

Note: All tenders and quotations are done via our eProcurement system.

The information given below is an extract of the scope of work. **To access/open the full set of tender documentation, you must be registered on CSD.**

If you have a MAAA CSD registration number and are receiving email notifications from PetroSA Procurement you are already registered, please login as indicated below:

Username: MAAA...

User Code: MAAA...

Password: newuser

Contact the call center on **+27 21 939-3131** or email: **supplier@petrosa.co.za** if you are having problems with your login.

If **you do not have a MAAA** CSD registration number, please click on **“Not Registered Yet”** and register. Click on the link below to download a “how to” guide to assist you.

<http://www.procurement.petrosa.com/Downloads/Documents/SupplierSelfRegistration.pdf>

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SCOPE OF WORK

SUPPLY AND DELIVERY OF DIGITAL SSL CERTIFICATES

1. Background

PetroSA' Digital Transformation & Technology (Information Services) Department requires the services of a reliable certified service provider to supply and renew up to ten (10) *SSL certificates* for a period of three (3) years, with an option to extend the *SSL certificates* for a further three (3) year period.

2. Scope of requirements

No	Scope of Digital SSL Requirements	
1.	Quantity	The service provider must supply up to ten (10) SSL certificates annually. The number of SSL certificates procured yearly may vary based on the needs of PetroSA.
2.	Certificate Type	(a) All SSL certificates must be Domain Validated (DV) certificates. (b) The service provider should offer options for Organization Validated (OV) and Extended Validation (EV) certificates if needed.

3.	Compatibility	<p>The SSL certificates must be compatible with major web browsers and server platforms, including but not limited to:</p> <ul style="list-style-type: none"> o Microsoft Edge o Mozilla Firefox o Google Chrome o Apple Safari o Apache o Microsoft IIS, Azure o Oracle
4.	Encryption	<p>(a) The SSL certificates must support at least 256-bit encryption. (b) They must also support the latest TLS (Transport Layer Security) protocols.</p>
5.	Features	<p>(a) Wildcard Certificates: At least five (5) of the SSL certificates, if required, must be wildcard certificates capable of securing multiple subdomains. (b) Multi-Domain Certificates: At least five (5) of the SSL certificates, if required, should support multiple domains (SAN– Subject Alternative Name). (c) Unlimited Server Licenses: The SSL certificates must allow for installation on multiple servers without additional costs.</p>
6.	Validation Requirements	<p>(a) The service provider must offer streamlined validation processes to ensure quick issuance. (b) The service provider must handle the validation process with minimal involvement from the PetroSA's ICT technical team.</p>
7.	Technical Support	<p>(a) The service provider must offer 24/7 technical support for validation and issuance issues. (b) Support should cover all major operating systems and server environments.</p>
8.	Security and Compliance	<p>(a) The SSL certificates must comply with industry standards and best practices for SSL/TLS security. (b) They should be issued by a trusted Certificate Authority (CA) recognised by all major browsers and operating systems. (c) The SSL certificates must include warranty coverage for data breaches caused by certificate issues.</p>
9.	Renewal Process	<p>(a) SSL certificates must be renewed annually for the three years appointment period. (b) The Service Provider must ensure timely renewal to avoid interruption to PetroSA services.</p>
10.	Flexible Procurement Arrangement	<p>(a) The service provider must allow flexibility in the number of SSL certificates procured annually, up to a maximum of ten (10) certificates. (b) PetroSA reserves the right to determine the number of SSL certificates required annually based on operational needs. (c) The service provider must ensure that this flexible arrangement does not affect the pricing structure or the quality of service provided.</p>

3. Mandatory Technical Requirements (Instruction And Evaluation Criteria)

- ◆ Kindly provide PetroSA with an estimate quote per annum reflecting the price for a maximum of ten (10) SSL Certificates – **see CBA attached to this RFQ, which must be completed and be submitted with the RFQ.**
- ◆ The service provider must be an accredited partner or reseller of a trusted Certificate Authority (CA) recognised by major web browsers and operating systems. **Proof of accreditation or partnership must be provided. A valid, CERTIFIED copy of accreditation or partnership must be submitted as proof.**

4. Enquiries

- ◆ Any enquiries regarding this tender should be addressed to **Caroline Widmer** in the Tender Office at telephone no. **(021) 929-3006**, or e-mail address caroline.widmer@petrosa.co.za.
- ◆ Log onto the PetroSA website and access the full RFQ on the e-Procurement system. www.procurement.petrosa.com
- ◆ No emailed tenders will be accepted.