



REQUEST FOR INFORMATION

RFI NO: RFI/RBF/2023/7

RFI TITLE: Request for Information for an Internet Protocol TV (IPTV) Distribution System

RFI OBJECTIVE:

This RFI is for an IPTV distribution system. The SABC is looking for a system that will replace the old Radio Frequency distribution system to enable distribution of audio and video feeds from DSTV, VIVID, internal streaming channels (SABC IPTV) and MCR feeds over IP. An ideal solution that will not require additional cabling and Television set replacement but make use of existing infrastructure (Local Area Network). It should also allow flexibility by not limiting access to TV sets but enable access through computers and mobile devices. SABC would like to see what is available on the market in order to fulfil the above-mentioned requirement as well as cost associated with both the hardware and software.

RFI documents are obtainable from the following websites on the 28 August 2023:

- **Government E-Portal** <http://www.etenders.gov.za>
- **SABC Website** <http://www.sabc.co.za/sabc/tenders>

Closing Date: 25 September 2023 at 12H00

For enquiries: E-mail: tenderqueries@sabc.co.za



**SOUTH AFRICAN BROADCASTING SABC SOC LIMITED
("The SABC")**

REQUEST FOR INFORMATION (RFI)

RFI NUMBER	: RFI/RBF/2023/7
RFI TITLE	: Request for Information for Internet Protocol TV (IPTV) distribution system

EXPECTED TIME FRAME

RFI PROCESS	EXPECTED DATES
RFI Advertisement Date	28 August 2023
RFI Available from	Government E-Portal http://www.etenders.gov.za SABC Website http://www.sabc.co.za/sabc/tenders
Briefing Session (non-compulsory)	14 September 2023 at 09h00 on TEAMS Join on your computer, mobile app or room device. Click here to join the meeting Meeting ID: 343 528 024 037 Passcode: hPaQUF Download Teams Join on the web
RFI Closing Date and Time	25 September 2023 at 12h00
Contact details for questions or queries	Nombulelo Ntozini NtoziniN@sabc.co.za

The SABC retains the right to change the timeframe whenever necessary and for whatever reason it deems fit.

PHYSICAL SUBMISSIONS: SABC's Tender Box
SABC Office
Radio park

**Henley Road; Auckland Park
Johannesburg**

OR

Respondents interested in participating must register their interest by providing company name, contact person, telephone, cell number and email address to RFPSubmissions@sabc.co.za and the email address provided above (Nombulelo Ntozini NtoziniN@sabc.co.za), please indicate RFI number on the subject line. This will ensure that any addenda and clarification to this RFI are communicated to all participants.

Submissions can also be made physically to the tender box at the above-mentioned address.

PDF Documents will be available on the SABC Website.

**Please note that this is a Request For Information and not a Request For Proposal.
No award will be made from this request.**

REQUEST FOR INFORMATION:

1. DEFINITIONS

- 1.1 “**RFI**” - a request for information, which is a written official enquiry document encompassing all the terms and conditions of the information in a prescribed or stipulated form.
- 1.2 “**RFI response**” - a written response in a prescribed form in response to an RFI.
- 1.3 “**Hosting Partners**” - companies who entered into an agreement with SABC LOC in the areas of application management; application hosting, application service provision, and marketplace hosting are incorporated in this category.
- 1.4 “**Respondent**” – any person (natural or juristic) who forwards an acceptable RFI in response to this RFI with the intention of being the main contractor should the RFI be awarded to him.

2. CONFIDENTIALITY

All information related to this request for information both during and after completion is to be treated with strict confidence. Should the need however arise to divulge any information gleaned from the service which is either directly or indirectly related to the SABC, written approval to divulge such information will have to be obtained from SABC.

The Respondents must ensure that confidential information is: maintained confidential; not disclosed to or used by any unauthorised person; so as to prevent any disclosure or unauthorised use with at least the standard of care that Respondents maintain to protect their own confidential information; only used for the purpose of considering and responding to this RFI; and not reproduced in any form except as required for the purpose of considering and responding to this RFI. Respondents must ensure that: access to confidential information is only given to those of its partners, officers, employees and advisers who require access for the purpose of considering and responding to this RFI; and those partners, officers, employee and advisers are informed of the confidential information section and keep that information confidential. This RFI remains at all times the property of the SABC. No rights other than as provided in this RFI and in respect of the confidential information are granted or conveyed to bidder/s

NAME _____ OF _____ Respondent:

PHYSICAL ADDRESS: _____

Respondent's contact person: Name : _____

Telephone : _____

Mobile : _____

Fax.: _____

E-mail address: _____

3. The manner of submission of the RFI

- 3.1 Respondent shall submit RFI response in accordance with the prescribed manner of submissions as specified below.
- 3.2 Respondent shall submit one (1) electronic copy. Electronic copies may be e-mailed to: RFPSubmissions@sabc.co.za and tenderqueries@sabc.co.za
- 3.3 All additions to the information documents i.e. appendices, supporting documentation, photographs, technical specifications and other support documentation covering suggested solutions etc. shall be neatly bound as part of the schedule concerned.
- 3.4 A non-compulsory briefing session will be held on Teams

Join on your computer, mobile app or room device

[Click here to join the meeting](#)

Meeting ID: 343 528 024 037

Passcode: hPaQUF

[Download Teams](#) | [Join on the web](#)

4. BACKGROUND

The SABC Auckland Park campus has a Radio Frequency distribution system that is responsible for the distribution of video and audio feeds for monitoring and broadcast purposes. Video and audio feeds are received from decoders (DSTV, VIVID) and Master Control Room (MCR) and then fed to the RF system using coaxial cables. RF splitters are then used to distribute the signal to various offices. However, the current system is very old and outdated.

With the current system, there are constant failures which result in departments like News missing out on important stories and updates, TV and sport departments not able to monitor feeds. As the system is too old, spare parts have become obsolete and therefore is unrepairable. Should the system completely shut down, feed distribution will not be possible at all.

5. Scope

The scope of this RFI encompasses an IPTV Distribution System that will distribute both internal and external audio and video feeds over IP.

6. GENERAL INFORMATION

Contact Persons for Queries

Enquiries in respect of this RFI should be addressed to

SCM Division

E-mail: tenderqueries@sabc.co.za and NtoziniN@sabc.co.za

All queries to be e-mailed.

7. RFI SUBMISSION INFORMATION

SUBMISSION DETAILS:

RFI responses should be submitted to the below address at the tender box situated at the reception clearly market.

Tender office

SCM Division

Radio Park Office Block

Cnr Artillery and Henley Road
Auckland Park, Johannesburg
South Africa

OR

Electronic copies may be emailed to RFPSubmissions@sabc.co.za and
tenderqueries@sabc.co.za

END OF THE REQUEST FOR INFORMATION DOCUMENT