

Memo

To: Col Thuli Mooketsi
 DIVISION: TECHNOLOGY MANAGEMENT SERVICES

FROM: SITA Supply Chain Management

DATE: 05 July 2023

SUBJECT: QUESTIONS & ANSWERS: Part 1

RFB 2764 – 2023: DESKTOP DATA ANALYTICS SOFTWARE LICENSES INCLUDING, PRODUCTS AND SERVICES: ACQUISITION, MAINTENANCE AND SUPPORT OF DATA ANALYTICS SOFTWARE FOR A PERIOD OF THREE (3) YEARS TO THE COMPONENT: INTERNAL AUDIT.

No.	QUESTIONS	ANSWERS
1.	<p>I just need clarity, you want any SETA certification?</p> <p>Its normally MICT SETA who will handle this but they are yet to approve data analytics certification</p>	<p>The requirement indicated by the bidder is on Page 11, Paragraph 6.2. TECHNICAL MANDATORY REQUIREMENTS</p> <p>The requirement states:</p> <p>(2) The bidder must be a certified SETA training provider (attach proof of accreditation) or a written proof that sub contracted bidder is a certified SETA training provider.</p>
2.	<p>1) Data collection from Microsoft word, PowerPoint and PDF is normally enabled by a digital capture and data extraction system, and is not typically a native Data Analytics platform feature. Should the bidder propose an additional tool to cover for this, if not included in their current analytics offering?</p> <p>2) Does SAPS have a current intelligent Data Capture system that they are using? And if so, which one?</p> <p>3) The actual security classification of unstructured data is enabled by an Enterprise Document and Records</p>	<p>1) YES.</p> <p>2) NO.</p> <p>3) YES – SAPS data is classified in the levels of Top Secret, Secret, Confidential and Unclassified (Public).</p>

	Management system (EDRMS). Will SAPS provide a mapping of the levels of classification to the data and their users of the platform?	
3.	<p>The mandatory requirements in this RFB document make one think that this tender has been written without considering that this will limit the quality of the responses that will be received.</p> <p>1. OSM/OEM Certificate</p> <p>Numerous locally developed solutions are automatically disqualified by this requirement that are superior to products such as TeamMate, which will be able to produce this certificate and qualify. So why not rather have a presentation or demonstration of the solution instead of relying on the OEM certificate? You end up taking a solution developed for a completely different market but that has an OEM certificate? I would therefore request that you do the evaluation based on a presentation rather.</p> <p>2. SETA Accreditation</p> <p>This also does not make sense, as I do not see how being accredited with SETA will help. I can be certified with SETA to do any training and qualify, but I may not be about to train on the proposed solution. Again, this does not make sense. We do implementations all the time with training for the end users and have reference letters from our clients which should suffice but not in terms of the mandatory technical requirements in your document. Please reconsider your condition and also accept verifiable references from clients.</p> <p>3. Reference Letter</p>	

	<p>Again, your requirement limits the possible solutions you can receive as part of your mandatory requirements. The experience of other clients, like the OEM certificate and the SETA accreditation, is taking the decision-making away from SITA and making it dependent on third-party confirmations. Attend a presentation, review the solution and then make up your mind. Follow that up with whatever verifications you need but don't have them as mandatory requirements before evaluation.</p>							
	<table><tr><th><i>TECHNICAL MANDATORY REQUIREMENTS</i></th><th><i>Substantiating evidence of compliance (used to evaluate bid)</i></th><th><i>Evidence reference (to be completed by bidder)</i></th></tr><tr><td><p>(1) BIDDER CERTIFICATION / AFFILIATION REQUIREMENTS</p><p>The bidder must be accredited with the OEM/OSM of an Internal Audit Software.</p></td><td><p>Attach to ANNEX B a copy of a valid documentation (certificate, or letter) from the OSM/OEM indicating that the bidder is accredited for Internal Audit software.</p><p>NOTE: SITA reserves the right to verify the</p></td><td><p><provide unique reference to locate substantiating evidence in the bid response – see Annex B, section 11.1></p></td></tr></table>	<i>TECHNICAL MANDATORY REQUIREMENTS</i>	<i>Substantiating evidence of compliance (used to evaluate bid)</i>	<i>Evidence reference (to be completed by bidder)</i>	<p>(1) BIDDER CERTIFICATION / AFFILIATION REQUIREMENTS</p> <p>The bidder must be accredited with the OEM/OSM of an Internal Audit Software.</p>	<p>Attach to ANNEX B a copy of a valid documentation (certificate, or letter) from the OSM/OEM indicating that the bidder is accredited for Internal Audit software.</p> <p>NOTE: SITA reserves the right to verify the</p>	<p><provide unique reference to locate substantiating evidence in the bid response – see Annex B, section 11.1></p>	
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