

REQUEST FOR QUOTATION (RFQ)

Request for Quotation:	Provision of ISO 9001: 2015 Audit Services to the PPECB		
RFQ Number:	RFQ/ISO9001:2015/2024/17		
Opening Date:	05 March 2024		
Closing Date:	19 March 2024	Time:	16h00
Contact Person:	Lerato Ramabu	Email:	lerator@ppecb.com
Bid Validity Period	60 Days		

1. PROJECT PURPOSE

Suppliers are invited to submit quotations for the services of an accredited service provider to conduct a cost-effective and efficient ISO 9001: 2015 internal audit and report writing service for 2 days. The purpose of the internal audit is to ensure PPECB remains compliant to maintaining its ISO 9001: 2015 certification. The status of our entity is currently in good standing based on the previous audit conducted July 2023.

2. PPECB BACKGROUND

The PPECB is a Schedule 3A national public entity that is constituted and mandated in terms of the PPEC Act, No. 9, of 1983 to perform cold chain services. The PPECB also delivers inspection and food safety services as mandated by the Department of Agriculture, Land Reform and Rural Development under the APS Act, No.119 of 1990.

The PPECB's Executive Authority is the Minister of the Department of Agriculture, Land Reform and Rural Development who appoints the board members. The board comprises of representatives from the perishable product industries.

The PPECB employs ± 1 200 people, who deal with more than 200 products and 500 varieties. There are more than 50 service types, over 30 offices in 13 production regions, at more than 1,500 locations. A large percentage of staff are inspectors and therefore not office bound. In addition to these offices the PPECB also has several sub offices that operate on a seasonal or ad-hoc basis.

The PPECB, mandated by the Minister of the Department of Agriculture, Land Reform and Rural Development has been delivering end-point inspection services on perishable products destined for export since 1991. Inspectors stationed across the country; deliver inspection services on 200 product types at more than 1500 locations.

The PPECB is responsible for South Africa's cold chain management and ensures that products for export are handled, stored and transported at specific temperatures and optimum conditions. Please visit the PPECB's website on www.ppecb.com for more information on the PPECB.

Our Vat registration number is 4520 1111 98.

3. SCOPE

To appoint an accredited service provider to provide a 2-day QMS ISO 9001: 2015 audit to PPECB focusing on clauses 5 (Leadership), 9.2 (Internal Audit) and 9.3 (Management Review) only in accordance to ISO 19011: 2018.

Location: Online via MS Teams

Item No.	Specification
1.	2 Day Internal Audit on ISO 9001:2015 clauses outlined below following the ISO 19011: 2018 Standard: <ul style="list-style-type: none"> • Clause 5 Leadership • Clause 9.2 Internal Audit • Clause 9.3 Management Review
2.	<ul style="list-style-type: none"> • Draft and submit the audit plan. • Compilation of the Checklist • Conducting the audit • Report Writing
3.	The supplier must be SAATCA accredited (Valid Proof of Accreditation as a Lead Auditor – ISO 9001: 2015 and ISO 19011: 2018)

4. TERMS AND CONDITIONS OF BID

4.1 Bid Submission

All quotations must be submitted to the address and instruction as stipulated in the SBD1 or in the following method:

Via email to lerator@ppecb.com

Or

submitted electronically via Microsoft One Drive and shared with this email address lerator@ppecb.com

This submission must contain all information and documentation relating to the

RFQ/ISO9001:2015/2024/17

4.2 Closing Date.

4.2.1 Bids must be delivered by the stipulated date and time to the correct address. Late bids will not be accepted for consideration.

4.2.2 PPECB reserves the right to extend the closing date. Bidders invited to bid, will be informed should the closing date change.

4.3 Revisions to Request for Quotation.

If it becomes necessary to revise any part of this Request for Quotation, an addendum setting out such revisions will be provided to all Service Providers by an email.

4.4 Bid Validity Period

The quotation must be valid for the duration specified on page 1 (Bid Validity Period).

4.5 CSD Registration

- 4.5.1 Bidders are required to register on the CSD and to include in the SBD1 the Master Registration Number in order to enable the PPECB to verify the supplier's status on the CSD.

4.6 Acknowledgement and Acceptance

The bidder warrants by signature in this document that the bidder has read and accepts each page of the RFQ, including the terms and conditions of this bid.

4.7 Insurance.

- 4.7.1 The successful Service Provider will be responsible for its work and every part thereof, and for all materials, tools, equipment, appliances, and property of all descriptions issued in connection with this Request for Proposal.

4.8 Response Preparation Cost and Ongoing Engagement

The PPECB is not liable for any costs incurred by a bidder in the process of responding to this Bid Invitation, including on-site presentations.

4.9 Reservations

- 4.9.1 PPECB's decision/s regarding the acceptance or non-acceptance of a quotation shall be final and PPECB is not obliged to furnish any reason for such decision.
- 4.9.2 Proposals shall be considered and evaluated against a pre-determined evaluation value structure determined by PPECB. All Suppliers shall provide all information requested in this RFQ to facilitate the evaluation process. Suppliers shall strictly adhere to the instructions stated in this RFQ.
- 4.9.3 PPECB may, during and after the evaluation of the Proposals and in its sole and absolute discretion, decide to:
- Accept a Quotation other than the lowest priced quotation.
 - Refuse to consider any Quotation not conforming with the requirements of this RFQ;
 - Ask any Service Provider to supply further information after the closing date;
 - Cancel this RFQ or any part thereof at any time.
 - Award the contract pursuant to this RFQ or any part thereof to any one or more Suppliers,
 - Not to award the quotation at all.

4.10 Data Protection

- 4.10.1 Any personal information and Confidential Information of the PPECB which may be provided during the bidding process may only be processed by the bidder for the purposes of this bid.

4.11 News and press releases

- 4.11.1 Bidders or their agents shall not make any news releases concerning this RFP or the awarding of the same or any resulting agreement(s) without the consent of, and then only in co-ordination with PPECB.

4.12 Disclaimer

- 4.12.1 This RFQ is a request for quotation only and not an offer document; answers to it must not be construed as acceptance of an offer or imply the existence of a contract between the parties.
- 4.12.2 By submission of its proposal, bidders shall be deemed to have satisfied themselves with and to have accepted all Terms & Conditions of this RFQ.

4.12.3 The PPECB makes no representation, warranty, assurance, guarantee or endorsements to bidder concerning the RFQ, whether with regard to its accuracy, completeness or otherwise and the PPECB shall have no liability towards the bidder or any other party in connection therewith.

4.13 General Terms and Conditions

4.13.1 The attached terms and conditions must be signed and send back with the RFQ response.

5. COMPLIANCE DOCUMENTS

The following documents are required for the proposal to be considered for evaluation process.

1. SBD1 – Invitation to bid;
2. SBD4 - Bidder's Disclosure;
3. Valid Tax Clearance Certificate or Pin;
4. Valid BEE Certificate or EME/QSE Affidavit;
5. SBD6.1 – Preference Point Claim Form;
6. Central Supplier Database Registration (CSD) Report – Proof of CSD registration.

6. RFQ EVALUATION PROCESS AND CRITERIA

All quotations or bids will be evaluated according to the following stages. Should a bidder fail any of the previous stages, they will be disqualified and not be considered for the next evaluation stage.

6.1 Stage 1 – Compliance Evaluation

Bidders must comply with all the terms and conditions of the RFQ and must submit all returnable documents as listed in **Section 5**. Bidders must ensure that they complete and sign returnable documents.

Any Bidder who fails to meet the Compliance Evaluation criteria may be disqualified and not be considered for further evaluation.

No.	Mandatory Functional/Technical Evaluation Criterion	Comply	Comments / X-Ref in Quotation
1.	Lead Auditor must be a registered auditor with SAATCA and provide a valid SAATCA certificate. (attach proof in a form of a valid certificate at close of RFQ)	<input type="checkbox"/> Yes <input type="checkbox"/> No	

6.2 Stage 2 - Functional/Technical Evaluation

A technical evaluation will be conducted to determine the preferred supplier.

Weighted Functional Criteria

Bidders will be evaluated based on the following Weighted Functional Evaluation Criteria.

	Evaluation Criteria	Maximum Points
1.	Bidder's Experience	50



	<ul style="list-style-type: none"> • Proof of company experience i.e. company profile must show minimum of 5 years' experience in ISO 9001:2015 and ISO 19011:2018 external auditing as per the specification -50 points. • Company profile with 3 to less than 5 years' experience in ISO 9001:2015 and ISO 19011:2018 external auditing - 20 points • Company profile with less than 3 years' experience in ISO 9001:2015 and ISO 19011:2018 external auditing - 20 points. <p>The bidder must submit a list of completed projects with start and end dates and their corresponding values.</p>	
2.	<p>References</p> <p>The Company to provide reference letters from your current and/or previous clients in the past 5 years, together with level of satisfaction rating whom the ISO 9001:2015 audit services have been rendered,</p> <ul style="list-style-type: none"> • 3 references: 20 points • 2 references: 10 points • 1 reference: 5 points <p>The letter must include the scope of the project, a contactable reference, and signed by the client. The letter must be on a Company letterhead.</p> <p>Please note that PPECB reserves the right to contact the clients for a reference check. It is therefore important to ensure that the clients listed on the schedule are contactable</p>	20
3.	<p>Lead Auditor</p> <p>Service provider must provide proof of competency of the Lead auditor (Lead Auditor Certificates and CV's and must have years of experience).</p> <ul style="list-style-type: none"> • Lead Auditor CV's, qualification, and minimum of 5years' experience. 50 points • Lead Auditor CV's, qualification, and 3 years to less than 5years' experience. 20 points • No Lead Auditor CV's, qualification and less than 3years' experience. 0 point <p>NB: The curriculum vitae must be signed by both the Bidder's authorised representative and the resource concerned, to confirm that it is accurate and complete.</p>	50
	TOTAL	120

Functional Threshold

The minimum functional threshold is **[80]**. Points. Bidders who score **less** than this threshold will be disqualified and not considered for any further evaluation.

Bidders that passed the previous evaluation stage(s) will be evaluated on one of the following two options:

6.3 POINTS AWARDED FOR SPECIFIC GOALS

- 3.1. In terms of Regulation 4(2); 5(2); 6(2) and 7(2) of the Preferential Procurement Regulations, preference points must be awarded for specific goals stated in the tender. For the purposes of this tender the tenderer will be allocated points based on the goals stated in table 1 below as may be supported by proof/ documentation stated in the conditions of this tender:
- 3.2. In cases where organs of state intend to use Regulation 3(2) of the Regulations, which states that, if it is unclear whether the 80/20 or 90/10 preference point system applies, an organ of state must, in the tender documents, stipulate in the case of—
- (a) an invitation for tender for income-generating contracts, that either the 80/20 or 90/10 preference point system will apply and that the highest acceptable tender will be used to determine the applicable preference point system; or
 - (b) any other invitation for tender, that either the 80/20 or 90/10 preference point system will apply and that the lowest acceptable tender will be used to determine the applicable preference point system,

then the organ of state must indicate the points allocated for specific goals for both the 90/10 and 80/20 preference point system.

Table 1: Specific goals for the tender and points claimed are indicated per the table below.
(Note to organs of state: Where the 80/20 preference point system is applicable, corresponding points must also be indicated as such.

(Note to tenderers: The tenderer must indicate how they claim points for each preference point system.)

No	Specific Goal	Supporting Evidence	Preference Points	Number of points claimed (80/20 system) (To be completed by the bidder)
1	Black-owned enterprises	Proof of B-BBEE status level of contributor, specifically in line with the respective Sector Codes which the company operates - SANAS Approved certificate or Commissioned affidavit or Shareholding certificate	Total Points: 10 % Shareholding and Points allocation out of total of 10 points. 70% to 100% = 10 50% to 69% = 5 Below 50% = 1	
2	Women-owned enterprises;	Proof of B-BBEE status level of contributor, specifically in line with the respective Sector Codes which the company operates - SANAS Approved certificate or Commissioned affidavit or Shareholding certificate	Total Points: 5 % Shareholding and Points allocation out of total of 5 points. 70% to 100% = 5 51% to 69% = 4 30% to 50% = 3 Below 30% = 0	

3	Small business including EMEs or QSEs;	Proof of B-BBEE status level of contributor, specifically in line with the respective Sector Codes which the company operates - SANAS Approved certificate or Commissioned affidavit or Annual Financial Statements	Total Points: 5 EME = 5 QSE = 5 Enterprises with turnover above R50m = 1	
Total Specific Goals			20	

6.4 Stage 4 - Objective Criteria

In terms of Preferential Procurement Regulation 11 and section 2(1)(f) of the Preferential Procurement Policy Framework Act, the PPECB may consider the following objective criteria in the bid award:

- 6.4.1 The risk of fruitless and wasteful expenditure to the PPECB;
- 6.4.2 The risk of an abnormally low bid;
- 6.4.3 The risk of a material irregularity;
- 6.4.4 The PPECB reserve the right not to consider bids from Bidders who are currently in litigation with the PPECB; and
- 6.4.5 The PPECB further reserve the right not to award this tender to any Bidder based on the proven poor record of accomplishment of the Bidder in previous projects within the PPECB and the referee submitted by the Bidder.

7. DECLARATION BY THE BIDDER

Only bidders who have completed the declaration below will be considered for evaluation.

RFQ No: **RFQ/ISO9001:2015/2024/17 Provision of ISO 9001: 2015 Audit Services to the PPECB**

I hereby undertake to render services described in the attached RFQ documents to PPECB in accordance with the requirements and task directives / proposal specifications stipulated in RFQ mentioned above at the price/s quoted. My offer/s remains binding upon me and open for acceptance by the PPECB during the validity period indicated and calculated from the closing date of the proposal.

I confirm that I am satisfied with the correctness and validity of my proposal; that the price(s) and rate(s) quoted cover all the services specified in the proposal documents; that the price(s) and rate(s) cover all my obligations and I accept that any mistakes regarding price(s) and rate(s) and calculations will be at my own risk.

I accept full responsibility for the proper execution and fulfilment of all obligations and conditions devolving on me under this proposal as the principal liable for the due fulfilment of this proposal.

I declare that I have not participation in any collusive practices with any bidder or any other person regarding this or any other proposal.

I accept that the PPECB may take appropriate action should there be a conflict of interest or if this declaration proves to be false.

I confirm that I have read and accepts each page of this RFQ.

I confirm that I am duly authorised to sign this proposal.

NAME (PRINT) Signature

WITNESSES:

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