

public works & infrastructure

Department: Public Works and Infrastructure REPUBLIC OF SOUTHAFRICA

BID DOCUMENT

PROJECT DESCRIPTION: PE HIGH COURT, PE FAMILY ADVOCATE, PE MASTER OF THE HIGH COURT, NERINA ONE STOP JUSTICE CENTER, GELVANDALE & MOTHERWELL MAGISTRATES OFFICES: PROVISION OF CLEANING SERVICES FOR A PERIOD OF TWENTY FOUR (24) MONTHS

Gqeberha 6001

Corner Robert & Hancock Street

SCM SPECIFIC ENQUIRIES:

Enquires: SCM Official

Tel No: 041 408 2009 during office hours

Cell No: None

Email Address: Nwabisa.Nkangana@dpw.gov.za

TECHNICAL / PROJECT SPECIFIC ENQUIRIES

Enquires: Works Manager

Tel No: **041 408 2196** during office hours
Cell No **Project Leader Cell Number**Email Address: Mcebisi.Mzinzi@dpw.gov.za



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SUMMARY OF BID INFORMATION

Bid Number	PEC 03/2023			
Bid/ Project Description	PE HIGH COURT,PE FAMILY ADVOCATE,PE MASTER OF THE HIGH COURT,NERINA ONE STOP JUSTICE CENTER,GELVANDALE & MOTHERWELL MAGISTRATES OFFICES: PROVISION OF CLEANING SERVICES FOR A PERIOD OF TWENTY FOUR(24) MONTHS			
Bid Closing date & Time	Tuesday, 10 October 2023 11:00			
Is there a Bid Briefing?	NO			
Bid Briefing Date & Time (If applicable)	Date of Bid Briefing (if any) None Time of Bid Briefing (if any) None			
Venue	enue None			
SCM SPECIFIC	SCM Official	Nwabisa.Nkangana@dpw.gov.za		
ENQUIRIES:	041 408 2055	None		
TECHNICAL / PROJECT SPECIFIC	Works Manager	Mcebisi.Mzinzi@dpw.gov.za		
ENQUIRIES	041 408 2196 081 0322 503			
Bid Validity Period	84 calendar days			
Bid Document Price	R 500.00			
Procurement Plan Reference Number	1712			
Indicate for which Specific area will points be allocated (e.g. Local Municipality; District Municipality, Metro or Eastern Cape Province)	Eastern Cape			



PA-04 (GS): NOTICE AND INVITATION TO BID

THE DEPARTMENT OF PUBLIC WORKS AND INFRASTRUCTURE INVITES BIDDERS FOR:

Project title:	PE HIGH COURT,PE FAMILY ADVOCATE,PE MASTER OF THE HI COURT,NERINA ONE STOP JUSTICE CENTER,GELVANDALE & MOTHERWE MAGISTRATES OFFICES: PROVISION OF CLEANING SERVICES FOR A PERI OF TWENTY FOUR(24) MONTHS			
Bid no:	PEC 03/2023	Procurement Plan Reference no:	1712	
Advertising date:	Friday, 15 September 2023	Closing date:	Tuesday, 10 October 2023	
Closing time:	11:00	Validity period:	84 calendar days	

1. FUNCTIONALITY CRITERIA APPLICABLE

1.1. The Bid will not be evaluated on Functionality

Functionality criteria¹:		Weighting factor:
OTAL		N/A
leights for functionality must add up to 100. Weightings will be ive at the total functionality points)	multiplied by the scores allocated duri	I ing the evaluation process to
linimum functionality score to qualify for furth	er evaluation:	
otal minimum qualifying score for functionality is 50 Percent, an	ny deviation below or above the 50 Pe	rcent, provide motivation belo
EVALUATION METHOD FOR RESPONSIVE E	BIDS	

¹The points allocated to each functionality criterion should not be generic but should be determined separately for each tender on a case by case basis.

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3. RESPONSIVENESS CRITERIA

3.1. Indicate substantive responsiveness criteria applicable for this tender. Failure to comply with the criteria stated hereunder <u>shall</u> result in the tender offer being disqualified from further consideration:

1.	\boxtimes	Only those tenderers who satisfy the eligibility criteria stated in the Tender Data may submit tenders.
2.	\boxtimes	Tender offer must be properly received on the tender closing date and time specified on the invitation, fully completed either electronically (if issued in electronic format), or by writing legibly in non-erasable ink. (All as per Standard Conditions of Tender).
3.	\boxtimes	All parts of tender documents submitted must be fully completed in ink and signed where required
4.	\boxtimes	Use of correction fluid is prohibited.
5.	\boxtimes	There will be no bid briefing meeting.
6.		Any addendums or erratums to the bid will be published in the original advertising media, at least 10 working days before the bid closing date. Bids will be evaluated in accordance with the published addendums or erratums
7.	\boxtimes	Submission of DPW-07 Form of Offer and Acceptance
8.	\boxtimes	The tenderer shall submit his fully priced Billy of Quantities / Lump Sum Document (complete document inclusive of all parts) together with his tender.
9.		Bidders will be evaluated as per the Special Conditions of Bid (SCB-01) as amended and approved prior to the tender advert date.
10.	\boxtimes	The minimum labour rates tendered by the bidder must not be less than the Basic hourly rate per cleaner as published in terms of the Sectional Determination 1, Contract Cleaning Sector of South Africa as at the closing date for Metropolitan Area & Other Local Municipalities.

3.2. Indicate administrative requirements applicable for this tender. Tenderers may be required to submit the below documents where applicable.

The Employer reserves the right to request further information regarding the undermentioned criteria. Failing to submit further clarification and/or documentation within seven (7) calendar days from request or as specifically indicated, will disqualify the tender offer from further consideration.

1.	\boxtimes	Any correction to be initialled by the person authorised to sign the tender documentation as per PA 15.1 or PA 15.2 resolution of board/s of directors / or PA15.3 Special Resolution of Consortia or JV's.		
2.	\boxtimes	Submission of applicable (PA-15.1, PA-15.2, PA-15.3): Resolution by the legal entity, or consortium / joint venture, authorising a dedicated person(s) to sign documents on behalf of the firm / consortium / joint venture.		
3.	\boxtimes	Submission of (PA-11): Bidder's disclosure		
4.	\boxtimes	Submission of (PA 40): Declaration of Designated Groups for Preferential Procurement		
5.	\boxtimes	Submission of proof of Registration on National Treasury's Central Supplier Database (CSD).		
6.	\boxtimes	Upon request, submission of fingerprints obtainable from local SAPS including any other additional documentation and information required for vetting purposes.		
7.		Upon request, submission of a fully completed security clearance application form with supporting documentation and information as required. The security clearance form will be provided by the Employer for projects requiring a security clearance.		
8.	\boxtimes	Bidders will be evaluated as per the Special Conditions of Bid (SCB-01) as amended and approved prior to the tender advert date.		



COUNTY OF	
9.	 9.1 Submission of a valid letter of good standing(COIDA) within 21 days upon request 9.2 Submission of a valid letter of good standing for UIF within 21 days upon request. 9.3 Proof of Public Liability Insurance of at least R5 million on receipt of appointment letter. 9.4 After award of the contract, complete the Written Agreement on Occupational Health and Safety within 21 days. 9.5 Certificate from a medical refuse disposable site for the safe disposal of Health Care Waste (she-bin contents) within 21 days upon request. 9.6 Interest bearing account to be opened for the employee's provident fund within 21 days and proof of monthly savings to be submitted with invoice.
10.	Submission of (PA 10): FM Conditions of Contract
11.	

3.3. Indicate administrative requirements applicable for specific goals, Tenderers will not be required to submit the below document if not provided in the original tender proposals, Failure to comply with the criteria stated hereunder shall result in the tenderer not allocated points for specific goals.

1	\boxtimes	Submission of (PA-16): Preference Points Claim Form in terms of the Preferential Procurement Regulations 2022
2		A trust, consortium or joint venture (including unincorporated consortia and joint ventures) must submit a consolidated B-BBEE Certificate issued by a SANAS accredited service provider

4. METHOD TO BE USED TO CALCULATE POINTS FOR SPECIFIC GOALS

4.1. For procurement transaction with rand value greater than R1 Million and up to R50 Million (Inclusive of all applicable taxes) the specific goals listed below are applicable.

Serial No	Specific Goals	Preference Points allocated out of 20	Documentation to be submitted by bidders to validate their claim for points	
1.	An EME or QSE or any entity which is at least 51% owned by black people	10	SANAS Accredited BBBEE Certificate or sworn affidavit where applicable.	
2.	Located in Eastern Cape for work to be done or services to be rendered in the Eastern Cape area	2	 Official Municipal Rates Statement which is in the name of the bidder. Or Any Account or statement which is in the name of the Bidder. Or Permission to Occupy from local chief in case of rural areas (PTO) which is in the name of the bidder. Or Lease Agreement which is in the name of the bidder. 	
3.	An EME or QSE or any entity which is at least 51% owned by black women	4	SANAS Accredited BBBEE Certificate or sworn affidavit where applicable.	
4.	An EME or QSE or any entity which is at least 51% owned by black people with disability	2	 SANAS Accredited BBBEE Certificate or sworn affidavit where applicable. and Medical Certificate indicating that the disability is permanent or South African Social Security Agency (SASSA) registration indicating that the disability is permanent Or National Council for Persons with Physical Disability in South Africa registration (NCPPDSA) 	
5.	An EME or QSE or any entity which is at least 51% owned by black youth	2	ID Copy and SANAS Accredited BBBEE Certificate or sworn affidavit where applicable.	



5. BID EVALUATION METHOD

This bid will be evaluated according to the preferential procurement model in the PPPFA and the 80/20 preference point scoring system will be applicable

6. COLLECTION OF TENDER DOCUMENTS

☐ Bid documents are available for free download on e-Tender portal www.etenders.gov.za
Alternatively; Bid documents may be collected during working hours at the following address
NDPWI, Eben Donges Building, Cnr Robert and Hancock street, Gqeberha, 6056.
A non-refundable bid deposit of R 500.00 is payable (cash only) on collection of the bid documents.

7. SITE INSPECTION MEETING

Details of Bid Briefing meeting (if any)

There will be no bid briefing meeting

Venue:	None		
Virtual meeting link:	N/A		
Date:	Date of Bid Briefing (if any) None	Starting time:	Time of Bid Briefing (if any) None

8. ENQUIRIES

8.1 Technical enquiries may be addressed to:

DPWI Project Manager	Works Manager	Telephone no:	041 408 2196
Cellular phone no	081 0322 503	Fax no:	NONE
E-mail	Mcebisi.Mzinzi@dpw.gov.za		

8.2 SCM enquiries may be addressed to:

SCM Official	SCM Official	Telephone no:	041 408 2055
Cellular phone no	None	Fax no:	NONE
E-mail	Nwabisa.Nkangana@dpw.gov.za		

9. DEPOSIT / RETURN OF TENDER DOCUMENTS

Telegraphic, telephonic, telex, facsimile, electronic and / or late tenders will not be accepted. Requirements for sealing, addressing, delivery, opening and assessment of tenders are stated in the Tender Data.

All tenders must be completed in non-erasable ink and submitted on the official forms – (forms not to be re-typed).

Closing Date: Tuesday, 10 October 2023

Closing Time: 11:00

Tender documents may be posted to: The Director-General Department of Public Works and Infrastructure Private Bag X 3193 Gqebergha; 6001 Documents must be deposited in The Bid Box before the closing date of the bid	OR	The Bid Box Department of Public Works & Infrastructure Eben Donges Building Corner Robert & Hancock Street	
			L



DPW-07: FORM OF OFFER AND ACCEPTANCE

The Employer, identified in the acceptance signature block, has solicited offers to enter into a contract for the procurement of:

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The Tenderer, identified in the offer signature block, has examined the documents listed in the tender data and addenda thereto as listed in the returnable schedules, and by submitting this offer has accepted the conditions of tender.

By the representative of the Tenderer, deemed to be duly authorized, signing this part of this form of

•	-		all of the obligations and responsibilities of the
•	•		nce with all its terms and conditions according to
			etermined in accordance with the conditions of
contract identified in the	_	to be ut	Hermined in accordance with the conditions of
			/C OF VALUE ADDED TAY (All III II II II
			/E OF VALUE ADDED TAX (All applicable taxes" nemployment insurance fund contributions and skills
development levies) IS:	t, pay as you cam, moon	ie iak, ui	memployment insurance runa contributions and skins
-			
Rand (in words):			
Rand in figures:	R		
	ay be subjected to price nego stance as <u>a firm and final off</u>		h the preferred tender(s). The negotiated and agreed price
This offer may be acce	ented by the Employer I	ov sianir	ng the acceptance part of this form of offer and
			to the Tenderer before the end of the period of
			derer becomes the party named as the Service
	ns of contract identified		
1 10 1001 111 1110 00	10 01 001111 001 1001 10		onitable data.
THIS OFFER IS MAD	E BY THE FOLLOW!	ING LE	GAL ENTITY: (cross out block which is not
applicable)	E DI IIIL I OLLOWI	ING LL	GAL ENTITE: (CIUSS OUL DIOCK WITIGH IS HOL
· · · · · · · · · · · · · · · · · · ·			T
Company or Close Corpora	tion:		Natural Person or Partnership:
And: Whose Registration N	lumber is:		Whose Identity Number(s) is/are:
		OR	
And: Whose Income Tax Re	eference Number is:		Whose Income Tax Reference Number is/are:
CSD supplier number:			CSD supplier number:

AND WHO IS (if applicable):

AND WHO IS:
Trading under the name and style of:

AND WHO IS:



Represented herein, and who is duly authorised to do so	•	Note:		
Mr/Mrs/Ms: In his/her capacity as:		A Resolution / Power of Attorn Directors / Member / Partners accompany this Offer, authoris make this offer.	of the Leg	al Entity must
		make this oner.		
SIGNED FOR THE TENDERER:	<u> </u>			
Name of representative WITNESSED BY:		Signature		Date
WITNESSED BT.				
Name of witness		Signature	I	Date
This Offer is in respect of: (Please indicate with a appropriate block) The official documents The official alternative Own alternative (only if documentation makes pr	rovision the			
The Service Provider will provide one of the following (1) Cash deposit of 2.5% of the Contract Sum		ecurity:	Yes	s No ∐
(2) Variable guarantee of 2.5% of the Contract FM)	Sum (excl.	VAT) (DPW-10.5:	Yes	s No⊠
(3) Retention of 2.5% of the Contract Sum (ex	cl. VAT)		Yes	s No⊠
(4) 1.25% cash deposit and 1.25% retention of	the Contrac	ct Sum (excl. VAT)	Yes	s No⊠
NB. Guarantees submitted must be issued by either a Short-Term Insurance Act, 1998 (Act 35 of 1998) or b 1990 (Act 94 of 1990) on the pro-forma referred to abothe pro-forma will be accepted.	y a bank du	ly registered in terms of the	Banks A	Act,
The Tenderer elects as its domicilium citandi et and all legal notices may be served, as (physical			n Africa,	where any
Other Centagt Details of the Tenderer are:				
Other Contact Details of the Tenderer are:	Calludae	Dhana Na		
Telephone No		Phone No.		
Postal addressFax N				
Banker Branch				•••••
Bank Account No Branch				
Registration No of Tenderer at Department of La	apour			

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ACCEPTANCE

By signing this part of this form of offer and acceptance, the Employer identified below accepts the Tenderer's offer. In consideration thereof, the Employer shall pay the Service Provider the amount due in accordance with the conditions of contract identified in the contract data. Acceptance of the Tenderer's offer shall form an agreement between the Employer and the Tenderer upon the terms and conditions contained in this agreement and in the contract that is the subject of this agreement.

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The terms of the contract, are contained in:

Part 1 Agreements and contract data, (which includes this agreement)

Part 2 Pricing data

Part 3 Scope of work.

Part 4 Site information

and drawings (where applicable) and documents or parts thereof, which may be incorporated by reference into Parts 1 to 4 above.

Deviations from and amendments to the documents listed in the tender data and any addenda thereto as listed in the tender schedules as well as any changes to the terms of the offer agreed by the Tenderer and the Employer during this process of offer and acceptance, are contained in the schedule of deviations attached to and forming part of this agreement. No amendments to or deviations from said documents are valid unless contained in this schedule.

The Tenderer shall within two weeks after receiving a completed copy of this agreement, including the schedule of deviations (if any), contact the Employer's agent (whose details are given in the contract data) to arrange the delivery of any bonds, guarantees, proof of insurance and any other documentation to be provided in terms of the conditions of contract identified in the contract data. Failure to fulfil any of these obligations in accordance with those terms shall constitute a repudiation of this agreement.

Notwithstanding anything contained herein, this agreement comes into effect, if delivered by hand on the day of delivery, or if delivered by courier within two working days after submission by the Employer to the courier services for a door-to door delivery to the tenderer, provided that the Employer notifies the tenderer of the tracking number within 24 hours of such submission. Unless the tenderer (now Service Provider) within seven working days of the date of such submission notifies the Employer in writing of any reason why he cannot accept the contents of the schedule of deviation to this agreement if applicable), this agreement shall constitute a binding contract between the parties.

For the Employer:

Name of s	ignatory	Signature	Date
Name of Organisation:	Department of P	ublic Works	
Address of Organisation:			
WITNESSED BY:	,		
Name of v	witness	Signature	Date

SCHEDULE OF DEVIATIONS

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1.1.1. Subject:
Detail:
1.1.2. Subject:
Detail:
1.1.3. Subject:
Detail:
1.1.4. Subject:
Detail:
1.1.5. Subject:
Detail:
1.1.6. Subject:
Detail:

By the duly authorised representatives signing this agreement, the Employer and the Tenderer agree to and accept the foregoing schedule of deviations as the only deviations from and amendments to the documents listed in the tender data and addenda thereto as listed in the tender schedules, as well as any confirmation, clarification or changes to the terms of the offer agreed by the Tenderer and the Employer during this process of offer and acceptance.

It is expressly agreed that no other matter whether in writing, oral communication or implied during the period between the issue of the tender documents and the receipt by the Tenderer of a completed signed copy of this Agreement shall have any meaning or effect in the contract between the parties arising from this agreement.



TERMS OF REFERENCE/ SPECIFICATIONS

Bid no: PEC 03/2023

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SPECIFICATION COMPLIANCE SCHEDULE

OFFER TO BE VALID FOR 60 DAYS FROM THE CLOSING DATE OF BID.

The **Bidder is required to indicate, adjacent to each paragraph** in the column provided for this purpose, whether the bidder is in **compliance with the bid** specifications and to what extent by writing "Yes" or "No". If any comments must be made with regard to the latter, this must be provided on an addendum in which case the bidder must make reference to the relevant specification and attach any documentation, where required.

In the event where a written proposal for the service is included in the bid, an electronic version of such proposal on disc must also be submitted with the bid.

THE DPW RESERVES THE RIGHT TO AWARD THIS BID IN PART, OR IN WHOLE, OR NOT TO MAKE ANY AWARD AT ALL.



1. CONTRACT DURATION AND OPTION FOR RENEWAL

- 2. **Duration:** 24 months
- 3. Renewal Option/ Extension of Contract
- 4. **Option 1:** Renew for a period of six (6) months based on good performance, **OR**
- 5. **Option 2:** Renew for a period of twelve (12) months based on excellent performance.
- 6. Bona Fide Negotiations
- 7. The Department reserves the right to consider the renewal / extension of the contract or portions thereof, in consultation with the appointed Service Provider for a further period of six (6) months (Option 1) or for a maximum period of twelve (12) months (Option 2), without going to an open bidding process.
- 8. The renewal / extension of the contract shall be as per clause 3: Duration, sub-clause 3.3., of the Facilities Management Conditions of Contract.

9. CONDITIONS OF CONTRACT

- 10. The Conditions of contract are the: FACILITIES MANAGEMENT CONDITIONS OF CONTRACT (DPW), SEPT. 2005 VERSION 1;
- 11. The Supplementary document is: THE SPECIAL CONDITIONS OF CONTRACT.

12. CONTRACTUAL PRICE ADJUSTMENTS AND ESCALATION CAP

- 13. Pursuant to this contract, the rates shall be subject to an **annual escalation cap limited to five percent (5%)** per annum, the base rate being the date of an award of tender:
- 14. Irrespective of the date of award, no price adjustment will be allowed in the first twelve (12) months after the date of award of the tender
- 15. Bidders must at the closing date comply with the minimum Gazetted labour rates as per the Government Notice under Sectorial Determination: Contract Cleaners of South Africa for that particular area and the Department of Labour. In the event that adjustments and or amendments and or additions to the rates are Gazetted (by the Department of Labour and or Sectorial Determination: Contract Cleaners of South Africa for that particular area) the rates of the contracted bidder will be adjusted accordingly. Therefore adjustments on Labour cost will be done "as and when the need arises".
- 16. Rates / prices must be priced for risk and will be escalated in accordance with the competitive escalation rate tendered, not exceeding the escalation cap above. Should the competitive tendered escalation rate be zero percent (0%) per annum, the rates shall not change throughout the term of the contract, including the renewal period;
- 17. The rates for year two (2) and subsequent years (should the contract be renewed based on performance) shall be escalated as follows:
- 18. Rates for year 2 (per item) = Tendered rates per the bid for year 1 plus the tendered percentage (%) escalation;



CONTRACT DURATION AND OPTION FOR RENEWAL

- 19. Rates for year 3 (per item) = Tendered rates per the bid for year 2 plus the tendered percentage (%) escalation.
- 20. Notwithstanding the Service Provider's escalation rate, the Department of Public Works shall adjust the basic salary rate of the groundsman to the current rate published in terms of Government Notice under Sectoral Determination1: Contract Cleaners of South Africa for that particular area.
- 21. The contract escalation rate offered by the Service Provider throughout the duration of the contract is the following:
- 22. Annual escalation rate......(%) [To Pricing Schedule]

23. CESSION AND DELEGATION OF CONTRACT

- 24. The Department of Public Works and Infrastructure (DPWI) is in the process of devolving the Horticultural / Garden Services functions to the Department of Justice and Constitutional Development (DOJ&CD);
- 25. This contract has been identified as one of the Services to be devolved by DPWI to DOJ&CD through cession;
- 26. <u>The DPWI shall cede</u>, assign, or transfer any of its rights and / or obligations in terms of this Agreement (whether in part or in whole) or delegate any of its obligations in terms of this Agreement to DOJ&CD;
- 27. Wherein the DOJ&CD shall accept the cession and assume such obligations;
- 28. By signing this Agreement and delivering this service, the DPWI appointed Service Provider consents to such cession and delegation;
- 29. All the parties (DPWI, DOJ&CD and Service Provider) undertake to co-operate in good faith with the other parties to give practical effect to the cession and delegation of this contract:
- 30. The cession and delegation of this contract shall take effect from the effective date to be agreed by all the parties;
- 31. Notwithstanding the Agreement Date, with effect from the Effective Date the Cedent (DPWI) hereby cedes, transfers and makes over, as an out and out cession, the Ceded Rights and assign the Assigned Obligations unto and in favour of the Cessionary (DOJ&CD), who accepts such as an out and out cession with effect from the Effective Date.



		INDICAT COMPL N	IANCE
Paragraph no.	Service/Site specification	Frequency the service rende	ces to be
1.	DESCRIPTION OF THE PREMISES Physical address: PE High Court, PE Family, PE Master of the High Court, Nerina One Justice Centre, Gelvandale & Motherwell Magistrates Office	YES	NO
	No. of occupants : ±620 Visitors per day : average of ±3850 per day Structure: Brick buildings offices, holding cell, security booths, strong room, magistrate court chambers, magistrates office, waiting areas, male & female toilets and kitchens areas, etc.		
2.	REQUIRED PERSONNEL Number of cleaners : 34 cleaners		
	SERVICE TO BE RENDERED BETWEEN MONDAY & FRIDAY	YES	NO
	Unless otherwise requested by the client at no extra cost, the workers can be expected to do the stripping of floors on a weekend.	123	NO
	Time between 7h30 and 16h00 eight hours a day.		
3.	SIZES OF AREAS TO BE SERVICED:	YES	NO
	Building Office to be cleaned. PE High Court, PE Family Advocate, PE Master of the High Court, Nerina One Stop Justice Centre, Gelvandale & Motherwell Magistrates Office.		
4.	DELIVERABLES: STANDARD METHOD & FREQUENCY OF CLEANING	YES	NO
4.1	Unless otherwise stated, the under-mentioned should be done daily using mostly germs killing cleaning detergent content of sanitizers to limit the spread of possible deadly virus on daily basis.		
	 (a) The contents of each room – daily. (b) All surfaces and partitions - daily. (c) The stock in the storerooms – as listed in page in 9. 		
4.2	Courtyards (a) Sweep and wash so that all dust, leaves etc. are removed – daily	da every 4	
4.3	(b) Paving: hose down with clean water or scrub - weekly. Blinds		
	 (a) Dust indoor blinds - weekly (b) Damp sanitized cloth-wipe indoor blinds – (c) Sanitize window sill once – daily 	da every 3	
4.4	Doors	da every 3	



OF THE OW	REPUBLIC OF SOUTH AFRICA	ı	
	(a) Remove dirty spots on wooden and metal doors - daily.		
	(b) Sanitize door-knobs/handle with an approved metal		
	polish where applicable - daily		
	(c) Wipe and sanitize glass door clean - daily.		
	(d) Wash glass doors with a degreasing agent and		
	equipment that will not scratch the surface, and polish		
	as required - weekly or on request.		
4.5	Glass		
	 (a) All outdoor glass surfaces of buildings specified in the contract, washed with a degreasing agent and equipment that will not scratch the surface, and later sanitized –daily. (b) All indoor glass surfaces of building specified in the contract, washed with a degreasing agent and equipment that will not scratch the surface, and sanitized daily. (c) A cloth damped into a bleach solution or sanitizer may be used-daily. 	Dai every 3	
4.6	Elevators: Disinfect elevators-daily Thoroughly clean sanitise-daily Sweep inside and clean the mirrors- daily	dai every 3	
4.7	Furniture		
	 (a) Wipe, dust and polish wooden furniture everywhere with an approved polish. Such polish should not be greasy or sticky, and should not come off on anything it comes into contact with after it has been polished - weekly. (b) Remove dirty spots from glass tops, desks and other furniture in an appropriate way - daily. (c) Sanitizer/ dipped damp cloth-wash glass tops of furniture and polish - daily. (d) Remove dirty spots from glass doors of bookcases/file rack and sanitize - daily. (e) Sanitizer dipped damp cloth-wipe glass doors of 	dai every 3	-
	bookcases - daily.		
	(f) Sanitizer dipped damp-cloth wipe those parts of		
	furniture covered in leather or other cover - daily.		
	(g) Sanitizing of table counters - daily.		
	(h) Wipe empty shelves with a sanitizer damp cloth - daily.		
	(i) Disinfect open shelves and contents as well as desks		
	without removing the contents - daily.		
	(j) Vacuum those parts of furniture covered with fabric - weekly.		
4.8	Inside walls		
	(a) disinfect fingerprints spots on walls, paintwork, electric	J - 11	every 4
	switches, etc daily	daily	hours
	(b) Disinfect wooden panels and partitions - daily.		
	· · · · · · · · · · · · · · · · · · ·	i	



Canta	REPUBLIC OF SOUTH AFRICA	Ţ
	(c) Wash wall tiles with bleach - daily.	
	(d) Disinfect window sills with soap and water - daily.	
	(e) Clean notice boards - daily.	
4.9	Toilets The sanitary disposal bins in ladies toilets should be disposed of in a clean manner by placing the contents in separate appropriate plastic bags. The contents must be removed from site <i>fortnightly</i> . A surface sanitizer should be provided for both ladies & gents-be constantly monitored	daily every 3 hours
4.10	Rubbish-bins The rubbish bind should be removed, disinfected and disposed in a designated dumping area. This must be done in a clean manner by placing the contents in separate appropriate plastic bags. The contents must be removed from site on a daily basis.	daily twice a day.
4.11	 Toilet pans, seats, covers, urinals, towel rails and taps (a) Clean and disinfect with a 70% alcohol based sanitizer disinfectant - twice daily. (b) Sanitise and polish all metal surfaces - daily. (c) A normal hand soap should at all times be available in the ablutions-daily 	daily every 2 hours
4.12	Showers	
	Clean and disinfect with an approved disinfectant - daily.	twice a daily.
4.13	Mirrors Remove marks and apply a disinfectant in all mirrors - daily.	twice a daily.
4.14	 (a) Remove dirty spots and disinfect - daily. (b) Wash with soap and water to which a sufficient amount of approved disinfectant has been added - daily. 	twice a daily.
4.15	Walls, doors (painted) and partitions	
	(a) Remove dirty spots, including from unpainted doors - daily.(b) Wash with soap and water to which a sufficient amount of approved disinfectant has been added - daily.	twice a daily.
4.16	Visible pipes Close all visible pipes daily	twice a daily.
4.17	Clean all visible pipes - daily. Floors	
	 (a) Damp cloth-wash floors with an approved disinfectant - daily. (b) Remove dirty spots and rubbish - daily. (c) Clean floors with a water mixed with bleach and apply non-slippery polish agent always display a warning sign. 	twice a daily.



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4.18	<u>Incinerators</u>	daily	twice a day
4.19	Damp cloth-wash with approved disinfectant - daily. Clogging		uay
4.19	Approved agents should be put in basins and urinals to prevent clogging - daily.	daily	twice a day
4.20	Glazed/enamelled surfaces Wash only with an approved alcohol based disinfectant agent. No abrasives or scouring materials may be used.	daily	twice a day
4.21	Toiletries (a) The following toiletries must be provided by the service provider, sufficient amounts as stipulated in the term of reference, and should be available at all times. It should be put in the various toilets holder/dispensers and must available at all times: i. Disposable hand paper towels dispensers to be installed and be at all-times be available when needed for use by the client. ii. Single-ply toilet paper – be available at all times need for use. iii. Toilet soap dispensers - be replenished daily, as and when required. iv. Air-fresheners dispensers for all toilets v. Sanitary bins only to be provided in ladies and serviced weekly. To be constantly monitored	daily	every 3 hours
4.22	 Telephones (a) Wipe hard surfaces including telephone and computers with a damp cloth with suitably diluted disinfectant – in the event that they are sharing a line daily. (b) Disinfect -decorating ornaments- daily (c) Disinfect -framed photos 	daily	every 3 hours
4.23	Stairs (including fire-escapes) (a) Dust as in paragraph 3.1 (b) Wipe banisters with a damp sanitized cloth – twice daily. (c) Apply furniture Polish where necessary- daily.	daily	every 3 hours
4.24	Floors and Staircase Wash Floors with a disinfectant floors- daily	daily	3 times a day



	with clean water and properly dried.		
	(b) If floors have already been treated with a metallised polymer agent, it should be re-applied as soon as it becomes worn out.		
	(c) Should entry to offices/court room or high traffic make it difficult to treat floors during normal office hours, it should be done after office hours.		
	(d) Wipe and remove marks like mud spots - daily.		
	(e) Spray polishing for which an approved polymer agent is used (e.g. a solution of water and the agent) should only be done after the floor has been wiped with a "dust magnet", and frequently enough to maintain the polymer coating.		
4.26	Inmates holding cells		
	(a) Sweep and remove all dirty marks - daily.		
	(a) Sweep and remove all dirty marks - daily.(b) Disinfect the entire cell room.	daily	twice a
		daily	twice a day
4.27	(b) Disinfect the entire cell room.(c) Use bleach or an alcohol based floor and surface		
	 (b) Disinfect the entire cell room. (c) Use bleach or an alcohol based floor and surface sanitizer. High traffic (like passages) Wash with a bleach and other bacteria homicide disinfectant 	daily daily	day
4.27	 (b) Disinfect the entire cell room. (c) Use bleach or an alcohol based floor and surface sanitizer. High traffic (like passages) 		day 3 times



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	(a)	Vacuum all carpets – weekly and deep cleaned to remove stains quarterly.		
	(b)	Thorough vacuuming as follows:		
		(1) High traffic (like passages)		
		To be thoroughly cleaned daily. (2) Offices		
		To be spring cleaned once a week		
4.30	was	an spots if it is not permanent stains and a carpet is not required. Guard against the use of cleaning ints that could damage or discolour the carpet.	daily	twice a day
	(a)	When carpets are washed, dirty marks or stains should be removed after which the carpet should be thoroughly vacuumed. The carpets should then be washed with an appropriate carpet washing machine. It should be ensured at all times that the carpets do not become excessively wet. All water should be removed until the carpets are damp only. Occupants should be requested not to walk on the damp carpets, if possible - two times during the contract duration, after hours. Shake out and clean entrance carpets and dust		
		carpets - daily.		
4.31		oor concrete floors (marble, ceramics, terrace tiles excluding those in toilets)		
	(a)	Remove all dirty spots and sweep - daily.	daily	twice a day
	(b)	Scrub with bleach and water - weekly.		,
	(c)	Polish all polished surfaces - daily.		
4.32		doors concrete surfaces and paving (marble, amics, terrace tiles etc. excluding those in toilets)		
	(a)	Stoops, passages, footways and water canals should be swept with appropriate brooms and dirty spots removed - daily.		
	(b)	Pick up all rubbish on paving - daily.	daily	twice a day
	(c)	Sweep paving with a hard broom - daily.		
	(d)	Unpolished stoops and walkways should be washed or scrubbed with soap and water - weekly.		
	(e)	Polishing of polished stoops - weekly.		



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4.33	Ceilings (a) Remove visible dust, cobweb only in reachable areas. (b) Building related work, to be referred to DOJ. (c) This can only be done with a feather duster.	YES	NO
4.34	Parking areas, garages and loading zone. (a) Clear all conspicuous rubbish - daily. (b) Remove oil, petrol and brake fluid stains with an appropriate approved cleaning agent - monthly. (c) Sweep parking area - weekly,	YES	NO
4.35	Rubbish removal Waste baskets (a) Empty office waste bins - daily. (b) Damp-wash and disinfect waste buckets -daily.	daily	twice a day
	 (c) Empty rubbish-bins in lobbies and passages - daily. (d) Rubbish removed from these containers should be placed in other suitable containers or bags and may not be dragged across floors or carpet tiles. 		
4.36	 (a) Empty and damp-wash/wash all ash-trays - daily. (b) Empty and damp-wash/wash all large ash-trays outside conference rooms - three times daily. (c) The contents of wastebaskets and ashtrays and other office rubbish should be removed neatly in bags and deposited in the rubbish bins provided for this purpose. (d) Rubbish removed from these containers should be placed in other suitable containers or bags and may not be dragged across floors or carpet tiles. (e) The Contractor will be responsible for sorting waste paper for rendering to waste paper dealers. The manner of disposal to be indicated - daily. (f) Leaves, paper and other rubbish falling on or blowing onto the premises should be collected and placed in plastic bags to be provided by the service provider, and put in an appropriate place on the premises. (g) Rubbish should be temporarily stored on the premises in proper rubbish bins provided by the State or garbage bags provided by the service provider. 	daily	twice a day



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	(h) Rubbish should be taken to the collection point of the relevant municipality as prescribed on those days the municipality removes rubbish.		
4.37	Drinking water		
4.37	Drinking water		
	Fresh drinking water should be provided in the water- Jugs/bottles made available in offices, passages, conference and training rooms – Twice daily.	daily	twice a day
	Making of tea for DOJ staff membersWashing of dishes with dishwashing liquid & bleach.		
4.38	Curtains		
	Remove dust from the curtains Maintain a good shape and look	daily	twice a
	A worn out one to be reported and fixed by DOJ	-	day
	, , , , , , , , , , , , , , , , , , , ,		
4.39	Kitchens		
4.55	(a) Floors dusted and washed daily.		
	(b) Counters washed daily.		
	(c) Cupboards cleaned, dusted inside weekly to enhance		
	pest control.		
	(d) Disinfect all ourface area every two hours		
	(d) Disinfect all surface area every two hours		
		14-2	
5	EQUIPMENT, CLEANING MATERIAL AND HYGIENIC SERVICES TO BE USED	YES	NO
•	02.11.020 10 22 0022		
	5.1 Equipment		
	5.1 Equipment All equipment is to be heavy duty industrial		
	All equipment is to be heavy duty industrial		
	All equipment is to be heavy duty industrial		
	All equipment is to be heavy duty industrial i. 12 x Buffing machine		
	All equipment is to be heavy duty industrial i. 12 x Buffing machine ii. 16 X Vacuum machine		
	All equipment is to be heavy duty industrial i. 12 x Buffing machine ii. 16 X Vacuum machine iii. 14 X Hygiene trolley & mop system		
	All equipment is to be heavy duty industrial i. 12 x Buffing machine ii. 16 X Vacuum machine iii. 14 X Hygiene trolley & mop system iv. All other equipment (brooms, mops, etc.) 5.2 Cleaning Material		
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	All equipment is to be heavy duty industrial i. 12 x Buffing machine ii. 16 X Vacuum machine iii. 14 X Hygiene trolley & mop system iv. All other equipment (brooms, mops, etc.) 5.2 Cleaning Material i. Kim dry 12 boxes 240 inside (sample to be provided) [Per month] ii. Multipurpose cleaner 25 ltr X 6 [Per month] iii. Floor Polish 25ltr X 6 [Per month] iv. Floor Stripper 25ltr X 22 [once off]		
	i. 12 x Buffing machine ii. 16 X Vacuum machine iii. 14 X Hygiene trolley & mop system iv. All other equipment (brooms, mops, etc.) 5.2 Cleaning Material i. Kim dry 12 boxes 240 inside (sample to be provided) [Per month] ii. Multipurpose cleaner 25 ltr X 6 [Per month] iii. Floor Polish 25ltr X 6 [Per month] iv. Floor Stripper 25ltr X 22 [once off] v. Thick Bleach 25 ltr X 12 [Per month]		
	i. 12 x Buffing machine ii. 16 X Vacuum machine iii. 14 X Hygiene trolley & mop system iv. All other equipment (brooms, mops, etc.) 5.2 Cleaning Material i. Kim dry 12 boxes 240 inside (sample to be provided) [Per month] ii. Multipurpose cleaner 25 ltr X 6 [Per month] iii. Floor Polish 25ltr X 6 [Per month] iv. Floor Stripper 25ltr X 22 [once off] v. Thick Bleach 25 ltr X 12 [Per month] vi. Floor sealer 25ltr X 24 [Per month]		
	i. 12 x Buffing machine ii. 16 X Vacuum machine iii. 14 X Hygiene trolley & mop system iv. All other equipment (brooms, mops, etc.) 5.2 Cleaning Material i. Kim dry 12 boxes 240 inside (sample to be provided) [Per month] ii. Multipurpose cleaner 25 ltr X 6 [Per month] iii. Floor Polish 25ltr X 6 [Per month] iv. Floor Stripper 25ltr X 22 [once off] v. Thick Bleach 25 ltr X 12 [Per month] vi. Floor sealer 25ltr X 24 [Per month] vii. Wall marks remover 5 ltr X 12 [Per month]		
	i. 12 x Buffing machine ii. 16 X Vacuum machine iii. 14 X Hygiene trolley & mop system iv. All other equipment (brooms, mops, etc.) 5.2 Cleaning Material i. Kim dry 12 boxes 240 inside (sample to be provided) [Per month] ii. Multipurpose cleaner 25 ltr X 6 [Per month] iii. Floor Polish 25ltr X 6 [Per month] iv. Floor Stripper 25ltr X 22 [once off] v. Thick Bleach 25 ltr X 12 [Per month] vi. Floor sealer 25ltr X 24 [Per month] vii. Wall marks remover 5 ltr X 12 [Per month] viii. Dish washing liquid soap 5ltr X 12 [Per month]		
	i. 12 x Buffing machine ii. 16 X Vacuum machine iii. 14 X Hygiene trolley & mop system iv. All other equipment (brooms, mops, etc.) 5.2 Cleaning Material i. Kim dry 12 boxes 240 inside (sample to be provided) [Per month] ii. Multipurpose cleaner 25 ltr X 6 [Per month] iii. Floor Polish 25ltr X 6 [Per month] iv. Floor Stripper 25ltr X 22 [once off] v. Thick Bleach 25 ltr X 12 [Per month] vi. Floor sealer 25ltr X 24 [Per month] vii. Wall marks remover 5 ltr X 12 [Per month]		



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xii.	1.8 metre feather dust X 62 once off	
xiii.	Kitchen towel once off 50	
xiv.	Safety commercial gloves half arm 25 X 60 monthly	
XV.	Plastic disposable apron for cover 50 X 5 [Per	
	month]	
xvi.	Carpets Shampoo 25ltr X 30 [once off]	
xvii.	One ply toilet papers 60 [Per month]	
xviii.	Toilet brushes 90 half yearly	
xix.	Insecticides 400mil X 6 X 8 [Per month]	
XX.	Office bins liner 15ltr bin X 20 pkt. X 60 [Per month]	
xxi.	Pine Gel 25ltr X 12 [Per month]	
xxii.	Disinfectants 5ltr X 20 monthly	
xxiii.	Refuse bag X 20 X 20 [Per month]	
xxiv.	Soft Commercial brooms X 60 [half yearly]	
XXV.	Platform broom X 60 [half yearly]	
xxvi.	Mega mop 600g X 60 [half yearly]	
xxvii.	Gun shaped 750mil spray bottle once off 80	
xxviii.	Hand soap 5ltr X 20 [Per month]	
xxix.	80 Regulatory warning Signs once off	
_	mains at the end of the contract, DPWI becomes	
_	htful owner as they form part of monthly	
deliver	ies, and have been paid for by the department.	
5.3 Hy	gienic Services	
I.	Foot sanitary Bins, 65 bins (service twice a month)	
	(sample to be provided)	
II.	Auto urinal sanitizer & a dispenser 500mil X 55	
	(sample to be provided) to be serviced monthly	
III.	Auto hand soap & a dispenser 500mil X 50 (sample	
IV.	to be provided) to be serviced monthly Auto hand disposable paper towel & a dispensers	
ıv.	40 X 3200metre (sample to be provided) serviced [Per	
	month]	
V.	Seat sanitizer & a dispenser 55 (sample to be provided) to be serviced monthly	
VI.	Auto toilet spray & a dispenser 60 x(200mil) (sample	
	to be provided) to be serviced monthly	
5.4 To	iletries	
	50 bales two ply toilet paper (sample to be provided) [Per onth]	
5.5 Un	•	
	All ampleyage of the appointed service provides	
i.	All employees of the appointed service provider	
	must be neatly dressed in the service provider's	
::	prescribed uniform. The Department accents that service providers'	
ii.	The Department accepts that service providers'	
	might already have uniform in stock in their stores/	
	warehouses and therefore did not allow for pricing	
	of uniform in this bid. (sample to be provided)	



6

RESPONSIBILITY OF THE SUCCESSFUL SERVICE PROVIDER

- 6.1 The successful service provider must:
 - (a) Submit proof of a valid certified letter of good standing issued by the Department of Labour (COIDA) within 21 days upon requesting to do so.
 - (b) Submit proof of a Valid UIF compliance certificate or letter within 21 days upon requesting to do so.
 - (c) Submit proof of a Valid Proof of Provident Fund compliance certificate within 21 days upon requesting to do so.
 - (d) Must submit proof of a valid Public Liability Insurance of at least R5 000,000.00 within 21 days upon receipt of appointment letter.
 - (e) Provide all cleaning material and equipment necessary for the proper execution of the cleaning service in terms of the specifications.
 - (f) Maintain its equipment in working order.
 - (g) Ensure that fair labour practices are complied with.
 - (h) Indemnify, protect, defend and hold harmless the Department from and against any and all claims, demands, actions and proceedings whatsoever including all fees, costs and expenses incurred in respect thereof and arising out of:
 - 1. Any claim in respect of any taxes payable by the Contractor.
 - Any claim in respect of the Compensation for Occupational Injuries and Diseases Act 1997 (WCA) or for any loss for which the Contractor is liable.
 - 3. Any claim in respect of the Occupational Health and Safety Act. Bidders are referred to the Written Agreement on Occupational Health and Safety bound into this document.
 - 4. Any claim by any third person including any employees of the Department or of the Contractor for any loss resulting from any bodily injury and/or damage to property by an act or omission of the Contractor or any of its employees, servants or agents.
 - (i)Observe all statutory Conditions of Employment e.g., wages and other contributions, hours of work, overtime



- or leave applicable etc. to the Contract Cleaning Industry. (refer to paragraph 8.2(a))
- (j)Supply the labour force to render the cleaning service in terms of the specification. This labour force is to conduct itself in an efficient and professional manner in carrying out their duties and keep disturbances to the occupants of the building to a minimum.
- (k) After award of the contract, complete the Written Agreement on Occupational Health and Safety as referred to in paragraph **7(a)(iii) below**
- (I)Ensure that its supervisor, who must be identified in writing to the DPW's project leader and empowered to act for him/her, is present on site during the official working hours. Must attend to any problems or complaints that may arise and directives given to him/her by the DPW's project leader. Ensure that the supervisor is contactable at all times.
- (m) Ensure that a meeting between the service provider and a project leader of the DPW takes place once a month.
- (n) Ensure that EPWP labour reports are submitted monthly. (Attendance register and labour payment register)
- (o) Ensure that replacement staff is available at all times (for e.g. absences, industrial actions etc.) The service provider must ensure that all its contracted staff adhere to the daily starting and ending times for the specified services and that the DPW could request to replace cleaning staff when necessary.
- (p) Keep the facilities provided by the DPW clean and tidy.
- (q) Conform to all applicable legislation, Municipal By-Laws or directives issued by the Eastern Cape Provincial Government (ECPG).
- (r) Comply with the facility/site's security and emergency policies and procedures.
- (s) Ensure that all staff employed are issued with protective clothing with the company's logo, as well as nametags.

7.

- (t) Accept responsibility and liability for the safekeeping of its equipment on the premises provided by the DPW. (u) Supply toiletries as indicated in paragraph 5.4 (v) Provide regulatory warning signs in all areas of operation. (w) The contractor must be fully equipped to clean all windows in the building (inside as well as outside). Window cleaning is to take place at least once every month. Provide all necessary special equipment required for window cleaning such as ladders, scaffolds, etc. At commencement of the contract the contractor is to submit a program showing when the windows will be cleaned. (x) Provide Health and Safety plan and a Job execution plan. LIABILITY The service provider will indemnify, protect, defend and hold harmless the Department from and against any and all claims, demands, actions and proceedings whatsoever including all fees, costs and expenses incurred in respect thereof and arising out of: i. Any claim in respect of any taxes payable by the service provider. ii. Any claim in respect of the Compensation for Occupational Injuries and Diseases Act 1997 (WCA) or for any loss for which the Contractor is liable. iii. Any claim in respect of the Occupational Health and Safety Act. Bidders are referred to the Written Agreement on Occupational Health and Safety bound into this document.
 - iv. Any claim by any third person including any employees of the Department or of the service provider for any loss resulting from any bodily injury and/or damage to property by an act or omission of the service provider or any of its employees, servants or agents.
 - v. Bidders to make provision for anticipated escalation for year two.



EXPANDED PUBLIC WORKS PROGRAMME (EPWP)

The contractor shall comply with all the requirements of the Code of Good Practice for Employment and Conditions of Work for Public Works Programme issued in terms of the Basic Conditions of Employment Act, 1997 (Act No 75 of 1997) and the related Ministerial Determination, for the employment of locally employed temporary workers on a labour-intensive infrastructure project under the Expanded Public Works Programme (EPWP)

The **contractor** shall enter into an employment agreement with all workers and provide certified copies of such agreements and Identity documents of the workers to the principal agent within 28 calendar days.

The **contractor** shall maintain daily records with regard to the workers employed and shall, on monthly basis, submit a report to the **principal agent** in the prescribed format. Compulsory indicators such as the project budget, actual project expenditure, number of job opportunities created, demographic characteristics of workers employed, minimum daily wage rate, number of person-days of employment created and number of training person-days, shall be included in the said report all as defined in the guidelines for the Implementation of Labour-Intensive Projects under the Expanded Public Works Programme (EPWP)

Bill No. 1
EPWP Job creation reporting
PE High Court, PE Family Advocate, PE Master of the High Court, Nerina One Stop Justice Centre, Gelvandale & Motherwell Magistrates Offices
Number of beneficiaries34
Service reporting fee not to exceed R100 per beneficiary Rper/beneficiary
Total cost for 34 beneficiaries R
Amount to be carried over to Item 20 of the pricing schedule



PRICING SCHEDULE

Bid no: PEC 03/2023

Bid/ Project Description: PE HIGH COURT,PE FAMILY ADVOCATE,PE MASTER OF THE HIGH COURT,NERINA ONE STOP JUSTICE CENTER,GELVANDALE & MOTHERWELL MAGISTRATES OFFICES: PROVISION OF CLEANING SERVICES FOR A PERIOD OF TWENTY FOUR(24) MONTHS ANNEXURE A

LABOUR COSTS

ALL BIDDERS MUST BE COMPLETE THIS ANNEXURE

NB: (FAILURE TO DO SO WILL RESULT IN YOUR BID BEING DISQUALIFIED)

NB:	(FAILURE TO DO SO WILL RESULT IN S	Cleaners	1125)
ع <u>ا</u> د	Description	Departmental Guide	Bidder's offer Month's Rate
1.	Basic salary - hourly rate that must not be less than that published in terms of Government Notice	Please note: If this rate is incorrect, the bidder is required to at least comply with the minimum sectorial determination rate for the relevant area as gazetted at the closing date of the bid.	Bidder's hourly rate R/ hour
2.	Total Wage Cost per month	hourly rate x 8 hours per day x 5 days per week x 4,33 weeks per month	R month
	Provisions to be made as additional	costs incurred to the minimu	ım rate of pay:
3.	Annual leave provision (pro rata per month) based on minimum determined days per year.	15 days per year ÷ 12 months x hourly rate x 8 hours per days	R month
4.	Sick Leave (pro rata per month) based on minimum determined days per year	10 days per year ÷ 12 months x hourly rate x 8 hours per day	R month
5.	Family Responsibility Leave (pro rata per month) based on minimum determined days per year	3 days per year ÷ 12 months x hourly rate x 8 hours per day	R month
6.	Unemployment Insurance Fund (UIF)	1% of basic monthly salary	R month
7.	Provident fund	5,25% of basic monthly salary	R month
8.	Bonus	annual bonus ÷ 12 months	R month
9.	(EPWP BRANDING & UNIFORM)	See page 14, bullet point 5.5	R month
10.	Workman's Compensation: (COIDA)	1.6% of total monthly wage	R month
11.	Skills Development levy	1 % of monthly wage	R month
12.	Any other allowance/s and or employers contributions must be specified	ladiants if any	R month
13.	Estimated Monthly Cost per cleaner	Indicate if any Add items 2 to 11	
	· · ·		R month
14.	Total Costs for (34) Thirty Four cleaner(s) personnel per month	Item 12 x number of cleaner(s)	R month
15.	Total Labour Cost for Twenty- Four months, carry over to bullet 28	Item 13 x 24 months	R -



NB:

ANNEXURE B

ALL BIDDERS MUST BE COMPLETE THIS QUESTIONNAIRE. (FAILURE TO DO SO WILL RESULT IN YOUR BID BEING DISQUALIFIED)

Costs to be incurred by the bidder: Α Description of item(s) required Item **Rates** 16. Total Transport Costs per month / month 17. Equipment (See paragraph 5.1) to hire per month / month Monthly cleaning material requirements 18. Add monthly cleaning materials in paragraph 5.2 & 5.4) R / month 19. Hygienic Services per month (See paragraph 5.3) Add monthly items in paragraph 4 R / month EPWP Job creation reporting per beneficiary 20. (Carried over from Bill No. 1) R / month Total Operating Costs per month (excl VAT) 21. (Item 15+ Item 16+ Item 17+ Item 18+ Item 19) R / month 22. Monthly Profit and Overheads (Excluding VAT) R / month Total Monthly Operating costs + Monthly Profit and Overheads) 23. excluding VAT (Item 20 + Item 21) R / month Year 1: Total Operating costs + Profit and Overheads) excluding VAT 24. (Item 22 x 12 months) for 12 months Year 2: (Escalation on Year 1: Total Operating 25. costs + Profit and Overheads) 5% (Item 23 x 5%) (Year 1 costs increased with 5%) Year 2: Total Operating costs + Profit and Overheads) excluding VAT 26. (Item 23 + Item 24) for the 12 months of Year 2 Total Operating Cost + Profit and Overheads for 24 Months 27. (Total Cost Year 1 + Total Cost Year 2) (Item 23 + Item 25) for 24 months Total Labour costs for 24 months 28. (carried over from bullet 15) for 24 months Once-off cleaning material requirements for a period of 24 months 29. R (Add all once off cleaning material in paragraph 5.2 for 24 months Total Bid Price Excluding Vat for 24 months 30. (Item 26 + Item 27 + Item 28) for 24 months VAT @ 15% 31. R (Item 29 x 15%) for 24 months TOTAL BID COSTS for 24 months including VAT 32. R (Item 29 + Item 30) for 24 months OFFER AMOUNTS IN WORDS: 33. (R-value of Item 31 in words)



PA-11: BIDDER'S DISCLOSURE

1. **PURPOSE OF THE FORM**

Any person (natural or juristic) may make an offer or offers in terms of this invitation to bid. In line with the principles of transparency, accountability, impartiality, and ethics as enshrined in the Constitution of the Republic of South Africa and further expressed in various pieces of legislation, it is required for the bidder to make this declaration in respect of the details required hereunder.

Where a person/s are listed in the Register for Tender Defaulters and / or the List of Restricted

	Suppliers, that person will automatically be disqualified from the bid process.			
2.	BIDDER'S DECLARATION			
2.1		ctors / trustees / shareholders / mem nterprise, employed by the state?	bers / partners or any person having ☐ YES ☐ NO	
2.1.1		ectors / trustees / shareholders / mer	s, and, if applicable, state employee nbers/ partners or any person having	
Ful	I Name	Identity Number	Name of State institution	

Any reference to words "Bid" or Bidder" herein and/or in any other documentation shall be construed to have the same meaning as the words "Tender" or "Tenderer". For External Use

⁽³⁾ the power, by one person or a group of persons holding the majority of the equity of an enterprise, alternatively, the person/s having the deciding vote or power to influence or to direct the course and decisions of the enterprise.



2.2	Do you, or any person connected with the bidder, have a relationship with any person who is ed by the procuring institution?			
emplo	lyed by the procuring institution?	YES	□NO	
2.2.1	If so, furnish particulars:			
	······································			
	·			
2.3	Does the bidder or any of its directors / trustees / shareholders / members / partner having a controlling interest in the enterprise have any interest in any other related en or not they are bidding for this contract?	nterprise	whether	
2.3.1	If so, furnish particulars:	YES	□NO	
3.	DECLARATION			
	I, the undersigned, (name)the accompanying bid, do hereby make the following statements that I declare complete in every respect:			
3.1	I have read and I understand the contents of this disclosure;			
3.2	I understand that the accompanying bid will be disqualified if this disclosure is four and complete in every respect;	nd not to	be true	
3.3	The bidder has arrived at the accompanying bid independently from, and with communication, agreement or arrangement with any competitor. However, commun partners in a joint venture or consortium ⁴ will not be construed as collusive bidding.			
3.4	In addition, there have been no consultations, communications, agreements or are any competitor regarding the quality, quantity, specifications, prices, including met formulas used to calculate prices, market allocation, the intention or decision to submit the bid, bidding with the intention not to win the bid and conditions or delive the products or services to which this bid invitation relates.	thods, fa	ctors or r not to	
3.5	The terms of the accompanying bid have not been, and will not be, disclosed by the or indirectly, to any competitor, prior to the date and time of the official bid opening of the contract.			
3.6	There have been no consultations, communications, agreements or arrangement bidder with any official of the procuring institution in relation to this procurement producing the bidding process except to provide clarification on the bid submitted where the institution; and the bidder was not involved in the drafting of the specification reference for this bid.	cess prio e so requ	r to and uired by	

⁴ Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.



Any reference to words "Bid" or Bidder" herein and/or in any other documentation shall be construed to have the same meaning as the words "Tender" or "Tenderer".

For External Use

3.7 I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

I DECLARE THAT THE INFORMATION FURNISHED IN PARAGRAPHS 1, 2 and 3 ABOVE IS CORRECT. I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME IN TERMS OF PARAGRAPH 6 OF PFMA SCM INSTRUCTION 03 OF 2021/22 ON PREVENTING AND COMBATING ABUSE IN THE SUPPLY CHAIN MANAGEMENT SYSTEM SHOULD THIS DECLARATION PROVE TO BE FALSE.

Name of Bidder	Signature	Date	Position

This form is aligned to SBD 4.



PA-15.1: RESOLUTION OF BOARD OF DIRECTORS

(leg	gally correct full name and registration number, if applicable, of	of the Enterprise)
He	eld at	(place)
on		(date)
RE	SOLVED that:	
1	The Enterprise submits a Tender to the Departme	ent of Public Works in respect of the following project:
	(project description as per Tender Document)	
		(Tender Number as per Tender Document,
2	*Mr/Mrs/Ms:	
	in *his/her Capacity as:	(Position in the Enterprise)
	and who will sign as follows:	

be, and is hereby, authorised to sign the Tender, and any and all other documents and/or correspondence in connection with and relating to the Tender, as well as to sign any Contract, and any and all documentation, resulting from the award of the Tender to the Enterprise mentioned above.

Come	Name	Capacity	Signature
1			
2			
3			
4			
5			
6			
7			
8			
9			
10			
11			
12			
13			
14			
15			
16			
17			
18			
19			
20			

Note:

- 1. * Delete which is not applicable.
- NB: This resolution must, where possible, be signed by all the Directors / Members / Partners of the Tendering Enterprise.
- In the event that paragraph 2 cannot be complied with, the resolution must be signed by Directors / Members / Partners holding a majority of the shares / ownership of the Tendering Enterprise (attach proof of shareholding / ownership hereto).
- 4. Directors / Members / Partners of the Tendering Enterprise may alternatively appoint a person to sign this document on behalf of the Tendering Enterprise, which person must be so authorized by way of a duly completed power of attorney, signed by the Directors / Members / Partners holding a majority of the shares / ownership of the Tendering Enterprise (proof of shareholding / ownership and power of attorney are to be attached hereto).
- Should the number of Directors / Members / Partners exceed the space available above, additional names and signatures must be supplied on a separate page.

ENTERPRISE STAMP



TWENTY FOUR(24) MONTHS

PA-15.2: RESOLUTION OF BOARD OF DIRECTORS TO ENTER INTO CONSORTIA OR JOINT VENTURES

(leg	ally correct full name and registration number, if applicable, of the Enterprise)
He	ld at (place)
on	(date)
RE	SOLVED that:
1.	The Enterprise submits a Tender, in consortium/joint venture with the following Enterprises:
	(list all the legally correct full names and registration numbers, if applicable, of the Enterprises forming the consortium/joint venture
	to the Department of Public Works in respect of the following project:
	(project description as per Tender Document)
	Tender Number:(Tender Number as per Tender Document)
1	*Mr/Mrs/Ms:
	in *his/her Capacity as:(Position in the Enterprise)
	and who will sign as follows:
	be, and is hereby, authorised to sign a consortium/joint venture agreement with the parties listed unde item 1 above, and any and all other documents and/or correspondence in connection with and relating to the consortium/joint venture, in respect of the project described under item 1 above.
2	The Enterprise accept joint and several liability with the parties listed under item 1 above for the due fulfilment of the obligations of the joint venture deriving from, and in any way connected with, the Contract to be entered into with the Department in respect of the project described under item 1 above.
3	The Enterprise chooses as its <i>domicilium citandi et executandi</i> for all purposes arising from this joint venture agreement and the Contract with the Department in respect of the project under item 1 above:
	Physical address:



	Postal Code
Postal Address:	
	Postal Code
Telephone number: F	Fax number:

	Name	Capacity	Signature
1			
2			
3			
4			
5			
6			
7			
8			
9			
10			

The tendering enterprise hereby absolves the Department of Public Works from any liability whatsoever that may arise as a result of this document being signed.

Note:

- * Delete which is not applicable.
- NB: This resolution must, where possible, be signed by all the Directors / Members / Partners of the Tendering Enterprise.
- In the event that paragraph 2 cannot be complied with, the resolution must be signed by Directors / Members / Partners holding a majority of the shares / ownership of the Tendering Enterprise (attach proof of shareholding / ownership hereto).
- Directors / Members / Partners of the Tendering Enterprise may alternatively appoint a person to sign this document on behalf of the Tendering Enterprise, which person must be so authorized by way of a duly completed power of attorney, signed by the Directors / Members / Partners holding a majority of the shares / ownership of the Tendering Enterprise (proof of shareholding / ownership and power of attorney are to be attached hereto).
- Should the number of Directors / Members / Partners exceed the space available above, additional names and signatures must be supplied on a separate page.

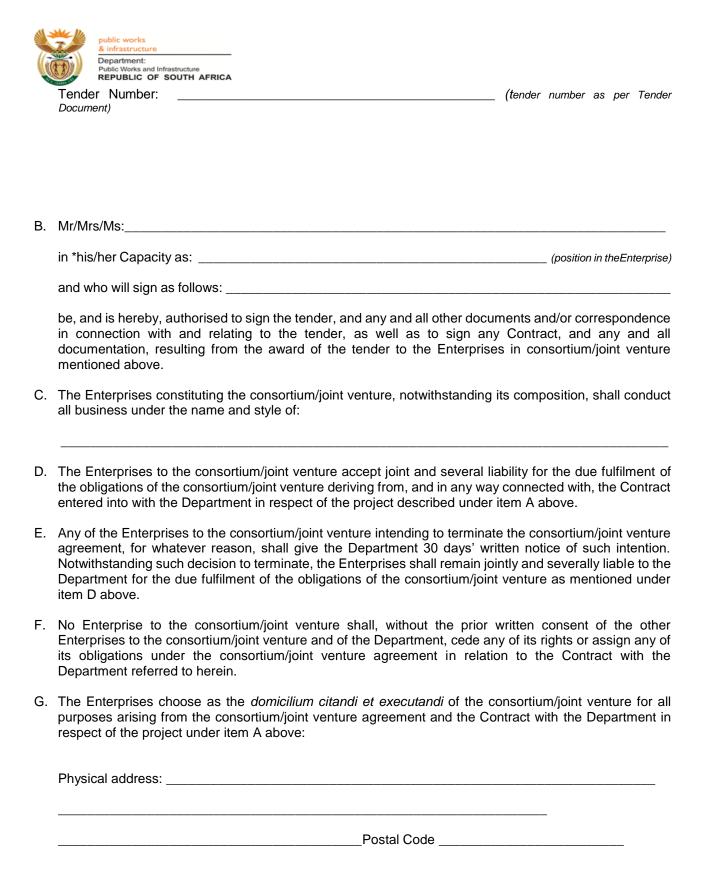
ENTERPRISE STAMP					



PA-15.3: SPECIAL RESOLUTION OF CONSORTIA OR JOINT **VENTURES**

RESOLUTION of a meeting of the duly authorised representatives of the following legal entities who have entered into a consortium/joint venture to jointly tender for the project mentioned below: (legally correct full names and registration numbers, if applicable, of the Enterprises forming a consortium/joint venture) 3 5 6 8 Held at _____(place) **RESOLVED that:** A. The above-mentioned Enterprises submit a tender in consortium/joint venture to the Department of Public Works & Infrastructure in respect of the following project:

(project description as per Tender Document)



Postal Code _____

Postal Address:



Telephone number	Fax number:	
E-mail address:		

	Name	Capacity	Signature
1			
2			
3			
4			
5			
6			
7			
8			
9			
10			
11			
12			
13			

The tendering enterprise hereby absolves the Department of Public Works & Infrastructure from any liability whatsoever that may arise as a result of this document being signed.

Note:

- * Delete which is not applicable.
- NB: This resolution must be signed by all the Duly Authorised Representatives of the Legal Entities to the consortium/joint venture submitting this tender, as named in item 2 of Resolution PA-15.2.
- Should the number of the Duly Authorised Representatives of the Legal Entities joining forces in this tender exceed the 3. space available above, additional names, capacity and signatures must be supplied on a separate page.
- Resolution PA-15.2, duly completed and signed, from the separate Enterprises who participate in this consortium/joint venture, must be attached to this Special Resolution (PA-15.3).



DPW-16. TENDER BRIEFING MEETING CERTIFICATE

Project title:	COURT, NERINA MOTHERWELL N	ONE STOP JUSTIC	FE,PE MASTER OF THE HIGH E CENTER,GELVANDALE & S: PROVISION OF CLEANING OUR(24) MONTHS
Tender / Quotation no:	PEC 03/2023	Reference no:	1712
Date Bid Briefing Meeting:	: None	·	
Time of Bid Briefing Meeti	ng: None		
Venue: None			
This is to certify that I,			
representing			
attended the tender clarifica	tion meeting on:		
			explanations given at the tender ed and implied, in the execution of
Name of Tenderer	r	Signature	Date
Name of DPW Represe	ntative	Signature	Date



DPW-21: RECORD OF ADDENDA TO TENDER DOCUMENTS

Projec	PE HIGH COURT,PE FAMILY ADVOCATE,PE MASTER OF THE COURT,NERINA ONE STOP JUSTICE CENTER,GELVANDAL MOTHERWELL MAGISTRATES OFFICES: PROVISION OF CLEAR SERVICES FOR A PERIOD OF TWENTY FOUR(24) MONTHS				
Tende	er / Quotation no:	PEC (03/2023	Reference no:	1712
sub	mission of this tende	r offer, a		locuments, have bee	rtment of Public Works before the en taken into account in this tender
	Date			Title or D	etails
1.					
2.					
3.					
4.					
5.					
6.					
7.					
8.					
9.					
10.					
	•				
	Name of Tenderer		Sign	ature	Date
			inications were receiv		ment of Public Works before the
	Name of Tenderer		Sign	ature	Date



PA-40: DECLARATION OF DESIGNATED GROUPS FOR PREFERENTIAL PROCUREMENT

Name and Surname #	Identity/ Passport number and Citizenship##	Percentage owned	Black	Indicate if youth	R, CITIZENSHIP A Indicate if woman	Indicate if person with disability	Indicate if living in rural / under developed area/township	Indicate if military veteran
1.			☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No
2.			☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No
3.			☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No
4.			☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No
5.			☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No
6.			☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No
7.			☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No
8.			☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No
9.			☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No
10.			☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No

[#] Where Owners are themselves a Company, Close Corporation, Partnership etc., identify the ownership of the Holding Company, together with Registration number

² EME: Exempted Micro Enterprise

³ QSE: Qualifying Small Business Enterprise

State date of South African citizenship obtained (not applicable to persons born in South Africa)

1. DECLARATION:

The undersigned, who warrants that he/she is duly authorized to do so on behalf of the Tenderer, hereby confirms that:

- 1 The information and particulars contained in this Affidavit are true and correct in all respects;
- The Broad-based Black Economic Empowerment Act, 2003 (Act 53 of 2003), Preferential Procurement Policy Framework Act, 2000 (Act 5 of 2000), the Preferential Procurement Regulations, 2022, National Small Business Act 102 of 1996 as amended and all documents pertaining to this Tender were studied and understood and that the above form was completed according to the definitions and information contained in said documents:
- The Tenderer understands that any intentional misrepresentation or fraudulent information provided herein shall disqualify the Tenderer's offer herein, as well as any other tender offer(s) of the Tenderer simultaneously being evaluated, or will entitle the Employer to cancel any Contract resulting from the Tenderer's offer herein;
- The Tenderer accepts that the Employer may exercise any other remedy it may have in law and in the Contract, including a claim for damages for having to accept a less favourable tender as a result of any such disqualification due to misrepresentation or fraudulent information provided herein;
- Any further documentary proof required by the Employer regarding the information provided herein, will be submitted to the Employer within the time period as may be set by the latter;



PREFERENTIAL PROCUREMENT

REGULATIONS 2022

This preference form must form part of all tenders invited. It contains general information and serves as a claim form for preference points for specific goals.

NB: BEFORE COMPLETING THIS FORM, TENDERERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF THE TENDER AND PREFERENTIAL PROCUREMENT REGULATIONS, 2022

1. GENERAL CONDITIONS

- 1.1 The following preference point systems are applicable to invitations to tender:
 - the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
- 1.2 Preference Points System to be applied
- ☐ The applicable preference point system for this tender is the **80/20** preference point system.
- 1.3 Points for this tender shall be awarded for:
- 1.3.1 Price: Maximum 80 points
- 1.3.2 Specific Goals: Maximum 20 points
- 1.4 The maximum points for this tender are allocated as follows:

PREFERENCE POINTS SYSTEM	80/20
PRICE	80
SPECIFIC GOALS	20
Total points for Price and Specific Goals	100

- 1.5 Breakdown Allocation of Specific Goals Points
- 1.5.1 For procurement transactions with rand value greater than R1 Million and up to R50 Million (Inclusive of all applicable taxes) the specific goals as listed in the table below are applicable:

Serial No	Specific Goals	Preference Points allocated out of 20	Documentation to be submitted by bidders to validate their claim for points
1.	An EME or QSE or any entity which is at least 51% owned by black people	10	SANAS Accredited BBBEE Certificate or sworn affidavit where applicable.
2.	Located in Eastern Cape for work to be done or services to be rendered in the Eastern Cape area	2	 Official Municipal Rates Statement which is in the name of the bidder. Or Any Account or statement which is in the name of the Bidder. Or



Serial No	Specific Goals	Preference Points allocated out of 20	Documentation to be submitted by bidders to validate their claim for points
			 Permission To Occupy from local chief in case of rural areas (PTO) which is in the name of the bidder. Or Lease Agreement which is in the name of the bidder.
3.	An EME or QSE or any entity which is at least 51% owned by black women	4	SANAS Accredited BBBEE Certificate or sworn affidavit where applicable.
4.	An EME or QSE or any entity which is at least 51% owned by black people with disability	2	 SANAS Accredited BBBEE Certificate or sworn affidavit where applicable. and Medical Certificate indicating that the disability is permanent or South African Social Security Agency (SASSA) registration indicating that the disability is permanent Or National Council for Persons with Physical Disability in South Africa registration (NCPPDSA)
5.	An EME or QSE or any entity which is at least 51% owned by black youth	2	ID Copy and SANAS Accredited BBBEE Certificate or sworn affidavit where applicable.

- 1.6 Failure on the part of the tenderer to submit proof or documentation required in terms of this tender to claim points for specific goals, if the service provider/ tenderer did not submit proof or documentation required to claim for specific goals will be interpreted to mean that preference points for specific goals are not claimed.
- 1.7 The organ of state reserves the right to require of a service provider/tenderer, either before a tender is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the organ of state.

2. **DEFINITIONS**

- (a) "tender" means a written offer in the form determined by an organ of state in response to an invitation to provide goods or services through price quotations, competitive tendering process or any other method envisaged in legislation;
- (b) "price" means an amount of money tendered for goods or services, and includes all applicable taxes less all unconditional discounts;
- (c) "rand value" means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;
- (d) "tender for income-generating contracts" means a written offer in the form determined by an organ of state in response to an invitation for the origination of income-generating contracts through any method envisaged in legislation that will result in a legal agreement between the organ of state and a third party that produces revenue for the organ of state, and includes, but is not limited to, leasing and disposal of assets and concession contracts, excluding direct sales and disposal of assets through public auctions; and
- (e) "the Act" means the Preferential Procurement Policy Framework Act, 2000 (Act No. 5 of 2000).





3. FORMULAE FOR PROCUREMENT OF GOODS AND SERVICES

3.1. POINTS AWARDED FOR PRICE

3.1.1. THE 80/20 OR 90/10 PREFERENCE POINT SYSTEMS

A maximum of 80 or 90 points is allocated for price on the following basis:

$$Ps = 80\left(1 - \frac{Pt - Pmin}{Pmin}\right)$$
 or $Ps = 90\left(1 - \frac{Pt - Pmin}{Pmin}\right)$

Where

Ps = Points scored for price of tender under consideration

Pt = Price of tender under consideration Pmin = Price of lowest acceptable tender

3.2. FORMULAE FOR DISPOSAL OR LEASING OF STATE ASSETS AND INCOME GENERATING PROCUREMENT

3.2.1. POINTS AWARDED FOR PRICE

A maximum of 80 or 90 points is allocated for price on the following basis:

$$Ps = 80\left(1 + rac{Pt-P\,max}{P\,max}
ight)$$
 or $Ps = 90\left(1 + rac{Pt-P\,max}{P\,max}
ight)$

Where

Ps = Points scored for price of tender under consideration

Pt = Price of tender under consideration

Pmax = Price of highest acceptable tender

4. POINTS AWARDED FOR SPECIFIC GOALS

- 4.1. In terms of Regulation 4(2); 5(2); 6(2) and 7(2) of the Preferential Procurement Regulations, preference points must be awarded for specific goals stated in the tender. For the purposes of this tender the tenderer will be allocated points based on the goals stated in table 1,2 and 3 above as may be supported by proof/ documentation stated in the conditions of this tender:
- 4.2. In cases where organs of state intend to use Regulation 3(2) of the Regulations, which states that, if it is unclear whether the 80/20 or 90/10 preference point system applies, an organ of state must, in the tender documents, stipulate in the case of—
 - (a) an invitation for tender for income-generating contracts, that either the 80/20 or 90/10 preference point system will apply and that the highest acceptable tender will be used to determine the applicable preference point system; or
 - (b) any other invitation for tender, that either the 80/20 or 90/10 preference point system will apply and that the lowest acceptable tender will be used to determine the applicable preference point system,

then the organ of state must indicate the points allocated for specific goals for both the 90/10 and 80/20 preference point system.



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per the table below.

Table 1: Specific goals for the tender and points claimed are indicated

per the table below.

(Note to organs of state: Where either the 90/10 or 80/20 preference point system is applicable, corresponding points must also be indicated as such.

Note to tenderers: The tenderer must indicate how they claim points for each preference point system.)

The specific goals allocated points in terms of this tender	Number of points allocated (80/20 system) (To be completed by the organ of state)	Number of points claimed (80/20 system) (To be completed by the tenderer)
An EME or QSE or any entity which is at least 51% owned by black people	10	
Located in Eastern Cape for work to be done or services to be rendered in the Eastern Cape area	2	
An EME or QSE or any entity which is at least 51% owned by black women	4	
An EME or QSE or any entity which is at least 51% owned by black people with disability	2	
5. An EME or QSE or any entity which is at least 51% owned by black youth	2	

DECLARATION WITH REGARD TO COMPANY/FIRM

4.3.	Name of company/firm
4.4.	Company registration number:
4.5.	TYPE OF COMPANY/ FIRM
	Partnership/Joint Venture / Consortium One-person business/sole propriety Close corporation Public Company Personal Liability Company (Pty) Limited Non-Profit Company State Owned Company
	[TICK APPLICABLE BOX]

- 4.6. I, the undersigned, who is duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the specific goals as advised in the tender, qualifies the company/ firm for the preference(s) shown and I acknowledge that:
 - i) The information furnished is true and correct;
 - ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;
 - iii) In the event of a contract being awarded as a result of points claimed as shown in



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documentary proof to the satisfaction of the organ of state that the claims are

correct;

- iv) If the specific goals have been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the organ of state may, in addition to any other remedy it may have
 - (a) disqualify the person from the tendering process;
 - recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;
 - (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
 - (d) recommend that the tenderer or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted from obtaining business from any organ of state for a period not exceeding 10 years, after the *audi alteram* partem (hear the other side) rule has been applied; and
 - (e) forward the matter for criminal prosecution, if deemed necessary.

SIGNATURE(S) OF TENDERER(S)			
SURNAME AND NAME:			
DATE:			
ADDRESS:			



SWORN AFFIDAVIT - B-BBEE EXEMPTED MICRO ENTERPRISE - GENERAL

I, the undersigned,

Full name & Surname		
Identity number		
Hereby declare under	oath as follows: If this statement are to the best of my knowledge a true reflection	on of
the facts.	Select applicable	
	(Select one) of the following enter uthorised to act on its behalf:	erprise
Enterprise Name:		
Trading Name (If Applicable):		
Registration Number:		
Enterprise Physical Address:		
Type of Entity (CC,		
(Pty) Ltd, Sole Prop		
etc.): Nature of		
Construction Business:		
Definition of "Black People"	s per the Broad-Based Black Economic Empowerment Act 53 2003 as Amended by Act No 46 of 2013 "Black People" is a neric term which means Africans, Coloureds and Indians — who are citizens of the Republic of South Africa by birth or scent; or who became citizens of the Republic of South Africa by turalisation-performed and the scent of the Republic of South Africa by turalisation-performed and the scent of the Republic of South Africa by turalisation-performed and the scent of the sc	
Definition of "Black Designated Groups"	"Black Designated Groups means: (a) unemployed black people not attending and not required by law to attend an educational institution and not awaiting admission to an educational institution; (b) Black people who are youth as defined in the National Youth Commission Act of 1996; (c) Black people who are persons with disabilities as defined in the Code of Good Practice on employment of people with disabilities issued under the Employment Equity Act; (d) Black people living in rural and under developed areas; (e) Black military veterans who qualifies to be called a military veteran in terms of the Military Veterans Act 18 of 2011;"	



3. I hereby declare under Oath that: ☐ The Enterprise is % Black Owned using the flow-through principle as per Amended Code Series 100 of the Amended Codes of Good Practice issued under section 9 (1) of B-BBEE Act No 53 of 2003 as Amended by Act No 46 of 2013, ☐ The Enterprise is % Black Female Owned as per Amended Code Series 100 of the Amended Codes of Good Practice issued under section 9 (1) of B-BBEE Act No 53 of 2003 as Amended by Act No 46 of 2013. ☐ The Enterprise is % Black Designated Group Owned as per Amended Code Series 100 of the Amended Codes of Good Practice issued under section 9 (1) of B-BBEE Act No 53 of 2003 as Amended by Act No 46 of 2013. ☐ Black Designated Group Owned % Breakdown as per the definition stated above: Black Youth % = Black Disabled % = % % Black Unemployed % = Select applicable Black People living in Rural areas % = Black Military Veterans % = ☐ Based on the ☐ Financial Statements /☐ Management Accounts and other information available on the latest financial year-end of _____ ____ (format: day/month/year) the annual Day/ month Total Revenue/ Allocated Budget/Gross Receipts was R10, 000,000.00 (Ten Million Rands) or less □ Please Confirm on the below table the B-BBEE Level Contributor, by ticking the applicable box. Level One (135% B-BBEE procurement recognition 100% Black Owned At Least 51% black Level Two (125% B-BBEE procurement recognition owned level) Less than 51% Black Level Four (100% B-BBEE procurement Owned recognition lèvel) 4. I know and understand the contents of this affidavit and I have no objection to take the prescribed oath and consider the oath binding on my conscience and on the owners of the enterprise which I represent in this matter. 5. The sworn affidavit will be valid for a period of 12 months from the date signed by commissioner. Deponent Signature Date: Commissioner of Oaths Signature & stamp

Stamp Commissioner of Oaths



SWORN AFFIDAVIT - B-BBEE QUALIFYING SMALL ENTERPRISE - GENERAL

I, the undersigned,

Full name & Surname				
Identity number				
Hereby declare under oath as follows:				
The contents of the facts.	Select applicable			
2. I am a Member / Director / Owner (Select one) of the following enterprise and am duly authorised to act on its behalf:				
Enterprise Name:				
Trading Name (If Applicable):				
Registration Number:				
Enterprise Physical Address:				
Type of Entity (CC, (Pty)				
Ltd, Sole Prop etc.):				
Nature of Construction Business:				
Definition of "Black People"	As per the Broad-Based Black Economic Empowerment Act 53 of 2003 as Amended by Act No 46 of 2013 "Black People" is a generic term which means Africans, Coloureds and Indians — (a) who are citizens of the Republic of South Africa by birth or descent; or (b) who became citizens of the Republic of South Africa by naturalisation—i. before 27 April 1994; or ii. on or after 27 April 1994 and who would have been entitled to acquire citizenship by naturalization prior to that date;"			
Definition of "Black Designated Groups"	"Black Designated Groups means: (a) unemployed black people not attending and not required by law to attend an educational institution and not awaiting admission to an educational institution; (b) Black people who are youth as defined in the National Youth Commission Act of 1996; (c) Black people who are persons with disabilities as defined in the Code of Good Practice on employment of people with disabilities issued under the Employment Equity Act; (d) Black people living in rural and under developed areas; (e) Black military veterans who qualifies to be called a military veteran in terms of the Military Veterans Act 18 of 2011;"			



3. I hereby declare under Oath that: ☐ The Enterprise is % Black Owned using the flow-through principle as per Amended Code Series 100 of the Amended Codes of Good Practice issued under section 9 (1) of B-BBEE Act No 53 of 2003 as Amended by Act No 46 of 2013, % Black Female Owned as per Amended Code ☐ The Enterprise is Series 100 of the Amended Codes of Good Practice issued under section 9 (1) of B-BBEE Act No 53 of 2003 as Amended by Act No 46 of 2013. ☐ The Enterprise is % Black Designated Group Owned as per Amended Code Series 100 of the Amended Codes of Good Practice issued under section 9 (1) of B-BBEE Act No 53 of 2003 as Amended by Act No 46 of 2013, □ Black Designated Group Owned % Breakdown as per the definition stated above: Black Youth % = Black Disabled % = % Black Unemployed % = % Select applicable Black People living in Rural areas % = Black Military Veterans % = Based on the Financial Statements / Management Accounts and other information on the latest financial year-end of (format day/month/year) Day/ month the annual Total Revenue was between R10,000,000.00 (Ten Million Rands) and R50,000,000.00 (Fifty Million Rands), ☐ Please Confirm on the below table the B-BBEE Level Contributor, by ticking the applicable box. 100% Black Owned Level One (135% B-BBEE procurement recognition level) At Least 51% black owned **Level Two** (125% B-BBEE procurement recognition level) 4. I know and understand the contents of this affidavit and I have no objection to take the prescribed oath and consider the oath binding on my conscience and on the owners of the enterprise which I represent in this matter. 5. The sworn affidavit will be valid for a period of 12 months from the date signed by commissioner. Deponent Signature Date: Commissioner of Oaths Signature & stamp Stamp Commissioner of Oath



BID NUMBER: PEC 03/2023

PE HIGH COURT, PE FAMILY ADVOCATE, PE MASTER OF THE HIGH COURT, NERINA ONE STOP JUSTICE CENTER, GELVANDALE & MOTHERWELL MAGISTRATES OFFICES: PROVISION OF CLEANING SERVICES FOR A PERIOD OF TWENTY FOUR (24) MONTHS

SPECIAL CONDITIONS OF BID (SCB-1 G&S)

1 INTERPRETATION

- 1.1 The word "Bidder" in these conditions shall mean and include any firm of Contractors, Services Providers or any company or body incorporated or unincorporated or any other legal entities.
- 1.2 The word "Department" in these conditions shall mean the DEPARTMENT OF PUBLIC WORKS AND INFRASTRUCTURE
- 1.3 Any reference to words "Bid" or "bidder" herein and or any other documentation shall be construed to have the meaning as the words "Tender" or Tenderer".

2 PRECEDENCE

- 2.1. If any other condition (bid rule) in the bid document is in contradiction with the "Special Conditions of Bid" the "Special Conditions of Bid" will take preference.
- 2.2. The "Special Conditions of Bid" can only be amended by an official addendum before the closing date of the bid.

3 GENERAL BID RULES

- 3.1. "Written" or "in writing" means hand-written in non-erasable ink or any form of electronic or digital writing and or a combination thereof.
- 3.2. The digital and or electronic completion and signing of documents is permitted.
- 3.3. A bidder participates in this bid process entirely at its own risk and cost.
- 3.4. The Department may accept or reject any bid offer and may cancel the bid process (or reject all bid offers at any time) prior to the formation of a contract, due to the following:
 - 3.4.1. due to changed circumstances, there is no longer a need for the goods or services specified in the invitation;
 - 3.4.2. funds are no longer available to cover the total envisaged expenditure;
 - 3.4.3. no acceptable tender is received;
 - 3.4.4. there is a material irregularity in the tender process; or
 - 3.4.5. there is material change in the scope of works.
- 3.5. The Department shall not accept or incur any liability for such cancellation or rejection or acceptance, but will give written reasons for such action upon receiving a written request to do so.
- 3.6. Completed bid documents in a sealed envelope, endorsed with the relevant bid number, bid description and the closing, must be deposited in the bid box as indicated in the bid document.
- 3.7. Bidders must ensure that bids submitted via courier services are deposited by the courier service in the Departmental Bid box, prior to the closing date and time. The Department will not accept responsibility for any bids, which are not timeously deposited in the Bid Box.
- 3.8. A Bid will be treated as a late bid, if it is not received in the bid box. The Department will not accept responsibility for any late depositing of bids or for the non-depositing of bids in the bid box, which are as a result from an act committed or omitted by an official. This is not limited to the following cases:
 - 3.8.1. A Bidder handed over its bid to a departmental official or to the security services personnel timeously, but they omits to deposit the bid in the bid box on or before the closing date and time.
 - 3.8.2. If a courier service delivers the bid to a departmental official or to the security services personnel timeously and it is not deposited in the bid box timeously.
 - 3.8.3. The bid documents were send through mail / Post Office and it is not timely collected and or timely deposited in the Departmental Bid Box.



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3.9. Bids received after the closing date and time will not be accepted for consideration and where practical, be returned unopened to the Bidder(s).

- 3.10. Bidders who are not registered on the CSD, must register on the CSD within 7 working days, if requested to do so. No award letters or purchase orders or contracts will be signed, with a bidder not registered on the CSD.
- 3.11. The Department will download the following documents, to verify the information submitted by bidders:
 - 3.11.1. CSD registration certificate (if the bidder is registered in the CSD)
 - 3.11.2. CIPC registration
- 3.12. Bidders are not allowed to recruit or shall not attempt to recruit an employee of the Department for purposes of preparation of the bid or for the duration of the execution of this contract or any part thereof.

4 AMBIGUITIES/ CONTRADICTIONS / OMISSIONS

- 4.1. If a bidder becomes aware of any ambiguities or contradictions or omissions in the bid document or the specifications, drawings or descriptions or functionality or quality, or any part of the bid document, this should be clarified with the Department, at least five (5) working days before the closing time stated in the tender data.
- 4.2. If the Department found, after the closing date of the bid, that there is an ambiguity/ contradiction or omission in the bid document, the Department reserves the right to:
 - 4.2.1. If the ambiguity or contradiction or omission in the bid document is of an administrative nature, request bidders to correct any non-compliances caused by the ambiguity or contradiction or omission or
 - 4.2.2. If the ambiguity or contradiction or omission is immaterial, proceed to finalise the procurement process and notify the delegated authority in the submission of the ambiguity or contradiction or omission for the consideration of the approving authority or
 - 4.2.3. Cancel the bid and process

5 PERIOD OF VALIDITY FOR BIDS AFTER CLOSING DATE

- 5.1 All Bids must remain valid from the closing date for a period as stipulated in the bid document.
- 5.2 The Department reserves the right to request for the validity extensions of bids, should it deemed necessary. The following conditions will apply when the Department request for a validity extension of a bid:
 - 5.2.1 The request for a validity extension will be done while the validity period of the bids are still valid.
 - 5.2.2 Bidders have the right to refuse the extension of the validity period of their bids.
 - 5.2.3 If a request for validity extensions are send to bidders while the validity period of the bids are still valid, non-replying to the request for validity extension before the expiry date will be deemed a tacit agreement to the extension of the validity period. The Department will communicate with the affected bidders to confirm such tacit agreement.
 - 5.2.4 Should the bidder not agree with the tacit agreement, the bidder shall be deemed to be non-responsive and not considered for further evaluation.
 - 5.2.5 If a bidder(s) refused a validity extension, it will be deemed that the bidder(s) had withdrawn their bids from the bidding process. The Department reserves the right to continue with its bid evaluation and adjudication of the remaining bids and finalise the process.

6 BRAND NAMES

6.1 Wherever a brand name is specified in this bid document (i.e. in the specifications, pricing schedule or bill of quantities or anywhere in this document), the department's requirement is not limited to the specified brand name, but requires an item similar/equivalent or better than specified.

7 CONTRACTUAL PRICE ADJUSTMENTS

7.1 The Bid will be subjected to price escalation as specified in the bid document.



8 AUTHORITY TO SIGN BID DOCUMENTS

- 8.1 No authority to sign (PA 15.1: Resolution of Board of Directors) is required from an enterprise which has only one director or is a sole ownership.
- 8.2 In the case of a bid being submitted on behalf of a company, close corporation or partnership, evidence should be submitted with the bid at the closing time, that the Bid has been signed by a person properly authorised by resolution of the directors or under the articles of the entity. For that purpose, forms PA-15.1-15.3 (Resolution of Board of Directors) are included in the bid document for completion by the relevant Board(s) of Directors
- 8.3 The department further accepts that, in the absence of a PA 15.1: Resolution of Board of Directors, any director or any member of the enterprise may have the authority to bind the enterprise. Therefore the following will apply when only one director or one member of the enterprise signed the bid documents:
 - 8.3.1 The signature of any one of the directors or any one of the members of the enterprise will bind the enterprise and all the directors/ members of the enterprise. This condition will therefore render the bid valid: and
 - 8.3.2 The Department will verify the authority to sign (if deemed necessary) and where possible, may request proof of such authority of the relevant director or relevant member to act on behalf of the enterprise in the form of a "Resolution of the Board of Directors", if such ", (PA 15.1: Resolution of Board of Directors)," was not submitted with the bid or was not completed or was incorrectly completed,
- 8.4 In the case of a sub-contractor agreement, a joint venture or consortia, the signing of the sub-contractor agreement, or Joint Venture or Consortia agreement by any director or member of each of the parties to the agreement, will render the sub-contractor agreement or Joint Venture or Consortia agreement valid. Therefore:
 - 8.4.1 The Department reserves the right to request from each party to the sub-contractor agreement or Joint Venture or Consortia" agreement, proof of such authority of the relevant director or relevant member to act on behalf of the enterprise(s), in the form of a "Resolution of the Board of Directors", if it was not submitted with the bid or was not completed or was incorrectly completed,
- 8.5 In the event that a non-member or non-director to the enterprise(s) sign the bid documents and or sign a joint venture or consortia agreement, an "Authority to sign" issued by a director of the enterprise(s) or by the Board of Directors of the enterprise(s) must be submitted with the bid at the closing date. Failure to comply with this requirement at the closing date of the bid, will invalidate the bid submitted.

9 CONTRACT PERIOD

9.1 The expected contract period is as stipulated in the Contract Data. The construction period is as stipulated within the Contract Data from date of handing over of site in the case of contractors.

10 NEGOTIATION WITH THE IDENTIFIED PREFERRED BIDDER

- 10.1 The Bid will be awarded to the bidder who scores the highest PPPFA number of points:
 - 10.1.1 However, should an offer not be market related, the Department reserves the right to negotiate with bidders a reasonable market price /offer?

11 AWARD OF CONTRACTS TO TENDERERS NOT SCORING HIGHEST POINTS

11.1 The Department reserves the right to award the bid to a tenderer, other than the highest scoring bidder, after having applied an objective criteria (i.e risk assessment, as per the risk assessment criteria in the notice to invitation to tender/quote).

12 TAX COMPLIANCE

- 12.1 No tender shall be awarded to a bidder who is non tax -compliant.
- 12.2 All bidders' tax matters must be in order prior to award.
- 12.3 Bidders' tax matters will be verified through CSD.
- 12.4 If the recommended bidder's tax status is non-compliant, the recommended bidder must submit written proof from SARS of their tax compliant status or submit written proof that they have made an arrangement with SARS to meet their outstanding tax obligations.



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days to correct their tax compliance status.

12.5 The recommended bidder will be given a maximum of seven (7) working

12.6 Failure to comply within seven (7) working days, from the date of the request, the Department will reject the bid submitted by the bidder.

13 REGISTRATION AS A VAT-VENDOR

- 13.1 Non-VAT vendors do not have to include VAT in their bid prices.
- 13.2 Non-VAT vendors who submit bids for contracts that would, if successful, take their annual turnover above the threshold of R1 million, must include VAT in the prices quoted and must therefore immediately upon award of the contract, register with the South African Revenue Service (SARS) as VAT vendors.
- 13.3 The award of contract would be conditional (for Non-VAT vendors who included VAT in their prices) conditional pending the successful bidder submitting proof of registration as VAT vendor with SARS within 21 days of award.
- 13.4 Failure to comply within 21 days after being notified to do so will lead to the automatic withdrawal of the "provisional letter of award" and elimination of the bidder's offer.
- 13.5 VAT vendors must include VAT in their bid prices and failure to comply will lead to an automatic elimination of the bidder's offer.
- 13.6 In all other instances, where bidders have excluded VAT from the prices quoted, if the bidder is successful, the letter of award will clearly state that the price at which the contract is awarded is exclusive of VAT and that VAT will not be added on at any stage after the contract has been signed.
- 13.7 If a Non-VAT vendor/ bidder is contracted with the Department with a price which is Excluded Vat, and it becomes a VAT vendor after award or alternatively becomes a VAT vendor due to a cumulative number of awards, the bidder will have to absorb the adverse financial implications of not including VAT in their price quoted. VAT cannot be claimed from the Department for any payments already made or from any future payments.

14 CERTIFICATION OF DOCUMENTS

- 14.1 Where so required in the bid documents, bidders are required to submit copies which re certified as a "true copy of the original".
- 14.2 If a bidder submitted an uncertified copy of an original document, or an original copy which is not correctly certified, the bidder will be afforded an opportunity to correct such non-compliance within a minimum period of 48 hours as follows:
 - 14.2.1 The corrected noncompliance must be made from the initial copied document and not from a new document or from another document.
- 14.3 All bidders' whose copies complies with the minimum requirements above, will be "deemed in order" and will be subjected for consideration in further evaluation processes, even if the Department did not request any corrections.
- 14.4 No submissions of new or alternative documents or certified copies of new or alternative documents will be allowed after the bid closing date.
- 14.5 The Department will not accept a copy of a copied document and will not provide any bidder an opportunity to correct such a non-compliance.

15 REQUIREMENTS FOR A VALID BBBEE CERTIFICATES AND SWORN AFFIDAVITS

- 15.1 A valid B-BBEE Certificate is a B-BBEE Certificate which has not expired at the closing date of the bid.
- 15.2 A "Sworn Affidavit" must comply with the following minimum requirements at the closing date, to be considered valid. If the submitted "Sworn Affidavit" does not comply with the minimum requirements below, the bidder will not be given an opportunity to correct it:
 - 15.2.1 The "Sworn Affidavit" must not be expired at the closing date.
 - 15.2.2 The BBBEE Level Contributor must be indicated (ticked)
 - 15.2.3 The "Sworn Affidavit" must be signed and dated by the bidder (Deponent).
 - 15.2.4 The "Sworn Affidavit" submitted must be signed and stamped by the "Commissioner of Oath".
 - 15.2.5 The "latest financial year-end" field must not be left blank.
 - 15.2.6 In respect of "Sworn Affidavits" of the Construction sector, Property Sector, the field (block) where the bidder must confirm its financial information (i.e. Net Assets



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or Annual Turnover) must be completed (ticked) and must not be left blank
or not ticked.

- 15.2.7 The Commissioner of Oath cannot be an employee or ex officio of the enterprise because, a person cannot by law, commission a sworn affidavit in which they have an interest.
- 15.3 The Department will deal with all other matters, which is not listed under the minimum requirements as reflected above, as administrative matters, should it be deemed necessary.
- 15.4 For all sectors (example the construction sector, the property Sector and or any sector), a "Sworn Affidavit" issued in terms of the relevant sector must be used. All the minimum requirements applicable to "valid sworn affidavits" as per this "Special Conditions of Bid" will apply.

16 AWARDING OF POINTS FOR SPECIFIC GOALS (PA-16)

- 16.1 In accordance with the PPPFA regulations 2022, bidders will not be eliminated if they do not submit a BBBEE certificate or a "valid sworn affidavits". The bidder will not be scored for points, but will be evaluated further.
- 16.2 For a bidder to be awarded points for specific goals as per the bid, the bidder must submit proof as specified in the bid document with the bid at the closing date and time.
- 16.3 The requirements of a valid BBBEE-Certificate and or "Sworn Affidavit" as specified in the Special Conditions of Tender applies.
- 16.4 Parties in an unincorporated joint venture must submit its own consolidated B-BBEE certificate, which has not expired at the closing date of the bid.
- 16.5 If a bidder submit with the bid at the closing date the required proof for specific goals, as specified in the bid document, but the proof is not certified or is certified incorrectly, the bidder will be given a minimum of 48 hours to submit a copy which is correctly certified. The copy maybe certified after the closing date of the bid. The copies maybe certified after the closing date of the bid.
- 16.6 Non-submission of the PA-16 form or non-completion the PA-16 form or an incomplete PA-16 form, is not an elimination criteria.
- 16.7 If a bidder submit at the closing date of the bid a valid proof as specified in the bid document, but the bidder's PA 16 is not signed or dated or witnessed or it is not properly completed, or its not completed or submitted or did not claim points, the bidder will be given a minimum of 48 hours to submit or correctly complete its PA 16.
- 16.8 All bidders' whose submitted proof as specified in the bid document and it complies with the minimum requirements above, will be "deemed in order" and will be subjected for consideration in further evaluation, even if the Department did not request any corrections/ certifications.
- 16.9 No submissions of alternative proof for specific goals as specified in the bid document will be allowed after the bid closing date.
- 16.10 Bidders who failed to submit the required proof for points for specific goals, will not be scored for the relevant specific goal(s), but there offers will still be evaluated further.

17 BIDDER'S DISCLOSURE/ BIDDER'S DECLARATION (PA - 11)

- 17.1 The Department will afford a bidder an opportunity to correct its PA-11 form, if the bidder omitted to sign or to complete or to properly complete this form.
- 17.2 A bidder's offer maybe eliminated if the bidder's declaration is proven false during the bid evaluation process.

18 FORM OF OFFER AND ACCEPTANCE

- 18.1 The tender amount in words takes precedence, where there is a discrepancy between the amount in figures, and the amount in words will govern.
- 18.2 The successful bidder will be required to balance its rates prior signing of a contract.
- 18.3 If the tenderer makes an obvious grammatical error in the amount of words, the wording will be compared to all the submitted comparative figures (i.e. the amount in figures on the submitted "Form of Offer and Acceptance" and the amount stipulated in the bills of



Department:

while Works and Infrastructure quantities or the final summary page, or activity schedule or pricing
schedule) and if deemed the same:

- 18.3.1 The tenderer's offer will not be disqualified.
- 18.3.2 The tenderer can be requested to correct the error and ratify its "Form of Offer and Acceptance".
- 18.4 If there is no amount in words, the amount in figures on the submitted "Form of Offer and Acceptance" will be compared to all the submitted comparative figures (i.e. the amount stipulated in the submitted bills of quantities or the final summary page or the activity schedule, or the pricing schedule) and if deemed the same:
 - 18.4.1 The tenderer's offer will not be disqualified.
 - 18.4.2 The tenderer can be requested to correct the omission of the amount in words and ratify its "Form of Offer and Acceptance".
- 18.5 In addition to the above, the form of Offer and Acceptance, must at the closing date of the bid, comply with the following minimum criteria:
 - 18.5.1 It must be signed by an authorised person of the Bidder;
 - 18.5.2 The Surname with Initials/ Name of the authorised person must be clearly indicated;
 - 18.5.3 The date on the form of offer must be completed;
 - 18.5.4 The name of the bidder/ legal entity must be clearly indicated.
 - 18.6 If both the "amount in words" and the "amount in figures" is not completed, the bid will not be considered further.

19 CORRECTION OF ERRORS

- 19.1 Only the authorised signatory to the tender should initial corrections in the tender document.
- 19.2 All corrections must be in non-erasable ink and the use of correcting fluid (tippex) is prohibited.
- 19.3 In the event that a correction is not initialled or the correction is initialled by a person not having the prescribed authority, the Department will:
- 19.3.1 Seek the necessary clarification from the tenderer and;
- 19.3.2 If accepting the response from the tenderer, evaluate the bid further and or;
- 19.3.3 Allow the tenderer to correct/ ratify any noncompliance, where necessary.

20 CONDITIONS WITHDRAWN FROM THE GENERAL CONDITIONS OF CONTRACT

20.1 N/A

21 INCOMPLETE SECTIONS OR SCHEDULES IN BID DOCUMENTS

21.1 Bidders' who omitted or incorrectly completed a section(s) or a schedule(s) in the bid document, but have submitted with the bid the required/ specified proof or supportive documents for that particular sections of the document, maybe allowed to correct such non-compliance.

22 POINTS FOR SPECIFIC GOALS

- To qualify for points for Specific goals, as specified in the "Invitation to Bid" and the "PA-16", bidders must comply with the requirements at the closing date of the bid.
- It is the bidder's responsibility to ensure that it submit the correct evidence at the closing date of the bid, for the validation of the points the bidder is claiming.
- 22.3 Bidder's will not be given an opportunity to submit evidence after closing date, if the evidence is not submitted or if incorrect evidence was submitted.

23 THE OTHER ADDITIONAL INFORMATION WHICH MAY BE REQUIRED FOR EVALUATION

CRITERIA	SPECIAL CONDITIONS OF BID
a) A close corporation, incorporated prior to 1 May 2011 under the Close Corporations Act, 1984 (Act 69 of 1984, as amended)	

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REPUBLIC OF SOUTHAPRICA	CDECLA COMPLETONO OF DID
CRITERIA	SPECIAL CONDITIONS OF BID
b) A profit company duly registered as a private company. [including a profit company that meets the criteria for a private company, whose Memorandum of Incorporation states that the company is a personal liability company in terms of Section 8(2)(c) of the Companies Act, 2008 (Act 71 of 2008, as amended)].	Copies of: i. Certificate of Incorporation - CM1; ii. Shareholding Certificates of all Shareholders of the company, plus a signed statement of the company's Auditor, certifying each Shareholder's ownership / shareholding percentage relative to the total; and/or iii. Memorandum of Incorporation in the case of a personal liability company.
c) A profit company duly registered as a private company in which any, or all, shares are held by one or more other close corporation(s) or company(ies) duly registered as profit or non-profit company(ies).	Copies of documents referred to in a. and/or b. above in respect of all such close corporation(s) and/or company(ies).
d) A profit company duly registered as a public company.	Copy of Certificate of Incorporation - CM1, and a signed statement of the company's Secretary or Auditor confirming that the company is a public company.
e) A non-profit company, incorporated in terms of Section 10 and Schedule 1 of the Companies Act, 2008 (Act 71 of 2008, as amended).	Copies of: i. The Founding Statement - CK1; and ii. The Memorandum of Incorporation setting out the object of the company, indicating the public benefit, cultural or social activity, or communal or group interest.
f) A natural person, sole proprietor or a Partnership	Copy(ies) of the Identity Document(s) of: i. such natural person/ sole proprietor, or each of the Partners to the Partnership.
g) A Trust	Deed of Trust duly indicating names of the Trustee(s) and Beneficiary (ies) as well as the purpose of the Trust and the mandate of the Trustees.

24 **DISCLAIMER**

- 24.1 It is impractical and cumbersome for the Department to communicate with all qualifying bidders to correct/ ratify all eligible matters as articulated in this "Special Conditions of Bid". The Department therefore reserves the right and discretion, during its evaluation and other administrative processes to:
 - 24.1.1 Limit its correspondences for corrections/ ratifications/ clarities to potential higher point scoring bidders only and to
 - 24.1.2 Further evaluate any potential qualifying lower scoring bidder(s) as "deemed responsive" or giving points, etc, without requesting the corrections/ ratifications of a matter which is eligible as per the "Special Conditions of Bid".

- End Special Conditions of Bid - (Version: Approved 29 August 2023)



PEC 03/2023

BID/ PROJECT DESCRIPTION: PE HIGH COURT,PE FAMILY ADVOCATE,PE MASTER OF THE HIGH COURT,NERINA ONE STOP JUSTICE CENTER,GELVANDALE & MOTHERWELL MAGISTRATES OFFICES: PROVISION OF CLEANING SERVICES FOR A PERIOD OF TWENTY FOUR(24) MONTHS

- 15.1. ch notice, the supplier shall, within the period specified in SCC and with all reasonable speed, repair or replace the defective goods or parts thereof, without costs to the purchaser.
- 15.2. If the supplier, having been notified, fails to remedy the defect(s) within the period specified in SCC, the purchaser may proceed to take such remedial action as may be necessary, at the supplier's risk and expense and without prejudice to any other rights which the purchaser may have against the supplier under the contract.

16. Payment

- 16.1. The method and conditions of payment to be made to the supplier under this contract shall be specified in SCC.
- 16.2. The supplier shall furnish the purchaser with an invoice accompanied by a copy of the delivery note and upon fulfilment of other obligations stipulated in the contract.
- 16.3. Payments shall be made promptly by the purchaser, but in no case later than thirty (30) days after submission of an invoice or claim by the supplier.
- 16.4. Payment will be made in Rand unless otherwise stipulated in SCC.

17. Prices

17.1. Prices charged by the supplier for goods delivered and services performed under the contract shall not vary from the prices quoted by the supplier in his bid, with the exception of any price adjustments authorized in SCC or in the purchaser's request for bid validity extension, as the case may be.

18. Contract amendments

18.1. No variation in or modification of the terms of the contract shall be made except by written amendment signed by the parties concerned.

19. Assignment

19.1. The supplier shall not assign, in whole or in part, its obligations to perform under the contract, except with the purchaser's prior written consent.

20. Subcontracts

20.1. The supplier shall notify the purchaser in writing of all subcontracts awarded under this contracts if not already specified in the bid. Such notification, in the original bid or later, shall not relieve the supplier from any liability or obligation under the contract.

21. Delays in the supplier's performance

- 21.1. Delivery of the goods and performance of services shall be made by the supplier in accordance with the time schedule prescribed by the purchaser in the contract.
- 21.2. If at any time during performance of the contract, the supplier or its subcontractor(s) should encounter conditions impeding timely delivery of the goods and performance of services, the supplier shall promptly notify the purchaser in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the supplier's notice, the purchaser shall evaluate the situation and may at his discretion extend the supplier's time for performance, with or without the imposition of penalties, in which case the extension shall be ratified by the parties by amendment of contract.
- 21.3. No provision in a contract shall be deemed to prohibit the obtaining of supplies or services from a national department, provincial department, or a local authority.



FACILITIES MANAGEMENT CONDITIONS OF CONTRACT (DPW)

SEPT. 2005 VERSION 1



PA-10 (FM): CONDITIONS OF CONTRACT

1. **DEFINITIONS**

- The following words and expressions shall have the meanings hereby assigned to them 1.1. except where the context otherwise requires:
- 1.1.1. "Additional Services" are increases in the quantity of the routine Services detailed in the Scope of Works.
- 1.1.2. "Bill of Quantities" means the document so designated in the Pricing Data that describes the Services and indicates the quantities and rates associated with each item which the Employer agrees to pay the Service Provider for the Services completed:
- 1.1.3. "Certificate of Completion" means the certificate issued by the Service Manager signifying that the Contract has expired:
- 1.1.4. "Commencement Date" means the date on when the Service Provider is notified of the Employer's acceptance of its offer;
- 1.1.5. "Contract" means the Contract signed by the Parties and of which these Conditions of Contract form part of, and such amendments and additions to the Contract as may be agreed in writing between the Parties;
- 1.1.6. "Contract Data" means the specific data, which together with these Conditions of Contract, Scope of Works and Pricing Data collectively describe the risks, liabilities and obligations of the contracting Parties and the procedures for the administration of the Contract;
- 1.1.7. "Contract Period" is from Commencement Date for the period stated in the Contract Data;
- 1.1.8. "Contract Price" means the price to be paid for the Services in accordance with the Pricing Data, subject to such additions thereto or deductions there from as may be made from time to time under the provisions of the Contract;
- 1.1.9. "Contract Sum" refers to the amount stated by the Service Provider in the Form of Offer and Acceptance;
- 1.1.10. "CPAP" means contract price adjustment provisions used for the adjustment of fluctuations in the cost of labour, plant and materials and goods as stated in the Contract Data;
- 1.1.11. "Day" means a calendar day;
- 1.1.12. "Drawings" means all drawings, calculations and technical information which are made available to the Service Provider for inspection at a venue and time to be announced by the Service Manager and any modifications thereof or additions thereto from time to time approved in writing by the Employer or delivered to the Service Provider by the Employer;
- 1.1.13. "Employer" means the contracting Party named in the Contract Data who appoints the Service Provider:
- 1.1.14. "Equipment" includes all appliances, tools implements, machinery, articles and things of whatsoever nature required in or for the rendering, completion or defects correction of the Services but does not include materials;
- **1.1.15.** "Facilities" means the land and buildings, detailed in the Scope of Works, and any additions, or omission thereto, made available by the Employer for the purposes of the Contract, on, under, over, in or through which the Services are to be rendered or carried out;



- **1.1.16.** "Form of Offer and Acceptance" means the written communication by the Employer to the Service Provider recording the acceptance of the Service Provider's offer;
- 1.1.17. "Identified Projects" means any projects, other than routine Services, identified and agreed to by the Parties during the Contract period or any extensions thereto, to be completed in terms of the Contract.
- **1.1.18.** "Materials" includes all materials, commodities, articles and things required to be furnished under the Contract for the execution of the Services;
- **1.1.19.** "Month" refers to the period commencing on a certain day of a month to the day preceding the corresponding day of the next month;
- **1.1.20.** "Parties" means the Employer and the Service Provider;
- **1.1.21.** "Pricing Data" means the document that contains the Bill of Quantities and provides the criteria and assumptions, which it will be assumed in the Contract were taken into account by the Service Provider when developing his prices;
- **1.1.22.** "Services" means all the work to be performed by the Service Provider during the Contract Period in accordance with the Contract, as more fully set out in the Scope of Works, as amended from time to time by written agreement between the Parties;
- **1.1.23.** "Service Provider" means the Tenderer, as named in the Contract Data, whose offer has been accepted by or on behalf of the Employer and, where applicable, includes the Service Provider's heirs, executors, administrators, trustees, judicial managers or liquidators, as the case may be, but not, except with the written consent of the Employer, any assignee of the Service Provider:
- **1.1.24.** "Service Manager" means the representative of the Employer named as the Service Manager in the Contract Data. The Employer reserves the right to replace the said Service Manager, by written notice to the Service Provider, without the need to furnish reasons therefor;
- **1.1.25.** "Scope of Work" refers to the document which defines the Employer's objectives and requirements and specifications and any other requirements and constraints relating to the manner in which the Services must, or may, be provided or performed;
- **1.1.26.** "Service Period" refers to the period indicated in the Contract Data during which the Service Provider shall render the Services required in terms of the Contract;
- **1.1.27.** "Transitional Stage" refers to the period indicated in the Contract Data, which commences immediately on the expiry of the Service Period, and during which the Services to be provided by the Service Provider shall include, inter alia, the provision and transfer to the incoming service provider of managerial support and information, as detailed in the Scope of Works.
- 2. INTERPRETATION
- 2.1. In this Contract, except where the context otherwise requires:
 - 2.1.1 The masculine includes the feminine and the neuter, vice versa;
 - 2.1.2 The singular includes the plural; and vice versa
 - 2.1.3 Any reference to a natural person includes a body corporate, firm, association or consortium/joint venture/partnership, vice versa.
- 2.2. The headings to the clauses of this Contract are included for reference purposes only and shall not affect the interpretation of the provisions to which they relate.



- 2.3. Words and phrases defined in any clause shall bear the meanings assigned thereto.
- 2.4. The various parts of the Contract are severable and may be interpreted as such.
- 2.5. The expressions listed in clause 1 bear the meanings as assigned thereto and cognate expressions bear corresponding meanings.
- 2.6. If any provision in a definition clause is a substantive provision conferring rights or imposing obligations on any Party, effect shall be given to it as if it were a substantive clause in the body of the Contract, notwithstanding that it is only contained in the interpretation clause.

3. DURATION

- 3.1. The rights and obligations of the Parties to this Contract shall commence on the Commencement Date.
- 3.2. Subject to the terms of clauses 33 and 34 relating to breach and termination respectively, the Contract will commence on the Commencement Date and terminate on the expiry of the Contract Period, unless it is extended in terms of clause 3.3.
- 3.3. The terms or duration of the Contract may be extended as a result of bona fide negotiations between the Parties. No extension of term or duration of the Contract shall however be valid unless the terms and conditions of such extension has been reduced to writing and signed by the authorised representatives of both Parties.
- 4. RIGHTS AND OBLIGATIONS OF THE EMPLOYER
- 4.1. The Employer shall give access to or supply the Service Provider with:
 - 4.1.1 All relevant, available data and information required and requested by the Service Provider for the proper execution of the Services; and
 - 4.1.2 Such assistance as shall reasonably be required by the Service Provider for the execution of its duties under the Contract.
- 5. RIGHTS AND OBLIGATIONS OF THE SERVICE PROVIDER
- 5.1. The Service Provider shall, in executing his obligations, comply with the Service Manager's written instructions on any matter relating to the Services.
- 5.2. The Service Provider shall take instructions only from the Service Manager or other persons authorised by the Service Manager in terms of Clause 6.
- 5.3. The Service Provider shall not have the power of attorney or authority to enter into any contract or to otherwise bind or incur liability on behalf of the Employer, save where prior written authorisation has been obtained.
- 5.4. The Service Provider shall ensure that it, its employees, agents and representatives have the relevant experience and capacity necessary for rendering of the Services with the reasonable degree of skill, care and diligence that may be expected of professionals providing services similar to the Services.
- 5.5. Should any member of the Service Provider's team, in the opinion of the Service Manager or occupants of the Facilities, misconduct himself or is incompetent or negligent in the delivery of the Services, or whose presence on the Facilities is otherwise considered by the Service Manager, or occupants of the Facilities, on reasonable grounds, to be undesirable, the



Employer may, in writing and together with reasons therefor, request that such person be removed. Such person shall not again be employed on the Services without the prior written consent of the Employer.

- 5.6. The Service Provider undertakes to effect such removal, as referred to in 5.5 above, within a day of receipt of the Employer's written request.
- 5.7. The Service Provider shall ensure that reasonable levels of care and responsibility are exercised when using items belonging to the Employer in the delivery of the Services.
- 5.8. During the ongoing provision of the Services the Service Provider shall at all times keep the Facilities clean and in a safe condition.
- 5.9. Notwithstanding anything herein contained to the contrary, it is specifically agreed that the appointment of the Service Provider shall not create an employment contract or relationship between the Parties and the Service Provider or his employees shall therefore not be entitled to any benefits to which the employees of the Employer may be entitled.

6. SERVICE MANAGER

- 6.1. The Service Manager shall administer the Contract on behalf of the Employer in accordance with the provisions of the Contract.
- 6.2. The Service Manager may delegate any of his powers and authority and may cancel such delegation, on the prior written notification thereof to the Service Provider.
- 6.3. Such delegation shall continue in force until the Service Manager notifies the Service Provider in writing that the delegation is terminated.
- 6.4. The Service Provider may at any time, prior to giving effect thereto, refer any written order or instruction of the Service Manager's delegatee to the Service Manager who shall confirm, reverse or vary such order or instruction.

7. SECURITY

- 7.1. The Service Provider shall provide to the Employer security in the amount and in the form set out in the Contract Data and any expenditure incurred in doing so shall be borne by the Service Provider.
- 7.2. Should the Service Provider fail to select the security to be provided or should the Service Provider fail to provide the Employer with the selected security within 21 days from Commencement Date, it shall be deemed that the Service Provider has selected a security in the form of a retention of 2.5 % of the Contract Sum (excl. VAT).

8. SECURITY CLEARANCE

- 8.1. In the event of security clearance becoming necessary, the Service Provider, any subcontractors and all human resources utilized by the Service Provider undertake to undergo security clearance, for which purpose the necessary forms will be made available to the Service Provider at the relevant time by the Employer. The Service Provider accepts that if he or any of his human resources refuses to undergo the required security clearance, they will not be allowed on the Facilities to render the Services.
- 8.2. It is required that all persons engaged in the rendering of the Services shall be easily identifiable and where required, security cleared.



CONFIDENTIALITY

- 9.1. The Service Provider undertakes to keep any and all information, of whatever nature, relating to the Contract or which he becomes privy to due to his presence at the Facilities, strictly confidential and such shall not be sold, traded, published or otherwise disclosed to anyone in any manner whatsoever, including by means of photocopy or other reproduction, without the Employer's prior written consent. As disclosure or improper use of the confidential information, without the Employer's prior written consent, will cause the Employer harm:
 - 9.1.1 the Service Provider shall be liable for any loss or damages suffered by the Employer and shall indemnify the Employer against any claims by third parties as a result of such unauthorised disclosure or use thereof, either in whole or in part; and/or
 - 9.2.1 the Employer shall be entitled to cancel the Contract
- 9.2. The Service Provider shall be entitled to disclose such confidential information to the following persons, who have a clear need to know interest, in order to assist with the rendering of the Services on the Contract:
 - 9.2.1 employees, officers and directors of the Service Provider; and
 - 9.2.2 any professional consultant or agent retained by the Service Provider for the purpose of rendering the Services, provided that the identity of such consultant or agent is made known to the Employer in writing and the Employer acknowledges in writing that the confidential information may be disclosed to such person.
- 9.3. The Service Provider shall be responsible for ensuring that all persons to whom the confidential information is disclosed under this Contract shall keep such information confidential and shall not disclose or divulge the same to any unauthorised person.
- 9.4. The confidential information shall remain the property of the Employer and the Employer may demand the return or destruction thereof, at the cost of the Service Provider, at any time upon giving written notice to the Service Provider. Within ten (10) days of receipt of such notice, the Service Provider shall return all of the original confidential information and shall destroy all copies and reproductions (both written and electronic) in its possession or in the possession of persons to whom it was disclosed and furnish a certificate to the Employer stating as much.
- 10. AMBIGUITY IN DOCUMENTS
- 10.1. The several documents forming the Contract are to be taken as mutually explanatory of one another and any ambiguity in or discrepancy between them shall be explained and, if necessary, rectified by the Service Manager who shall thereupon issue to the Service Provider a written explanation giving details of the adjustments, if any, and a written instruction directing what Service, if any, is to be delivered.
- 11. INSURANCES
- 11.1. It is the responsibility of the Service Provider to assess his risks on this project and to ensure that he obtains and maintains the adequate insurances to cover such risks.
- 12. ACCESS TO THE FACILITIES AND COMMENCEMENT OF THE SERVICES
- 12.1. The Service Provider shall provide the Employer, within 21 days of the Commencement Date, with an acceptable health and safety plan and such other information required in terms of the Occupational Health and Safety Act (85 of 1993).



- 12.2. The Service Period shall commence 30 days from Commencement date, or on such other date as maybe specified in the Contract Data
- 12.3. Notwithstanding the provision of 12.2, the Service Provider shall be given access to the Facilities or portions thereof, only after the provision by the Service Provider of an acceptable health and safety plan and of security clearance being obtained in terms of Clauses 12.1 and 8.1 respectively.
- 12.4. The Service Provider shall be given access to the Facilities or portions thereof and shall render the Services in accordance with its programme, referred to in clause 13 or after the receipt by him of a written instruction to this effect.
- 12.5. If the Employer fails to give the Service Provider access to the facility or any portion thereof for any reason other than default by the Service Provider and the Service Provider suffers additional costs as a result thereof, the Service Provider shall be entitled to make a claim therefor provided that the Service Provider is able to prove his claim and that he has taken all reasonable steps to mitigate the additional costs.

13. PROGRAMME

- 13.1. The Service Provider shall deliver to the Service Manager within 14 days from Commencement Date, a realistic programme and a cash flow for the delivery of the Services. The programme shall describe and detail the order in which the Services are to be rendered and shall be subject to the approval of the Service Manager, which written approval shall not be unreasonably withheld.
- 13.2. The Service Provider shall, on receipt of a written request from the Service Manager, furnish the Employer with any documents or information, of whatever nature, in support of the programme and/or in relation to the manner in which the Services are to be rendered and/or the resources to be supplied and used in the rendering of the Services and/or progress of the various parts of the Contract; and/or a detailed cash flow forecast.
- 13.3. A programme and the cash flow forecast will be submitted in terms of 13.1 and reviewed quarterly or as circumstances may require.
- 13.4. Agreement to the programme by the Service Manager or any adjustment thereto will not alter the responsibilities of the Service Provider in terms of this Contract.

14. SUBCONTRACTING

- 14.1. The Service Provider may subcontract any part of the Services at its discretion. The subcontracts shall incorporate the applicable terms, conditions and requirements of this Contract.
- 14.2. Subcontracting by the Service Provider shall not be construed as relieving the Service Provider from any obligations under the Contract or imposing any liability on the Employer.

15. INTELLECTUAL PROPERTY RIGHTS INDEMNITY

- 15.1. The Service Provider undertakes to obtain the necessary consent from the proprietors or their licensees should the Service Provider make use of the intellectual property of any other person.
- 15.2. The Service Provider further indemnifies the Employer against any claim or action (including costs on an attorney and client scale) caused by or arising from the failure to obtain such consent.
- 16. COMPLIANCE WITH LEGISLATION



- 16.1. This clause applies to legislation emanating from national and provincial government as well as that of any local authorities in whose area of jurisdiction the Facilities fall and which have a bearing on the delivery of the Services and Facilities under this Contract.
- 16.2. All the applicable legislation, which does not specifically allow discretion in respect of compliance by the Employer, shall be followed exactly as intended by such legislation regardless of any instructions, verbal or in writing, to the contrary.
- 16.3. Should any applicable legislation allow discretion in respect of compliance by the Employer it shall be followed exactly as intended by the relevant legislation as if no discretion is allowed until such time as specific instructions in writing are issued to the Service Provider by the Service Manager.
- 16.4. The Service Provider shall in the provision of the Services comply with the provisions of, and give all notices and pay all fees, taxes, levies and other charges required to be given or paid in terms of any legislation or imposed by any other body or person. The Service Provider hereby indemnifies the Employer against any liability for any breach of the provision of this clause.
- 16.5. It is the responsibility of the Service Provider to obtain the consents, permissions and/or permits, referred to in Clause 16.4, in the provision of the Services.
- 16.6. The Service Provider shall not have a claim against the Employer, and the Employer shall not be liable to refund the Service Provider for any of the fees, taxes, levies and other charges referred to Clause 16.4.
 - 17. REPORTING OF INCIDENTS
 - 17.1. In addition to the above, the Service Provider shall, as soon as possible, notify the Employer in writing of any incidents at the Facilities, which resulted or could have resulted in damage to property or injury or death to persons.
 - 17.2. The Service Provider shall verbally notify the Service Manager of any of the incidents referred to in 17.1 immediately after the occurrence thereof.
 - 17.3. The Service Provider shall follow up the verbal notification referred to in 17.2 with a detailed written report on such incidents to the Service Manager within the time frame indicated by the Service Manager, but in any event within 48 hours of the incident.
 - 17.4. The written report referred to in 17.3 shall provide for all incidents, which resulted in injury, death or damage to property.
 - 17.5. The Service Provider shall notify the Employer immediately, on becoming aware of the Contract requiring him to undertake anything that is illegal or impossible
 - 18. NUISANCE
 - 18.1. The Service Provider shall deliver the Services in a manner that shall not cause unnecessary noise, nuisance, or hinder the normal activities in the Facilities.
 - 18.2. The Service Provider hereby indemnifies the Employer against any liability arising out of the Service Provider's non-compliance with his obligations in terms of Clause 18.1.
 - 19. MATERIALS. WORKMANSHIP AND EQUIPMENT
 - 19.1. All Services delivered, and materials and workmanship shall comply with the requirements of this Contract, the manufacturer's specification; good industry practice and the Service Manager's written instructions and shall be suitable for the purpose intended.



- 19.2. The Service Provider shall, in accordance with the Scope of Works or if instructed by the Service Manager, carry out tests demonstrating the acceptability of the relevant Services provided, or the suitability of materials or equipment to be used.
- 19.3. The Service Provider shall provide all necessary assistance, labour, materials, testing equipment and instruments for the purpose of such tests to be performed by himself or, if so instructed by the Service Manager, for the purposes of tests to be performed by any other person.
- 19.4. All costs for tests carried out shall be deemed to be included in the Service Provider's prices
- 19.5. Copies of the reports on the tests referred to in Clause 19.2 shall be forwarded by the Service Provider to the Employer within 10 days of the tests being completed.

20. URGENT WORK

- 20.1. The Employer may, by itself or through another service provider, effect any remedial or other repair work which becomes necessary due to no act or omission on the part of the Service Provider.
- 20.2. If the remedial or repair work became necessary due to an act or omission on the part of the Service Provider, its employees, agents or representatives, the Service Provider shall effect such remedial or repair work at its own cost.
- 20.3. If the remedial or repair work is urgently necessary due to an act or omission on the part of the Service Provider, its employees, agents or representatives and the Service Provider refuses to or is not available or able to effect such remedial or repair work, the Employer may effect such remedial or repair work either by itself or through another service provider.
- 20.4. If the Employer effects the remedial or repair work in terms of 20.3, then the Employer may recover such costs, losses or damages from the Service Provider or by deducting the same from any amount still due under this Contract or under any other contract presently or hereafter existing between the Employer and the Service Provider and for this purpose all these contracts shall be considered one indivisible whole.

21. INDEMNIFICATIONS

- 21.1. The Service Provider shall be liable for and hereby indemnifies the Employer against any liability, claim, demand, loss, cost, damage, action, suits or legal proceedings whether arising in common law or by statute consequent upon:
 - 21.1.1 personal injuries to or the death of any person arising out of, related to, occasioned by, attributed to, or in the cause of or caused by the rendering of the Services;
 - 21.1.2 loss of or damage to any movable or immovable or personal property or property contiguous to the Facilities whether belonging to or under the control of the Employer or any other body or person arising out of, related to, occasioned by, attributed to, or in the cause of or caused by reason of the rendering of the Services;
- 21.1.3 any liens, attachments, charges or other encumbrances or claims upon or in respect of any materials parts, work-in-process or finished work furnished to, or in respect of which any payment has been made by the Employer.
 - 21.2. The Employer accepts liability for all acts or omissions of its employees, agents or representatives.
 - 22. VARIATIONS
 - 22.1. The Employer may at any time during the Contract Period, vary the Services by way of additions, omissions, or substitutions.



- 22.2. No variation by the Employer of whatever nature shall vitiate the Contract.
- 22.3. Any Services required by the Employer outside of the Services as referred to in the Scope of Works will be regarded as being Identified Projects and shall be dealt with under clause 23 and shall be executed as a variation order.
- 22.4. The Service Provider shall inform the Employer of any instructions that are deemed to be Additional Services prior to such instructions being executed.
- 22.5. Additional Services will only be executed by the Service Provider after receipt by him of a written instruction from the Service Manager.
- 22.6. If no prior written authorisation, as required in 22.5 above, has been obtained, the Employer shall not reimburse the Service Provider for the Additional Services so executed, and the Service Provider agrees that it shall not have a claim for payment for such Additional Services.
- 22.7. The Additional Services will be valued at the rates in the Pricing Data.
- 23. IDENTIFIED PROJECTS
- 23.1. The Service Provider shall inform the Employer of any instructions that are deemed to be Identified Projects prior to such instructions being executed.
- 23.2. The Employer is not obliged to engage the services of the Service Provider on Identified Projects.

 The Employer may, by itself, through another service provider or through the Service Provider effect the services/works under Identified Projects.
- 23.3. Identified Projects will only be executed by the Service Provider after receipt by him of a written instruction from the Service Manager.
- 23.4. If no prior written authorisation, as required in 23.3 above, has been obtained, the Employer shall not reimburse the Service Provider for the Identified Projects so executed, and the Service Provider agrees that it shall not have a claim for payment for such Identified Projects.
 - 23.5 In respect of the Identified Projects, the written instruction referred to in 23.3 shall:
 - (a) describe the services/works required to be executed by the Service Provider under the Identified Project;
 - (b) state the due commencement and completion dates of the relevant Identified Project;
 - (c) state the total cost of the relevant Identified Project as agreed to between the Parties; and
 - (d) any additional requirements, conditions of contract and/or restrictions, other than those already stated in the Contract, that will be applicable.
 - 23.6 Within 14 days of receipt of the written instruction referred to in 23.5, the Service Provider shall furnish the Employer with a realistic programme and a cash flow for the relevant Identified Project as required in 13.
 - 23.7 Where an Identified Project comprises services/works that are of the same or similar character executed under the same or similar conditions as those to which the rates in the Pricing Data apply, it shall be valued at such rates.



- 23.8 Where an Identified Project comprises services/works that are not of the same or similar character executed under the same or similar conditions as those to which the rates in the Pricing Data apply, it shall be valued at market related rates to be agreed to in writing between the Employer and the Service Provider and in advance of executing the Identified Project. Failing agreement, the rates applicable shall be as determined by the Employer.
- 23.9 If the Service Provider fails to complete the Identified Project by the completion date specified in the written instruction referred to in 23.3, then the Service Provider will be liable for a penalty, at the rate stated in the Contract Data, for every day that lapses from the due completion date of the relevant Identified Project to the date of the actual completion of such Identified Project.
- If the Identified Projects are delayed by variations, omissions, additions, substitutions or organised work stoppages by any workman not due to any action on the part of the Service Provider, exceptionally inclement weather, any substantial increase in provisional quantities or any other cause beyond the Service Provider's control, including delays caused by the Employer, then the Service Provider shall be entitled to apply in writing within 21 days of the cause of delay arising to the Service Manager for extension of the due completion date of the relevant Identified Project stating the cause of delay and period of extension applied for.
- If during the period for completion of the Identified Project or any extension thereof abnormal rainfall or wet conditions occur, the formula below shall be used to calculate separately the delay for each calendar month or part thereof. It shall be calculated each month during the period referred to herein above, or until the issue date of the certificate of completion for the relevant Identified Project, whichever is the shorter period. The delay calculated for a given month shall be used to determine the interim extension of time granted for the month. At the end of the applicable period referred to above, the aggregate of the monthly delays will be taken into account for the final determination of the total extension of time for the Contract:

$$V = (Nw - Nn) + (Rw - Rn)$$

$$X$$

- Delays due to rain in calendar days in respect of the calendar month under consideration.
- Actual number of days during the calendar month on which a rainfall of Y mm or Nw more per day has been recorded
- Actual rainfall in mm for the calendar month under consideration. Rw
- Nn Average number of days in the relevant calendar month (as derived from existing rainfall records provided in the project specifications) on which a rainfall of Y mm or more per day has been recorded.
- Average rainfall in mm for the calendar month, as derived from the rainfall Rn records supplied in the project specifications.
- Χ 20, unless otherwise provided in the project specifications. =
- 10, unless otherwise provided in the project specifications. =

The total delay that will be taken into account for the determination of the total extension of time for the Contract shall be the algebraic sum of the monthly totals for the period under consideration. But if the grand total is negative, the time for completion shall not be reduced on account of abnormal rainfall. The total extension of time for any calendar month shall not exceed (Nc – Nn) calendar days, where Nc = number of days calendar days in the month under consideration



The factor (Nw – Nn) shall be considered to represent a fair allowance for variations from the average number of days during which rainfall equals or exceeds Y mm per day.

The factor $(Rw - Rn) \div X$ shall be considered to represent a fair allowance for variations from the average for the number of days during which rainfall does not equal or exceed Y mm per day, but when wet conditions prevent or disrupt work.

This formula does not take into account any flood damage, which could cause further or concurrent delays and which should be treated separately in so far as extension of time is concerned.

Accurate rain gaugings shall be taken at a suitable point on the site daily at 08:00 unless otherwise agreed to by the Service Manager, and the Contractor shall, at his own expense, take all necessary precautions to ensure that the rain gauges cannot be interfered with by unauthorized persons.

Information regarding existing rainfall records, if available from a suitable rainfall station near the site, will be supplied in the project specifications, together with calculations of rain delays for previous years in accordance with the above formula. The average of these delays will be regarded as normal rain delays which the Contractor shall accommodate in his programme, and for which no extension of time will be considered.

- 23.12 Upon receipt of such written application, referred to in 23.10, the Employer may in writing extend the due completion date of the relevant Identified Project by a period to be determined by the Employer or may refuse to extend the due completion date of the relevant Identified Project. The due completion date of an Identified Project may not be extended beyond the end of the Contract Period stated in the Contract Data.
- 23.13 Any decision given by the Employer, in terms of 23.12, shall be final and binding on the Parties.
- 23.14 Should the Service Provider fail to apply in writing for an extension of the due completion date of the relevant Identified Projects within the 21 days referred to in 23.10, or should the Employer not grant an extension of the due completion date then the due completion date stipulated in the relevant written instruction referred to in 23.5 shall not be extended nor the Service Provider exonerated from liability to pay the penalty stipulated in 23.9 or from specific performance of the service/works within the period in the relevant written instruction.

24. SUSPENSION OF THE SERVICES

- 24.1 The Service Provider shall, on the written order of the Service Manager, suspend the provision of the Services or any part thereof for such time or times and in such manner as the Service Manager shall order and shall, during such suspension, properly protect the Services so far as is necessary.
- 24.2 If the Service Provider is instructed in writing by the Service Manager to suspend any or all of the Services, the Service Provider shall re-schedule the relevant Services. For the duration of such suspension all penalties applicable to that Service will be waived. Should the Service Provider suffer any additional costs resulting from such suspension, the Service Provider shall be entitled to make a claim therefor provided that the Service Provider shall prove his claim and that he has taken all reasonable steps to mitigate the additional costs.
- 24.3 If the Service Provider is unable to render any of the Services for any reason other than an instruction by the Employer to suspend the Services in terms of clause 24.1, the Employer shall not be liable for any claim of whatever nature, including a claim for costs, by the Service Provider.



25. PENALTY FOR NON-PERFORMANCE

- 25.1 The Service Provider shall be liable for a performance deduction, if the Service Provider in rendering any of the Services required under the Scope of Works, as amended from time to time,
 - 25.1.1 delays in performing any of the Services;
 - 25.1.2 fails to perform any of the Services;
 - 25.1.3 fails to perform any of the Services to the standard required in the Scope of Works, as amended from time to time.
- 25.2 The performance deduction shall be calculated in accordance with the formula detailed in the Scope of Works.
- 25.3 The Service Provider shall not be liable for a performance deduction, if the Service Provider is unable to perform due to no fault of his own, his employees, agents or representatives.
- **PAYMENTS** 26.
- The Service Manager will evaluate the Service Provider's performance on a monthly basis. 26.1
- 26.2 The Service Provider shall submit a monthly certificate taking into account the following:
 - 26.2.1 the assessment of the Services rendered during the assessment month, including routine services, management fees, and services using call down rates;
 - 26.2.2 adjustments in terms of the pricing data;
 - 26.2.3 additional work rendered by the Service Provider;
 - 26.2.4 CPAP adjustment where stated in the Contract Data; and
 - 26.2.5 VAT. Vat will be indicated separately in all documents.
- 26.3 If the Service Provider elects a security of 2,5% retention, or a 1,25% cash and 1,25% retention, then 5% of all moneys (excl. VAT) in the monthly certificate assessed by the Service Manager as being due to the Service Provider will be retained until such time as the amount retained equals 2.5% or 1,25%, whichever is applicable, of the Contract Sum (excl. VAT
- 26.4 The monthly certificate shall be supported by a detailed report substantiating the Services rendered at each Facility during the month under assessment.
- 26.5 The monthly certificate shall be assessed by the Service Manager. If the Service Manager agrees with the certificate, he will issue a statement within 14 days of the receipt of the certificate, taking into account inter alia the following:
 - i. Deductions for penalties:
 - ii. Deductions for overpayments;
 - Deductions for retention iii.
 - iν. Deductions for damages.
- 26.6 The Service Provider shall, on receipt of the statement referred to in 26.5, issue to the Employer a tax invoice in the amount reflected in the statement. The Employer shall effect payment to the Service Provider within 16 days of receipt of the tax invoice.



- 26.7 If the Service Manager does not agree with the certificate issued by the Service Provider in terms of Clause 26.2, the Service Manager shall within 14 days of receipt of the certificate, issue a statement in the amount to which the Service Manager agrees and shall give reasons for rejecting the balance of the claim indicated in the statement.
- 26.8 The Service Provider shall furnish the Employer with a tax invoice in the amount indicated in the statement referred to in Clause 26.7.
- 26.9 With regards to the claim in dispute, the Service Provider may, within 14 days of the Service Manager issuing the statement referred to in 26.7, submit a revised certificate or a justification for his claim or declare a dispute in terms of 34.
- 26.10 If it is later resolved that the amount in dispute or any part thereof is owing to the Service Provider, the Employer shall be liable for interest thereon from 30 days after the issue of the relevant monthly certificate referred to in 26.2 until the date of payment at the interest rate determined from time to time, by the Minister of Finance in terms of section 80 (1)(b) of the Public Finance Management Act, 1999 (Act 1 of 1999), as amended.
- 26.11 All the work shall be evaluated in accordance with the provisions of the Pricing Data.
- 26.12 In assessing the quality of the work presented by the Service Provider, the Employer may enlist the assistance of third persons. In assessing the work the third person shall act reasonably. The selection of such third persons shall be in the absolute discretion of the Employer and the Service Provider shall abide by such selection.
- 26.13 Any and all extra costs incurred by the Service Provider, resulting from the Service Provider having to address and/or rectify queries arising from a claim submitted in respect of work done, shall be for the account of the Service Provider.

27. RELEASE OF SECURITY

- 27.1 If the Service Provider has furnished a security by way of a variable guarantee of 2.5% of the Contract Sum (excl. VAT), the security will be reduced and be released in accordance with the provisions of such variable guarantee.
- 27.2 If the Service Provider elects to furnish a security by way of a cash deposit of 2.5% of the Contract Sum (excl. VAT), then the security will be released as follows:
 - 27.2.1 annually in equal portions, subject to 27.2.2 and 27.2.3;
 - 27.2.2 95% of the last annual portion of retention shall be released within 30 days of the expiry of the Service Period;
 - 27.2.3 the remaining retention shall be released within 30 days of the issue of the Certificate of Completion.
- 27.3 If the form of security selected is:
 - (a) a retention of 2.5% of the Contract Sum (excl. VAT); or
 - (b) a 1,25% cash deposit and a 1,25% retention of the Contract Sum (excl. VAT),

then security will only be released after the 2,5% or 1,25% retention respectively has been accumulated, as follows:

27.3.1 annually in equal portions, subject to 27.3.2 and 27.3.3;



- 27.3.2 95% of the last annual portion of retention shall be released within 30 days of the expiry of the Service Period;
- 27.3.3 the remaining retention shall be released within 30 days of the issue of the Certificate of Completion.

28. OVERPAYMENTS

28.1 If any overpayment of whatever nature is made to the Service Provider, the Service Provider shall be obliged to repay such amount to the Employer and the Employer shall be entitled to deduct such over payment from any amount due to the Service Provider, in respect of this Contract or any other contract, which the Employer may have with the Service Provider. The Employer shall be entitled to claim interest on any and all overpayments made to the Service Provider at the rate prescribed, from time to time, by the Minister of Finance in terms of section 80 (1)(b) of the Public Finance Management Act, 1999 (Act 1 of 1999), as amended.

29. COMPLETION

- 28.1 At the expiry of the Service Period the Service Manager shall furnish the Service Provider with a written list of Employer's Assets and Data handed over at commencement of the Contract and accumulated during the Contract Period.
- 29.2 At the expiry of the Contract Period, the Service Manager shall issue to the Service Provider a Certificate of Completion.
- 29.3 Upon the issue of a Certificate of Completion, unless otherwise provided in the Contract:
 - 29.3.1 The Guarantee shall be returned, if applicable.
 - 29.3.2 The final cash deposit or retention, whichever is applicable, shall be reduced to zero.

30. ASSIGNMENT

- 30.1 The rights and obligations of the Parties in terms of this Contract shall not be ceded, assigned, delegated, or otherwise transferred, by either Party to any person outside of the Service Provider and the Employer, save with the prior written consent of the other Party.
- 30.2 Each Party warrants that he is acting as a principal and not as an agent of an undisclosed principal.

31. INDULGENCES

31.2 No extension of time, latitude or other indulgences which may be given or allowed by either Party to the other shall constitute a waiver or alteration of this Contract, or affect such Party's rights, or prevent such Party from strictly enforcing due compliance with each and every provision of this Contract.

32. OWNERSHIP AND PUBLICATION OF DOCUMENTS

- 32.1 The Employer will become the owner of the information, documents, advice, recommendations and reports collected, furnished and/or compiled by the Service Provider during the course of, and for the purposes of executing this Contract, all of which will be handed over to the Employer, unless otherwise stipulated in the Contract, within ten (10) days of request therefor, but in any event on the termination and/or cancellation of this Contract for whatever reason. The Service Provider relinquishes its retention or any other rights to which it may be entitled.
- 32.2 The copyright of all documents, recommendations and reports compiled by the Service Provider during the course of and for the purposes of finalising Services, and the Contract as



a whole, will vest in the Employer, and may not be reproduced or distributed or made available to any person outside the Employer's service, or to any institution in any way, without the prior written consent of the Employer. The Employer shall have the right to use such material for any other purpose without the approval of, notification to or payment to the Service Provider.

- 32.3 The copyright of all electronic aids, software programmes etc. prepared or developed in terms of this Contract shall be vested in the Employer, who shall have the right to use such material for any other purpose without the approval of, information or payment to the Service Provider.
- 32.4 In case of the Service Provider providing documents or material to the Employer, the development of which has not been at the expense of the Employer, copyright shall not be vested in the Employer. The Service Provider shall be required to indicate to which documents and/or materials this provision applies.
- 32.5 The Service Provider hereby indemnifies the Employer against any action or claim that may be instituted against the Employer and for any damages suffered or legal costs (including costs on an attorney and client scale) incurred on the grounds of an alleged infringement of any copyright or any other intellectual property right in connection with the work outlined in this Contract.
- 32.6 All information, documents, recommendations, programmes and reports collected or compiled must be regarded as confidential and may not be communicated or made available to any person outside the Employer's service and may not be published either during the currency of this Contract or after termination thereof without the prior written consent of the Employer.
- 33. BREACH OF CONTRACT
- 33.1 In the event of a breach by the Service Provider of any of the terms and conditions of this Contract, the Employer shall issue a notice of non- compliance requiring compliance within 10 (ten) days. In the event that the Service Provider fails to remedy such breach on expiry of the notice period, then the Employer shall without prejudice to any other rights that it may have, be entitled to exercise any or all of the following rights:
 - 33.1.1 Enforce strict compliance with the terms and conditions of the Contract;
 - 33.1.2 To terminate this Contract without prejudice to any other rights it may have;
 - 33.1.3 To suspend further payments to the Service Provider;
 - 33.1.4 To appoint other service providers to complete the execution of the Services, in which event the Service Provider shall be held liable for costs incurred in connection with and arising from the appointment of such a service provider as well as damages suffered.
- 33.2 The Service Provider agrees to, within ten (10) days of written request from the Employer, give access to and to make available all information, documents, programmes, advice, recommendations and reports collected, furnished and/or compiled by them to enable the Employer to assume responsibility for and the benefit of the project as a whole.
- 33.3 In the event of breach by the Employer of the terms and conditions of this Contract, and in the event of the Employer remaining in breach after ten (10) days' written notice calling for rectification of the breach, the Service Provider shall be entitled to:
 - 33.3.1 enforce strict compliance with the terms and conditions of the Contract; or
 - 33.3.2 terminate the Contract by delivering written notice to the Employer to that effect to the extent that such breach is of a material term of this Contract.
- 34. STOPPAGE AND/OR TERMINATION OF CONTRACT



- 34.1 The Employer reserves the right to terminate this Contract or temporarily stop the Services, or any part thereof, at any stage of completion.
- 34.2 The Employer shall have the right to terminate this Contract without prejudice to any of its rights upon the occurrence of any of the following acts:
 - 34.2.1 on breach of this Contract by the Service Provider as stipulated in Clause 33;
 - 34.2.2 on commencement of any action for the dissolution and/or liquidation of the Service Provider, except for purposes of an amalgamation or restructuring approved in advance by the Employer in writing;
 - 34.2.3 if the Service Provider receives a court order to be placed under judicial management or to commence liquidation proceedings that is not withdrawn or struck out within five (5) days;
 - 34.2.4 if the Service Provider informs the Employer that it intends to cease performing its obligations in terms of this Contract;
 - 34.2.5 if the Service Provider informs the Employer that it is incapable of completing the Services as described: or
 - 34.2.6 if in the opinion of the Employer the Service Provider acted dishonestly;
- 34.3 The Employer reserves the right to, even in the absence of breach or the events referred to in 34, terminate this Contract at any time, by giving one (1) calendar month written notice to the Service Provider.
- 34.4 Further, the Contract shall be considered as having been terminated:
 - 34.4.1 where the Employer stops the Contract and/or the Project and instructions to resume or reinstate the Services are not issued within twelve (12) months of the instruction; or
 - 34.4.2 if instructions, necessary for the Service Provider to continue with the Services after a stoppage instruction, are not received from the Employer within three (3) months after such instructions were requested by the Service Provider.
- 34.5 Should the Contract between the Employer and the Service Provider, or any part thereof, be terminated by either of the Parties due to reasons not attributed to the Service Provider:
 - 34.5.1 The Service Provider will be remunerated for the appropriate portion of the Services satisfactorily completed, calculated in accordance with the agreed rates.
 - 34.5.2 Invoices for work done shall be submitted to the Employer within three (3) months after the termination of the Contract, failing which the Employer will not be obliged to pay same.
 - 34.5.3 The Service Provider shall not be entitled to advance a right of retention or any similar right if this Contract is terminated and specifically agrees to, within ten (10) days of written request from the Employer, give access to and to make available all information, documents, programmes, advice, recommendations and reports collected, furnished and/or compiled by them to enable the Employer to assume responsibility for and the benefit of the Contract as a whole.
- 35. DISPUTE RESOLUTION
- 35.1 In the event of a dispute, the Parties shall endeavour to resolve such dispute through negotiation, in good faith.



- 35.2 If the Parties fail to resolve a dispute through negotiation as mentioned in 35.1, within 14 days of a dispute being declared, the Parties may by written agreement refer the matter to mediation.
- 35.3 The mediator shall be a person agreed to by the Parties, failing agreement, the President: South African Facilities Management Institute shall nominate the mediator.
- Whether or not mediation resolves the dispute and irrespective of the outcome of thereof, the Parties shall bear their own costs arising from the mediation and shall equally share the costs of the mediator and related costs. The mediator and the Parties shall, before the commencement of the mediation, agree on a scale of fees on which the mediator's fees will be based.
- 35.5 The Parties shall appoint the mediator within 21 days of agreeing to mediate.
- On appointment of the mediator, the Parties shall jointly with the mediator decide on the procedure to be followed, representation, dates and venue for the mediation.
- 35.7 If the dispute or any part thereof is settled, the agreement shall be recorded by the mediator and signed by both Parties. The agreement shall be binding on the Parties to the extent that it correctly records the issues agreed upon between the Parties.
- 35.8 If the dispute or any part thereof remains unresolved, it may be resolved by litigation proceedings.
- 35.9 If the mediator or any Party, at any time during the mediation process, is of the opinion that the mediation will not resolve the dispute, then he may in writing stop the mediation process. The dispute may then be dealt with in terms of 35.8.
- 35.10 Notwithstanding anything else herein contained to the contrary, it is agreed that irrespective of the fact that the dispute is referred to negotiation, mediation or litigation in court, the decision of the Employer on the dispute involved will immediately be given effect to by the Service Provider and the Service Provider shall proceed with the Services with all diligence unless the Parties agree otherwise in writing.
- 36. GENERAL
- 36.1 This is the entire Contract between the Parties and may only be amended if reduced to writing and signed by the duly authorised representatives of both Parties, whereafter such amendments will take effect.
- 36.2 The Contract shall be governed by, construed and interpreted according to the law of the Republic of South Africa.
- 37. DOMICILIUM CITANDI ET EXECUTANDI
- 37.1 The domicilium citandi et executandi of the Parties for all purposes arising from this Contract for the service of notices and legal process shall be as specified by the Parities in the Contract Data.
- 37.2 Each of the Parties shall be entitled at any time by way of written notice to the other Party, to change its domicilium citandi et executandi to another physical address.
- 37.3 Any notice in terms of the conditions of the Agreement must either be:
 - 37.3.1 delivered by hand during normal business hours of the recipient; or



- 37.3.2 sent by prepaid registered post to the address chosen by the addressee.
- 37.4 A notice in terms of the provisions of this Agreement shall be considered to be duly received:
 - 37.4.1 if hand-delivered on the date of delivery;
 - 37.4.2 if sent by registered post as indicated in clause 37.3.2 above, ten (10) days after the date it was posted, unless the contrary is proved.
- 37.5 Notwithstanding anything to the contrary contained or implied in this Agreement, the written notice or communication actually received by one of the Parties from the other, including by way of facsimile transmission, shall be adequate written notice or communication to such Party.
- 37.6 Any notice, request, consent, or other communication made between the Parties pursuant to the Contract shall be in writing and shall be deemed to have been made when delivered in person to an authorized representative of the Party to whom the communication is addressed, or one day after being sent by facsimile to such Party at the number specified in the Contract Data or one week after being sent by registered post to the addressee specified in the Contract Data.