

## Annexure J

| No. | Use Cases   | Categories  | Weighting |
|-----|---|---|-----------|
| 1   | Dispense / Purchase Credit Token                              | 1.1 Purchase Credit Token Only Using MSNO (11 digit MSNO)<br>1.2 Purchase Credit Token Only Using MSNO (13 digit MSNO)<br>1.3 Purchase Credit Token Only Using Mtr Crd Track 2 Data<br>1.4 Purchase Credit Token Only Using All details   | 15        |
| 2   | Dispense / Purchase Credit Token with with extended Functions | 2.1 Purchase Credit Token (with debt recovery)<br>2.2 Purchase Credit Token (with fixed charges)<br>2.3 Purchase Credit Token (with auto FBE, Debt recovery & fixed charges)<br>2.4 Purchase Credit Token (currency)<br>2.5 Purchase Credit Token (with over recovery)<br>2.6 Purchase Credit Token (with auto FBE)<br>2.7 Purchase Credit Token (with auto FBE, with debt recovery)  | 15        |
| 3   | Dispense Free Basic Electricity (FBE) Token                   | 3.1 FBE Token Only Using MSNO<br>3.2 FBE Token Only Using Mtr Crd Track 2 Data  | 5         |
| 4   | Reprint Token   | 4.1 MSNO<br>4.2 Mtr Crd Track 2 Data  | 5         |
| 5   | Update Meter Key Using Meter Card                             | 5.1 Keypad meter<br>5.2 Magnetic card meter<br>5.3 Meter card encoding  | 10        |
| 6   | Vend token for Magnetic Meters                                | 6.1 Purchase Credit Token Only Using MSNO<br>6.2 Purchase Credit Token Only Using Mtr Crd Track 2 Data<br>6.3 Purchase Credit Token Only Using All details<br><br>6.4 Purchase Credit Token (with debt recovery) Using MSNO<br>6.5 Purchase Credit Token (with debt recovery) Using Mtr Crd Track 2 Data<br>6.6 Purchase Credit Token (with debt recovery) Using All details<br><br>6.7 Purchase Credit Token (with auto FBE) Using MSNO<br>6.8 Purchase Credit Token (with auto FBE) Using Mtr Crd Track 2 Data<br>6.9 Purchase Credit Token (with auto FBE) Using All details | 15        |
| 7   | Customer 'Fault Reporting Functionality' on vending device    | 7.1 Serious Box damage<br>7.2 Fire / water damage<br>7.3 Meter dead<br>7.4 Keeps tripping<br>7.5 No trip<br>7.6 Display, lights, buttons<br>7.7 Token not working - Incorrect TI<br>7.8 Token not working - Incorrect SGC<br>7.9 Unregistered meter-RecordMissing NewInstallation<br>7.10 Unregistered meter-RecordMissing MeterChangedOut<br>7.11 Unregistered meter-RecordMissing ConvertedFromConventional<br>7.12 NetworkFaultReport  | 10        |
| 8   | Prepaid Debt Payment  | 8.1 Pay Prepaid Debt Using MSNO<br>8.2 Pay Prepaid Debt Using Mtr Crd Track 2 Data  | 5         |
| 9   | Exceptions  | 9.1 Insufficient Meter Data to Vend<br>9.2 Meter not Registered<br>9.3 Grace purchases depleted<br>9.4 Grace purchases warning<br>9.5 More recent data on server (Exception)<br>9.6 Require Meter Card (Exception)<br>9.7 Minimum Vend Amount<br>9.8 ExpiredMessage<br>9.9 MSNOCheckDigitEx   | 10        |
| 10  | Receipt Layout  | 10.1 POS<br>10.2 Virtual Channels   | 10        |
|     |   |   | 100       |