

[hereinafter referred to as **Transnet**]

Registration Number 1990/000900/30



REQUEST FOR QUOTATION [RFQ] No CRAC-JHB-55710

FOR THE SUPPLY OF ELECTRONIC COMPONENTS ON ONCE OFF PERIOD

ISSUE DATE: 11 SEPTEMBER 2025

CLOSING DATE: 25 SEPTEMBER 2025

CLOSING TIME: 10:00 AM

Note to the bidders:

Bidders are required to ensure that electronic bid submissions are done at least a day before the closing date to prevent issues which they may encounter due to their internet speed, bandwidth or the size of the number of uploads they are submitting. Transnet will not be held liable for any challenges experienced by bidders as a result of the technical challenges. Please do not wait for the last hour to submit. A Bidder can upload 30mb per upload and multiple uploads are permitted.

SECTION 1: SBD1 FORM

PART A INVITATION TO BID

YOU ARE HEREBY INVITED TO BID FOR REQUIREMENTS OF TRANSNET INFRASTRUCTURE MANAGER, A DIVISION TRANSNET SOC LTD							
					25		
	CRAC-	ISSUE	11 SEPTEMBER	CLOSING	SEPTEMBER		
BID NUMBER:	JHB-55710	DATE:	2025	DATE:	2025	CLOSING TIME:	10H00 AM
DESCRIPTION FOR THE SUPPLY OF ELECTRONIC COMPONENTS ON ONCE OFF PERIOD							
BID RESPONSE DOCUMENTS SUBMISSION							

Transnet has implemented a new electronic tender submission system, the e-Tender Submission Portal, in line with the overall Transnet digitalization strategy where suppliers can view advertised tenders, register their information, log their intent to respond to bids and upload their bid proposals/responses on to the system.

RESPONDENTS ARE TO UPLOAD THEIR BID RESPONSE PROPOSALS ONTO THE TRANSNET SYSTEM AGAINST EACH TENDER/RFQ SELECTED.

The Transnet e-Tender Submission Portal can be accessed as follows:

- Log on to the Transnet eTenders management platform website/Portal (<u>transnetetenders.azurewebsites.net</u>) (please use
 Google Chrome to access Transnet link/site free of charge);
- Click on "ADVERTISED TENDERS" to view advertised tenders;
- Click on "SIGN IN/REGISTER for bidder to register their information (must fill in all mandatory information);
- Click on "SIGN IN/REGISTER" to sign in if already registered;
- Toggle (click to switch) the "Log an Intent" button to submit a bid;
- Submit bid documents by uploading them into the system against each tender selected.
- No late submissions will be accepted. The bidder guide can be found on the Transnet Portal transnetetenders.azurewebsites.net

BIDDING PROCEDURE	ENQUIRIES MAY BE	DIRECTED TO	TECHNICAL	ENQUIRIES MA	AY BE D	IRECTED TO	:	
CONTACT PERSON	Thivhonali Munya	ai	CONTACT P	ERSON		Thivhona	ili Munyai	
TELEPHONE NUMBER	011 584 1142		TELEPHONE	NUMBER		011 584	1142	
FACSIMILE NUMBER	N/A		FACSIMILE I	NUMBER		N/A		
E-MAIL ADDRESS	Thivhonali.Munya	ai@Transnet.net	E-MAIL ADD	RESS		Thivhona	ıli.Munyai@	Transnet.net
SUPPLIER INFORMATION	ON							
NAME OF BIDDER								
POSTAL ADDRESS								
STREET ADDRESS								
TELEPHONE NUMBER	CODE			NUMBER				
CELLPHONE NUMBER								
FACSIMILE NUMBER	CODE			NUMBER				
E-MAIL ADDRESS								
VAT REGISTRATION NUMBER			_					
SUPPLIER COMPLIANCE STATUS	TAX COMPLIANCE SYSTEM PIN:		OR	CENTRAL SUPPLIER DATABASE	UNIQU NUMB MAAA		STRATION	REFERENCE
B-BBEE STATUS	TICK APPLI	CABLE BOX]	B-BBEE STA			[TICK	APPLICABL	E BOX]
LEVEL VERIFICATION CERTIFICATE	☐ Yes	□No	SWORN AFF	·IDAVII		☐ Ye	es	□No

DATE:____

		US LEVEL VERIFICATION CERTI MPLIANCE WITH THE B-BBEE ACT		/IT MUST BE SUBMITTED FOR	
, - -	1 ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS SERVICES /WORKS OFFERED?	☐Yes ☐No [IF YES ENCLOSE PROOF]	2 ARE YOU A FOREIGN BASED SUPPLIER FOR THE GOODS /SERVICES /WORKS OFFERED?	☐Yes ☐No [IF YES, ANSWER QUESTIONAIRE BELOW]	
(QUESTIONNAIRE TO B	IDDING FOREIGN SUPPLIERS			
]]]	DOES THE ENTITY HAV DOES THE ENTITY HAV DOES THE ENTITY HAV IS THE ENTITY LIABLE	DENT OF THE REPUBLIC OF SOUTH AFRICATE /E A BRANCH IN THE RSA? /E A PERMANENT ESTABLISHMENT IN THE /E ANY SOURCE OF INCOME IN THE RSA? IN THE RSA FOR ANY FORM OF TAXATION IO" TO ALL OF THE ABOVE, THEN IT IS DM THE SOUTH AFRICAN REVENUE SERV	ERSA?	☐ YES ☐ NO ☐ STER FOR A TAX COMPLIANCE STATUS R AS PER 1.3 BELOW.	
1.	TAX COMPLIANCE R		PART B ONDITIONS FOR BIDDING		
1.1	BIDDERS MUST ENS	URE COMPLIANCE WITH THEIR TAX OBLIG	SATIONS.		
1.2	BIDDERS ARE REQU	IRED TO SUBMIT THEIR UNIQUE PERSONA O VERIFY THE TAXPAYER'S PROFILE AND	AL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE	
1.3	APPLICATION FOR TAX COMPLIANCE STATUS (TCS) PIN MAY BE MADE VIA E-FILING THROUGH THE SARS WEBSITE WWW.SARS.GOV.ZA.				
1.4	BIDDERS MAY ALSO	SUBMIT A PRINTED TCS CERTIFICATE TO	GETHER WITH THE BID.		
1.5	IN BIDS WHERE UNINCORPORATED CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED, EACH PARTY MUST SUBMIT A SEPARATE TCS CERTIFICATE / PIN / CSD NUMBER.				
1.6	WHERE NO TCS IS A BE PROVIDED.	VAILABLE BUT THE BIDDER IS REGISTERE	ED ON THE CENTRAL SUPPLIER D	NATABASE (CSD), A CSD NUMBER MUST	
	NB: FAILURE TO PR	OVIDE / OR COMPLY WITH ANY OF THE A	BOVE PARTICULARS MAY RENDE	ER THE BID INVALID.	
	SIGNATURE OF BIDE	DER:			
	CAPACITY UNDER W	/HICH THIS BID IS SIGNED:			
	(Proof of authority must be submitted e.g. company resolution)				

SECTION 2: NOTICE TO BIDDERS

1 Responses to RFQ

Responses to this RFQ [**Quotations**] must not include documents or reference relating to any other quotation or proposal. Any additional conditions must be embodied in an accompanying letter.

1.1 Bidders are required to confirm their attendance and to send their contact details including the number of representatives (where applicable) to the following address: **Thivhonali.Munyai@Transnet.net**_This is to ensure that Transnet may make the necessary arrangements for the briefing session.

2 Communication

- 2.1 Specific queries relating to this RFQ before the closing date of the RFQ should be submitted onto the system and to [Thivhonali.Munyai@Transnet.net] before 12:00 pm on 21 September 2025. In the interest of fairness and transparency Transnet's response to such a query will then be made available to other bidders.
- 2.2 It is prohibited for Respondents to attempt, either directly or indirectly, to canvass any officer or employee of Transnet in respect of this RFQ between the closing date and the date of the award of the business.
- 2.3 Respondents found to be in collusion with one another will be automatically disqualified and restricted from doing business with organs of state for a specified period.
- 2.4 Respondents may also, at any time after the closing date of the RFQ, communicate with **Prudence**Nkabinde on any matter relating to its RFQ response:

Telephone 011 584 0821 Email: Prudence.Nkabinde@Transnet.net

2.5 All unsuccessful bidders have a right to request Transnet to furnish individual reasons for their bid not being successful. This requested must be directed to the contact person stated in the SBD 1 form

3 Legal Compliance

The successful Respondent shall be in full and complete compliance with any and all applicable national and local laws and regulations.

4 Employment Equity Act

Respondents must comply with the requirements of the Employment Equity Act 55 of 1998 applicable to it including (but not limited to) Section 53 of the Employment Equity Act.

5 Changes to Quotations

Changes by the Respondent to its submission will not be considered after the closing date and time.

6 Binding Offer

Any Quotation furnished pursuant to this Request shall be deemed to be an offer. Any exceptions to this statement must be clearly and specifically indicated.

7 Disclaimers

- 7.1 Respondents are hereby advised that Transnet is not committed to any course of action as a result of its issuance of this RFQ and/or its receipt of a Quotation in response to it. Please note that Transnet reserves the right to:
 - modify the RFQ's goods / service(s) and request Respondents to re-bid on any changes;

- reject any Quotation which does not conform to instructions and specifications which are detailed herein;
- disqualify Quotations submitted after the stated submission deadline;
- not necessarily accept the lowest priced Quotation or an alternative bid;
- place an order in connection with this Quotation at any time after the RFQ's closing date;
- award only a portion of the proposed goods / services which are reflected in the scope of this RFQ;
- split the award of the order/s between more than one Supplier/Service Provider should it at Transnet's discretion be more advantageous in terms of, amongst others, cost or developmental considerations;
- cancel the quotation process;
- validate any information submitted by Respondents in response to this bid. This would include, but is
 not limited to, requesting the Respondents to provide supporting evidence. By submitting a bid,
 Respondents hereby irrevocably grant the necessary consent to Transnet to do so;
- request audited financial statements or other documentation for the purposes of a due diligence exercise;
- not accept any changes or purported changes by the Respondent to the bid rates after the closing date and/or after the award of the business, unless the contract specifically provides for it;
- to cancel the contract and/request that National Treasury place the Respondent on its Database of Restricted Suppliers for a period not exceeding 10 years, on the basis that a contract was awarded on the strength of incorrect information furnished by the Respondent or on any other basis recognised in law;
- award the business to the next ranked bidder, provided that he/she is still prepared to provide the required Goods/Services at the quoted price, should the preferred bidder fail to sign or commence with the contract within a reasonable period after being requested to do so. Under such circumstances, the validity of the bids of the next ranked bidder(s) will be deemed to remain valid, irrespective of whether the next ranked bidder(s) were notified of their bid being unsuccessful. Bidders may therefore be requested to advise whether they would still be prepared to provide the required Goods/Services at their quoted price.
- Should a bidder fail to respond to a request for extension of the validity period before it expires, that bidder will be excluded from tender process.

8 Specification/Scope of Work

Procurement Specifications for Equipment Purchase

9.1 Mixed Reality Headset and Accessories

• Display & Visual Quality

o **Resolution:** 2064×2208 pixels per eye

o **Display Type:** RGB-stripe LCD+ panels with 4K+ Infinite Display

Field of View: ~110° for a wider immersive experience
 Lens Technology: Custom dual-element pancake lenses

Superior edge-to-edge clarity

40% thinner profile

Reduced visual distortions

• Performance Specifications

o **Processor:** Qualcomm Snapdragon XR2 Gen 2

RAM: 8GB LPDDR5Storage: 128GB

Refresh Rate: Variable 90Hz to 120Hz

o **Battery:** 4879mAh Li-ion (2–3 hours of intensive use)

o Weight: 515g

Features

- Mixed Reality with colour passthrough and depth sensor
- o Inside-out optical Simultaneous Localization and Mapping (SLAM) tracking with hybrid cameras
- o Full-body tracking with generative leg motion
- Touch Plus controllers
- Premium build for enhanced comfort

9.2 Action Camera and Accessories

9.2.1 Action Camera

• Key Specifications

Video: 5.3K60 HDRPhoto Resolution: 27MPBattery: 1900mAh Enduro

Waterproof: Up to 10m (33ft) without housing

Stabilization: HyperSmooth 6.0
 Lens Support: HB-Series compatible
 Storage Support: 1TB microSD

9.2.2 Waterproof Housing

Model: S-Cape Waterproof Housing compatible with Action Camera

Depth Rating: 45 meters

9.3 Mounting Equipment

- Tube Mount compatible with Action Camera
 - Reinforced composite materials for rugged outdoor use
 - High-strength hardware for durability
- Jaws Flex Clamp Mount compatible with Action Camera
 - Industrial-grade Spring clamp with rubberized jaws for secure hold on irregular surfaces
 - Reinforced composite materials for rugged outdoor use

9.4 1TB microSD Memory Card

• Capacity: 1 Terabyte (1TB)

Read Speed: Up to 160MB/s (UHS-I, Class 10, V30)
Write Speed: Up to 120MB/s (UHS-I, Class 10, V30)

• Speed Class: UHS-I, U3, V30 - optimized for 4K UHD video recording and high-resolution photography

9.5 High Speed Computer Vision Camera And Accessories

9.5.1 High Speed Computer Vision Camera

- Minimum Resolution 8MP
- Max Resolution 1280 x 1024
- Frame Rate at max resolution 60 fps
- Max Frame Rate 80 000 fps (-+10%)
- Pixel size 14 micro m2
- Lens Mount C Mount
- Sensor Color
- Bit Depth 12 bits
- Waterproof (IP 65)
- Global Shutter
- Compatible with Computer Vision libraries (e.g Open CV, pylon etc)
- Near-infrared sensitivity
- HDR

- GigE or USB3 interface
- Interface with a Linux and Windows OS
- Once-off Licensed Software (Support Linux and Windows OS)

9.5.2 Lens compatible with High-Speed Computer Vision Camera

- o Focal Length 12-50 mm
- Aperture f ¼ f/2.8
- IR Corrected (Day/Night)

10. LoRaWAN GAteway

 Be able to facilitate communication between wireless LoRaWAN compatible sensors and a private internal server and connect to server network via ethernet and Fiber multiplexers.

• Specifications:

- Compatible with LoRaWAN
- Collects Lora Sensor packets
- Connects to private server/fiber network
- o Forwards sensor packets to private server using packet forwarder facilities.
- Connectivity: Ethernet backhaul, wifi
- o Range: 3-30Km
- Security: AES-128 end-to-end encryption
- Data storage: support buffering messages during connectivity loss
- Power: PoE or DC jack
- Enclosure: IP65 or greater rating for industrial use
- Real time data transmission
- IEEE 802.3af-compliant PoE

11. Industrial Wireless Temperature and Humidity Sensor

 Monitors ambient temperature and humidity levels in railway substation environments to prevent equipment degradation due to excessive moisture or heat.

Specifications:

- Compatible with Gateway supplied & LoRaWAN
- Humidity Range: 0–100% RH, ±1.8% RH (0–80%), ±3% RH (80–100%).
- Temperature Range: -40°C to +80°C.
- Accuracy: ±1.8% RH; ±0.2°C temperature.
- Resolution: 0.01% RH; 0.01°C.
- o Sampling Rate: Configurable
- o Range: Up to 1–3 km or above.
- o Power: Lithium battery (up to minimum of 10 years).
- o Enclosure: IP68, waterproof, suitable for industry environments.
- Security: AES-128 encryption.
- o Probe: External probe, 0.1 m length, customizable via IoTDC.
- Features: Temperature/humidity alarms, data logging for thousands of messages, ChirpStackcompatible.

12. Industrial Three-Phase Current Meter

 Measures RMS current in three-phase AC systems for railway transformers to monitor load balance and prevent electrical faults.

• Specifications:

- The 3-phase current sensor should measure the current on the secondary side of the auxiliary transformer which usually taps off the main supply to provide the substation with 400VAC @100A max in 3kVDC substations or 220VAC @80A max in 25kVAC substations. In 25kVAC substations the auxiliary transformer is rated at 16kVA and provides a 220VAC supply.
- The auxiliary transformer supplies 400V three phase four wire AC supply to the substation in the DC substations this supply is taken from the secondary winding of the main transformer at 1220V, and stepped down to 400V by the auxiliary transformer with protection provided by a 3-phase isolator and high rupturing capacity fuses rated at 100 amperes.

 The 3-phase current transformer should be able to measure the 3 3-phase RMS current across the auxiliary transformer and should be rated for such.

13. Industrial Wireless Vibration Meter

• Monitors vibration in railway transformers to enable predictive maintenance and prevent unexpected mechanical failures by detecting anomalies like loose windings or structural issues.

• Specifications:

- Compatible with Gateway supplied & LoRaWAN
- Acceleration (0–50g, ±2% accuracy), velocity, displacement, frequency (10 Hz–10 kHz).
- Sensitivity: Detects vibrations down to 0.01 g.
- Accuracy: ±1% of full scale.
- Wireless Range: 1-5km
- o Sampling Rate: Configurable
- o Power: Lithium Battery to provide power for a minimum of 5 years
- o Security: AES-128 end-to-end encryption
- o Features: Configurable vibration thresholds, data logging, ChirpStack-compatible.
- Enclosure IP rating suitable for hazardous areas, and suitable for measuring surface temperature of bushings, radiators, tap changes etc.

14. Industrial Wireless Thermocouple Sensor (K-type)

Monitors high temperatures on flat surfaces of railway transformers to prevent overheating and ensure
operational safety.

Specifications

- Compatible with Gateway supplied & LoRaWAN
- Temperature Range: -40°C to +80°C.
- Accuracy: ±2°C.Resolution: 0.1°C.
- o Wireless Range: 1-3 km or above.
- o Sampling Rate: Configurable
- o Power: Lithium battery (up to minimum of 10 years).
- Security: AES-128 encryption.
- Enclosure: IP68, waterproof, suitable for industry environments.
- Features: Supports K-type thermocouple with flat contact probe for non-invasive transformer surface monitoring; data logging; ChirpStack-compatible.

15. Wireless Three - Phase Voltage Meter

 Measures voltage across railway transformer equipment to detect over/under-voltage conditions, ensuring electrical stability.

Specifications

- Compatible with Gateway supplied & LoRaWAN
- Voltage Range: 0–500 VAC or greater, ±1% accuracy (using external transducer).
- o Resolution: 0.1 V.
- Wireless Range: 1–3 km or above.
- o Sampling Rate: Configurable
- o Power: Lithium battery (up to minimum of 10 years).
- Security: AES-128 encryption.
- o Enclosure: IP68, waterproof, suitable for industry environments.
- Features: Detects on/off status and voltage levels; data logging for thousands of messages;
 ChirpStack-compatible.
- Overall the 3-phase voltage transducer should measure the voltage on the secondary side of the auxiliary transformer which usually taps off the main supply to provide the substation with 400VAC @100A max in 3kVDC substations or 220VAC @80A max in 25kVAC substations. In 25kVAC substations the auxiliary transformer is rated at 16kVA and provides a 220VAC supply.
- The auxiliary transformer supplies 400V three phase four wire AC supply to the substation in the DC substations this supply is taken from the secondary winding of the main transformer at 1220V and stepped down to 400V by the auxiliary transformer with protection provided by a 3-phase isolator and high rupturing capacity fuses rated at 100 amperes (per phase).

The 3-phase voltage transformer should be able to measure the 3-phase voltage across the auxiliary transformer and should be rated to handle such.

16. Active (802.3af) POE injector with Surge Protection

Should be able to work with supplied gateway and specified according to the gateway supplied

17. Industrial-grade Drone

17.1 Drone Specifications

- General features
 - The drone shall be made of lightweight, durable material suitable for repeated outdoor use and resistant to corrosion.
 - The drone shall operate reliably in windy environments (coastal and inland).
 - o The drone shall offer efficient speed coverage.
 - o The drone shall have a minimum flight time of 40 minutes flight time.
 - The drone shall have an IP55 Protection Rating
 - The drone shall support a payload of at least 2.5kg.
 - The drone shall operate within a temperature range of -20° C to 50° C.
 - o The drone shall be capable of flying up to 7000 m altitude.
 - The battery of the drone shall support a minimum of 400 charging cycles.
 - The drone shall include 6-Directional sensing & positioning.
 - The drone shall be equipped with a night-vision FPV camera.

Control features

- o The drone shall support autonomous waypoint-based flight with terrain following.
- The drone shall incorporate a high-precision GNSS system for accurate geolocation.
- The drone shall maintain a stable hover position for precise data capture.
- The drone shall include an automatic return-to-home feature.
- Sensor and payload integration
 - o The drone shall be compatible with visual, thermal, multispectral, and elevation-mapping sensors.
 - The drone shall include a stabilised gimbal system.
 - The drone shall support flexible integration with standard sensor interfaces.
- Communication and data transmission
 - The drone shall support live video and sensor data streaming.
 - o The drone shall Include manual, autonomous, and override modes for safety.
 - The drone shall support a minimum 5 km line-of-sight communication range.
- Power and battery systems
 - The drone shall include a rechargeable battery system with options for rapid swap or auxiliary power extensions.
 - The drone shall have an integrated battery monitoring system.
- Environmental resilience
 - o The drone shall have a minimum protection rating of IP54.
 - The drone shall be resistant to UV exposure and salt for coastal and inland environments.
 - The drone shall operate effectively across a wide temperature range, and resist vibration and shock.
- Safety and compliance
 - o The drone shall include geofencing, altitude limits, and hardware fault detection.
 - The drone shall comply with the South African Civil Aviation Authority Remotely Piloted Aircraft System (SACAA RPAS) and CAA part 101 standards for industrial RPAS operation.
- Shall include the following:
 - Batteries
 - o Remote Controller
 - Tool and Equipment used to assemble the drone
 - Cleaning Tools
 - o Manuals
 - Carrying Case

17.2 Drone Remote Controller Specifications

- Video Transmission
 - o The system shall support high-definition, low-latency video transmission.
 - The system shall operate across standard frequency bands (e.g., 2.4 GHz and/or 5.8 GHz).
 - o The system shall be designed for long-range, line-of-sight communication.
 - o The system shall feature a dual antenna system or equivalent for enhanced signal stability.
 - o The transmission module must adapt quality based on environmental conditions and interference.
- Connectivity & Navigation
 - o The controller shall be equipped with both Wi-Fi and Bluetooth connectivity.
 - The controller shall be compatible with standard global navigation satellite systems (GNSS) such as GPS and Galileo for positioning.

- The controller must include USB and other input/output ports for firmware updates and peripheral integration.
- The system must support connection to multiple drone platforms via interchangeable software or firmware solutions.

Integrated Display

- The controller shall include a built-in screen suitable for outdoor viewing.
- o The display shall be high-resolution and multi-touch display with clear visibility in direct sunlight.
- The user interface must allow for intuitive flight planning and real-time data monitoring.

Battery & Power

- The controller shall include a rechargeable internal battery.
- The battery shall be sufficient for extended field operations without frequent recharging.
- The system must be compatible with standard charging protocols (e.g. USB-C).
- The system must provide quick recharge times to minimise operational downtime.
- o The battery shall support safe operating ranges across common environmental temperature bands.

Environmental Resilience

- The controller shall be designed to operate reliably in various field conditions.
- o The system shall function in moderate levels of heat, cold, and humidity.

Physical Design

- o The controller shall be lightweight and ergonomically designed for prolonged handheld use.
- The controller shall have compact dimensions for easy transportation and field deployment.
- The outer casing shall be manufactured from durable materials with drop and wear resistance.
- The device must include built-in controls for customisable flight and payload functions.

Storage

- The controller shall include a minimum of 64GB onboard storage with support for expandable storage via microSD card.
- o The storage system shall be compatible with commonly available and high-endurance memory cards.
- o The system must enable on-board storage of mission data, maps, or high-resolution video footage.

17.3 Multi- Sensor payload specifications

General

- The payload shall be an integrated, multi-sensor gimbal payload for professional drone-based inspection, monitoring, and situational awareness.
- The system shall have a minimum ingress protection rating of IP54 (resistant to dust and water spray from all directions).
- The system shall operate within a temperature range of -20°C to 50°C.
- The laser component shall comply with Class 1M or equivalent safety standards as defined in IEC 60825-1.
- The payload shall be designed for use in industrial, transport, and environmental conditions.

Stabilised Gimbal & Mounting

- o The gimbal shall be a 3-axis stabilised system with low angular vibration.
- The mounting system shall be detachable and compatible with modular drone platforms.
- The system shall support both manual and autonomous control modes.

• Zoom Camera Module

- The zoom camera shall have a minimum 20MP CMOS sensor.
- The module shall support variable optical zoom with hybrid zoom functionality.
- The video format shall be MP4.
- o The photo format shall be JPEG.
- The ISO range shall span from 100 to 25600.

• Thermal Imaging Module

- The thermal sensor shall be an uncooled VOx(Vanadium oxide) microbolometer (long-wave infrared detector).
- $_{\odot}$ The thermal image resolution shall be 640 \times 512 pixels or higher.
- The frame rate shall be 30 Hz.
- The system shall provide the following temperature measurement ranges: high gain mode of -40°C to 150°C, low gain mode of -40°C to 550°C.
- The module shall support multiple levels of digital zoom.
- The thermal imaging shall include both spot and area temperature measurement modes.
- The system shall offer a variety of thermal palettes such as white hot, black hot, rainbow, iron red and arctic.

Laser Rangefinder

The laser rangefinder shall operate at a near-infrared wavelength (approximately 905 nm).

- The laser system shall be integrated with the camera feed to allow point-to-measure functionality.
- Smart & Automated Functions
 - The system shall offer "Point-to-aim" functionality: selecting a point in image feed and automatically reposition the gimbal.
 - All media captured shall include GPS-based timestamp embedding (location, date, time).
- Storage & Media
 - The payload shall support standard photo and video format for compatibility with inspection, GIS, and reporting software.
- The payload shall be compatible with industrial-grade drone platforms.

17.4 LiDAR Payload Specifications

General

- The payload shall integrate a LiDAR sensor, RGB camera, and IMU for 3D aerial mapping, inspection, and geospatial data collection.
- The payload shall be designed for compatibility with enterprise UAVs that support modular sensor platforms.
- o The unit shall have a minimum ingress protection rating of IP54.
- The payload must consume approximately 30 W of power under typical operation.
- The total payload weight shall be under 1.5 kg.

System Performance

- The LiDAR system shall support an effective detection range suitable for long-range operations under high surface reflectivity and low light ambient light.
- The payload shall enable real-time point cloud visualization with multiple colouring modes including true colour (RGB), reflectivity-based, elevation-based

LiDAR Module

- The system shall offer multiple scanning modes, including repetitive line scan and non-repetitive scan for enhanced spatial coverage.
- The line scan mode shall include a narrow vertical and wide horizontal field of view.
- o The non-repetitive scan shall offer broad multi-directional spatial coverage.
- The laser system shall comply with Class 1 eye-safe standards.

Integrated RGB Mapping Camera

- The RGB camera shall include a high-resolution 1" sensor suitable for orthophoto generation and photogrammetric applications.
- The camera shall support both 3:2 and 4:3 image aspect ratios.
- o The system shall include mechanical and electronic shutter functionality.
- o The shutter speed must range from long exposure to high-speed capture.
- The RGB camera shall be suitable for generating true-colour point clouds, textured 3D models, and high-quality overlays.

Gimbal & Mounting

- The payload shall incorporate a 3-axis stabilisation system (tilt, roll, pan).
- o The payload shall feature a detachable mounting system compatible with standard UAV gimbal ports.

Data & Storage

- The system shall support simultaneous storage of; raw photos, IMU sensor data, LiDAR point cloud data.
- The payload shall provide real-time model generation outputs.
- o The system shall support microSD card storage.
- The storage medium shall have a minimum rating of Class 10 or UHS-IThe file system and format must support high-volume data collection for professional post-processing.
- Shall be compatible with the industrial-grade drone
- Recommending Zenmuse L1 or L2 Specifications

17.5 Battery Station Specifications

- General
 - The unit must be portable and consist of durable battery charging and storage station.
 - The unit shall be compact and lightweight for field transportation.
 - The system shall accommodate multiple drone batteries, remote controller batteries and essential charging accessories.

Compatibility

- The unit shall charge and store a full set of drone flight batteries.
- The station shall support at least two remote controller batteries.
- The station shall consist of a charging hub and AC cable or similar components.

Power Input

- The station shall support a wide-range AC input voltage.
- The station shall operate on standard power frequency suitable for global use.

Power Output

- The station shall support high-output battery ports to charge several batteries simultaneously.
- The station must contain at least two USB ports for auxiliary charging of devices.

Operating Conditions

 The unit shall function reliably within a broad temperature range suitable for outdoor and indoor operations.

Charging modes

 The station shall support multiple charging modes such as standard mode for regular charging cycle and fast mode for time-sensitive operations.

Additional Features

- The unit must incorporate intelligent charging with power prioritisation.
- The unit shall support integrated battery health monitoring.
- o The station shall support an automated discharge or maintenance mode for long-term battery care.
- The station shall display the battery charge status using LED indicators.
- The station shall include a cooling system to prevent overheating.

9 Legal review

A Proposal submitted by a Respondent will be subjected to review and acceptance or rejection of its proposed contractual terms and conditions by Transnet's Legal Counsel, prior to consideration for an award of business.

10 National Treasury's Central Supplier Database

Respondents are required to self-register on National Treasury's Central Supplier Database (CSD) which has been established to centrally administer supplier information for all organs of state and facilitate the verification of certain key supplier information. Transnet is required to ensure that price quotations are invited and accepted from prospective bidders listed on the CSD. Business may not be awarded to a respondent who has failed to register on the CSD. Only foreign suppliers with no local registered entity need not register on the CSD. The CSD can be accessed at https://secure.csd.gov.za/.

11 Tax Compliance

Respondents must be compliant when submitting a proposal to Transnet and remain compliant for the entire contract term with all applicable tax legislation, including but not limited to the Income Tax Act, 1962 (Act No. 58 of 1962) and Value Added Tax Act, 1991 (Act No. 89 of 1991).

It is a condition of this bid that the tax matters of the successful Respondents be in order, or that satisfactory arrangements have been made with South African Revenue Service (SARS) to meet the Respondents tax obligations.

The Tax Compliance status requirements are also applicable to foreign Respondents/ individuals who wish to submit bids.

Where Consortia / Joint Ventures / Sub-contractors are involved, each party must be registered on the Central Supplier Database and their tax compliance status will be verified through the Central Supplier Database.

Transnet urges its clients, suppliers and the general public to report any fraud or corruption to **TIP-OFFS ANONYMOUS:**



You can choose to be Anonymous or Non-Anonymous on ANY of the platforms
PLEASE RETAIN YOUR REFERENCE NUMBER











Al Voice BoT "Jack"
Speak to our Al Voice Chat Bot
"JACK", you converse with him
like chatting to a human, with
the option to record a
message and speak to an
agent at anytime.

What's App Speak to an Agent via What's App.

Speak to an Agent Speak to an Agent via the platform with no call or data charge

Telegram Speak to an Agent via Telegram



0800 003 056



086 551 4153



reportit@ethicshelpdesk.com

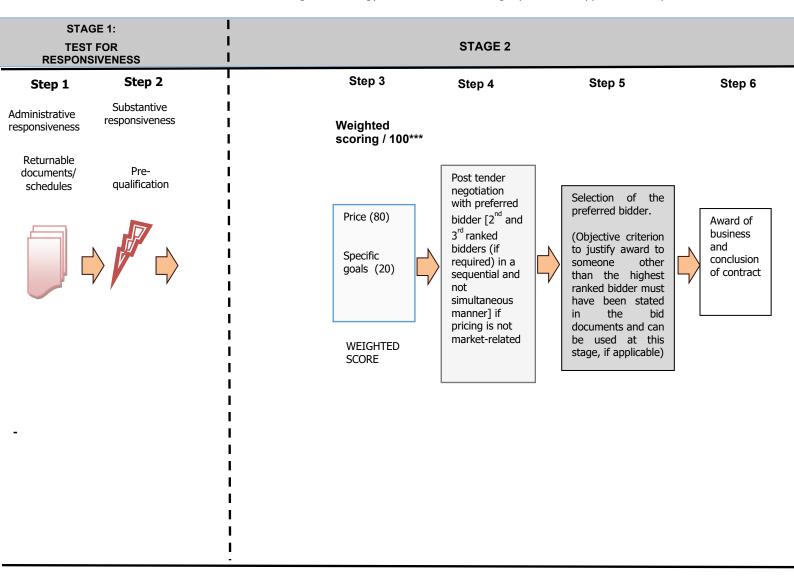


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SECTION 3 EVALUATION METHODOLOGY, CRITERIA AND RETURNABLE DOCUMENTS

1 Evaluation Criteria

Transnet will utilise the following methodology and criteria in selecting a preferred Supplier/Service provider:



1.1 STEP ONE: Test for Administrative Responsiveness

The test for administrative responsiveness will include the following:

	Administrative responsiveness check	RFQ Reference
•	Whether the Bid has been lodged on time	
•	Whether all Returnable Documents and/or schedules [where applicable] were completed and returned by the closing date and time	Section 3
•	Verify the validity of all returnable documents	Section 3
•	Verify if the Bid document has been duly signed by the authorised respondent	All sections

The test for administrative responsiveness [Step One] must be passed for a Respondent's Proposal to progress to Step Two for further pre-qualification

1.2 STEP TWO: Test for Substantive Responsiveness to RFQ

The test for substantive responsiveness to this RFQ will include the following:

	Check for substantive responsiveness	RFQ Reference
•	Whether any general and legislation qualification criteria set by	All sections
	Transnet, have been met	
•	Whether the Bid contains a priced offer	Section 4 - Quotation Form
•	Whether the Bid materially complies with the scope and/or	All Sections
	specification given	
•	Whether the supplier is registered on the National Treasury Central Supplier Database (CSD)	Section 2, paragraph 13

The test for substantive responsiveness [Step Two] must be passed for a Respondent's proposal to progress to Step Three for further evaluation

1.3 STEP THREE: Evaluation and Final Weighted Scoring

a) **Price Criteria** [Weighted score 80 points]:

Evaluation Criteria	RFP Reference
Commercial offer	Section 4

Transnet will utilise the following formula in its evaluation of Price:

$$Ps = 80 \left(1 - \frac{Pt - P\min}{P\min} \right)$$

Where:

Ps =Score for the Bid under consideration

Pt = Price of Bid under considerationPmin = Price of lowest acceptable Bid

b) **Specific Goals** [Weighted score 20 point]

- Specific goals claim form
- Preference points will be awarded to a bidder for attaining the specific goals requirements in accordance with the table indicated in Section 7, paragraph 3.2 of the specific goals Claim Form.

1.4 STEP FOUR: Post Tender Negotiations

- Respondents are to note that Transnet may not award a contract if the price offered is not market-related. In this regard, Transnet reserves the right to engage in PTN with the view to achieving a market-related price or to cancel the tender. Negotiations will be done in a sequential manner i.e.:
 - first negotiate with the highest ranked bidder or cancel the bid, should such negotiations fail,
 - o negotiate with the 2nd and 3rd ranked bidders (if required) in a sequential manner.
- In the event of any Respondent being notified of such short-listed/preferred bidder status, his/her bid, as well as any subsequent negotiated best and final offers (BAFO), will automatically be deemed to remain valid during the negotiation period and until the ultimate award of business.
- Should Transnet conduct post tender negotiations, Respondents will be requested to provide their best and final offers to Transnet based on such negotiations. Where a market related price has been achieved through negotiation, the contract will be awarded to the successful Respondent(s).

1.5 STEP FIVE: Objective Criteria

Transnet reserves the right to award the business to the highest scoring bidder/s unless objective criteria justify the award to another bidder. The objective criteria Transnet may apply in this bid process include:

- is not under restrictions, or has principals who are under restrictions, preventing participating in the employer's procurement,
- is not undergoing a process of being restricted by Transnet or other state institution that Transnet may be aware of,
- can, as necessary and in relation to the proposed contract, demonstrate that he or she possesses the
 professional and technical qualifications, professional and technical competence, financial resources,
 equipment and other physical facilities, managerial capability, reliability, experience and reputation,
 expertise and the personnel, to perform the contract,
- has the legal capacity to enter into the contract

Pata & Company Sta

- is not insolvent, in receivership, under Business Rescue as provided for in chapter 6 of the Companies Act, 2008, bankrupt or being wound up, has his affairs administered by a court or a judicial officer, has suspended his business activities, or is subject to legal proceedings in respect of any of the foregoing,
- complies with the legal requirements, if any, stated in the tender data and
- is able, in the option of the employer to perform the contract free of conflicts of interest.
- all Risks identified during a risk assessment exercise/probity check (which may be conducted by an authorised third party) that would be done to assess all risks, including but not limited to:
- the financial stability of the bidder based on key ratio analysis, which would include, but not be limited to Efficiency, Profitability, Financial Risk, Liquidity, Acid Test, and Solvency;
- a due diligence to assess functional capability and capacity. This could include a site visit;
- A commercial relationship with a Domestic Prominent Influential Person (DPIP) or Foreign Prominent Public Official (FPPO) or an entity of which such person or official is the beneficial owner; and
- Reputational and Brand risks

1.6 STEP SIX: Award of business and conclusion of contract

- Immediately after approval to award the contract has been received, the successful or preferred bidder(s) will be informed of the acceptance of his/their Quotation by way of a Letter of Award. Thereafter the final contract will be concluded with the successful Respondent(s).
- Otherwise, a final contract will be concluded and entered into with the successful Bidder at the acceptance of a letter of award by the Respondent.

2 Validity Period

Transnet requires a validity period of 90 [Ninety] Business Days (28 January 2026) from the closing date of this RFQ, excluding the first day and including the last day.

Bidders are to note that they may be requested to extend the validity period of their bid, on the same terms and conditions, if the internal evaluation process has not been finalised within the validity period. However, once the adjudication body has approved the process and award of the business to the successful bidder(s), the validity of the successful bidder(s)' bid will be deemed to remain valid until a final contract has been concluded.

3 Disclosure of contract information

Prices Quoted

Respondents are to note that, on award of business, Transnet is required to publish the tendered prices of the successful and unsuccessful Respondents *inter alia* on the National Treasury e-Tender Publication Portal, (www.etenders.gov.za), as required per National Treasury Instruction Note 01 of 2015/2016.

Johannesburg Stock Exchange Debt Listing Requirements

Transnet may also be required to disclose information relating to the subsequent contract i.e. the name of the company, goods/services provided by the company, the value and duration of the contract, etc. in compliance with the Johannesburg Stock Exchange (JSE) Debt Listing Requirements.

Domestic Prominent Influential Persons (DPIP) OR Foreign Prominent Public Officials (FPPO)

Transnet is free to procure the services of any person within or outside the Republic of South Africa in accordance with applicable legislation. Transnet shall not conduct or conclude business transactions, with any Respondents without having:

- Considered relevant governance protocols;
- Determined the DPIP or FPPO status of that counterparty; and
- Conducted a risk assessment and due diligence to assess the potential risks that may be posed by the business relationship.

As per the Transnet Domestic Prominent Influential Persons (DPIP) and Foreign Prominent Public Officials (FPPO) and Related Individuals Policy available on Transnet website https://www.transnet.net/search/pages/results.aspx?k=FPIDP#k=DPIP, Respondents are required to disclose any commercial relationship with a DPIP or FPPO (as defined in the Policy) by completing the following section:

The below form contains personal information as defined in the Protection of Personal Information Act, 2013 (the "Act"). By completing the form, the signatory consents to the processing of her/his personal information in accordance with the requirements of the Act. Consent cannot unreasonably be withheld. **Is the Respondent** (Complete with a "Yes" or "No") A DPIP/FPPO Closely Related Closely to a DPIP/FPPO Associated to a **DPIP/FPPO** List all known business interests, in which a DPIP/FPPO may have a direct/indirect interest or significant participation or involvement. No Name Role the **Shareholding** Registration **Status Entity Entity** % Number (Mark the applicable **Business** option with an X) **Business** (Nature of **Active Non-Active** interest/ Participation) 1 2 3

Respondents declaring a commercial relationship with a DPIP or FPPO are to note that Transnet is required to annually publish on its website a list of all business contracts entered into with DPIP or FPPO. This list will include successful Respondents, if applicable.

4 Returnable Documents

Returnable Documents means all the documents, Sections and Annexures, as listed in the tables below. There are three types of returnable documents as indicated below and Respondents are urged to ensure that these documents are returned with their bids based on the consequences of non-submission as indicated below:

Mandatory Returnable Documents	Failure to provide all these Mandatory Returnable Documents
	at the Closing Date and time of this RFQ will result in a
	Respondent's disqualification.

Returnable Documents Used for Scoring	Failure to provide all Returnable Documents used for purposes of scoring a bid, by the closing date and time of this bid will not result in a Respondent's disqualification. However, Bidders will receive an automatic score of zero for the applicable evaluation criterion.
Essential Returnable Documents	Failure to provide essential Returnable Documents <u>will</u> result in Transnet affording Respondents a further opportunity to submit by a set deadline. Should a Respondent thereafter fail to submit the requested documents, this may result in a Respondent's disqualification.

All Returnable Sections, as indicated in the header and footer of the relevant pages, must be signed, stamped and dated by the Respondent.

a) Mandatory Returnable Documents

Respondents are required to submit with their bid submissions the following **Mandatory Returnable Documents**, and also to confirm submission of these documents by so indicating [Yes or No] in the tables below:

Mandatory Returnable Documents	Submitted [Yes or No]
SECTION 4 : Quotation Form	

b) Returnable Documents Used for Scoring

In addition to the requirements of section (a) above, Respondents are further required to submit with their Proposals the following **Returnable Documents Used for Scoring** and also to confirm submission of these documents by so indicating [Yes or No] in the table below:

RETURNABLE DOCUMENTS USED FOR SCORING	SUBMITTED [Yes or No]
Respondent's valid proof of evidence to claim points for compliance with Specific Goals'	
requirements as stipulated in Section 7 of this RFQ (List all specific goals returnable document)	
document)	

c) Essential Returnable Documents:

Over and the above the requirements of section (a) and (b) mentioned above, Respondents are further required to submit with their Proposals the following **Essential Returnable Documents** and also to confirm submission of these documents by so indicating [Yes or No] in the table below:

ESSENTIAL RETURNABLE DOCUMENTS & SCHEDULES	SUBMITTED [Yes or No]
SECTION 1: SBD1 Form	
SECTION 5: Certificate of Acquaintance with RFQ Documents	
SECTION 6: RFQ Declaration and Breach of Law Form	
SECTION 7: Specific Goals Claim Form	
SECTION 8: Protection of Personal Information	
CSD Registration report	

5 CONTINUED VALIDITY OF RETURNABLE DOCUMENTS

The successful Respondent will be required to ensure the validity of all returnable documents, including but not limited to its valid proof of B-BBEE status, for the duration of any contract emanating from this RFQ. Should the Respondent be awarded the contract [**the Agreement**] and fail to present Transnet with such renewals as and when they become due, Transnet shall be entitled, in addition to any other rights and remedies that it may have in terms of the eventual Agreement, to terminate such Agreement immediately without any liability and without prejudice to any claims which Transnet may have for damages against the Respondent.

SECTION 4 QUOTATION FORM

/We		
////		

hereby offer to supply the goods/services at the prices quoted in the Price Schedule below, in accordance with the conditions related thereto.

I/We agree to be bound by those terms and conditions in:

- the Standard RFQ Terms and Conditions for the Supply of Goods or Services to Transnet; and
- any other standard or special conditions embodied in this Request for Quotation.

I/We accept that unless Transnet should otherwise decide and so inform me/us, this Quotation [and, if any, its covering letter and any subsequent exchange of correspondence], together with Transnet's acceptance thereof shall constitute a binding contract between Transnet and me/us. I/We further agree that if, after I/we have been notified of the acceptance of my/our Quotation, I/we fail to deliver the said goods/service/s within the delivery lead-time quoted, Transnet may, without prejudice to any other legal remedy which it may have, cancel the order and recover from me/us any expenses incurred by Transnet in calling for Quotations afresh and/or having to accept any less favourable offer.

Price Schedule

I/We quote as follows for the goods/services required, on a "delivered nominated destination" basis, including VAT:

Item No	Description of Goods /Services	Unit of Measure	Quantity	Unit Cost (ZAR) Excl. Vat (ZAR)	Total Cost Excl. Vat (ZAR)
1.	Mixed Reality Headset and Accessories Should include: Headset, Universal Power Adapter and Touch Plus Controllers Specification: Refer to Item 1 on Annexure A	Set	2		

	5 J. M. C. J.			
	Example: Meta Quest			
	3			
	Mixed Reality Headset			
	or similar			
	Action Camera and			
	accessories			
	Should include:			
	• Action Camera			
	(Refer to Item 2.1)			
	 Waterproof casing 			
	compatible with			
	Action Camera			
	(Refer to Item 2.2)			
	• Tube Mount			
	compatible with			
	Action Camera			
2.	(Refer to Item 2.3)	Set	2	
	Jaws Flex Clamp			
	Mount compatible			
	with Action Camera			
	(Refer to Item 2.3)			
	(1.5.5. 55 5.5 =.5)			
	Specification: Refer to			
	Item 2 on Annexure A			
	Example: GoPro Hero			
	13 Black, DJI Osmo			
	Action 5 Pro or similar			
	1TB microSD			
	Memory Card			
	Specification: Refer to			
	Item 3 on Annexure A			
3.		Each	2	
	Example: SanDisk			
	Extreme Pro or			
	Samsung EVO Plus			
	High Speed			
4.	Computer Vision	Each	1	
1 .	Camera And	EdUl	1	
	Accessories			
<u> </u>				

	Should include:			
	High SpeedComputer Vision			
	Camera (Refer to			
	Item 4.1)			
	Lens (Refer to item			
	4.2)			
	Specification: Refer to			
	Item 4 on Annexure A			
	ICHI I OH AHIICAUC A			
	Example:_Basler ACE			
	2 Pro, Phantom VEO			
	1310 or 640S,			
	Mikrotron EoSens			
	Series (EoSens			
	4CXP), or similar			
	LoRaWAN			
	GAteway			
	Compatible with			
	LoRaWAN			
			2	
5.	Specification: Refer to	Fach		
J.	Item 5 on Annexure A			
	Example: Dragino			
	Ethernet Gateway or			
	similar			
	Industrial Wireless			
	Temperature and			
	Humidity Sensor			
	Compatible with			
	Gateway supplied &			
	LoRaWAN			
6.	201017111	Each	1	
	Specification: Refer to			
	Item 6 on Annexure A			
	Example: Dragino			
	Industrial Wireless			
	Temperature and			
	l			

	Hamilton C	1		1	1
	Humidity Sensor or				
	similar				
	Industrial Wireless				
	Three-Phase				
	Current Meter				
	Compatible with				
	Gateway supplied &				
	LoRaWAN				
			_		
7.	Specification: Refer to	Each	1		
	Item 7 on Annexure A				
	Example: Dragino				
	Industrial wireless				
	Three-Phase Current				
	Meter or similar				
	Meter of Similar				
	W. J				
	Industrial Wireless				
	Vibration Meter				
	Compatible with				
	Gateway supplied &				
	LoRaWAN				
8.		Each	4		
	Specification: Refer to	Lacii			
	Item 8 on Annexure A				
	Example: Dragino				
	Industrial Wireless				
	Vibration Meter or				
	similar				
	Three Phase				
	Wireless Voltage				
	Meters				
	Compatible with				
9.	Gateway supplied &	Each	3		
	LoRaWAN				
	LONGVIAN				
	Coordination Defects				
	Specification: Refer to				
	Item 10 on Annexure				

				I	
	А				
	Example: Acrel				
	Wireless Voltage				
	Meters 0-500 VAC or				
	similar				
	Active (802.3af)				
	POE injector with				
	Surge Protection				
	Commetible				
	Compatible with				
10.	Gateway supplied &	Each	1		
	LoRaWAN				
	Specification: Refer to				
	Item 11 on Annexure				
	Α				
	Industrial-grade				
	Drone				
	a				
	Should include:				
	• Drone (Refer to				
	Item 12.1)				
	• Drone Remote				
	Controller (Refer to				
	Item 12.2)				
4.4	Consideration B.C.	C-1			
11.	Specification: Refer to	Set	1		
	item 12.1 and 12.2				
	on Annexure A				
	Example: DJI Matrice				
	350 RTK, Autel EVO 2				
	or similar				
	o. ominion				

			-	
	Multi- Sensor payload			
	compatible with			
	Industrial-grade			
	Drone			
12.		Each	1	
12.	Specification: Refer to	Lacii	1	
	item 12.3 on			
	Annexure A			
	Example: Zenmuse			
	H20T or similar			
	LiDAR Payload			
	Specifications			
	compatible with			
	drone			
13.	Specification: Refer to	Each	1	
	item 12.4 on			
	Annexure A			
	Example: Zenmuse L1			
	or L2 or similar			
	Industrial-grade			
	Drone Battery Station			
14.	Specification: Refer to	Each	1	
14.	item 12.5 on	Each	1	
	Annexure A			
	Example:			
15.	Delivery	Package	1	
15.		i dekage	<u> </u>	
				Sub
				Total
				excluding
				vat
•				15%
				VAT
				Total
				including
				vat
NP: Do	ase note that these items will no	t ha anlit avvandad h	ut augudad aa a kit	

NB: Please note that these items will not be split awarded but awarded as a kit.

Delivery	Lead-Time from date of	purchase order:	day	s/weeks

Respondents are to note that Transnet will round off final pricing scores to the nearest 2 (two) decimal places.

Notes to Pricing:

- Respondents are to note that if the price offered by the highest scoring bidder is not market-related, Transnet may not award the contract to that Respondent. Transnet may-
 - (i) negotiate a market-related price with the Respondent scoring the highest points or cancel the RFQ;
 - (ii) if that Respondent does not agree to a market-related price, negotiate a market-related price with the Respondent scoring the second highest points or cancel the RFQ;
 - (iii) if the Respondent scoring the second highest points does not agree to a market-related price, negotiate a market-related price with the Respondent scoring the third highest points or cancel the RFQ.

If a market-related price is not agreed with the Respondent scoring the third highest points, Transnet must cancel the RFQ.

- All Prices must be quoted in South African Rand, inclusive of VAT b)
- To facilitate like-for-like comparison bidders must submit pricing strictly in accordance with this price schedule and not utilise a different format. Deviation from this pricing schedule could result in a bid being disqualified.
- Please note that should you have offered a discounted price(s), Transnet will only consider such price discount(s) in the final evaluation stage if offered on an unconditional basis.

SECTION 5

CERTIFICATE OF ACQUAINTANCE WITH RFQ DOCUMENTS

By signing this certificate the Respondent is deemed to acknowledge that he/she has made himself/herself thoroughly familiar with, and agrees with all the conditions governing this RFQ. This includes those terms and conditions contained in any printed form stated to form part hereof, including but not limited to the documents stated below. As such, Transnet will recognise no claim for relief based on an allegation that the Respondent overlooked any such term or condition or failed properly to take it into account in calculating tendered prices or any other purpose:

1.	Transnet's General Bid Conditions
2.	Standard RFQ Terms and Conditions for the supply of Goods or Services to Transnet
3.	Transnet's Supplier Integrity Pact
4.	Non-disclosure Agreement

Note: Should a Respondent be successful and awarded the bid, they will be required to complete a Supplier Declaration Form for registration as a vendor onto the Transnet vendor master database.

Should the Bidder find any terms or conditions stipulated in any of the relevant documents quoted in the RFQ unacceptable, it should indicate which conditions are unacceptable and offer alternatives by written submission on its company letterhead, attached to its submitted Bid. Any such submission shall be subject to review by Transnet's Legal Counsel who shall determine whether the proposed alternative(s) are acceptable or otherwise, as the case may be. A material deviation from the Standard terms or conditions could result in disqualification.

Bidders accept that an obligation rests on them to clarify any uncertainties regarding any bid to which they intend to respond, before submitting the bid. The Bidder agrees that he/she will have no claim or cause of action based on an allegation that any aspect of this RFQ was unclear but in respect of which he/she failed to obtain clarity.

The bidder understands that his/her Bid will be disqualified if this Certificate of Acquaintance with RFQ documents included in the RFQ as a returnable document, is found not to be true and/ or complete in every respect.

SIGNED at	on this	day of	20
SIGNATURE OF WITNESSES		ADDRESS OF WITNESSES	
1			
Name			
2			
Name			
SIGNATURE OF RESPONDENT'S AUTH	ORISED REPRESEI	NTATIVE:	
NAME:			
DESIGNATION:			

Respondent's Signature

SECTION 6 RFQ DECLARATION AND BREACH OF LAW FORM

NAME OF ENTITY:	
We	do hereby certify that:

- Transnet has supplied and we have received appropriate responses to any/all questions [as applicable] which were submitted by ourselves for RFQ Clarification purposes;
- We have received all information we deemed necessary for the completion of this Request for Quotation [RFQ];
- 3. We have been provided with sufficient access to the existing Transnet facilities/sites and all relevant information relevant to the Supply of the Goods as well as Transnet information and Employees, and have had sufficient time in which to conduct and perform a thorough due diligence of Transnet's operations and business requirements and assets used by Transnet. Transnet will therefore not consider or permit any pre- or post-contract verification or any related adjustment to pricing, service levels or any other provisions/conditions based on any incorrect assumptions made by the Respondent in arriving at his Bid Price.
- 4. At no stage have we received additional information relating to the subject matter of this RFQ from Transnet sources, other than information formally received from the designated Transnet contact(s) as nominated in the RFQ documents;
- 5. We have complied with all obligations of the Bidder/Supplier as indicated in the Transnet Supplier Integrity Pact which includes but are not limited to ensuring that we take all measures necessary to prevent corrupt practices, unfairness and illegal activities in order to secure or in furtherance to secure a contract with Transnet;
- 6. We are satisfied, insofar as our entity is concerned, that the processes and procedures adopted by Transnet in issuing this RFQ and the requirements requested from Bidders in responding to this RFQ have been conducted in a fair and transparent manner;
- 7. We declare that a family, business and/or social relationship exists / does not exist [delete as applicable] between an owner / member / director / partner / shareholder of our entity and an employee or board member of Transnet including any person who may be involved in the evaluation and/or adjudication of this Bid;
- 8. We declare that an owner / member / director / partner / shareholder of our entity **is / is not** [delete as applicable] an employee or board member of the Transnet;
- 9. In addition, we declare that an owner / member / director / partner / shareholder/employee of our entity has / has not been [delete as applicable] a former employee or board member of Transnet in the past 10 years. I further declare that if they were a former employee or board member of Transnet in the past 10 years that they were/were not involved in the bid preparation or had access to the information related to this RFQ; and
- 10. If such a relationship as indicated in paragraph 7, 8 and/or 9 exists, the Respondent is to complete the following section:

 1 the

	Indicate nature of relationship with Tra	ansnet:	
	[Failure to furnish complete and a		_
	disqualification of a response and		t from doing future business with sed by Transnet and/or its affiliat
	to verify the correctness of the in	-	seu by Transnet and/OFTES armiat
	and Transnet [other than any ex	kisting and appropriate business in the forthcoming adjudication	e of any relationship between ourselv relationship with Transnet] which cou on process, we shall notify Transn
ID	DER'S DISCLOSURE (SBD4)		
2	PURPOSE OF THE FORM		
	with the principles of transp Constitution of the Republic of required for the bidder to make 12.2 Where a person/s are listed	parency, accountability, impartion South Africa and further express this declaration in respect of the	faulters and / or the List of Restricte
3	Bidder's declaration		
3		actors / trustage / charabaldare	/ mambara /
	13.1 Is the bidder, or any of its direction partners or any person having employed by the state?		
		•	ers / members/ partners or any person
	Full Name	Identity Number	Name of State institution

Respondent's Signature Date & Company Stamp

14

		T			
a	Do you, or any person connective person who is employed by If so, furnish particulars:	the procuring ins	titution?	onship with	YES/NO
p ir c	Does the bidder or any of its of artners or any person having anterest in any other related entontract? If so, furnish particulars:	directors / trusted a controlling inter erprise whether o	es / shareholders / est in the enterprisor not they are bide	se have any	YES/NO
I, th	ARATION e undersigned, (name) do hereby make the following s			_	
14.1	I have read and I understand	I the contents of	this disclosure;		
14.2	I understand that the accommand complete in every respect		be disqualified if tl	his disclosure is found	not to be true
14.3	The bidder has arrived at communication, agreement o partners in a joint venture or o	r arrangement w	rith any competito	r. However, communic	·
14.4	In addition, there have been any competitor regarding the formulas used to calculate p submit the bid, bidding with the products or services to when the products of services to when the products of the prod	e quality, quantit rices, market all the intention not	y, specifications, pocation, the intent to win the bid and	prices, including meth	ods, factors or bmit or not to
ventu	re or Consortium means an assoc	ciation of persons f	or the purpose of co	mbining their expertise,	property, capital,

² Joint efforts, skill and knowledge in an activity for the execution of a contract.

- 14.5 The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.
- 14.6 There have been no consultations, communications, agreements or arrangements made by the bidder with any official of the procuring institution in relation to this procurement process prior to and during the bidding process except to provide clarification on the bid submitted where so required by the institution; and the bidder was not involved in the drafting of the specifications or terms of reference for this bid.
- 14.7 I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

I CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 12, 13 and 14 ABOVE IS CORRECT.

I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME IN TERMS OF PARAGRAPH 6 OF PFMA SCM INSTRUCTION 03 OF 2021/22 ON PREVENTING AND COMBATING ABUSE IN THE SUPPLY CHAIN MANAGEMENT SYSTEM SHOULD THIS DECLARATION PROVE TO BE FALSE.

BREACH OF LAW

12. We further hereby certify that I/we have/have not been [delete as applicable] found guilty during the preceding 5 [five] years of a serious breach of law, including but not limited to a breach of the Competition Act, 89 of 1998, by a court of law, tribunal or other administrative body. The type of breach that the Respondent is required to disclose excludes relatively minor offences or misdemeanours, e.g. traffic offences. This includes the imposition of an administrative fine or penalty.

where round guilty of such a serious t	oreach, please disclose:	
NATURE OF BREACH:		
DATE OF BREACH:		
Furthermore, I/we acknowledge that 1	Fransnet SOC Ltd reserves the right to exclud	de any Respondent from the
bidding process, should that person or	r entity have been found guilty of a serious b	reach of law, tribunal or
regulatory obligation.		
SIGNED at	on this day of	20
For and on behalf of	AS WITNESS:	
duly authorised hereto		
Name:	Name:	

Respondent's Signature

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Position:	Position:
Signature:	Signature:
Date:	Registration No of Company/CC
Place:	Registration Name of Company/CC

SECTION 7: SPECIFIC GOALS POINTS CLAIM FORM

This preference form must form part of all bids invited. It contains general information and serves as a claim for preference points for specific goals Contribution. Transnet will award preference points to companies who provide valid proof of evidence of as per the table below.

NB: BEFORE COMPLETING THIS FORM, BIDDERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF SPECIFIC GOALS, AS PRESCRIBED IN THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT, 2000.

1. GENERAL CONDITIONS

- 1.1 The following preference point systems are applicable to all bids:
 - the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
- The value of this bid is estimated to not exceed R50 000 000 (all applicable taxes included) and therefore the 80/20 preference point system shall be applicable. Despite the stipulated preference point system, Transnet shall use the lowest acceptable bid to determine the applicable preference point system in a situation where all received acceptable bids are received outside the stated preference point system.
- 1.3 The 80/20 preference point system will be applicable to this tender.
- 1.4 Preference points for this bid shall be awarded for:
 - (a) Price;
 - (b) B-BBEE Status Level of Contribution.
 - (c) Any other specific goal determined in Transnet preferential procurement policy.
- 1.5 The maximum points for this bid are allocated as follows:

	POINTS
PRICE	80
SPECIFIC GOALS	
B-BBEE Level of Contributor (1 or 2)	20
Entities that are at least 51% Black Owned	
Entities that are at least 30% black woman owned	
Non-Compliant and/or B-BBEE Level 3-8 contributors	
Total points for Price and Specific Goals must not exceed	100

- Failure on the part of a bidder to submit proof of specific goals together with the bid will be interpreted to mean that preference points for B-BBEE status level of contribution are not claimed.
- 1.7 The purchaser reserves the right to require of a bidder, either before a bid is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the purchaser.

2. **DEFINITIONS**

- (a) "all applicable taxes" includes value-added tax, pay as you earn, income tax, unemployment insurance fund contributions and skills development levies;
- (b) "B-BBEE" means broad-based black economic empowerment as defined in section 1 of the Broad-Based Black Economic Empowerment Act;
- (c) "B-BBEE status level of contributor" means the B-BBEE status received by a measured entity based on its overall performance using the relevant scorecard contained in the Codes of Good Practice on Black Economic Empowerment, issued in terms of section 9(1) of the Broad-Based Black Economic Empowerment Act;
- (d) "bid" means a written offer in a prescribed or stipulated form in response to an invitation by an organ of state for the supply/provision of services, works or goods, through price quotations, advertised competitive bidding processes or proposals;
- (e) "Broad-Based Black Economic Empowerment Act" means the Broad-Based Black Economic Empowerment Act, 2003 (Act No. 53 of 2003);
- (f) **"EME"** means an Exempted Micro Enterprise as defines by Codes of Good Practice under section 9 (1) of the Broad-Based Black Economic Empowerment Act, 2003 (Act No. 53 of 2003);
- (g) "functionality" means the ability of a bidder to provide goods or services in accordance with specification as set out in the bid documents;
- (h) "Price" includes all applicable taxes less all unconditional discounts.
- (i) "Proof of B-BBEE Status Level of Contributor" means:
 - 1) B-BBBEE status level certificate issued by an unauthorised body or person;
 - 2) A sworn affidavit as prescribed by the B-BBEE Codes of Good Practice;
 - 3) Any other requirement prescribed in terms of the B-BBEE Act.
- (j) "QSE" means a Qualifying Small Enterprise in terms of a Codes of Good Practice under section 9 (1) of the Broad-Based Black Economic Empowerment Act, 2003 (Act No. 53 of 2003);
- (k) **"rand value"** means the total estimated value of a contract in South African currency, calculated at the time of bid invitations, and includes all applicable taxes and excise duties.
- (I) **"Specific goals"** means targeted advancement areas or categories of persons or groups either previously disadvantaged or falling within the scope of the Reconstruction and Development Programme identified by Transnet to be given preference in allocation of procurement contracts in line with section 2(1) of the PPPFA.

3. POINTS AWARDED FOR PRICE

3.1 THE 80/20 PREFERENCE POINT SYSTEMS

A maximum of 80 points is allocated for price on the following basis:

80/20

$$Ps = 80 \left(1 - \frac{Pt - P\min}{P\min} \right)$$

Where

Ps = Points scored for comparative price of bid under consideration

Pt = Comparative price of bid under consideration

Pmin = Comparative price of lowest acceptable bid

Respondent's Signature

In terms of Transnet Preferential Procurement Policy (TPPP) and Procurement Manuals, the following preference points must be awarded to a bidder who provides the relevant required evidence for claiming points

3.2

Selected Specific Goal	Number of points allocated (20)
B-BBEE Level of Contributor (1 or 2)	10
Entities that are at least 51% Black Owned	5
Entities that are at least 30% black woman owned	5
Non-Compliant and/or B-BBEE Level 3-8 contributors	0

4. EVIDENCE REQUIRED FOR CLAIMING SPECIFIC GOALS

4.1 In terms of Transnet Preferential Procurement Policy (TPPP) and Procurement Manuals, preference points must be awarded to a bidder for providing evidence in accordance with the table below:

Specific Goals	Acceptable Evidence
B-BBEE	B-BBEE Certificate / Sworn- Affidavit / B-BBEE CIPC Certificate (in case of JV, a consolidated scorecard will be accepted) as per DTIC guideline
30% Black Women Owned Entities B-BBEE Certificate / Sworn- Affidavit / B-BBEE CIPC Certificate (in of JV, a consolidated scorecard will be accepted) as per DTIC quide	
>50% Black Youth Owned Entities	Certified copy of ID Documents of the Owners and B-BBEE Certificate / Sworn- Affidavit / B-BBEE CIPC Certificate (in case of JV, a consolidated scorecard will be accepted) as per DTIC guideline

4.2 The table below indicates the required proof of B-BBEE status depending on the category of enterprises:

Enterprise	B-BBEE Certificate & Sworn Affidavit
Large	Certificate issued by SANAS accredited verification agency
QSE	Certificate issued by SANAS accredited verification agency Sworn-Affidavit signed by the authorised QSE representative and attested by a Commissioner of Oaths confirming annual turnover and black ownership (only black-owned QSEs - 51% to 100% Black owned) [Sworn- affidavits must substantially comply with the format that can be obtained on the DTI's website at www.dti.gov.za/economic empowerment/bee codes.jsp.]
EME ³	Sworn-Affidavit signed by the authorised EME representative and attested by a Commissioner of Oaths confirming annual turnover and black ownership Certificate issued by CIPC (formerly CIPRO) confirming annual turnover and black ownership Certificate issued by SANAS accredited verification agency only if the EME is being measured on the QSE scorecard

- 4.3 A trust, consortium or joint venture (including unincorporated consortia and joint ventures) must submit a consolidated B-BBEE Status Level verification certificate for every separate bid.
- Tertiary Institutions and Public Entities will be required to submit their B-BBEE status level certificates in terms of the specialized scorecard contained in the B-BBEE Codes of Good Practice.

- A person will not be awarded points for B-BBEE status level if it is indicated in the bid documents that such a bidder intends sub-contracting more than 25% of the value of the contract to any other enterprise that does not qualify for at least the points that such a bidder qualifies for, unless the intended sub-contractor is an EME that has the capability and ability to execute the sub-contract.
- A person awarded a contract may not sub-contract more than 25% of the value of the contract to any other enterprise that does not have an equal or higher B-BBEE status level than the person concerned, unless the contract is sub-contracted to an EME that has the capability and ability to execute the sub-contract.
- 4.7 Bidders are to note that the rules pertaining to B-BBEE verification and other B-BBEE requirements may be changed from time to time by regulatory bodies such as National Treasury or the DTI. It is the Bidder's responsibility to ensure that his/her bid complies fully with all B-BBEE requirements at the time of the submission of the bid.

5. BID DECLARATION

5.1 Bidders who claim points in respect of B-BBEE Status Level of Contribution must complete the following:

6. B-BBEE STATUS LEVEL OF CONTRIBUTION CLAIMED IN TERMS OF PARAGRAPHS 6.1

6.1 B-BBEE Status Level of Contribution: . = ...(based on point distribution per Table 3.2)

6.2

(Points claimed in respect of paragraph 6.1 must be in accordance with the table reflected in table 3.2 and must be substantiated by relevant proof of B-BBEE status level of contributor.

7. SUB-CONTRACTING

7.1 Will any portion of the contract be sub-contracted?

(Tick appli	cable	box)	
YES		NO	

7.	1.1	If ۱	ves, indicate	٠

i)	What percentage of the contract will be subcontracted%
ii)	The name of the sub-contractor

iii) The B-BBEE status level of the sub-contractor.....

iv)	Whether the	sub-contractor	is an	EME or OSI	Ε
-----	-------------	----------------	-------	------------	---

(Tick applicable box)			
YES		NO	

v) Specify, by ticking the appropriate box, if subcontracting with any of the enterprises below:

Designated Group: An EME or QSE which is at last 51% owned	EME √	QSE √
by:		
Black people		
Black people who are youth		
Black people who are women		
Black people with disabilities		
Black people living in rural or underdeveloped areas or townships		
Cooperative owned by black people		
Black people who are military veterans		
OR	•	•
Any EME		
Any QSE		

8.	DE	CLARAT	TION WITH REGARD TO COMPANY/FIRM			
8.1	Nar	me of co	mpany/firm:			
8.2	VAT registration number:					
8.3	Cor	mpany re	egistration number:			
8.4	TY	PE OF C	E OF COMPANY/ FIRM			
	 - Tre	One Close Com (Pty)	nership/Joint Venture / Consortium person business/sole propriety e corporation pany l Limited ABLE BOX]			
8.5	DE		PRINCIPAL BUSINESS ACTIVITIES			
8.6	co		CLASSIFICATION			
		Supp Profe Othe	ufacturer Dier essional service provider er service providers, e.g. transporter, etc. ABLE BOX			
8.7	Tot	al numb	er of years the company/firm has been in business:			
8.8	the fore	I/we, the undersigned, who is / are duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the B-BBEE status level of contribution indicated in paragraph 6.1 of the foregoing certificate, qualifies the company/ firm for the preference(s) shown and I / we acknowledge that:				
	i)	The information furnished is true and correct;				
	ii)	The preference points claimed are in accordance with the General Conditions as indicate paragraph 1 of this form;				
	iii)	contra	event of a contract being awarded as a result of points claimed as shown in paragraph 6.1, the ctor may be required to furnish documentary proof to the satisfaction of the purchaser that the are correct;			
	iv)	-	cific goals have been claimed or obtained on a fraudulent basis or any of the conditions of ct have not been fulfilled, the purchaser may, in addition to any other remedy it may have-			
		(a)	disqualify the person from the bidding process;			
		(b)	recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;			
		(c)	cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;			
		(d)	if the successful bidder subcontracted a portion of the bid to another person without disclosing it, Transnet reserves the right to penalise the bidder up to 10 percent of the value of the contract;			
		(e)	recommend that the bidder or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted by the National Treasury from obtaining business from any organ of state for a period not exceeding 10 years, after the <i>audi alteram partem</i> (hear the other side) rule has been applied; and			
		(f)	forward the matter for criminal prosecution.			

WITNESSES	SIGNATURE(S) OF BIDDERS(S)
1	DATE:
2	ADDRESS

SECTION 8

PROTECTION OF PERSONAL INFORMATION

- 1. The following terms shall bear the same meaning as contemplated in Section 1 of the Protection of Person information act, No.4 of 2013.("POPIA"):
 - consent; data subject; electronic communication; information officer; operator; person; personal information; processing; record; Regulator; responsible party; special information; as well as any terms derived from these terms.
- 2. Transnet will process all information by the Respondent in terms of the requirements contemplated in Section 4(1) of the POPIA:
 - Accountability; Processing limitation; Purpose specification; Further processing limitation; Information quality; Openness; Security safeguards and Data subject participation.
- 3. The Parties acknowledge and agree that, in relation to personal information that will be processed pursuant to this RFQ, the Responsible party is "Transnet" and the Data subject is the "Respondent". Transnet will process personal information only with the knowledge and authorisation of the Respondent and will treat personal information which comes to its knowledge as confidential and will not disclose it, unless so required by law or subject to the exceptions contained in the POPIA.
- 4. Transnet reserves all the rights afforded to it by the POPIA in the processing of any of its information as contained in this RFQ and the Respondent is required to comply with all prescripts as detailed in the POPIA relating to all information concerning Transnet.
- 5. In responding to this bid, Transnet acknowledges that it will obtain and have access to personal information of the Respondent. Transnet agrees that it shall only process the information disclosed by Respondent in their response to this bid for the purpose of evaluating and subsequent award of business and in accordance with any applicable law.
- 6. Transnet further agrees that in submitting any information or documentation requested in this RFQ, the Respondent is consenting to the further processing of their personal information for the purpose of, but not limited to, risk assessment, assurances, contract award, contract management, auditing, legal opinions/litigations, investigations (if applicable), document storage for the legislatively required period, destruction, de-identification and publishing of personal information by Transnet and/or its authorised appointed third parties.
- 7. Furthermore, Transnet will not otherwise modify, amend or alter any personal data submitted by the Respondent or disclose or permit the disclosure of any personal data to any third party without the prior written consent from the Respondent. Similarly, Transnet requires the Respondent to process any personal information disclosed by Transnet in the bidding process in the same manner.
- 8. Transnet shall, at all times, ensure compliance with any applicable laws put in place and maintain sufficient measures, policies and systems to manage and secure against all forms of risks to any information that may be shared or accessed pursuant to this RFQ (physically, through a computer or any other form of electronic communication).

Respondent's Signature	Date & Company Stamp

- 9. Transnet shall notify the Respondent in writing of any unauthorised access to information, cybercrimes or suspected cybercrimes, in its knowledge and report such crimes or suspected crimes to the relevant authorities in accordance with applicable laws, after becoming aware of such crimes or suspected crime. The Respondent must take all necessary remedial steps to mitigate the extent of the loss or compromise of personal information and to restore the integrity of the affected personal information as quickly as is possible.
- 10. The Respondent may, in writing, request Transnet to confirm and/or make available any personal information in its possession in relation to the Respondent and if such personal information has been accessed by third parties and the identity thereof in terms of the POPIA. The Respondent may further request that Transnet correct (excluding critical/mandatory or evaluation information), delete, destroy, withdraw consent or object to the processing of any personal information relating to the Respondent in Transnet's possession in terms of the provision of the POPIA and utilizing Form 2 of the POPIA Regulations.
- 11. In submitting any information or documentation requested in this RFQ, the Respondent is hereby consenting to the processing of their personal information for the purpose of this RFQ and further confirming that they are aware of their rights in terms of Section 5 of POPIA

Respondents are	required to	provide	consent	below:
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YES		NO	

- 12. Further, the Respondent declares that they have obtained all consents pertaining to other data subject's personal information included in its submission and thereby indemnifying Transnet against any civil or criminal action, administrative fines or other penalty or loss that may arise as a result of the processing of any personal information that the Respondent submitted.
- 13. The Respondent declares that the personal information submitted for the purpose of this RFQ is complete, accurate, not misleading, is up to date and may be updated where applicable.

Sianatura of	Respondent's authorised	ranracantativa	
Jiui latul E Vi	NESDOTIUETTES AUTHORISEU	i eni escillative.	

Should a Respondent have any complaints or objections to processing of its personal information, by Transnet, the Respondent can submit a complaint to the Information Regulator on https://www.justice.gov.za/inforeg/, click on contact us, click on complaints.IR@justice.gov.za