

KHULA BUSINESS PREMISES (PTY) LTD

Wholly owned subsidiary of Small Enterprise Finance Agency (SOC) Limited
Company Registration Number 2003/002883/07
VAT Registration Number 4270218482

Bylsbridge Office Park
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REQUEST FOR QUOTATION

To: Potential Bidders
From: Supply Chain Department
Date: Friday, 12 January 2024

TERMS OF REFERENCE: REINSTATEMENT OF UNIT 4 FOR KHULA BUSINESS PREMISES (PTY) LTD A SUBSIDIARY OF SMALL ENTERPRISE FINANCE AGENCY SOC LTD (SEFA) NEIL HARE FACTURAMA, NEIL HARE ROAD, ATLANTIS INDUSTRIA, ATLANTIS, WESTERN CAPE

TERMS OF REFERENCE

1. PURPOSE OF THE SPECIFICATION

- 1.1. Khula Business Premises (Pty) Ltd (KBP) a wholly owned subsidiary of the Small Enterprise Finance Agency (**sefa**) wishes to appoint a **Professional Building Contracting Service Provider** who is registered with relevant authorities to provide the above service at its property as indicated below. The bidder shall comply with all relevant government legislation as well as comply with **sefa**'s terms and conditions.
- 1.2. Bidders are invited to submit RFQs for building works at Neil Hare Facturama, Neil Hare Road, Atlantis Industria, Atlantis, Western Cape.

2. BACKGROUND

- 2.1. Following a Cabinet decision and the State of the Nation address of 2011, the Small Enterprise Finance Agency (SOC) Limited (**sefa**), was established on 01 April 2012 in terms of section 3 (d) of the Industrial Development Corporation Act, No. 22 of 1940 (IDC Act). **sefa** is a wholly owned subsidiary of the Industrial Development Corporation (IDC) and brings together the activities of the three previous structures (Khula, **samaf** and the IDC small business activities).
- 2.2. Khula Business Premises (Pty) Ltd (KBP) a wholly owned subsidiary of the Small Enterprise Finance Agency (**sefa**) wishes to appoint a **Professional Building Contracting Service Provider** who is registered with relevant authorities to provide the above service at its property as indicated below. The bidder shall comply with all relevant government legislation as well as comply with **sefa**'s terms and conditions.

***Note for SCU only**

RFQ No.	4924
Issue Date	12 January 2024
Closing Date and Time	31 January 2024 @ 11h00
Compulsory Briefing session	22 January 2024 @14:00 to 15:00
Site Inspection Address	c/o 60 Neil Hare, Charles Piers St, Atlantis Industrial, Cape Town, 7349
Contact Person on site	Ghaulied van Schalkwyk m: +27 82 998 0172 Mzulungile Kubukeli m: +27 73 561 8750
Closing date for questions and answers	29 January 2024
Method of submission.	Responses should be submitted electronically to: <u>lindiwed@sefa.org.za</u> It is the Bidder's responsibility to ensure that the email is received on time by sefa.
For complaints	<u>procurement_complaints@sefa.org.za</u>

3. SCOPE OF WORK

3.1. Reinstatement of unit 4.

Item	Description	measurement	Qty	Price per Qty	Total Amount
1	Change rooms: Remove and replace existing ceiling incl cornices with new and paint Surface Preparation 1 coat undercoat as per manufacturer's specs Paint Specification 2 coats stain resistant and washable water based smooth low sheen, colour to later spec.	M ²	105		
2	Patch, prep and paint walls and ceilings Surface Preparation	M ²	930		

Item	Description	measurement	Qty	Price per Qty	Total Amount
	1 coat undercoat as per manufacturer's specs Paint Specification 2 coats stain resistant and washable water based smooth low sheen, colour to later spec				
3	Clean, prep and paint change room floors with grey polyurethane industrial floor paint	M ²	105		
4	Remove tiles in showers	M ²	3		
5	Blank off plumbing in all showers	Item	3		
6	Supply and install new MDF/Masonite semi solid flush doors (incl ironmongery) in change rooms	Item	12		
7	Supply and install Atlas Venezia Close Couple Watersaving WC Box Set (ATLPANFLO0000UE- Top Flush Single Push Button) complete with heavy duty toilet seat or similar and approved	Item	3		
8	Supply and install new Double toilet roll holder by Franke (RODX672) with spindle system for wall mounting, stainless steel, surface satin finished, material thickness 0.8 mm, folded front cover, cylinder lock with Franke standard key, for 2 rolls with max. Ø 120 mm, second roll will be released after consumption of first roll, with spindles, reserve roll not visible, incl. stainless steel screws and dowels.	Item	3		

Item	Description	measurement	Qty	Price per Qty	Total Amount
9	Clean existing hand basins and ensure fully operational	Item	3		
10	Supply and install new Tamina waterless urinal by Geberit or silimar and approved incl plumbing	Item	2		
11	Replace missing window handles and mechanisms to match existing	Item	14		
12	<u>Warehouse:</u> Patch and repair damaged floor sections with self-leveling screed	M ²	200		
13	Clean, prep and paint warehouse floors with grey polyurethane industrial floor paint	M ²	1250		
14	Paint entire unit Surface Preparation 1 coat undercoat as per manufacturer's specs Paint Specification 2 coats stain resistant and washable water based smooth low sheen, colour to later spec	M ²	900		
15	Replace existing roller shutter doors with new. Main roller shutter to have a lockable pedestrian door	Item	2		
16	Remove existing wooden structure	M ²	18		
17	Remove existing tiles by wooden structure and make good	M ²	18		
18	Replace existing double doors and frame with new meranti to match existing incl iron mongery	Item	2		
19	Remove existing geyser and make good	Item	1		
20	Remove existing window frame and replace with new	Item	9		

Item	Description	measurement	Qty	Price per Qty	Total Amount
21	Remove existing windows and brick up to match existing	Item	8		
22	Office: Remove and replace existing ceiling incl cornices with new and paint Surface Preparation 1 coat undercoat as per manufacturer's specs Paint Specification 2 coats stain resistant and washable water based smooth low sheen, colour to later spec.	M ²	60		
23	Patch, prep and paint walls Surface Preparation 1 coat undercoat as per manufacturer's specs Paint Specification 2 coats stain resistant and washable water based smooth low sheen, colour to later spec	M ²	193		
24	Replace missing window handles and mechanisms with matching new ones	Item	5		
25	Supply and install new MDF/Masonite semi solid flush doors (incl iron mongery)	Item	7		
26	Tile toilets and kitchen to match existing	M ²	14		
27	Supply and install new kitchenette cupboard as per specifications provided	Item	1		
				Sub Total	
				VAT	
				Grand Total	

4. EVALUATION CRITERIA

4.1. This RFQ will be evaluated in three (3) phases as follows:

- **Phase 1- Administrative Compliance Requirements (Initial Screening Process)**
- **Phase 2 – Mandatory Requirements**
- **Phase 3 - Price and Preference (Specific Goals).**

4.2. **Phase 1 - Administrative Compliance**

- a) The Standard Bid Document (SBD 4 & 6.1) forms must be fully completed and signed by the authorized company representative.
The bidder must submit proof of registration on CSD (Central Supplier Database) in the form of CSD Report.
- b) Submission of valid Tax Compliance Status (TCS) Certificate with a unique security personal, Identification (PIN) issued by the South African Revenue Services certifying that the taxes of the bidder are in the order must be submitted at the closing date and time of the RFQ.
- (d) The bidder must submit a certified valid B-BBEE certificate; in the event of submission of a B-BBEE Sworn Affidavit, the bidder must ensure that the Affidavit is stamped by the Commissioner of Oath and indicate the ownership percentages and or specific goals of the Bidding entity;
 - o In bids where Consortium, Joint Ventures and Sub-Contractors are involved, each party must submit a separate proof of TCS or pin
- (e) The bidder must submit Companies & Intellectual Property Commission (CIPC) company registration documents listing all Directors or Shareholders and certified ID copies for directors/shareholders/members/partners.

Note:

- If the bidder is listed on the National Treasury List of Restricted Suppliers shall result in disqualification of the bid
- If any of its Directors are Listed on the Register of Defaulters shall result in disqualification of the bid.
- If the status of the bidder is reflecting deregistered on CIPC and or CSD shall result in disqualification of the bid.

Note: All bidders who do not comply with the items listed above may be disqualified and not be evaluated further.

4.3. **Phase 2: Mandatory Requirements Evaluation**

No	Mandatory	Comply / Not Comply
(a)	The bidder (contractors) must have a valid CIDB grading of 2GB or higher – and submit valid proof.	

No	Mandatory	Comply / Not Comply
(b)	<p>The bidder must submit a minimum of two (2) contactable reference letters and or Completion Certificate where similar work was successfully completed within the last five (5) years.</p> <p><i>Note: The reference/s letter must be on the company letterhead, have a description, be signed, and have contact details for the referrer and the value of the contract.</i></p> <p><u>Purchase orders or appointment/award letters will not be accepted.</u></p> <p>(sefa reserves the right to contact any of the references).</p>	
(c)	The bidder must submit valid COIDA certificates.	

Bidders that fail to comply with all the mandatory requirements will not be considered for further evaluation, and they will be automatically disqualified.

4.4. Phase 3 - Price and Specific Goals

4.4.1. This RFQ will be evaluated based on price and specific goals in line with the provisions of the Preferential Procurement Policy Framework Act 5 of 2000, Regulation 2022. As the RFQ price is estimated to be less than R 50 00 000.00, RFQ responses will be evaluated on the 80/20 price & specific goals.

4.4.2. The price quotations must be inclusive of all applicable taxes (including VAT).

Bidders are requested to complete the attached BOQ's.

NB: Tax matters for the recommended bidder will be verified on the Central Supplier Database (CSD) or SARS eFiling before awarding. If the bidders' tax matters are non-compliant in terms of clauses 4.2 & 4.3 will be exercised from National Treasury Instruction No. 09 of 2017/2018 (Tax Compliance Status Verification).

This tender's applicable preference point system is the 80/20 preference point system. Points for this tender (even in the case of a tender for income-generating contracts) shall be awarded for:

CRITERIA	POINTS
Price	80
Specific Goals	20
TOTAL	100 points

Specific Goals for this tender and points that may be claimed are indicated in table below:

Criteria	POINTS
	(80/20 system)
Black ownership	10
30% Black Women's Ownership	5
Any % of ownership by Black Designated Groups >0	3
Reconstruction Development Programme Objective: Promotion of SMMEs (Entities that are EME or QSE)	2
Total Points	20

Black ownership: 100% Black owned entities will score 10 points, and between 51% - 99%black-owned entities will score 4 points.

Supporting Document for Claiming of Specific Goals:

The bidder must submit proof of either a BBBEE Certificate accredited by SANAS or a BBBEE Certificate issued by the Department of Trade and Industry (DTI) or a Sworn Affidavit.

Black Designated Group means:

- a. Unemployed black people not attending and not required by law to attend an educational institution and not awaiting admission to an educational institution.
- b. Black people who are youth as defined in the National Youth Commission Act of 1996.
- c. Black people who are persons with disabilities as defined in the Code of Good Practice on employment of people with disabilities issued under the Employment Equity Act.
- d. Black people living in rural and underdeveloped areas.
- e. Black military veterans qualify to be called military veterans in terms of the military veteran Act 18 of 2021.

5. TERMS AND CONDITIONS OF THE CONTRACT

5.1. The service provider must submit a written proposal, which should address the following aspect:

- 5.1.1. Fee for the duration of the contract.

5.2. The service provider undertakes:

- 5.2.1. To treat all relevant and available data and/or information provided by **sefa** strictly confidential.
- 5.2.2. Not to discuss or make any information available to any members of the public, press, other tenderer, or any other unauthorized person(s) except as authorized by the CEO of **sefa** or his delegate.
- 5.2.3. Not to copy or duplicate any software or documentation for private use; and
- 5.2.4. To give back to **sefa** all documentation, reports, programs, etc.

6. COMMUNICATION

- 6.1. **sefa** may communicate with bidders where clarity is sought after the closing date of the bid and prior to the award of the contract, or to extend the validity period of the bid, if necessary.
- 6.2. Any communication to any **sefa** official or a person acting in an advisory capacity for the State in respect of this bid between the closing date and the award of the bid by the bidder is discouraged.
- 6.3. All communication between the bidder and the Supply Chain Management office must be done in writing.

7. ENQUIRIES

For the duration of this RFQ until the eventual appointment of the service provider and Contracting, **ALL** inquiries regarding this RFQ MUST be addressed to the Supply Chain Office at lindiwed@sefa.org.za

Please note:

1. Quotations should be e-mailed to **sefa** by **11:00 am on the closing date**.
2. Quotation should be valid for at least **60 days**.
3. Please indicate your delivery period: _____
4. Is the delivery period firm for the duration of the contract?

Yes	No	N/a
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5. Is/are the price(s) firm for the duration of the contract?
6. Is the offer strictly to specification?
7. If not to specification, state deviation(s). _____
8. All Prices must be **VAT inclusive if the Service Provider is a VAT vendor**; if no indication is given, prices will be evaluated as inclusive.
9. **No quotations received after the closing time and date will be accepted.**
10. The tenderer is responsible for verifying **receipt** of any email forwarded to this office.
11. If you are unable to quote, please email this page back to the sender and state the reason below Reason for no quote: _____
 - a. This quotation is subject to the general conditions of the contract unless otherwise stated by the issuer

I/we agree that the offer herein shall remain binding upon me /us and open for acceptance by sefa during the validity period indicated and calculated from the closing time stated above.

Signature of Tenderer

Name and Capacity

Date

BIDDER'S DISCLOSURE**1. PURPOSE OF THE FORM**

Any person (natural or juristic) may make an offer or offer regarding this invitation to bid. In line with the principles of transparency, accountability, impartiality, and ethics as enshrined in the Constitution of the Republic of South Africa and further expressed in various pieces of legislation, it is required for the bidder to make this declaration in respect of the details required hereunder.

Where a person/s is listed in the Register for Tender Defaulters and/or the List of Restricted Suppliers, that person will automatically be disqualified from the bid process.

2. Bidder's declaration

2.1 Is the bidder, or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest¹ in the enterprise,
employed by the state? **YES/NO**

2.1.1 If so, furnish particulars of the names, individual identity numbers, and, if applicable, state employee numbers of sole proprietor/ directors / trustees / shareholders / members/ partners or any person having a controlling interest in the enterprise, in table below.

Full Name	Identity Number	Name of State institution

2.2 Do you, or any person connected with the bidder, have a relationship with any person who is employed by the procuring institution? **YES/NO**

¹ the power, by one person or a group of persons holding the majority of the equity of an enterprise, alternatively, the person/s having the deciding vote or power to influence or to direct the course and decisions of the enterprise.

2.2.1 If so, furnish particulars:

.....
.....

2.3 Does the bidder or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest in the enterprise have any interest in any other related enterprise whether or not they are bidding for this contract? **YES/NO**

2.3.1 If so, furnish particulars:

.....
.....

2.4 DECLARATION

I, the undersigned, (name).....
in submitting the accompanying bid, do hereby make the following statements that I certify to be true and complete in every respect:

- 3.1 I have read, and I understand the contents of this disclosure.
- 3.2 I understand that the accompanying bid will be disqualified if this disclosure is found not to be true and complete in every respect.
- 3.3 The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement, or arrangement with any competitor. However, communication between partners in a joint venture or consortium² will not be construed as collusive bidding.
- 3.4 In addition, there have been no consultations, communications, agreements, or arrangements with any competitor regarding the quality, quantity, specifications, prices, including methods, factors or formulas used to calculate prices, market allocation, the intention or decision to submit or not to submit the bid, bidding with the intention not to win the bid and conditions or delivery particulars of the products or services to which this bid invitation relates.
- 3.4 The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.
- 3.5 There have been no consultations, communications, agreements, or arrangements made by the bidder with any official of the procuring institution in relation to this procurement process prior to and during the bidding process except to provide clarification on the bid submitted where so required by the institution; and the bidder was not involved in the drafting of the specifications or terms of reference for this bid.
- 3.6 I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and

² Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.

or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

I CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 1, 2 and 3 ABOVE IS CORRECT.

I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME IN TERMS OF PARAGRAPH 6 OF PFMA SCM INSTRUCTION 03 OF 2021/22 ON PREVENTING AND COMBATING ABUSE IN THE SUPPLY CHAIN MANAGEMENT SYSTEM SHOULD THIS DECLARATION PROVE TO BE FALSE.

.....
Signature

.....
Date

.....
Position

.....
Name of bidder

PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2022

This preference form must form part of all tenders invited. It contains general information and serves as a claim form for preference points for specific goals.

NB: BEFORE COMPLETING THIS FORM, TENDERERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF THE TENDER AND PREFERENTIAL PROCUREMENT REGULATIONS, 2022

1. GENERAL CONDITIONS

1.1 The following preference point systems are applicable to invitations to tender:

- the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
- the 90/10 system for requirements with a Rand value above R50 000 000 (all applicable taxes included).

1.2 **To be completed by the organ of state**

- a) The applicable preference point system for this tender is the 80/20 preference point system.
- b) Either the 80/20 preference point system will be applicable in this tender. The lowest/highest acceptable tender will be used to determine the accurate system once tenders are received.

1.3 Points for this tender (even in the case of a tender for income-generating contracts) shall be awarded for:

- (a) Price; and
- (b) Specific Goals.

1.4 To be completed by the organ of state:

The maximum points for this tender are allocated as follows:

	POINTS
PRICE	80
SPECIFIC GOALS	20
Total points for Price and SPECIFIC GOALS	100

1.5 Failure on the part of a tenderer to submit proof or documentation required in terms of

this tender to claim points for specific goals with the tender, will be interpreted to mean that preference points for specific goals are not claimed.

1.6 The organ of state reserves the right to require of a tenderer, either before a tender is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the organ of state.

2. DEFINITIONS

- (a) **“tender”** means a written offer in the form determined by an organ of state in response to an invitation to provide goods or services through price quotations, competitive tendering process or any other method envisaged in legislation;
- (b) **“price”** means an amount of money tendered for goods or services, and includes all applicable taxes less all unconditional discounts;
- (c) **“rand value”** means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;
- (d) **“tender for income-generating contracts”** means a written offer in the form determined by an organ of state in response to an invitation for the origination of income-generating contracts through any method envisaged in legislation that will result in a legal agreement between the organ of state and a third party that produces revenue for the organ of state, and includes, but is not limited to, leasing and disposal of assets and concession contracts, excluding direct sales and disposal of assets through public auctions; and
- (e) **“the Act”** means the Preferential Procurement Policy Framework Act, 2000 (Act No. 5 of 2000).

3. FORMULAE FOR PROCUREMENT OF GOODS AND SERVICES

3.1. POINTS AWARDED FOR PRICE

3.1.1 THE 80/20 OR 90/10 PREFERENCE POINT SYSTEMS

A maximum of 80 or 90 points is allocated for price on the following basis:

$$\mathbf{Ps} = 80 \left(1 - \frac{Pt - P_{\min}}{P_{\min}} \right) \quad \text{or} \quad \mathbf{Ps} = 90 \left(1 - \frac{Pt - P_{\min}}{P_{\min}} \right)$$

Where

Ps = Points scored for price of tender under consideration

Pt = Price of tender under consideration

Pmin = Price of lowest acceptable tender

3.2. FORMULAE FOR DISPOSAL OR LEASING OF STATE ASSETS AND INCOME GENERATING PROCUREMENT

3.2.1. POINTS AWARDED FOR PRICE

A maximum of 80 or 90 points is allocated for price on the following basis:

80/20

or

90/10

$$Ps = 80 \left(1 + \frac{Pt - P_{max}}{P_{max}} \right) \quad \text{or} \quad Ps = 90 \left(1 + \frac{Pt - P_{max}}{P_{max}} \right)$$

Where

Ps = Points scored for price of tender under consideration

Pt = Price of tender under consideration

Pmax = Price of highest acceptable tender

4. POINTS AWARDED FOR SPECIFIC GOALS

- 4.1. In terms of Regulation 4(2); 5(2); 6(2) and 7(2) of the Preferential Procurement Regulations, preference points must be awarded for specific goals stated in the tender. For the purposes of this tender the tenderer will be allocated points based on the goals stated in table 1 below as may be supported by proof/ documentation stated in the conditions of this tender:
- 4.2. In cases where organs of state intend to use Regulation 3(2) of the Regulations, which states that, if it is unclear whether the 80/20 or 90/10 preference point system applies, an organ of state must, in the tender documents, stipulate in the case of—
 - (a) an invitation for tender for income-generating contracts, that either the 80/20 or 90/10 preference point system will apply and that the highest acceptable tender will be used to determine the applicable preference point system; or
 - (b) any other invitation for tender, that either the 80/20 or 90/10 preference point system will apply and that the lowest acceptable tender will be used to determine the applicable preference point system,then the organ of state must indicate the points allocated for specific goals for both the 90/10 and 80/20 preference point system.

Table 1: Specific goals for the tender and points claimed are indicated per the table below.

(Note to tenderers: The tenderer must indicate how they claim points for each preference point system.)

The specific goals allocated points in terms of this tender	Number of points allocated (80/20 system) (To be completed by the organ of state)	Number of points claimed (80/20 method) (To be completed by the tenderer)
Black Ownership	10	
30% Black women ownership	5	
Any % of ownership by Black Designated Group >0	3	
Reconstruction Development Programme Objective: Promotion of SMMEs (Entities that are EME or QSE)	2	

DECLARATION WITH REGARD TO COMPANY/FIRM

4.3. Name of company/firm.....

4.4. Company registration number:

4.5. **TYPE OF COMPANY/ FIRM**

Partnership/Joint Venture / Consortium
 One-person business/sole proprietor
 Close corporation
 Public Company
 Personal Liability Company
 (Pty) Limited
 Non-Profit Company
 State Owned Company

[TICK APPLICABLE BOX]

4.6. I, the undersigned, who is duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the specific goals as advised in the tender, qualifies the company/ firm for the preference(s) shown and I acknowledge that:

- The information furnished is true and correct;
- The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;
- In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 4.2, the contractor may be required to furnish documentary proof to the satisfaction of the organ of state that the claims are correct;
- If the specific goals have been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the organ of state may, in addition to any other remedy it may have –

- (a) disqualify the person from the tendering process;
- (b) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;
- (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
- (d) recommend that the tenderer or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted from obtaining business from any organ of state for a period not exceeding 10 years, after the *audi alteram partem* (hear the other side) rule has been applied; and
- (e) forward the matter for criminal prosecution, if deemed necessary.

.....
SIGNATURE(S) OF TENDERER(S)

SURNAME AND NAME:

DATE:

ADDRESS:

.....
.....

Dear Prospective Bidders

sefa takes a zero-tolerance approach to fraud, corruption and bribery.

sefa is committed to acting fairly, with integrity, in all its' relationships and business dealings both internally and externally (with its suppliers, contractors and other stakeholders).

Please note that under no circumstances will **sefa** ever require any payment to secure an award of an RFQ or a tender. Individuals that claim that an upfront payment to an individual, third party or a **sefa** official, is a blatant attempt at defrauding suppliers and such a scam must immediately be reported to the **sefa** Anti-Corruption line. **sefa** follows a fair, competitive and transparent procurement process in evaluating and awarding bids.

Should you or anyone wish to report any suspected fraud, corruption or bribery, you can BLOW the whistle by calling a free hotline on 0800 000 663

