



SOUTH AFRICAN AIRWAYS

A STAR ALLIANCE MEMBER 

INFLIGHT SERVICES AND LOUNGES

CROCKERY

1) Scope – All Items

This specification covers the material and design of crockery for South African Airways Lounges and In-flight Services. Our Business Class Lounges are located in locations South Africa OR Tambo International, Durban, Cape Town and Port Elizabeth(not operational yet).

South African Airways operate to over 11 local and regional destinations, where crockery is used on board our flights to service our customers.

2) Definitions and Abbreviations – All Items

For the purpose of this specification, the following definitions shall apply:

- Acceptable: acceptable to the South African Airways
- Food grade products: Products that do not contain dyes or other chemical compounds that are deemed harmful for human consumption.

3) Items Included in Scope

No	Type
<u>IN-FLIGHT</u>	
1	Business Class Casserole Dish
2	Business Class Rectangular Dish
3	Premium Class and Business Class Mug
<u>LOUNGES</u>	
1	Expresso Cup (Elle Matt black)
2	Cappuccino Cup (Elle Matt black)
3	Aroma Mug (Elle Matt black)
4	Double Well Saucer (Elle Matt black) -12CM
5	Double Well Saucer (Elle Matt black) -15CM

4) Materials

No materials will be supplied by South African Airways. All materials must be food grade and suitable for industrial catering purposes.

5) Workmanship

Each item shall be:

- Of uniform and acceptable make, colour and finish,
- Dishwasher safe

Shall be free from defects that:

- Affect their appearance
- Affect their serviceability (or both)
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6) Design Overview

The products must be designed to perform in a busy catering environment and the alumina in the vitrified clay body gives maximum strength.

The product must be vitrified fired at 1200* C, to ensures that the product do not absorb moisture and are more hygienic. The must have resistance to ensures that the product can withstand at least 5000 dishwasher cycles. Product must be designed to fit easily into the dishwasher.

7) Material Specification Overview

a. INFLIGHT SERVICES

ITEM 1 - Product Name: Business Class Casserole Dish



Item Code : SA XXXXX

Dimensions

Weight:	0.25kg
Length	11.7 cm
Width	16.8 cm
Height	2.5 cm
Shape	oval

The size of the dish is critical.

ITEM 2 - Product Name: Business Class Rectangular Dish



Item Code : SA XXXXX

Dimensions

Weight:	0.435kg
Length	12.0cm
Width	20cm
Height	3.0cm
Depth	2.0cm
Shape	Rectangular

The size of the dish is critical

ITEM 2 - Product Name: Premium Class and Business Class Mug



Item Code : SA XXXXX

Dimensions

Weight:	0.231 kg
Length	9.0 cm
Width	8.2 cm
Height	9.0 cm
Depth	8.2cm
Shape	cup

The size of the cup is critical.

b. LOUNGES

ITEM 1 - Product Name: Espresso Cup



Item Code: 51RUS034-71

Dimensions: 0.075L

Pattern: Elle Matt black

ITEM 2 - Product Name: Cappuccino Cup



Item Code: 51RUS030-71

Dimensions: 0.30L

Pattern: Elle Matt black

ITEM 3 - Product Name: Aroma Mug



Item Code: 24RUS054-71

Dimensions: 0.28L

Pattern: Elle Matt black

ITEM 4 - Product Name: Double Well Saucer



Item Code: 51RUS033-71

Dimensions: 12cm

Pattern: Elle Matt black

ITEM 5 - Product Name: Double Well Saucer



Item Code: 51RUS007-71

Dimensions 15cm

Pattern: Elle Matt black

