

QUALITY REQUIREMENT

SECTION A (TENDERE)	ENQUIRY/ CONTRACT No:					
	ENQUIRY/ CONTRACT DESCRIPTION	Design, interface, install and commission a Public Address management system that is compatible with existing TOA V-1000 series and TOA VX-2000 series equipment, speakers, amplifiers, and cabling for a period of two (02) years.				
SECTION B (ESKOM)	CLAUSES OF 240- 105658000	CLAUSE DESCRIPTION				INDICATE WITH AN (X) AS
	CLAUSE 3	PRE-CONTRACT AWARD QUALITY REQUIREMENTS				X
	CLAUSE 4	(*Select Only Applicable Category). NB: Not more than one category must be selected. Also indicate whether site assessment is applicable.				
		Category 1 (refer to clause 3.5.2 of 240-105658000)				-
		Category 2 (refer to clause 3.5.3 of 240-105658000)				X
		Category 3 (refer to clause 3.5.4 of 240-105658000)				-
		Category 4 (refer to clause 3.5.5 of 240-105658000)				-
	CLAUSE 5	Main Supplier and Sub-supplier Capability and Capacity Assessment (refer to				-
		POST-CONTRACT AWARD				
		Contract Execution (refer to clause 3.7.1 of 240-105658000)				X
	CLAUSE 6	Supplier Quality Performance Monitoring Phase (refer to clause 3.7.2 of 240-105658000)				X
		STANDARD CONDITIONS				
		Eskom Rights of Access (refer to clause 3.8.1 of 240-105658000)				X
		Eskom Rights to Information (refer to clause 3.8.2 of 240-105658000)				X
		Preservation (refer to clause 3.8.3 of 240-105658000)				X
Quality Audits Related Conditions (refer to clause 3.8.4 of 240-105658000)				X		
Management of Nonconformities and Nonconforming Outputs Identified by Eskom (refer to clause 3.8.5 of 240-105658000)				X		
SPECIAL PROCESSES (REFER TO CLAUSE 3.8.6 OF 240-105658000)				X		
SECTION C (ESKOM)	CLAUSES OF ISO 9001 STANDARD	ISO 9001 STANDARD CLAUSE DESCRIPTION	INDICATE WITH AN (X) AS APPLICABLE	QUALITY PRINCIPL ES	ISO 9001 STANDARD PRINCIPLE DESCRIPTION	INDICATE WITH AN (X) AS APPLICABLE
	CLAUSE 4	Context of the Organisation	X	PRINCIPL E 1	Customer focus	X
	CLAUSE 5	Leadership	X	PRINCIPL E 2	Leadership	X
	CLAUSE 6	Planning	X	PRINCIPL E 3	Engagement of	X
	CLAUSE 7	Support	X	PRINCIPL E 4	Process approach	X
	CLAUSE 8	Operation	X	PRINCIPL E 5	Improvement	X
	CLAUSE 9	Performance Evaluations	X	PRINCIPL E 6	Evidence based decision making	X
CLAUSE 10	Improvement	X	PRINCIPL E 7	Relationship Management	X	
SECTION D (ESK)	ESKOM'S QUALITY REPRESENTA TIVE	NAME		DESIGNATION	DATE	SIGNATURE
				Officer QA	20 January 2026	
SECTION E (TENDER)	TENDERER'S QUALITY REPRESENTA TIVE	NAME		DESIGNATION	DATE	SIGNATURE

	Supplier Quality Management: List of Tender Returnables Documents		Unique Identifier	240-12248652
			Revision	7
			Effective Date	2022/01/26
			Specification	240-105658000
Category 2	: Quality Requirements	Deliverables to be evaluated indicator = 1		
SECTION A: Quality Management System Requirements ISO 9001				
(Option 1) Valid certification of Quality Management System by an ISO accredited body				
				Apply =1
A.1 Product / Service Scoping on ISO 9001 certificate is defined and relevant				1
A.2 Certificate by Approved and Authorized certification authority				1
A.3 Certification Authority has Recognized International Accreditation				1
A.4 Validity (expiry date) of certificate				1
Section A Score Option 1				4
SECTION A: Quality Management System Requirements ISO 9001				
(Option 2)	Objective evidence of documented QMS that is not certified but complies with ISO 9001			
				Apply =1
A.1 QMS Manual or a document that defines and describes the QMS and its scope				1
A.2 Quality Policy Approved by top management.				1
A.3 Quality Objectives Approved by top management.				1
A.4 Control of documented information (i.e. document and record control) Clause 7.5 of ISO 9001:2015				1
A.5 Documented information for Control of nonconforming outputs Clause 8.7 of ISO 9001:2015				1
A.6 Documented information for Nonconformity and Corrective action Clause 10.2 of ISO 9001:2015				1
A.7 Documented information for Internal audit Clause 9.2 of ISO 9001:2015				1
Section A Score Option 2				7
SECTION B : Evidence of QMS in operation (Tender Quality Requirements -Ref 240-105658000)				
				Apply =1

B.1 Documented information for defined roles, responsibilities and authorities - Organization chart and Responsibility matrix (must include but not limited to quality management function/role) (Clause 5.3 of ISO 9001:2015)	1
B.2 Documented information for Control of Externally Provided Processes, Products and Services - Must include criteria for evaluation, selection, monitoring of performance, and re-evaluation of external providers (Clause 8.4 of ISO 9001:2015)	1
B.3 Latest copy of an internal management system audit report (with Nonconformity, Correction and/ or Corrective Action Reports) - Report must include but not limited to Objective, Scope, Criteria and outcomes of the audit. (Clause 9.2 of ISO 9001:2015)	1
B.4 Latest copy of a certification management system audit report not older than 12 months (with Nonconformity, Correction and/ or Corrective Action Reports)	0
B.5 Records of Management Review meetings (minutes, attendance registers e.t.c)	1
Section B Score	4
SECTION C: Contract Quality Plan Requirements (Ref 240-105658000 and 240-109253698).	
Draft Contract Quality Plan specific to the scope of work as described in the tender documents (Ref ISO 10005)	
	Apply (Yes=1)
NB! Draft Contract/Project Quality Plan has important QA deliverables	1
Section C Score	1
SECTION D: Quality Control Plan Requirements (Ref 240-105658000 or 240-109253302)	
QCP /Checklist/ ITP (Quality Control Plans) as per Scope of Works (Ref ISO 10005)	
	Apply = 1
NB! Draft/ Example of an Inspection and Test Plan (ITP) or Quality Control Plan (QCP) on similar and/ or previous work done	1
Section D Score	1
SECTION E: User defined additional Requirements & miscellaneous (Ref 240-105658000)	
Customer specific requirements & other standards and required can be listed and evaluated here	
	Apply (Yes=1)
E.1 Form A is completed and signed.	1
E.2 Add other requirements (if applicable) as per the scope of work and/ or specification	1
Section E Score	2

NAME OF ESKOM REPPRESENTATIVE			Officer QA	
DATE ISSUED			20-Jan-26	
PROJECT: TENDER TITLE			Design, interface, install and commission a Public Address management system that is compatible with existing TOA V-1000 series and TOA VX-2000 series equipment, speakers, amplifiers, and cabling for a period of two (02) years.	
SIGNATURE				