

**RFP 3070-2024 - Customization  
of the existing Oracle ERP -  
Publication  
Briefing Session Presentation**

**05 March 2025**



# Background

- ❖ SITA has successfully upgraded the Oracle ERP (v12.2.10).
- ❖ Certain capabilities, including the Oracle Sourcing, Oracle iSupplier, and Oracle Procurement Contract (Contract Management Module) Oracle Contract Management, are not being fully utilized to realize the full benefits of the ERP investment.
- ❖ SITA is using the Oracle EBS solution to enable execution of financial, human capital management, procurement, customer relations management, projects and payroll processes.
- ❖ SITA have limited technical capability, or no capacity required in customising the three modules in the internal ERP EBS solution on the current version 12.2.10 of ERP.
- ❖ There SITA has embarked on an RFP process to acquire certified ERP professional service to achieve it automated business objectives.

# Scope of Bid

- ❖ The Bidder is expected to provide professional services to configure and support the existing ERP modules at SITA in order to ensure efficient and effective use of modules by SITA Supply Chain.
- ❖ The scope of work is as follows:
  - (a) Provide professional Services in support of the SITA SCM process modernisation project and related business processes, to assist with the configuration of the following modules within the existing SITA E-Business Suite Procurement Suite Release 12.2.10 to best support such revised processes:
    - (i) Oracle Sourcing
    - (ii) Oracle iSupplier Portal
    - (iii) Oracle Procurement Contract (Contract Management Module)

## Scope of Bid Continued

❖ The scope of work is as follows:

(b) Assessment, recommendation and reconfiguration of related EBS modules for the realignment of the SITA Purchasing for projects, I-Expenses, Projects Accounting (PA) and GL Accounting control that will be impacted with the 3 SCM module configuration and implementation. Scope to be addressed:

- (i) Linking and limiting of all purchasing processes to approved contracts, items and pricing.
- (ii) Functionality to monitor and limit PA and non-PA spent to the approved contract limits.
- (iii) Linking to all i-Expense transactions to approved contract limits.
- (iv) Ensure that contract items are configured for appropriate GRAP compliant accounting to GL on procurement events and reversals.
- (v) Support SITA business planning with re-alignment of planning processes to approved contracts on EBS.

## Scope of Bid Continued...

❖ The scope of work continued:

(c) Provide a Business Requirement Specification document for the above modules and process improvements required.

(d) Provide business process flows and features for the reconfigured of new application modules as part of the solution is outlined in the bid document.

## Supplier Project Team

- ❖ The suppliers to note that their resources will be reporting onsite to the SITA Erasmuskloof SCM Boardroom for the duration of the contract.

# Service Elements

- ❖ The solution will be service agreement based on the fixed price-based milestone model for the following modules:
  - (a) Oracle Sourcing;
  - (b) Oracle iSupplier Portal;
  - (c) Oracle Procurement Contract (Contract Management)
  - (d) Re-configuration/Alignment of Oracle Projects and i-Expense modules (Includes Payables module).
  - (e) Provide Training and User Adoption for the configured modules.

# Industry Risks

- ❖ 5 Month implementation timelines.

## Q & A