



## REQUEST FOR QUOTATION FORM FOR GOODS AND SERVICES

### AGRICULTURAL RESEARCH COUNCIL (ARC)

RFQ No: 014757  
 Enquiries: Supply Chain Management  
 Email/Tel: scmrequests@arc.agric.za/012 427 9774  
 RFQ Closing Date: **07 December 2022** before **11:00am**

- You are kindly requested to submit a written quotation to Agricultural Research Council as per below or attached specification

Description	Quantity	UOM
<p><b>Linux Support for 24 months</b></p> <p>The ARC is looking for a support partner to support its Linux/Unix server environment. The Support contact will be based on a 24 months SLA agreement.</p> <p><b>Detail Specifications:</b></p> <ul style="list-style-type: none"> <li>• Linux systems support on the ARC's +/- 10 Linux / Unix servers</li> <li>• Third level support on the listed systems. This includes remote administration and maintenance of the listed systems.</li> <li>• Remote escalation support in the event of local resources not being able to assist.</li> <li>• In the event of upgrades, providing scoping and configuration support including version advice and assistance.</li> <li>• Third line support in the event of ARC staff not being able to solve system related problems.</li> <li>• Systems include:</li> </ul>		EA

<ul style="list-style-type: none"> <li>- Operating systems: HPUX, Centos, Ubuntu and SLES</li> <li>- Database: MySQL</li> <li>- Other support required: Java, Fortran, Apache, PHP (XAMP/LAMP).</li> <li>- Database: Oracle</li> <li>- Virtual Platform: VMWare</li> <li>- Most support call will be provide remotely, but in some cases support will be required to</li> </ul>		
---	--	--

2. The above specified goods/services should be delivered/rendered to:  
**Name of Institute** : ARC Central Office  
Address: 1134 Park Street, Hatfield
  
3. The particulars of the guarantee that will apply to the goods quoted for, with particular regard to the period and extent of the warranty must be clearly stated. Where services are required, service providers must submit documentation pertaining the relevant experience.
4. Your written quotation must be emailed to:  
scmrequests@arc.agric.za
  
5. All price quotations that have a rand value of R30,000-00 to R50 000 000.00 including VAT, will be evaluated by applying the 80/20 principle as prescribed by the Preferential Procurement Policy Framework Act 5 of 2000 and its Regulations. The lowest acceptable price will score 80 points, the 20 BBEE points will be allocated as follows:

<b>B-BBEE Status Level of Contributor</b>	<b>80/20</b>
1	20
2	18
3	14
4	12
5	8
6	6
7	4
8	2

Non-compliant Contributor	0
---------------------------	---

6. **Standard conditions:**

- 6.1 The validity of the quotations must be indicated.
- 6.2 Prices quoted should be in South African Rand and inclusive of VAT costs such as delivery, insurance, taxes, etc.
- 6.3 No price adjustments or amendment of the delivery particulars contained in paragraph 2 will be considered by the ARC.
- 6.4 The supplier accepts full responsibility for the proper execution and fulfilment of the goods/services quoted for.
- 6.5 ARC reserves the right to accept or reject any special terms and conditions that may qualify the goods/services to be provided.
- 6.6 Quotes should be submitted on an official letterhead and duly signed.
- 6.7 Goods and services should be supplied/rendered upon receipt of a purchase order from the ARC.
- 6.8 The General Conditions of Contract issued by National Treasury are applicable.
- 6.9 The ARC supply chain management code of conduct is applicable.
- 6.10 SBD Forms must be signed and returned together with the quotation if your price is above R2 000.00, failure to comply will result to disqualification of your quotation.
- 6.11 Your quotation must indicate the delivery date.
- 6.12 The ARC reserve the right to do due diligence on the quotations.
- 6.13 The ARC reserve the right to benchmark prices quoted.
- 6.14 When submitting your quotation please attach the following documents
  - **CSD Report (printed on the day you prepare a quotation).**

- SBD 4
- SBD 6.1

**Quotation must please reflect RFQ number.**