

ERI Logistics Management System

Tenderer:

Evaluated by:

Evaluation Criteria

Important Notes:

1. Please indicate location of answers to the criteria and where required answer yes or no. To be included in Comments tab per sheet.

2. The qualified solution service provider shall do a product demo of the proposed product to be presented to Eskom. This is mandatory.

3. "Tenderer(s) to take note of the following key instructions - Please follow the structure of the technical evaluation sheet provided when responding to this enquiry.

4. DO NOT just give YES/NO kind of response to the questions which require more details and information.

5. Provide full information to your answer(s) in line with the details of the question(s) in point."

Paper evaluation	Weighting		Total	Paper Evaluation (100%)	Final Score
	Functional	40%	0,00%	0,00%	0,00%
	Technical	15%	0,00%		
	Security	15%	0,00%		
	Integration & Testing	15,00%	0,00%		
	Cloud	15,00%	0,00%		
Paper Evaluation (100%) Score					0,00%

PLEASE NOTE:

Functional weighting is highest at 40%, and the rest of the sections 15%

The threshold for the Final score (Paper Evaluation) is 70% (Cell F24)

The Paper Evaluation makes up 100% of the Final Score

Evaluation on Weighted Criteria	
Evaluation on Weighted Criteria	
Sum of Weighted Question (Functional)	0,00%
Sum of Weighted Question (Technical)	0,00%
Sum of Weighted Question (Security)	0,00%
Sum of Weighted Question (Integration and testing)	0,00%
Sum of Weighted Question (Cloud)	0,00%

ERI Logistics Management System		
CORP xxxx Tender		
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								Weight (agreed by evaluation team members)		Score (determined by each evaluation team member during evaluation. Will be averaged for final scores)		
ID	Type	Criterion	Solution	Functional Requirement	Requirement description	Vendor Comments	Priority Description	Priority	Weighted Question	Scoring	Answer (0,50,100 %)	Weighted Answer
1	Meeting the Scope of Work Required	How well has the Tenderer described how scope requirements will be met? Do they understand what needs to be done? List concerns in Comments.	How well has the Tenderer described how scope requirements will be met? Do they understand what needs to be done? List concerns in Comments.	Authorise Notification	The Client Liaison must be able to receive and view all notifications for transport requests. Authorise only those notifications where funds are available to execute the transport request.		Important	3	5,00%	100%: Fully comply with requirement 50%: Partially comply will require development/customisation 0%: No compliance		0,00%
2	Meeting the Scope of Work Required	How well has the Tenderer described how scope requirements will be met? Do they understand what needs to be done? List concerns in Comments.	ERI Logistics Management System	Request for Transport (RFT)	<ul style="list-style-type: none">Capture new RFT detailsSearch existing RFTView RFT statusDelivery contact detailsing RFTUpload/download supporting documentsClose RFT		Show stopper	6	10,00%	100%: Fully comply with requirement 50%: Partially comply will require development/customisation 0%: No compliance		0,00%

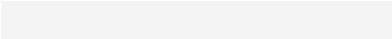
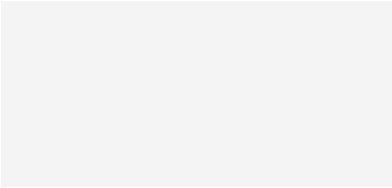
3	Meeting the Scope of Work Required	How well has the Tenderer described how scope requirements will be met? Do they understand what needs to be done? List concerns in Comments.	ERI Logistics Management System	Quotations	<ul style="list-style-type: none"> Generate Quotation: Automatically calculate Freight Charge and/or Sundry Charge (Built-in GIS capability required). 0-450 KM standard daily charge rates applicable, 450 KM+ system should charge per KM travelled. Update Quotation View quote status Delivery contact detailsing RFT Upload/download supporting documents Authorise quotation (Built-in workflow). The Operations Manager must verify if the client has been billed correctly and approve accordingly 		Very important	4	6,67%	100%: Fully comply with requirement 50%: Partially comply will require development/ customisation 0%: No compliance		0,00%
4	Meeting the Scope of Work Required	How well has the Tenderer described how scope requirements will be met? Do they understand what needs to be done? List concerns in Comments.	ERI Logistics Management System	Waybill	Capture Waybill items - Waybills may be linked to multiple RFTs for optimal scheduling of the vehicles.		Show stopper	6	10,00%	100%: Fully comply with requirement 50%: Partially comply will require development/ customisation 0%: No compliance		0,00%
5	Meeting the Scope of Work Required	How well has the Tenderer described how scope requirements will be met? Do they understand what needs to be done? List concerns in Comments.	ERI Logistics Management System	Manifests	<ul style="list-style-type: none"> The system must have the ability to capture manifest details The system must display the subcontractor vehicles that are available for delivery and collection The system must also display the location of the subcontractor vehicles that are available for delivery and collection. Manifest may be linked multiple RTF's optimal scheduling of the vehicles. The manifests allocated to a subcontractor will be managed in the Logistics Management System 		Show stopper	6	10,00%	100%: Fully comply with requirement 50%: Partially comply will require development/ customisation 0%: No compliance		0,00%

6	Meeting the Scope of Work Required	How well has the Tenderer described how scope requirements will be met? Do they understand what needs to be done? List concerns in Comments.	ERI Logistics Management System	Brief/Debrief Checklists	<ul style="list-style-type: none"> Electronically capture Brief and Debrief checklist details (Built-in workflow) - The form sections must be divided based on the workflow stages of the process i.e. brief section to be completed only when driver goes to deliver, debrief section when driver has completed all deliveries Enable electronic signature on the brief/debrief checklist (Built-in workflow) - The controller and driver must verify that all deliveries have been completed accordingly and the driver must sign the debrief as acknowledgment of being briefed and debriefed. 		Critical	5	8,33%	100%: Fully comply with requirement 50%: Partially comply will require development/ customisation 0%: No compliance		0,00%
7	Meeting the Scope of Work Required	How well has the Tenderer described how scope requirements will be met? Do they understand what needs to be done? List concerns in Comments.	ERI Logistics Management System	Invoice	Generate Invoice: Mandatory supporting documents required: POD,POC, Supplier Notification, Transport manifest, Brief/Debrief sheet and charge sheet all completed and signed off.		Very important	4	6,67%	100%: Fully comply with requirement 50%: Partially comply will require development/ customisation 0%: No compliance		0,00%
8	Meeting the Scope of Work Required	How well has the Tenderer described how scope requirements will be met? Do they understand what needs to be done? List concerns in Comments.	ERI Logistics Management System	Warehousing	Booking of stock into warehouse		Show stopper	6	10,00%	100%: Fully comply with requirement 50%: Partially comply will require development/ customisation 0%: No compliance		0,00%
9	Meeting the Scope of Work Required	How well has the Tenderer described how scope requirements will be met? Do they understand what needs to be done? List concerns in Comments.	ERI Logistics Management System	Infrastructure	Update existing IT and OT infrastructure to enable remote support of handheld devices to fast track some of the processes i.e amending an RFT at the collection site. <ul style="list-style-type: none"> System maintenance and support post implementation Logistics Management System training: Vendor to provide 		Important	3	5,00%	100%: Fully comply with requirement 50%: Partially comply will require development/ customisation 0%: No compliance		0,00%

10	Meeting the Scope of Work Required	How well has the Tenderer described how scope requirements will be met? Do they understand what needs to be done? List concerns in Comments.	ERI Logistics Management System	Automatic Information Capture	Ability to capture all information including documentation required to rate the collection and delivery work directly on the LMS,i.e. (POD, POC, Manifest, etc.) to reduce turnaround times for invoicing.		Important	3	5,00%	100%: Fully comply with requirement 50%: Partially comply will require development/ customisation 0%: No compliance		0,00%
11	Meeting the Scope of Work Required	How well has the Tenderer described how scope requirements will be met? Do they understand what needs to be done? List concerns in Comments.	ERI Logistics Management System	Status Confirmation	The ability to view the status of the deliveries and the collections e.g <ul style="list-style-type: none"> Collected/Dispatched. Delivered Recieved etc. 		Useful	2	3,33%	100%: Fully comply with requirement 50%: Partially comply will require development/ customisation 0%: No compliance		0,00%
12	Meeting the Scope of Work Required	Integration to SAP FI, SAP SD, SAP MM, OpenText, Global Telematics(PointerSA)	ERI Logistics Management System	Functional Integration Systems	Integration for : Customer Invoicing, Sales Orders, Materials Warehousing, Document Management, Vehicle kilometres from tracking system,		Show stopper	6	10,00%	100%: Fully comply with requirement 50%: Partially comply will require development/ customisation 0%: No compliance		0,00%
13	Meeting the Scope of Work Required	Integration to Microsoft Exchange Online	ERI Logistics Management System	Functional Integration to Exchange Online	Integration for email notifications		Show stopper	6	10,00%	100%: Fully comply with requirement 50%: Partially comply will require development/ customisation 0%: No compliance		0,00%
Totals								60	100%			0,00%

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								Weight (agreed by evaluation team members)		Score (determined by each evaluation team member during evaluation. Will be averaged for final scores)		
ID	Type	Solution	Criterion	Functional Requirement	Requirement description	Vendor Comments	Priority Description	Priority	Weighted Question	Scoring	Answer (0,50,100 %)	Weighted Answer
1	Meeting the Scope of Work Required	ERI Logistics Management System	Previous Experience	Solution Implementation	Tenderer or via joint venture partner does have prior or past experience in implementation of a ERI Logistics Management System.		Very important	4	21,05%	100%: Fully comply with requirement 50%: Partially comply will require development/ customisation 0%: No compliance		0,00%
2	Meeting the Scope of Work Required	ERI Logistics Management System	Compatibility Certificate from Microsoft Edge and FireFox	Information Security	Browser Accessability Please advise if Solution is compatible with: 1. Microsoft Edge 2. Firefox		Critical	5	26,32%	100%: Fully comply with requirement 50%: Partially comply will require development/ customisation 0%: No compliance		0,00%

3	Meeting the Scope of Work Required	ERI Logistics Management System	Network Printing	Network	Network Printing Please advise if the Solution allows network printing		Critical	5	26,32%	100%: Fully comply with requirement 50%: Partially comply will require development/ customisation 0%: No compliance		0,00%
4	Meeting the Scope of Work Required	ERI Logistics Management System	Mobile Security	Network Security	Mobile Security Please advise if there are Anti-Malware Services for mobile devices that will be accessing the Eskom Network		Critical	5	26,32%	100%: Fully comply with requirement 50%: Partially comply will require development/ customisation 0%: No compliance		0,00%
Totals								19	100%			0,00%

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1	Meeting the Scope of Work Required	ERI Logistics Management System	Compatibility Authentication Mechanism/s Substantiate by providing details of standards that are supported	Information Security	Authentication for the following Categories: * Technical Support Team * User * System Access Control and User Account Management Does your Proposed Solution comply and is Compatible with Microsoft Active Directory, AD Azure, SAML2, OAuth2 and/or LDAPv3, MFA ?		Very important	4	8,51%	100%: Fully comply with requirement 50%: Partially comply will require development/ customisation 0%: No compliance		0,00%
2	Meeting the Scope of Work Required	ERI Logistics Management System	Certificate from the OEM or Reputable Authority	Information Security	Information Security Threat Management Please advise to what extend is your Solution Compatible with each of below: 1. Malware 2. Cyber Attack 3. Anti-Virus		Very important	4	8,51%	100%: Fully comply with requirement 50%: Partially comply will require development/ customisation 0%: No compliance		0,00%

3	Meeting the Scope of Work Required	ERI Logistics Management System	Substantiate by providing details of standards that are supported and ensure that these Capabilities are detailed in the proposal	Information Security	E2E Encryption Encryption of Data in transit and in Rest Does your Proposed Solution comply and is compatible with the latest TLS and Cypher Standards to protect and encrypt data?		Critical	5	10,64%	100%: Fully comply with requirement 50%: Partially comply will require development/ customisation 0%: No compliance		0,00%
4	Meeting the Scope of Work Required	ERI Logistics Management System	Substantiate by providing details of standards that are supported and ensure that these Capabilities are detailed in the proposal	Information Security	POPIA Does your Proposed Solution take the POPIA requirements into consideration		Critical	5	10,64%	100%: Fully comply with requirement 50%: Partially comply will require development/ customisation 0%: No compliance		0,00%
5	Meeting the Scope of Work Required	ERI Logistics Management System	Substantiate by providing details of standards that are supported and ensure that these Capabilities are detailed in the proposal	Information Security Confidentiality + Integrity and protection against Cyber Exploit	Data Classification All ICT Projects solutions in Eskom need to indicate a detail Information Classification criteria matrix (Controlled Disclosure, Confidential, Secret, Top Secret) to be indicated by Business and System owner and need to be visible for PM. Does your System Data align with, National Cyber Security Policy Framework as well as Critical Infrastructure Protection Act requirements to Secure data/information againts Cyber Exploitation?		Very important	4	8,51%	100%: Fully comply with requirement 50%: Partially comply will require development/ customisation 0%: No compliance		0,00%
6	Meeting the Scope of Work Required	ERI Logistics Management System	Substantiate by providing details of standards that are supported and ensure that these Capabilities are detailed in the proposal	Information Security	Data Storage For Cloud-based Off-Premise Solutions, do the respondents or via joint venture partner have the hosting datacenter within South African borders?		Critical	5	10,64%	100%: Fully comply with requirement 50%: Partially comply will require development/ customisation 0%: No compliance		0,00%
7	Meeting the Scope of Work Required	ERI Logistics Management System	Substantiate by providing details of standards that are supported and ensure that these Capabilities are detailed in the proposal	Information Security	SIEM Integration Does your Proposed Solution provide a Feed for SIEM Integration using Standard Technologies? i.e. Syslog, Windows Events, etc.		Very important	4	8,51%	100%: Fully comply with requirement 50%: Partially comply will require development/ customisation 0%: No compliance		0,00%

8	Meeting the Scope of Work Required	ERI Logistics Management System	<p>Cloud Data Standard Baseline security Control</p> <p>Access to Cloud environment – access control to Cloud environments, as well as the ingress and egress movement of data, will be done using existing mechanisms and other complementary Cloud-specific mechanisms. Do not enable direct remote access to Cloud VMs from the Internet, but enforce the use of VPNs.</p>	DATA SECURITY: Access & Connectivity	Can the solution be accessed via a Public: Web Portal		Very important	4	8,51%	<p>100%: Fully comply with requirement</p> <p>50%: Partially comply will require development/ customisation</p> <p>0%: No compliance</p>		0,00%
9	Meeting the Scope of Work Required	ERI Logistics Management System	What type of channel security does Source Application support, i.e. One-Way or Two-Way certificate (SSL/TLS) to secure the channel?	DATA SECURITY: Access & Connectivity - Integration	Provide the security capability		Very important	4	8,51%	<p>100%:Source Supports a secure channel of communication</p> <p>0%: Source supports no secure channel of communicaiton</p>		0,00%

10	Meeting the Scope of Work Required	ERI Logistics Management System	What type of authentication security does Source support, i.e. Basic Authentication for Web Services, Database or SFTP?	DATA SECURITY: Access & Connectivity - Integration	Provide the Authentication capability		Very important	4	8,51%	100%:Source can apply Basic Authentication for Web Services, Database and SFTP 50%: The Source can only apply Basic Suthentication on Database or SFTP 0%: Neither		0,00%
11	Meeting the Scope of Work Required	ERI Logistics Management System	Cloud Data Standard Baseline security Control Access to Cloud environment – access control to Cloud environments, as well as the ingress and egress movement of data, will be done using existing mechanisms and other complementary Cloud-specific mechanisms. Do not enable direct remote access to Cloud VMs from the Internet, but enforce the use of VPNs.	DATA SECURITY: Access & Connectivity	Can the solution be accessed via a Public: Mobile App		Very important	4	8,51%	100%: Fully comply with requirement 50%: Partially comply will require development/ customisation 0%: No compliance		0,00%
Totals								47	100%			0,00%

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ID	Type	Criterion	Solution	Functional Requirement	Requirement description	Vendor Comments	Priority Description	Priority	Weighted Question	Scoring	Answer (0,50,100 %)	Weighted Answer
1	Meeting the Scope of Work Required	Previous involvement in the end to end testing of a similar system and methodologies used)	ERI Logistics Management System	Testing	Provide names of the customer and brief description of your responsibilities with regards to testing		Very important	4	6,25%	100%: Fully comply with requirement 50%: Partially comply(Names without description of the services) 0%: No compliance		0,00%
2	Meeting the Scope of Work Required	Resource model. It is a requirement that sufficient dedicated testers are allocated the project, independent of the development team	ERI Logistics Management System	Testing	The following experienced roles must be filled a:Test Manger, Test analyst ,Tester and Perfomance tester. CV's must be submitted indicating the relevant experience		Very important	4	6,25%	100%: Fully comply with requirement 50%: Partially comply(Names without description of the services) 0%: No compliance		0,00%
3	Meeting the Scope of Work Required	Resource Experience with Eskoms Testing tools	ERI Logistics Management System	Testing	Must be HP ALM, UFT and Load Runner		Very important	4	6,25%	100%: Fully comply with requirement 50%: Partially comply(Names without description of the services) 0%: No compliance		0,00%
4	Meeting the Scope of Work Required	Your testing approach specific to the project with reference to a methodology	ERI Logistics Management System	Testing	Tenderer must provide approach		Very important	4	6,25%	100%: Fully comply with requirement 50%: Partially comply(Names without description of the services) 0%: No compliance		0,00%

5	Meeting the Scope of Work Required	Tenderer's proposed testing resources must have the required ISTQB(International Software Testing Qualifications Board) qualifications accredited by SATQB(Southern African Software Testing Qualifications Board).	ERI Logistics Management System	Testing	CV's together with respective copies of acquired certificates.		Very important	4	6,25%	100%: Fully comply with requirement 50%: Partially comply(Names without description of the services) 0%: No compliance		0,00%
6	Meeting the Scope of Work Required	Previous experience in implementation of Oracle Fusion Integration solutions in a enterprise	ERI Logistics Management System	Integration	Please provide reference projects & sites and pattern your previous experience covers		Show stopper	6	9,38%	100%: Fully comply with requirement 50%: Partially comply(Names without description of the services) 0%: No compliance		0,00%
7	Meeting the Scope of Work Required	Previous experience in implementation of Datapower integration solutions in a enterprise	ERI Logistics Management System	Integration	Please provide reference projects & sites and pattern your previous experience covers		Show stopper	6	9,38%	100%: Fully comply with requirement 50%: Partially comply(Names without description of the services) 0%: No compliance		0,00%
8	Meeting the Scope of Work Required	Team has the required certifications for Oracle Fusion 12C	ERI Logistics Management System	Integration	(Provide Certificate) acquired through permanent resources or partnership. Capability of at least 1 senior certified resource must have working experience in the technology?		Very important	4	6,25%	100%: Fully comply with requirement 50%: Partially comply(Names without description of the services) 0%: No compliance		0,00%
9	Meeting the Scope of Work Required	Team has the required certifications IBM Data Power	ERI Logistics Management System	Integration	(Provide Certificate) acquired through permanent resources or partnership. Capability of at least 1 senior certified resource must have working experience in the technology?		Very important	4	6,25%	100%: Fully comply with requirement 50%: Partially comply(Names without description of the services) 0%: No compliance		0,00%
10	Meeting the Scope of Work Required	Previous experience in carrying out analysis, design, development, testing and deployment of Oracle Fusion and Datapower integration services	ERI Logistics Management System	Integration	Provide proof that you have implemented a solution where the following items were delivered: analysis, design, develop, test and deploy integration solutions. Provide references		Show stopper	6	9,38%	100%: Fully comply with requirement 50%: Partially comply(Names without description of the services) 0%: No compliance		0,00%

11	Meeting the Scope of Work Required	Previous experience in implementation of Oracle Fusion and DataPower integration solutions at enterprise level is required. Please provide references on experience by the tenderer for both technologies.	ERI Logistics Management System	Integration	Provide name(s) of the companies where the solution was implemented together with contact persons & details.		Show stopper	6	9,38%	100%: Fully comply with requirement 50%: Partially comply (Names without description of the services) 0%: No compliance		0,00%
12	Meeting the Scope of Work Required	What is the structure of the message? Is it a proprietary file, is it in a Database? If this information is PUSHED by Source, can the Source send to Integration a Common Information Message (CIM) or they can only send a proprietary message structure? (Proprietary – Applications own business service message structure)	ERI Logistics Management System	Integration	Provide the capability of the Application		Very important	4	6,25%	100%: Source can send a Common information message (CIM) structure 50%: The Source can send only a proprietary message structure 0%: Neither		0,00%
13	Meeting the Scope of Work Required	Can Integration reply to the Source Application with a full service response (pre-defined message structure) in case Source Application is invoking an Integration Web Service or the Source can only handle HTTP/SOAP responses?	ERI Logistics Management System	Integration	Provide the Basic Authentication capability		Very important	4	6,25%	100%: Source can accept full service response 50%: The Source can accept HTTP/SOAP response 0%: Neither		0,00%
14	Meeting the Scope of Work Required	Is the Source Application capable of retrying a message if there are connection errors in Integration or Target and they have received a service response or HTTP response? Source Application can distinguish between Technical and Business error, and handle each one in a separate manor IF Database, Have a separate column in the table where errors can be written, and column for a flag (Successful, technical error, business error)	ERI Logistics Management System	Integration	Provide The Retry capability		Very important	4	6,25%	100%: Source can handles Technical and Business error seperately and can cater for separate columns in the Database for errors and a flag 50%: The Source handles Technical and Business errors in one manor or can only cater for the Database flag or comments field 0%: The Source cannot cater for any re-tries		0,00%
Totals								64	100%			0.00%

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ID	Type	Solution	Criterion	Functional Requirement	Requirement description	Comments	Priority Description	Priority	Weighted Question	Scoring	Answer (0,50,100 %)	Weighted Answer
1	Meeting the Scope of Work Required	ERI Logistics Management System	Support	AVAILABILITY, RETRIEVAL AND USE	Clear and concise SLA to be put in place		Very important	4	3,81%	100%: Fully comply with requirement 50%: Partially comply will require development/customisation 0%: No compliance		0,00%
2	Meeting the Scope of Work Required	ERI Logistics Management System	System Availability	AVAILABILITY, RETRIEVAL AND USE	The tenderer's Cloud hosting data centre must be within the borders of South Africa.		Show stopper	6	5,71%	100%: Fully comply with requirement 50%: Partially comply will require development/customisation 0%: No compliance		0,00%
3	Meeting the Scope of Work Required	ERI Logistics Management System	System Availability	AVAILABILITY, RETRIEVAL AND USE	Ensure redundancy at vendor site		Critical	5	4,76%	100%: Fully comply with requirement 50%: Partially comply will require development/customisation 0%: No compliance		0,00%

4	Meeting the Scope of Work Required	ERI Logistics Management System	Storage and Archiving	DATA STORAGE AND PRESERVATION	Is this covering data on their cloud/site. Will ERI have the right level of access to data. Where is the data stored. Also storage and archiving. Including NERSA / Legal requirements.		Very important	4	3,81%	100%: Fully comply with requirement 50%: Partially comply will require development/ customisation 0%: No compliance		0,00%
5	Meeting the Scope of Work Required	ERI Logistics Management System	Data Recovery	AVAILABILITY, RETRIEVAL AND USE	Provide details of backups. How long is it kept. . Process for destroying data. Is ERI clearly informed about the procedure and conditions for the destruction of ERI data?		Very important	4	3,81%	100%: Fully comply with requirement 50%: Partially comply will require development/ customisation 0%: No compliance		0,00%
6	Meeting the Scope of Work Required	ERI Logistics Management System	Security Logs	SECURITY, CONFIDENTIALITY AND PRIVACY	Does the system provide and give ERI access to audit trails, metadata and/or access logs to demonstrate security measures?		Show stopper	6	5,71%	100%: Fully comply with requirement 50%: Partially comply will require development/ customisation 0%: No compliance		0,00%
7	Meeting the Scope of Work Required	ERI Logistics Management System	Data ownership and use Compliance document	DATA OWNERSHIP AND USE	Please confirm that ESKOM retains ownership of the data that ESKOM stores, transmits, and/or creates with the cloud service.		Very important	4	3,81%	100%: Fully comply with requirement 50%: Partially comply will require development/ customisation 0%: No compliance		0,00%
8	Meeting the Scope of Work Required	ERI Logistics Management System	Data ownership and use Compliance document	DATA OWNERSHIP AND USE	Does the Supplier's compliance with copyright laws and other applicable intellectual property rights restrict the type of content ESKOM can store with the cloud service?		Very important	4	3,81%	100%: Fully comply with requirement 50%: Partially comply will require development/ customisation 0%: No compliance		0,00%
9	Meeting the Scope of Work Required	ERI Logistics Management System	ESKOM requires no exception for metadata.	DATA OWNERSHIP AND USE	Do the Supplier's terms apply to Eskom generated metadata as well?		Very important	4	3,81%	100%: Fully comply with requirement 50%: Partially comply will require development/ customisation 0%: No compliance		0,00%

10	Meeting the Scope of Work Required	ERI Logistics Management System	Metadata ownership	DATA OWNERSHIP AND USE	Does ESKOM gain ownership of metadata generated by the cloud service system during procedures of upload, management, download, and migration?		Very important	4	3,81%	100%: Fully comply with requirement 50%: Partially comply will require development/customisation 0%: No compliance		0,00%
11	Meeting the Scope of Work Required	ERI Logistics Management System	Business continuity	AVAILABILITY, RETRIEVAL AND USE	Supplier will be required to include detailed DR(disaster recovery) and business continuity plans to ensure all the business information is restored fully.		Very important	4	3,81%	100%: Fully comply with requirement 50%: Partially comply will require development/customisation 0%: No compliance		0,00%
12	Meeting the Scope of Work Required	ERI Logistics Management System	Time and cost for restoring ESKOM data	AVAILABILITY, RETRIEVAL AND USE	Are the procedures, time and cost for restoring ESKOM data following a service outage clearly defined?		Very important	4	3,81%	100%: Fully comply with requirement 50%: Partially comply will require development/customisation 0%: No compliance		0,00%
13	Meeting the Scope of Work Required	ERI Logistics Management System	Non-interruptable service	AVAILABILITY, RETRIEVAL AND USE	The Cloud Service Provider to ensure uninterruptable service availability and reliability 24x7		Very important	4	3,81%	100%: Fully comply with requirement 50%: Partially comply will require development/customisation 0%: No compliance		0,00%
14	Meeting the Scope of Work Required	ERI Logistics Management System	Audit trails and access logs	SECURITY, CONFIDENTIALITY AND PRIVACY	Does the system provide and give Eskom access to audit trails, metadata and/or access logs to demonstrate security measures?		Very important	4	3,81%	100%: Fully comply with requirement 50%: Partially comply will require development/customisation 0%: No compliance		0,00%
15	Meeting the Scope of Work Required	ERI Logistics Management System	Backup services	DATA STORAGE	Does the Supplier create backups of ESKOM's data?		Very important	4	3,81%	100%: Fully comply with requirement 50%: Partially comply will require development/customisation 0%: No compliance		0,00%
16	Meeting the Scope of Work Required	ERI Logistics Management System	Backup services	DATA STORAGE	Are there specific service levels around backups?		Very important	4	3,81%	100%: Fully comply with requirement 50%: Partially comply will require development/customisation 0%: No compliance		0,00%

17	Meeting the Scope of Work Required	ERI Logistics Management System	Backup services	DATA STORAGE	Does ESKOM have audit rights to verify that back-ups have been done as contracted?		Very important	4	3,81%	100%: Fully comply with requirement 50%: Partially comply will require development/customisation 0%: No compliance		0,00%
18	Meeting the Scope of Work Required	ERI Logistics Management System	Data recovery	DATA STORAGE	In the event of accidental data deletion, does the Supplier bear responsibility for data recovery?		Very important	4	3,81%	100%: Fully comply with requirement 50%: Partially comply will require development/customisation 0%: No compliance		0,00%
19	Meeting the Scope of Work Required	ERI Logistics Management System	Data integrity	DATA PRESERVATION	Will ESKOM be notified by the Supplier of changes made to ESKOM data due to evolution of the service?		Very important	4	3,81%	100%: Fully comply with requirement 50%: Partially comply will require development/customisation 0%: No compliance		0,00%
20	Meeting the Scope of Work Required	ERI Logistics Management System	Data disposal	DATA RETENTION AND DISPOSITION	Will ESKOM data (and all their copies, including backups) be destroyed in compliance with ESKOM data retention and disposition policies?		Very important	4	3,81%	100%: Fully comply with requirement 50%: Partially comply will require development/customisation 0%: No compliance		0,00%
21	Meeting the Scope of Work Required	ERI Logistics Management System	Data disposal	DATA RETENTION AND DISPOSITION	Will the Supplier deliver and/or give access to audit trails of the destruction activity?		Very important	4	3,81%	100%: Fully comply with requirement 50%: Partially comply will require development/customisation 0%: No compliance		0,00%
22	Meeting the Scope of Work Required	ERI Logistics Management System	Data disposal	DATA RETENTION AND DISPOSITION	Will the Supplier provide an attestation, report, or statement of deletion (if required by ESKOM internal or legal destruction policies)?		Very important	4	3,81%	100%: Fully comply with requirement 50%: Partially comply will require development/customisation 0%: No compliance		0,00%

23	Meeting the Scope of Work Required	ERI Logistics Management System	Data protection and security	SECURITY, CONFIDENTIALITY AND PRIVACY	Will ESKOM be notified in case of a security breach or system malfunction?		Very important	4	3,81%	100%: Fully comply with requirement 50%: Partially comply will require development/customisation 0%: No compliance		0,00%
24	Meeting the Scope of Work Required	ERI Logistics Management System	Data protection and security	SECURITY, CONFIDENTIALITY AND PRIVACY	Please specify the location where all systems will be located and advise ESKOM's access rights to such location and facilities.		Very important	4	3,81%	100%: Fully comply with requirement 50%: Partially comply will require development/customisation 0%: No compliance		0,00%
25	Meeting the Scope of Work Required	ERI Logistics Management System	Supplier/vendor accreditation	ACCREDITATION AND AUDITING	Is the Supplier audited on a systematic, regular and independent basis by a third-party in order to demonstrate compliance with security, confidentiality and privacy policies?		Very important	4	3,81%	100%: Fully comply with requirement 50%: Partially comply will require development/customisation 0%: No compliance		0,00%
Totals								105	100%			0,00%