



DEVELOPMENT, MAINTENANCE AND MONITORING OF ICT ENTERPRISE BUSINESS CONTINUITY PLAN, MSP AND DISASTER RECOVERY FOR NKANG ALA DISTRICT MUNICIPALITY FOR A PERIOD OF THREE (03) YEARS (RE-ADVERT)

TENDER DATA

Clause							
1.	The Employer is: Nkangala District Municipality P.O Box 437 Middelburg 1050						
2.	Tendering procedures:						
	Tender notice and invitation to tender						
	Tender Data						
	Returnable documents						
	Returnable Schedules required for Tender Evalua	ation					
	The Contract						
	Agreements and contract data						
	Form of Offer and Acceptance						
	Contract Data						
	Pricing data						
	Pricing instructions						
	Bills of quantities						
	Terms of Reference Terms of Reference Additional Relevant Documents Supply Chain Management Policy						
3.	Interpretation						
	The tender data and additional requirements contained in the tender schedules that are included in the returnable documents are deemed to be part of these tender conditions.						
4.	Communication.						
	The Employer's Representative is;						
	Accounting Officer	Procurement Enq.	Technical Enquiries]			
	Mrs MM Skosana	Mr SI Masilela - Supply	Mr AT Maseko - ICT				
	P.O. Box 437	Chain Unit	P.O. Box 437				
	Middelburg	P.O. Box 437	Middelburg				
	1050	Middelburg 1050	1050				
	013 249 2006	013 249 2104 / 3 / 5 / 6 / 7	Tel: 013 249 2034/55				
		1]			



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4.1	Attention is drawn to the fact that verbal communication given by the Employer's representative prior to the close of tenders will not be regarded as binding on the employer. Only information issued formally by the employer in writing to the tenders, under the signature of the Accounting Officer will be regarded as amending the tender documents.
5.	The Employer's right to accept or reject any tender offer The employer has the right not to accept the lowest tender and to accept the whole or part of any tender or not to
	consider any tender not suitably endorsed is fully reserved by the Nkangala District Municipality.
6.	Tenderer Obligations
6.1	The Council retains the right to call for any additional information that it may deem necessary.
6.2	If tendering as a Joint Venture, Joint venture must be constituted by means of a comprehensive and fair, written agreement between the members, which sets out their obligations, rights, risks and rewards. Joint venture members should share at least the following aspects of the joint venture activities in a meaningful and equitable manner: 1. Control 2. Management 3. Operations 4. Risk 5. Profit and Loss
6.3	If a Tenderer, or any person employed by him is found to have either directly or indirectly, promised or given to any person in the employment of Council, any commission, gratuity, gift or other consideration, The Council shall have the right to summarily and without recourse to law and without prejudice to any other legal remedy which it may have in regard to any loss and/ or additional costs or expenses, to disqualify the Tender or cancel the Contract without paying any compensation to the aforesaid Tender or Contract.
6.4	At the request of the Municipal Manager or his authorised representative from furnishing him with additional information, or with a sample or specimen for testing purposes or otherwise, or from giving a demonstration to enable the recommendation to the Council's responsible Committee on the award of the contract be formulated
7.	Tender Eligibility
	Only those bidders who satisfy the following criteria are eligible to submit tenders:
	The firm must be registered with the Institute of Risk Management of South Africa (IRMSA)
	The firm must have an integrated electronic system used to monitor and evaluate the BCP/DRP (Business Continuity Plan/ Disaster Recovery Plan)
8.	Compensation of tendering
	The employer will not compensate the tenderer for any costs incurred in the preparation and submission of a tender offer, including the cost of any testing necessary to demonstrate that aspects of the offer satisfy requirements.



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9.	Check documents.		_		
3.	The Tenderer should check the tender documents on receipt for completeness and notify the employer of any discrepancy or omission.				
	detailed in the proposed key	Nkangala District Municipality reserves the right to request the bidder to submit original documents (as detailed in the proposed key personnel of the tender document and but not limited to, company CK document, qualifications of key personnel for review and certification by its Commissioner of Oath.			
10.	Confidentiality and Copyright of Documents.				
	Treat as confidential all matters arising in connection with the tender. Use and copy the documents issued by the employer only for the purpose of preparing and submitting a tender offer in response to the invitation.				
	requested pursuant to this Ten personal information and all ot of Personal Information Act, No declare that you have obtained hereby indemnify NDM against	or documentation requested in this tender oder, you are consenting to the processing ther personal information contained thereio. 4 of 2013 and Regulations promulgated to all consents required by the POPI Act or the any civil or criminal action, administrations of any personal information that you	y by NDM, or its stakeholders of your in, as contemplated in the Protection thereunder ("POPI Act"). Further, you any other law applicable. Thus, you ive fine or other penalty or loss that		
11.	Clarification Meeting				
	Date	18 th February 2025			
	Time	12:00pm			
	Venue	Nkangala district Municipality			
12.	Submitting tender offer:				
12.1	No Tender document will be cons	sidered unless submitted on Council's Official	Tender Document		
12.2	Return all the returnable documer	nts to the employer after completing them as	per details on T2.1 below.		
12.3	Tenders must be deposited in the	tender box clearly marked:			
		CE AND MONITORING OF ICT ENTERPR RY FOR NKANGALA DISTRICT MUNICIPA			
	Location of tender Box: Main Entrance Ground floor Nkangala DM Building				
	Physical Address: Nkangala Dis	strict Municipality, 2A Walter Sisulu Street, M	iddleburg 1050.		
13.	Telephonic, telegraphic, telex, fac	csimile or emailed tenders will not be consider	red.		
14.	All tender received by the Nkangala District Municipality will remain in the Municipality's possession as confidential until after the award is made.				
15.	Accept that a tender submitted to the employer cannot be withdrawn or substituted. No substitute tenders will be				
	considered.				



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16.	Closing Time:			
16.1	The time and location for	opening of the Tender offers are:		
	Closing Time:	12:00 pm		
	Closing Date:	13 TH March 2025		
	Location:	Nkangala District Municipality 2A Walter Sisulu Street Middelburg 1050		
17.2	evaluation and compariso	ender proposals, no information relating to the clarification, determination of responsiveness, on of tender proposals and recommendations concerning the award of the tender shall be dder or persons not concerned with such process until the award of the Tender has been		
18	Pricing the tender			
	State the rates and prices	in Rand.		
19	Alterations to the Tende	r Documents.		
	No alterations may be made to the tender document issued by the employer.			
	Proposals and any other supporting documents must be attached to the back of this tender document.			
20	Alternative tender offer.			
	No alternative tender offers will be considered or accepted.			
21	Tender Offer Validity			
	The Tender offer validity p	period is 90 days from the closing date.		
22	Tender clarification afte	r submission		
	A tender may be regarded as non-responsive if the bidder fails to provide clarification requested by the employer within the time for submission stated in the employer's written request.			
23	Tender evaluation points			
23.1	The value of this bid is estimated not to exceed R50 000 000 (all applicable taxes included) and therefore the 80/20 system shall be applicable.			
23.2	Preference points for this	bid shall be awarded for:		
	(a) Price; and (b) Specific Goals			



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23.4	The maximum points for this bid are allocated as follows:		
		POINTS	
	PRICE	80	
	SPECIFIC GOALS	20	
	Total points for Price and Specific Goals	100	

24. Evaluation of Tenders

The Tenderers notice is drawn to the fact that the evaluation, adjudication and awarding of this tender will be in terms of the Supply Chain Management Policy of the NDM.

24.1 The following steps will be followed in evaluation;

- 1. Determination of whether or not tender offers are complete.
- 2. Determination of whether or not tender offers are responsive.
- 3. Determination of the reasonableness of tender offers.
- 4. Confirmation of the eligibility of preferential points claimed by bidders.
- 5. Determination of expertise and experience of bidders.
- 6. Awarding of points for financial offer.
- 7. Ranking of bidders according to the total points
- 8. Performance of risk analysis by checking the capacity of the bidders

24.2 Evaluation Criteria

The procedure for the evaluation of responsive Bids will be on the average of the previous projects where the firm was involved.

24.2.1 Technical adjudication and General Criteria

- Tenders will be adjudicated in terms of inter alia:
- Compliance with Tender conditions
- Technical specifications

If the Tenderer does not comply with the Tender Conditions, the Tenderer may be rejected. If technical specifications are not met, the Tender may also be rejected.

With regard to the above, certain actions or errors are unacceptable and warrants **REJECTION OF THE TENDER**, for example

- A Tax Compliance letter with a unique PIN in terms of the electronic Tax Compliance Status (TCS) system from SARS must been submitted.
- Pages not duly completed, removed from the Tender document, and have therefore not been submitted.
- If tender document is not fully completed as required and as stipulated in the tender data.
- If any tender document is tempered with or it is unbinded or unbundled.
- Scratching out without initialling next to the amended rates or information.
- Writing over / painting out rates / the use of tippex or any erasable ink, e.g. pencil.
- Failure to attend compulsory site inspections



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- The Tender has not been properly signed by a party having the authority to do so, according to the Form F "Authority for Signatory"
- A Resolution by a Board of Directors of the Company authorizing the Tenderer to sign the Tender document on behalf of the Company. No authority for signatory submitted.
- Particulars required in respect of the Tender have not been provided non-compliance of Tender requirements and/or specifications.
- The Tenderer's attempts to influence, or has in fact influenced the evaluation and/or awarding of the contract.
- Failure to attach required and specified documents
- The Tender has been submitted after the relevant closing date and time.
- Failure to complete and sign Form C1.1 Form of Offer and Acceptance
- If any municipal rates and taxes or municipal service charges owed by that Tenderer or any of its directors to the municipality, or to any other municipality or municipal entity, are in arrears for more than three months.
- If any Tenderer who during the last five years has failed to perform satisfactorily on a previous contract with the municipality or any other organ of state after written notice was given to that Tenderer that performance was unsatisfactory.

24.2.2 Staffing profile

Evaluation of the Tenderer's position in terms of:

- Staff available for this contract being Tendered for
- Qualifications and experience of key staff to be utilised on this contract.

24.2.3 Previous experience

The procedure for the evaluation of responsive Bids will be on the minimum number of projects specified in this document, in terms of functionality.

24.2.4 The tenderer shall provide documentation of company experience of each member of the Consortium/Joint Venture related projects.

24.2.5 Financial ability to execute the contract

Evaluation of the Tenderer's financial ability to execute the contract. Emphasis will be placed on the following:

None

24.2.6 Good standing with SA Revenue Services

- Determine whether a valid tax clearance certificate has been submitted.
- The Tenderer must affix A Tax Compliance letter with a unique PIN in terms of the electronic Tax Compliance Status (TCS) system from SARS must been submitted.
- 24.2.7 If the Tender does **not** meet the requirements contained in the NDM Procurement Policy, and the mentioned framework, it will be rejected by the Council, and may not subsequently be made acceptable by correction or withdrawal of the non-conforming deviation or reservation.

24.2.8 Penalties

The Nkangala District Municipality will if upon investigation it is found that a preference in terms of the Act and these regulations has been obtained on a fraudulent basis, or any specified goals are not attained in the performance of the contract, on discretion of the Municipal Manager, one or more of the following penalties will be imposed:





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• Cancel the contract and recover all losses or damages incurred or sustained from the Tenderer.

- Impose a financial penalty at the discretion of Council
- Restrict the service provider, its shareholders and directors on obtaining any business from the Nkangala
 District Municipality for a period of 5 years

25. Tenders are adjudicated in terms of NDM Supply Chain Management Policy, and the following framework is provided as a guideline in this regard.

26. Evaluation Criteria Method 4

The tender's responsiveness in relation to points is therefore summarized as follows:

Personnel 48
Experience of Firm on similar or comparable projects 30

Company Resources 22

TOTAL 100

A firm must obtain a minimum of 80 points out of the 100 points above to be considered for price and specific goals.

Development of Enterprise BCM/DRP: (Maximum Points obtainable 7)

Name of Project Manager:

Evaluation Criteria	Minimum Required	Elimination Factor	Maximum Points obtainable	Points Claimed
Academic Qualifications and Professional certification (Note 1)	Degree in Information and Communication Technology or Information Systems or Business management or Business Continuity management	Yes	1	
	PRINCE 2 certificate, or COBIT, or TOGAF.	Yes	1	
Sub-total		2		
Years of experience	1 – 3 years	Yes	0	
after qualification (Note 1)	4 and above	No	2	
Sub-Total		2		



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Involvement in	1 – 3 projects	No	1	
comparable projects (Note 4)	4 and above	No	2	
Sub-Total			2	
Current Employment	Full time employed by the			
(Note 5)	Consulting Firm	No	1	
Sub-total			1	
Total			7	

Development of Enterprise BCM/DRP:	(Maximum Points obtainable 7)
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Name of COBIT PRACTITIONER:....

Evaluation Criteria	Minimum Required	Elimination Factor	Maximum Points obtainable	Points Claimed
Professional certification (Note 1)	COBIT certificate	Yes	2	
Sub-total			2	
Years of experience	1 – 3 years	No	1	
after qualification (Note 1)	4 and above	No	2	
Sub-Total	Sub-Total			
Involvement in	1– 3 projects	No	1	
comparable projects	4 and above			
(Note 4)		No	2	
Sub-Total			2	
Current Employment (Note 5)	Full time employed by the Consulting Firm	No	1	
Sub-total			1	
Total			7	

Development of Enterprise BCM/DRP:	(Maximum Points obtainable 7)

Name of ITIL PRACTITIONER :



Evaluation Criteria	Minimum Required	Elimination Factor	Maximum Points obtainable	Points Claimed
Professional certification (Note 1)	ITIL certificate.	Yes	2	
Sub-total			2	
Years of experience	1 – 3 years	No	1	
after qualification (Note 1)	4 and above	No	2	
Sub-Total		•	2	
Involvement in	1 – 3 projects	No	1	
comparable projects	4 and above			
(Note 4)		No	2	
Sub-Total			2	
Current Employment				
(Note 5)	Full time employed by the Consulting Firm	No	1	
Sub-total			1	
Total			7	

Development of Enterprise BCM/DRP:	(Maximum Points obtainable 7)
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Name of ISACA PRACTITIONER:

Evaluation Criteria	Minimum Required	Elimination Factor	Maximum Points obtainable	Points Claimed
Professional certification (Note 1)	ISACA CGEIT/CISA certificate	Yes	2	
Sub-total			2	
· ·	1 – 3 years	No	1	
after qualification (Note 1)	4 and above	No	2	
Sub-Total			2	
Involvement in	1 – 3 projects	No	1	





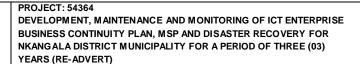
DEVELOPMENT, MAINTENANCE AND MONITORING OF ICT ENTERPRISE BUSINESS CONTINUITY PLAN, MSP AND DISASTER RECOVERY FOR NKANG ALA DISTRICT MUNICIPALITY FOR A PERIOD OF THREE (03) YEARS (RE-ADVERT)

comparable projects	4 and above			
(Note 4)		No	2	
Sub-Total		2		
Current Employment				
(Note 5)	Full time employed by the Consulting Firm	No	1	
Sub-total Sub-total				
Total			7	

Development of Enterprise BCM/DRP:	(Maximum Points obtainable 7)
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Name of TOGAF PRACTITIONER:.....

Evaluation Criteria	Minimum Required	Elimination Factor	Maximum Points obtainable	Points Claimed
Professional certification (Note 1)	TOGAF certificate.	Yes	2	
Sub-total			2	
Years of experience		No	1	
after qualification (Note 1)	4 and above	No	2	
Sub-Total	Sub-Total			
Involvement in	1 – 3 projects	No	1	
comparable projects (Note 4)	4 and above	No	2	
Sub-Total			2	
Current Employment (Note 5)	Full time employed by the Consulting Firm	No	1	
Sub-total Sub-total			1	
Total			7	





Development of Enterprise BCM/DRP:	(Maximum Points obtainable 7)

Name of BCM PRACTITIONER:.....

Evaluation Criteria	Minimum Required	Elimination Factor	Maximum Points obtainable	Points Claimed
Professional certification (Note 1)	Business Continuity certificate (CBCP, CBCI, C/DRE, CBCM, EDRP, IRMSA)	Yes	2	
Sub-total			2	
Years of experience	1 – 3 years	No	1	
after qualification (Note 1)	4 and above	No	2	
Sub-Total	Sub-Total			
Involvement in comparable projects	1 – 3 projects 4 and above	No	1	
(Note 4)	(for all submitted team members)	No	2	
Sub-Total Sub-Total			2	
Current Employment (Note 5)	Full-time employed by the Consulting Firm	No	1	
Sub-total Sub-total			1	
Total			7	

Development of Enterprise BCM/DRP: (Maximum Points obtainable 6)

Name of SERVER & SECURITY SPECIALIST:

Evaluation Criteria	Minimum Required	Elimination Factor	Maximum Points obtainable	Points Claimed
Professional certification (Note 1)	Certificate in ICT security and server management	Yes	1	
Sub-total			1	
Years of experience	1 – 3 years	No	1	



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after qualification	4 and above	No	2	
(Note 1)				
Sub-Total			2	
	1 – 3 projects	No	1	
comparable projects	4 and above			
(Note 4)		No	2	
Sub-Total			2	
Current Employment				
(Note 5)	Full time employed by the Consulting Firm	No	1	
Sub-total		1		
Total			6	

Note 1: Academic Qualifications

Proof of academic qualifications and/or professional certification in the form of copies must be attached to all personnel. Foreign qualifications must be accompanied by a certificate from Qualifications Certification Body. Failure to provide this proof of academic qualifications and relevant years' of experience will result in the project manager and project team being regarded as not having minimum prescribed qualifications and experience, and will eliminate the tender from further evaluation

Minimum requirements for Project manager

- Degree in Information and Communication Technology or Information Systems or Business Management or Business Continuity management
- PRINCE 2 practitioner/ equivalent Project Management.
- At least 4 years' work experience in similar project and specializing in BCP/DRP development.
- Experience in the implementation of POPI or PAIA

Minimum requirements for Project team

- COBIT Certificate.
- ITIL certificate.
- ISACA CGEIT/CISA Certificate or be registered for the ISACA certificate.
- TOGAF Certificate.
- Business Continuity certificate (CBCP, CBCI, C/DRE, CBCM, EDRP, IRMSA).
- Certificate in ICT Security/Server
- At least 1 years' work experience in similar project.
- Experience in the implementation of the POPI or PAIA Act.

Note 2: Experience after qualification

Attached CV for key personnel must clearly indicate experience and number of years in the field

Note 4: Employment History (Involvement in comparable projects)

Proof of employment history must be contained in the Curriculum Vitae (CV) and must include references and contact details. The CV must contain only necessary and relevant information for the purpose of this project (not marital status, hobbies, number of children, etc.).





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Note 5: Current Employment

Attached CV must indicate current employment

EXPERIENCE OF THE FIRM

(Maximum Points obtainable 30)

The Tenderer must attach copies of Appointment Letters or Purchase Orders and Referral letters. Failure to attach proof of experience of the firm will warrant zero (0) points and shall warrant an elimination factor.

Experience of Firm in BCM/DRP Projects successfully implemented and completed (Maximum Points obtainable 30)

Evaluation Criteria	Minimum Required	Elimination Factor	Points Obtainable	Points Claimed
	1 - 2 projects	Yes	0	
Experience of the firm in BCM/DRP or comparable projects	3 – 5 projects	No	10	
	6 – 7 projects	No	20	
	8 and above	No	30	
Sub-total Sub-total			30	
Maximum Points obtainable			30	

Guideline to experience on similar or comparable projects

a) Experience in BCM/DRP comparable projects implemented and successfully completed

The Tenderer must attach copies of Appointment Letters or purchase orders and Referral letters as evidence of projects implemented and successfully completed. No points will be allocated without requested evidence.

COMPANY RESOURCES

(Maximum Points obtainable 22)

An Electronic integrated web based system to monitor, evaluate the BCM and DRP processes is required. Failure to attach proof of the system shall warrant an elimination factor.

Evaluation Criteria	Minimum Required	Elimination Factor	Points obtainable	Points Claimed
Electronic Monitoring System	Proof of Electronic Evaluation System attached on FORM M	Yes	22	
Sub-total		22		
Total			22	



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Guideline on Company Resources

b) Existence or Ownership on the Electronic System for the monitoring and evaluation of the BCPDRP

The Tenderer must attach copies of the graphic user interface (GUI) and the Copy Right License Agreement. No points will be allocated without requested evidence.

ΤΩΤΔΙ	SCORE:	/100
IUIAL	JUNE.	/ 100

27. Technical adjudication and General Criteria

Tenders will be adjudicated in terms of inter alia:

- i. Compliance with Tender conditions.
- ii. Technical specifications

If the Tenderer does not comply with the Tender Conditions, the Tenderer may be rejected. If technical specifications are not met, the Tender may also be rejected.

Regarding the above, certain actions or errors are unacceptable and warrants **REJECTION OF THE TENDER**, for example.

- A Tax Compliance letter with a unique PIN in terms of the electronic Tax Compliance Status (TCS) system from SARS must been submitted.
- Pages to be completed, removed from the Tender document, and have therefore not been submitted.
- If tender document is not fully completed as required and as stipulated in the tender data.
- If any tender document is tempered with or it is unbinded or unbundled.
- Failure to complete the schedule of quantities as required only lump sums provided.
- Scratching out without initialling next to the amended rates or information.
- Writing over / painting out rates / the use of tippex or any erasable ink, e.g., pencil.
- The Tender has not been properly signed by a party having the authority to do so, according to the Form F
 "Authority for Signatory".
- A Resolution by a Board of Directors of the Company authorizing the Tenderer to sign the Tender document on behalf of the Company. No authority for signatory submitted.
- Particulars required in respect of the Tender have not been provided non-compliance of Tender requirements and/or specifications.
- The Tenderer's attempts to influence or has in fact influenced the evaluation and/or awarding of the contract.
- The Tender has been submitted after the relevant closing date and time.
- Failure to complete and sign Form C1.1 Form of Offer and Acceptance
- If any municipal rates and taxes or municipal service charges owed by that Tenderer or any of its directors to the municipality, or to any other municipality or municipal entity, are in arrears for more than three months.



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If any Tenderer who during the last five years has failed to perform satisfactorily on a previous contract with the municipality or any other organ of state after written notice was given to that Tenderer that performance was unsatisfactory

28. Size of enterprise and current workload

Evaluation of the Tenderer's position in terms of:

- Previous and expected current experience of the company.
- Current contractual obligations
- Capacity to execute the contract

29. Proposed Key Personnel

In this part of the tender, the Bidder shall also supply Curriculum Vitae (CV's) for the Staff available named and working on full time basis for the Bidder. The CV should follow the normal Professional Format as used by Professional Service Providers.

Each CV should give at least the following:

- o Position in the firm and within the organisation of this assignment
- PDI status (describing population group, gender and disabilities)
- Educational qualifications
- Professional Registrations
- Relevant experience (actual duties performed, involvement and responsibility), including locations, dates and durations of assignments, starting with the latest.
- Language proficiency and
- o References (company name, individual name, position held, contact details)

Much importance will be placed on the experience of the staff proposed. The Tender must ensure that, if selected, the nominated staff will be assigned as proposed. Failure to do so may result in the annulment of any acceptance of the Tenders' proposal and/ or Agreement entered into by the Client for the execution of the services.

30. Previous experience

Provide proof of company's experience in the form of appointment letters or Purchase Orders and Referral letters in Development, Maintenance and Monitoring of ICT Enterprise Business Continuity Plan, MSP and Disaster Recovery. Failure to attach proof of experience of the firm will warrant zero points.

31. Good standing with SA Revenue Services

- Determine whether an original valid tax clearance certificate has been submitted.
- The Tenderer must affix A Tax Compliance letter with a unique PIN in terms of the electronic Tax Compliance Status (TCS) system from SARS must been submitted.
- If the Tender does **not** meet the requirements contained in the NDM Procurement Policy, and the mentioned framework, it will be rejected by the Council, and may not subsequently be made acceptable by correction or withdrawal of the non-conforming deviation or reservation.

32. Penalties

The Nkangala District Municipality will if upon investigation it is found that a preference in terms of the Act and these regulations has been obtained on a fraudulent basis, or any specified goals are not attained in the performance of the



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contract, on discretion of the Municipal Manager, one or more of the following penalties will be imposed:

- Cancel the contract and recover all losses or damages incurred or sustained from the Bidder.
- Impose a financial penalty at the discretion of Council
- Restrict the contractor, its shareholders and directors on obtaining any business from the Nkangala District
 Municipality for a period of 5 years

33. The additional conditions of Tender are:

- Service providers who has scored the highest points for Price and Specific Goals in terms of the Preferential Procurement Regulations 2022 will be appointed.
- 2. Nkangala District Municipality may also request that the Tenderer provide written evidence that his financial, labour and resources are adequate for carrying out the project.
- 3. The Nkangala District Municipality reserves the right to appoint a firm of chartered accountants and auditors and / or execute any other financial investigations on the financial resources of any Tenderer. The Tenderer shall provide all reasonable assistance in such investigations.
- 4. That the number of bidders to be appointed will be capped to one (1) service provider.