

# **REQUEST FOR QUOTATIONS (RFQ)**

To be completed by the supplier			FIOIII.	Mphielo Nondabula Supply Chain Management UMJANTSHI HOUSE 5 <sup>th</sup> Floor 30 Wolman's Street Braamfontein Johannesburg
Tel:		Cell	Tel:	(011) 085 7498
Date:	30 AUGUST 20	22		
e-mail:			e-mail:	Mphielo.Nondabula@prasa.com
Attention:			RFQ Ref No:	HO/ICT/STAR/09/2022
Subject:	OF	THI	FOR ID ENHAN	

A quotation(s) <u>MUST</u> be emailed by <u>08 SEPT 2022 at 12h00</u>. Quotation(s) must be addressed to PRASA SCM HEAD OFFICE before or on the closing date and time shown above.

## **SUPPLIER TO NOTE:**

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- A) LATE / INCOMPLETE QUOTATIONS WILL NOT BE CONSIDERED
- B) PRASA CONDITIONS OF PURCHASE WILL APPLY
  - C) ONLY VAT VENDORS TO CHARGE VAT



# 1. Executive Summary

The purpose is to get quotations from the market for the support of the online reservation and booking system used by PRASA (bus business units and mainline train services. This will be a 12 months engagement which will cover the support, enhancements and deploy the basic solution based on the requirements.

# 2. Purpose

The purpose is to request quotations from bidders for the support and maintenance of the reservation and booking ticketing system (called Star) which is used by Autopax (bus business subsidiary) and the long distance train services, Main Line Passenger Services (MLPS / business unit under PRASA Rail division).

# 3. Background

The Star system was custom developed for Passenger Rail Agency of South Africa (PRASA) based on the business requirements to replace legacy systems which were used for the bus services and longdistance train services.

The system is called STAR and is currently being used nationally for both Autopax (bus services) and MainLine Passenger Services (MLPS) and the system controls the high-level functions such as:

- Inventory
- Sales and Reservation
- Outlet Remissions
- Revenue Accounting
- Report and Business Intelligence
- Third party sales through Computicket, Blue-Label and other travel agents
- Handheld device sales and validation

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The support, maintenance of the system (Star) will require the knowledge and experience in the following technologies:

- Operating System (Windows server 2012 and higher)
- Windows 7 Professional or higher.
- Latest Windows Mobile CE Operating System
- Microsoft 2016 or higher clustered environment and above.
- Microsoft Server Reporting Services (SSRS).

- prasa
  - Microsoft Load balanced IIS server farm
  - Microsoft MVS web service development and support
  - C#
  - CHTML
  - JSON
  - Nuget
  - Knockout
  - J Query
  - Microsoft Visual Studio Development Environment
  - Click-Once Application deployment building and support
  - Microsoft Sync Framework
  - Microsoft Mobile Development and Windows Presentation Foundation

The system needs to be supported and maintained to ensure business continuity and avoid business disruption.

# 4. Scope of Work

The successful bidder will be required to provide the following services which includes ensuring uptime of the Star system related to the software, work with the third parties to resolve the issues and also communicate with the infrastructure team to ensure that the hardware is properly operational, and the backups are done. The work will include Key Performance Areas (KPAs) as outlined below:

# 4.1. **System Support**

- Ascertain the cause and point of failure and plan recovery procedure.
- Assist PRASA ICT personnel to restore the affected STAR Ticketing application software from backup where require.
- Assist PRASA to restore STAR databases from backup when required.
- Reset processing state and flag as applicable.
- Restart processes and monitor progress.
- Respond to calls and queries channeled through ICT Service Desk regarding the running of the ticketing software applications.
- Advise PRASA support team on course of action to resolve any reported problems.
- Review system activity and performance.
- Examine application and system log file s for any potential problems.
- Perform housekeeping functions such as clearing redundant files and data on the environment.
- Check that all STAR services are up and running.
- Check that all scheduled database agents' jobs are running.
- Conduct data collection integrity checks.
- Check that all remote devices are online and have reasonably good communication uptime and where there are issues report to appropriate section manager.
- Monitor system error and event logs.
- · General application user support.
- Provide technical support and resolve third-party interfaces problems with STAR working with external third parties.



- Provide handheld support which may include data collection and importing of the data synchronization into the databases and other ad-hoc support required.
- Guide and provide support to business on reporting related issues.

#### 4.2. Maintenance

This will cover analysis and correcting faults encountered in the operation or use of the STAR Ticketing software application and this will include the following:

- Investigate the cause of the fault, plan appropriate plan and advice on the course of action.
- Correct and test problematic modules, programs or macros.
- Adhere to the change management process for any enhancements that need to be done on the production environment.
- Archive data which is older than 5 years and shrink the database.

#### 4.3. Enhancements

This will require the enhancements required by business on the system and the development of the Driver Journals from total hours of 800 hours. Some of the required enhancements are the following:

- Enhancements required to address the identified audit findings.
- Addition business requirements enhancements as required by business.
- Completion of the basic driver journals module requirements within six (6) to eight (8) weeks.

Please see the table below for the hours for enhancements:

Description	Estimated Completion hours	Rate Per Hour inclusive of VAT	Total
Driver Journals development (Basic)	320		R
Enhancements related to Audit findings	160		R
Additional Enhancements	320		R
TOTAL	800		R



# 5. Bill of Quantities

The table does not make provision for all we require. I was assuming they will cost per the requirements as stated in scope above. Example could include Costing as per my proposed numbering. This will assist in ensuring we can pay for delivery and we can then know how many hours are allocated for each category of work.

Over and above the proposal the service provider needs to indicate the costing for the items below over 12 months and outlined hours for enhancements in the table above.	Total hours project implementation	over	Hourly Rate	Total Cost			
System Support and Maintenance (over 12 Months)							
Enhancements / Development (800 hours)							
G	Grand Total						

# 6. Evaluation Process

Interested bidders for this project shall be evaluated in terms for their administrative responsiveness, substantive responsiveness, technical requirements, technical/functional evaluation, and preference points. The evaluation committee follow the process depicted below for the selection of the preferred bidder that shall render / deliver the required works, goods and / or services.

<b>Evaluation Process</b>	
Stage 1A Compliance	Substantive responsiveness (mandatory)
Stage 1B Compliance	Administrative Responsiveness
Stage 2	
Technical Compliance Requirements	Evidence of providing required documents
Stage 3	
Technical/Functional Criteria	Testing of capacity – meet minimum threshold of 65%.
Stage 4 Preference Points	
Price	80
BBBEE	20
TOTAL	100

**Stage 1: Mandatory and Basic Compliance Requirements (Substantive and Administrative Responsiveness)** 

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No.	Description of requirement
	A - Mandatory Compliance Requirements (Substantive Responsiveness) ier / bidder does not submit the following documents the Proposal will be disqualified ally:
a)	Completion of ALL RFP documentation (includes ALL declarations, ALL Standard Bidding Documents (SBD) and Commissioner of Oath signatures required)
If you do	B - Basic Compliance Requirements (Administrative Responsiveness)  not submit the following basic compliance documents your bid may be disqualified and uments must be made available within a specified period should an award, be made: e.g
a)	Original or certified B-BBEE certificate issued by SANAS OR Bidder to include AFFIDAVIT for QSEs and EMEs. In cases of JVs or consortiums, a combined B-BBEE certificate in the name of the JV/Consortium must be submitted
b)	CSD supplier registration number (should a bidder not registered on CSD, the bidder will be afforded 14 days after the closing date to register accordingly)
c)	A valid and Original Tax Clearance Certificate (valid as at the closing date of this RFQ) Or supply SARS Pin
d)	Company registration documents
e)	Copies of Directors' ID documents
f)	Letter of Good Standing: COID
g)	Signed Joint Venture, Consortium Agreement or Partnering

# **Stage 2 - Technical Compliance Requirements**

Agreement (whichever is applicable)

PRASA requires a service provider with the experience, knowledge, and skillset for implementing reservation and booking system.

<u>The bidder who fails to meet full Technical Compliance requirements below</u> for the reservation and booking system will be disqualified for further evaluation.

Description	Evidence (Indicate location / index for the evidence (documents).	Comply (Y/N)
Provide clients reference letters for implementing and support Reservation and Booking Ticketing System.	The Service Provider must attach a minimum of one signed reference letters with contactable details which clearly state their relevant experience in implementing and supporting Reservation and Booking System (Ticketing System) The reference letters can be either from current clients where a contract exist or from previous contract where the project completion date is not older than three years.	
Provide CV's of Technical Resources with the experience in implementing and supporting IT Systems.	Provide CV's of resources to be used in the support and enhancements.	



Provide a Driver Journal proposal based on the attached requirements within two months. Requirements are attached.

Project plan with timelines and milestones of implementing the Driver Journal module within two months.

# Stage 3 - Technical / Functional Evaluation

The minimum qualifying score for technical functionality in this bid is the <u>threshold of 65%</u>. Service provider who fails to meet the minimum qualifying score of 65% will be eliminated and must be not considered for the next evaluation stage of this bid.

conside	idered for the next evaluation stage of this bid.				
Item No.	Evaluation Area.	Scoring Criteria (0 – 5)	Weight		
1	Resources' <b>Development experience</b> CV/previous work Specific Areas of expertise and years' experience to be specific to the underlined technology platforms.	JSON, Nuget, Knockout, J Query, Dot-Net  WPF development (At least 2 experienced Developers)  [5] = More than 5 years' experience. / (>5)  [4] = More than 4 years or less and equals to 5 years' experience. / (>4<=5)  [3] = More than 3 years or less and equals to 4 years' experience. / (>3<=4)  [2] = More than 2 years or less and equals to 3 years' experience. / (>2<=3)  [1] = Equals to 1 or less than 1 years related experience. / (1 <= 2)  [0] = No related experience.	25		
2	Driver Journals proposal with timelines and milestones.	<ul> <li>[5] = Implementation in less than 1 month.</li> <li>[4] = Implementation in 1 or less and equals to 2 months.</li> <li>[3] = Implementation in more than 2 or less and equals to 3 months.</li> <li>[2] = Implementation in more than 3 or less and equals to 4 months.</li> <li>[1] = Implementation in more than 4 or less and equals to 5 months.</li> <li>[0] Implementation in more than 5 months.</li> </ul>	30		
3	The bidder is expected to provide the detailed Curriculum	Resource on Linux Operating System (O/S) experience (At least one experienced Linux resources)	20		

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Item No.	Evaluation Area.	Scoring Criteria (0 – 5)	Weight
	Vitae of a resource(s) with a Linux experience.	<ul> <li>[5] = More than 5 years of Linux O/S experience.</li> <li>[4] = More than 4 or less than and equals to 5 years of Linux O/S experience.</li> <li>[3] = More than 3 or less than and equals to 4 years of Linux O/S experience.</li> <li>[2] = More than 2 or less than and equals to 3 years of Linux O/S experience.</li> <li>[1] = 1 year or less than and equals to 2 years of Linux O/S experience.</li> <li>[0] = No Linux O/S experience or less than 1 year.</li> </ul>	
4	Submitted personnel CV/previous work on Microsoft SQL Database Experience.	Database Experience – MS SQL  MS SQL database administration tasks such as configurations, backups, database integrity Checks database statistics updates. SSRS reporting and dashboarding  (At least 2 experienced DBA's)  [5] = More than 5 more years' experience.  [4] = More than 4 years' or less than and equals to 5 years' experience.  [3] = More than 3 years or less than and equals to 4 years' experience.  [2] = More than 2 years or less and equals to 3 years' experience.  [1] = 1 year or less and equals 2 year' experience.  [0] = No CV's and / or related experience or less than 1 year experience.	15
	Comprehensively documented Methodology covering: Internal skill transfer, application maintenance, error tracking and debugging, version upgrades, user support, performance monitoring and tuning, quality	<ul> <li>Support Methodology</li> <li>Application maintenance approach and methodology covering the following:         <ul> <li>[5] = The methodology covers all the areas highlighted below.</li> <li>[4] = The methodology covers 8 of the areas highlighted below.</li> </ul> </li> </ul>	10

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Item	Evaluation Area.	Scoring Criteria (0 – 5)	Weight
No.	Evaluation Area.	Scoring Criteria (0 – 5)	vveignt
NO.	assurance testing and documentation of work done.	<ul> <li>[3] = The methodology covers 6 of the areas highlighted below.</li> <li>[2] = The methodology covers 4 of the areas highlighted below.</li> <li>[1] = Methodology covers 2 of the areas highlighted below.</li> <li>[0] = No methodology or not covering areas highlighted below.</li> <li>Internal Skills Transfer</li> <li>Application maintenance</li> <li>Error tracking and debugging</li> <li>Version upgrades/enhancements</li> <li>Comprehensive user support</li> <li>Performance monitoring and tuning</li> <li>Performance testing</li> <li>Quality assurance testing</li> <li>Documentation development.</li> </ul>	100
		Total	100

The above scoring should be scored based on the below scoring					
	[4]: [3]: Exceedingly Fully met met	[2]: Partially met	[1]: Inadequate	[0]: Not met	



# **SECTION 1: SBD1**

# **PART A INVITATION TO BID**

YOU ARE HERE	YOU ARE HEREBY INVITED TO BID FOR REQUIREMENTS OF PASSENGER RAIL AGENCY (PRASA)						
BID NUMBER:	HO/ICT/STAR	/09/2022	CLOSING DATE:	08 SEPT 2022	CLOSING TIME:	12h00	
DESCRIPTION  BID RESPONSE	REQUEST FOR QUOTATIONS FOR SUPPORT AND ENHANCEMENTS OF THE RESERVATION AND BOOKING SYSTEM (STAR)						
			33LD A3 I OLI	-0443.			
		oula@prasa.com UIRIES MAY BE DIRE	CTED TO				
CONTACT PERS	SON	Mphielo Nondabula					
TELEPHONE NU	JMBER	011 085 7498					
E-MAIL ADDRES	SS	Mphielo.Nondabula@prasa.com					
SUPPLIER INFO	RMATION						
NAME OF BIDDE	≣R						
POSTAL ADDRE	SS						
STREET ADDRE	SS						
TELEPHONE NU	JMBER	CODE		NUMBER			
CELLPHONE NU	JMBER						
FACSIMILE NUM	/IBER	CODE	NUMBER				
E-MAIL ADDRESS							
VAT REG NUMBER	ISTRATION						
SUPPLIER COM STATUS	IPLIANCE	TAX COMPLIANCE SYSTEM PIN:	OR	CENTRAL SUPPLIER	MAAA		

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				DATABASE N	0:		
					T		
B-BBEE STATUS LEVEL	TICK APPLICABLE B	OX]			TI	CK APPLI	CABLE BOX]
VERIFICATION	☐ Yes ☐ N	lo	LEVEL S			☐ Yes	☐ No
CERTIFICATE			AFFIDAV	/IT			
[A B-BBEE STATUS LEV	EL VERIFICATION CERTI	FICA	TE/SWOI	RN AFFIDAVIT	(FOF	REMES &	QSEs) MUST
BE SUBMITTED IN ORDE	ER TO QUALIFY FOR PR	EFEF	RENCE PC	INTS FOR B-B	BEE	7	·
2.1 ARE YOU THE						□Yes	□No
ACCREDITED	□Yes □	2.2	2 ARE	YOU A FORE	IGN		
REPRESENTATIVE IN	No	BA	SED SUF	PPLIER FOR 1	ГНЕ	[IF YES,	ANSWER
SOUTH AFRICA FOR		G	OODS /SE	RVICES /WOF	RKS	THE	
THE GOODS	[IF YES ENCLOSE	OF	FERED?			QUESTI	ONNAIRE
/SERVICES /WORKS	PROOF]					BELOW	]
OFFERED?							
QUESTIONNAIRE TO BIE	DING FOREIGN SUPPLI	ERS					
IS THE ENTITY A RESIDE	ENT OF THE REPUBLIC C	OF SO	OUTH AFR	RICA (RSA)?	) YE	S 🗌 NO	□ N/A
DOES THE ENTITY HAVE	A BRANCH IN THE RSA	?			] YE	S 🗌 NO	□ N/A
DOES THE ENTITY HAVE	A PERMANENT ESTABL	ISHI	MENT IN T	HE RSA?	] YE	S 🗌 NO	□ N/A
DOES THE ENTITY HAVE	ANY SOURCE OF INCO	ME I	N THE RS	A?	] YE	S 🗌 NO	□ N/A
IS THE ENTITY LIABLE IN	I THE RSA FOR ANY FOR	RM C	F TAXATI	ON?	] YE	S 🗌 NO	□ N/A
IF THE ANSWER IS "NO"	TO ALL OF THE ABOVE	E, TH	EN IT IS N	OT A REQUIRE	EME	NT TO RE	GISTER FOR
A TAX COMPLIANCE ST	TATUS SYSTEM PIN CO	DE I	FROM TH	E SOUTH AFR	ICAI	N REVEN	JE SERVICE
(SARS) AND IF NOT REG	SISTER AS PER 2.3 BELO	W.					
PAF	RT B: TERMS AND COND	ITIO	NS FOR B	IDDING			
1. BID SUBMISSION:							
1.1. BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. LATE BIDS							
WILL NOT BE ACCEPTED FOR CONSIDERATION.							
1.2. ALL BIDS MUST BE	SUBMITTED ON THE OF	FICIA	L FORMS	PROVIDED-(N	OT.	TO BE RE	-TYPED) OR



## IN THE MANNER

- 1.3. PRESCRIBED IN THE BID DOCUMENT.
- 1.4. THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT, 2000 AND THE PREFERENTIAL PROCUREMENT REGULATIONS, 2017, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF CONTRACT.
- 1.5. THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM (SBD7)

### 2. TAX COMPLIANCE REQUIREMENTS

- 2.1 BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.
- 2.2 BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VERIFY THE TAXPAYER'S PROFILE AND TAX STATUS.
- 2.3 APPLICATION FOR TAX COMPLIANCE STATUS (TCS) PIN MAY BE MADE VIA E-FILING THROUGH THE SARS WEBSITE WWW.SARS.GOV.ZA.
- 2.4 BIDDERS MAY ALSO SUBMIT A PRINTED TCS CERTIFICATE TOGETHER WITH THE BID.
- 2.5 IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED, EACH PARTY MUST SUBMIT A SEPARATE TCS CERTIFICATE / PIN / CSD NUMBER.
- 2.6 WHERE NO TCS PIN IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.
- 2.7 NO BIDS WILL BE CONSIDERED FROM PERSONS IN THE SERVICE OF THE STATE, COMPANIES WITH DIRECTORS WHO ARE PERSONS IN THE SERVICE OF THE STATE, OR CLOSE CORPORATIONS WITH MEMBERS PERSONS IN THE SERVICE OF THE STATE."

#### SUPPLY CHAIN MANAGEMENT

Email: Mphielo.Nondabula@prasa.com



#### PRASA GENERAL CONDITIONS OF PURCHASE

#### **General**

PRASA and the Supplier enter into an order/contract on these conditions to supply the items (goods/services/works) as described in the order/contract.

#### **Conditions**

These conditions form the basis of the contract between PRASA and the Supplier. Notwithstanding anything to the contrary in any document issued or sent by the Supplier, these conditions apply except

as expressly agreed in writing by PRASA. No servant or agent of PRASA has authority to vary these conditions orally. These general conditions of purchase are subject to such further special conditions as may be prescribed in writing by PRASA in the order/contract.

# **Price and payment**

The price or rates for the items stated in the order/contract may include an amount for price adjustment, which is calculated in accordance with the formula stated in the order/contract. The Supplier may be paid in one currency other than South African Rand. Only one exchange rate is used to convert from this currency to South African Rand. Payment to the Supplier in this currency other than South African Rand, does not exceed the amounts stated in the order/contract. PRASA pays for the item within 30 days of receipt of the Suppliers correct tax invoice.

### **Delivery and documents**

The Supplier's obligation is to deliver the items on or before the date stated in the order/contract. Late deliveries or late completion of the items may be subject to a penalty if this is imposed in the order/contract. No payment is made if the Supplier does not provide the item as stated in order/contract.

#### Where items are to be delivered the Supplier:

Clearly marks the outside of each consignment or package with the Supplier's name and full details of the destination in accordance with the order and includes a packing note stating the contents thereof; On dispatch of each consignment, sends to PRASA at the address for delivery of the items, an advice note specifying the means of transport, weight, number of volume as appropriate and the point and date of dispatch; Sends to PRASA a detailed priced invoice as soon as is reasonably practical after dispatch of the items, and states on all communications in respect of the order the order number and code number (if any).

#### **Containers / packing material**

Unless otherwise stated in the order/contract, no payment is made for containers or packing materials or return to the Supplier.



#### Title and risk

Without prejudice to rights of rejection under these conditions, title to and risk in the items passes to PRASA when accepted by PRASA.

# Rejection

If the Supplier fails to comply with his obligations under the order/contract, PRASA may reject any part of the items by giving written notice to the Supplier specifying the reason for rejection and whether and within what period replacement of items or re-work are required.

In the case of items delivered, PRASA may return the rejected items to the Supplier at the Supplier's risk and expense. Any money paid to the Supplier in respect of the items not replaced within the time

required, together with the costs of returning rejected items to the Supplier and obtaining replacement items from a third party, are paid by the Supplier to PRASA.

In the case of service, the Supplier corrects non-conformances as indicated by PRASA.

#### Warranty

Without prejudice to any other rights of PRASA under these conditions, the Supplier warrants that the items are in accordance with PRASA's requirements, and fit for the purpose for which they are intended, and will remain free from defects for a period of one year (unless another period is stated in the Order) from acceptance of the items by PRASA.

#### **Indemnity**

The Supplier indemnifies PRASA against all actions, suits, claims, demands, costs, charges and expenses arising in connection therewith arising from the negligence, infringement of intellectual or legal rights or breach of statutory duty of the Supplier, his subcontractors, agents or servants, or from the Supplier's defective design, materials or workmanship.

The Supplier indemnifies PRASA against claims, proceedings, compensation and costs payable arising out of infringement by the Supplier of the rights of others, except an infringement which arose out of the use by the Supplier of things provided by PRASA.

## **Assignment and subcontracting**

The Supplier may not assign or subcontract any part of this order/contract without the written consent of PRASA.

#### **Termination**

PRASA may terminate the order/contract at any time (without prejudice to any right of action or remedy which has accrued or thereafter accrues to PRASA):

If the Supplier defaults in due performance of the order/contract, or if the Supplier becomes bankrupt or otherwise is, in the opinion of PRASA, in such financial circumstances as to prejudice the proper



performance of the order/contract, or for any other reason in which case the Supplier will be compensated for all costs incurred.

# **Governing law**

The order/contract is governed by the law of the Republic of South Africa and the parties hereby submit to the non-exclusive jurisdiction of the South African courts.

#### **DECLARATION OF INTEREST**

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- 1. Any legal person, including persons employed by the state\*, or persons having a kinship with persons employed by the state, including a blood relationship, may make an offer or offers in terms of this invitation to bid (includes a price quotation, advertised competitive bid, limited bid or proposal). In view of possible allegations of favouritism, should the resulting bid, or part thereof, be awarded to persons employed by the state, or to persons connected with or related to them, it is required that the bidder or his/her authorised representative declare his/her position in relation to the evaluating/adjudicating authority and/or take an oath declaring his/her interest, where-
  - the bidder is employed by the state; and/or
  - the legal person on whose behalf the bidding document is signed, has a relationship with persons/a person who are/is involved in the evaluation and or adjudication of the bid(s), or where it is known that such a relationship exists between the person or persons for or on whose behalf the declarant acts and persons who are involved with the evaluation and or adjudication of the bid.
- 2. In order to give effect to the above, the following questionnaire must be completed and submitted with the bid.

2.1	Full Name of bidder or his or her representative:	
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2.2	Identity Number	
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2.3	Position occupied in the Company (director, shareholder etc):	
2.4	Company Registration Number:	
2.5	Tax Reference Number:	
2.6	VAT Registration Number:	
* "Stat	<ul> <li>e" means – <ul> <li>(a) any national or provincial department, national or provincial public en institution within the meaning of the Public Finance Management Act, 1999);</li> <li>(b) any municipality or municipal entity;</li> <li>(c) provincial legislature;</li> <li>(d) national Assembly or the national Council of provinces; or</li> <li>(e) Parliament.</li> </ul> </li> </ul>	
2.7	Are you or any person connected with the bidder presently employed by the state?	YES / NO
2.7.1	If so, furnish the following particulars:	
	Position occupied in the state institution:	
	Any other particulars:	
	Did you or your spouse, or any of the company's directors shareholders / members or their spouses conduct business with the state in the previous twelve months?	YES / NO
DECL	ARATION	
I	, THE UNDERSIGNED (NAME)	

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CERTIFY THAT THE INFORMATION FURNISHED ABOVE IS CORRECT.

I ACCEPT THAT THE STATE MAY ACT AGAINST ME IN TERMS OF PRASA'S GENERAL CONDITIONS OF TENDER AS STIPULATED IN THE RFP SHOULD THIS DECLARATION PROVE TO BE FALSE.

SIGNATURE	DATE
POSITION	NAME OF BIDDER

**SBD 6.1** 

# PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2017

This preference form must form part of all bids invited. It contains general information and serves as a claim form for preference points for Broad-Based Black Economic Empowerment (B-BBEE) Status Level of Contribution

NB: BEFORE COMPLETING THIS FORM, BIDDERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF B-BBEE, AS PRESCRIBED IN THE PREFERENTIAL PROCUREMENT REGULATIONS, 2017.

#### 1.1 GENERAL CONDITIONS

- a) The value of this bid is estimated not exceed R50 000 000 (all applicable taxes included) and therefore the 80/20 preference point system shall be applicable; or
- 1.2 Points for this bid shall be awarded for:

2.

- 2.1 The following preference point systems are applicable to all bids:
  - the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
    - (a) Price; and
    - (b) B-BBEE Status Level of Contributor.
- 2.2 The maximum points for this bid are allocated as follows:



2.2.1	Price -	80
2.2.2	B-BBEE Status Level of Contributor-	20
2.2.3	Total points for Price and B-BBEE -	100

- 2.3 Failure on the part of a bidder to submit proof of B-BBEE Status level of contributor together with the bid will be interpreted to mean that preference points for B-BBEE status level of contribution are not claimed.
- 2.4 The purchaser reserves the right to require of a bidder, either before a bid is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the purchaser.

#### 3. **DEFINITIONS**

- (a) "B-BBEE" means broad-based black economic empowerment as defined in section 1 of the Broad-Based Black Economic Empowerment Act;
- (b) "B-BBEE status level of contributor" means the B-BBEE status of an entity in terms of a code of good practice on black economic empowerment, issued in terms of section 9(1) of the Broad-Based Black Economic Empowerment Act:
- (c) "bid" means a written offer in a prescribed or stipulated form in response to an invitation by an organ of state for the provision of goods or services, through price quotations, advertised competitive bidding processes or proposals;
- (d) "Broad-Based Black Economic Empowerment Act" means the Broad-Based Black Economic Empowerment Act, 2003 (Act No. 53 of 2003);
- **(e) "EME"** means an Exempted Micro Enterprise in terms of a code of good practice on black economic empowerment issued in terms of section 9 (1) of the Broad-Based Black Economic Empowerment Act:
- (f) "functionality" means the ability of a bidder to provide goods or services in accordance with specifications as set out in the tender/ RFQ documents.
- (g) "prices" includes all applicable taxes less all unconditional discounts;
- (h) "proof of B-BBEE status level of contributor" means:
  - 1) B-BBEE Status level certificate issued by an authorized body or person;
  - 2) A sworn affidavit as prescribed by the B-BBEE Codes of Good Practice;
  - 3) Any other requirement prescribed in terms of the B-BBEE Act;
- "QSE" means a qualifying small business enterprise in terms of a code of good practice on black economic empowerment issued in terms of section 9 (1) of the Broad-Based Black Economic Empowerment Act;
- (j) "rand value" means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;

### 4. POINTS AWARDED FOR B-BBEE STATUS LEVEL OF CONTRIBUTOR

In terms of Regulation 6 (2) and 7 (2) of the Preferential Procurement Regulations, preference points must be awarded to a bidder for attaining the B-BBEE status level of contribution in accordance with the table below:



B-BBEE Status Level of Contributor	Number of points (80/20 system)
1	20
2	18
3	14
4	12
5	8
6	6
7	4
8	2
Non-compliant contributor	0

5	DECL	

5.1 Bidders who claim points in respect of B-BBEE Status Level of Contribution must complete the following:

6. B	<b>B-BBEE STATUS LEVEL</b>	<b>OF CONTRIBUTOR</b>	<b>CLAIMED IN TERMS</b>	<b>OF PARAGRAPHS</b>	4.1 AND 5.
------	----------------------------	-----------------------	-------------------------	----------------------	------------

6.1 B-BBEE Status Level of Contributor. = .......(maximum of 20 points)

(Points claimed in respect of paragraph 7.1 must be in accordance with the table reflected in paragraph 5.1 and must be substantiated by relevant proof of B-BBEE status level of contributor

## 7. SUB-CONTRACTING

7.1 Will any portion of the contract be sub-contracted?

(Tick applicable box)

YES	NO	

- 7.1.1 If yes, indicate:
  - i) What percentage (%) of the contract will be subcontracted.....?
  - ii) The name of the sub-contractor.....
  - iii) The B-BBEE status level of the sub-contractor.....
  - iv) Whether the sub-contractor is an EME or QSE

(Tick applicable box)

YES	ОИ	

v) Specify, by ticking the appropriate box, if subcontracting with an enterprise in terms of Preferential Procurement Regulations, 2017:

Production of the control of the con		
Designated Group: An EME or QSE which is at last 51% owned by:	EME	QSE
	$\sqrt{}$	
Black people		
Black people who are youth		
Black people who are women		
Black people with disabilities		
Black people living in rural or underdeveloped areas or townships		
Cooperative owned by black people		
Black people who are military veterans		
OR		
Any EME		
Any QSE		

8.	DECLARATION WITH REGARD TO COMPANY/FIRM		
8.1	Name of company/firm:		
8.2	VAT registration number:		
8.3	Company registration number:		
8.4	TYPE OF COMPANY/ FIRM		
	<ul> <li>□ Partnership/Joint Venture / Consortium</li> <li>□ One person business/sole propriety</li> <li>□ Close corporation</li> <li>□ Company</li> <li>□ (Pty) Limited</li> <li>[TICK APPLICABLE BOX]</li> </ul>		
8.5	DESCRIBE PRINCIPAL BUSINESS ACTIVITIES		
	COMPANY CLASSIFICATION		
	<ul> <li>□ Manufacturer</li> <li>□ Supplier</li> <li>□ Professional service provider</li> <li>□ Other service providers, e.g. transporter, etc.</li> <li>[TICK APPLICABLE BOX]</li> </ul>		
8.6	Total number of years the company/firm has been in business:		
8.7	I/we, the undersigned, who is / are duly authorised to do so on behalf of the company/firm certify that the points claimed, based on the B-BBEE status level of contributor indicated paragraph 5.1 of the foregoing certificate, qualifies the company/ firm for the preference(s shown and I / we acknowledge that:		



- i) The information furnished is true and correct;
- ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;
- iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 6.1, the contractor may be required to furnish documentary proof to the satisfaction of the purchaser that the claims are correct;
- iv) If the B-BBEE status level of contributor has been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the purchaser may, in addition to any other remedy it may have
  - (a) disqualify the person from the bidding process;
  - (b) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;
  - (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
  - (d) recommend that the bidder or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted by the National Treasury from obtaining business from any organ of state for a period not exceeding 10 years, after the audi alteram partem (hear the other side) rule has been applied; and
  - (e) forward the matter for criminal prosecution.

WITNESSES	
1	SIGNATURE(S) OF BIDDERS(S)
2	DATE:
	ADDRESS



# **SBD 8**

## **DECLARATION OF BIDDER'S PAST SUPPLY CHAIN MANAGEMENT PRACTICES**

- 1 This Standard Bidding Document must form part of all bids invited.
- It serves as a declaration to be used by institutions in ensuring that when goods and services are being procured, all reasonable steps are taken to combat the abuse of the supply chain management system.
- 3 The bid of any bidder may be disregarded if that bidder, or any of its directors have
  - a. abused the institution's supply chain management system;
  - b. committed fraud or any other improper conduct in relation to such system; or
  - c. failed to perform on any previous contract.
- In order to give effect to the above, the following questionnaire must be completed and submitted with the bid.

.,			
4.1	Question Is the bidder or any of its directors listed on the National Treasury's Database of Restricted Suppliers as companies or persons prohibited from doing business with the public sector?	Yes Tes	No □
	(Companies or persons who are listed on this Database were informed in writing of this restriction by the Accounting Officer/Authority of the institution that imposed the restriction after the <i>audi alteram partem</i> rule was applied).		
	The Database of Restricted Suppliers now resides on the National Treasury's website( <a href="www.treasury.gov.za">www.treasury.gov.za</a> ) and can be accessed by clicking on its link at the bottom of the home page.		
4.1.1	If so, furnish particulars:		
4.2	Is the bidder or any of its directors listed on the Register for Tender Defaulters in terms of section 29 of the Prevention and Combating of Corrupt Activities Act (No 12 of 2004)? The Register for Tender Defaulters can be accessed on the National Treasury's website ( <a href="www.treasury.gov.za">www.treasury.gov.za</a> ) by clicking on its link at the bottom of the home page.	Yes	No 🗌
4.2.1	If so, furnish particulars:		
4.3	Was the bidder or any of its directors convicted by a court of law (including a court outside of the Republic of South Africa) for fraud or corruption during the past five years?	Yes	No
4.3.1	If so, furnish particulars:		
4.4	Was any contract between the bidder and any organ of state terminated during the past five years on account of failure to perform on or comply with the contract?	Yes	No
4.4.1	If so, furnish particulars:		



## **CERTIFICATION**

I, THE UNDERSIGNED (FULL NAME)		
AGAINST ME SHOULD THIS DECLARATION PRO	VE TO BE FALSE.	
Signature	Date	
Position	Name of Bidder	

SBD 9

#### CERTIFICATE OF INDEPENDENT BID DETERMINATION

- 1 This Standard Bidding Document (SBD) must form part of all bids<sup>1</sup> invited.
- Section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, prohibits an agreement between, or concerted practice by, firms, or a decision by an association of firms, if it is between parties in a horizontal relationship and if it involves collusive bidding (or bid rigging).<sup>2</sup> Collusive bidding is a *pe se* prohibition meaning that it cannot be justified under any grounds.
- Treasury Regulation 16A9 prescribes that accounting officers and accounting authorities must take all reasonable steps to prevent abuse of the supply chain management system and authorizes accounting officers and accounting authorities to:
  - a. disregard the bid of any bidder if that bidder, or any of its directors have abused the institution's supply chain management system and or committed fraud or any other improper conduct in relation to such system.
  - b. cancel a contract awarded to a supplier of goods and services if the supplier committed any corrupt or fraudulent act during the bidding process or the execution of that contract.



- This SBD serves as a certificate of declaration that would be used by institutions to ensure that, when bids are considered, reasonable steps are taken to prevent any form of bid-rigging.
- In order to give effect to the above, the attached Certificate of Bid Determination (SBD 9) must be completed and submitted with the bid:

<sup>1</sup> Includes price quotations, advertised competitive bids, limited bids and proposals.

<sup>2</sup> Bid rigging (or collusive bidding) occurs when businesses, that would otherwise be expected to compete, secretly conspire to raise prices or lower the quality of goods and / or services for purchasers who wish to acquire goods and / or services through a bidding process. Bid rigging is, therefore, an agreement between competitors not to compete.

#### CERTIFICATE OF INDEPENDENT BID DETERMINATION

I, the undersigned, in submitting the accompanying bid:		
(Bid Number and Description)		
in response to the invitation for the bid made by:		
(Name of Institution)		
do hereby make the following statements that I certify to be true and complete in	n every respect:	
I certify, on behalf of:	that:	
(Name of Ridder)		

- 1. I have read and I understand the contents of this Certificate;
- 2. I understand that the accompanying bid will be disqualified if this Certificate is found not to be true and complete in every respect;
- 3. I am authorized by the bidder to sign this Certificate, and to submit the accompanying bid, on behalf of the bidder:
- 4. Each person whose signature appears on the accompanying bid has been authorized by the bidder to determine the terms of, and to sign the bid, on behalf of the bidder;
- 5. For the purposes of this Certificate and the accompanying bid, I understand that the word "competitor" shall include any individual or organization, other than the bidder, whether or not affiliated with the bidder, who:



- (a) has been requested to submit a bid in response to this bid invitation;
- (b) could potentially submit a bid in response to this bid invitation, based on their qualifications, abilities or experience; and
- (c) provides the same goods and services as the bidder and/or is in the same line of business as the bidder
- 6. The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However, communication between partners in a joint venture or consortium<sup>3</sup> will not be construed as collusive bidding.
- 7. In particular, without limiting the generality of paragraphs 6 above, there has been no consultation, communication, agreement or arrangement with any competitor regarding:
  - (a) prices;
  - (b) geographical area where product or service will be rendered (market allocation)
  - (c) methods, factors or formulas used to calculate prices;
  - (d) the intention or decision to submit or not to submit, a bid;
  - (e) the submission of a bid which does not meet the specifications and conditions of the bid; or
  - (f) bidding with the intention not to win the bid.
- 8. In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications and conditions or delivery particulars of the products or services to which this bid invitation relates.
- 9. The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.
- <sup>3</sup> Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.
  - 10. I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting

Professional Con-	business with the public sector for a period not excee Prevention and Combating of Corrupt Activities Act No legislation.	
 Si	gnature	Date
 Po	osition	Name of Bidder

# **SBD 6.2**

# DECLARATION CERTIFICATE FOR LOCAL PRODUCTION AND CONTENT FOR DESIGNATED SECTORS

This Standard Bidding Document (SBD) must form part of all bids invited. It contains general information and serves as a declaration form for local content (local production and local content are used interchangeably).

Before completing this declaration, bidders must study the General Conditions, Definitions, Directives applicable in respect of Local Content as prescribed in the Preferential Procurement Regulations, 2017, the South African Bureau of Standards (SABS) approved technical specification number SATS 1286:2011 (Edition 1) and the Guidance on the Calculation of Local Content together with the Local Content Declaration Templates [Annex C (Local Content Declaration: Summary Schedule), D (Imported Content Declaration: Supporting Schedule to Annex C) and E (Local Content Declaration: Supporting Schedule to Annex C)].

## 1. General Conditions

- 1.1. Preferential Procurement Regulations, 2017 (Regulation 8) make provision for the promotion of local production and content.
- 1.2. Regulation 8.(2) prescribes that in the case of designated sectors, organs of state must advertise such tenders with the specific bidding condition that only locally produced or manufactured goods, with a stipulated minimum threshold for local production and content will be considered.
- 1.3. Where necessary, for tenders referred to in paragraph 1.2 above, a two stage bidding process may be followed, where the first stage involves a minimum threshold for local production and content and the second stage price and B-BBEE.
- 1.4. A person awarded a contract in relation to a designated sector, may not sub-contract in such a manner that the local production and content of the overall value of the contract is reduced to below the stipulated minimum threshold.



1.5. The local content (LC) expressed as a percentage of the bid price must be calculated in accordance with the SABS approved technical specification number SATS 1286: 2011 as follows:

$$LC = [1 - x / y] * 100$$

Where

x is the imported content in Rand

y is the bid price in Rand excluding value added tax (VAT)

Prices referred to in the determination of x must be converted to Rand (ZAR) by using the exchange rate published by South African Reserve Bank (SARB) on the date of advertisement of the bid as indicated in paragraph 3.1 below.

The SABS approved technical specification number SATS 1286:2011 is accessible on http://www.thedti.gov.za/industrial development/ip.jsp at no cost.

- 1.6. A bid may be disqualified if this Declaration Certificate and the Annex C (Local Content Declaration: Summary Schedule) are not submitted as part of the bid documentation;
- 2. The stipulated minimum threshold(s) for local production and content (refer to Annex A of SATS 1286:2011) for this bid is/are as follows:
- 2.1.1 The details of Local Content process will be as detailed under **14.1** as contained in the document. Bidders who do not complete this form will be automatically disqualified.
- 2.1.2 Sectors / products (not limited to) listed below are subjected to local content requirements:
- 3. Does any portion of the goods or services offer have any imported content?

(Tick applicable box)

YES	NO	

3.1 If yes, the rate(s) of exchange to be used in this bid to calculate the local content as prescribed in paragraph 1.5 of the general conditions must be the rate(s) published by SARB for the specific currency on the date of advertisement of the bid.

The relevant rates of exchange information is accessible on www.resbank.co.za

Indicate the rate(s) of exchange against the appropriate currency in the table below (refer to Annex A of SATS 1286:2011):



# **LOCAL CONTENT DECLARATION**

# (REFER TO ANNEX B OF SATS 1286:2011)

LOCAL CONTENT DECLARATION BY CHIEF FINANCIAL OFFICER OR OTHER LEGALLY RESPONSIBLE PERSON NOMINATED IN WRITING BY THE CHIEF EXECUTIVE OR SENIOR MEMBER/PERSON WITH MANAGEMENT RESPONSIBILITY (CLOSE CORPORATION, PARTNERSHIP OR INDIVIDUAL) IN RESPECT OF BID NO. **ISSUED BY**: (Procurement Authority / Name of Institution): NB 1 The obligation to complete, duly sign and submit this declaration cannot be transferred to an external authorized representative, auditor or any other third party acting on behalf of the bidder. 2 Guidance on the Calculation of Local Content together with Local Content Declaration Templates (Annex C, D and E) is accessible on <a href="http://www.thedti.gov.za/industrial\_development/ip.jsp">http://www.thedti.gov.za/industrial\_development/ip.jsp</a>. Bidders should first complete Declaration D. After completing Declaration D, bidders should complete Declaration E and then consolidate the information on Declaration C. Declaration C should be submitted with the bid documentation at the closing date and time of the bid in order to substantiate the declaration made in paragraph (c) below. Declarations D and E should be kept by the bidders for verification purposes for a period of at least 5 years. The successful bidder is required to continuously update Declarations C, D and E with the actual values for the duration of the contract. I, the undersigned, ...... (full names), do hereby declare, in my capacity as ..... of ......(name of bidder entity), the following: The facts contained herein are within my own personal knowledge. (b) I have satisfied myself that: the goods/services/works to be delivered in terms of the above-specified bid comply with the (i) minimum local content requirements as specified in the bid, and as measured in terms of SATS 1286:2011; and (c) The local content percentage (%) indicated below has been calculated using the formula given in clause 3 of SATS 1286:2011, the rates of exchange indicated in paragraph 3.1 above and the information contained in Declaration D and E which has been consolidated in Declaration C: Bid price, excluding VAT (y) R Imported content (x), as calculated in terms of SATS 1286:2011 R Stipulated minimum threshold for local content (paragraph 3 above) Local content %, as calculated in terms of SATS 1286:2011



If the bid is for more than one product, the local content percentages for each product contained in Declaration C shall be used instead of the table above.

The local content percentages for each product has been calculated using the formula given in clause 3 of SATS 1286:2011, the rates of exchange indicated in paragraph 3.1 above and the information contained in Declaration D and E.

- (d) I accept that the Procurement Authority / Institution has the right to request that the local content be verified in terms of the requirements of SATS 1286:2011.
- (e) I understand that the awarding of the bid is dependent on the accuracy of the information furnished in this application. I also understand that the submission of incorrect data, or data that are not verifiable as described in SATS 1286:2011, may result in the Procurement Authority / Institution imposing any or all of the remedies as provided for in Regulation 14 of the Preferential Procurement Regulations, 2017 promulgated under the Preferential Policy Framework Act (PPPFA), 2000 (Act No. 5 of 2000).

SIGNATURE:	
WITNESS No. 1	DATE:
WITNESS No. 2	DATE:
	_ (Sign – SERVICE PROVIDER)
	_ (Name – SERVICE PROVIDER)
COMMISSIONER OF OATHS STAMP	AND DETAILS OF PERSON
STAMP:	NAME & SURNAME:
STAINIP.	NAIVIE & SURNAIVIE.
	DESIGNATION/RANK:
	PERSAL/EMPLOYEE NO:
	PLACE/DATE:

