

The provision of Pest Control Services as and when required for
Distribution Property Management (Inland and Coastal areas) in the
Kwa-Zulu Natal Operating Unit in the Central East Cluster for a period
of thirty-six (36) months

Technical
Site Clarification Meeting

15 July 2025



- Scope of Work & BOQ
- Technical Criteria – Methodology
- Technical Criteria – Evaluation

The scope stipulates the specific requirements for the service as well as tolerances and requirements for the specific requirements in providing the service. The tenderer is understood to have familiarized itself prior to this clarification and is further encouraged to familiarize itself with the content of the scope of works in preparation and submission of the tender. This presentation is to provide clarification to this scope of work.

- The scope includes the provision of the following Services:
 - Pest Control
 - Bait Box Maintenance
- The service is for office buildings, warehouse and depots only for Distribution business.
- The Contractor shall provide all labour, supervision, administration and management, equipment, tools, supplies and material required to perform the Service specified herein.
- Closure of Sites
 - In the event that a site closes down then the services at that site must come to a stop. No compensation will be paid when a site is closed down. Should a site close down, Eskom reserves the right to instruct the Contractor to re-allocate the Service to other sites in the region site based on business requirements. No re-allocation or disruption costs will be paid in this respect.
- Addition of Sites
 - The Employer reserves the right to request the Contractor to provide the services at new / additional sites in the region.
- Other Requirements
 - Contractor to submit copy of PCO Certificate every twelve months, from the inception of the Contract.
 - Contractor to submit copy of SAPCA Certificate every twelve months, from the inception of the Contract.

- General Requirements and Supervision Service:

- Supervision – Conduct of contractor employees, attendance of meetings, accessibility of contractor's management personnel, professionalism

- Uniform – PPE, neatness and correctness of uniform (presentation)

- Training – Ability of staff to understand service rendered (chemical handling, disposal of pesticides, etc.), site familiarity

- Reporting – reporting on service provided and other information as requested

- Pest Control and Rodent Control Service

- Pest Control Service & Pest control Equipment – structural pest control service. Equipment to provide the service will be provided and maintained by the contractor. All equipment must be branded and in good working condition. It is the responsibility of the contractor to maintain such condition and records kept. Service report to be completed and signed off on site. Compliance with the pest control SANS, OHSACT regulations, local municipal by-laws and government legislation

- Rodent Control - Bait Box Maintenance – Contractor to provide rodent control service by installing and maintaining bait boxes. Dusting powder and gel bait stations to be used plus insect monitors if necessary. All equipment must be branded and in good working condition. It is the responsibility of the contractor to maintain such condition and records kept. Service report to be completed and signed off on site. Compliance with the pest control SANS, OHSACT regulations, local municipal by-laws and government legislation

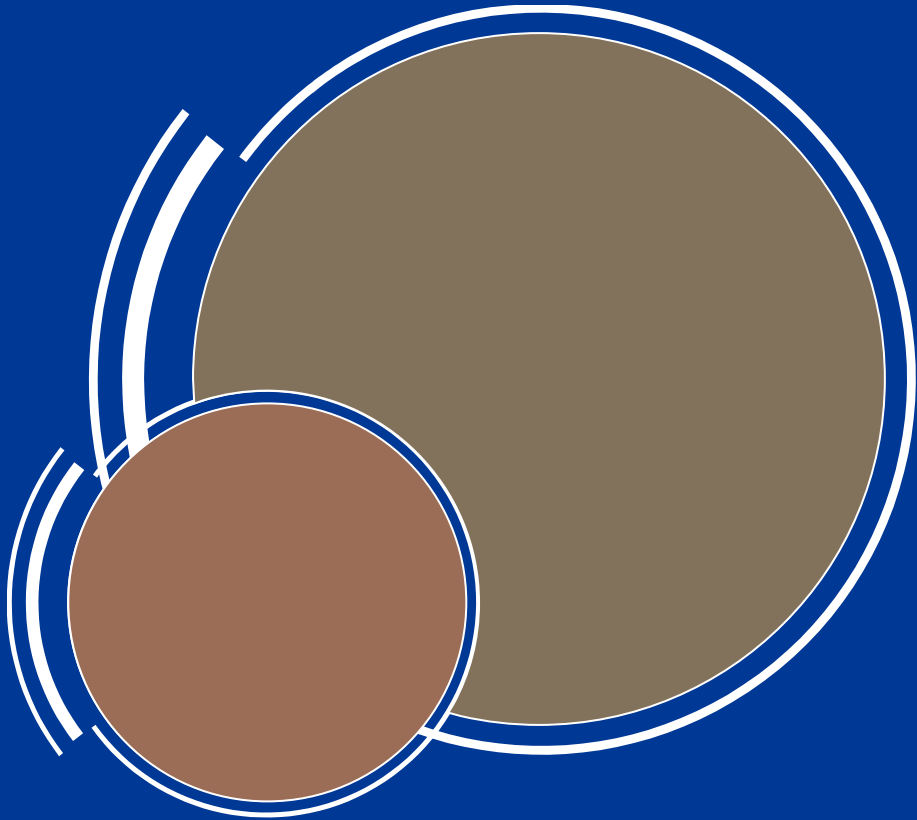
- Technical Evaluation will be conducted in Part 1 - 5.
 - ESKOM RESERVES THE RIGHT TO VERIFY ANY INFORMATION SUPPLIED BY THE TENDERER TECHNICAL EVALUATION CRITERIA
- The tenderer must meet all KPI's set in KPI 1-5 to be deemed as "PASSED".

Technical Evaluation Criteria, the tenderer will need to achieve a minimum weighted score of 85. If the tenderer scores lower than 85 in Technical Evaluation Criteria the tenderer will be deemed as "FAILED"

- This technical criteria tests the tenderer's capability of providing the service by assessing the following:
 - Criteria 1: Available skilled/trained inhouse resources
 - Criteria 2: To ensure tenderer will comply with the regulations and standards as per Pest and Rodent requirements
 - Criteria 3: Customer's/Client feedback on the tenderer in rendering the service or similar service
 - Criteria 4: Tenderer's years of experience in providing the service or similar service
 - Criteria 5: Ease of accessibility to a vehicle to provide the service
- SECTION 2 – TECHNICAL EVALUATION CRITERIA
 - Make use of this form to assist with completing the technical evaluation criteria.

Technical Evaluation - Criteria

<p>ESKOM RESERVES THE RIGHT TO VERIFY ANY INFORMATION SUPPLIED BY THE TENDERER</p> <p>TECHNICAL EVALUATION CRITERIA</p> <p>In order for the tenderer to be deemed as "PASSED" Technical Evaluation Criteria, the tenderer will need to achieve a minimum weighted score of 85. If the tenderer scores lower than 85 in Technical Evaluation Criteria the tenderer will be deemed as "FAILED"</p>				
KPI	Technical Evaluation Criteria	Weight	Score - out of 10	Weighted Score - 85 to qualify
	<p>Certificate of Registration for Pest Control Operator (PCO) Provide a copy of a valid certificate of Registration for a Pest Control Operator (PCO) – Structural Pest Control – (Commercial and Domestic) indicated as a field of registration. PCO must be employed by the Pest Control Company, or as valid contractor for the Pest Control Company.</p> <p>AND</p> <p>1 The tenderer must complete and sign Confirmation of Association letter contained in Section 2 Technical Evaluation Returnable indicating that the PCO Holder is employed/contracted by the tendering company.</p> <p>Score 10 for valid copy of certificate of registration, or a valid PCO membership card, from the Department of Agriculture, Forestry and Fisheries Score 0 for invalid or no copy of certificate or membership card</p>	35	10	
	<p>Certificate of membership with South African Pest Control Association (SAPCA)</p> <p>2 Provide a copy of a valid certificate of membership with South African Pest Control Association (SAPCA) in the name of the tendering company. The certificate must be valid at tender closing.</p> <p>Score 10 for a valid copy of certificate of membership Score 0 for invalid or no copy of certificate of membership</p>	35	10	
	<p>Tenderer to provide 2 written references from different customers referencing the tenderer's service. Written references must include details of the customer (name of referee, telephone number or cell phone number, email address) where similar service have been rendered successfully. References with negative feedback will not be used to evaluate this criterion.</p> <p>3</p> <p>Score of 10 for 2 written reference letters, which Eskom reserves the right to verify before scoring Score of 5 for 1 written reference letters, which Eskom reserves the right to verify before scoring. Score of 0 for no written references</p>	10	5	
	<p>Tenderer to provide proof of experience in the form of a service/contract list of the tendering company for this type of service by completing "Proof of Experience table" contained in Section 2 Technical Evaluation Returnable. As a minimum the service/contract list must show the following:</p> <p>4 scope of service, start and end dates of the service/contract, client/customer name, client telephone number</p> <p>Score 10 for experience >5 years Score 5 for experience 3-5 years Score 0 for experience <3years</p>	10	5	
	<p>Tenderer to provide proof of ownership of motor vehicle by tenderer/owner of tendering company or a letter from a rental company showing capability/eligibility of hiring a motor vehicle</p> <p>5</p> <p>Score 10 for copy of 2 motor vehicle registration certificates, which is in the name of the tendering company or in the name of the owner of the company Score 10 for copy of a letter from rental company showing capability/eligibility of hiring 2 motor vehicles Score 5 for copy of 1 motor vehicle registration certificate, which is in the name of the tendering company or in the name of the owner of the tendering company Score 5 for copy of a letter from a rental company showing capability/eligibility of hiring 1 motor vehicle Score 0 for invalid or no copy of vehicle registration certificate AND no copy of a letter from a rental company showing capability/eligibility of hiring a motor vehicle</p>	10	5	
	TOTAL	30	15	0
	The Pass Mark is 85% of the Total Score			



End