	Request for Information (RFI)	Template Identifier	240-72663051	Rev	1
		Document Identifier	N/A	Rev	N/A
		Effective Date	01 August 2016		
		Review Date	September 2022		
		RFI No.	CORP No: MWP1077CX		

PART A REQUEST FOR INFORMATION (RFI)			
Description of the works/goods/services	Thermal Performance Monitoring System		
Deadline for submission	17 February 2022	At (South African Standard Time)	10:00 AM
Tender Office address	Eskom Megawatt Park Retail Centre Megawatt Park 1 Maxwell Drive Sunninghill 2000		
	NB: Eskom will not take any responsibility for any late submissions as a result of non-compliance to the tender delivery requirements.		
Precautionary measures to be taken on delivery of Tender documents	Tenderers shall ensure all precautionary measures to prevent the spread of Covid 19 virus as issued by the Department of Health or as prescribed by the Disaster Management Act and other relevant authorities are undertaken when tender documents are transported and delivered at Eskom Megawatt Park Tender Office.		


Eskom Holdings SOC Ltd ("Eskom") invites you to submit a

- Request for information (RFI) for the services as stated in the table. This RFI is a stand-alone information-gathering and market-testing exercise, intended only to inform and assist Eskom's further deliberation and development of a strategy for the employment of resources or companies experienced in **Thermal Performance Monitoring System**.
- Eskom aims to obtain indicative prices, timelines as well as information regarding the different solutions offered by the market. Respondents are required to provide documentation detailing their different offerings especially around functionality, Indicative Pricing and requirements in order to assist Eskom.

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- Only Suppliers who responded and shown ability to offer the required services will be invited to respond to the enquiry process that will follow this request unless otherwise approved in the strategy.

Eskom has delegated the responsibility for this **RFI** to the signatory of this document, whose details can be found below.

We look forward to receipt of your response.


Yours faithfully

Name	Designation	Signature	Date
Nothukela Thuksi Sereo	Procurement Manager		14 December 2021
Telephone number	N/A	e-mail address	SereoNL@eskom.co.za

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PART B RESPONSE SHEET IN TERMS OF A REQUEST FOR INFORMATION To be completed by the supplier			
To	Eskom Holdings SOC Ltd	Date	[insert today's date]
Attention	[insert name of Procurement Practitioner as it appears in Part A]		
Tel no	[insert your tel number]	Fax no and /or e-mail address	[insert your fax number and/or e-mail address]
From	[insert the registered full legal name of the company]	Address	[insert e-mail address]
Address	[insert the physical address of the company]		
Sender	[insert the full name of the sender at the company]		
Description of the works/goods/services	<p>The following services are required:</p> <p style="text-align: center;">4.1 The Scope pertains to Thermal performance Monitoring system</p> <p>The User requirement specification for a thermal performance monitoring system is attached to this Request for Information. As a minimum the proposed system shall meet this specification.</p> <p>Further to this the following must be provided:</p> <ul style="list-style-type: none"> • Cost of support of the system over a period of five years • Cost of gathering the specific plant data for the models required by the system • Cost of developing and deploying all the required models • Cost of data migration from any existing systems • Cost of interfacing with the existing data historian • Cost of the development of training and support material • Cost of actual training, skill transfer and change management • A project program that details the implementation, to final commissioning on all of Eskom's thermal power stations take to fully implement a new system on all power stations 		

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Please find below our response to Eskom's questions:

No.	Questions	Please indicate your response in this column
1.	<i>Your contact name and contact details</i>	
2.	<i>Company registration number</i>	
3.	<i>Brief description of previous experience and Description of the solution that you can offer</i>	
4.	<i>Indicate your license model (e.g. cloud-based, hardware lock solution (dongle), perpetual licenses or a combination of more than one.</i>	
5.	<i>Please provide indicative pricing options for the various license models /packages</i>	
a	Cost of the system	
b	Cost of support of the system	
c	Cost of developing new models	
d	Cost of data migration	
e	Cost of Training and change management	
f	The total time it will take to fully implement a new system	

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SECTION C

1. INTRODUCTION

Eskom Holdings SOC Limited ("Eskom") – Request for information for the Thermal Performance Monitoring System

2. BACKGROUND

2.1 OBJECTIVE

Eskom intends to use the information provided as a means of providing the following:

- 2.1.1 To identifying appropriate suppliers who can respond to an RFP should Eskom send out an RFP at a later stage.
- 2.1.2 To gather information on the suppliers available in the market.

3 SUBMISSION GUIDELINES

To ensure the receipt of communication with regard to this request for information process, kindly complete Appendix A – Acknowledgement Form and return it by email as indicated on the **form within 3 days** of receiving this Invitation.

4 METHOD OF DELIVERY


The RFI submissions must be sealed and delivered at the Tender Office Box located at the following address:

Eskom Holdings SOC Limited
Tender Office
Megawatt Park (Retail Centre)
1 Maxwell Drive
Sunninghill

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All submissions responses must be clearly marked as follows:

- Offer Confidential Enquiry Reference no: **CORP No:MWP1077CX**

Request for information for the Thermal Performance Monitoring System

- Closing date: 17 February 2022
- Closing time: 10h00 AM South African Standard Time.

NB: PLEASE NOTE: THE TENDER BOX WILL ONLY BE AVAILABLE FROM 6:00 TO 18:00 (MONDAY TO FRIDAY)

5 HANDLING OF CORRESPONDENCE AND DOCUMENTS

The submission may not be addressed to any Eskom Holdings employee, nor may any Eskom employee deposit a tender in the tender box on behalf of a respondent, except one lodged by courier.

Eskom Holdings does not take responsibility for tenders delivered to any other site than the Tender Office as specified in the above. Any tender which is not delivered as above will be deemed a late tender.

Your RFI submission should have a thorough index and reference all documentation submitted. RFI documentation should be neatly filed / bound.

6 QUERIES AND QUESTIONS

No questions, during the RFI period will be answered telephonically. Questions must be submitted in writing, either via e-mail to:

Attention: Nokwabelwa Khanyile

E-mail: khanyign@eskom.co.za


SUBJECT LINE: REQUEST FOR INFORMATION FOR THE THERMAL PERFORMANCE MONITORING SYSTEM

The closing time for clarification of questions and queries is 5 working days before the deadline of the submission.

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7 REQUIREMENTS OF YOUR SUBMISSION

This submission will not be considered unless it is -

- Received on or before the time and date as indicated;
- Sealed and signed by person(s) duly authorised to act on behalf of your company;
- Received in full;
- Eskom Enterprises reserves the right to cancel this enquiry process at any time prior to entering into any contract that may result from this process and will not accept or incur any liability for such cancellation;
- Eskom Enterprises is not bound to accept any of the submissions, nor give reasons for any decisions in this respect;
- The Information provided below may be used when going out on enquiry for a request for proposal or a quotation.

8 FORMAT OF SUBMISSION

EACH RFI SHALL BE SUPPLIED IN PRINTED AND IN ELECTRONIC FORMAT. ALL PRINTED AND ELECTRONIC COPIES OF EACH SUBMISSION SHALL BE IDENTICAL TO THE ORIGINAL SUBMISSION IDENTIFIED AS FOLLOWS:

- 1 x ORIGINAL RFI
- 1 x COPY RFI AND
- 1 x COPY RFI – ELECTRONIC MEMORY STICK


9 IMPORTANT NOTES

- 9.1 Please note that this enquiry is not a Request for Quotation/Proposal but a Request for information only and therefore non-committal and does not constitute a guarantee of business, or an agreement to negotiate a binding agreement.
- 9.2 This RFI is a stand-alone information-gathering and market-testing exercise, intended only to inform and assist Eskom's further decisions. No respondent, through submission of information will gain any right to participate in any future process, and participates herein on the basis that it is providing information voluntarily to strengthen a potentially

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beneficial process for all stakeholders. In addition, no participant shall be prevented or excluded from participation in the bidding process due to submission of information in response to this RFI.

- 9.3 Any information provided pursuant to this RFI process and any subsequent processes and/or engagement is not confidential but Eskom will use the information only in the course of its process Eskom for the Provision to Supply and Install an online Plant condition Monitoring system/equipment to Eskom Holdings SOC Limited.
- 9.4 Through making a submission, a respondent accepts the terms and conditions which govern this process.
- 9.5 All participants responding to this RFI process need to ensure that they have received all information and remain solely responsible for satisfying themselves as to the information required in responding hereto and are fully responsible for all costs incurred in relation hereto and under no circumstances will any resultant cost be borne by Eskom.
- 9.6 Eskom reserves the right not to proceed with any further engagements on the requirements presented.
- 9.7 Eskom reserves the right not to proceed with any further engagements on the requirements presented.
- 9.8 Please complete the attached Acknowledgement Form and return it by email as indicated on the form within 3 days of receiving this Invitation.


Yours faithfully

Name	Designation	Signature	Date
[insert your full name/s]	[Insert your full designation]		
Telephone number		Fax and/or e-mail address	

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APPENDIX A: RETURNABLE ACKNOWLEDGEMENT FORM

TO:	ESKOM HOLDINGS SOC LIMITED's <i>Representative</i>	FROM:	
Attention:	Nokwabelwa Khanyile	Sender:	
Contact No:	011 800 6232	Contact No:	
e-mail:	khanyign@eskom.co.za	E-mail address::	

RFI reference number: **CORP No: MWP1077CX**

Confirmation of respondents to participate in a Request for information for the Provision of THERMAL PERFORMANCE MONITORING SYSTEM

We are in receipt of Eskom Holdings SOC Limited request for information dated
14 December 2021

We confirm the following (please mark the appropriate response):

No	Statement	Yes	No	Comments
1.	We are interested in submitting a response in terms of Eskom's RFI process requirements			
2.	We have noted the deadline for the RFI submission			
3.	We intend to submit the information in the name of the organisation stated above			
4.	We would like to receive all further information and correspondence at our e-mail address as above			
5.	We have read and understood all the "important notes" under point 9 above.			

Yours faithfully

For the respondent

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