</p>			
	<p>Supervisor to be utilized in the execution of the contract, please attach personnel CVs entailing skills (interpersonal, skills, writing and verbal communications) and experience in cleaning and hygiene and training certificates.</p>			
	<p>Training and skills development plan. (Please attach a detailed plan/program that the personnel will receive prior to commencement of work and for the duration of the contract.)</p>			
	<p>Bidder's Protective clothing in line with the Occupational Health Safety Act (attach uniform pictures with Company Logo and other related protective clothing)</p>			

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<p>2. METHODOLOGY</p>	<p>Detailed broad methodologies, including the company's responsiveness/preparedness that covers the proposed scope of work including task descriptions and how such tasks will be performed on daily basis; proposed work schedule/ duty sheet/ work plan with clear milestones and timeframes for each task to be completed. Flexibility in customer service in terms of turnaround times regarding solving problems which may arise during the execution of the contract i.e. contingency plan.</p>			
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Assessment Criterion	Minimum Criterion
<p>Company experience: experience of the company in a cleaning industry (Reference letter/ testimonials from client that the company is servicing or has previously serviced must be attached)</p> <p>NB: Proof should include value and duration of projects.</p>	<p>Managed 3-4 cleaning projects with desirable outcome, and on at least one project having a value of R1.5 – 2 million.</p>
<p>Supervisor to be utilized in the execution of the contract, please attach personnel CVs entailing skills (interpersonal, skills, writing and verbal communications) and experience in cleaning and hygiene services.</p>	<p>3-4 years' experience in cleaning industry</p>
<p>Training and skills development plan. (Please attach a detailed plan/programme that the personnel will receive prior to commencement of work and for the duration of the contract.)</p>	<p>Training and skills development plan covering:</p> <ul style="list-style-type: none"> • First aid; • OHS; • Relevant training.
<p>Bidder's Protective clothing in line with the Occupational Health Safety Act (attach uniform pictures with Company Logo and other related protective clothing)</p>	<p>Bidders providing pictures with company logo on the following: Uniform; and other related protective clothing</p>
<p>Detailed broad methodologies that cover the proposed scope of work including task descriptions and how such tasks will be performed on daily basis; proposed work schedule/ duty sheet/ work plan with clear milestones and timeframes for each task to be completed.</p>	<p>Roster attached in line with scope of work.</p>

20.3 **Phase 3: 80/20 principle will be applied in terms of the new Preferential Procurement Regulations 2022, pertaining to the PPPFA Act No. 5 of 2000.** During this phase, bidders will be further evaluated based on 80 points for price and 20 points for preference attaining the specific goals in accordance with the table below:

<u>Specific Goals</u>	<u>Number of Points</u>
Historically Disadvantaged Individuals (HDI)	10
Who is female	5
Who has a disability	2
Who is youth	3

The number of points claimed for specific goals, are calculated as follow:

- i. A maximum of 8 points may be allocated to tenderers who had no franchise in national elections before the 1983 and 1993 Constitution, on the following basis:
 - **Percentage ownership equity** x 10 ÷ 100 = number of points claimed.
- ii. A maximum of 5 points may be allocated for to tenderers who is female, on the following basis:
 - **Percentage ownership equity** x 5 ÷ 100 = number of points claimed.
- iii. A maximum of 2 points may be allocated to tenderers who has a disability, on the following basis:
 - **Percentage ownership equity** x 2 ÷ 100 = number of points claimed.
- iv. A maximum of 2 points may be allocated to tenderers who are youth, on the following basis:
 - **Percentage ownership equity** x 3 ÷ 100 = number of points claimed.
- Tenders Must Provide One Of The Below:
 - A valid municipal services account (water, sanitation, rates and electricity) in the name of the bidder/s or active director/s or
 - A valid lease agreement from the lessor or
 - A letter on the letterhead of the ward councillor/traditional authority/council that must be signed, stamped and dated.

21. BID CONDITIONS

21.1 Apart from any Special Conditions stipulated in this bid, the General Conditions of Contract (GCC) shall also apply.

21.2 **NOTE:** Bidders shall familiarize themselves with the General Conditions of Contract (GCC) prior to submitting proposals.

22. TERMS AND CONDITIONS

22.1 General Contract Conditions (GCC);

22.2 Authority to sign the Standard Bidding Documents (SBD) on behalf of an entity;

22.3 Authority of Signatory;

22.4 SBD 1: Invitation to Bid;

22.5 SBD 2: Tax Clearance requirements;

22.6 SBD 3.1: Pricing Schedule – Firm Prices (Purchase);

22.7 SBD 4: Declaration of Interest;

22.8 SBD 6.1: Preference Points Claim Form;

23. TERMS AND CONDITION OF PROPOSAL

23.1 Awarding of the proposal will be subject to the Service Provider's expressing acceptance of the DLRRD Supply Chain Management General Contract Conditions.

23.2 The Service Provider should not qualify the proposal with his/her own conditions. Any qualification to the terms and conditions of this bid will result in disqualifications.

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- 23.3 In cases where a company, partnership or close corporation commences business for the first time or either don't have capital, the following particulars must be furnished:
- 23.3.1 Full particulars of a registered, reputable financial institute/company that will assist with the commencement of the project, e.g. buying material and equipment.
- 23.4 The Service Provider's supervisor, who shall be identified in writing to the Departmental representative and empowered to act for him, shall constantly be present on site during official working hours. The Service Provider must give the assurance that all workers will be under proper supervision. Any liaison regarding the daily needs will be through the supervisor and not directly with workers.
- 23.5 The Service Provider must arrange the insurance policy with a reputable insurance company OR submit documentary proof/letter of intent. Premiums must be paid monthly after the award for the duration of the project. Failure to comply herewith will result in the Department reserving the right to pay the premiums and to deduct such payments from money owed by the contractor.
- 23.6 All Acts and Regulations relating to cleaning services must be adhered to by the Service Provider. All equipment and cleaning material must comply with the South African National Standards and Occupational and Health and Safety Act and regulations; and must be of a high quality.
- 23.7 The Department reserves the right to conduct tests and analyses on the cleaning detergents and equipment provided by the bidder to ascertain the quality and compliance to SABS.
- 23.8 No equipment, utensils or detergents that may damage the buildings, fittings and persons shall be used. The Department has the right to reject such.

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- 23.9 Proof of quotations or any other documents is required for Public Liability Insurance for the bidding process, however, proof of registration or contact/agreement **must** be submitted by the successful bidder within the period of seven days after the award. The department reserves the right to cancel the contract if these required documents are not submitted with the specified time.
- 23.10 In a case where a bidder does not have registered employees under his/her name, a letter to tender must be attached to avoid disqualification (obtainable from the Department of Labour), however, proof of registration **must** be submitted by the successful bidder within the period of seven days after the award. The department reserves the right to cancel the contract if these required documents are not submitted within the specified time.
- 23.11 Any shortcoming in these terms of reference must be identified by the service provider prior to the awarding of the contract. Any shortcoming identified by the service provider after the contract has been awarded and that which would have an impact on the contract price will be for the account of the service provider.
- 23.12 Should the service provider not comply with any of the conditions contained in these terms of reference during the contract period, the DLRRD may cancel the contract within one month's notice.

24. RESPONSIBILITY OF THE DEPARTMENT OF, LAND REFORM AND RURAL DEVELOPMENT

- 24.1 The Department of Land Reform and Rural Development shall:
- 24.1.1 Conduct business in a courteous and professional manner with the service provider.

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- 24.1.2 Not accept responsibility/liability of accounts/expenses incurred by the service provider that was not agreed upon by the contracting parties.
- 24.1.3 Not accept responsibility/liability for any damages suffered by the service provider or the personnel for the duration of the contract.
- 24.1.4 The DLRRD shall enter into a service level agreement (SLA) upon appointment of the suitable service provider. These terms and conditions will also form part of the service level agreement.
- 24.1.5 Not accept responsibility for the safeguarding of the cleaning equipment and detergents.

- 24.2 The DLRRD shall provide free of charge all necessary light, water, power, change rooms and other facilities that may be required by the Contract to perform its services.

- 24.3 Adequate and safe lockable storage for such equipment and materials as the Contractor may deem necessary to leave at the Department's premises from time to time.

- 24.4 Safe access to the premises at all reasonable times in order that the Contractor may carry out its obligations in terms of the contract. Necessary keys will be provided and are to be retained by the supervisor.

- 24.5 All necessary documentation to meet with the Departmental Security protocol requirements.

- 24.6 All the contractor's employees to be security screened and vetted before being allowed onto the site, including any replacement supervisors or cleaning staff during the contract. The DLRRD reserves the right to inform the contractor to

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remove a member of their staff should they pose any risk to security of the DLRRD.

25. RESPONSIBILITY OF THE CONTRACTOR

25.1 The contractor shall:

25.1.1 Provide everything necessary for the proper execution of the cleaning works in terms of these terms of reference.

25.1.2 Maintain its equipment in good order and be OHS compliant.

25.1.3 Ensure that fair labour practices are complied with.

25.1.4 Observe all statutory Conditions of Employment as to wages and contributions, employment contracts and pay slips for Contractor employees, hours of work, overtime or leave applicable to the relevant industry. Copies to be supplied to DLRRD upon request.

25.1.5 Supply an adequate labour force in order to render an acceptable standard of service to the Department. This labour force is to conduct itself in an efficient and professional manner, and in carrying out their duties, is to keep disturbances to the staff of the building to a minimum.

25.1.6 Ensure that the Department is informed of any removal and replacement of personnel for security reasons.

25.1.7 Provide management reports on a monthly basis. The report shall be based on different services and shall cover all work performed and completed during the month, and shall include:

25.1.7.1 Nature and volume of workload;

25.1.7.2 Quality Control information;

25.1.7.3 Adherence to the Departments policies and procedures;

25.1.7.4 Staff training;

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- 25.1.7.5 Service reports detailing compliance to stipulated service levels;
- 25.1.7.6 Problems reported.
- 25.1.8 The supervisor shall attend to any problems or complaints that may arise, and directives given to him/her by the Departmental representatives shall be deemed to be given to the contractor.
- 25.1.9 Keep the facilities provided clean and tidy and available for inspection by DLRRD upon request.
- 25.1.10 Conform to laws, regulations or by-laws of any department of state, provincial administration or local authority, which may be applicable hereto.
- 25.1.11 Comply with departmental security and emergency regulations and procedures.
- 25.1.12 Ensure that all staff employed is properly uniformed with identification/name tags, with at least one clothing change per week.

26. OBSERVANCE OF OCCUPATIONAL HEALTH & SAFETY ACT (OHS)

- 26.1 All prescribed OHS regulations by the Department of Labour, Department of Health & Local Authorities having a bearing on this contract shall be meticulously observed by the successful bidder.
- 26.2 The successful bidder shall be compelled to display neat caution signboards or mobile notices, of which the size and design must be clearly visible in areas where his employees are busy working.
- 26.3 The successful bidder shall not use or store any poisonous or highly flammable substances and other hazardous chemicals on the premises of the client department.

27. INCEPTION OF CONTRACT

27.1 The contract will come into effect on **08 June 2026**, and this bidder will render such services with effect from that date. Bidders must be in a position to introduce their services as outlined above. The contract shall be for a period of Six (6)months.

28. PERFORMANCE REVIEWS

28.1 In the duration of this contract, performance review meetings shall be held monthly and shall be attended by the Facilities Manager and the Service Provider's Cleaning Project Officer and Contract Management. Where required the Director of the appointed company may be required to attend such meetings.

28.2 Agenda items for these meetings shall include a minimum of the following:

- 28.2.1 Discussion of required amendments to this Contract;
- 28.2.2 Where consensus is reached, such changes in writing and incorporating such changes into this Contract;
- 28.2.3 Service Control Information;
- 28.2.4 Findings of the periodic service checks;
- 28.2.5 Service costs and/or invoices;
- 28.2.6 Performance of the Service Provider.

29. ORGANISATIONAL STRUCTURE

29.1 The Service Provider should submit a clear indication of the envisaged organizational structure, procedures and functions for an effective cleaning services operation at the premises together with the bid documentation.

30. DETAILS OF THE SERVICE PROVIDERS NEAREST OFFICE TO THE LOCATION OF THE CONTRACT

- 30.1 The service provider should provide full details regarding the service providers nearest office to the premises at which the cleaning services are to be provided. In order to ensure the effective provision of the cleaning services, the service provider is required to have an office in the Cape Town Area from where the services are to be provided for the duration of the contract.
- 30.2 In order to ensure the effective provision of the Cleaning Services, the Service Provider is required to establish and for the duration of the contract, maintain an office in Cape Town from where the Cleaning Services are to be provided.
- 30.3 The Service Provider is required to submit a written undertaking to this effect which must be provided on the form attached.

31. ACCEPTANCE OF SERVICE PROVIDER'S BID

- 31.1 The Supply Chain Management Component or the DLRRD (as the case may be) does not bind itself to accept the lowest or any other tender and reserves the right to accept the bid which it deems to be in the best interest of the State, even if it implies a waiver by the Supply Chain Management Component or the DALRRD (as the case may be) considers it to be of minor importance and not complied with by the Service Provider.

32. COMPLIANCE REQUIREMENTS

- 32.1 Where both a quality standard and an agreed frequency are stipulated in respect of a responsibility, the Service Provider shall be required to comply with both the quality and the frequency standard.

33. BREACH AND TERMINATION OF CONTRACT

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- 33.1 DLRRD and the Service Provider shall each appoint a Project Manager and Cleaning Project Officer (CPO) respectively who shall work in close co-operation in order to facilitate the flow of information, solving of problems (shortage of supplies as agreed in this contract, failure for cleaners to keep the starting time to assume duties, shortage of staff, payment of staff according to Labour Rates as applicable to the latest sectorial determination by the Department of Labour), accounts, payments, etc. between the parties.
- 33.2 The Service Provider must keep to general acceptable accounting practices and will keep all accounting records in respect of rendering of the Cleaning Services.
- 33.3 The accounting period shall run from the 1st day until the last day of each month.
- 33.4 The amount claimed monthly from the DLRRD in respect of Cleaning Services, shall not exceed the amount tendered as per the financial summary attached to the tender conditions.
- 33.5 Claims for payment of the monthly fee in respect of the Cleaning Services must be submitted to the invoice nodal point on the official invoices of the Service Provider's organisation.
- 33.6 The Project Manager shall certify as correct, each monthly invoice submitted for payment by the Service Provider.
- 33.7 The Project Manager shall also have the final responsibility to ensure that the service rendered by the Service Provider conforms to the specifications of the contract.
- 33.8 It is hereby agreed that payment of accounts received by the DLRRD in terms of the services rendered, shall be effected within 30 days after receipt of a

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correctly completed and certified account. The DLRRD does not accept responsibility for delays in payment due to faulty accounts being submitted.

34. SUB-CONTRACTING

34.1 The successful bidder is expected to inform the department of the sub-contracting arrangements and access to the sub-contracted entities for purposes of quality, compliance checks, security and tax issues.

35. SECURITY AND CONFIDENTIALITY OF INFORMATION

35.1 The successful bidders must undertake to disclose information relating to the contract only in terms of the Service Level Agreement (SLA) and only to the parties stipulated in the SLA, both during the contract period and subsequently. Information may only be disclosed to outside sources with the prior, written approval from the DLRRD.

36. LIABILITY

36.1 The Contractor will indemnify, protect, defend and hold harmless the DLRRD from and against any and all claims, demands, actions and proceedings whatsoever including all fees, cost and expenses incurred in respect thereof and arising out of:

36.1.1 Any claim in respect of any taxes payable by the Contractor.

36.1.2 Any claim in respect of the Compensation for Occupational Injuries and Diseases Act 1997 (SA) or for any loss for which the Contractor is liable.

36.1.3 Any claim in respect of the Occupational Health and Safety Act.

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36.1.4 Any claim by any third person including any employees of the department or of the Contractor for any loss resulting from any bodily injury and/or damage to property by an act or omission of the Contractor or any of its employees, servants or agents.

37. WORK WEEK

37.1 The Contract will provide the DLRRD with its service for five (5) working days each week, such days from Monday to Friday. Official Departmental working hours are flexible from 06h45 to 15h30.

37.2 Working hours for cleaning contract are from 07h00 to 15h00.

37.3 Should services be required outside of the working hours for the cleaning contract, these will be performed strictly in accordance with mutual agreement and such agreement shall be in writing.

38. ADDITIONAL SERVICES

38.1 Any modifications to the agreed specification or working hours of the contract shall be valued and agreed in writing between the parties, prior to commencement of work.

39. CONFORMITY WITH THE LABOUR ACT (OF 1997 IN TERMS OF SECTION 30) AND SUBSEQUENT GAZETTED AMENDMENTS

39.1 The contractor will be required to bi-annually provide a certified and audited statement proving that the statutory minimum wage rates for employees in the contract cleaning sector have been paid over for preceding period.

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39.2 Failure to comply with the above will be treated as a default by the contractor.

In addition, this information will be furnished to the Department of Labour and the Supply Chain Management Component for further action as they may see fit.

40. CONTRACT SUM ADJUSTMENT

40.1 Any changes in the statutory increase in labour rates or VAT which may come into effect during the term of this contract shall be payable by the client and added to the contract sum. For the purpose of this contract, statutory labour cost shall be applicable to the Contract Cleaning Industry.

40.2 The Contractor shall provide documentary proof of such increase to the client with the application for such an increase.

41. DEFAULT BY CONTRACTOR

41.1 The stipulation of the Accounting Officer's Supply Chain Management System paragraph 9.4 apply in particular cases of any failure to comply with any of the Conditions of Contract, or where an unsatisfactory service is rendered.

41.2 Where an unsatisfactory service has been rendered, if after receiving written notice from the DLRRD to remedy same, and such default continues for seven (7) days, the DLRRD may, without cancelling the contract, be entitled to arrange for the execution of any service not rendered in conforming with this specification. Any adverse differences in the price plus costs to the department will be for the Contractor's account.

41.3 Should such default continue for fourteen (14) days after a registered letter to the Contractor from the DLRRD, the DLRRD may, without prejudice to any other rights in terms of the contract or in Law, by registered post, terminate the contract.

42. MONITORING OF SERVICES

- 42.1 The DLRRD will appoint a staff member in the building who will monitor the contract on its behalf. The contractor's representative is to accompany the appointed staff member on bi-monthly inspections regarding quality of service rendered and will also attend to any complaints as and when they arise. All such complaints will be delivered to the contractor's representative by the appointed staff member and are to be attended to within 24 hours.
- 42.2 Prior to submission of the monthly application for payment, the Project Manager must certify that the service has been delivered to his satisfaction before the payment is effected.

43. GENERAL

- 43.1 No departure or breach of or failure to comply with any of the conditions shall be deemed to be a condonation, waiving or ratification of such departure, breach or failure to comply unless such condonation, waiving or non-fulfilment has been agreed to in writing through the agency of the Departmental Bid Committee.
- 43.2 Any amendment or waiving of the stipulations of the contract must occur in writing by mutual consent through the agency of the Departmental Bid Committee.
- 43.3 **Should the contract alienate his rights and liabilities in terms of this contract, he/she must notify the Deputy Director General: DALRRD immediately, so that the necessary steps for the cession of the contract can be taken.**

44. CHANGES IN THE SCOPE OF CONTRACT

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- 44.1 In the event of any building or section thereof becoming unoccupied or alternatively previously occupied areas becoming utilized during the currency of the contract, the Contract Management shall inform the contractor accordingly, so as to cease/start with the service in that particular building.
- 44.2 In the event that the offices need to relocate, this contract may be cancelled.
- 44.3 When the need arises, the contractor will be asked by the Department to quote for a specific job/task.

45. PUBLICATION OF BID DOCUMENT

ADVERT PERIOD: 7 days

PUBLICATION DATE: 26 May 2026

CLOSING DATE: 04 June 2026

46. CONTACT PERSONS

No	Name	Day Contact	Email Address
1	Mr Piri Mntumni	021 409 0523	Mzubanzim@dalrrd.gov.za
2	Mr Sicelo Zwane	021 409 0605	sicelo.zwane@dalrrd.gov.za