



PROVISION OF SAGE 200 EVOLUTION ERP & SUB-SYSTEMS SUPPORT SERVICES FOR A PERIOD OF THIRTY-SIX (36) MONTHS.

CONTRACT NO: UGU-06-1714-2025

NAME OF BIDDER:

CONTACT PERSON:

TELEPHONE N° :

FAX N°

ADDRESS :

.....

.....

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BID CLOSES: ON FRIDAY, 26 SEPTEMBER 2025

Note: This bid document must NOT be separated.

Annexures are to be attached to the back of the document.

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Bid Notice

PROVISION OF SAGE 200 EVOLUTION ERP & SUB-SYSTEMS SUPPORT SERVICES FOR A PERIOD OF THIRTY-SIX (36) MONTHS Contract No.: UGU-06-1714-2025

Bids are hereby invited from accredited service providers for Provision of Sage 200 Evolution ERP & Sub-Systems Support Services for a period of thirty-six (36) months.

Bid documents are obtainable from the Ugu District Municipality office in Port Shepstone at No. 28 Connor Street as from **Wednesday, 27 August 2025**, at a non-refundable payment of R1000.00 (No cheques will be accepted). The bid will also be advertised on the municipality's website and documents can be downloaded from the website and e-tender portal, free of charge.

Bids completed in accordance with the conditions indicated in documents, must be sealed and endorsed with the relevant contract number and be deposited in the official tender box at the foyer of Ugu District Municipality on 96 Marine Drive, Phase 2 Building, Oslo Beach not later than **12h00 on Friday, 26 September 2025**, at which time bids will be opened in public. Bids that are submitted late, incomplete, unsigned or by facsimile, electronically, couriered or not completed in black ink will be rejected and not accepted for further evaluation. Bids submitted must be valid for a period of **90 days**.

There will be no briefing session for this tender.

All bid enquiries are to be directed to Msa Sakha, Manager: Financial Management Systems Support, during office hours on (039) 688 3504 or emailed to Msa.Sakha@ugu.gov.za

The bid will be evaluated on Functionality, Price and Preference. Bidders that score less than 75% for functionality, will not be evaluated further.

Functionality Assessment Criteria is as follows:

Functionality Criteria:	MAX Score Points:
• Gold Partner Certification or Proof of Agreement with the 3rd Party Software Vendors	15 points
• Qualifications and Experience of Key Personnel <ul style="list-style-type: none">○ mSCOA Training Experience = 15 points○ Sage Municipal Billing Certification and Experience = 10○ Sage 200 Evolution ERP Certification and Experience = 20	45 points
• Experience of Bidder	20 points
• Existence of Online Issue Logging and Tracking System (Helpdesk)	5 points
• Participation in the Young Graduates Employment Programme	15 points

Ugu District Municipality subscribes to the Preferential Procurement Regulations **2022**, pertaining to the Preferential Procurement Policy Framework Act (PPPFA) principles whereby a bidder's submission will be evaluated according to the sum of the award of points in respect of the tender value and **Specific Goals**.

Price and Preference will be used for evaluation. The 80/20 preferential point system will be applicable, with 80 points for price and 20 points for Specific Goals (*See below table*), in terms of revised Preferential Procurement Regulation in effect from **16 January 2023 Gazette Notice No. 47452 dated 04 November 2022**.

Points to be allocated as follows:

	Categories	Weight	80 20	Supporting Documents
1	Ownership	60%	12	
2	Reconstruction & Development Programme	30%	6	
3	Other Specific Goals-	10%	2	
		100%	20	
#	Specific Goal(s)	Weight	80 20 PP	
	Ownership Categories:			
1.	1. an EME or QSE which is at least 100% owned by black people;	100%	12	CIPC: Shareholders Certificate and Sworn Affidavit confirming QSE/EME
	2. an EME or QSE which is at least 51% owned by black people;	50%	8	CIPC: Shareholders Certificate and Sworn Affidavit confirming QSE/EME
2	Promotion of Local Business(s)			
	1. Enterprise Located within the District Municipality - Rural	100%	6	CSD & Utilities: POR*: SAPS Affidavit
	2. Enterprise Located within the District Municipality - Urban	67.7%	4	CSD & Utilities: POR*: SAPS Affidavit
	3. Enterprise Located within the Province	33.3%	2	CSD & Utilities: POR*: SAPS Affidavit
3	Other Specific Goals			
	1. Enterprise 100% owned by Youth/Women/Disabled	100%	2	CIPC: Shareholders Certificate and Directors ID

The Council reserves the right not to accept the lowest bid or any bid and reserves the right to accept the whole or part of the bid, or to reject all bids and cancel the notice to tender.

Kindly note: Regulation 44 of Municipal Supply Chain Management Regulations states that the Municipality may not make any award to a person who is in the service of the state

VO MAZIBUKO
 MUNICIPAL MANAGER
 UGU DISTRICT MUNICIPALITY

PART A
INVITATION TO BID

YOU ARE HEREBY INVITED TO BID FOR REQUIREMENTS OF UGU DISTRICT MUNICIPALITY					
BID NUMBER:	UGU-06-1714-2025	CLOSING DATE:	26 SEPTEMBER 2025	CLOSING TIME:	12H00
DESCRIPTION	PROVISION OF SAGE 200 EVOLUTION ERP & SUB-SYSTEMS SUPPORT SERVICES FOR A PERIOD OF THIRTY-SIX (36) MONTHS				
THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM (MBD7).					
BID RESPONSE DOCUMENTS MAY BE DEPOSITED IN THE BID BOX SITUATED AT (STREET ADDRESS)					
UGU DISTRICT MUNICIPALITY					
93 MARINE DRIVE					
PHASE 2 BUILDING					
OSLO BEACH					
SUPPLIER INFORMATION					
NAME OF BIDDER					
POSTAL ADDRESS					
STREET ADDRESS					
TELEPHONE NUMBER	CODE		NUMBER		
CELLPHONE NUMBER					
FACSIMILE NUMBER	CODE		NUMBER		
E-MAIL ADDRESS					
VAT REGISTRATION NUMBER					
TAX COMPLIANCE STATUS	TCS PIN:		OR	CSD No:	
B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE [TICK APPLICABLE BOX]	<input type="checkbox"/> Yes <input type="checkbox"/> No		B-BBEE STATUS LEVEL SWORN AFFIDAVIT		<input type="checkbox"/> Yes <input type="checkbox"/> No
ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS ISERVICES IWORKS OFFERED?	<input type="checkbox"/> Yes <input type="checkbox"/> No [IF YES ENCLOSE PROOF]		ARE YOU A FOREIGN BASED SUPPLIER FOR THE GOODS ISERVICES IWORKS OFFERED?		<input type="checkbox"/> Yes <input type="checkbox"/> No [IF YES, ANSWER PART B:3]
TOTAL NUMBER OF ITEMS OFFERED			TOTAL BID PRICE		R
SIGNATURE OF BIDDER			DATE		
CAPACITY UNDER WHICH THIS BID IS SIGNED					
BIDDING PROCEDURE ENQUIRIES MAY BE DIRECTED TO:			TECHNICAL INFORMATION MAY BE DIRECTED TO:		
DEPARTMENT	SCM Unit		CONTACT PERSON	Mr Msa Sakha	
CONTACT PERSON	Ms Ntabiso Mabaso		TELEPHONE NUMBER	039-688 3504	
TELEPHONE NUMBER	039-688 5765		FACSIMILE NUMBER	N/A	
FACSIMILE NUMBER	N/A		E-MAIL ADDRESS	Msa.Sakha@ugu.gov.za	
E-MAIL ADDRESS	Ntabiso.Mzotho@ugu.gov.za				

PART B
TERMS AND CONDITIONS FOR BIDDING

1. BID SUBMISSION:
1.1. BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. LATE BIDS WILL NOT BE ACCEPTED FOR CONSIDERATION.
1.2. ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED- (NOT TO BE RE-TYPED) OR ONLINE
1.3. THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT AND THE PREFERENTIAL PROCUREMENT REGULATIONS, 2022, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF CONTRACT.
2. TAX COMPLIANCE REQUIREMENTS
2.1. BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS AND ARE REQUIRED TO SUBMIT VALID TAX CLEARANCE CERTIFICATE.
2.2. IN BIDS WHERE CONSORTIA I JOINT VENTURES I SUB-CONTRACTORS ARE INVOLVED, EACH PARTY MUST SUBMIT A SEPARATE TCS CERTIFICATE I PIN I CSD NUMBER.

NB: FAILURE TO PROVIDE ANY OF THE ABOVE PARTICULARS MAY RENDER THE BID INVALID. LEAVE NO BLANKS – WHERE N/A INDICATE AS SUCH. ANY BLANKS DISQUALIFIES THE BID.
NO BIDS WILL BE CONSIDERED FROM PERSONS IN THE SERVICE OF THE STATE.

SIGNATURE OF BIDDER:

CAPACITY UNDER WHICH THIS BID IS SIGNED:

DATE:

Please attach copies of the following documents. Failure to provide the following duly completed and up to date documents and certified where applicable will lead to automatic disqualification.

- **Company registration documents or Certified ID Copies for Sole Proprietors**
- **Tax Reference Number and Pin**
- **All Declaration Forms**
- **Joint Venture agreement (where applicable)**
- **Proof of payment for Municipal Services**
- **Central Supplier Database Registration**
- **Pricing Schedule**
- **Form of Offer**
- **Gold Partnership (minimum) for the Implementation and Support of Sage 200 Evolution ERP System**

DECLARATION OF INTEREST

(JOINT VENTURE BIDDERS MUST COMPLETE A SEPARATE FORM)

1. No bid will be accepted from persons in the service of the state.
2. Any person, having a kinship with persons in the service of the state, including a blood relationship, may make an offer or offers in terms of this invitation to bid. In view of possible allegations of favoritism, should the resulting bid, or part thereof, be awarded to persons connected with or related to persons in service of the state, it is required that the bidder or their authorized representative declare their positioning relation to the evaluating/adjudicating authority.
3. In order to give effect to the above, the following questionnaire must be completed and submitted with the bid.

3.1 Full Name of bidder or his or her representative: _ _ _ _ _

3.2 Identity Number: _ _ _ _ _

3.3 Position occupied in the Company (director, trustee/shareholder"): _ _ _ _ _

3.4 Company Registration Number: _ _ _ _ _

3.5 Tax Reference Number: _ _ _ _ _

3.6 VAT Registration Number: _ _ _ _ _

3.7 The names of all directors / trustees / shareholders members, their individual identity numbers and state employee numbers must be indicated in paragraph 4 below.

3.8 Are you or any Directors/trustees/shareholders/ members presently in the service of the state?

YES / NO

3.8.1 If yes, furnish particulars. _ _ _ _ _

_ _ _ _ _

¹MSCM Regulations: "in the service of the state" means to be –

(a) a member of –

- (i) any municipal council;
- (ii) any provincial legislature; or
- (iii) the national Assembly or the national Council of provinces;

(b) a member of the board of directors of any municipal entity;

(c) an official of any municipality or municipal entity;

(d) an employee of any national or provincial department, national or provincial public entity or constitutional institution within the meaning of the Public Finance Management Act, 1999 (Act No.1 of 1999);

(e) a member of the accounting authority of any national or provincial public entity; or

(f) an employee of Parliament or a provincial legislature.

² Shareholder" means a person who owns shares in the company and is actively involved in the management of the company or business and exercises control over the company.

Have you been in the service of the state for the past twelve months? _ _ _ **YES / NO**

3.9.1 If yes, furnish particulars. - - - - -
- - - - -

3.10 Do you have any relationship (family, friend, other) with persons in the service of the state and who may be involved with the evaluation and or adjudication of this bid? **YES / NO**

3.10.1 If yes, furnish particulars.

- - - - -
- - - - -

3.11 Are you aware of any relationship (family, friend, other) between any other bidder and any persons in the service of the state who may be involved with the evaluation and or adjudication of this bid? **YES / NO**

3.11.1 If yes, furnish particulars

- - - - -
- - - - -

3.12 Are any of the company's directors, trustees, managers, principal shareholders or stakeholders in service of the state? **YES / NO**

3.12.1 If yes, furnish particulars.

- - - - -
- - - - -

3.13 Are any spouse, child or parent of the company's directors, trustees, managers, principal shareholders or stakeholders in service of the state? **YES / NO**

3.13.1 If yes, furnish particulars.

- - - - -
- - - - -

3.14 Do you or any of the directors, trustees, managers, principal shareholders, or stakeholders of this company have any interest in any other related companies or business whether or not they are bidding for this contract. **YES / NO**

3.14.1 If yes, furnish particulars:

- - - - -
- - - - -

4. Full details of directors / trustees / members / shareholders.

Full Name	Identity Number	Are you employed by National/ Provincial / Local Government? YES/NO	If YES, please give details

5. I duly confirm that the above information is correct until otherwise advised in writing and the company undertakes to immediately, in writing on same day of appointment, advise the Ugu District Municipality immediately if any of its directors/trustees/ members/shareholders assumes appointment as an employee in national, provincial and/or local government and the company will deregister from the Ugu District Municipality Supplier Database and cease forthwith from doing business with the Ugu District Municipality and the company shall be subject to a penalty of forfeiting all payments for services rendered or products delivered or installed if it fails to immediately disclose in writing the employment of any of its directors/trustees/ members/shareholders in national, provincial and/or local government.

Signature

Date

Capacity

Name of Bidder

PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2022

This preference form must form part of all tenders invited. It contains general information and serves as a claim form for preference points for specific goals.

NB: BEFORE COMPLETING THIS FORM, TENDERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF THE TENDER AND PREFERENTIAL PROCUREMENT REGULATIONS, 2022.

1. GENERAL CONDITIONS

- 1.1 The following preference point systems are applicable to invitations to tender:
- the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
 - the 90/10 system for requirements with a Rand value above R50 000 000 (all applicable taxes included).
- 1.2 **To be completed by the organ of state**
(delete whichever is not applicable for this tender).
- a) The applicable preference point system for this tender is the **90/10** preference point system.
 - b) The applicable preference point system for this tender is the **80/20** preference point system.
 - c) Either the **90/10 or 80/20 preference point system** will be applicable in this tender. The lowest/ highest acceptable tender will be used to determine the accurate system once tenders are received.
- 1.3 Points for this tender (even in the case of a tender for income-generating contracts) shall be awarded for:
- (a) Price; and
 - (b) Specific Goals.

1.4 **To be completed by the organ of state:**

The maximum points for this tender are allocated as follows:

	POINTS
PRICE	80
SPECIFIC GOALS	20
Total points for Price and SPECIFIC GOALS	100

- 1.5 Failure on the part of a tenderer to submit proof or documentation required in terms of this tender to claim points for specific goals with the tender, will be interpreted to mean that preference points for specific goals are not claimed.
- 1.6 The organ of state reserves the right to require of a tenderer, either before a tender is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the organ of state.

2. DEFINITIONS

- 2.1 “**tender**” means a written offer in the form determined by an organ of state in response to an invitation to provide goods or services through price quotations, competitive tendering process or any other method envisaged in legislation;
- 2.2 “**price**” means an amount of money tendered for goods or services, and includes all applicable taxes less all unconditional discounts;
- 2.3 “**rand value**” means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;
- 2.4 “**tender for income-generating contracts**” means a written offer in the form determined by an organ of state in response to an invitation for the origination of income-generating contracts through any method envisaged in legislation that will result in a legal *agreement* between the organ of state and a third party that produces revenue for the organ of state, and includes, but is not limited to, leasing and disposal of assets and concession contracts, excluding direct sales and disposal of assets through public auctions; and
- (a) “**the Act**” means the Preferential Procurement Policy Framework Act, 2000 (Act No. 5 of 2000).

3. FORMULAE FOR PROCUREMENT OF GOODS AND SERVICES

3.1. POINTS AWARDED FOR PRICE

3.1.1 THE 80/20 OR 90/10 PREFERENCE POINT SYSTEMS

A maximum of 80 or 90 points is allocated for price on the following basis:

$$\begin{array}{ccc} \text{80/20} & \text{or} & \text{90/10} \\ \\ Ps = 80 \left(1 - \frac{Pt - P_{min}}{P_{min}} \right) & \text{or} & Ps = 90 \left(1 - \frac{Pt - P_{min}}{P_{min}} \right) \end{array}$$

Where

- Ps = Points scored for price of tender under consideration
- Pt = Price of tender under consideration
- Pmin = Price of lowest acceptable tender

3.2. FORMULAE FOR DISPOSAL OR LEASING OF STATE ASSETS AND INCOME GENERATING PROCUREMENT

3.2.1. POINTS AWARDED FOR PRICE

A maximum of 80 or 90 points is allocated for price on the following basis:

$$P_S = \frac{80}{20} \left(1 + \frac{Pt - P_{max}}{P_{max}} \right) \quad \text{or} \quad P_S = \frac{90}{10} \left(1 + \frac{Pt - P_{max}}{P_{max}} \right)$$

Where

Ps = Points scored for price of tender under consideration
Pt = Price of tender under consideration
Pmax = Price of highest acceptable tender

4. POINTS AWARDED FOR SPECIFIC GOALS

- 4.1. In terms of Regulation 4(2); 5(2); 6(2) and 7(2) of the Preferential Procurement Regulations, preference points must be awarded for specific goals stated in the tender. For the purposes of this tender the tenderer will be allocated points based on the goals stated in table 1 below as may be supported by proof/ documentation stated in the conditions of this tender:
- 4.2. In cases where organs of state intend to use Regulation 3(2) of the Regulations, which states that, if it is unclear whether the 80/20 or 90/10 preference point system applies, an organ of state must, in the tender documents, stipulate in the case of—
 - (a) an invitation for tender for income-generating contracts, that either the 80/20 or 90/10 preference point system will apply and that the highest acceptable tender will be used to determine the applicable preference point system; or
 - (b) any other invitation for tender, that either the 80/20 or 90/10 preference point system will apply and that the lowest acceptable tender will be used to determine the applicable preference point system, then the organ of state must indicate the points allocated for specific goals for both the 90/10 and 80/20 preference point system.

Table 1: Specific goals for the tender and points claimed are indicated per the table below.

(Note to organs of state: Where either the 90/10 or 80/20 preference point system is applicable, corresponding points must also be indicated as such.

Note to tenderers: The tenderer must indicate how they claim points for each preference point system.)

The specific goals allocated points in terms of this tender	Number of points allocated (90/10 system) (To be completed by the organ of state) PART A B	Number of points allocated (80/20 system) (To be completed by the organ of state) PART A B	Number of points claimed (90/10 system) (To be completed by the tenderer)	Number of points claimed (80/20 system) (To be completed by the tenderer)
Ownership:				
1. an EME or QSE which is at least 100% owned by black people;	6	12		
2. an EME or QSE which is at least 51% owned by black people;	4	8		
RDP				
1. Enterprise Located within the District Municipality - Rural	3	6		
2. Enterprise Located within the District Municipality - Urban	2	4		
2. Enterprise Located within the Province	1	2		
Other Specific Goal				
1. Enterprise 100% owned by Youth/Women/Disabled/Military V	1	2		

DECLARATION WITH REGARD TO COMPANY/FIRM

4.3. Name of company/firm.....

4.4. Company registration number:

4.5. TYPE OF COMPANY/ FIRM

- ☐ Partnership/Joint Venture / Consortium
 - ☐ One-person business/sole propriety
 - ☐ Close corporation
 - ☐ Public Company
 - ☐ Personal Liability Company
 - ☐ (Pty) Limited
 - ☐ Non-Profit Company
 - ☐ State Owned Company
- [TICK APPLICABLE BOX]

4.6. I, the undersigned, who is duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the specific goals as advised in the tender, qualifies the company/ firm for the preference(s) shown and I acknowledge that:

- i) The information furnished is true and correct;
- ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;
- iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 4.2, the contractor may be required to furnish documentary proof to the satisfaction of the organ of state that the claims are correct;
- iv) If the specific goals have been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the organ of state may, in addition to any other remedy it may have –
 - (a) disqualify the person from the tendering process;
 - (b) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;
 - (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
 - (d) recommend that the tenderer or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted from obtaining business from any organ of state for a period not exceeding 10 years, after the *audi alteram partem* (hear the other side) rule has been applied; and
 - (e) forward the matter for criminal prosecution, if deemed necessary

.....
SIGNATURE(S) OF TENDERER(S)

SURNAME AND NAME:

DATE:

ADDRESS:

.....

.....

CONTRACT FORM · RENDERING OF SERVICES

THIS FORM MUST BE FILLED IN DUPLICATE BY BOTH THE SERVICE PROVIDER (PART 1) AND THE PURCHASER (PART 2). BOTH FORMS MUST BE SIGNED IN THE ORIGINAL SO THAT THE SERVICE PROVIDER AND THE PURCHASER WOULD BE IN POSSESSION OF ORIGINALLY SIGNED CONTRACTS FOR THEIR RESPECTIVE RECORDS.

PART 1 (TO BE FILLED IN BY THE SERVICE PROVIDER)

1. I hereby undertake to render services described in the attached bidding documents to (name of the institution) _ _ _ _ _ in accordance with the requirements and task directives I proposals specifications stipulated in Bid Number _ _ _ _ _ at the price/s quoted. My offer/s remain binding upon me and open for acceptance by the Purchaser during the validity period indicated and calculated from the closing date of the bid.
2. The following documents shall be deemed to form and be read and construed as part of this agreement:
 - (i) Bidding documents, viz
 - Invitation to bid;
 - Tax clearance certificate;
 - Pricing schedule(s);
 - Filled in task directive/proposal;
 - Preference claims for Broad Based Black Economic Empowerment Status Level of Contribution in terms of the Preferential Procurement Regulations 2022;
 - Declaration of interest;
 - Declaration of Bidder's past SCM practices;
 - Certificate of Independent Bid Determination;
 - Special Conditions of Contract;
 - (ii) General Conditions of Contract; and
 - (iii) Other (specify)
3. I confirm that I have satisfied myself as to the correctness and validity of my bid; that the price(s) and rate(s) quoted cover all the services specified in the bidding documents; that the price(s) and rate(s) cover all my obligations and I accept that any mistakes regarding price(s) and rate(s) and calculations will be at my own risk.
4. I accept full responsibility for the proper execution and fulfilment of all obligations and conditions devolving on me under this agreement as the principal liable for the due fulfillment of this contract.
5. I declare that I have no participation in any collusive practices with any bidder or any other person regarding this or any other bid.
6. I confirm that I am duly authorised to sign this contract.

NAME (PRINT) : _ _ _ _ _

CAPACITY: _ _ _ _ _

SIGNATURE : _ _ _ _ _

NAME OF FIRM: _ _ _ _ _

DATE: _ _ _ _ _

WITNESSES

1 _ _ _ _ _

2 _ _ _ _ _

DATE: _ _ _ _ _

CONTRACT FORM · RENDERING OF SERVICES

**PART 2 (TO BE FILLED IN BY THE
PURCHASER)**

1. I _ _ _ _ _ in my capacity I in my capacity as
accept your bid under reference Number
dated _ _ _ _ _ for the rendering of services indicated hereunder
and/or further specified in the annexure(s).
2. An official order indicating service delivery instructions is forthcoming.
3. I undertake to make payment for the services rendered in accordance with the terms and
conditions of the contract, within 30 (thirty) days after receipt of an invoice.

DESCRIPTION OF SERVICE	PRICE (ALL APPLICABLE TAXES INCLUDED)	COMPLETION DATE	B-BBEE STATUS LEVEL OF CONTRIBUTION	MINIMUM THRESHOLD FOR LOCAL PRODUCTION AND CONTENT (if applicable)

4. I confirm that I am duly authorised to sign this contract.

SIGNED AT _ _ _ _ _ ON _ _ _ _ _

NAME (PRINT) _ _ _ _ _

SIGNATURE _ _ _ _ _

OFFICIAL STAMP

--

WITNESSES

1 _ _ _ _ _

2 _ _ _ _ _

DATE: _ _ _ _ _

DECLARATION OF BIDDER'S PAST SUPPLY CHAIN MANAGEMENT PRACTICES

1. This Municipal Bidding Document must form part of all bids invited.

ITEM	QUESTION	YES	NO
4.1	Is the bidder or any of its directors listed on the National Treasury's database as a company or person prohibited from doing business with the public sector? (Companies or persons who are listed on this database were informed in writing of this restriction by the Accounting Officer / Authority of the institution that imposed the restriction after the audit alteram partem rule was applied). The database of Restricted Suppliers now resides on the National Treasury's website (www.treasury.gov.za) and can be accessed by clicking on its link at the bottom of the home page.	Yes <input type="checkbox"/>	No <input type="checkbox"/>
4.1.1	If so, furnish particulars:		
4.2	Is the bidder or any of its directors listed on the Register for Bid Defaulters in terms of section 29 of the Prevention and Combating of Corruption Activities Act (No 12 of 2004)? (The Register for Bid Defaulters can be accessed on the National Treasury's website (www.treasury.gov.za) by clicking on its link at the bottom of the home page.	Yes <input type="checkbox"/>	No <input type="checkbox"/>
4.2.1	If so, furnish particulars:		
4.3	Was the bidder or any of its directors convicted by a court of law (including a court of law outside the Republic of South Africa) for fraud or corruption during the past five years?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
4.3.1	If so, furnish particulars:		
4.4	Does the bidder or any of its directors owe any municipal rates and taxes or municipal charges to the municipality municipal entity, or any other municipality municipal entity, that is in arrears for more than three months?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
4.4.1	If so, furnish particulars:		
4.5	Was any contract between the bidder and the municipality municipal entity or any other organ of state terminated during the past five years on account of failure to perform on or comply with the contract?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
4.5.1	If so, furnish particulars:		

- 1. It serves as a declaration to be used by municipalities and municipal entities in ensuring that when goods and services are being procured, all reasonable steps are to combat the abuse of the supply chain management system.

- 2. **The bid of any bidder may be rejected if the bidder, or any of its directors have:**
 - a) Abused the Municipality's Supply Chain Management System or committed any improper conduct in relation to such system:
 - b) Been convicted of fraud or corruption during the past five years:
 - c) Willfully neglected, reneged or failed to comply with any government, municipal or public sector contract during the past five years; or
 - d) Been listed in the Register for Bid Defaulters in terms of section 29 of the Prevention and Combating of Corruption Activities Act (No 12 of 2004).

- 3. **In order to give effect to the above, the following questionnaire must be completed and submitted with the bid.**

CERTIFICATION

I, THE UNDERSIGNED (FULL NAME) CERTIFY THAT THE INFORMATION FURNISHED ON THIS DECLARATION FORM TO BE TRUE AND CORRECT.

I ACCEPT THAT, IN ADDITION TO CANCELLATION OF A CONTRACT, ACTION MAY BE TAKEN AGAINST ME SHOULD THIS DECLARATION PROVE TO BE FALSE.

Signature

Date

Position

Name of Bidder

Certificate of Independent Bid Determination

- 1 This Municipal Bidding Document (MBD) must form part of all bids' invited.
 - 2 Section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, prohibits an agreement between, or concerted practice by, firms, or a decision by an association of firms, if it is between parties in a horizontal relationship and if it involves collusive bidding (or bid rigging).² Collusive bidding is a *pe se* prohibition meaning that it cannot be justified under any grounds.
 - 3 Municipal Supply Regulation 38 (1) prescribes that a supply chain management policy must provide measures for the combating of abuse of the supply chain management system, and must enable the accounting officer, among others, to:
 - a. take all reasonable steps to prevent such abuse;
 - b. reject the bid of any bidder if that bidder or any of its directors has abused the supply chain management system of the municipality or municipal entity or has committed any improper conduct in relation to such system; and
 - c. cancel a contract awarded to a person if the person committed any corrupt or fraudulent act during the bidding process or the execution of the contract.
 - 4 This MBD serves as a certificate of declaration that would be used by institutions to ensure that, when bids are considered, reasonable steps are taken to prevent any form of bid- rigging.
 - 5 In order to give effect to the above, the attached Certificate of Bid Determination (MBD 9) must be completed and submitted with the bid:
-
1. **Includes price quotations, advertised competitive bids, limited bids and proposals.**
 2. **Bid rigging (or collusive bidding) occurs when businesses, that would otherwise be expected to compete, secretly conspire to raise prices or lower the quality of goods and /or services for purchasers who wish to acquire goods and / or services through a bidding process. Bid rigging is, therefore, an agreement between competitors not to compete.**
 3. **Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.**

CERTIFICATE OF INDEPENDENT BID DETERMINATION

I, the undersigned, submitting the accompanying bid:

(Bid Number and Description)

in response to the invitation for the bid made by:

(Name of Municipality I Municipal Entity)

do hereby make the following statements that I certify to be true and complete in every respect: I
certify, on behalf of:_____that:

(Name of
Bidder)

1. I have read and I understand the contents of this Certificate;
2. I understand that the accompanying bid will be disqualified if this Certificate is found not to be true and complete in every respect;
3. I am authorized by the bidder to sign this Certificate, and to submit the accompanying bid, on behalf of the bidder;
4. Each person whose signature appears on the accompanying bid has been authorized by the bidder to determine the terms of, and to sign, the bid, on behalf of the bidder;
5. For the purposes of this Certificate and the accompanying bid, I understand that the word "competitor" shall include any individual or organization, other than the bidder, whether or not affiliated with the bidder, who:
 - (a) has been requested to submit a bid in response to this bid invitation;
 - (b) could potentially submit a bid in response to this bid invitation, based on their qualifications, abilities or experience; and
 - (c) provides the same goods and services as the bidder and/or is in the same line of business as the bidder
6. The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However, communication between partners in a joint venture or consortium" will not be construed as collusive bidding.
7. In particular, without limiting the generality of paragraphs 6 above, there has been no consultation, communication, agreement or arrangement with any competitor regarding:
 - a) prices;
 - b) geographical area where product or service will be rendered (market allocation)

- c) methods, factors or formulas used to calculate prices;
 - d) the intention or decision to submit or not to submit, a bid;
 - e) the submission of a bid which does not meet the specifications and conditions of the bid;
 - or
 - f) bidding with the intention not to win the bid.
8. In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications and conditions or delivery particulars of the products or services to which this bid invitation relates.
9. The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.
10. I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

Signature

Date

Position

Name of Bidder

CERTIFICATE FOR PAYMENT OF MUNICIPAL SERVICES

DECLARATION IN TERMS OF CLAUSE 112(1) OF THE MUNICIPAL FINANCE MANAGEMENT ACT (NO.56

OF 2003) - (To be signed in the presence of a Commissioner of Oaths)

****FAILURE TO SUBMIT ANY PROOF AS REQUIRED, WILL INVALIDATE THE BID***

I, _____, _____ (full name and ID no.), hereby acknowledge that according to SCM Regulation 38(1)(d)(i), the Municipality may reject the tender of the tenderer if any municipal rates and taxes or municipal service charges owed by the Tenderer or any of its directors/members/partners to Ugu District Municipality, or to any other municipality or municipal entity, are in arrears for more than 3 (three) months.

I declare that I am duly authorised to act on behalf of _____ (name of the firm) and hereby declare, that to the best of my personal knowledge, neither the firm nor any director/member/partner of said firm is in arrears on any of its municipal accounts with any municipality in the Republic of South Africa, for a period longer than 3 (three) months.

I further hereby certify that the information set out in this schedule and/or attachment(s) hereto is true and correct.

The Tenderer acknowledges that failure to properly and truthfully complete this schedule may result in the tender being disqualified.

Director / Shareholder /
partner.....

Physical /residential address of the Director /shareholder /
partner.....

Municipal Account
number(s).....

Director / Shareholder /
partner.....

Physical /residential address of the Director /shareholder /
partner.....

Municipal Account
number(s).....

Physical address of the
Business.....

Municipal Account number(s).....

.....
Signature Position Date

NB: Bidders who reside/whose businesses are situated in the rural area and are not liable for any Municipal Payment for Services MUST submit an Affidavit (SAPS) in confirmation of their declaration.

NB: Bidders who are tenants and are not liable for any Municipal Payment for Services MUST submit a valid Lease Agreement

NB: Bidders who reside/operating their businesses in a property situated in an urban/ township area that they do not own or rent MUST submit the Municipal Account for the owner and an Affidavit from the owner confirming same.

COMMISSIONER OF OATHS

Signed and sworn to before me at....., on thisday of 2025
by the Deponent, who has acknowledged that he/she knows and understands the contents of this Affidavit, it is true
and correct to the best of his/her knowledge and that he/she has no objection to taking the prescribed oath, and that
the prescribed oath will be binding on his/her conscience.

COMMISSIONER OF OATHS:-

Name & Surname.....

Signature.....

Position:

Address:.....

COMMISSIONER OF OATHS STAMP

ATTACH COPY OF THE LATEST MUNICIPAL ACCOUNT OR AFFIDAVIT OR LEASE AGREEMENT

[Failure of a Bidder to submit this will invalidate the bid]

FORM OF OFFER AND ACCEPTANCE

A. OFFER

The Employer, identified in the Acceptance signature block, has solicited offers to enter into a contract in respect of the following works:

PROVISION OF SAGE 200 EVOLUTION ERP & SUB-SYSTEMS SUPPORT FOR A PERIOD OF THIRTY-SIX (36) MONTHS

Contract Number: UGU-06-1714-2025

The Bidder, identified in the Offer Signature block below, has examined the documents listed in the Specifications and addenda thereto as listed in the Bid Schedules, and by submitting this Offer has accepted the Conditions of Bid.

By the representative of the Bidder, deemed to be duly authorised, signing this part of this Form of Offer and Acceptance, the Bidder offers to perform all of the obligations and liabilities of the Contractor under the Contract including compliance with all its terms and conditions according to their true intent and meaning for an amount to be determined in accordance with the Conditions of Contract identified in the Contract Data.

The offered total of the prices inclusive of Value Added Tax is: AS PER THE PRICING SCHEDULE

This Offer may be accepted by the Employer by signing the Acceptance part of this Form of Offer and Acceptance and returning one copy of this document to the Bidder before the end of the period of validity stated in the Tender Data, whereupon the Bidder becomes the party named as the Contractor in the Conditions of Contract identified in the Contract Data.

Signature: *(of person authorized to sign the bid)*.....

Name: *(of signatory in capitals)*.....

Capacity: *(of Signatory)*.....

Name of Bidder: *(organisation)*.....

Address:

Telephone number: **Fax number:**

Witness

Signature:

Name: *(in capitals)*.....

Date:.....

[Failure of a Bidder to fully complete and sign this form will invalidate the bid]

B. ACCEPTANCE

By signing this part of the Form of Offer and Acceptance, the Employer identified below accepts the Bidder's Offer. In consideration thereof, the Employer shall pay the Contractor the amount due in accordance with the Conditions of Contract identified in the Contract Data. Acceptance of the Bidder's Offer shall form an agreement between the Employer and the Bidder upon the terms and conditions contained in this Agreement and in the Contract that is the subject of this Agreement.

The terms of the contract are contained in

Part 1 Agreement, and Specifications (Agreement to be finalised after award)

Part 2 Pricing Schedule

and the schedules, forms and documents or parts thereof, which may be incorporated by reference into Parts 1 to 4 above.

Deviations from and amendments to the documents listed in the Specifications and any addenda thereto listed in the Tender Schedules as well as any changes to the terms of the Offer agreed by the Tenderer and the Employer during this process of offer and acceptance, are contained in the Schedule of Deviations attached to and forming part of this Agreement. No amendments to or deviations from said documents are valid unless contained in this Schedule, which must be duly signed by the authorised representatives of both parties.

Notwithstanding anything contained herein, this Agreement comes into effect on the date when the Tenderer receives one fully completed original copy of this document, including the Schedule of Deviations (if any). Unless the Tenderer (now Service Provider) within five days of the date of such receipt notifies the Employer in writing of any reason why he cannot accept the contents of this Agreement, this Agreement shall constitute a binding contract between the parties.

Signature:.....

Name: (*in capitals*).....

Capacity:

Name of Employer (*organisation*).....

Address:

Witness:

Signature:

Name:

Date:

TERMS OF REFERENCE FOR PROVISION OF SAGE 200 EVOLUTION ERP & SUB-SYSTEMS SUPPORT SERVICES FOR 36 MONTHS

1. Support Requirements

A prospective service provider is required to provide comprehensive support to the municipality and its entity, the South Coast Tourism & Investment Enterprise (SCTIE), on the mSCOA-compliant Sage 200 Evolution ERP system and its sub-systems for a period of 36 months. Bidders, where they are unable to provide maintenance and support of the 3rd party sub-systems themselves, must provide proof of or conclude agreements with the software vendors/owners for all the 3rd party systems and submit a consolidated bid.

The modules that are currently operational within the municipality and its entity are as follows:

Sage 200 Evolution modules:

- a) Accounts Payable
- b) Voucher Management
- c) Advanced Procurement
- d) Contract Management
- e) Order Entry
- f) Inventory
- g) Inventory Issue
- h) Warehousing
- i) Accounts Receivable
- j) Municipal Billing
- k) Retail Point of Sale
- l) Contact Management Premium
- m) Fleet Management
- n) Grants Management
- o) General ledger
- p) Bank Manager 2
- q) GL Segmented Accounts
- r) AMS360 Fixed Asset Management
- s) Job Costing
- t) mSCOA
- u) Report Writer
- v) SDK Connector
- w) Sage Intelligence Centre - Standard
- x) Sage Intelligence Centre - Advanced
- y) Municipal Planning & Budget Module (MPBM) – Add On
- z) Performance Management Module – MPBM Sub-Module – Add On

There may be more sub-modules/functionality that come online during the contract as per the mSCOA Regulatory requirements that are currently being developed/reviewed by National Treasury and financial system vendors.

3rd Party Sub-Systems:

- a) Debtpack Enterprise
- b) CompuPlot CompuGIS/PRISM System
- c) Datasmith – CSD integration

2. Description of Support Services Required

The successful bidder is expected to provide functional and technical support to the internal support team and the users of all the Sage 200 Evolution ERP system and its sub-modules, except RouteMaster Cloud. The municipality has an entity that also uses the Sage 200 Evolution and 300 People systems. The support service must be based on a “bucket” of hours on a full-time equivalent (FTE) bases 100 hrs/m, inclusive of remote support and site visits.

Onsite Support / Monthly Site Visits

For the Sage 200 Evolution ERP and its sub-systems, the successful bidder is expected to make site visits as per the table below, where the full 8 hours of the day will be spent resolving whatever issues may have been escalated to them.

Entity Name	Year 1	Year 2	Year 3
Ugu District Municipality	2 x 8 hrs p/m	2 x 8 hrs p/m	2 x 8 hrs p/m
South Coast Tourism & Investment Enterprise	1 x 8 hrs p/m	1 x 8 hrs p/m	1 x 8 hrs p/m

The successful bidder must be willing to work with the municipality to optimally utilize the stated site visits, i.e. the municipality may request reallocation of such site visits to other required services by the municipality and/or its entity. Also, the municipality may choose not to utilize site visits in a particular period for use later, where more days onsite may be required.

The successful bidder is expected to have a formal online issue logging and tracking (Helpdesk) system that the municipality's internal support team can use to escalate support calls for assistance and/or resolution of such support calls. This helpdesk system must produce detailed and statistical reports to allow the municipality to monitor successful bidder's performance in resolving escalated calls.

3. Additional Requirements

a) Training/Skills Transfer

The municipality favours a train-the-trainer method in ensuring internal capacity to operate and support the systems. Therefore, the successful bidder is expected to provide comprehensive Super User (SU) training that will see the SUs in a position to take over 1st line (functional) support, and internal system administration team taking over 2nd line (technical) support progressively over the contract period. Basically, the internal support teams must eventually become independent of the service provider for functional support, thereby reducing dependency on service providers to operate the system. Site visit hours shall also be used for onsite training, where possible.

The municipality has a Young Graduates Employment Opportunity Programme to provide skills to unemployed young graduates from within the district that gives effect to the objectives of the Skills Development Act 97 of 1998 as well as the Presidential Youth Employment Intervention (PYEI). The successful bidder is therefore expected to contribute to this programme by providing internship/experiential training to at least one young graduate per year for each year of the resultant contract. The young graduate(s) must be the resident(s) of the Ugu District. The municipality is currently developing guidelines to the implementation of this programme.

b) Additional Reports

Development of various exception reports, audit reports - especially during the Auditor General audit periods, and other reports required to implement and monitor general financial internal controls.

c) Change Control

The municipality may, at times, make requests for modifications to any of the systems listed above. The successful bidder must have expertise and access to the source code to effect such changes or must conclude agreements with the listed systems' vendors, including Sage South Africa (Sage SA), for provision of such services as and when requested by the municipality. Bidders therefore would have to quote their rates for work outside the SLA in this respect. Also, the successful bidder is expected to adhere to the Municipality's ICT Systems Change Management Policy with regard to any requests which may lead to modification to the core ERP system and 3rd party systems.

d) Implementation of the Revised mSCOA Requirements

National Treasury is currently conducting a review of the mSCOA regulations, legislative and best practice requirements for all financial management systems utilised by municipalities and municipal entities. The successful bidder is expected to implement all such functionality should they come into effect during the resultant contract.

e) License Management

The successful bidder must accept that they will be the municipality's license management agent for the Sage 200 Evolution ERP system and its sub-systems and thus takes responsibility to alert the municipality at least three months before expiry of licenses for each of the systems listed. The successful bidder will also bear responsibility to alert the municipality of any license implications for any modifications to any of the software or host hardware on receiving notification or request for such change.

Payment of license fees will be done through the successful bidder for all the systems listed in this bid. Bidders are thus expected to provide a costing schedule for the license fees for the period of the contract. It is preferable that the bidders negotiate fixed license costs over the duration of the contract. If that is not possible, bidders need to know that the municipality has a limit to which they can variate the contract in terms of Supply Chain Regulations and the municipality's SCM Policy.

It is also preferable that annual licenses are aligned with the municipality and the municipal entity's financial year such that they are paid for and become effective from 1 August to 31 July of the following year.

4. Exclusions:

- a) Windows server and desktop management support
- b) Network management support
- c) Microsoft Licensing – MS SQL
- d) RouteMaster Cloud
- e) Payday System

5. Qualification/Functionality Criteria:

Failure to complete this section in full shall be regarded as mandatory non-compliance, resulting in the bid being disqualified. Minimum qualification score shall be 75 points.

5.1.

<p>Is your organisation certified, at the minimum, as a Gold Partner for implementation and support of any or the 3rd party systems listed in this document? Please provide a partnership certificate for any of the below listed systems for which you chose 'Yes'.</p> <p>DebtPack Enterprise CompuPlot CompuGIS/PRISM System Datasmith – (CSD Integration)</p> <p>Points calculation: Platinum or above (5 points each) = 15 points Gold (3.33 points each) = 10 points Below Gold = 0 points</p> <p><i>If partnership is gold for all 3, then give the full 10 points, else 3.33 x n</i></p>	<table border="1"> <thead> <tr> <th>Yes</th> <th>No</th> </tr> </thead> <tbody> <tr><td></td><td></td></tr> <tr><td></td><td></td></tr> <tr><td></td><td></td></tr> <tr><td></td><td></td></tr> </tbody> </table>	Yes	No									<table border="1"> <thead> <tr> <th>Points (15 Max)</th> </tr> </thead> <tbody> <tr><td></td></tr> <tr><td></td></tr> <tr><td></td></tr> <tr><td></td></tr> </tbody> </table>	Points (15 Max)				
Yes	No																
Points (15 Max)																	
OR																	
<p>Has your organisation concluded agreements with organisation(s) certified, at the minimum, as a Gold Partner to the vendors of any or all of the 3rd party systems listed in this bid? Please tick on Yes for the 3rd party system and provide proof in the form of concluded agreements, Letters of Intent (LoI) or Memoranda of Intent (MoI) with any of the software vendors/owners for which you chose 'Yes'.</p> <p>DebtPack Enterprise CompuPlot CompuGIS/PRISM System Datasmith – (CSD Integration)</p> <p>Points calculation: Platinum or above (5 points each) = 15 points Gold (3.33 points each) = 10 points Below Gold = 0 points</p> <p><i>If partnership is gold for all 3, then give the full 10 points, else 3.33 x n</i></p>	<table border="1"> <thead> <tr> <th>Yes</th> <th>No</th> </tr> </thead> <tbody> <tr><td></td><td></td></tr> <tr><td></td><td></td></tr> <tr><td></td><td></td></tr> <tr><td></td><td></td></tr> </tbody> </table>	Yes	No									<table border="1"> <thead> <tr> <th>Points (15 Max)</th> </tr> </thead> <tbody> <tr><td></td></tr> <tr><td></td></tr> <tr><td></td></tr> <tr><td></td></tr> </tbody> </table>	Points (15 Max)				
Yes	No																
Points (15 Max)																	
OR																	
<p>Has your organisation concluded or intends to conclude agreements directly with the 3rd party system vendors? Please tick on Yes for the 3rd party system and provide proof in the form of concluded agreements, Letters of Intent (LoI) or Memoranda of Intent (MoI) with those vendors.</p> <p>DebtPack Enterprise = 5 points CompuPlot CompuGIS/PRISM System = 5 points Datasmith – (CSD Integration) = 5 points Non-submission = 0 points</p>	<table border="1"> <thead> <tr> <th>Yes</th> <th>No</th> </tr> </thead> <tbody> <tr><td></td><td></td></tr> <tr><td></td><td></td></tr> <tr><td></td><td></td></tr> <tr><td></td><td></td></tr> </tbody> </table>	Yes	No									<table border="1"> <thead> <tr> <th>Points (15 Max)</th> </tr> </thead> <tbody> <tr><td></td></tr> <tr><td></td></tr> <tr><td></td></tr> <tr><td></td></tr> </tbody> </table>	Points (15 Max)				
Yes	No																
Points (15 Max)																	

5.2

Does your organisation have consultants with training and experience in the Municipal Standard Chart of Accounts (mSCOA)? Please provide proof in the form of Certification of Attendance to CIGFARO / National Treasury mSCOA Trainer Training as well as Reference Letters from clients to whom you provided mSCOA Training.	Yes	No	Points (15 Max)
<p>Certified copy of CIGFARO / National Treasury mSCOA Training Certificate of Attendance = 5 points</p> <p>Training Experience Reference Letters: 10 or more Ref. Letters = 10 points 6 to 9 Ref. Letters = 7 points 3 to 5 Ref. Letters = 5 points 1 to 2 Ref. Letters = 2 points < 1 Ref. Letter/No submission = 0</p> <p><i>Reference letters should contain the following information and be signed by the Accounting Officer or their delegated official:</i></p> <ul style="list-style-type: none"> • a brief description of the services provided, • client name, • contact name, • address, • phone number, • duration of contract <p>Total points = Training attendance points + Training Ref. points</p>			

5.3

Does your organisation have experience in the implementation and/or support for Sage 200 Evolution System? If yes, please provide reference letters from your past and/or present clients in the public sector.	Yes	No	Points (20 Max)
<p>Experience: 10 years or more = 10 points 8 to 9 years = 8 points 5 to 7 years = 5 points 2 to 4 years = 3 points < 2 year/Non submission = 0 points</p> <p>Other Clients' Satisfaction Rating (Max 10 points): 5 = 5 points 4 = 4 points 3 = 3 points 2 = 2 points 1 = 1 points</p> <p><i>Reference letters should contain the following information and be signed by the Accounting Officer or their delegated official:</i></p> <ul style="list-style-type: none"> • a brief description of the services provided, • client name, • contact name, • address, • phone number, • duration of contract, and • the rating of satisfaction with the service (1 – 5) <p>Total points = Experience points + Average Satisfaction Rating points</p>			

5.4

Does your organisation have consultants with certification and experience in implementing and/or supporting the Sage Municipal Billing module? Please provide proof in the form of certification and CVs.	Yes	No	Points (10 Max)
<p>Sage Municipal Billing Certification = 5</p> <p>Experience:</p> <p>5 years or more = 5 points</p> <p>3 to 4 years = 3 points</p> <p>1 to 2 years = 2 points</p> <p>< 1 year/Non submission = 0 points</p> <p>Total points = Municipal Billing Certificate + Experience</p>			

5.5

Does your organisation have certified consultants in the implementation and/or support of the Sage 200 Evolution ERP System? Please provide copies of CVs and the relevant Certifications.	Yes	No	Points (20 Max)
<p>Certification(s):</p> <p>Sage 200 Evolution Level 1 – 5 = 7.5 points (<i>1.5 point per level</i>)</p> <p>Advanced Procurement = 2.5 points</p> <p>Experience:</p> <p>7 years or more = 10 points</p> <p>4 to 6 years = 7 points</p> <p>1 to 3 years = 4 points</p> <p>< 1 year/Non submission = 0 points</p> <p>Total points = Sage 200 Evolution Certifications + Experience</p>			

5.6

Does your organisation have an online issue logging and tracking system (Helpdesk) that produces detailed as well as statistical reports on support calls logged?	Yes	No	Points (5 Max)
			5: Yes 0: No

5.7

Does your organisation agree to participate in the municipality's Young Graduates Employment Opportunity Programme as stated in Section 3(a) paragraph 2 above? If yes, please indicate how many will your organisation take per year over the duration of the contract as well as how you will skill them up such that they're able to be consultants.	Yes	No	Points (15 Max)
<p>Number of graduates to engage per year:</p> <p>3 or more per year = 10 points</p> <p>2 = 7 points</p> <p>1 per year = 4 points</p> <p>No submission = 0 points</p> <p>Skills Transfer Methodology:</p> <p>Formal Certification Training = 3</p> <p>On-the-job training = 2</p> <p>Total points = Number of graduates engaged + Skills Transfer Method</p>			

Total points: 100

6. PRICING:

Expected Service Description		Year 1		Year 2		Year 3		Total for 3 Years (VAT excl.)
		Quantity	Rate	Total Price (VAT excl.)	Rate	Total Price (VAT excl.)	Rate	Total Price (VAT excl.)
Sage 200 Evolution ERP & Sub-Systems Support Services for 36 months		100 h/m						
Annual License Fees	Sage 200 Evolution	110						
	DebtPack Enterprise	11						
	CompuPlot (Prims)	50						
	Datasmith (CSD)	1						
Sub-Total								
VAT								
Grand Total								
Additional Support & Maintenance Rates (work outside the Support SLA)								
Sage 200 Evolution ERP & Sub-Systems Support Services for 3 years		Hourly						
Project Management								
Disbursement costs								
Travel	Per km							
Accommodation	Daily							
Subsistence Allowance	Daily							
Other, please specify:								

Additional Notes:

- Bidders are free to attach their own breakdown of costs, where necessary, for each of the above items. However, the above table must still be completed.
- With regard to accommodation, the municipality will only accept rates for up to a 3 star accommodation establishment.
- With respect to travel, the municipality will only accept Department of Transport rates.

Ugu District Municipality reserves the right to investigate and verify all the information supplied by the bidder.

DOMICILIUM

The parties hereby choose as their domicilium citandi et executandi for the service of notices and legal document the following street addresses:

Bidder:

.....

.....

.....

Tel/Fax Number:.....

The Municipal Manager
Ugu District Municipality
28 Connor Street
Port Shepstone 4240

CONTACT DETAILS

The following person may be contacted for more information:

Mr Msawenkosi Sakha
Manager: Financial Management Systems Support
Email: Msa.Sakha@ugu.gov.za
Tel: 039 688 5862

I/We hereby declare that all the information supplied is true and exact.

SIGNATURE OWNER / MANAGER DIRECTOR

DATE: _____

WITNESS: _____

DATE: _____

If it is found that any of the above-mentioned information provided is false, the Municipality reserves the right to terminate this contract with immediate effect. The Municipality may VET the successful bidder.

CERTIFIED CK DOCUMENTS AND ID DOCUMENTS

[Failure of a Bidder to submit this will invalidate the bid]

TAX REFERENCE NUMBER AND PIN

[Failure of a Bidder to submit this will invalidate the bid]

JOINT VENTURE (WHERE APPLICABLE)

[Failure of a JOINT VENTURE Bidder to submit this will invalidate the bid]

SPECIFIC GOALS SUPPORTING DOCUMENTS

[Bidder that does not submit this will not be awarded Specific Goals points]

CENTRAL SUPPLIER DATABASE REGISTRATION

[Failure of a Bidder to submit this will invalidate the bid]

GOLD PARTNERSHIP (MINIMUM) FOR THE IMPLEMENTATION AND SUPPORT OF SAGE 200
EVOLUTION ERP SYSTEM

[Failure of a Bidder to submit this will invalidate the bid]

CERTIFICATION AS A GOLD PARTNER (MINIMUM) OR AGREEMENT OR INTENT OF AGREEMENT FOR THE IMPLEMENTATION AND SUPPORT OF ANY OF THE FOLLOWING:

- Debtpack Enterprise
- CompuPlot CompuGIS/PRISM System
- Datasmith – (CSD Integration)

[Bidder that does not submit this will not be awarded points]

CVs AND QUALIFICATIONS OF KEY PERSONNEL (CONSULTANTS)

[Bidder that does not submit this will not be awarded points]

REFERENCE LETTERS FROM PREVIOUS AND CURRENT CLIENTS

[Bidder that does not submit this will not be awarded points]

CONFIRMATION OF AN EXISTING ONLINE ISSUE LOGGING AND TRACKING SYSTEM (HELPDESK)
PRODUCING DETAILED AND STATISTICAL REPORTS ON SUPPORT CALLS LOGGED

[Bidder that does not submit this will not be awarded points]

METHODOLOGY – YOUNG GRADUATES EMPLOYMENT OPPORTUNITY PROGRAMME

[Bidder that does not submit this will not be awarded points]