

	Clarification Response	Doc Ref: PSEV-16 Version Date: Sept 2019 Revision: 1 Page 1 of 13
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TENDER CLARIFICATION

INVITATION TO TENDER (ITT) FOR THE DESIGN, SUPPLY, INSTALLATION, REFURBISHMENT AND SUPPORT OF INTEGRATED PHYSICAL SECURITY SYSTEMS (IPSS) IN THE TRANSMISSION GRID AND TELECOMS FOR A PERIOD OF FIVE (5) YEARS ON AN “AS AND WHEN REQUIRED” BASIS

Clarification 01	Request For Proposal No. E1232NTCSAMWP
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The following clarification is needed in response to queries and questions raised by Tenderers.

Clarification Request in **BLACK** and Clarification Response in **RED**

Items	Clarification or discussion
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1	Kindly note that there was no “Tender Acknowledgment Form” available to submit for the site visit.
	The supplier to confirm via an email provide on page 2 of the invitation to tender
2	How does the e-tendering portal system work, and are there sub-folders under the main folders provided? Does NTCSA have a proposed index format for each section — for example, Commercial and then sub-folders such as IPSS ITT, SBD6.1, etc.? Please advise.
	<p>Please load the files as follows</p> <ul style="list-style-type: none"> • Commercial, NEC and Finance. • Technical. • SHEQ files – please separate into Safety, Environmental and Quality files.
3	Document ST_240-86738968 Rev 2 Integrated Security Alarm Systems: No. 11 of Section 4.1.12 on page 10 states, "the system cause and effect matrix shall be as the table in Annex A". Are we required to create a cause and effect matrix similar to Annex A in order to comply with reference for the? Kindly advise.
	Functionality by indicating either “comply, partially comply or do not comply” in the technical AB schedule. During the Demo evaluations (for those who will qualify for it) Tenderers will required to create and demonstrate a cause-and-effect matrix similar to Annex A.
4.	On document ST_240-86738968 Rev 2 Integrated Security Alarm Systems: Page 16, Section 15 states, "The system shall be supplied together with the following documentation"

	and then lists points below. Should this be provided at tender stage or only post-contract award? NTCSA to advise.
	These documents will be required post contract award Refer to Annex A and Annex B of 240-170001030 for a guideline on documents to be submitted as part of tender submission
5.	On document ST_240-86738968 Rev 2 Integrated Security Alarm Systems: Page 16, Section 16(b) states, "All test procedures required to ensure the correct functioning shall be specified with a list of required test equipment and tools." Should this be submitted at tender stage or post-contract award? NTCSA to advise.
	These can be submitted post contract award.
6	Annex B on document ST_240-86738968 Rev 2 Integrated Security Alarm Systems is the same technical schedule shown in the Technical Schedules A&B for Integrated Physical Security System Excel document. Are both required to be filled out, or should we only complete the Excel version?
	Only one of them should be completed, not both
7	Section 3.5.2.2 on pages 14–15 of document ST_240-91190304 Rev 2 lists the “Final Design Requirements”. Should this be submitted at tender stage or post-contract award, since it refers to final designs? NTCSA to advise.
	These will be submitted post contract award, Refer to Annex A and Annex B of 240-170001030 for a guideline on documents to be submitted as part of tender submission.
8	Kindly confirm whether the “Table 1: Mandatory Criteria Evaluation” on page 7 of document 240-171000068 Technical evaluation criteria for the integrated physical security system enquiry rev2, is to be completed by NTCSA or by the tenderer.
	Tenderers should submit all the documents listed in Table1: Mandatory Criteria Evaluation” on page 7 of document 240-171000068, NTCSA will complete the table.
9	From page 14 to 142 of document 240-171000068 Technical evaluation criteria for the integrated physical security system enquiry rev2, technical schedules are listed/attached. Should these be completed within the document itself or only on the Excel sheet titled “Technical Schedules A&B for Integrated Physical Security System”?
	The Technical schedules can either be completed within the documents itself or on the excel sheet, it's not necessary to complete both.

10	On the Excel document “Technical Schedules A&B for Integrated Physical Security System”, Section 10.4.3 does not state whether it requires a response. Section has been left open by NTCSA. Therefore, NTCSA to advise whether it needs to be answered or not
	Tenders shall indicate compliance to Section 10.4.3 of the IACS Technical Schedules sheet in Technical Schedules A&B for Integrated physical Security System
11	On the excel document Technical Schedules A&B for Integrated Physical Security System, section 20 "Markings" requests “comply with reference”, but the reference field is blocked. Should we provide a reference and modify the field to allow a reference, or do we not provide a reference? NTCSA to advise.
	Tenders shall indicate compliance and provide references to Section 20 of the IACS Technical Schedules sheet in Technical Schedules A&B for Integrated physical Security System
12	On the PA technical schedule in the document titled “Technical Schedules A & B for Integrated Physical Security System”, the column only states “Comply” and does not specify “Comply with Reference”. However, the reference column is not greyed out or blocked off (unlike other sections such as CCTV). Kindly confirm whether we are expected to provide references or not?
	Tenderers should indicate compliance to the PA technical schedule, Tenderers may provide references where available
13	Annex A in document ST_240-170000098 Rev 1 Security Public Address Systems, appears to duplicate the technical schedules provided in the “Technical Schedules A & B for Integrated Physical Security System” Excel document. Kindly confirm whether both need to be completed, or if only the schedules in the Excel document are required?
	Tenderers may complete the technical schedules in Annex A in document ST_240-170000098 Rev 1 or the PA technical schedule in the Excel document, they don't have to complete both of them.
14	3.9 (b) on page 8 in document, ST_240-170000098 Rev 1 Security public address systems, states that a “list of required test equipment and tools” must be provided. Kindly confirm whether this is required at tender stage or only after contract award?
	This will be required after contract award

15	3.10 (c) on page 8 in document, ST_240-170000098 Rev 1 Security public address systems, requests “a list of required test equipment and tools.” Please confirm whether this is to be submitted at tender stage or post-contract award.
	This will be required post contract award
16	On page 11 of document RP_240-170000723 (Generic Requirements for Physical Security Contracts_Signed) also references information to be provided. Kindly advise if this is required at tender stage or only post-contract award.
	Information/supporting documents under section 3.3.6 (Equipment and Product Profile) in page 11 of RP_240-170000723 should be submitted at tender stage, the rest will be submitted post contract award.
17	3.6.2 (d) (2) on page 13 of document RP_240-170000723 (Generic Requirements for Physical Security Contracts_Signed) states that the supplier “shall develop incident response and recovery plans for major systems failures (P1 incidents), including responses to cybersecurity incidents.” Kindly confirm whether this must be submitted at tender stage or post-contract award.
	This must be submitted at tender stage, as per requirements outlined in section 3.13.2 of the scope of work (240-170001030).
18	3.8(a), (b), and (c) on page 15 of document RP_240-170000723 (Generic Requirements for Physical Security Contracts_Signed) outlines additional submission requirements. Kindly confirm whether these are to be submitted at tender stage or post-contract award.
	If special tools and test sets are recommended, these must be stated at tender stage including manufacture’s cost and delivery times, if the tools are available off-the-shelf then they can be listed post contract award.
19	Do we submit 3.9 (j) on page 16 in document, RP_240-170000723 Generic requirements for Physical Security Contracts_signed, at tender stage or post-contract award?
	To be submitted post contract award
20	Do we submit 3.1.11 (a) on page 14 in document, Training requirements for Physical Security Systems_signed, at tender stage or post-contract award?
	The high level training plan should be submitted at tender stage, but the actual training material will be submitted post contract award.

21	As the document 240-78980848 Standard for Non-Lethal Energized Perimeter Detection System (NLEPDS) Electrical Components does not directly apply to us or the SOW of this tender- as we are only responsible for integrating the NLEPDS - do we still need to complete the technical schedules attached to this document, or is it sufficient to acknowledge (initial and sign) the document and submit it as a supporting document at tender stage?
	The technical schedules for the NLEPDS do not have to be completed as part of the tender submission.
22	On the Pre-Detection System Schedule in the document "Technical Schedules A & B for Integrated Physical Security System", each item only requires a response of "Comply" and does not specify "Comply with Reference." However, the reference column is open (unlike other sections such as CCTV, where it is blocked off). Kindly confirm whether we are expected to provide references despite the wording, or if simply marking "Comply" is sufficient. NTCSA to advise.
	Indicate compliance and provide references where available
23	As the document "240-139282493 Security Lighting for Eskom Applications" does not directly apply to us or the scope of work for this tender, since we are only integrating the security lighting and not supplying it, do we still need to complete the technical schedules attached to this document, or is it sufficient to acknowledge (initial and sign) the document and submit it as a supporting document at tender stage?
	Technical schedules for security lighting document (240-139282493) should not be completed.
24	As the document "240-118870219 Standby Power Systems Topology and Autonomy for Eskom Sites" does not directly apply to us or the scope of work for this tender, do we simply acknowledge (initial and sign) the document and submit it as a supporting document at tender stage?
	Yes
25	As the document "240-64139144 AC Boards and Junction Boxes for Substations" does not directly apply to us or the scope of work for this tender, are we required to complete the technical schedules attached to this document, or is it sufficient to acknowledge (initial and sign) the document and submit it as a supporting document at tender stage?
	The technical schedules attached to 240-64139144 do not have to be completed.

26	As the document "240-53114248 Thyristor and Switch Mode Chargers" does not directly apply to us or the scope of work for this tender, do we simply acknowledge (initial and sign) the document and submit it as a supporting document at tender stage?
	Yes
27	As the document "32-373 Third Party Access Standard" is a standard that NTCSA follows, do we simply acknowledge (initial and sign) the document and submit it as a supporting document at tender stage?
	Yes, note that the third-party standard also applies to third party contractors connecting to NTCSA premises, this will form part of the detailed design post contract award
28	As the document "32-85 Information Security Policy" is a policy that NTCSA follows, do we simply acknowledge (initial and sign) the document and submit it as a supporting document at tender stage?
	Yes, note that the information security requirements will impact the detailed design post contract award.
29	For document "[8]240-60725641 Specification for Standard (19 Inch) Equipment Cabinets", are we required to complete the technical schedules attached to this document, or do we only need to complete the technical schedules included in the Excel document titled "Technical Schedules A & B for Integrated Physical Security System"? Kindly advise
	The technical schedules attached to 240-60725641 do not have to be completed, only the Technical Schedules A&B for Integrated Physical Security System have to be completed.
30	Regarding the supporting documents referenced in section 9.1 on page 16 of the document "20230815_Integrated Physical Security System Contract _H&S Specification (003)", are these documents to be created by us as the supplier, or will they be issued by NTCSA? Additionally, please confirm whether these are required at tender stage or only post-contract award.
	The suppliers may refer to page 46 of all listed annexures are attached there. Yes NTCSA will provide such documents at the tender stage in order for the suppliers to align their documents with the client requirements
31	On page 46 of the document "20230815_Integrated Physical Security System Contract_H&S Specification (003)", the documents listed under "Appendix A – Eskom

	Document Hierarchy" have not been provided to the tenderers. NTCSA to advise whether these documents are required, and if so, to kindly issue them.
	The documents will be issued to the suppliers
32	Regarding the risks listed in the document "Baseline Risk Assessment – Integrated Physical Security System (IPSS)", are these provided merely as examples and therefore removable since the document is identified as a template? Or are tenderers expected to retain the listed risks and simply add to them when completing the document?
	The suppliers are expected to retain the information as is and expand on that information provided to ensure that the supplier considers the client risk while developing their own scope specificscope specific BRA
33	Are we, as the tenderer, required to submit a Quality Audit along with all other relevant documents that meet the requirements outlined in section 3.8.4 on page 25 of document "240-105658000 Supplier Quality Management Specification (3)" at tender stage, or is this only required post-contract award?
	The contractor must read 3.5.4 of QM 58. They must submit the internal audit procedure.
34	Do we need to submit the Contract Quality Plan, as referenced in section 3.3 on pages 8 to 9 of document "240-105658000 Supplier Quality Management Specification (3)", at tender stage or post-contract award stage? Additionally, NTCSA to kindly clarify what is meant by "sub-suppliers" in this context. Does this only apply to joint ventures (JVs) or to other supplier arrangements as well?
	The contractor must submit Contract Quality Plan as outlined in QM58 3.3. Use ISO 10005 as guideline to develop Contract Quality Plan. Definition of sub-supplier refer to 2.3.17.
35	Should section 3.3 on page 13 of document "240-180100134_Transmission Environmental Requirements for Contractors and/or Suppliers Standard" be submitted at tender stage or post-contract award?
	Section 3, bullet 1 EMS documents to be submitted at tender stage as per section A of Transmission Environmental Management Tender Returnable Document (Ref: 240-154832228) Section 3, bullets 2 & 3 Post-contract award responsibilities for the successful suppliers

36	NTCSA to kindly provide Appendix A as referenced in section 3.5 on page 15 of document "240-180100134_Transmission Environmental Requirements for Contractors and/or Suppliers Standard".		
	<p>NTCSA Projects Delivery does not issue the document referred in section 3.5 which is the aspect and impact register at tender stage, as it is not project specific.</p> <p>Suppliers are expected to develop site/ scope specific impact and aspect register for submission.</p>		
37	NTCSA to kindly provide the appendices referenced on page 27 of document "240-180100134_Transmission Environmental Requirements for Contractors and/or Suppliers Standard", or advise if they are not required for this tender.		
	Appendix	Description	Response
	A	Aspect Register	This will be provided post contract award; however, suppliers are expected to submit the aspect & impact register on their own template as per Section D of Transmission Environmental Management Tender Returnable Document (Ref: 240-154832228)
	B	EMP for Service Providers or Suppliers	Internal EMPr will be provided post contract award for specific projects
	C	Risk Assessment (High, Medium, and Low risk work) Integrated Risk Standard	To be made available post contract award.
	D	Tender returnable form	This was made available with the tender pack.
	E	Environmental Requirements Pro-forma	This was made available with the tender pack.

	F	Environmental Method Statement Template for Service Providers or Suppliers	Suppliers to use their own template.	
38	NTCSA to advise on the reason for the duplication of documents within the Commercial section, as tenderers are uncertain which versions are to be signed. The duplications are as follows:			
	Signed the one on the ITT or on the attached or one of each is fine			
39	Why has the document "1.0_NTCSA_ITT_Annexure I_SBD 6.1_Standard Bidding Document" not been pre-populated by NTCSA, particularly the Specific Goals table, as tenderers require this information to accurately claim points?			
	For supplier to populate as indicted on page 30 of ITT			
40	Why has the document "Annexure H_1.8_SBD 1" not been pre-populated by NTCSA?			
	For supplier to populate their information			
41	Is there an opportunity for tenderers to physically test or trial the eTendering portal in advance to properly familiarise themselves with the submission process?			
	Yes, you can submit the test as a pilot to the system Please indicate E1232NTCSAMWP and TEST as a reference only on the 04 July 2025 and feedback will be shared with everyone on the 08 July 2025			
42	Are tenderers required to complete all annexures and SBDs included within the IPSS ITT document, or only those provided as separate individual documents? NTCSA to advise.			
	The supplier to submit the one on the ITT or the other attachment as is their choice			
43	Point 1.1.1 on page 5 of the IPSS ITT document states, "Basic Compliance (Complete original tender in paper form and one (1) complete hard copy of the original tender also in paper form." However, this is an electronic submission, therefore, NTCSA must clarify whether this is applicable.			
	The submission will be online not hardcopy and Basic Compliance will not be applicable because submission will be online no hard copy to be provided			
44	In Section 1.1 of the IPSS ITT document, several documents are marked with an asterisk (*), which indicates they are ""Returnables required at Tender closing (disqualifiable)"".			

	However, in the table, they are ticked as ""Returnable required at Tender closing (non-disqualifiable)"" , which is contradictory. Kindly confirm which classification applies to the following documents, and whether the asterisk or table takes precedence:
	In Section 1.1 of the IPSS ITT document, several documents are marked with an asterisk (*), which indicates they are ""Returnables required at Tender closing (disqualifiable) Please submit at tender closing . However, in the table, they are ticked as ""Returnable required at Tender closing (non-disqualifiable)"" , You will not be disqualified if you don't submit but you will be offered only seven days to submit during evaluations which is contradictory. Kindly confirm which classification applies to the following documents, and whether the asterisk or table takes precedence: What is key as returnable and is disqualifiable is Signed NEC, valid PSIRA , CSD, Price schedule and all technical returnable however we encouraged the supplier to submit all the returnable.
45	NTCSA to kindly confirm whether the Tax Evaluation Questionnaire listed in Section 1.1 of the IPSS ITT is required at tender stage as the document is noted as attached but appears to be missing. Please advise.
	Not applicable
46	NTCSA to kindly confirm as to whether the "Reverse e-auction training acknowledgement form (if applicable)" listed in Section 1.1 of the IPSS ITT is required at tender stage as it states not applicable but is then ticked as Returnable required at Tender closing. (Non-disqualifiable) **. Please advise.
	Not applicable
47	NTCSA to kindly confirm as to whether the "E-tendering Help Manual acknowledgement form" listed in Section 1.1 of the IPSS ITT is required at tender stage as it doesn't specify on the table. Additionally, it is also not included in any documentation, therefore, if it is applicable and needs to be submitted, then it needs to be provided. Please advise.
	Provided as a guide for all the suppliers to familiarise themselves with the system
48	NTCSA to kindly confirm as to whether the "E-tendering Help Manual for supplier" listed in Section 1.1 of the IPSS ITT is required at tender stage as it doesn't specify on the table. Please advise.
	Not applicable

49	NTCSA to kindly confirm as to whether the "CIDB Contract Skills Development Goals (CSDG)" listed in Section 1.1 of the IPSS ITT is applicable or not as it states not applicable but is then ticked as a Returnable required prior to Contract Award. Please advise.
	Not applicable
50	NTCSA to kindly confirm as to whether the "Building/Civil: Contract Skills Development Goals (CSDG)" listed in Section 1.1 of the IPSS ITT is applicable or not as it states not applicable but is then ticked as a Returnable required prior to Contract Award. Please advise.
	Not applicable
51	NTCSA to kindly confirm as to whether the "CIDB: Indirect Targeting for Enterprise Enterprise Development Contracts" listed in Section 1.1 of the IPSS ITT is applicable or not as it states not applicable but is then ticked as a Returnable required prior to Contract Award. Please advise.
	Not applicable
52	NTCSA to kindly confirm as to whether the "Contract Participation Goals (CPG)" listed in Section 1.1 of the IPSS ITT is applicable or not as it states not applicable but is then ticked as a Returnable required prior to Contract Award. Please advise.
	Not applicable
53	Kindly advise what the tenderer should do regarding the "Scope of Work" listed in Section 1.1 of the IPSS ITT. It is not ticked in any of the columns, and it is unclear whether it is applicable, when it should be submitted, or which document it refers to, as it states "attached" but no clear document is provided.
	Not applicable but the supplier to submit all the technical returnable as per the requirements
54	NTCSA to provide the document or provide guidance on where to find the document for, "Supplier Non-Disclosure Agreement" which is listed in section 1.1 of the IPSS ITT document. It states attached; however, the document has not been provided.
	To be uploaded under clarification folder
55	Kindly advise whether we are only required to complete the SDL&I Compliance Matrix provided in the NEC document titled "IPSS5 C3 1 ECC3 Employer's Works Information", or if a separate document must be submitted for the SDL&I Undertaking item listed in Section 1.1 of the IPSS ITT.
	SDL&I Matrix to be loaded

56	Kindly advise exactly what needs to be submitted for the Insurance Deductibles item listed in Section 1.1 of the IPSS ITT document.
	Will be attached under clarification folder
57	In section 3.18 on page 30 of the IPSS ITT document, it states that "the successful tenderer must subcontract a minimum of 30% of the value of the contract", however, it then states, "a supplier awarded a contract may not subcontract more than 25% of the value". NTCSA to advise whether the applicable percentage is 30% or 25%.
	30% subcontracting is applicable
58	In the "NTCSA Standard Conditions of Tender – 01 July 2024" document, Section 2.9 (page 3) states: "Tenders must be completed in ink and may not be completed in pencil." As this is an electronic eTender submission, kindly confirm whether the tender may be completed and filled in electronically."
	Pencil is not acceptable but electronic system is acceptable
59	NTCSA to advise whether the ORHVS Certificates need to be submitted at tender stage or only post-contract award, as Section 2.3 "Eskom ORHVS Certificates" on page 7 of the IPSS5 C3 1 ECC3 Employer's Works Information document does not specify the required stage of submission.
	Will be required post contract award
60	NTCSA to advise whether a Mitigation Plan needs to be provided at tender stage or only at post-contract award stage, as Section 2.4 "Environmental Constraints and Management" on page 7 of the IPSS5 C3 1 ECC3 Employer's Works Information document does not specify the required stage of submission.
	<p>The information detailed in the works information report will be required post contract award.</p> <p>The environmental tender evaluation form specifies the required information for submission at this stage. Tenderers are advised to refer to the form and submit the tender documents accordingly.</p> <p>It should be noted that additional environmental documentation is provided for guidance and to inform potential tenderers. Evaluation will be exclusively guided by the criteria outlined in the evaluation form.</p>

Clarification Response

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61	NTCSA to kindly advise on the reason for the duplication of documents within the NEC3 IPSS section, as tenderers are uncertain which versions are to be signed. The duplicated documents are listed below:
	During uploading of the information we had system clash the information was not showing on portal hence duplicate but is corrected